Honda CONNECT User Manual

Notice

Introduction

Please read all the operating procedures in this manual and the following precautions carefully before using this service.

Safety precautions

■ When the driver uses this service in a car, etc., it is very dangerous to operate and watch the screen while driving.
■ When using this service in a car, ask the passengers to operate or stop at a safe place.
■ The Company will not be liable for any accidents that may occur while using this service.

Precautions for use

■ Specifications and services are subject to change or withdrawal without notice. Service may be suspended without notice due to server maintenance and troubleshooting
■ The functions, screens, designs, etc. described in this manual are subject to change without notice.
■ The screens are image. It may be different from the actual ones.
■ The operation way (images and procedures) described in this manual are examples. It may vary depending on the smartphone model. Some models may have different menus on the screen.
■ Smartphone communication costs for using this service will be borne by the customer.
■ Conditions for entering the OFF-mode of TCU (Telematics)
- When 7 days have passed since vehicle was stopped with OFF (LOCK) mode.
- When the amount of charge of 12V battery is low immediately after turn vehicle to OFF (LOCK) mode or when 12V battery is removed.
- When the accumulated consumption current of telematics control unit exceeds the specified value while OFF (LOCK) mode.
In above case, condition is reset when vehicle setting to ACC or ON mode for about 2 minutes.
■ Application data batch will be updated every 3 minutes. Update status will be shown as “Latest Update” on TOP page1.

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<Chapter1> Honda CONNECT

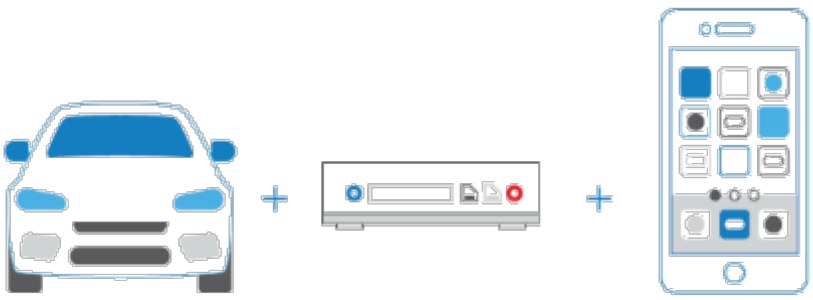
1-1 Application Overview

1. Honda CONNECT

1-1 Application Overview

Honda CONNECT is bringing intelligent Telematics technology that combines the work between Wireless Telecommunication. And Informatics Application to develop to control long distance data transmission by working together between TCU (Telematics Control Unit) that is installed inside the car and mobile applications.

Just the touch of a finger You and your trusty car can genuinely connect and communicate, as if having a personal assistant in the car in your hand



1. Honda CONNECT

1-1 Application Overview (AOC)

Honda CONNECT is an application.
Application that allows you to connect with the car. You can connect and communicate smartly like having your own assistant.

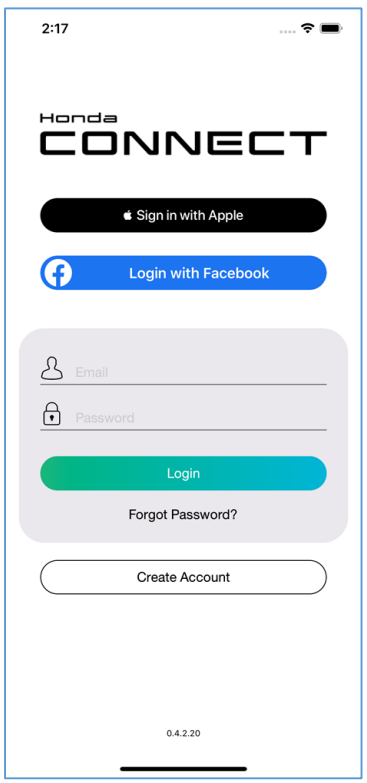
Get started by downloading the application.
“Honda CONNECT” on smart phones which supports both the Android and iOS operating systems.

Then register to specify the username and password, then you can start using Honda CONNECT immediately.

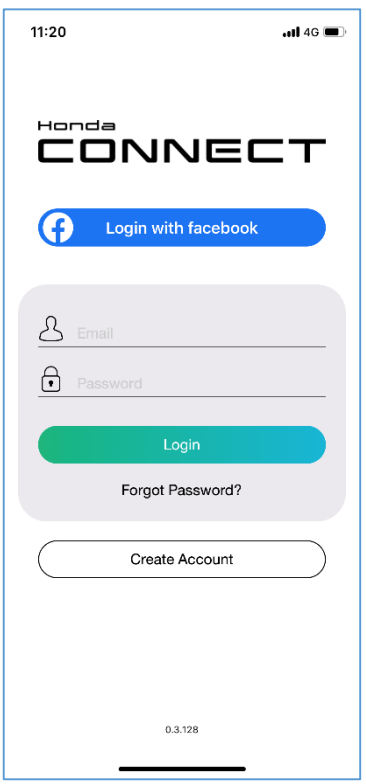
Honda Connect has login page and main application page as below

Login Page

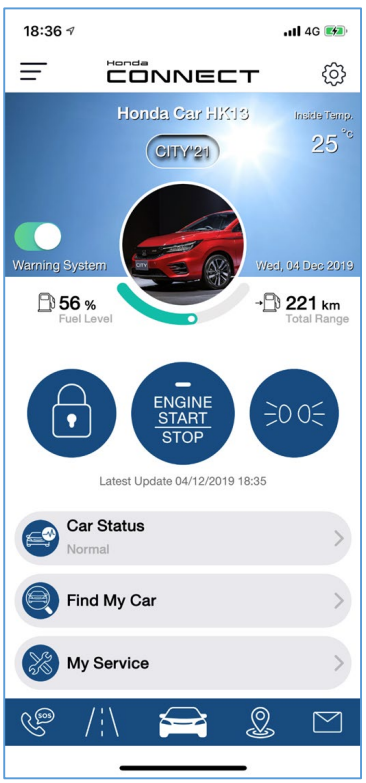
Main Page



iOS Screen



Android Screen



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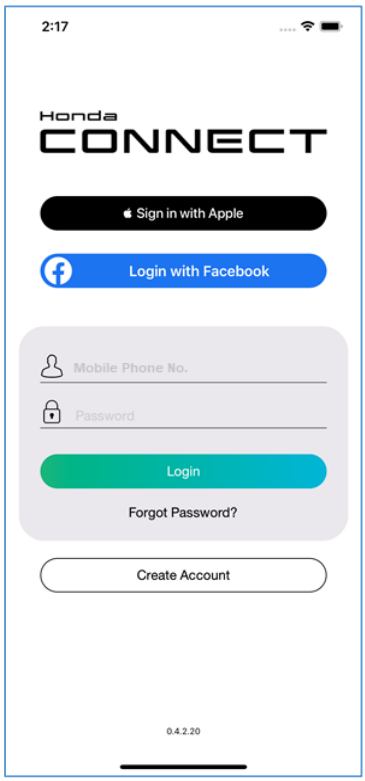
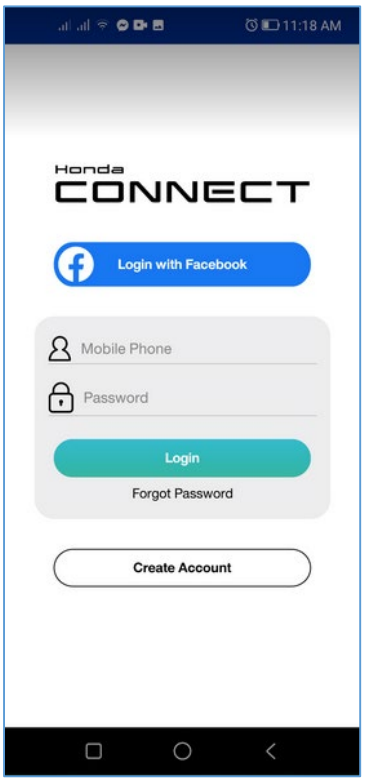
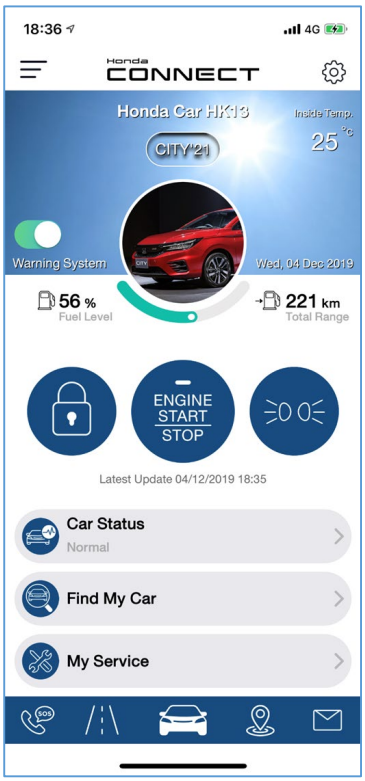


iOS Screen



Android Screen

Main Page



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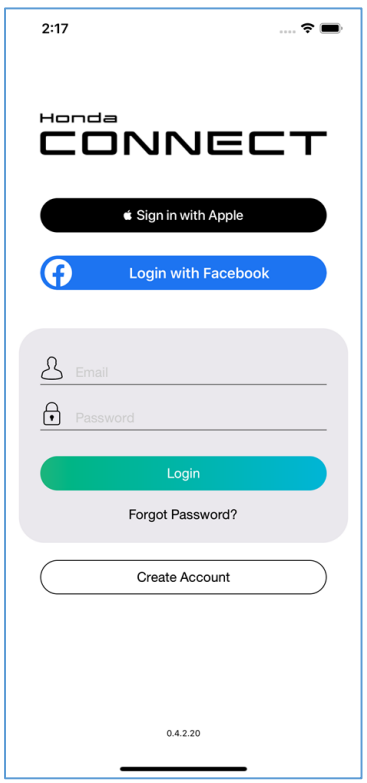
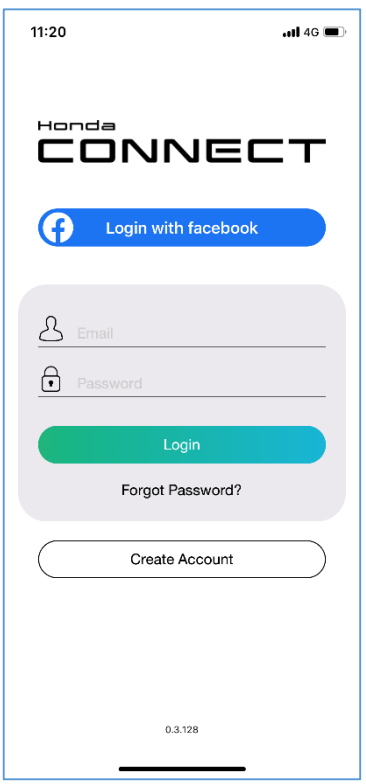
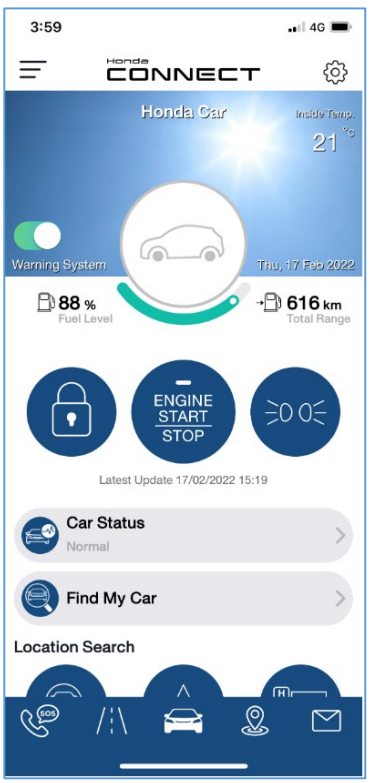


iOS Screen



Android Screen



<Chapter1> Honda CONNECT

1-2 Function Overview

1-2 Function Overview

Safety & Security

Automatic Collision Detection

Service overview
Detect airbag deploy and automatically send notification to call-center.
Customer support arrange emergency support on emergency level.

Usecase
To prepare in case of emergency or trouble

4-2-1 Vehicle Dashboard – Automatic Collision Detection

Security Alarm

Service overview
Remotely monitor vehicle situation (parking car situation).

Usecase
In case crime such as a car being opened or stolen, user can remote control his/her car to minimize damage.

4-2-2 Vehicle Dashboard – Security Alarm

Remote Diagnostic Support

Service overview
Provide necessary information and support according to the trouble when vehicle trouble occurs.

Usecase
Even users who are concerned about car accidents can drive with peace of mind since HM can provide accurate and quick support in case of emergency or trouble.

4-2-3 Vehicle Dashboard – Remote Diagnostic Support

Speed Alert / Geo Fence

Service overview
User set the speed he/she want to notify and Set IN / OUT of specified area.
Notifying user's application under the set conditions.

Usecase
When user worry about his/her parents or children, user can watch the driving of them and know where and how much speed they are driving.

3-2-1 Geofencing Mode
3-2-2 Speed Alert

1-2 Function Overview

Convenient & Comfort

Vehicle Dashboard

Service overview
Visualizing vehicle state such as the presence or absence of abnormality of the vehicle, improve convenience of vehicle management.

Usecase
Information on cars is gathered in the palm of user's hand, so user can manage his/her car easily by watching car status anytime, anywhere.

4-2 Car Status

POI Search

Service overview
Function to search convenience store, ATM, Gas station and favorite place around current location.

Usecase
User can search the nearest convenience store / ATM / Gas station / Dealer / etc.

4-5-4 Location Search

In-Car WiFi

Service overview
Providing internet environment inside car.

Remark: Function available only in Thailand

Usecase
・Animation for child entertainment
・Game in Passenger's seat
・Outside working

3-2-4 Wi-Fi Hotspot

Remote Vehicle Control

Service overview
Remote vehicle controlling from smart phone (such as Door lock/unlock, Engine start/stop with A/C ON, Light ON).

Usecase
By setting temperature inside car before driving, user can start his/her drive with comfortable temperature.

4-1 Remote Vehicle Control

Find my Car

Service overview
Provide latest location of vehicle.

Usecase
User can search for his/her vehicle location when your vehicle is not found at the original parking space and seems to be stolen.

4-3 Find My Car

1-2 Function Overview

Communication

1to1 Message

Service overview
Direct message from Honda.

Usecase
Direct mail from Dealer remind you about periodical maintenance, connected service renewal, insurance renewal, tax remainder, etc.

4-5-5 Message

SNS Posting

Service overview
Sharing drive event, Memorial event on SNS.

Usecase
Sharing user's travel memories with his/her friends by posting his/her drive records and memorial scene to SNS.

4-5-2 Driving Behavior

<Chapter1> Honda CONNECT

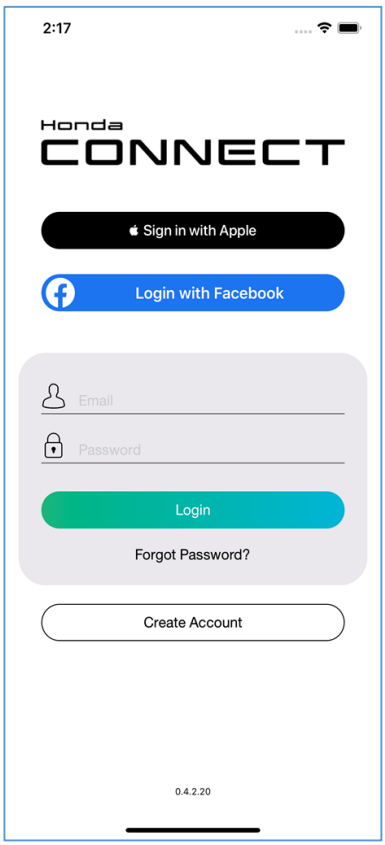
1-3 How to Start

1-3 How to Start (AOC)

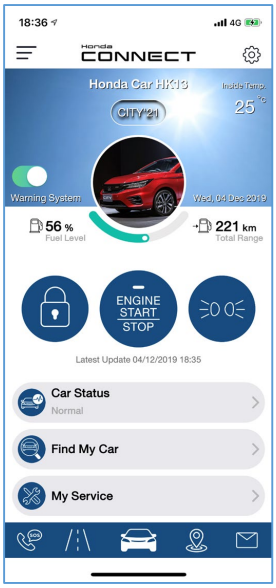
To use Honda CONNECT application, follow main process in below;

- Create user account
- Set password to log in Application.

Login Page

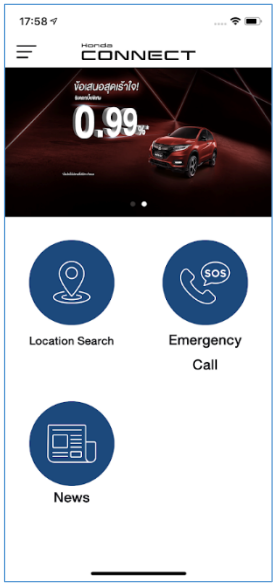


TOP Page



For TCU user (Connected Car):
This TOP Page will be shown after user registration complete.
Functions and Car's information will be activated.

TOP Page



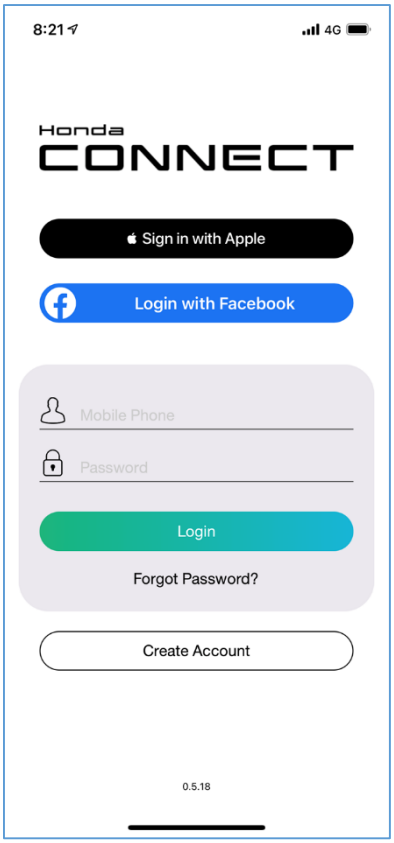
For Non TCU user:
Functions will be available only some function.
(refer to Chapter5 Non TCU user)

1-3 How to Start (HVN)

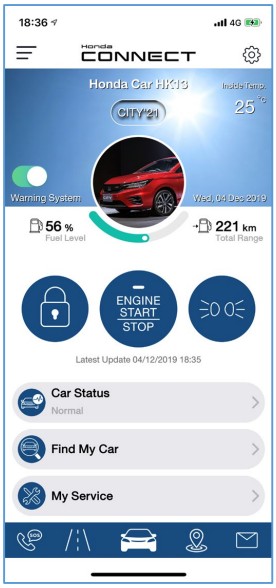
To use Honda CONNECT application, follow main process in below;

- Create user account
- Set password to log in Application.

Login Page



TOP Page



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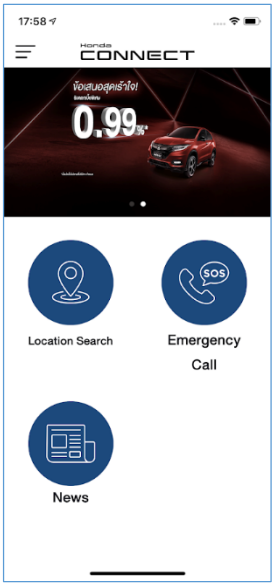

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1-3 How to Start (AUH)

To use Honda CONNECT application, follow main process in below;

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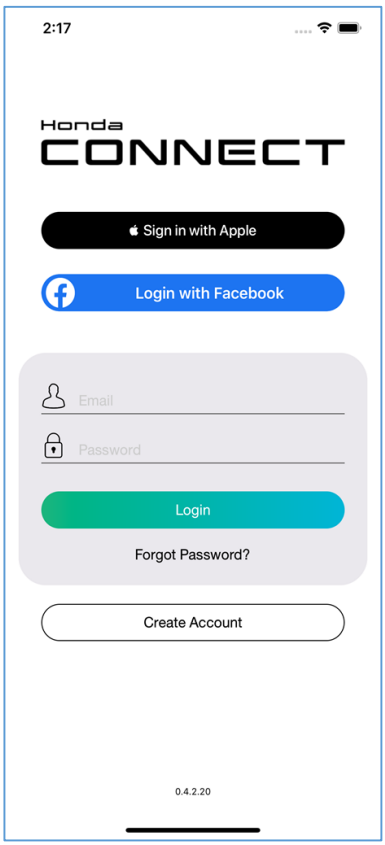
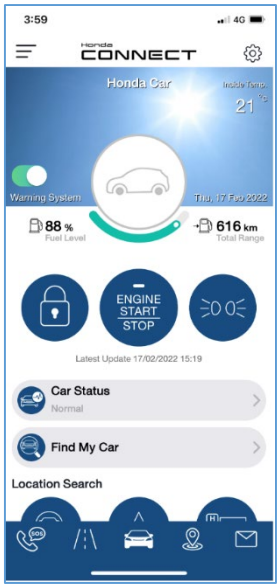
Login Page



TOP Page



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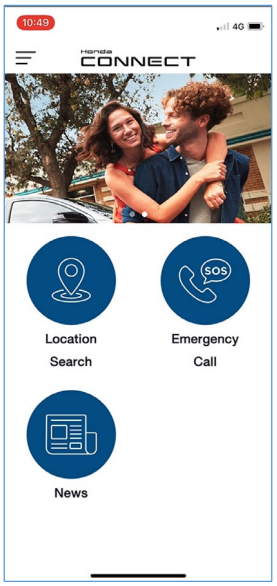

For Non TCU user:
Functions will be available only some function.
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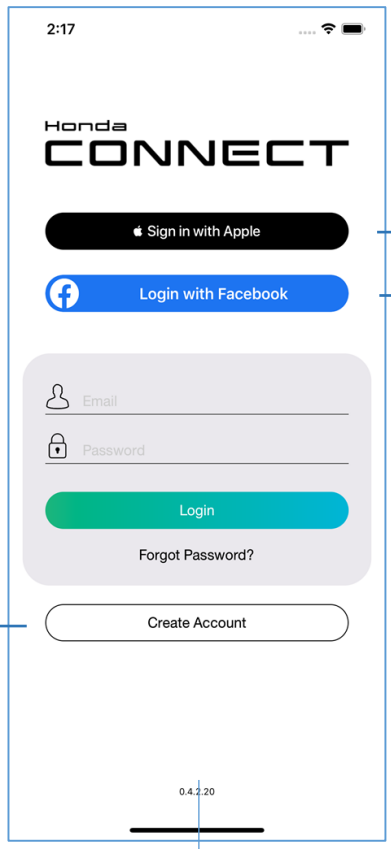
1-3 How to Start
1-3-1 User Registration (AOC)

There are 3 ways for iOS and 2 ways for Android to register Honda CONNECT.

1. Use the same account with Facebook.
2. Create a new account using email.
3. Use the same account with Apple ID (Only iOS)

Login Page

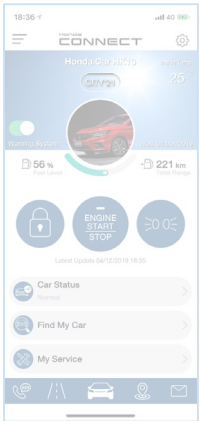


3. Use Apple ID (Only iOS)

1. Use Facebook account

2. Create new account by using email

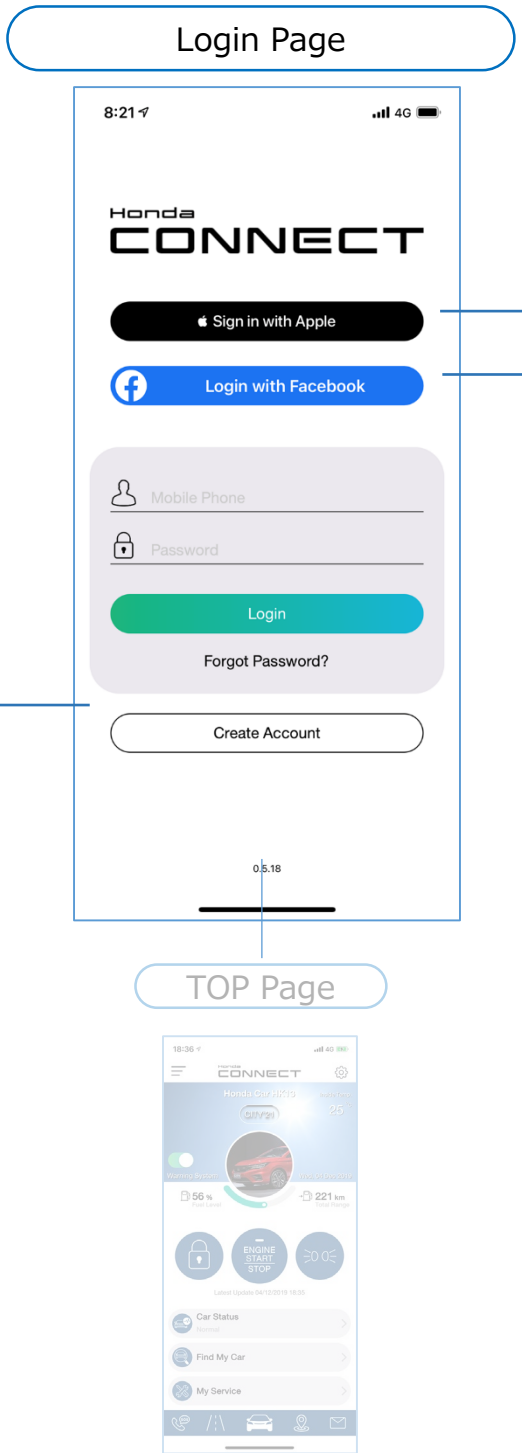
TOP Page



1-3 How to Start
1-3-1 User Registration (HVN)

There are 3 ways for iOS and 2 ways for Android to register Honda CONNECT.

1. Use the same account with Facebook.
2. Create a new account using mobile phone number.
3. Use the same account with Apple ID (Only iOS)



1-3 How to Start
1-3-1 User Registration (AUH)

There are 3 ways for iOS and 2 ways for Android to register Honda CONNECT.

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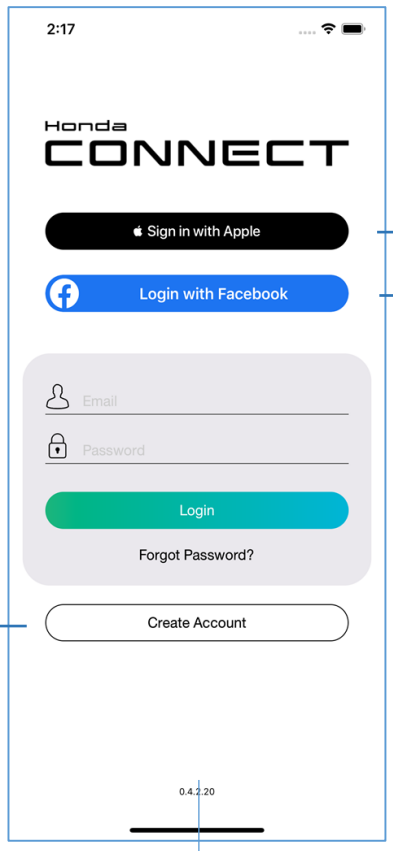

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1. Use Facebook account

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1-3-1 User Registration (AOC)

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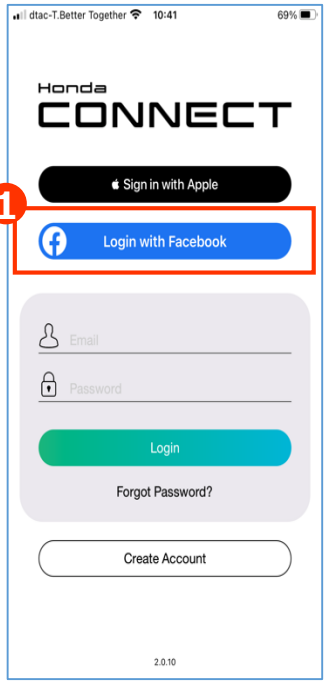
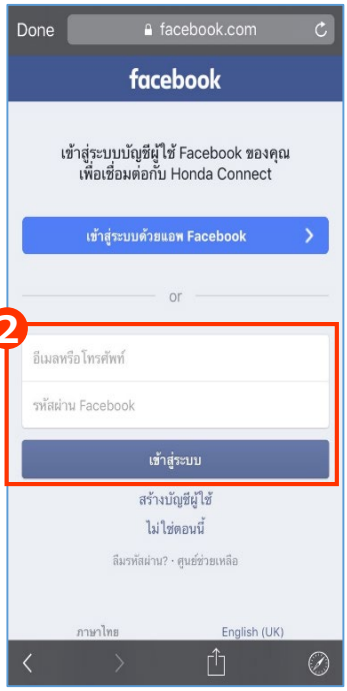
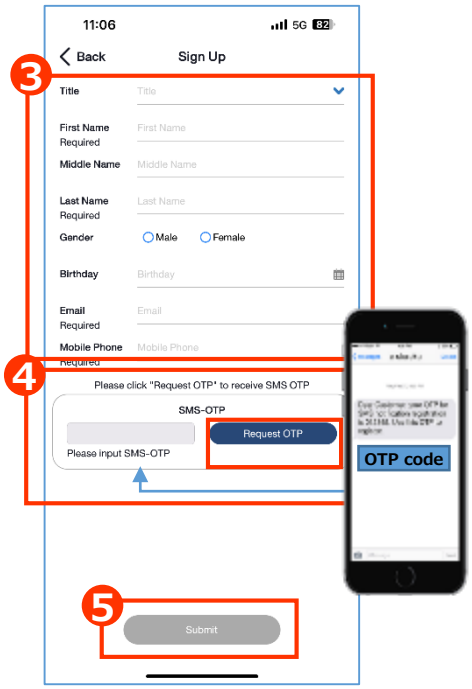


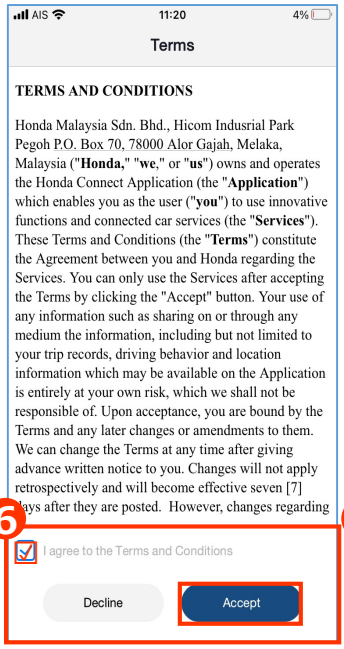
❶ Tap “Login with Facebook”



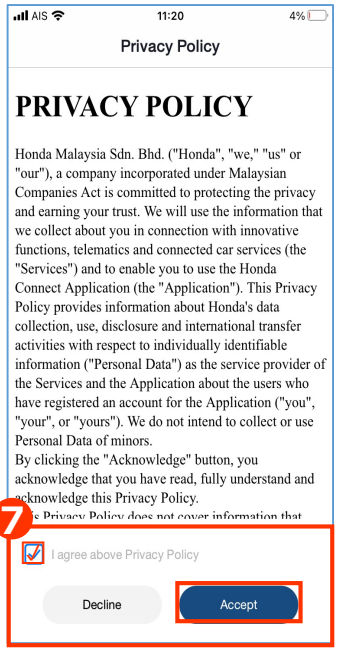
❷ Use Facebook ID to login Facebook



❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot use Facebook ID to login



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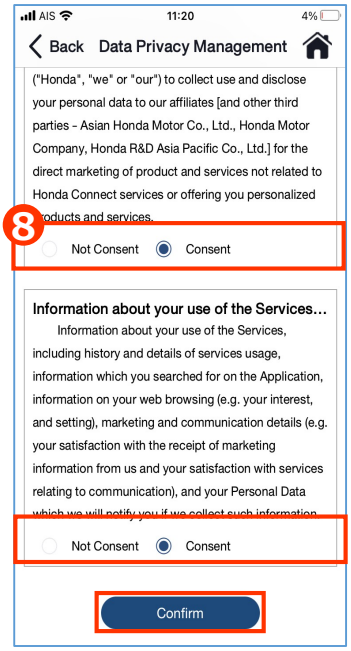
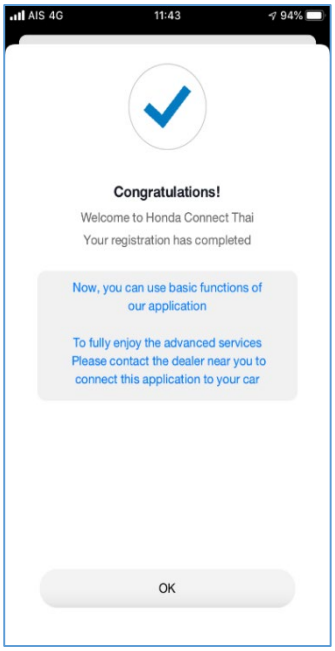


❽ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”



❾ Tap “OK” to finish

1-3 How to Start
1-3-1 User Registration (HATC)

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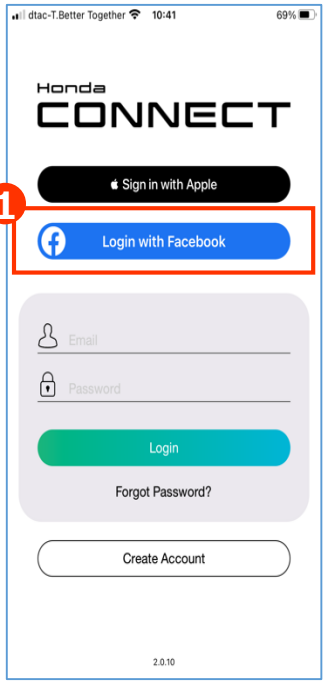

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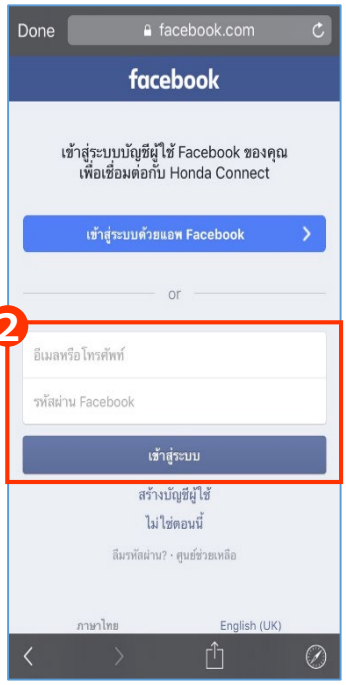

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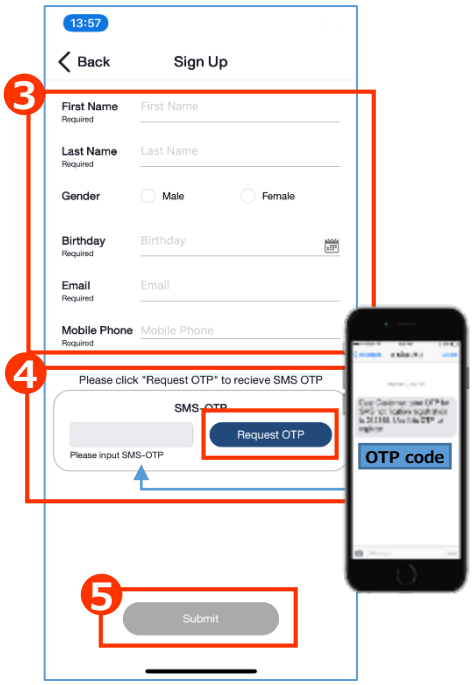

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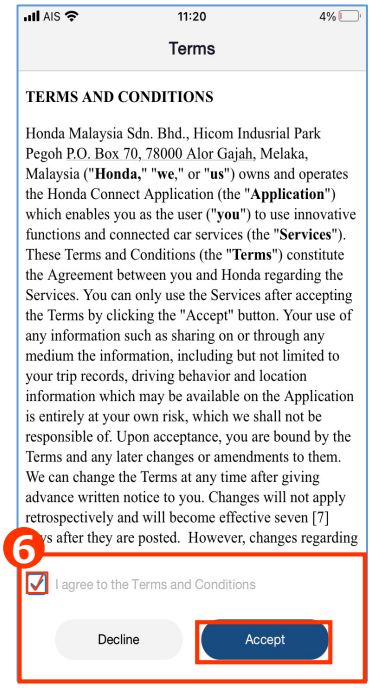
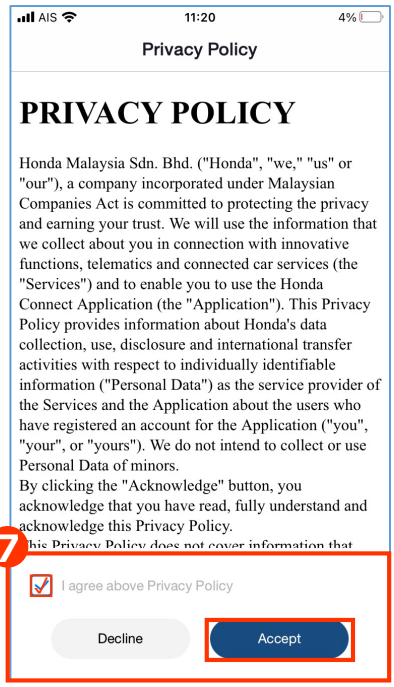
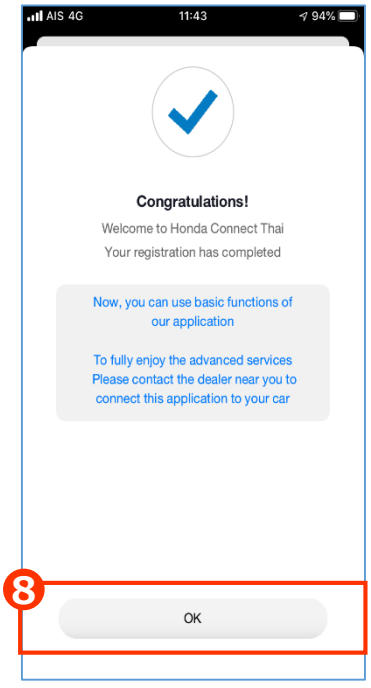


❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot use Facebook ID to login



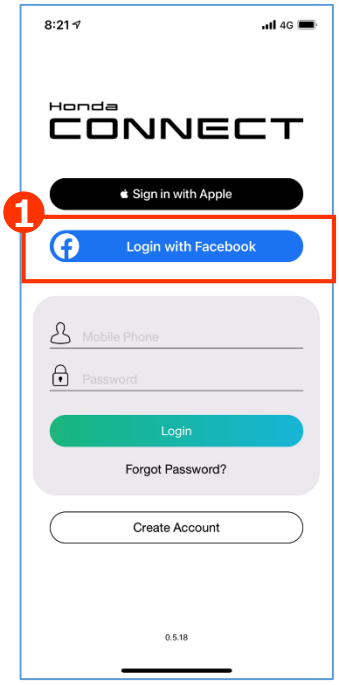
❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot use Facebook ID to login



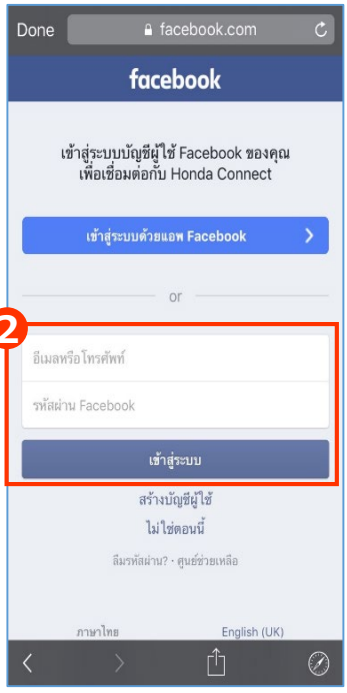
❽ Tap “OK” to finish

1-3 How to Start
1-3-1 User Registration (HVN)

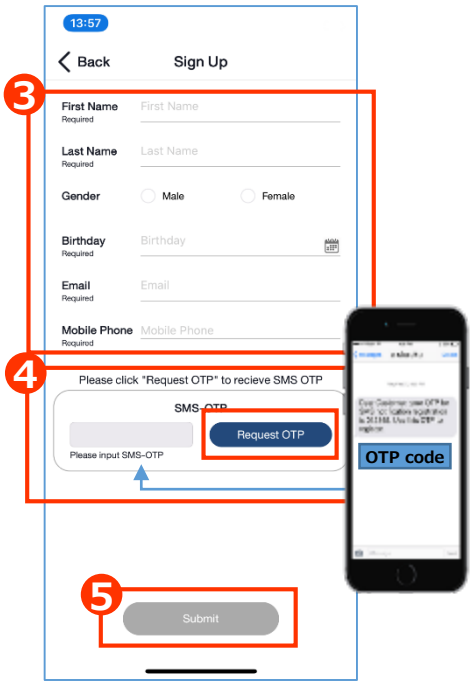
1. Use the same account with Facebook.



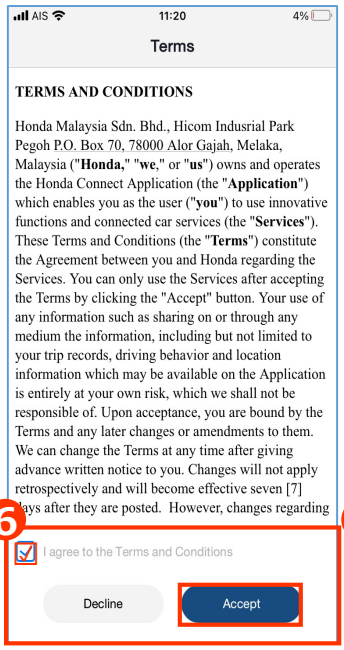
❶ Tap “Login with Facebook”



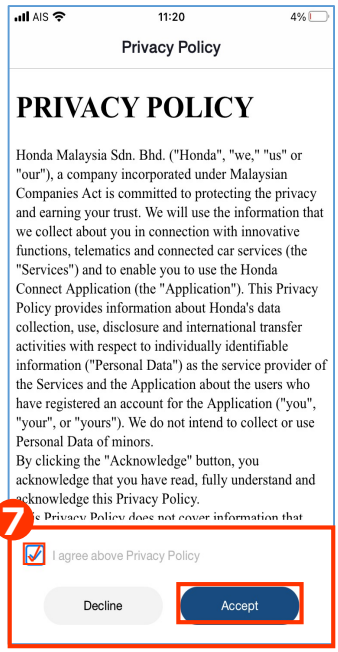
❷ Use Facebook ID to login Facebook



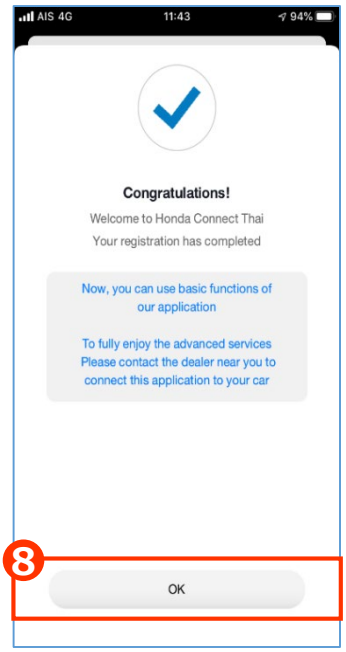
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot use Facebook ID to login



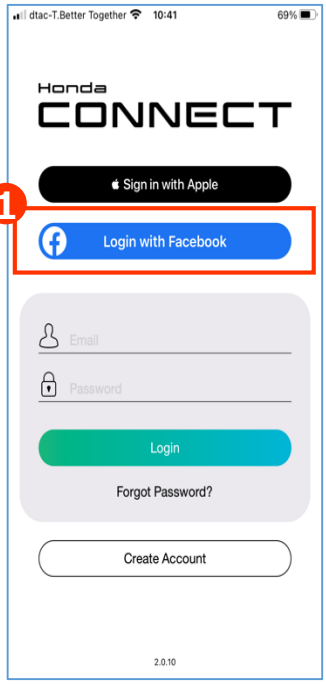
❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot use Facebook ID to login



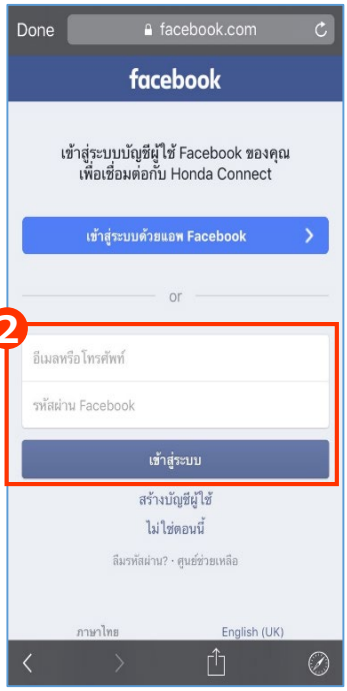
❽ Tap “OK” to finish

1-3 How to Start
1-3-1 User Registration (AUH)

1. Use the same account with Facebook.

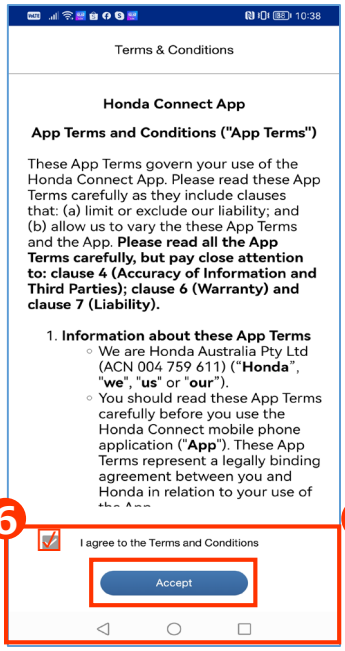


❶ Tap “Login with Facebook”

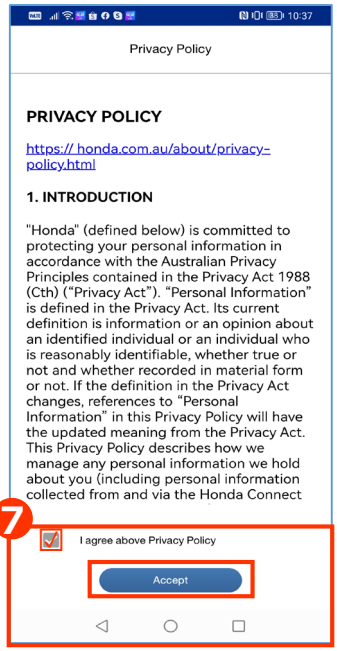


❷ Use Facebook ID to login Facebook

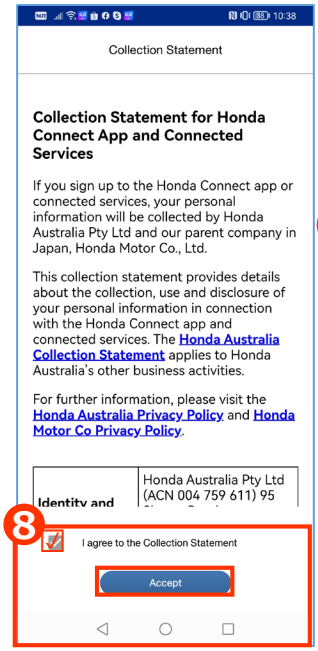
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



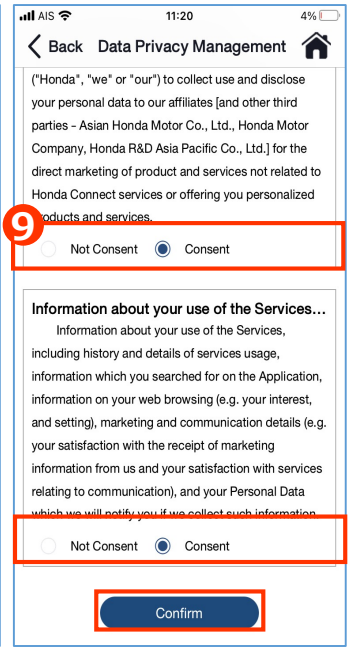
❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot use Facebook ID to login



❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot use Facebook ID to login



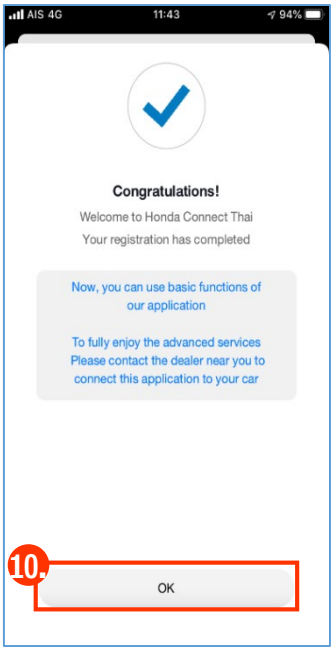
❽ Read through “Collection Statement”, then tap “Accept” button otherwise user cannot use Facebook ID to login



❾ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”

1-3 How to Start
1-3-1 User Registration (AUH)

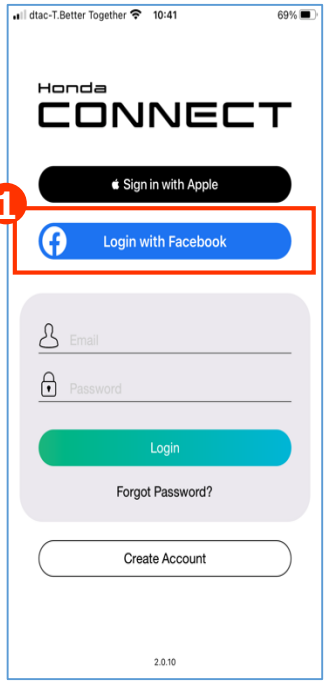
1. Use the same account with Facebook (Cont.).



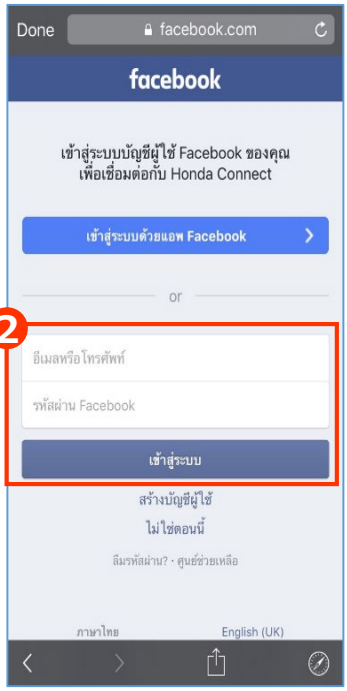
❿ Tap “OK” to finish

1-3 How to Start
1-3-1 User Registration (HNZ)

1. Use the same account with Facebook.

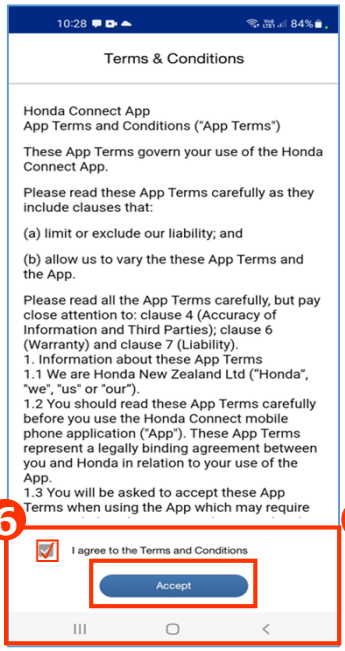


❶ Tap “Login with Facebook”

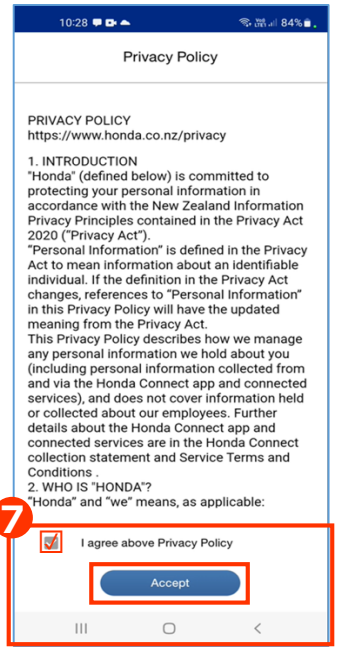


❷ Use Facebook ID to login Facebook

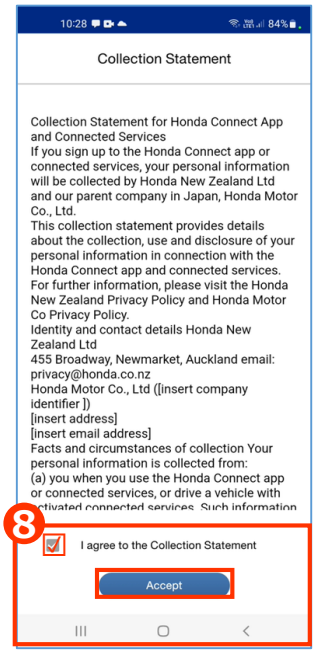
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



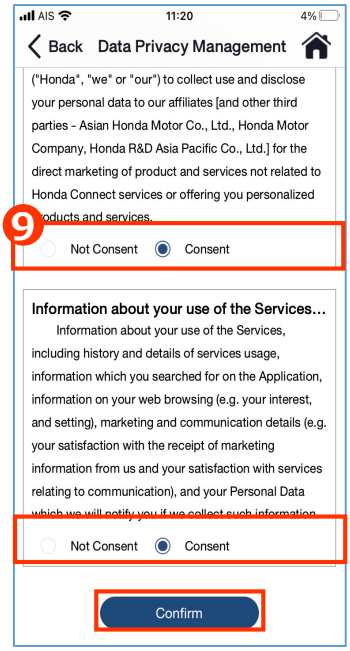
❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot use Facebook ID to login



❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot use Facebook ID to login



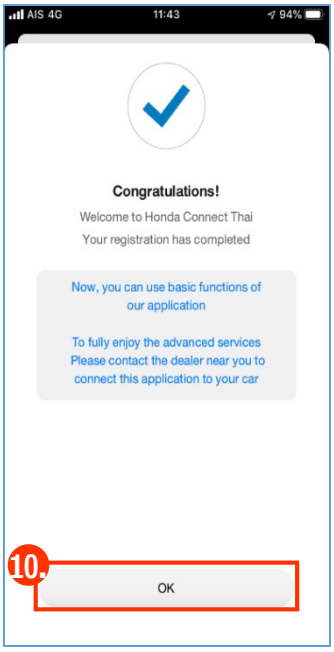
❽ Read through “Collection Statement”, then tap “Accept” button otherwise user cannot use Facebook ID to login



❾ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”

1-3 How to Start
1-3-1 User Registration (HNZ)

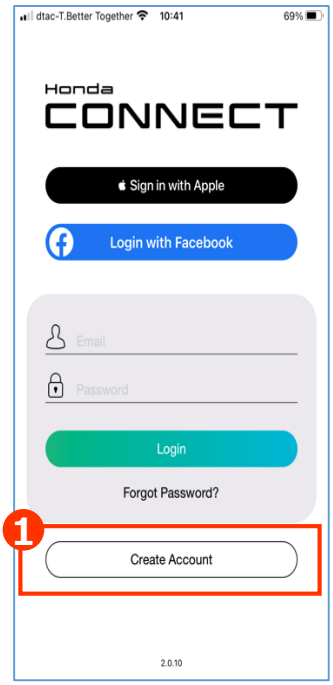
1. Use the same account with Facebook (Cont.).



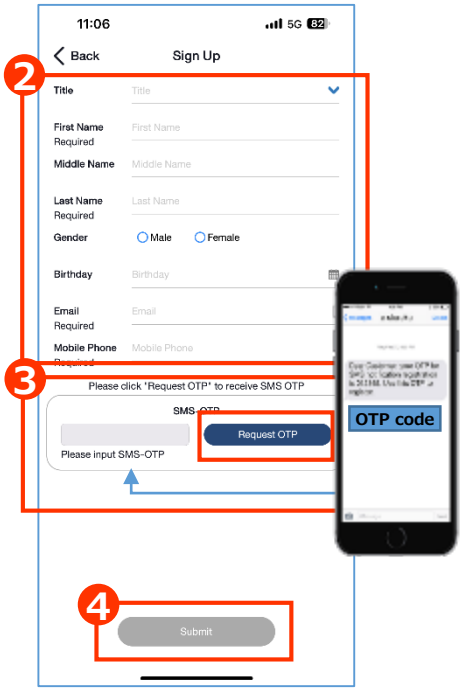
❿ Tap “OK” to finish

1-3 How to Start
1-3-1 User Registration (AOC)

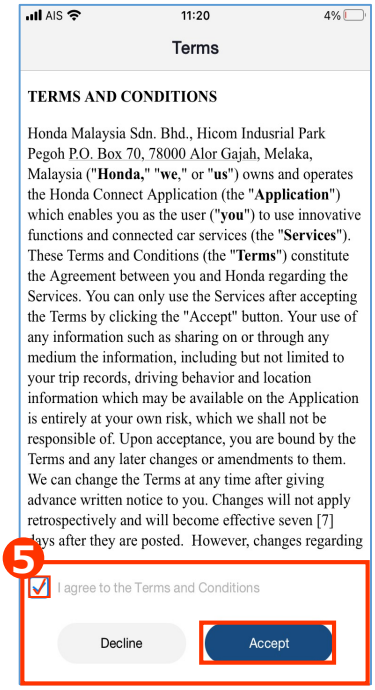
2. Create a new account using email.



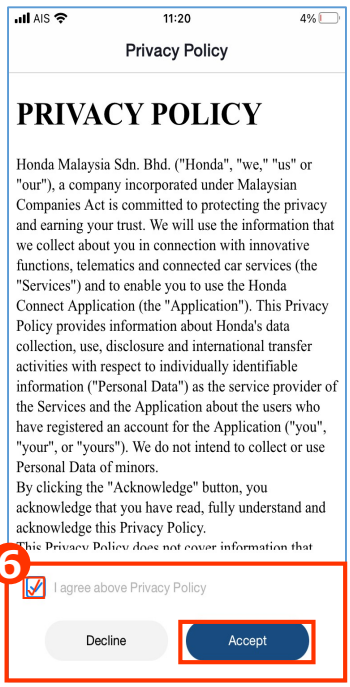
❶ Tap “Login with Facebook”



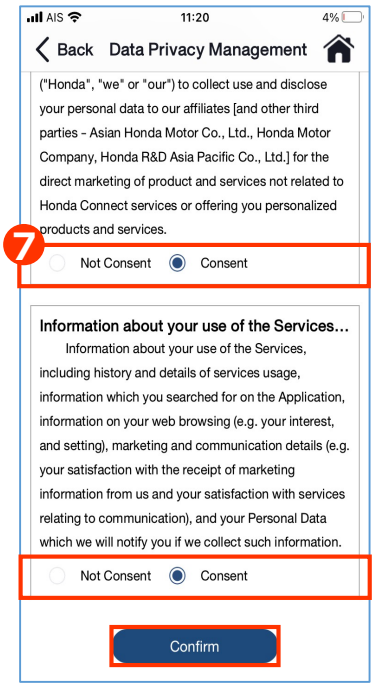
❷ Fill information
❸ Tap “SMS-OTP” to get OTP code
❹ Enter OTP code and tap “Submit”



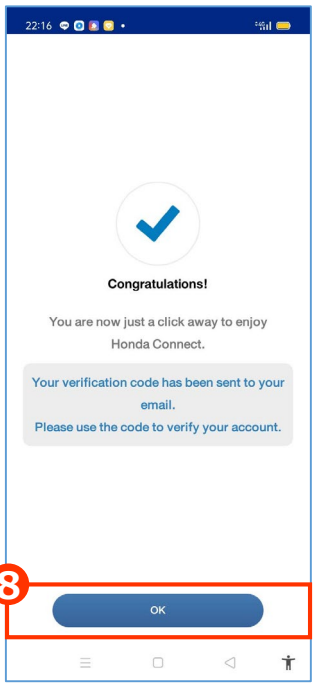
❺ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



❻ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



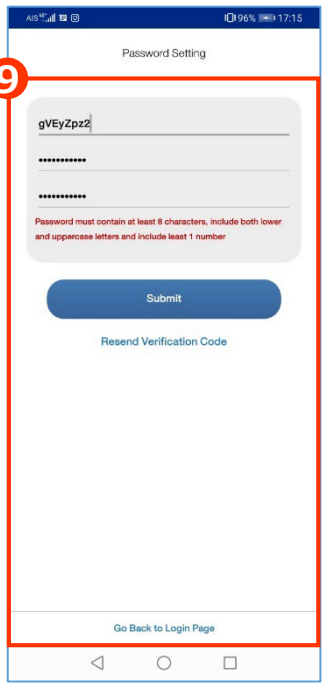
❼ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”



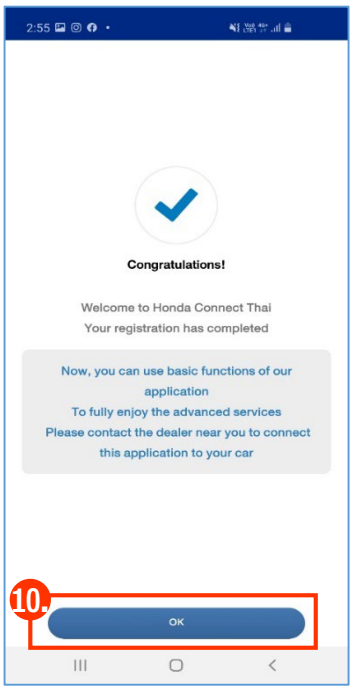
❽ Tap “OK” to set the password

1-3 How to Start
1-3-1 User Registration (AOC)

2. Create a new account using email (Cont.).



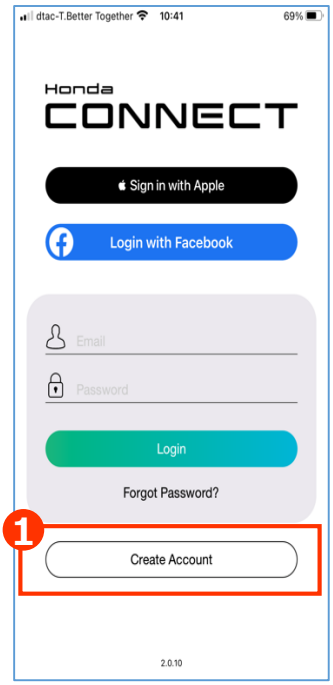
❾ Set login password and verification code which was sent to the email address. Then tap ”Submit”



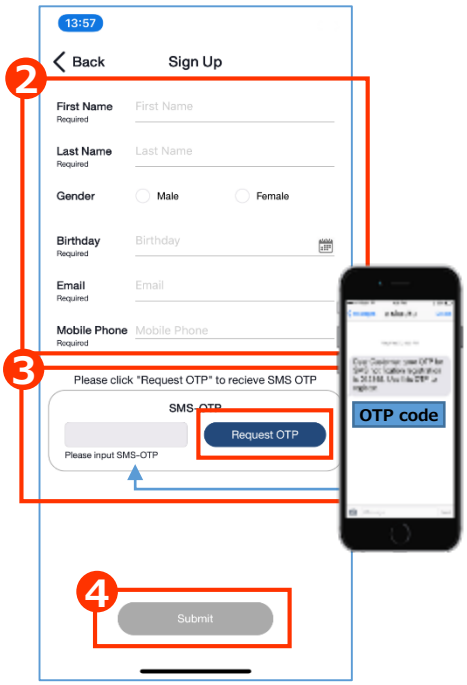
❿ Tap “OK” to finish.

1-3 How to Start
1-3-1 User Registration (HATC)

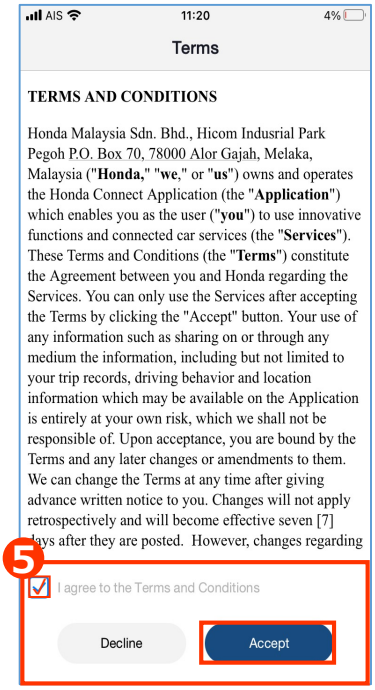
2. Create a new account using email.



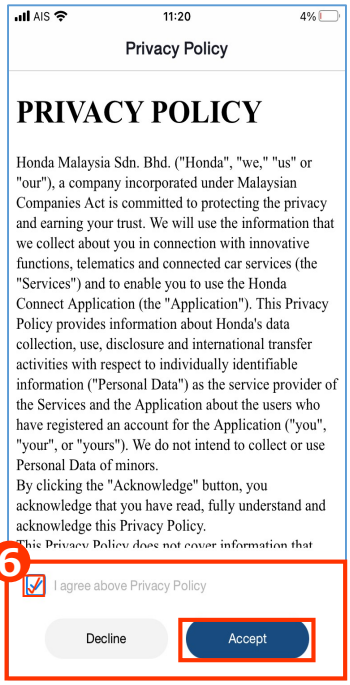
❶ Tap “Login with Facebook”



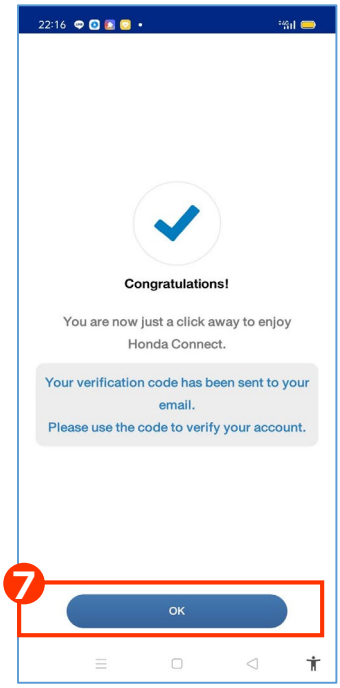
❷ Fill information
❸ Tap “SMS-OTP” to get OTP code
❹ Enter OTP code and tap “Submit”



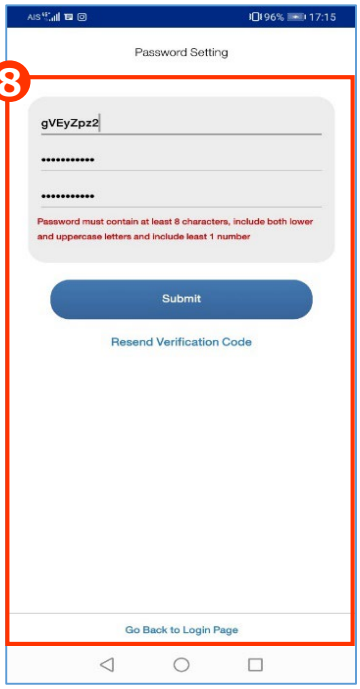
❺ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



❻ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



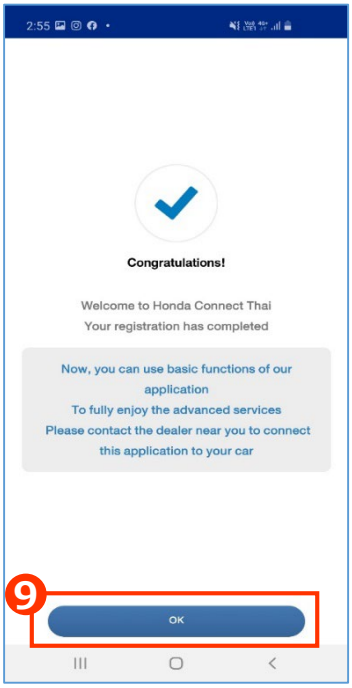
❼ Tap “OK” to set the password



❽ Set login password and verification code which was sent to the email address. Then tap ”Submit”

1-3 How to Start
1-3-1 User Registration (HATC)

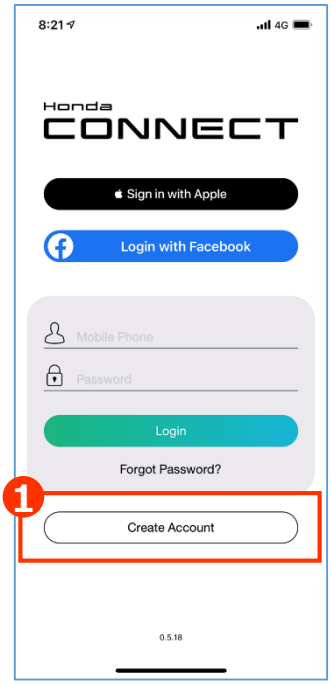
2. Create a new account using email (Cont.).



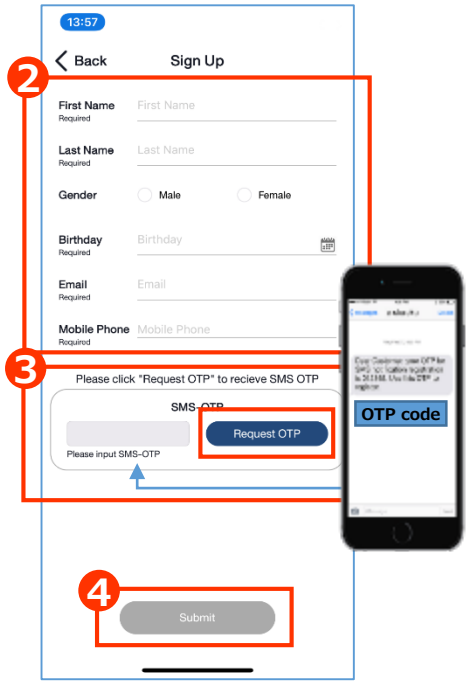
❾ Tap “OK” to finish.

1-3 How to Start
1-3-1 User Registration (HVN)

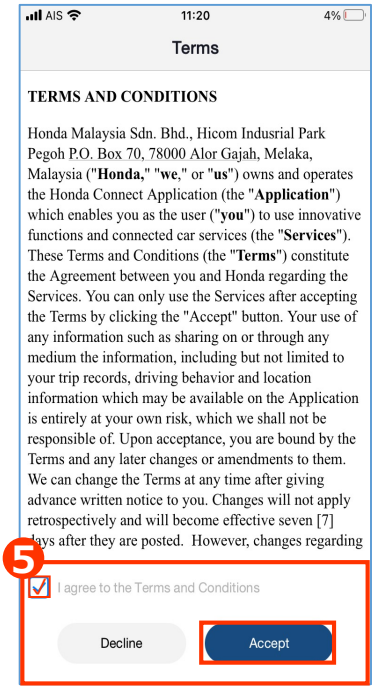
2. Create a new account using email.



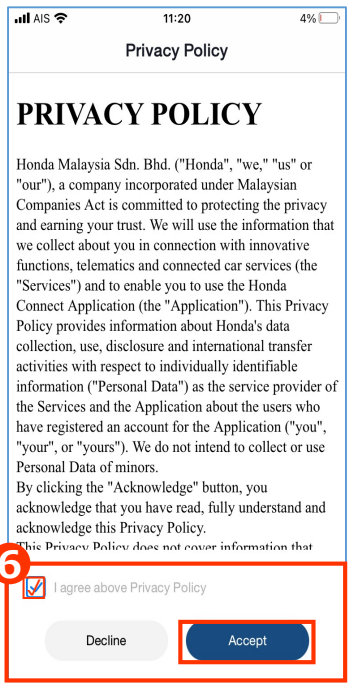
❶ Tap “Login with Facebook”



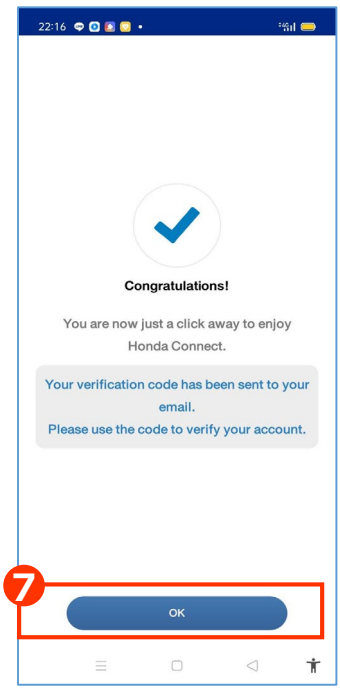
❷ Fill information
❸ Tap “SMS-OTP” to get OTP code
❹ Enter OTP code and tap “Submit”



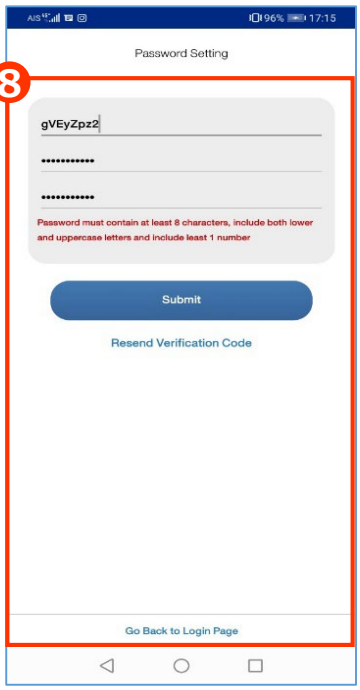
❺ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



❻ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



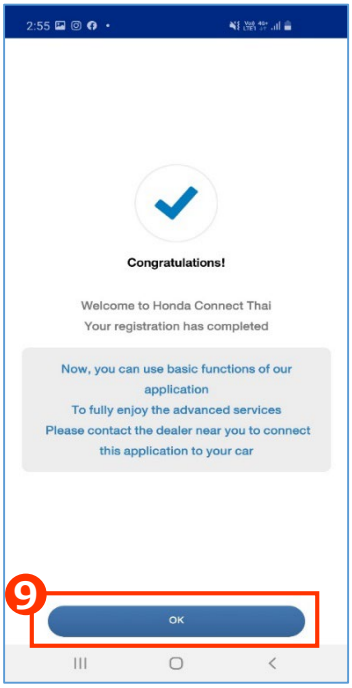
❼ Tap “OK” to set the password



❽ Set login password and verification code which was sent to the email address. Then tap ”Submit”

1-3 How to Start
1-3-1 User Registration (HVN)

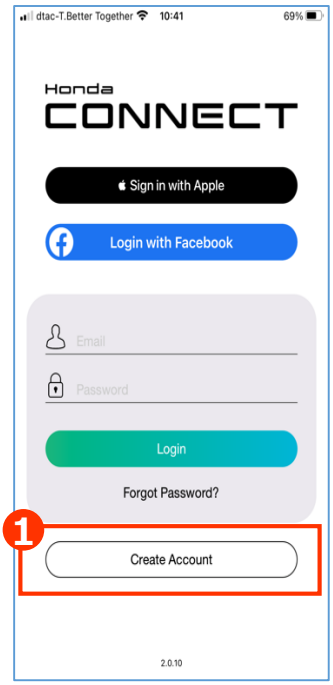
2. Create a new account using email (Cont.).



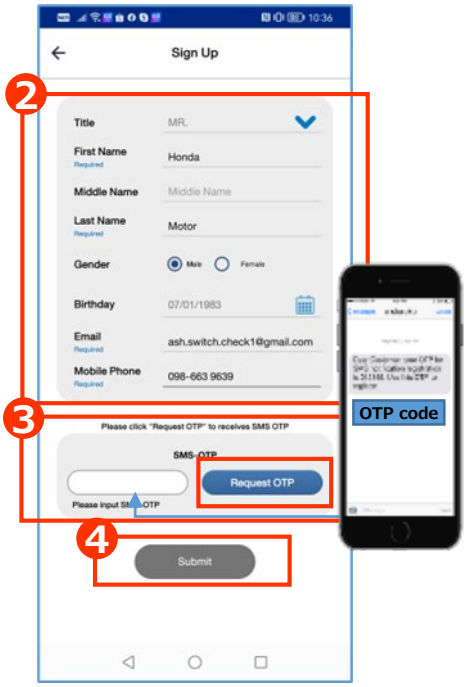
❾ Tap “OK” to finish.

1-3 How to Start
1-3-1 User Registration (AUH)

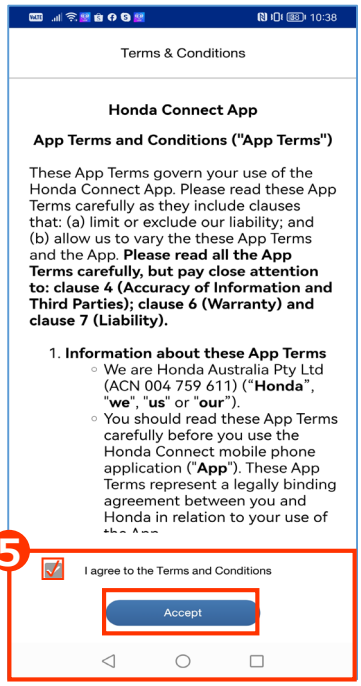
2. Create a new account using email.



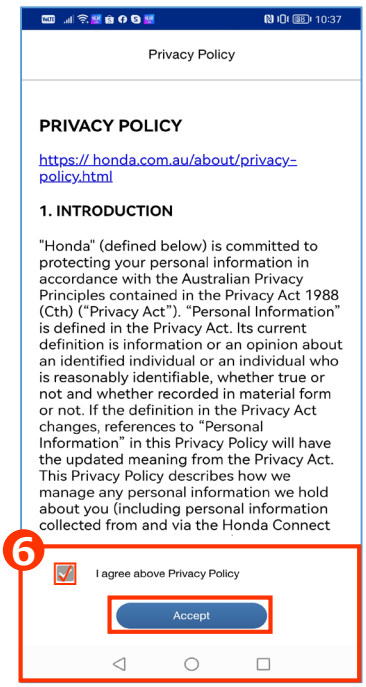
❶ Tap “Login with Facebook”



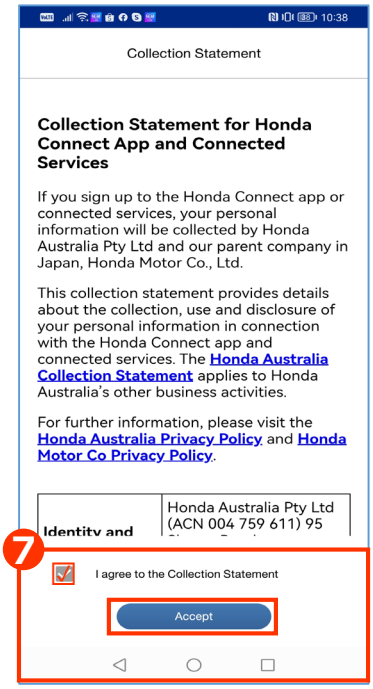
❷ Fill information
❸ Tap “SMS-OTP” to get OTP code
❹ Enter OTP code and tap “Submit”



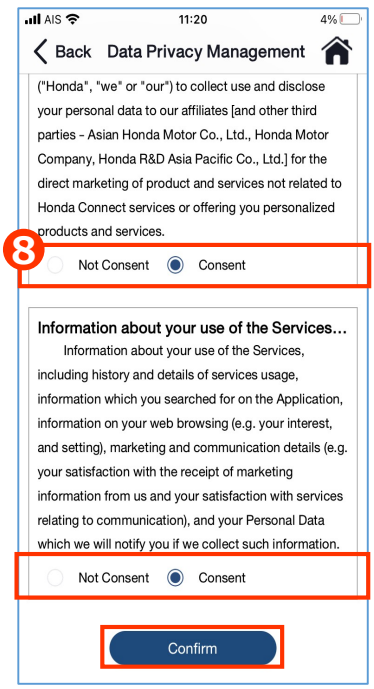
❺ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



❻ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



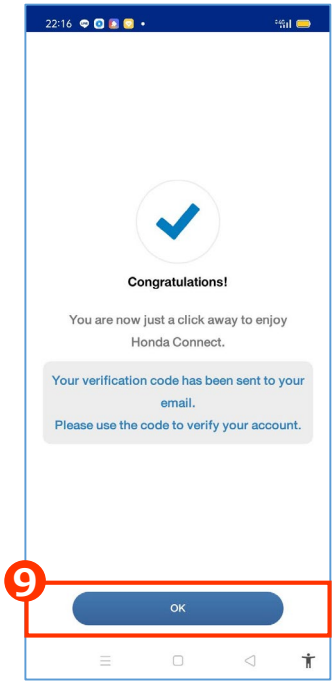
❼ Read through “Collection Statement”, then tap “Accept” button otherwise user cannot create account



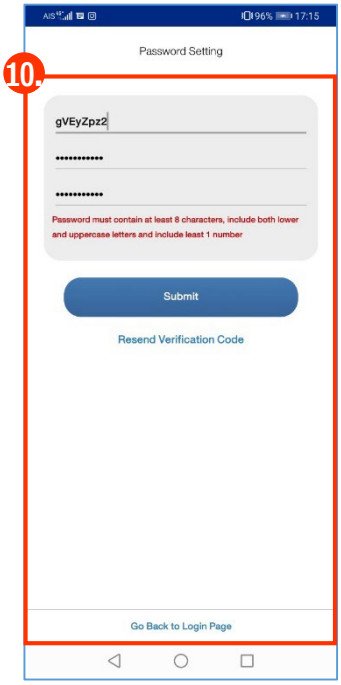
❽ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”

1-3 How to Start
1-3-1 User Registration (AUH)

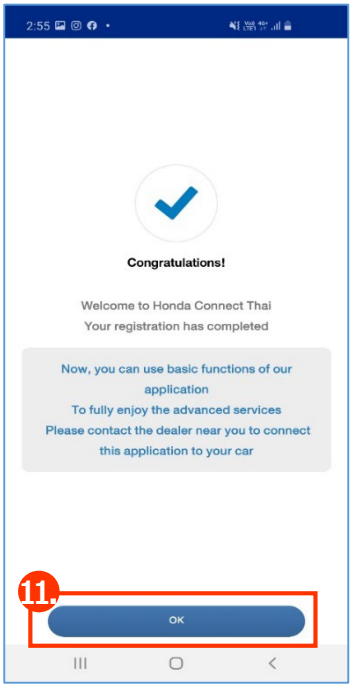
2. Create a new account using email (Cont.).



❾ Tap “OK” to set the password



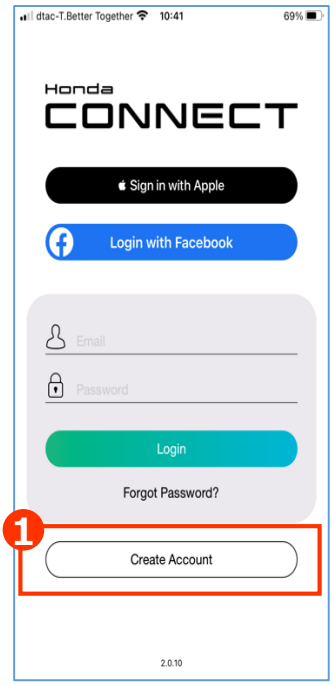
❿ Set login password and verification code which was sent to the email address. Then tap ”Submit”



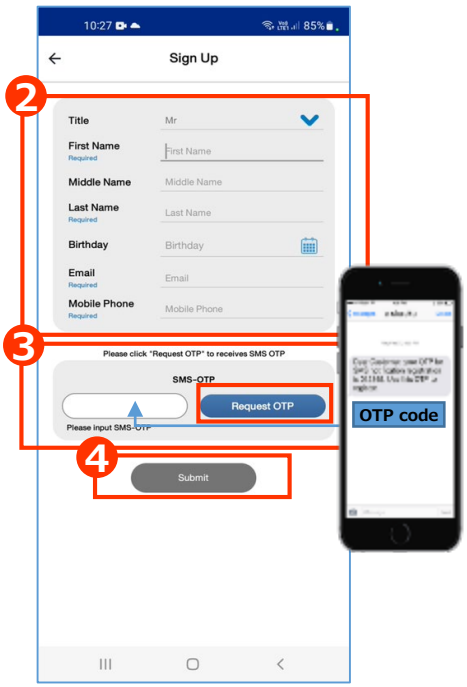
⓫ Tap “OK” to finish.

1-3 How to Start
1-3-1 User Registration (HNZ)

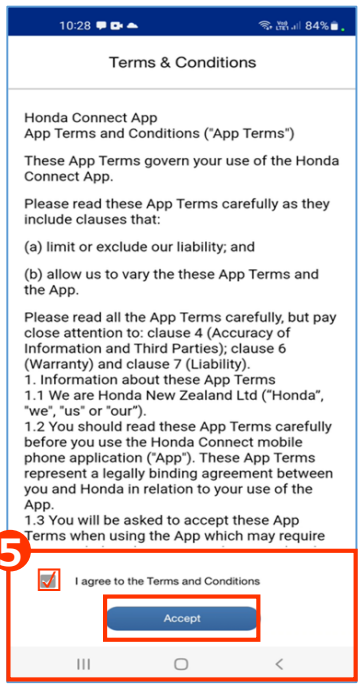
2. Create a new account using email.



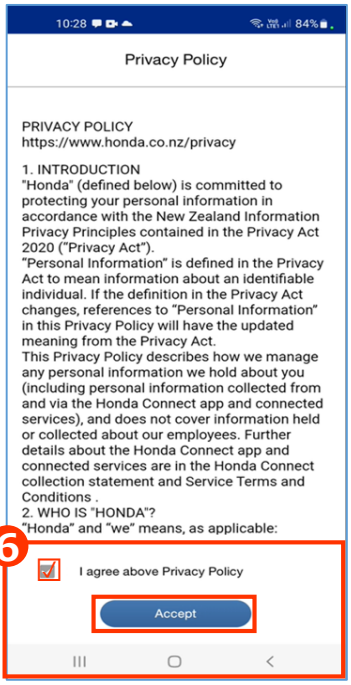
❶ Tap “Login with Facebook”



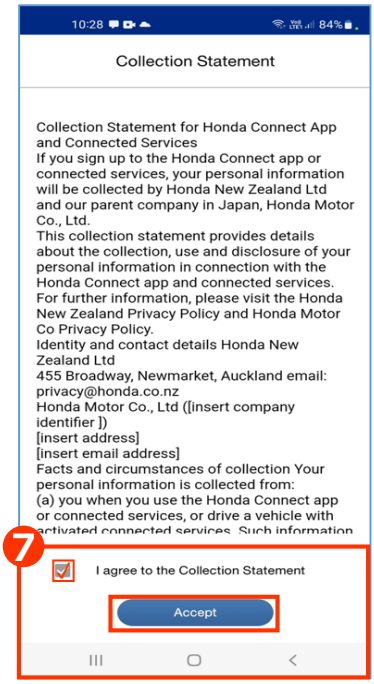
❷ Fill information
❸ Tap “SMS-OTP” to get OTP code
❹ Enter OTP code and tap “Submit”



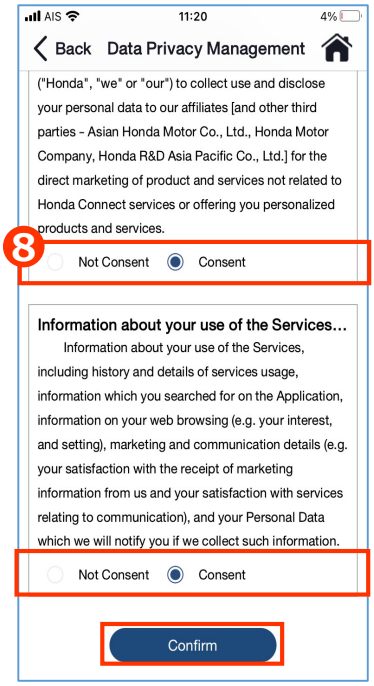
❺ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



❻ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



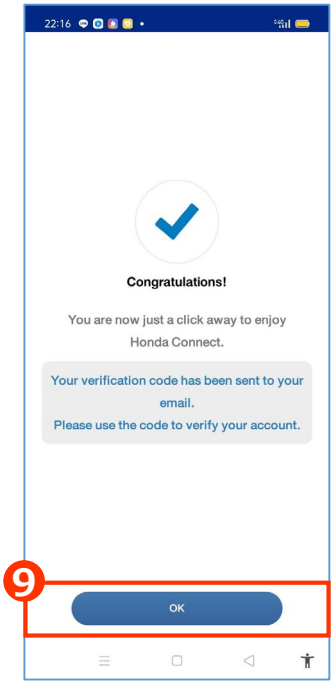
❼ Read through “Collection Statement”, then tap “Accept” button otherwise user cannot create account



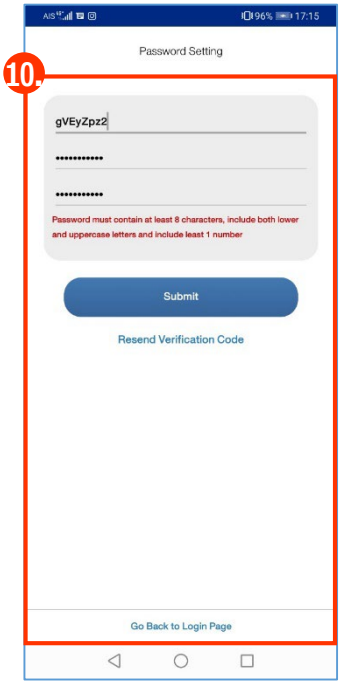
❽ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”

1-3 How to Start
1-3-1 User Registration (HNZ)

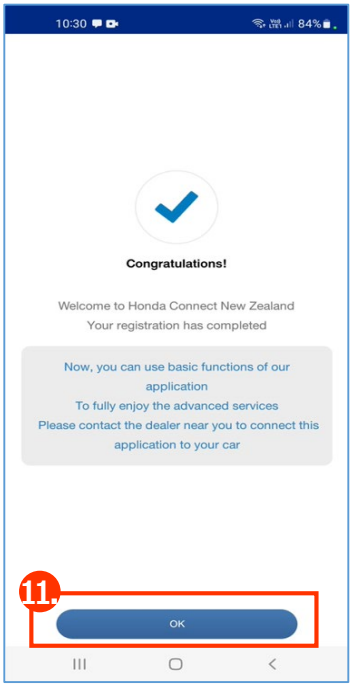
2. Create a new account using email (Cont.).



❾ Tap “OK” to set the password



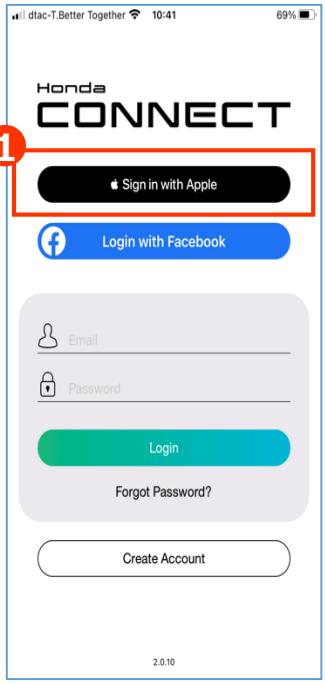
❿ Set login password and verification code which was sent to the email address. Then tap ”Submit”



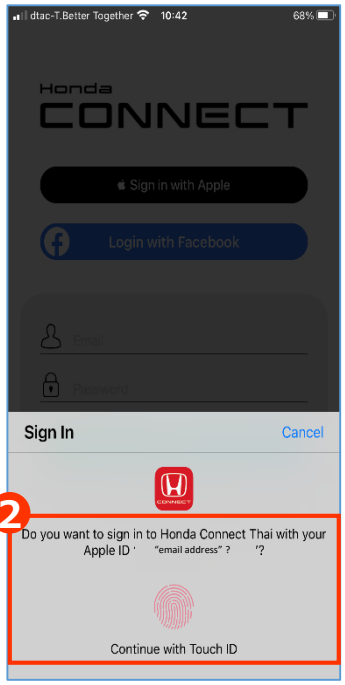
⓫ Tap “OK” to finish.

1-3 How to Start
1-3-1 User Registration (AOC)

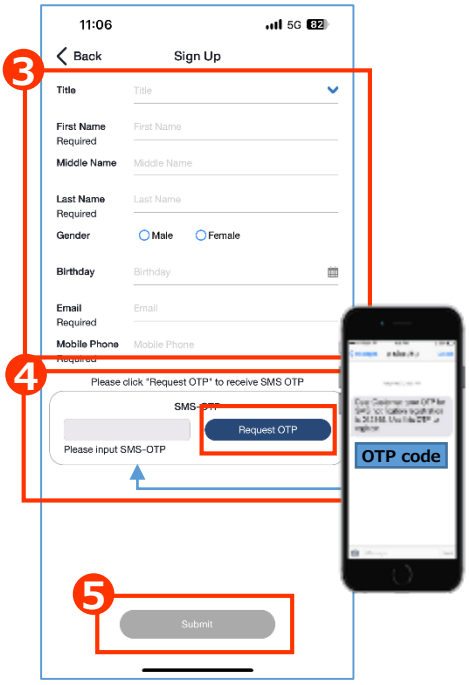
3. Use the same account with Apple ID (Only iOS).



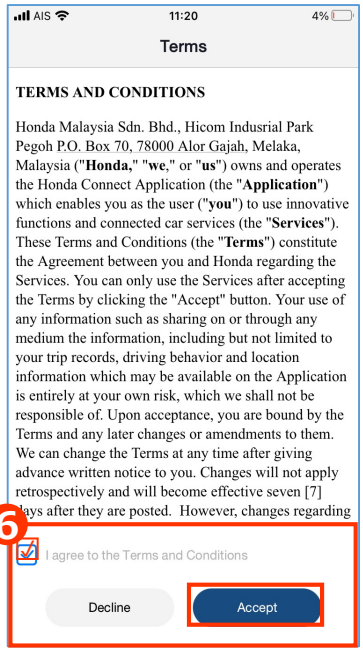
❶ Tap “Login with Apple ID”



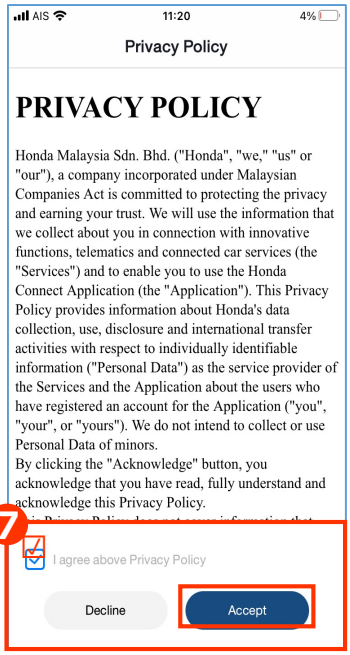
❷ Confirm Apple ID



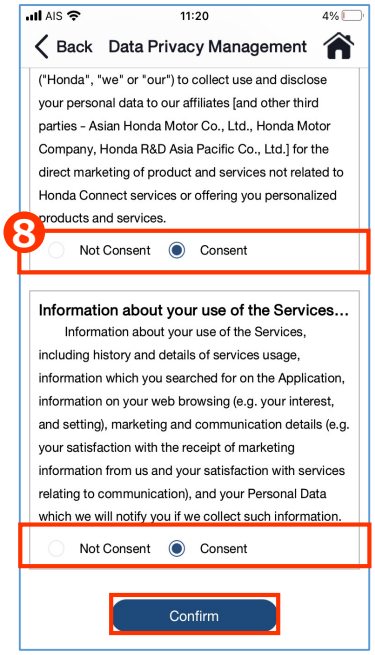
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



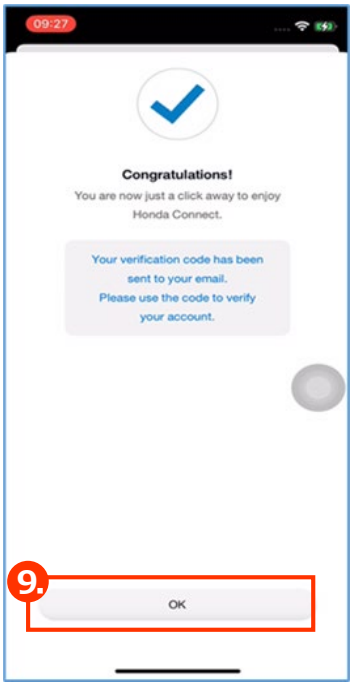
❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



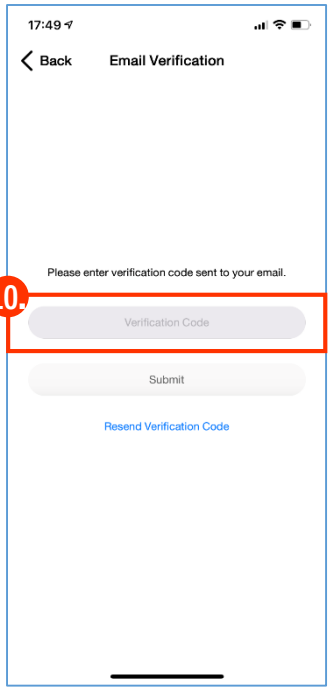
❽ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”

1-3 How to Start
1-3-1 User Registration (AOC)

3. Use the same account with Apple ID (Only iOS) (Cont.).



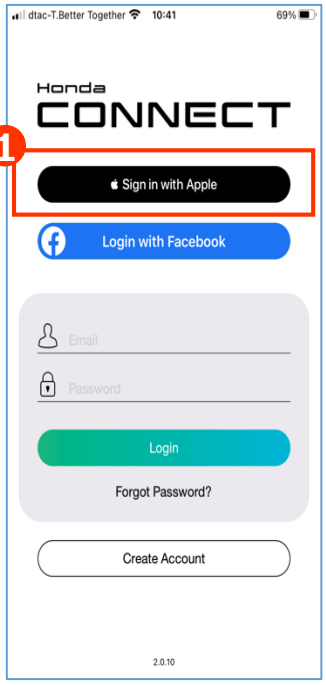
❾ Tap “OK” to finish.



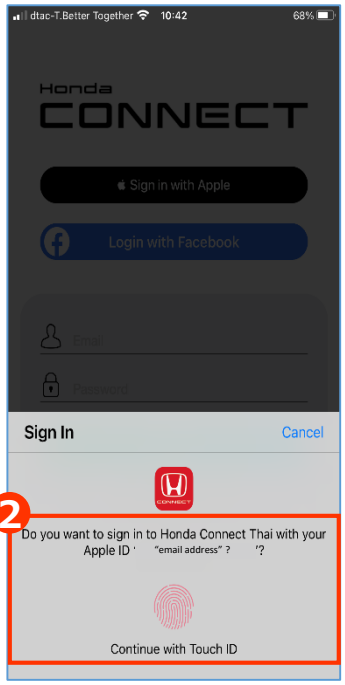
❿ Input verification code which sent to your email then tap submit

1-3 How to Start
1-3-1 User Registration (HATC)

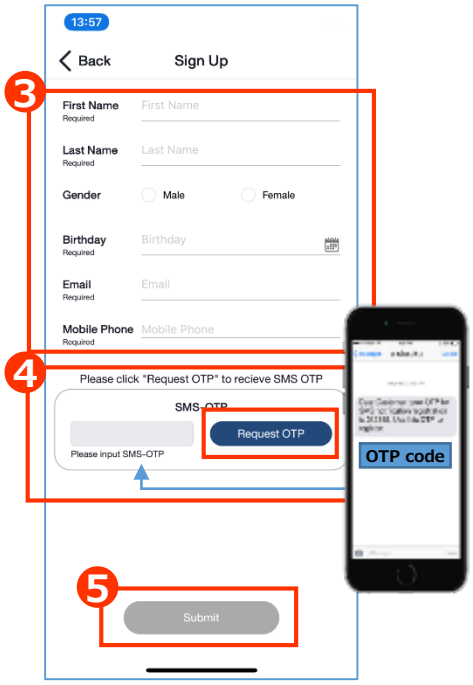
3. Use the same account with Apple ID (Only iOS).



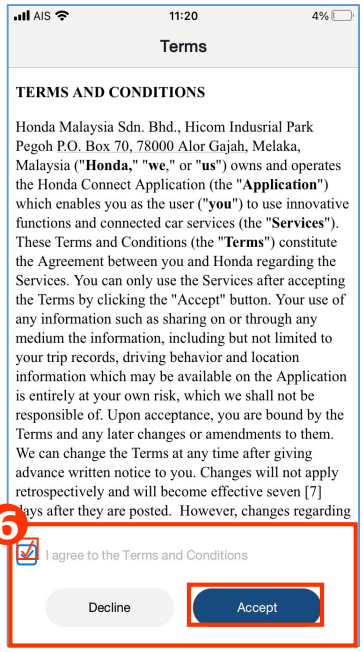
❶ Tap “Login with Apple ID”



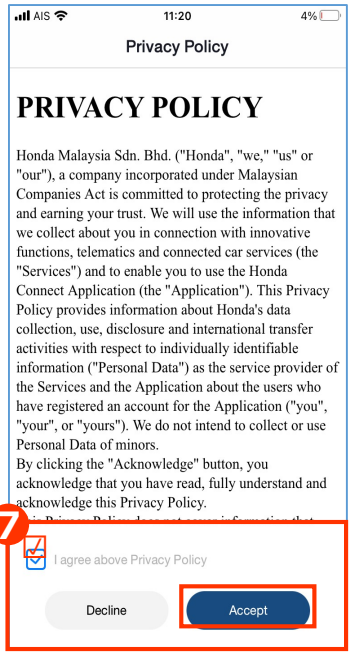
❷ Confirm Apple ID



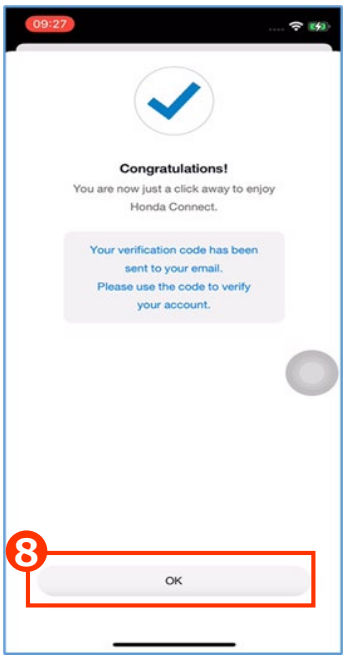
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



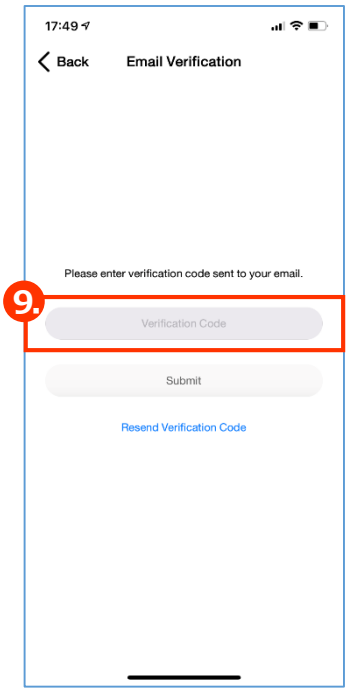
❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



❽ Tap “OK” to finish.

1-3 How to Start
1-3-1 User Registration (HATC)

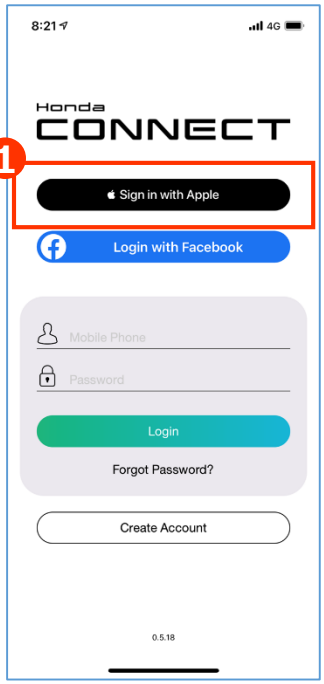
3. Use the same account with Apple ID (Only iOS) (Cont.).



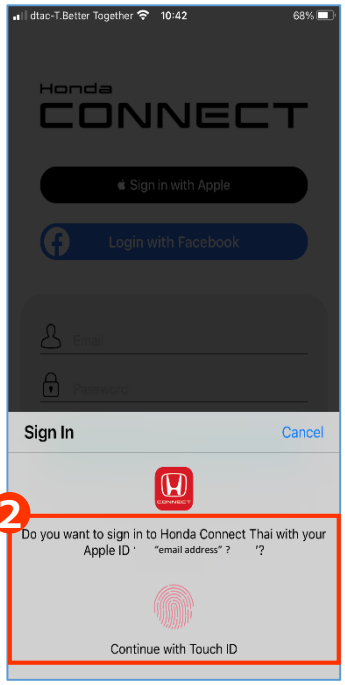
❾ Input verification code which sent to your email then tap submit

1-3 How to Start
1-3-1 User Registration (HVN)

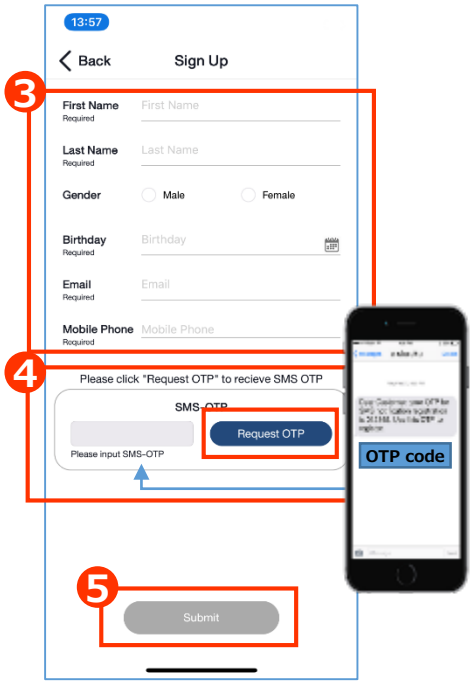
3. Use the same account with Apple ID (Only iOS).



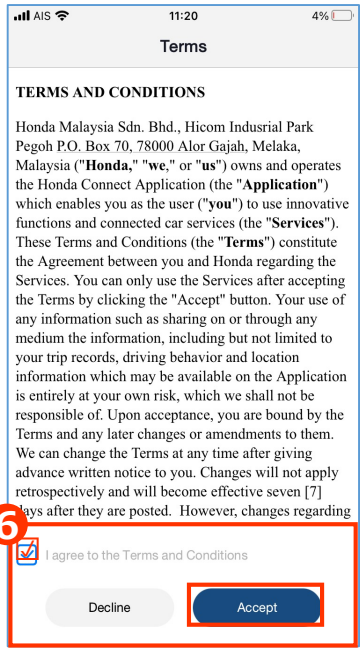
❶ Tap “Login with Apple ID”



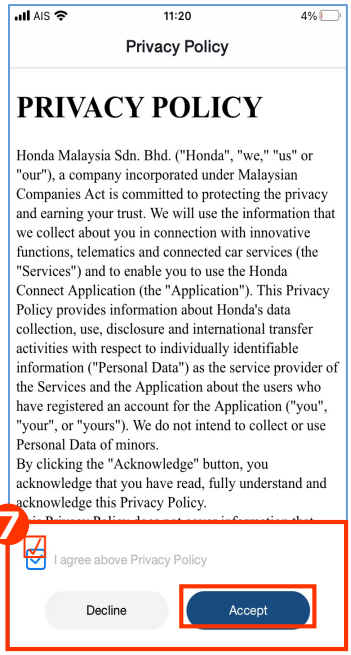
❷ Confirm Apple ID



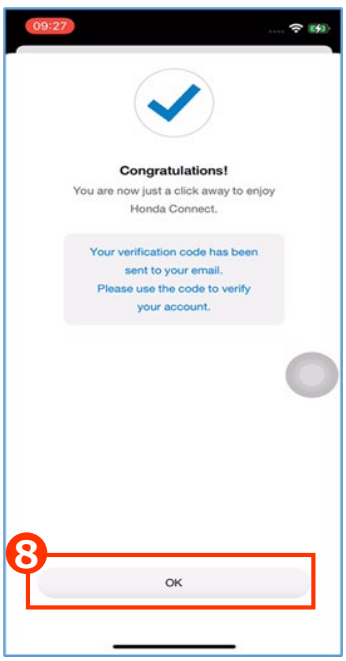
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



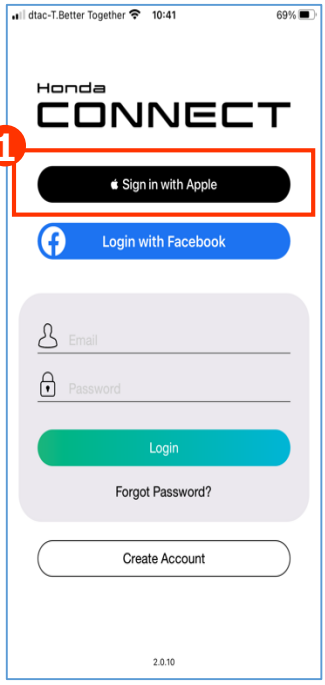
❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



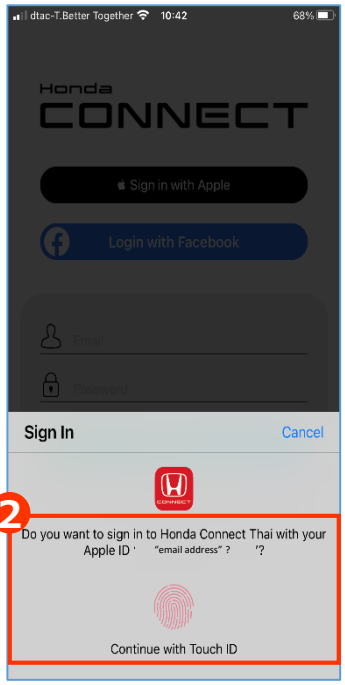
❽ Tap “OK” to finish.

1-3 How to Start
1-3-1 User Registration (AUH)

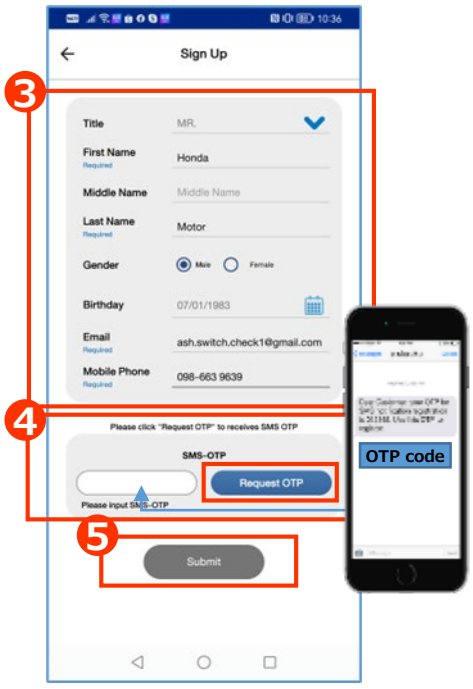
3. Use the same account with Apple ID (Only iOS).



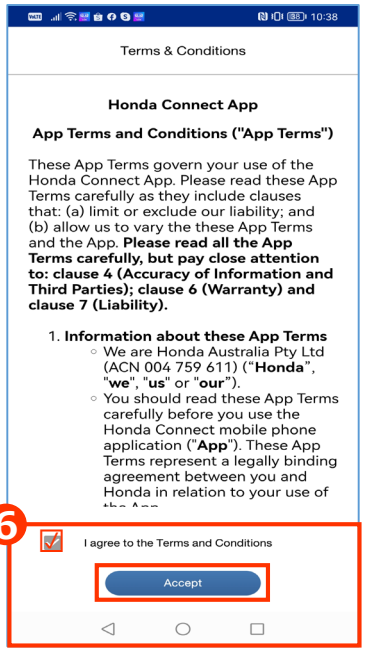
❶ Tap “Login with Apple ID”



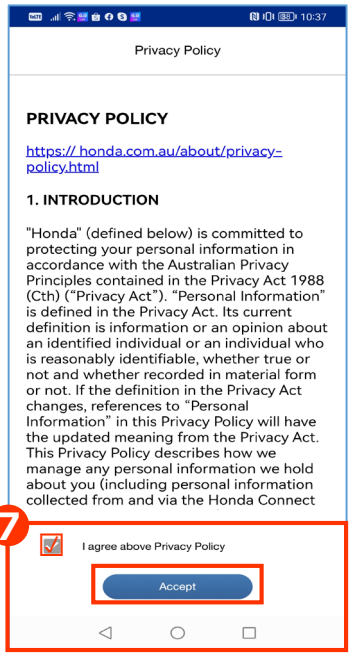
❷ Confirm Apple ID



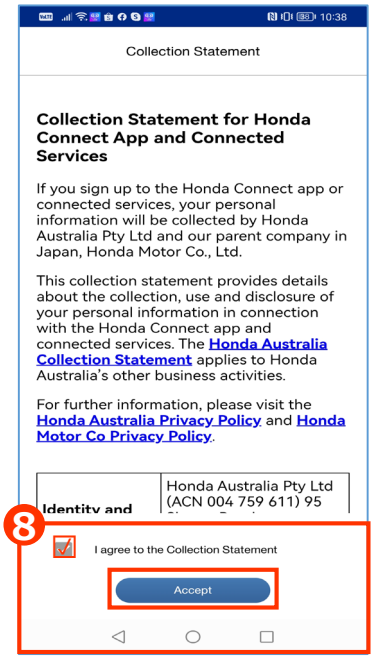
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



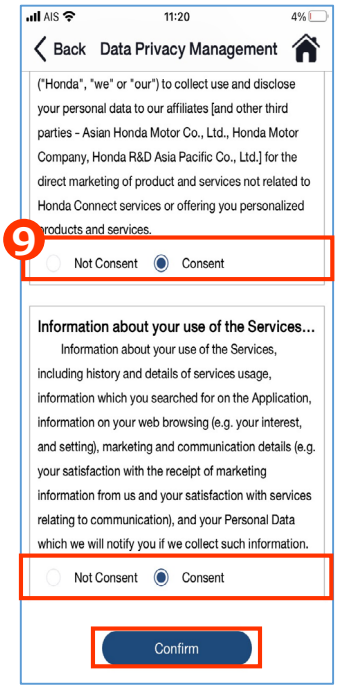
❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



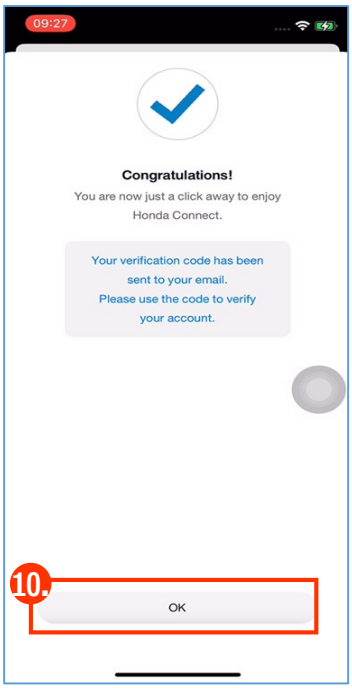
❽ Read through “Collection Statement”, then tap “Accept” button

1-3 How to Start
1-3-1 User Registration (AUH)

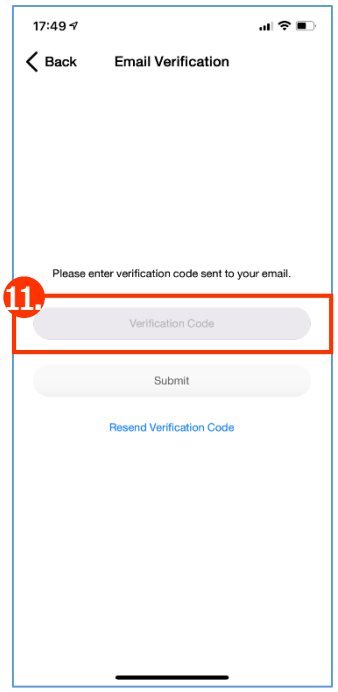
3. Use the same account with Apple ID (Only iOS) (Cont.).



❾ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”



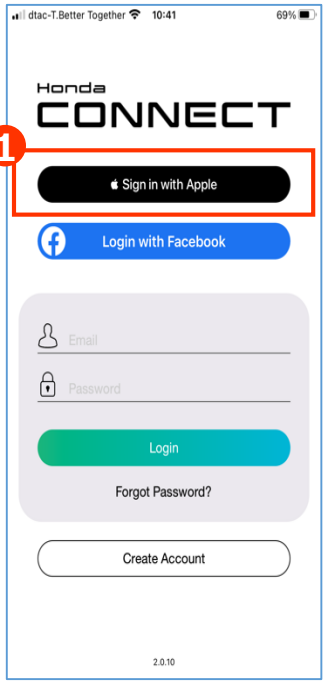
❿ Tap “OK” to finish.



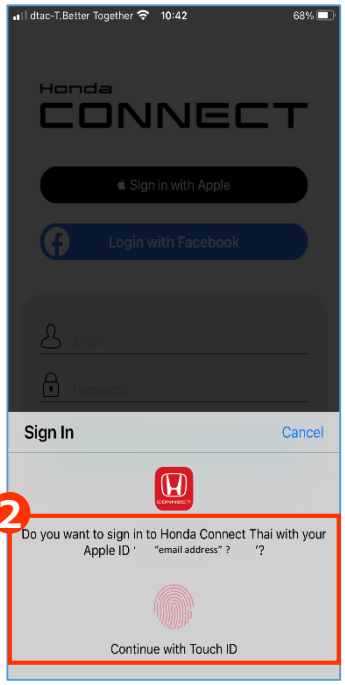
⓫ Input verification code which sent to your email then tap submit

1-3 How to Start
1-3-1 User Registration (HNZ)

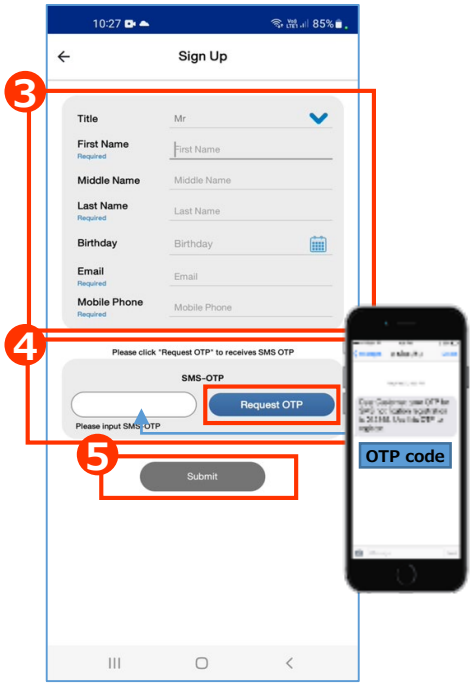
3. Use the same account with Apple ID (Only iOS).



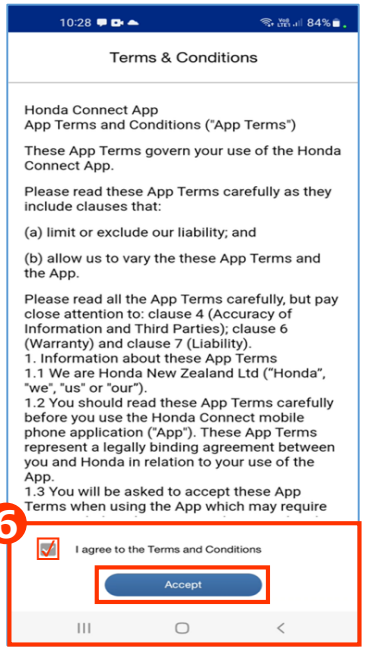
❶ Tap “Login with Apple ID”



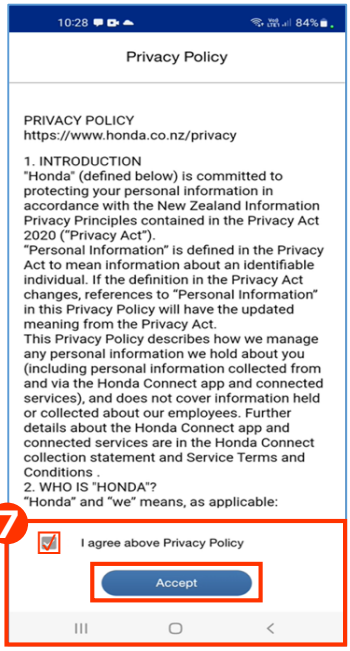
❷ Confirm Apple ID



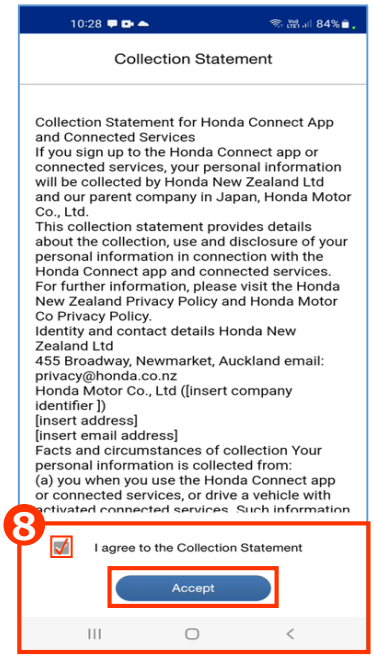
❸ Fill the information
❹ Tap “SMS-OTP” to get OTP code
❺ Enter OTP code and tap “Submit”



❻ Read through the “Terms and Conditions” then tap “Accept” button otherwise user cannot create account



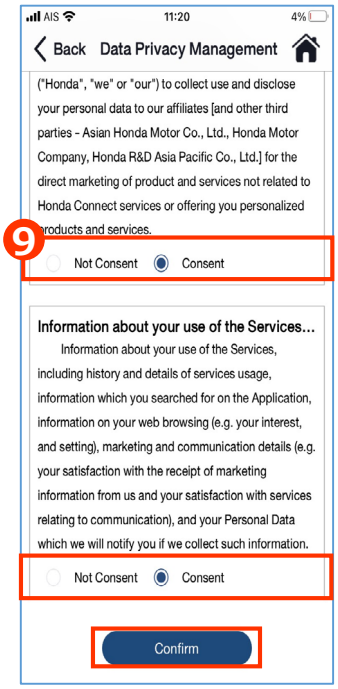
❼ Read through the “Privacy Policy” then tap “Accept” button otherwise user cannot create account



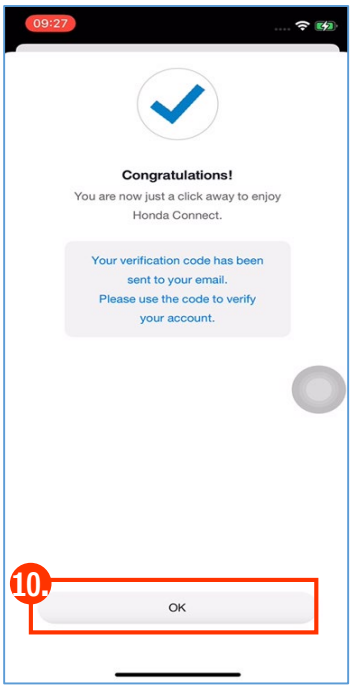
❽ Read through “Collection Statement”, then tap “Accept” button

1-3 How to Start
1-3-1 User Registration (HNZ)

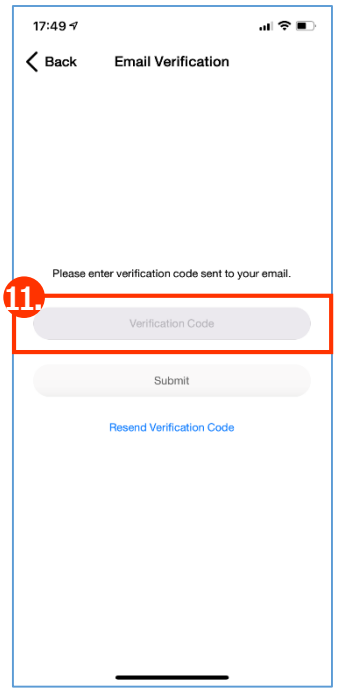
3. Use the same account with Apple ID (Only iOS) (Cont.).



❾ Read through each consent, select “Consent” or “Not Consent” then tap “Confirm”



❿ Tap “OK” to finish.

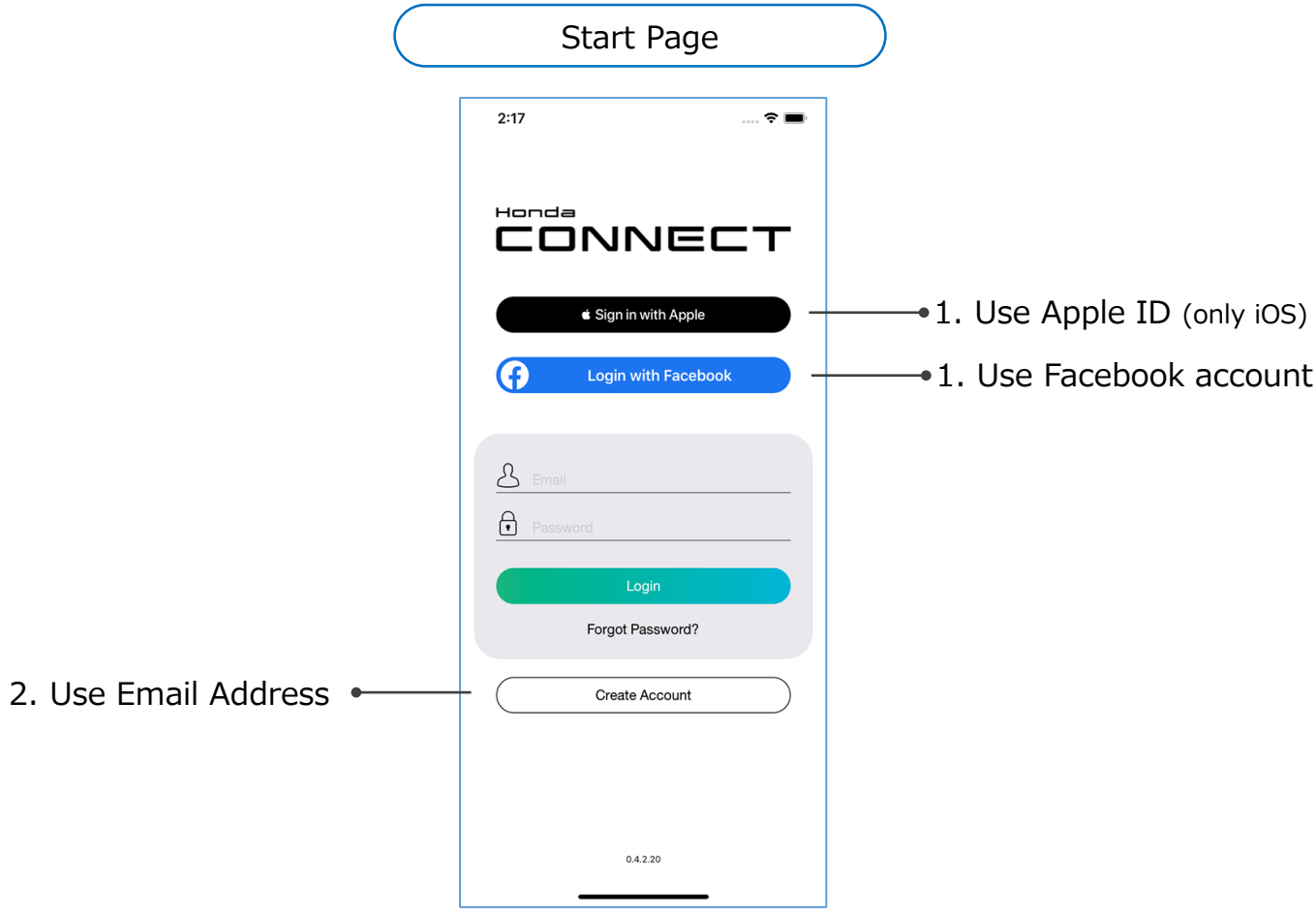


⓫ Input verification code which sent to your email then tap submit

1-3 How to Start
1-3-2 Login (AOC)

There are 3 ways for iOS and 2 ways for Android to login Honda CONNECT.

1. Use the same account with Facebook.
2. Use Email Address.
3. Use the same account with Apple ID (Only iOS)

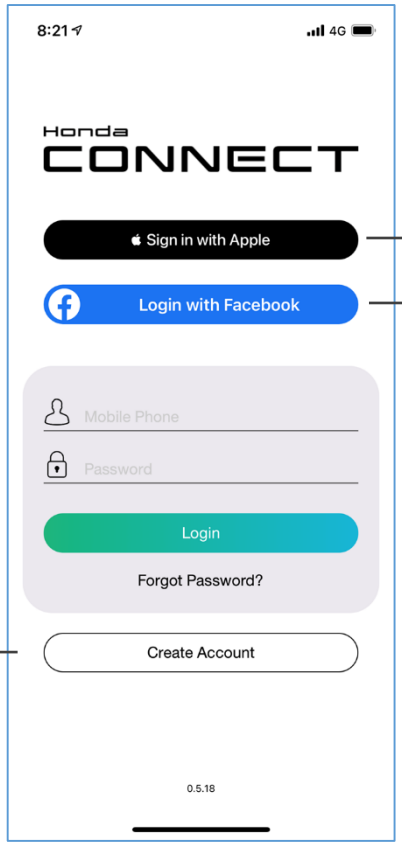


1-3 How to Start
1-3-2 Login (HVN)

There are 3 ways for iOS and 2 ways for Android to login Honda CONNECT.

1. Use the same account with Facebook.
2. Use Mobile phone number.
3. Use the same account with Apple ID (Only iOS)

Start Page



1. Use Apple ID (only iOS)

1. Use Facebook account

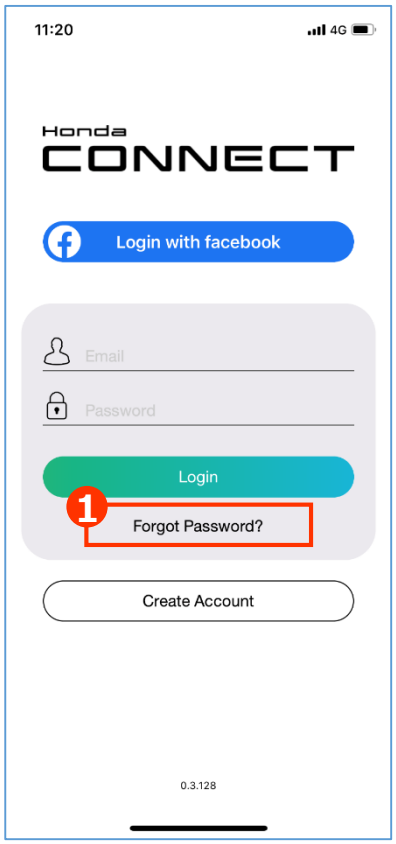
2. Use Mobile phone No.

1-3 How to Start
1-3-2 Login (AOC)

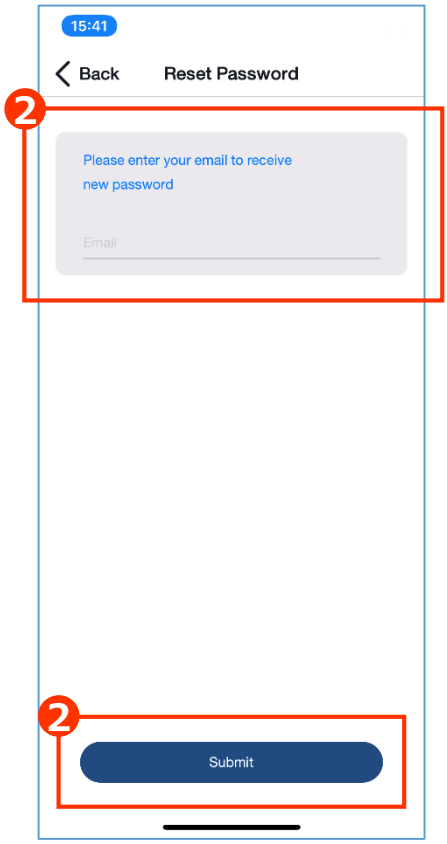
Forgot Password

In case user forgot password, user can set up new password with 3 ways;

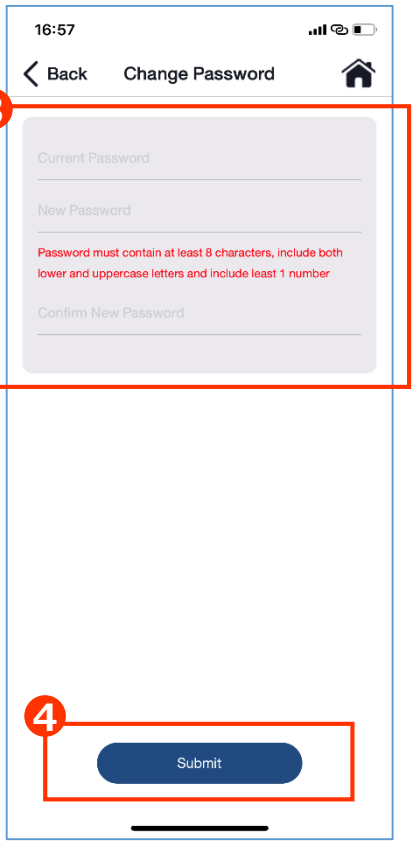
- For “Login with Facebook”: Follow step via Facebook application
- For “Login with Apple ID” (only iOS) : Follow step via Apple ID
- For “Create Account” by email: Follow step as follows;



❶ Tap “Forgot password”



❷ Enter email address registered and tap “Submit” button. Confirmation message with temporary password will be sent to email for new password setting.



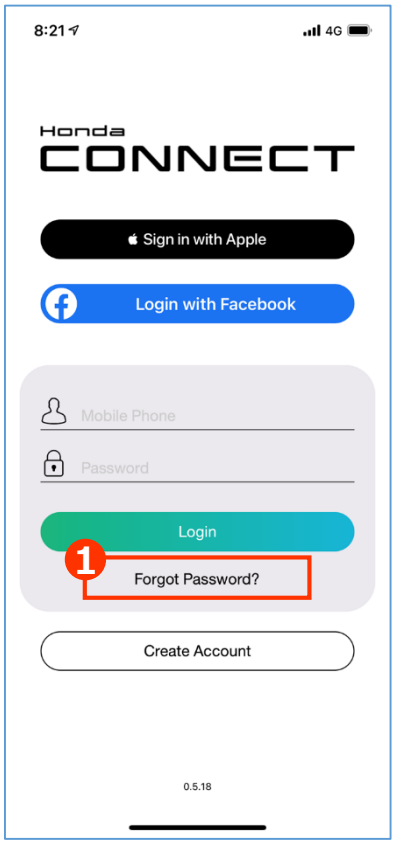
❸ Enter the verification code sent to the email and enter new password to reset.
❹ Submit to reset password

1-3 How to Start
1-3-2 Login (HVN)

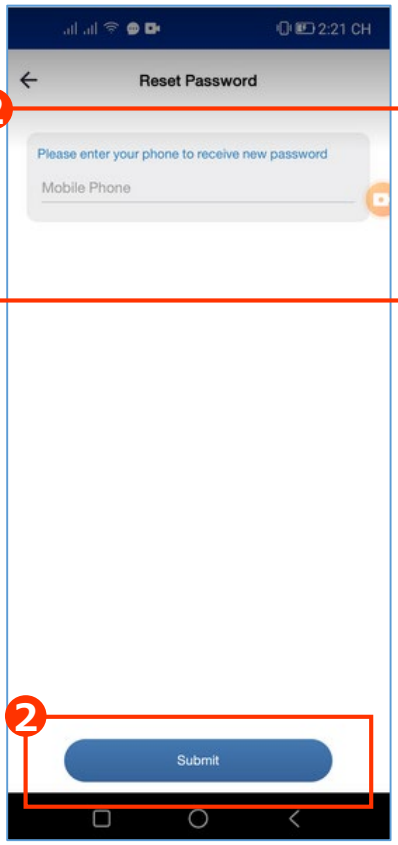
Forgot Password

In case user forgot password, user can set up new password with 3 ways;

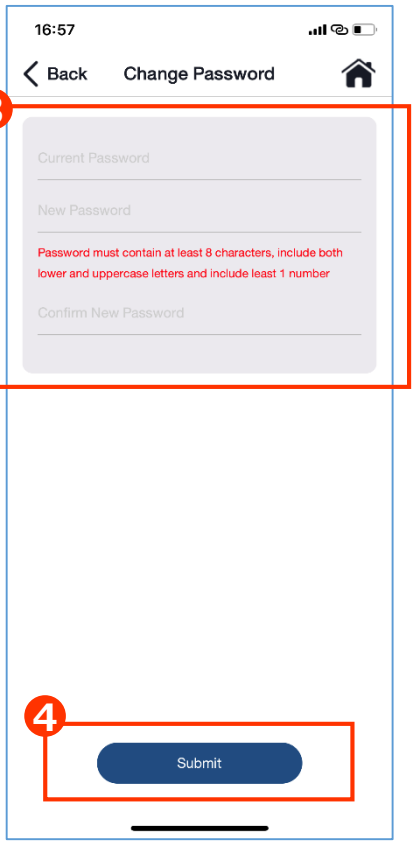
- For “Login with Facebook”: Follow step via Facebook application
- For “Login with Apple ID” (only iOS) : Follow step via Apple ID
- For “Create Account” by mobile phone number: Follow step as follows;



❶ Tap “Forgot password”



❷ Enter registered mobile phone no. and tap “Submit” button. Confirmation message with temporary password will be sent to mobile phone for new password setting.



❸ Enter the verification code sent to the mobile phone and enter new password to reset.
❹ Submit to reset password

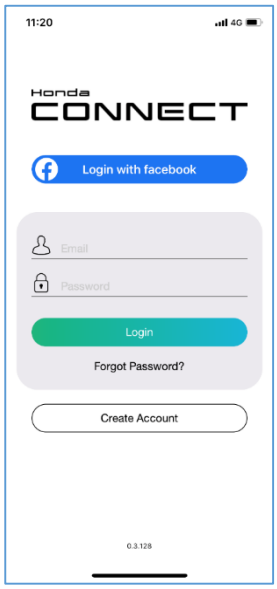
1-3 How to Start
1-3-2 Login (AOC)

Login with New Device

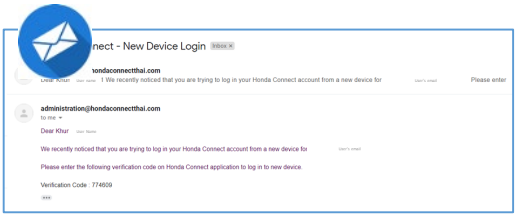
In case user change new device, download Honda CONNECT application to new device and login.

- For “Login with Facebook”: Follow step via Facebook application
- For “Login with Apple ID”(only iOS): Follow step via Apple ID
- For “Create Account” by email: Follow step as follows;

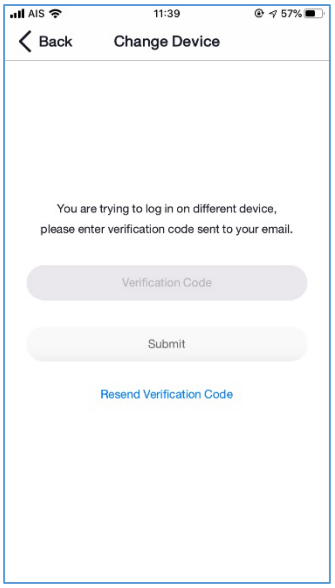
❶ Login with email and password which is registered



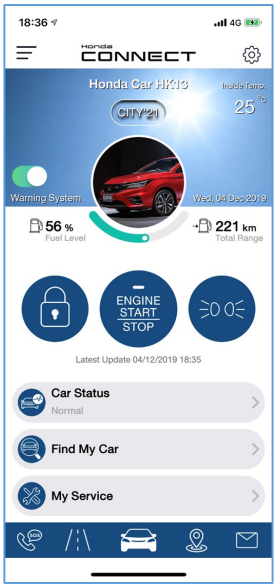
❷ Temporary password will be sent to user’s email



❸ Input temporary password from email then tap “OK” button



❹ Login to TOP Page



Remark:
When user login to Honda CONNECT with new device successfully, system will logout automatically from old device.

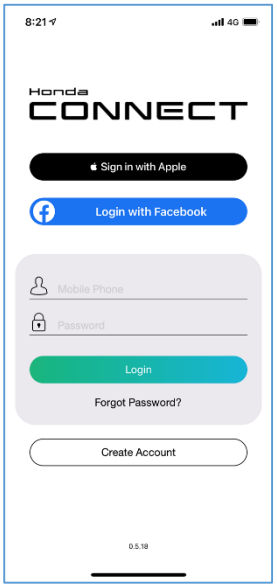
1-3 How to Start
1-3-2 Login (HVN)

Login with New Device

In case user change new device, download Honda CONNECT application to new device and login.

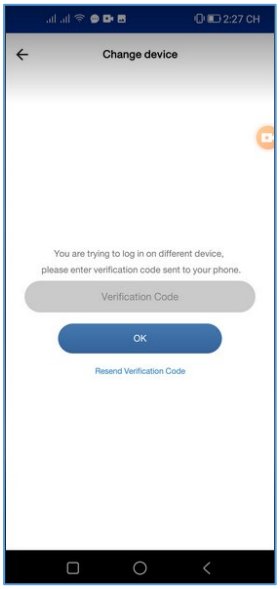
- For “Login with Facebook”: Follow step via Facebook application
- For “Login with Apple ID”(only iOS): Follow step via Apple ID
- For “Create Account” by mobile phone number: Follow step as follows;

❶ Login with mobile phone and password which is registered

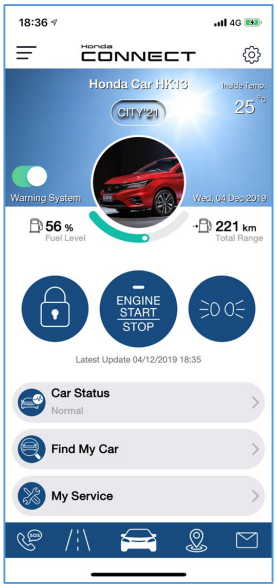


❷ Temporary password will be sent to user’s phone

❸ Input temporary password from SMS then tap “OK” button



❹ Login to TOP Page



Remark:
When user login to Honda CONNECT with new device successfully, system will logout automatically from old device.

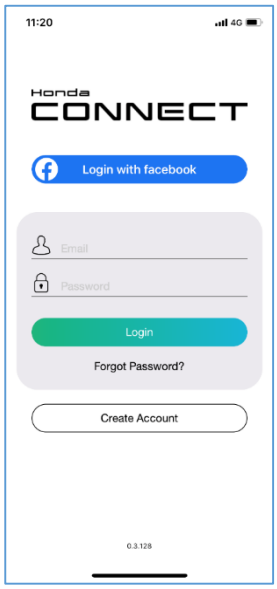
1-3 How to Start
1-3-2 Login (AUH)

Login with New Device

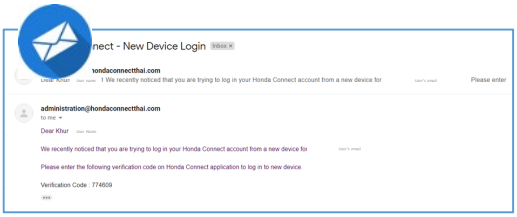
In case user change new device, download Honda CONNECT application to new device and login.

- For “Login with Facebook”: Follow step via Facebook application
- For “Login with Apple ID”(only iOS): Follow step via Apple ID
- For “Create Account” by email: Follow step as follows;

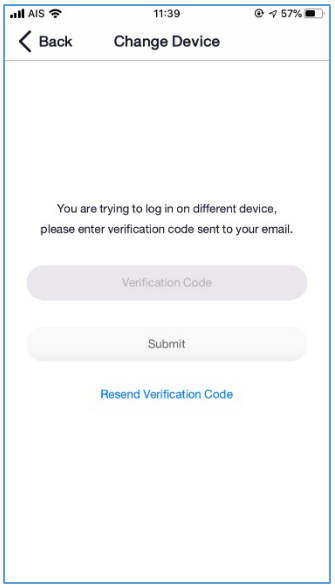
❶ Login with email and password which is registered



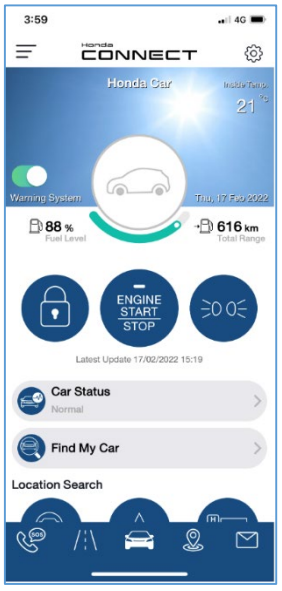
❷ Temporary password will be sent to user’s email



❸ Input temporary password from email then tap “OK” button



❹ Login to TOP Page



Remark:
When user login to Honda CONNECT with new device successfully, system will logout automatically from old device.

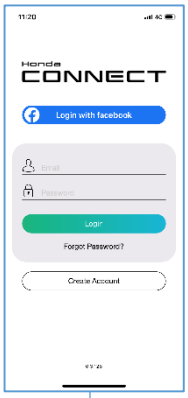
<Chapter2> Application Screen

2-1 Screen Structure

2. Application Screen

2-1 Screen Structure (AOC)

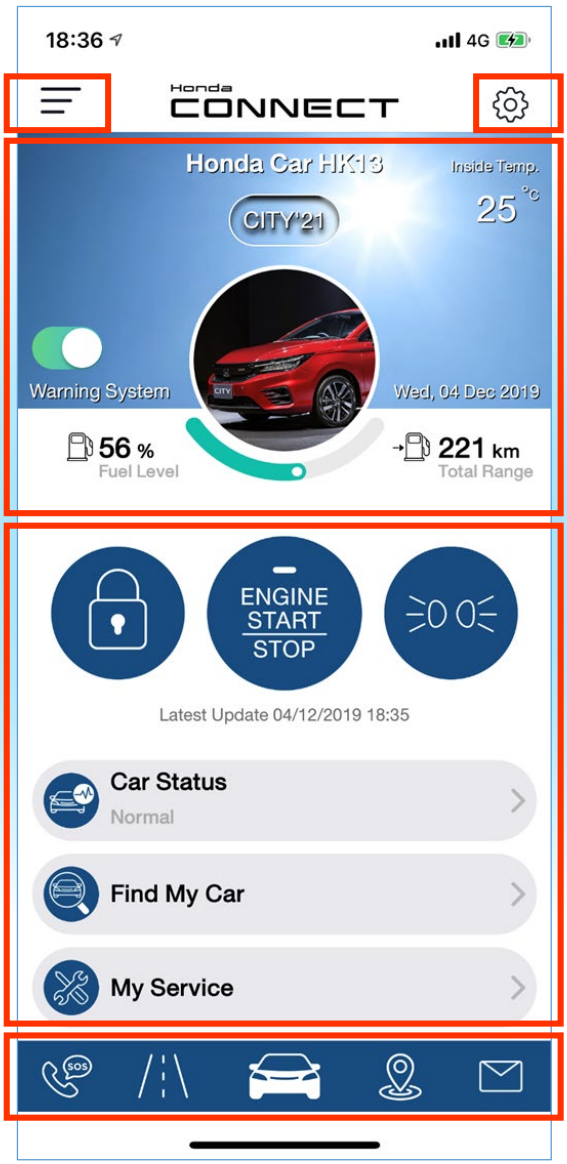
Login Page



TOP Page1

There are 5 areas of TOP Page1

❶ Side Menu
❷ Quick Settings
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar



❶ Side Menu

❷ Quick Settings

❸ Vehicle Overview

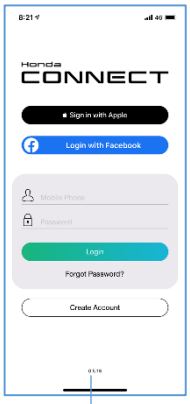
❹ Application Functions

❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (HVN)

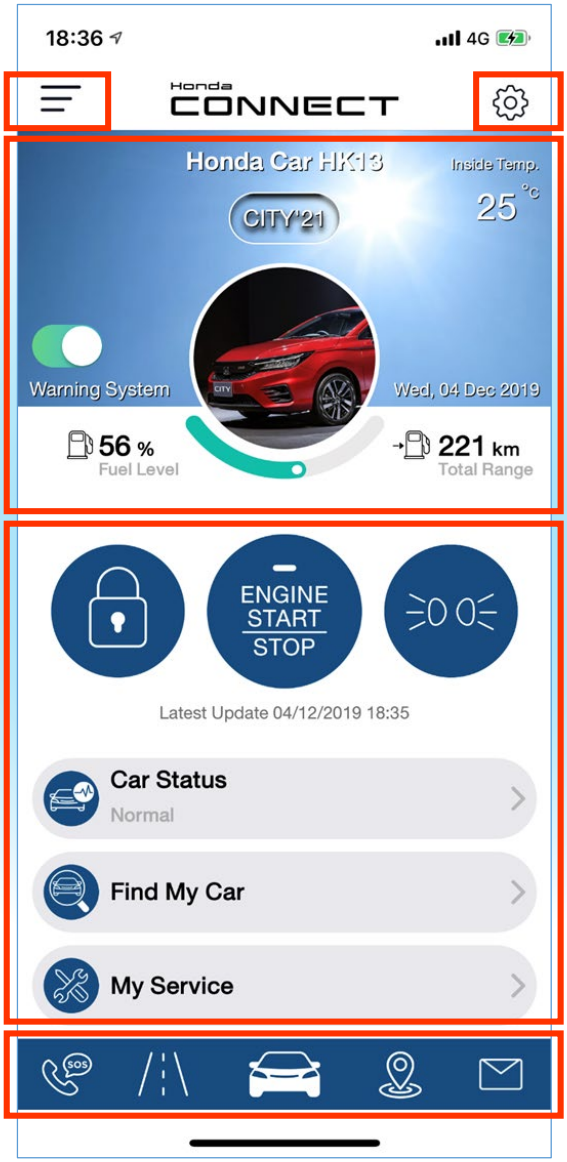
Login Page



TOP Page1

There are 5 areas of TOP Page1

❶ Side Menu
❷ Quick Settings
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar



❶ Side Menu

❷ Quick Settings

❸ Vehicle Overview

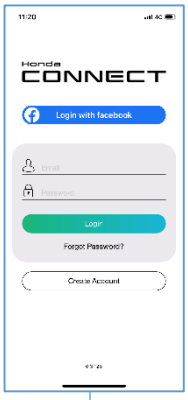
❹ Application Functions

❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (AUH)

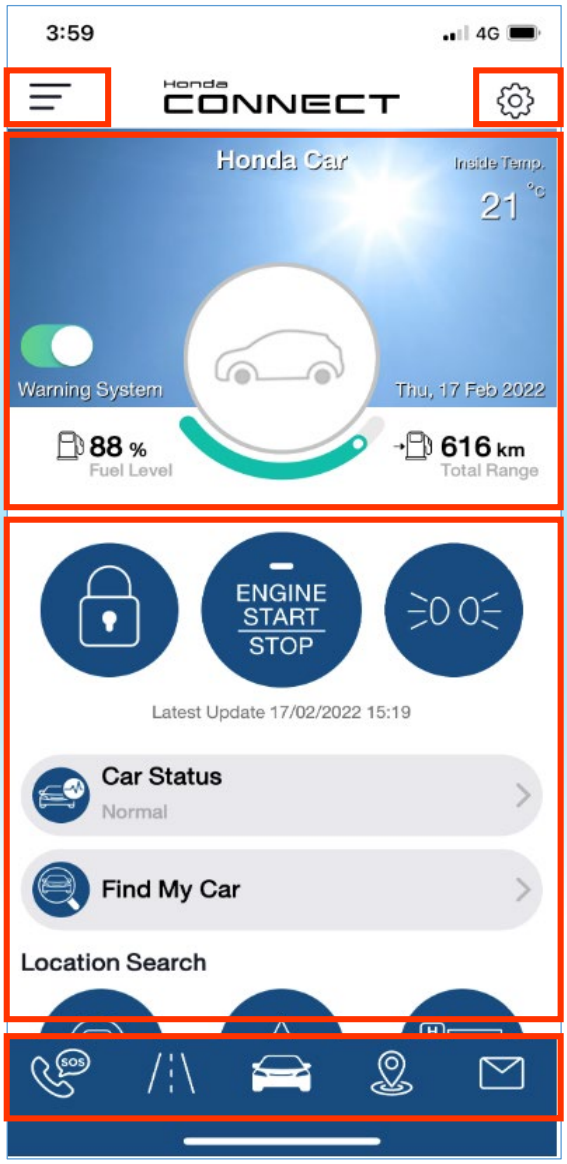
Login Page



TOP Page1

There are 5 areas of TOP Page1

❶ Side Menu
❷ Quick Settings
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar



❶ Side Menu

❷ Quick Settings

❸ Vehicle Overview

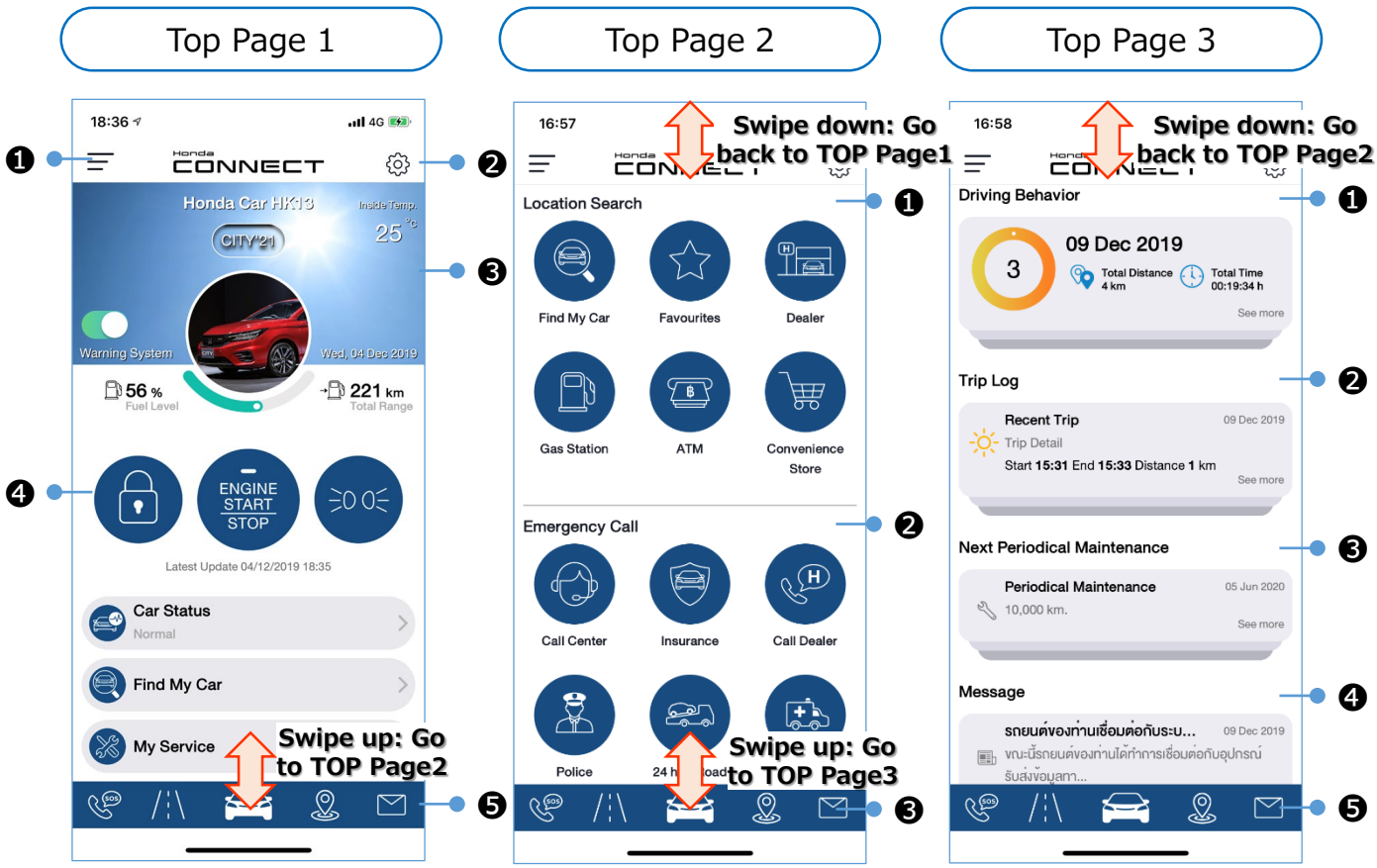
❹ Application Functions

❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (HATC)

■ From TOP Page1, you can also go to TOP Page2 and TOP Page3 by swiping screen as follows to use some function as a quick access.



5 areas will be displayed in TOP Page1;

❶ Side Menu
❷ Quick Setting
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar

3 areas will be displayed in TOP Page2;

❶ Location Search
❷ Emergency Call
❸ Quick Function Bar

5 areas will be displayed in TOP Page3;

❶ Driving Behavior
❷ Trip Log
❸ Next Periodical Maintenance
❹ Message
❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (HMSB)

■ From TOP Page1, you can also go to TOP Page2 and TOP Page3 by swiping screen as follows to use some function as a quick access.

5 areas will be displayed in TOP Page1;

❶ Side Menu
❷ Quick Setting
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar

3 areas will be displayed in TOP Page2;

❶ Location Search
❷ Emergency Call
❸ Quick Function Bar

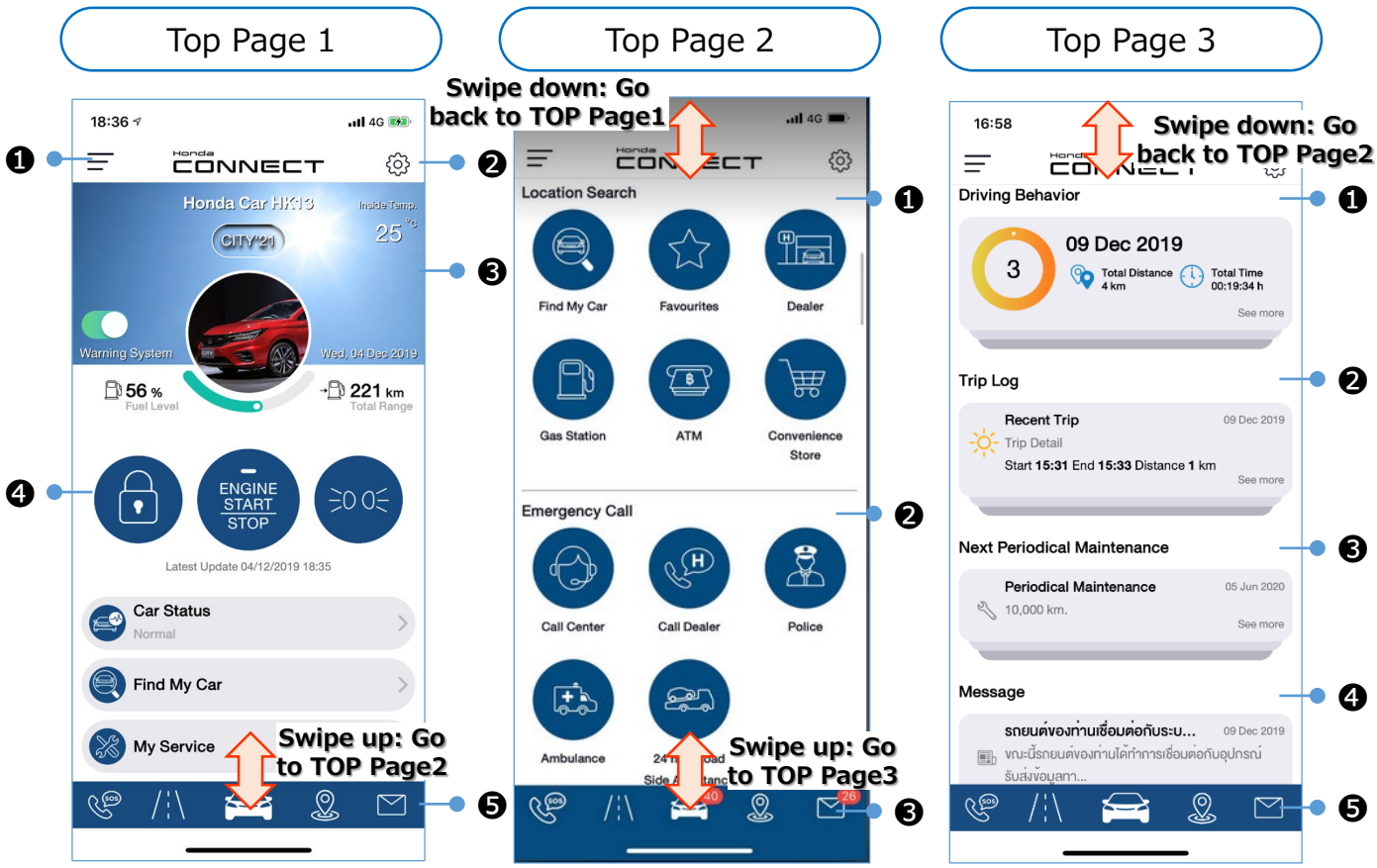
5 areas will be displayed in TOP Page3;

❶ Driving Behavior
❷ Trip Log
❸ Next Periodical Maintenance
❹ Message
❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (HVN)

■ From TOP Page1, you can also go to TOP Page2 and TOP Page3 by swiping screen as follows to use some function as a quick access.



5 areas will be displayed in TOP Page1;

❶ Side Menu
❷ Quick Setting
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar

3 areas will be displayed in TOP Page2;

❶ Location Search
❷ Emergency Call
❸ Quick Function Bar

5 areas will be displayed in TOP Page3;

❶ Driving Behavior
❷ Trip Log
❸ Next Periodical Maintenance
❹ Message
❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (AUH)

■ From TOP Page1, you can also go to TOP Page2 and TOP Page3 by swiping screen as follows to use some function as a quick access.

Top Page 1 | Top Page 2 | Top Page 3

5 areas will be displayed in TOP Page1;

❶ Side Menu
❷ Quick Setting
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar

3 areas will be displayed in TOP Page2;

❶ Location Search
❷ Emergency Call
❸ Quick Function Bar

5 areas will be displayed in TOP Page3;

❶ Driving Behavior
❷ Trip Log
❸ Message
❹ Quick Function Bar

2. Application Screen

2-1 Screen Structure (HNZ)

■ From TOP Page1, you can also go to TOP Page2 and TOP Page3 by swiping screen as follows to use some function as a quick access.

5 areas will be displayed in TOP Page1;

❶ Side Menu
❷ Quick Setting
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar

3 areas will be displayed in TOP Page2;

❶ Location Search
❷ Emergency Call
❸ Quick Function Bar

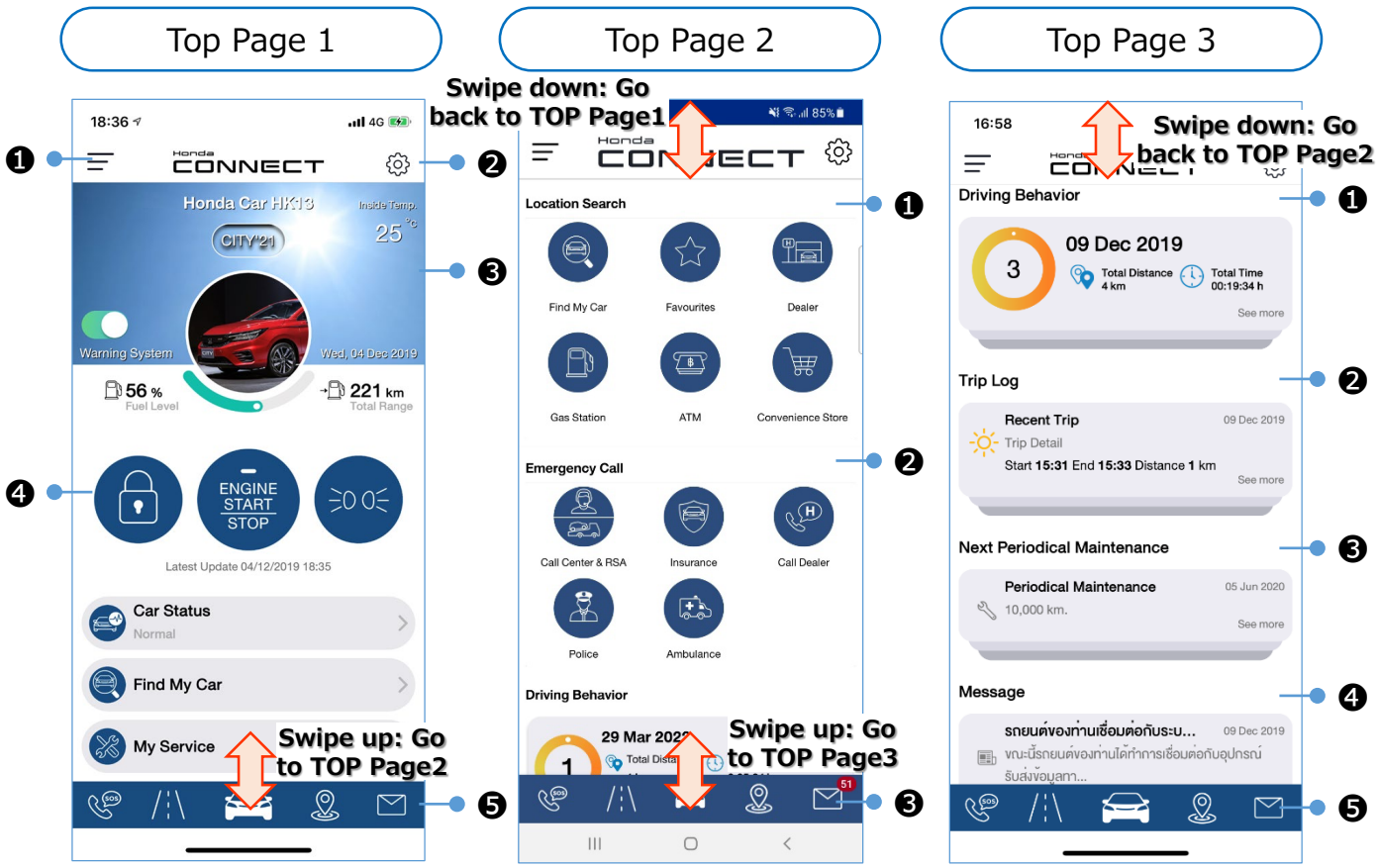
5 areas will be displayed in TOP Page3;

❶ Driving Behavior
❷ Trip Log
❸ Next Periodical Maintenance
❹ Message
❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (HKO)

■ From TOP Page1, you can also go to TOP Page2 and TOP Page3 by swiping screen as follows to use some function as a quick access.



5 areas will be displayed in TOP Page1;

❶ Side Menu
❷ Quick Setting
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar

3 areas will be displayed in TOP Page2;

❶ Location Search
❷ Emergency Call
❸ Quick Function Bar

5 areas will be displayed in TOP Page3;

❶ Driving Behavior
❷ Trip Log
❸ Next Periodical Maintenance
❹ Message
❺ Quick Function Bar

2. Application Screen

2-1 Screen Structure (HCPI)

■ From TOP Page1, you can also go to TOP Page2 and TOP Page3 by swiping screen as follows to use some function as a quick access.

5 areas will be displayed in TOP Page1;

❶ Side Menu
❷ Quick Setting
❸ Vehicle Overview
❹ Application Functions
❺ Quick Function Bar

3 areas will be displayed in TOP Page2;

❶ Location Search
❷ Emergency Call
❸ Quick Function Bar

5 areas will be displayed in TOP Page3;

❶ Driving Behavior
❷ Trip Log
❸ Next Periodical Maintenance
❹ Message
❺ Quick Function Bar

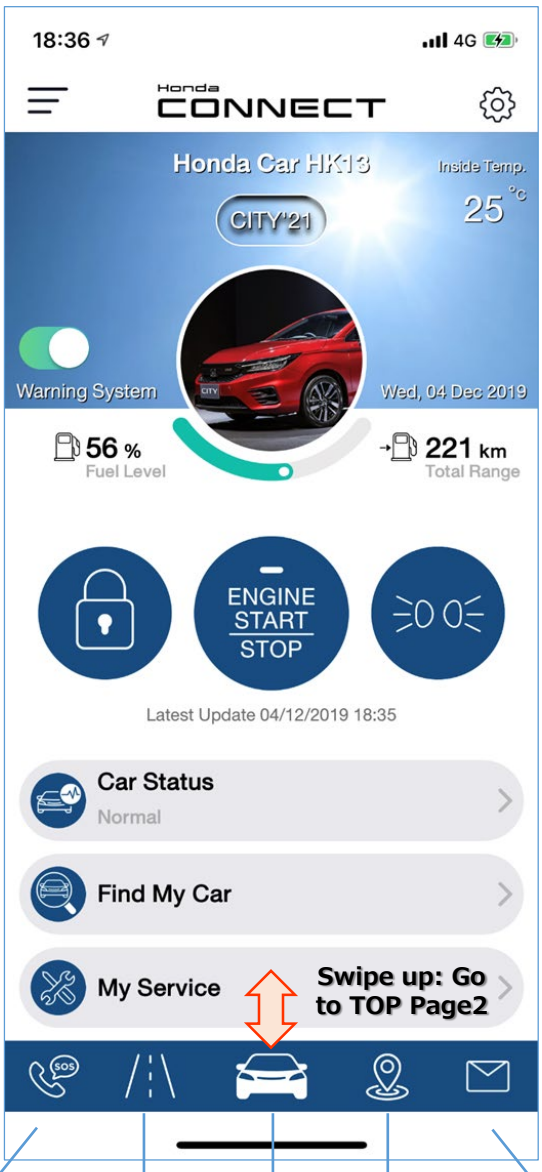
<Chapter2> Application Screen

2-2 TOP Page

2-2 TOP Page (AOC)

- On TOP Page1, user can check vehicle overview and access remote vehicle control, vehicle dashboard, find my car, my service and quick function bar.
- Also user can go to side menu and quick settings to set functions.

TOP Page1



Side Menu
To change general settings

Vehicle Overview
- Vehicle type
- Inside Temp
- Warning system status (On/Off)
- Date
- Fuel Level
- Total Range

Application Function – Car Status
- To access Vehicle dashboard to check car status

Application Function – My service
- To remind user next periodic maintenance

Quick Setting
To enable/disable
- Warning system
- Geofencing
- Speed alert
- Wi-Fi hotspot

Application Function - Remote control
- Remote Lock/Unlock
- Remote Engine start/stop
- Remote Light ON

Application Function – Find My Car
- To access find my car page

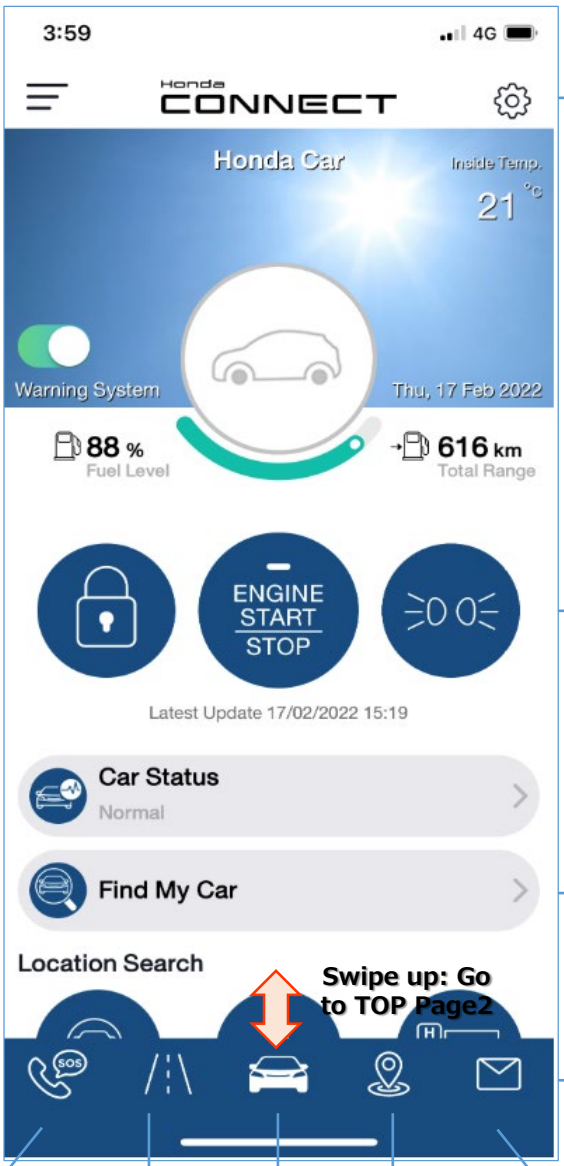
Quick Function Bar
To quickly access to key functions

Emergency Call | Driving Behavior | Top Page1 | Location Search | Message

2-2 TOP Page (AUH)

- On TOP Page1, user can check vehicle overview and access remote vehicle control, vehicle dashboard, find my car, my service and quick function bar.
- Also user can go to side menu and quick settings to set functions.

TOP Page1



Side Menu
To change general settings

Vehicle Overview
- Vehicle type
- Inside Temp
- Warning system status (On/Off)
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Application Function – Find My Car
- To access find my car page

Quick Function Bar
To quickly access to key functions

Emergency Call | **Driving Behavior** | **Top Page1** | **Location Search** | **Message**

2-2 TOP Page (HATC)

■ “Location Search” and “Emergency Call” function are on TOP Page2.

Location Search

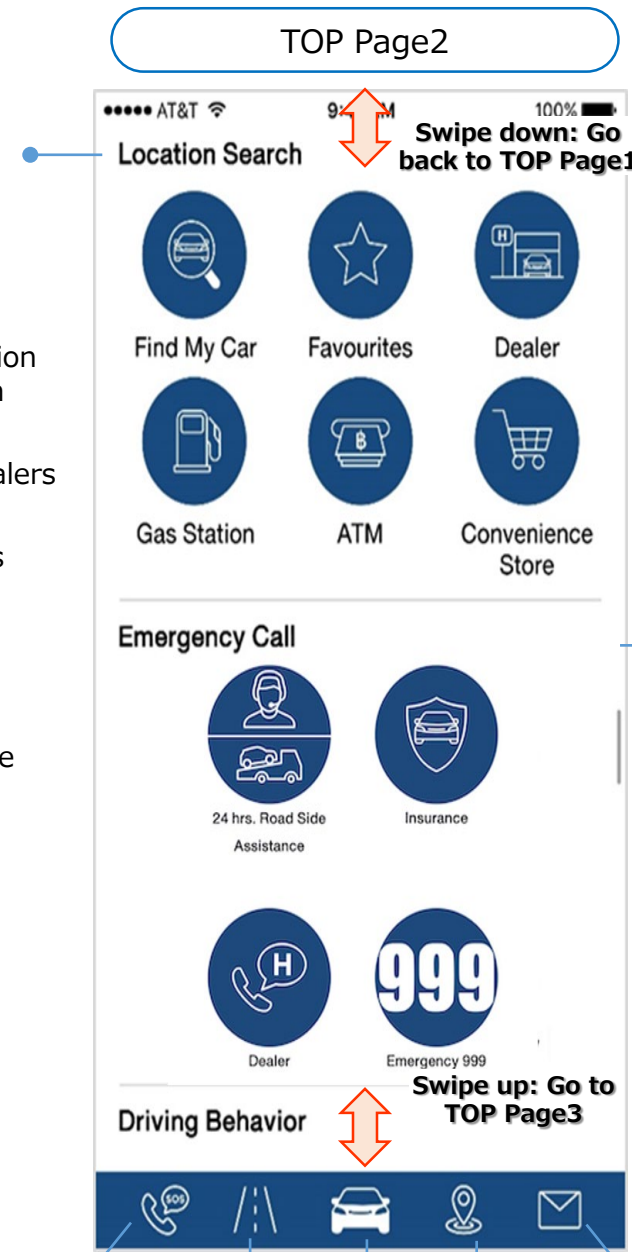
- Find My Car
  To locating the car position
- Favorites
  To bookmark location user usually search
- Dealer
  To find nearest dealers
- Gas Station
  To find nearest gas station
- ATM
  To find ATM
- Convenience Store
  To find convenience stores around

Emergency Call

- Call Center
  To call Honda Call Center
- Insurance
  To call insurance company which user set in advance
- Call Dealer
  To call dealer which user set in advance
- Police
  To call police
- 24hrs. Road Side Assistance to call for road service
- Ambulance
  To call ambulance

2-2 TOP Page (HMSB)

■ “Location Search” and “Emergency Call” function are on TOP Page2.



Location Search

- Find My Car
  To locating the car position
- Favorites
  To bookmark location user usually search
- Dealer
  To find nearest dealers
- Gas Station
  To find nearest gas station
- ATM
  To find ATM
- Convenience Store
  To find convenience stores around

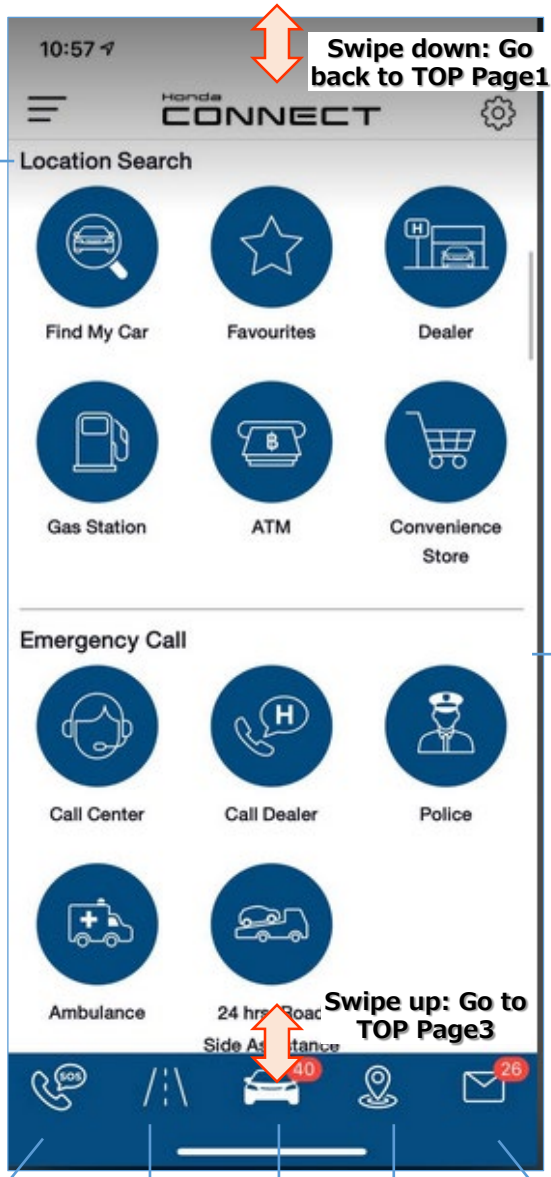
Emergency Call

- 24hrs. Road Side Assistance to call for road service / To call Honda Call Center
- Insurance
  To call insurance company which user set in advance
- Call Dealer
  To call dealer which user set in advance
- Emergency 999
  To call for emergency rescue (accident etc.)

2-2 TOP Page (HVN)

■ “Location Search” and “Emergency Call” function are on TOP Page2.

TOP Page2



Location Search

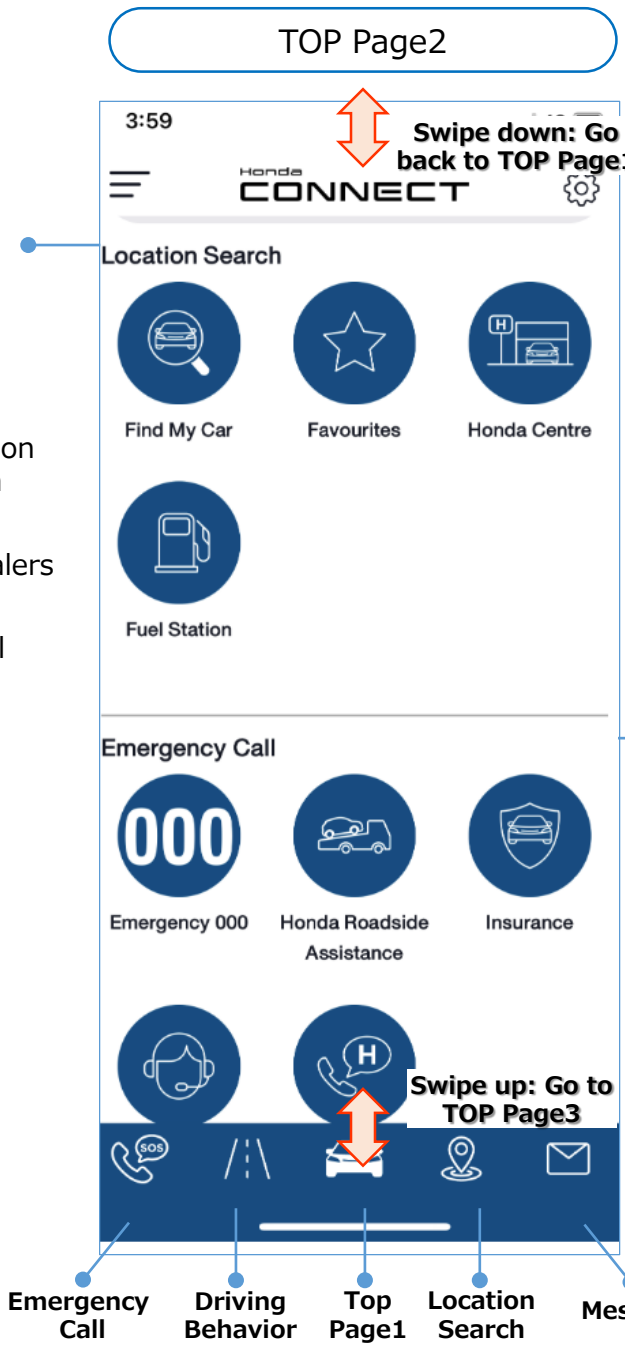
- Find My Car
  To locating the car position
- Favorites
  To bookmark location user usually search
- Dealer
  To find nearest dealers
- Gas Station
  To find nearest gas station
- ATM
  To find ATM
- Convenience Store
  To find convenience stores around

Emergency Call

- Call Center
  To call Honda Call Center
- Call Dealer
  To call dealer which user set in advance
- Police
  To call police
- Ambulance
  To call ambulance
- 24hrs. Road Side Assistance to call for road service

2-2 TOP Page (AUH)

■ “Location Search” and “Emergency Call” function are on TOP Page2.



Location Search

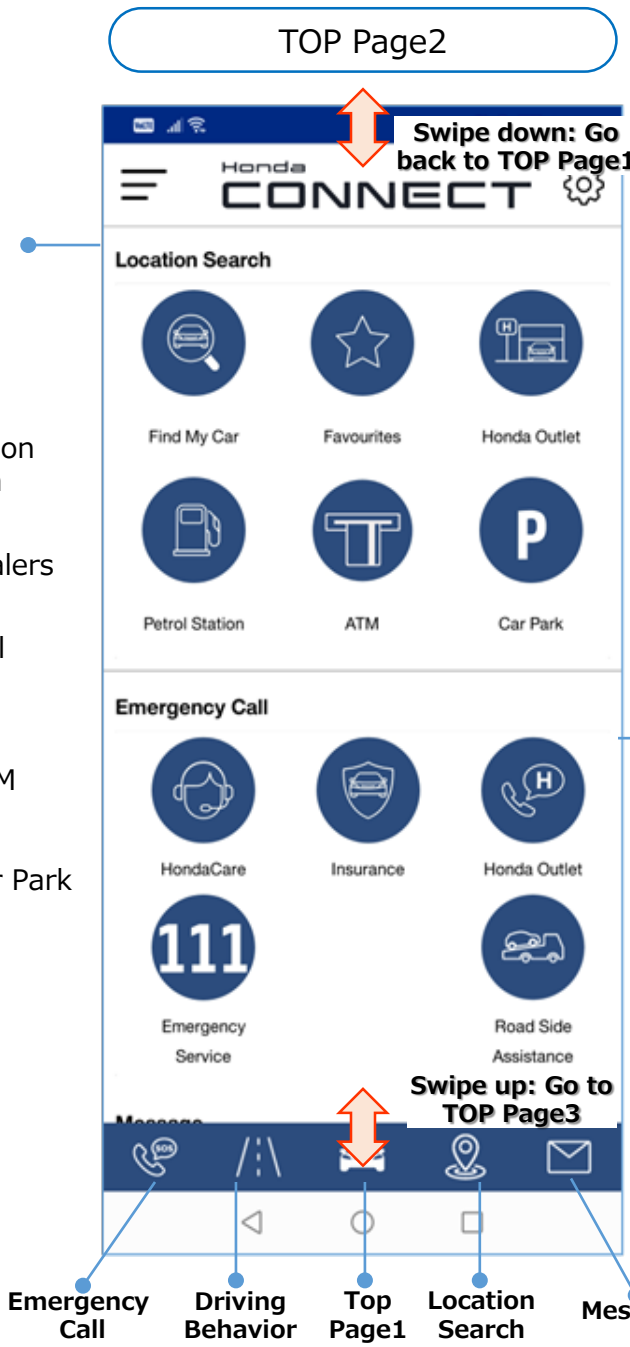
- Find My Car
  To locating the car position
- Favorites
  To bookmark location user usually search
- Honda Center
  To find nearest dealers
- Fuel Station
  To find nearest fuel station

Emergency Call

- Emergency 000
  To call emergency service number
- Honda Roadside Assistance
  To call for road side service
- Insurance
  To call insurance number
- Call Center
  To call Honda Call Center
- Honda Center
  To call dealer

2-2 TOP Page (HNZ)

■ “Location Search” and “Emergency Call” function are on TOP Page2.



Location Search

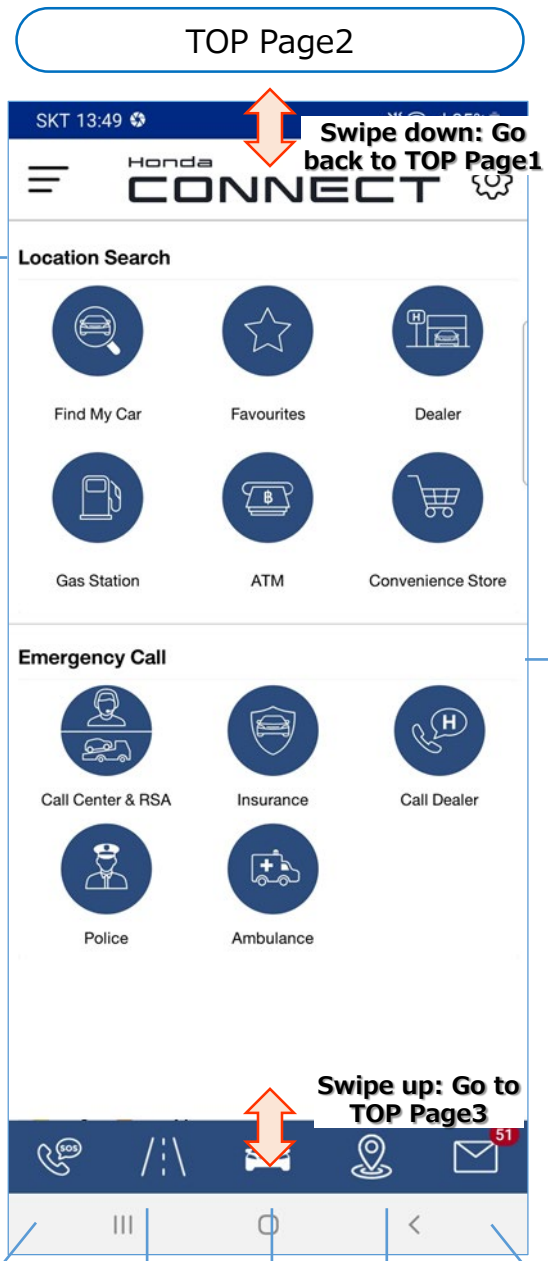
- Find My Car
  To locating the car position
- Favorites
  To bookmark location user usually search
- Honda Outlet
  To find nearest dealers
- Petrol Station
  To find nearest fuel station
- ATM
  To find nearest ATM
- Car Park
  To find nearest Car Park

Emergency Call

- Emergency 111
  To call emergency service number
- Roadside Assistance
  To call for road side service
- Insurance
  To call insurance number
- HondaCare
  To call Honda Call Center
- Honda Outlet
  To call dealer

2-2 TOP Page (HKO)

■ “Location Search” and “Emergency Call” function are on TOP Page2.



Location Search

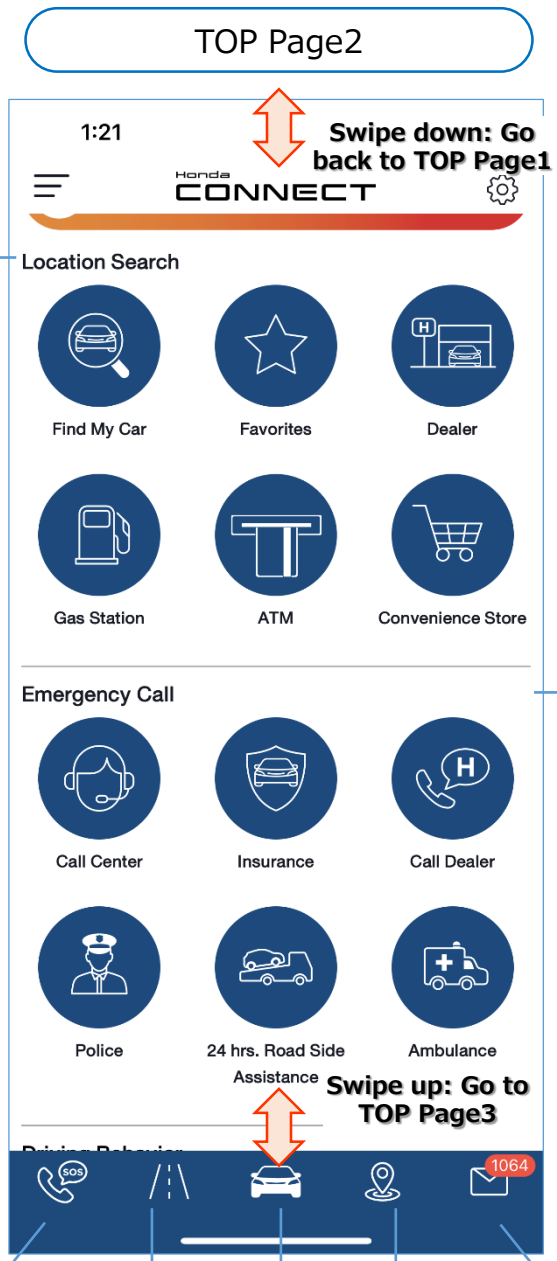
- Find My Car
  To locating the car position
- Favorites
  To bookmark location user usually search
- Dealer
  To find nearest dealers
- Gas Station
  To find nearest gas station
- ATM
  To find ATM
- Convenience Store
  To find convenience stores around

Emergency Call

- Call Center & RSA
  To call Honda Call Center or to call for road service
- Insurance
  To call insurance company which user set in advance
- Call Dealer
  To call dealer which user set in advance
- Police
  To call police
- Ambulance
  To call ambulance

2-2 TOP Page (HCPI)

■ “Location Search” and “Emergency Call” function are on TOP Page2.



Location Search

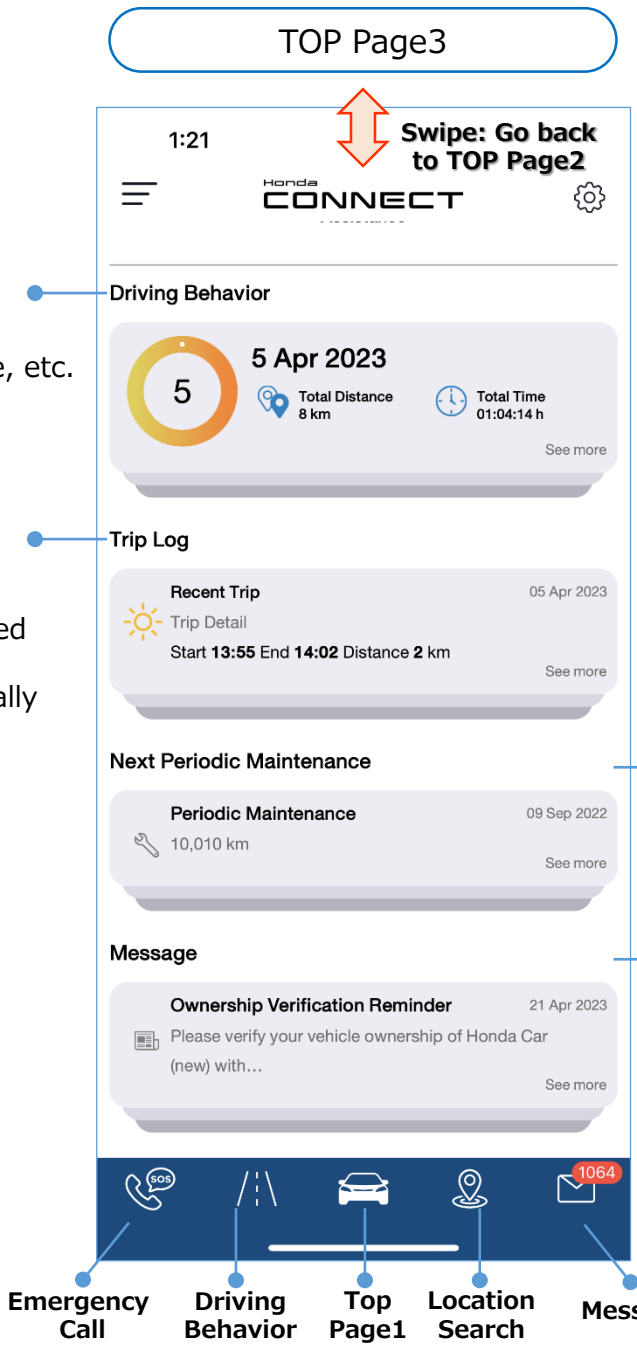
- Find My Car
  To locating the car position
- Favorites
  To bookmark location user usually search
- Dealer
  To find nearest dealers
- Gas Station
  To find nearest gas station
- ATM
  To find ATM
- Convenience Store
  To find convenience stores around

Emergency Call

- Call Center
  To call Honda Call Center
- Insurance
  To call insurance company which user set in advance
- Call Dealer
  To call dealer which user set in advance
- Police
  To call police
- 24hrs. Road Side Assistance to call for road service
- Ambulance
  To call ambulance

2-2 TOP Page (AOC)

■ On TOP Page 3, user can check car records such as “Driving Behavior” ”Trip Log”, ”Next Periodical Maintenance”.
■ Also user can check massages (same function as quick bar)



Driving Behavior

- To check total driving distance, time, etc. Page link to Car Log

Trip Log

- The date, weather, distance etc. travelled by car will be recorded automatically

Next Periodical Maintenance

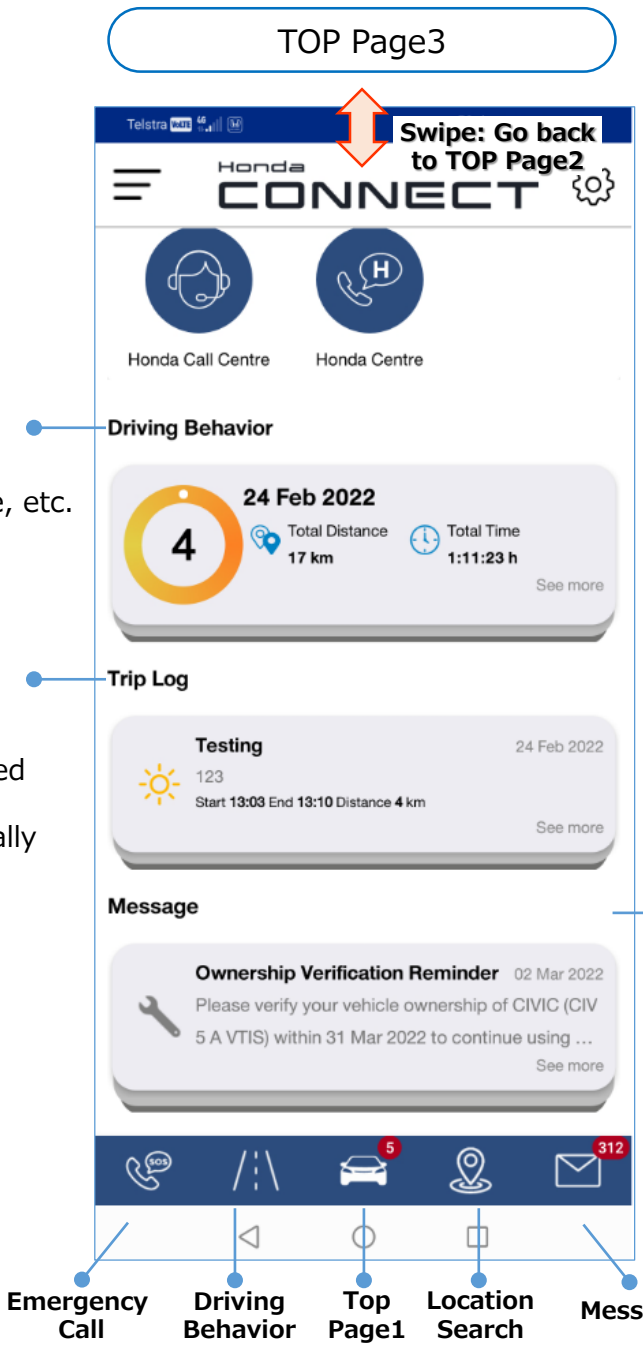
- To remind user to go to dealer for periodical Maintenance

Message

- User can check messages

2-2 TOP Page (AUH)

■ On TOP Page 3, user can check car records such as “Driving Behavior” ”Trip Log”.
■ Also user can check massages (same function as quick bar)



Driving Behavior

• To check total driving distance, time, etc. Page link to Car Log

Trip Log

• The date, weather, distance etc. travelled by car will be recorded automatically

Message

• User can check messages

<Chapter3> Settings

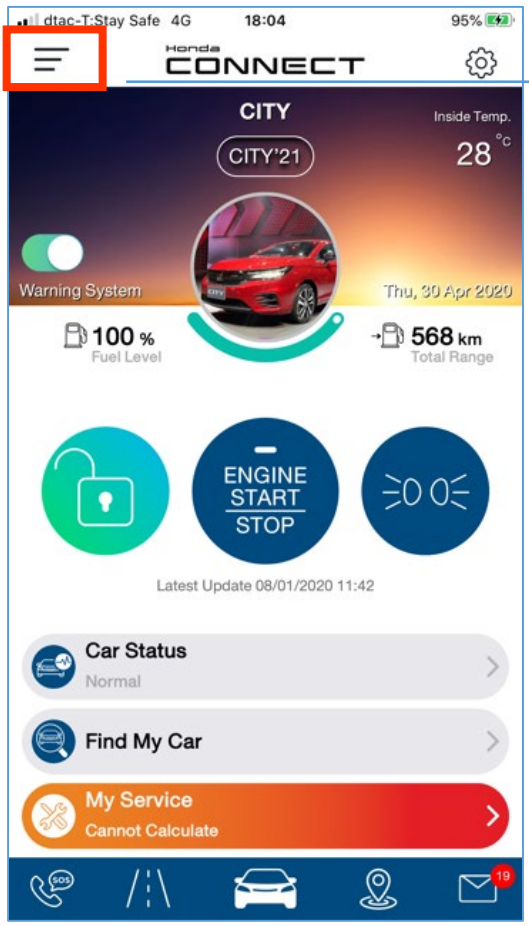
3-1 Side Menu

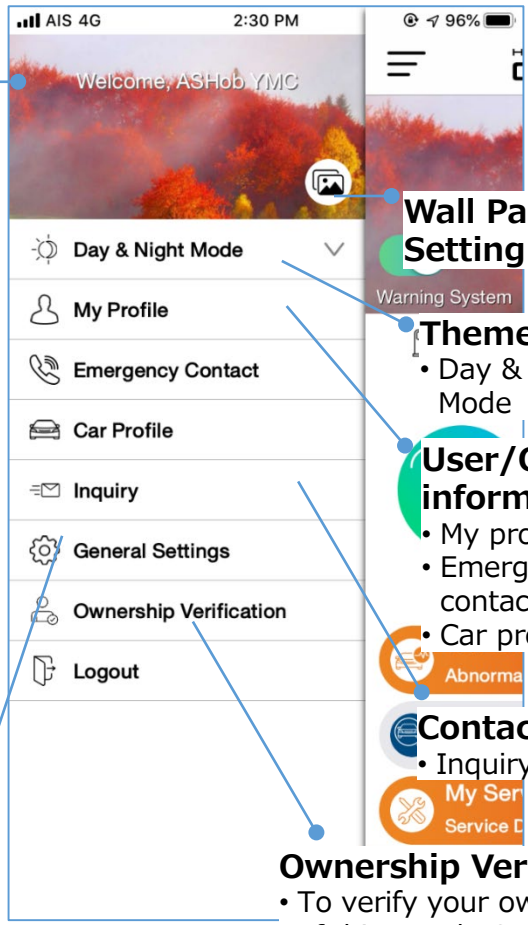
3. Settings

3-1 Side Menu (AOC)

Side Menu; To change general settings

Side Menu





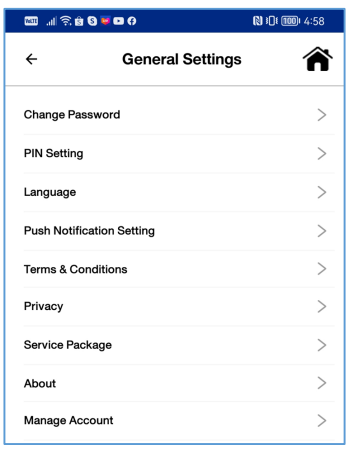
Wall Paper Setting

Theme
- Day & Night Mode

User/Car information
- My profile
- Emergency contact
- Car profile

Contact us
- Inquiry

Ownership Verification
- To verify your ownership of this Honda Connect Vehicle



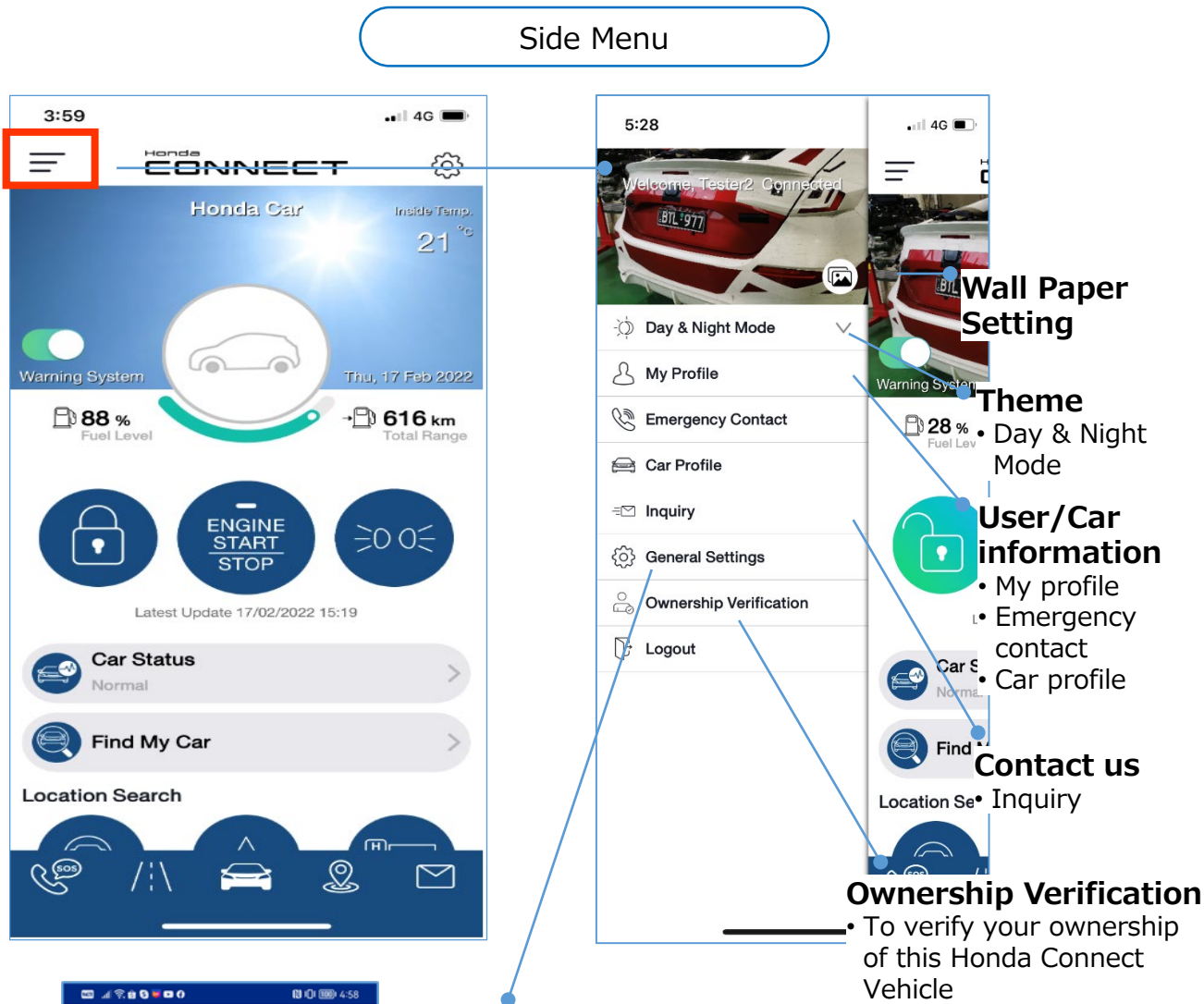
General Settings

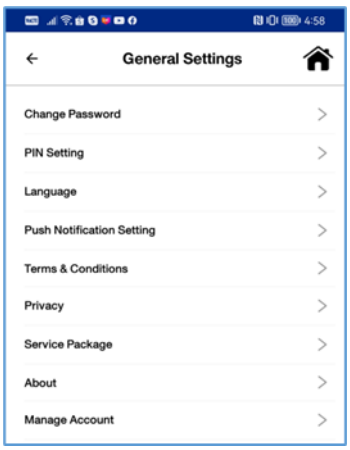
- Change password
  To change your login password
- PIN Setting
  To reset Pin code
- Language
  To change Application Language
- Push Notification Setting
  To change message notification settings
- Terms & Conditions
  To check terms & conditions
- Privacy
  To check content regarding to personal data policy
- Service Package
  To check Honda Connect package
- About
  To check Application version
- Manage Account
  To delete account

3. Settings

3-1 Side Menu (AUH)

Side Menu; To change general settings





General Settings

- Change password
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  To change Application Language
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  To change message notification settings
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- Privacy
  To check content regarding to personal data policy
- Service Package
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- About
  To check Application version
- Manage Account
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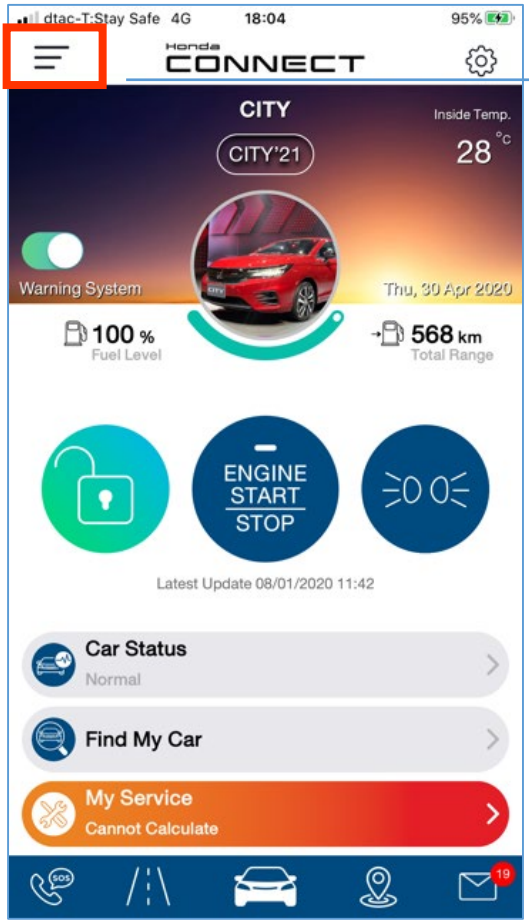
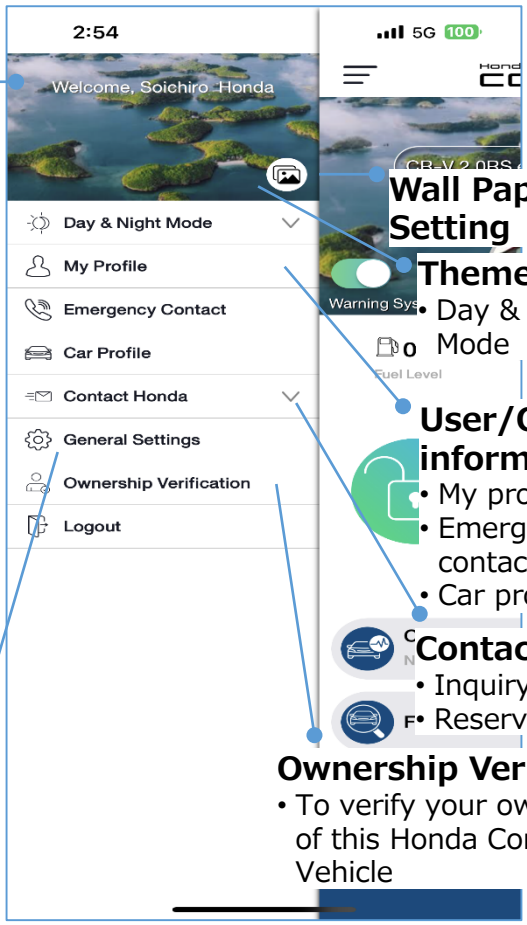
3. Settings

3-1 Side Menu (HCPI)

Side Menu; To change general settings

Side Menu





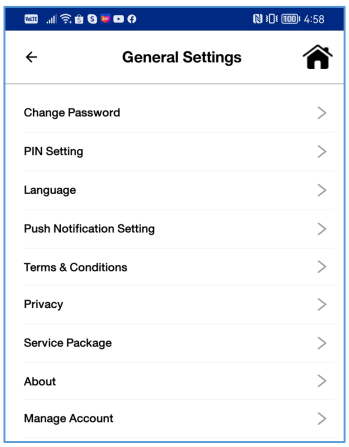
Wall Paper Setting

Theme
- Day & Night Mode

User/Car information
- My profile
- Emergency contact
- Car profile

Contact Honda
- Inquiry
- Reserve a Car

Ownership Verification
- To verify your ownership of this Honda Connect Vehicle



General Settings

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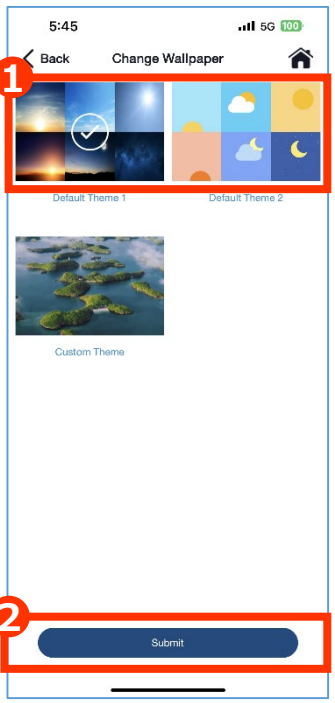
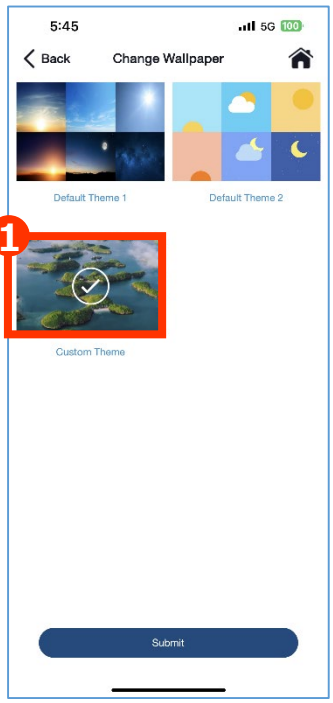
- Privacy
  To check content regarding to personal data policy
- Service Package
  To check Honda Connect package
- About
  To check Application version
- Manage Account
  To delete account

3-1 Side Menu
3-1-1 Wall Paper Settings (iOS)

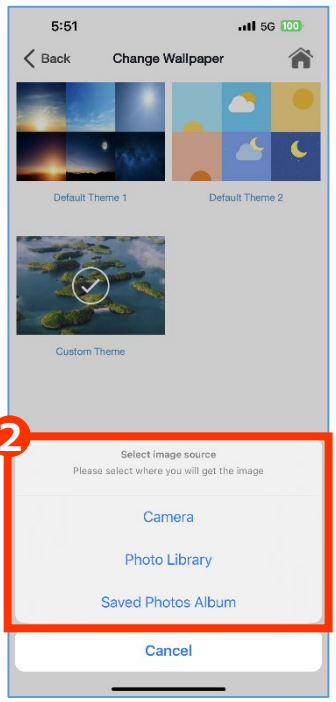
■ Wallpaper of top page can be set as following step.



Select from default
❶ After tap the picture icon, select default theme.
❷ Tap submit.

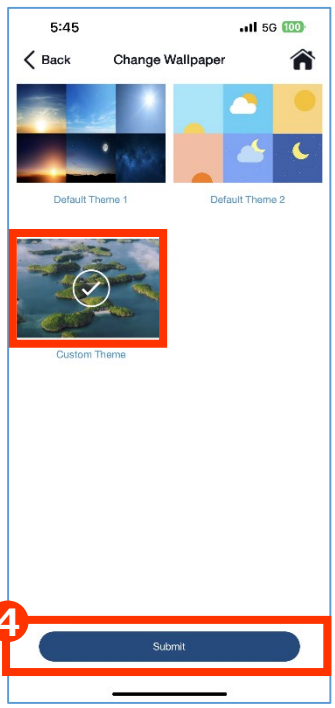


Custom Wallpaper
❶ After tap the picture icon, Edit Custom Wallpaper.



❷ Select whether to Take a Photo or Choose from Gallery

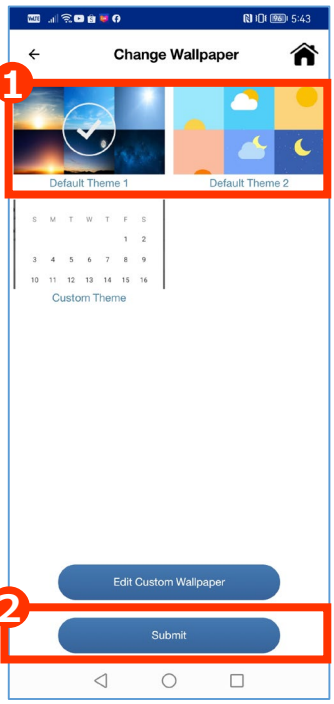
❸ Trimming the picture and tap Submit.



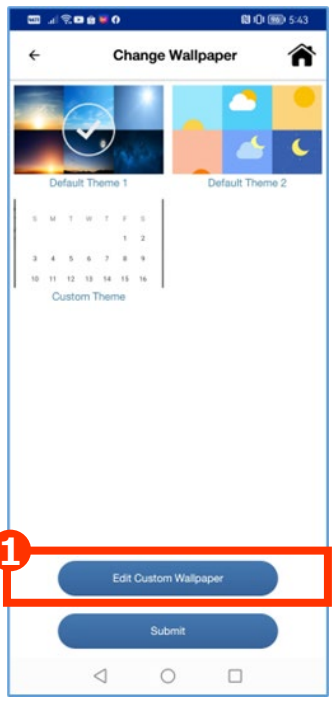
❹ Custom theme is changed to selected picture. Tap Submit

3-1 Side Menu
3-1-1 Wall Paper Settings (Android)

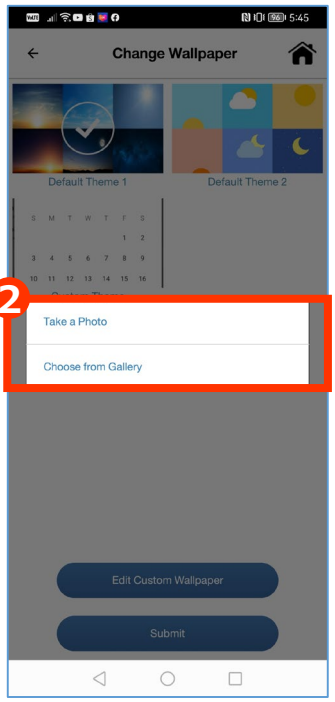
■ Wallpaper of top page can be set as following step.



Select from default
❶ After tap the picture icon, select default theme.
❷ Tap submit.

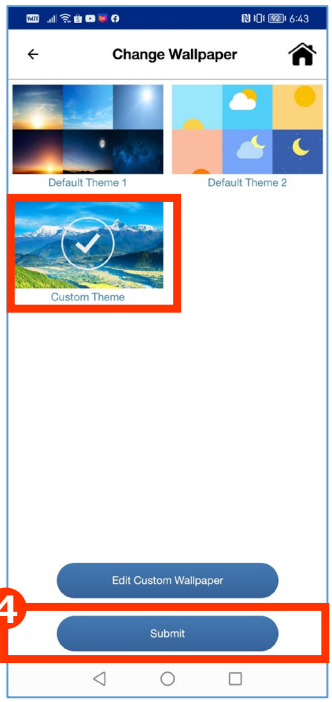


Custom Wallpaper
❶ After tap the picture icon, Edit Custom Wallpaper.



❷ Select whether to Take a Photo or Choose from Gallery

❸ Trimming the picture and tap Submit.



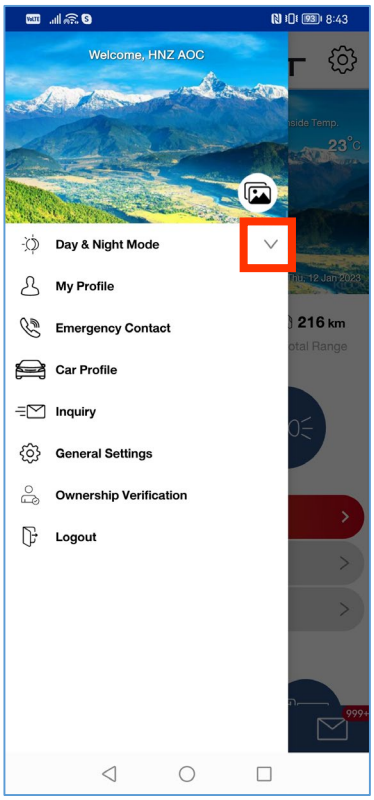
❹ Custom theme is changed to selected picture. Tap Submit

3. Settings

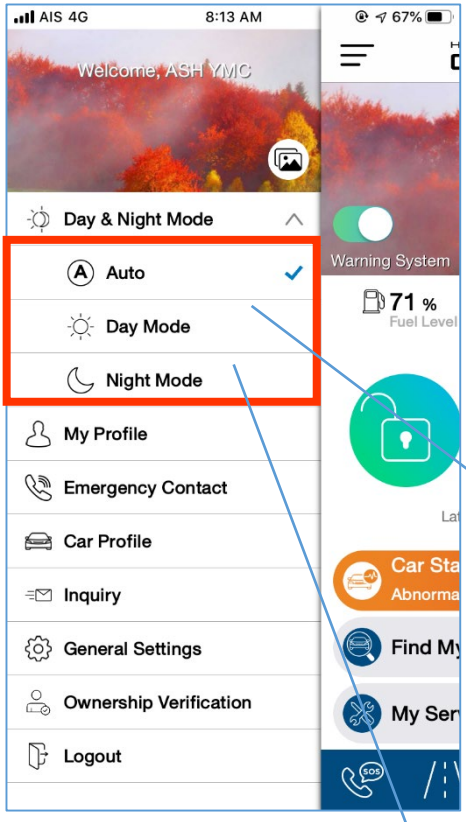
3-1 Side Menu
3-1-2 Day & Night Mode (AOC)

■ Day & Night Mode, application theme can be changed by select theme via this menu. 3 modes are available

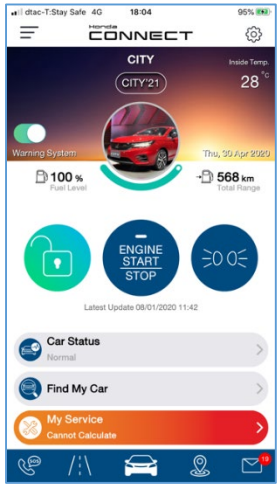
❶ Auto : Application theme will be changed according to time setting on mobile phone. Application's background automatically switch to day mode (white color) at 6 AM and automatically switch to night mode (dark color) at 6 PM.
❷ Day Mode : Application theme display on white color background
❸ Night Mode : Application theme display on dark color background



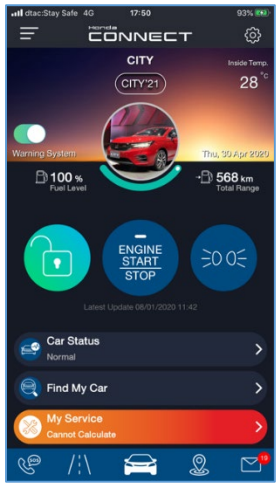
❶ Tap "V" to view mode option



❷ Select your preferable mode, application theme will be changed according to your selection



Day Mode

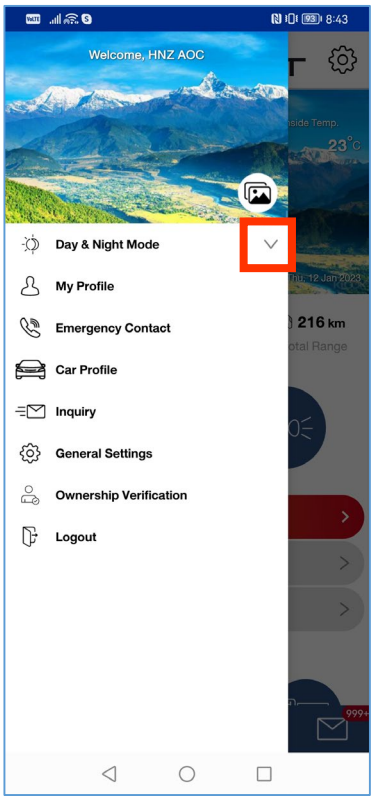


Night Mode

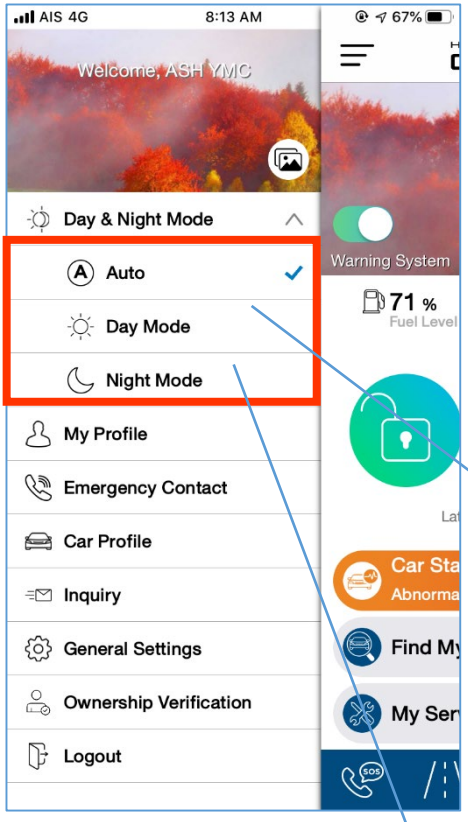
3-1 Side Menu
3-1-2 Day & Night Mode (AUH)

■ Day & Night Mode, application theme can be changed by select theme via this menu. 3 modes are available

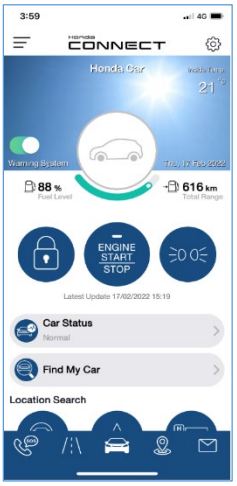
❶ Auto : Application theme will be changed according to time setting on mobile phone. Application's background automatically switch to day mode (white color) at 6 AM and automatically switch to night mode (dark color) at 6 PM.
❷ Day Mode : Application theme display on white color background
❸ Night Mode : Application theme display on dark color background



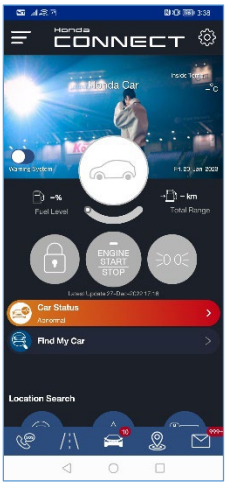
❶ Tap "V" to view mode option



❷ Select your preferable mode, application theme will be changed according to your selection



Day Mode



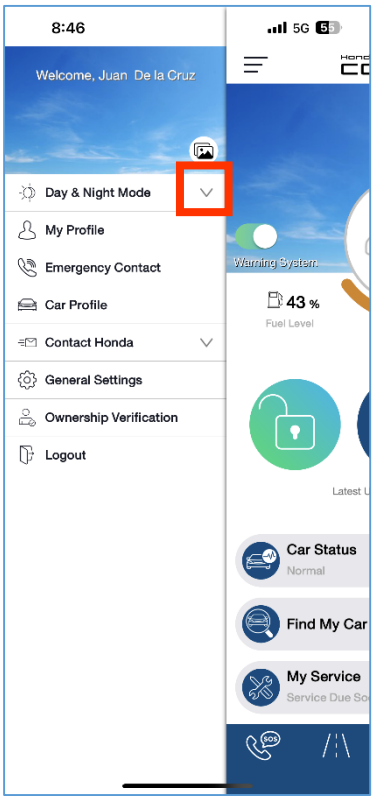
Night Mode

3. Settings

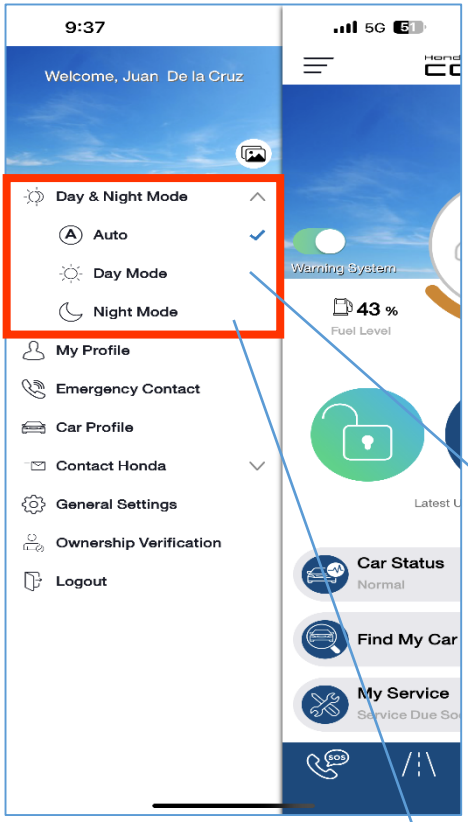
3-1 Side Menu
3-1-2 Day & Night Mode (HCPI)

■ Day & Night Mode, application theme can be changed by select theme via this menu. 3 modes are available

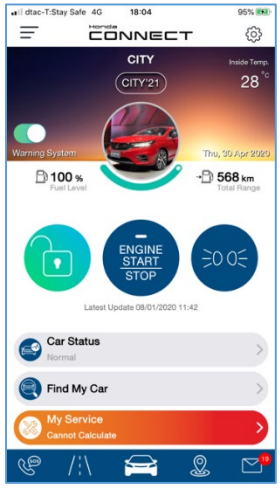
❶ Auto : Application theme will be changed according to time setting on mobile phone. Application's background automatically switch to day mode (white color) at 6 AM and automatically switch to night mode (dark color) at 6 PM.
❷ Day Mode : Application theme display on white color background
❸ Night Mode : Application theme display on dark color background



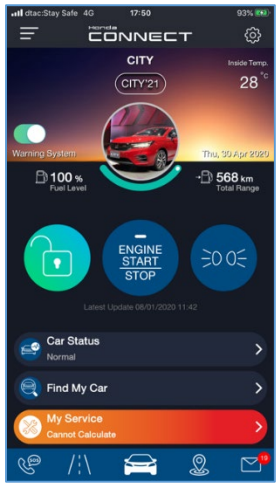
❶ Tap "V" to view mode option



❷ Select your preferable mode, application theme will be changed according to your selection



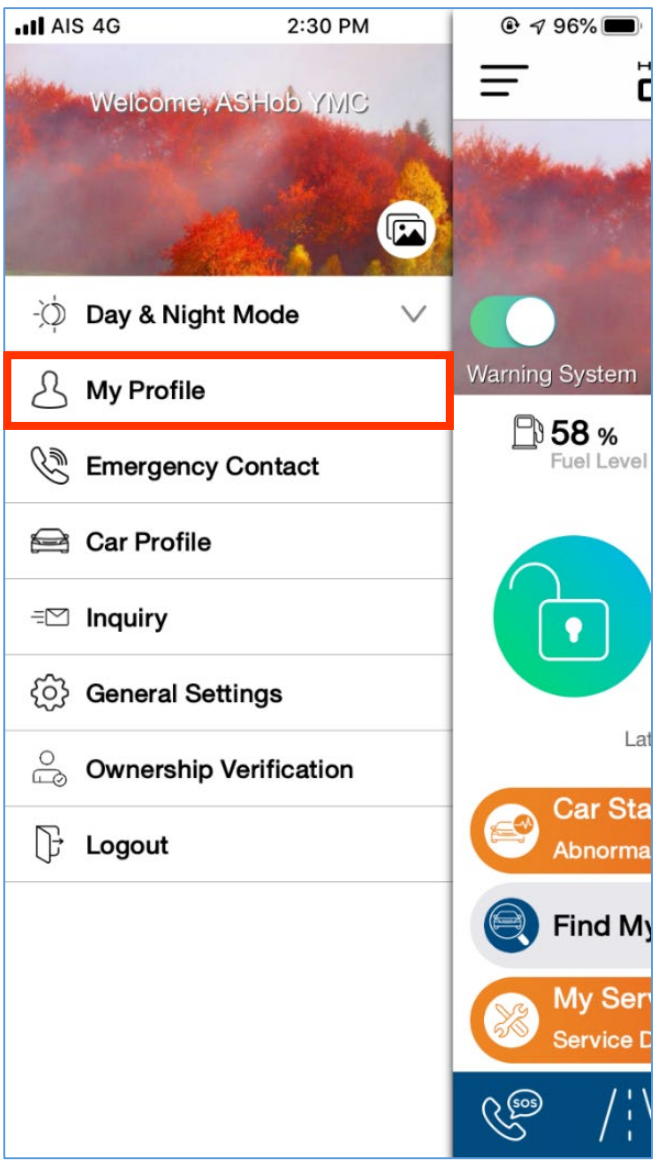
Day Mode

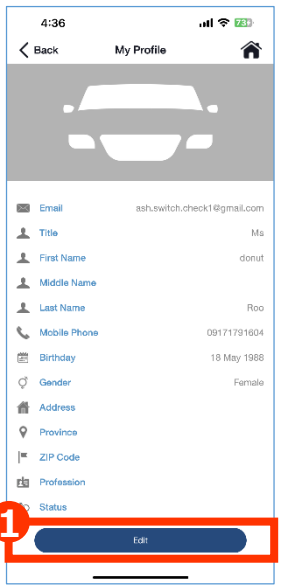


Night Mode

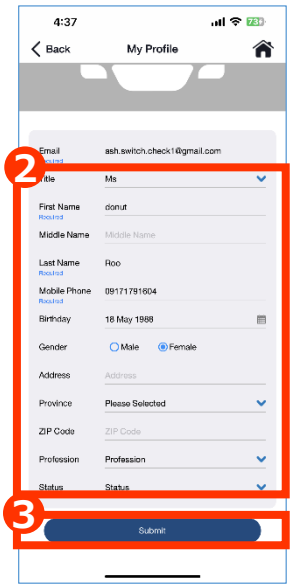
3-1 Side Menu
3-1-3 My Profile (AOC)

■ My profile information can be changed by user via this function except changing “Email. If user’s email is changed, it is required to update by Honda Dealer via web console. (iPLASS)





❶ Tap edit to change My Profile

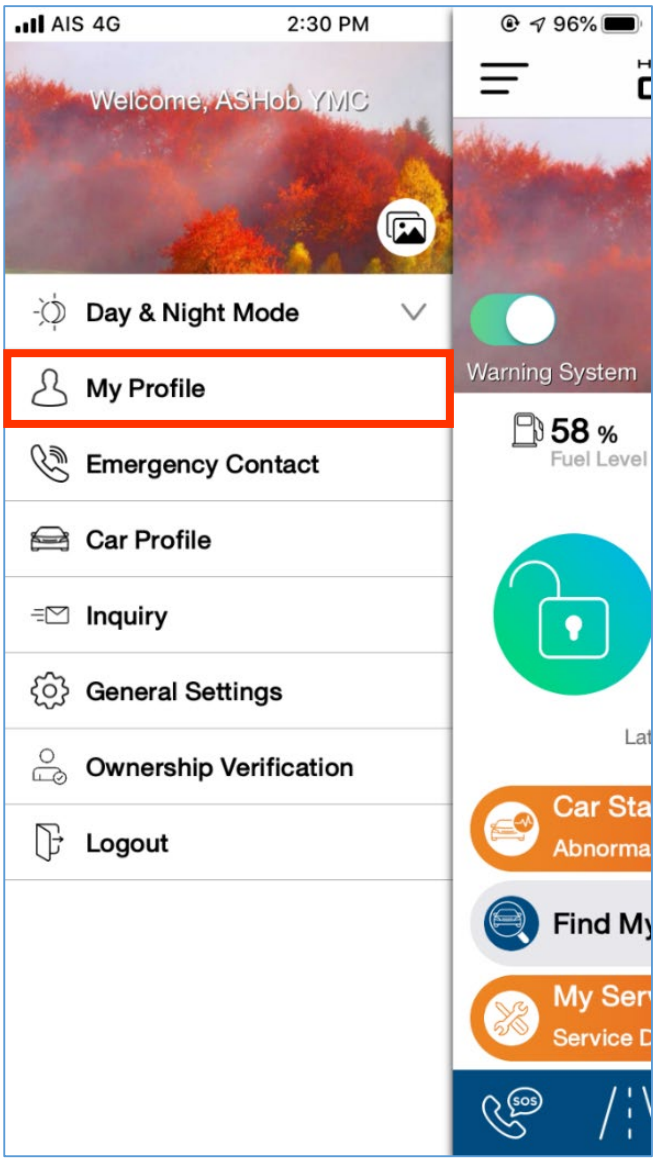


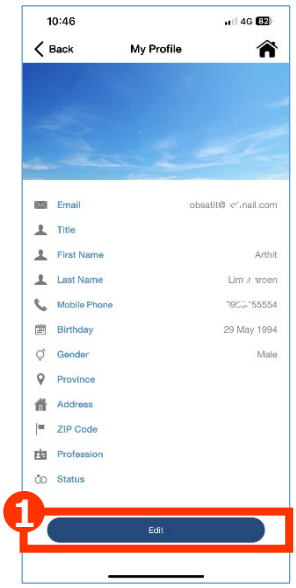
❷ Information can be changed except “Email”.
To updated phone number, verification is needed.

❸ Tap submit to change profile information.

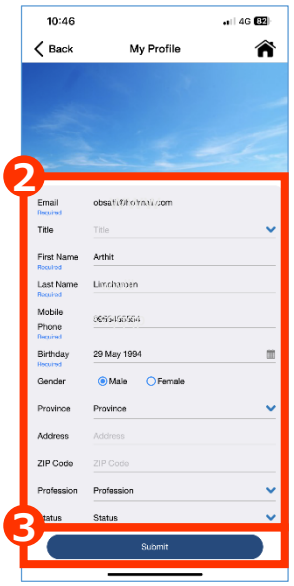
3-1 Side Menu
3-1-3 My Profile (HATC)

■ My profile information can be changed by user via this function except changing “Email. If user’s email is changed, it is required to update by Honda Dealer via web console. (iPLASS)





❶ Tap edit to change My Profile

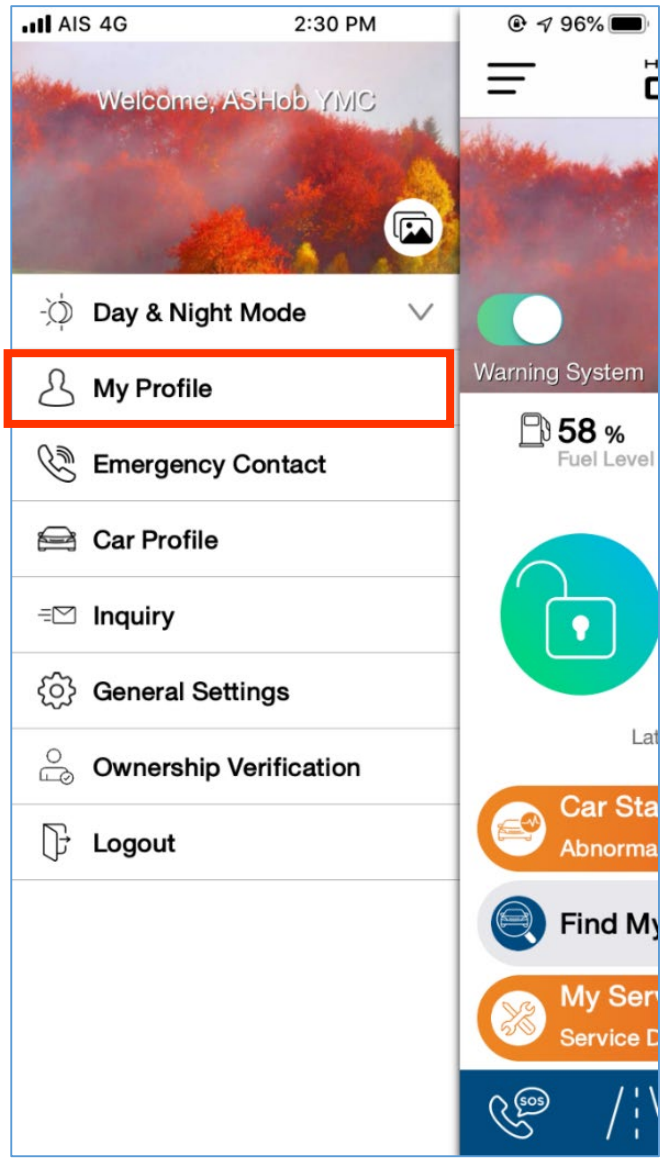


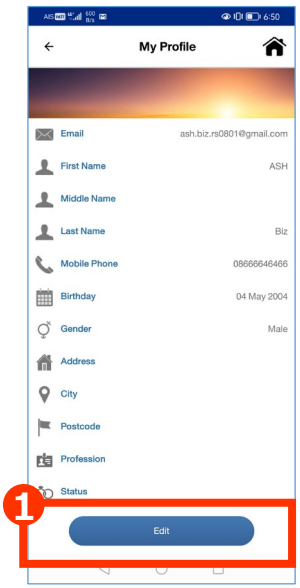
❷ Information can be changed except “Email”.
To updated phone number, verification is needed.

❸ Tap submit to change profile information.

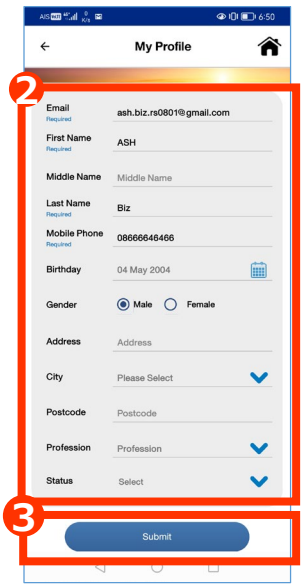
3-1 Side Menu
3-1-3 My Profile (HVN)

■ My profile information can be changed by user via this function except changing “Email. If user’s email is changed, it is required to update by Honda Dealer via web console. (iPLASS)





❶ Tap edit to change My Profile

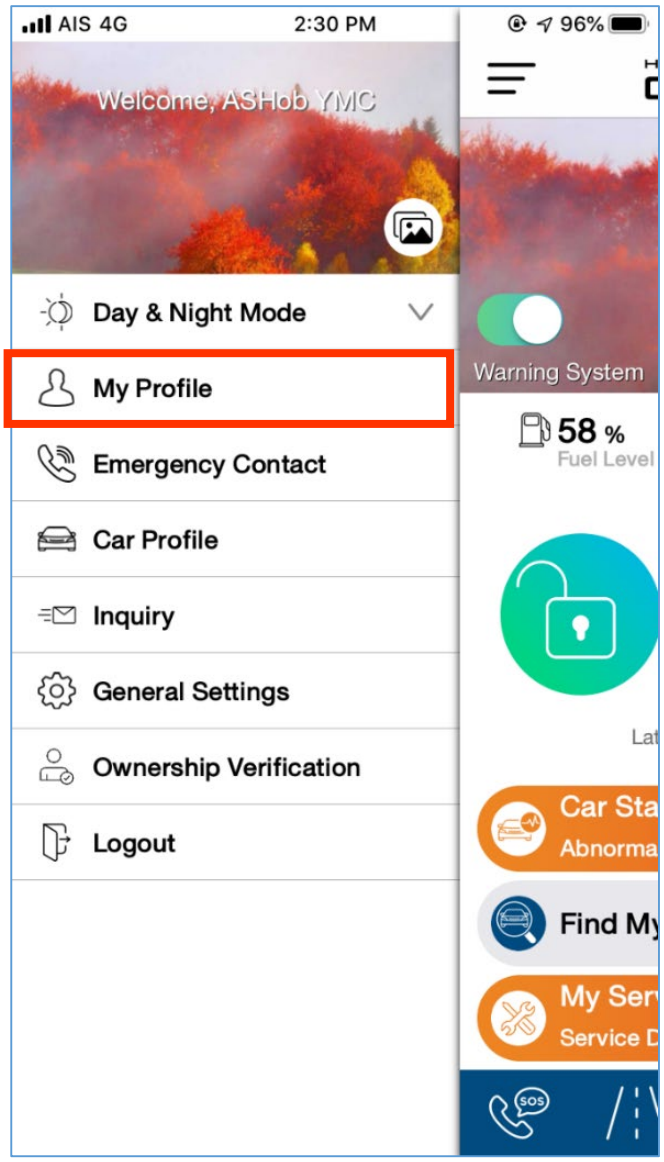


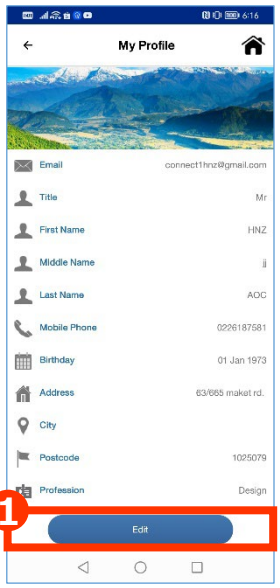
❷ Information can be changed except “Email” and “Mobile phone number”. If you would like to change “Email” or “Mobile phone”, please contact dealer.

❸ Tap submit to change profile information.

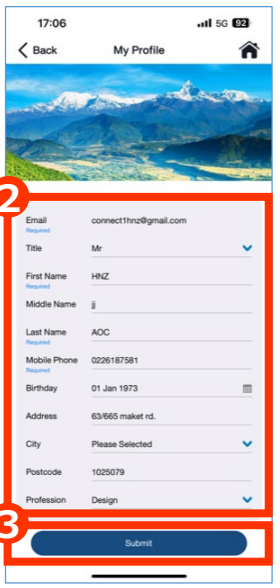
3-1 Side Menu
3-1-3 My Profile (HNZ)

■ My profile information can be changed by user via this function except changing “Email. If user’s email is changed, it is required to update by Honda Dealer via web console. (iPLASS)





❶ Tap edit to change My Profile

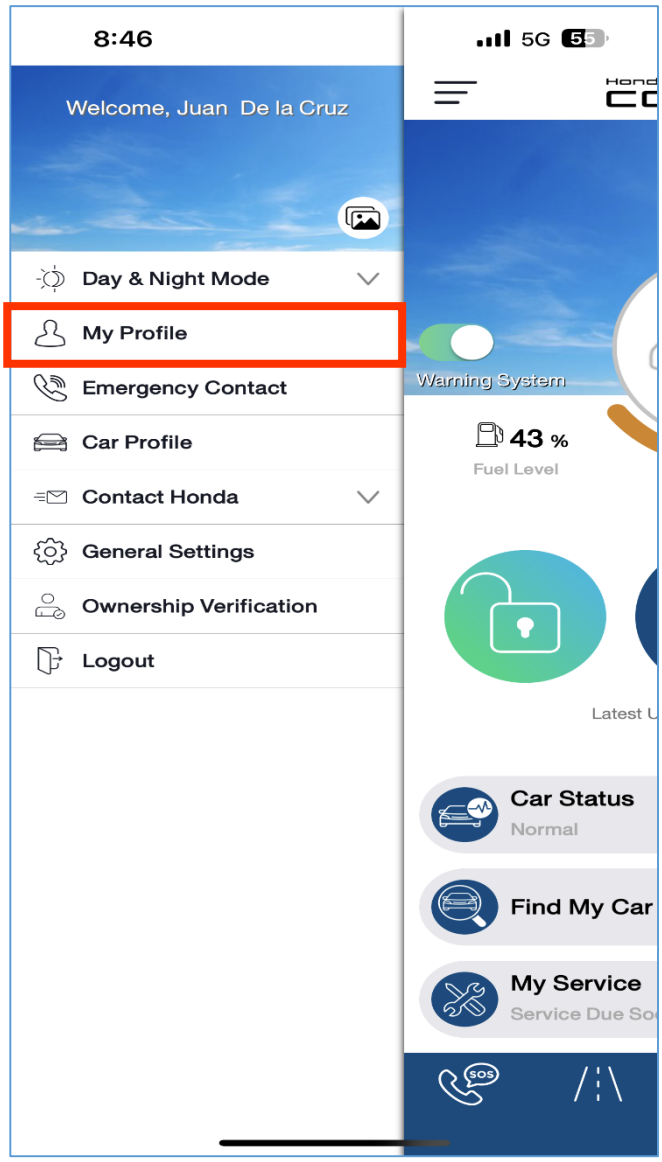


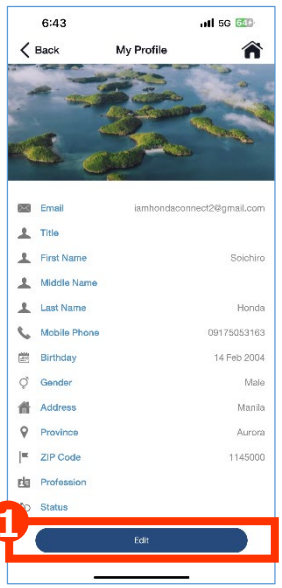
❷ Information can be changed except “Email”.
To updated phone number, verification is needed.

❸ Tap submit to change profile information.

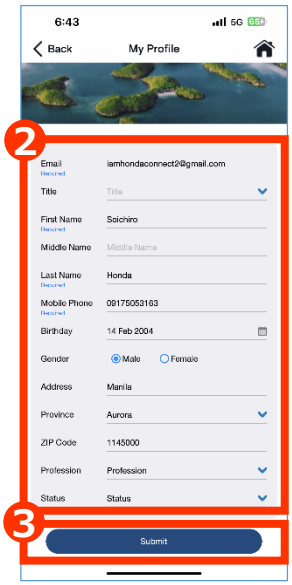
3-1 Side Menu
3-1-3 My Profile (HCPI)

■ My profile information can be changed by user via this function except changing “Email. If user’s email is changed, it is required to update by Honda Dealer via web console. (iPLASS)





❶ Tap edit to change My Profile



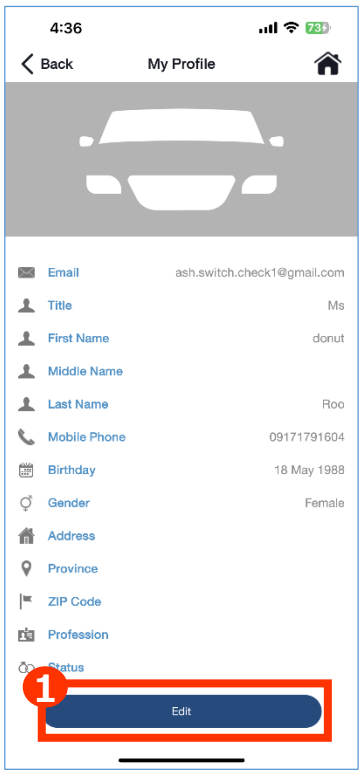
❷ Information can be changed except “Email”.
To updated phone number, verification is needed.

❸ Tap submit to change profile information.

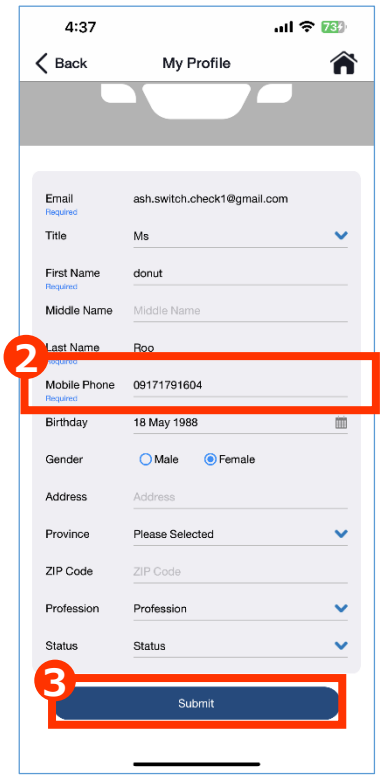
3. Settings

3-1 Side Menu
3-1-3 My Profile (AOC)

User Profile Phone Number Updated



❶ Tap “Edit” to change My Profile



❷ Input new phone number.
❸ Tap “Submit”

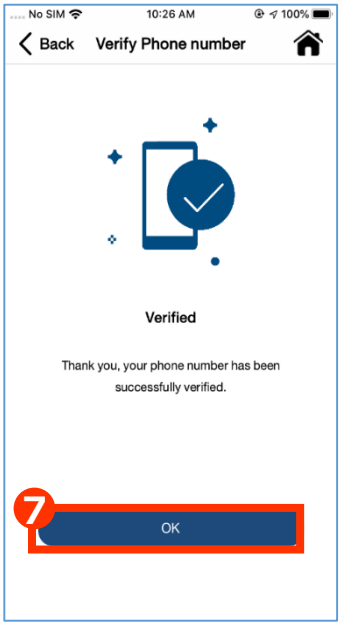
❹ Updated phone number which you input in My Profile is set as a default. Enter your phone number if you would like to change.
❺ Tap “Send”

Remark: This function is not applicable for Vietnam

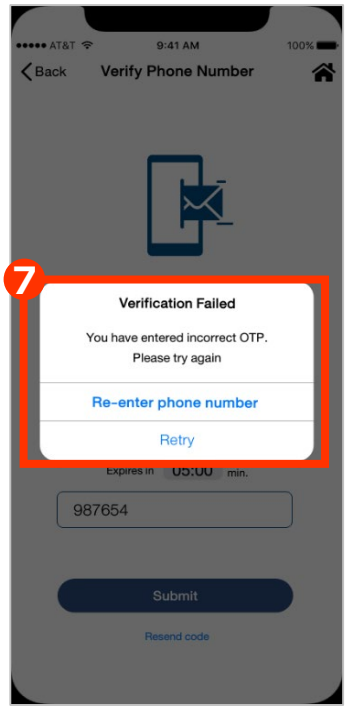
3-1 Side Menu
3-1-3 My Profile (AOC)

Phone Number Verification (Cont.)

❺ Input OTP.
❻ Tap “Send” to submit OTP or Tap “Resend code” to request OTP once again.



❼ Your phone number has been successfully verified.
Tap “OK” to complete phone number verification and go to Top page.



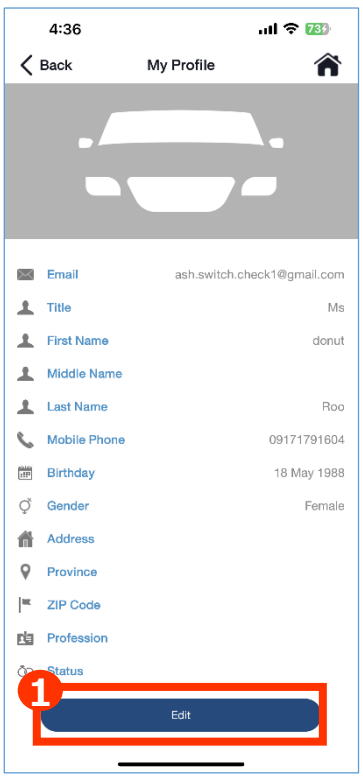
❼ This screen shown when verification failed.
Tap “Re-enter phone number” to enter phone number again or
Tap “Retry” to request new OTP.

Remark: This function is not applicable for Vietnam

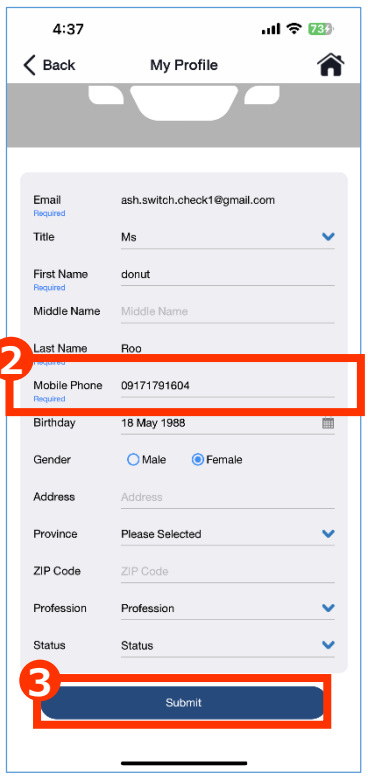
3. Settings

3-1 Side Menu
3-1-3 My Profile (AOC)

User Profile Phone Number Updated



❶ Tap “Edit” to change My Profile



❷ Input new phone number.
❸ Tap “Submit”

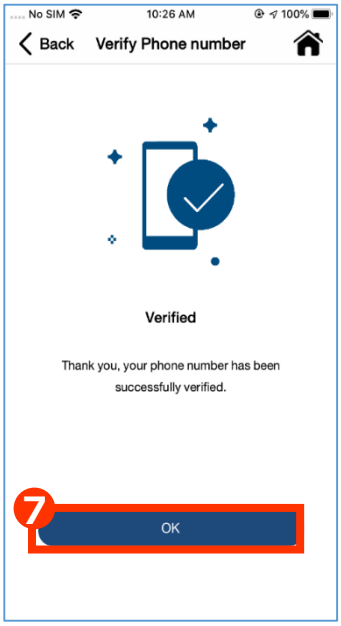
❹ Updated phone number which you input in My Profile is set as a default. Enter your phone number if you would like to change.
❺ Tap “Send”

Remark: This function is not applicable for Vietnam

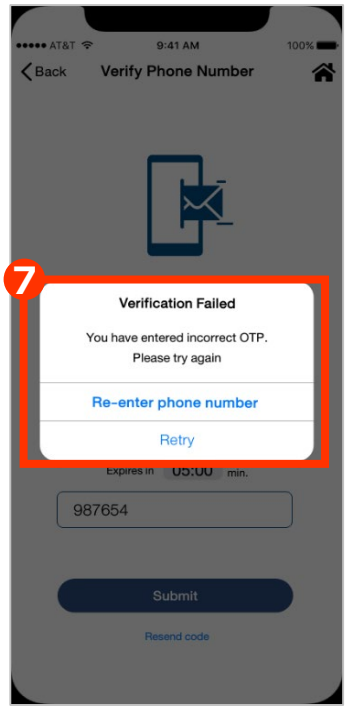
3-1 Side Menu
3-1-3 My Profile (AOC)

Phone Number Verification (Cont.)

❺ Input OTP.
❻ Tap “Send” to submit OTP or Tap “Resend code” to request OTP once again.



❼ Your phone number has been successfully verified.
Tap “OK” to complete phone number verification and go to Top page.

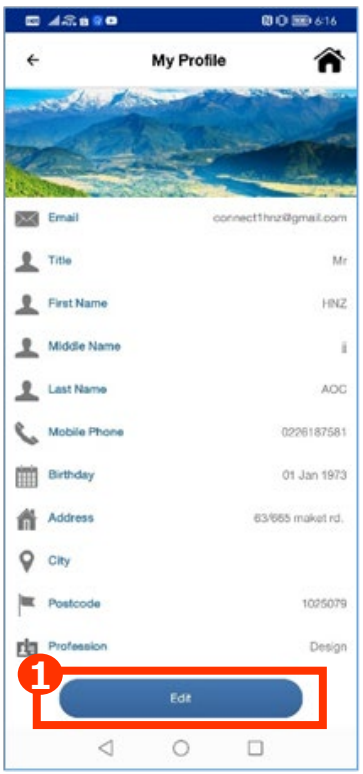


❼ This screen shown when verification failed.
Tap “Re-enter phone number” to enter phone number again or
Tap “Retry” to request new OTP.

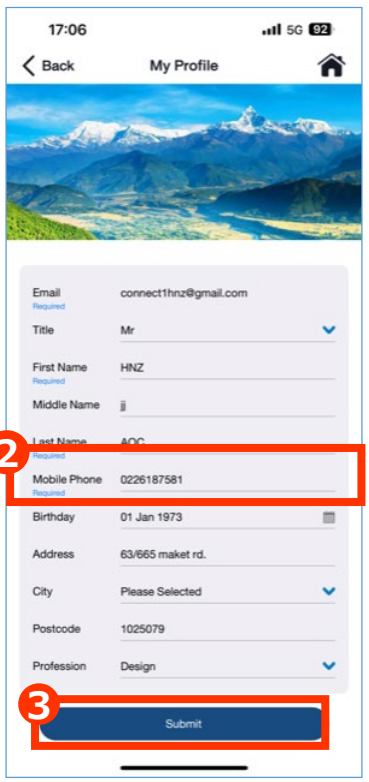
Remark: This function is not applicable for Vietnam

3-1 Side Menu
3-1-3 My Profile (HNZ)

User Profile Phone Number Updated



❶ Tap “Edit” to change My Profile



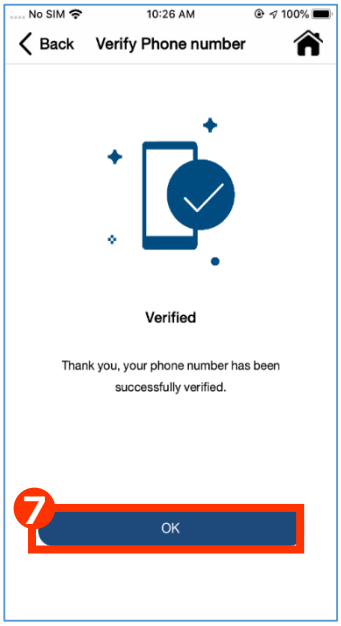
❷ Input new phone number.
❸ Tap “Submit”

❹ Updated phone number which you input in My Profile is set as a default. Enter your phone number if you would like to change.
❺ Tap “Send”

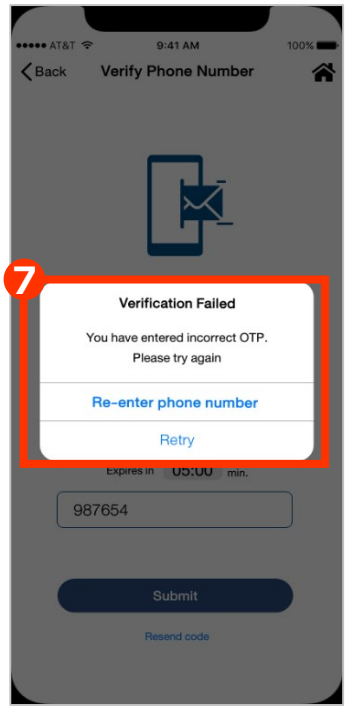
3-1 Side Menu
3-1-3 My Profile (HNZ)

Phone Number Verification (Cont.)

❺ Input OTP.
❻ Tap “Send” to submit OTP or Tap “Resend code” to request OTP once again.



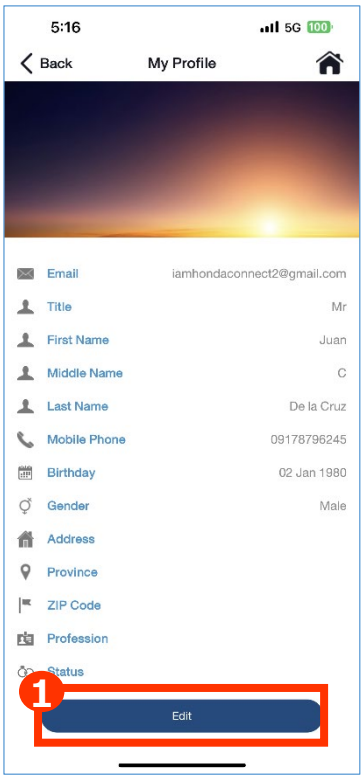
❼ Your phone number has been successfully verified.
Tap “OK” to complete phone number verification and go to Top page.



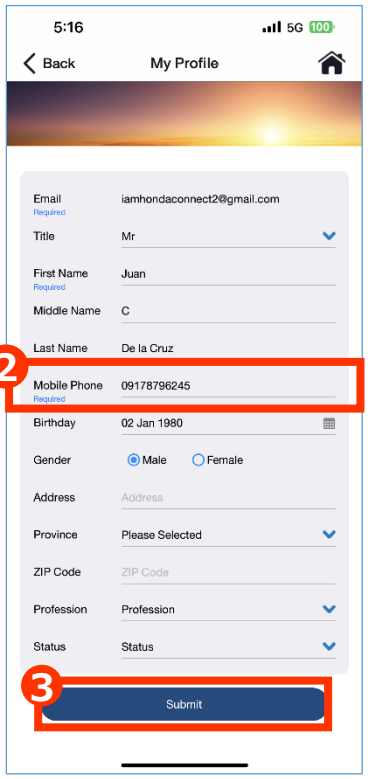
❼ This screen shown when verification failed.
Tap “Re-enter phone number” to enter phone number again or
Tap “Retry” to request new OTP.

3-1 Side Menu
3-1-3 My Profile (HCPI)

User Profile Phone Number Updated



❶ Tap “Edit” to change My Profile



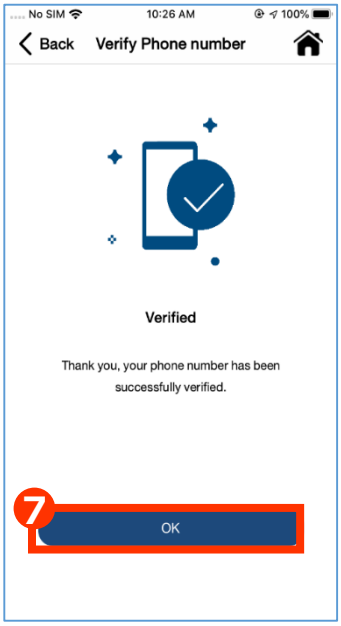
❷ Input new phone number.
❸ Tap “Submit”

❹ Updated phone number which you input in My Profile is set as a default. Enter your phone number if you would like to change.
❺ Tap “Send”

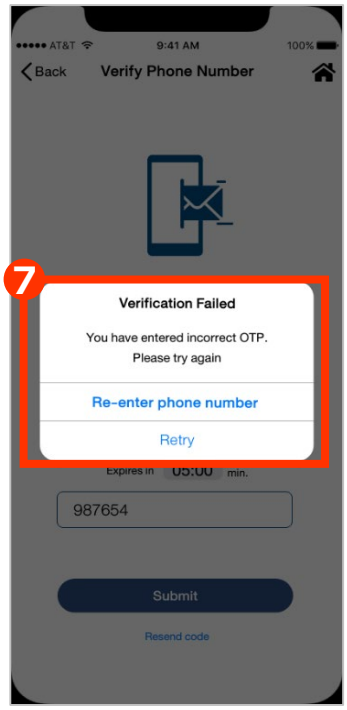
3-1 Side Menu
3-1-3 My Profile (HCPI)

Phone Number Verification (Cont.)

❺ Input OTP.
❻ Tap “Send” to submit OTP or Tap “Resend code” to request OTP once again.



❼ Your phone number has been successfully verified.
Tap “OK” to complete phone number verification and go to Top page.

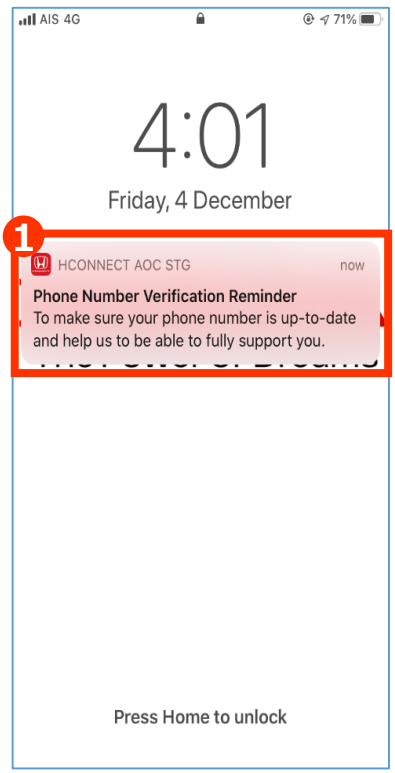


❼ This screen shown when verification failed.
Tap “Re-enter phone number” to enter phone number again or
Tap “Retry” to request new OTP.

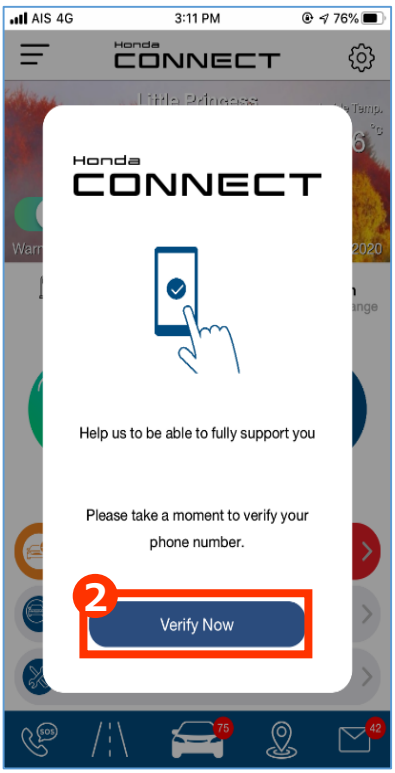
3-1 Side Menu
3-1-3 My Profile

Phone Number Verification

Honda Connect will request user to verify phone number every 3 months after last verification success date.



❶ Push notification to remind user to perform phone number verification.



❷ Tap “Verify Now” to start verification process.

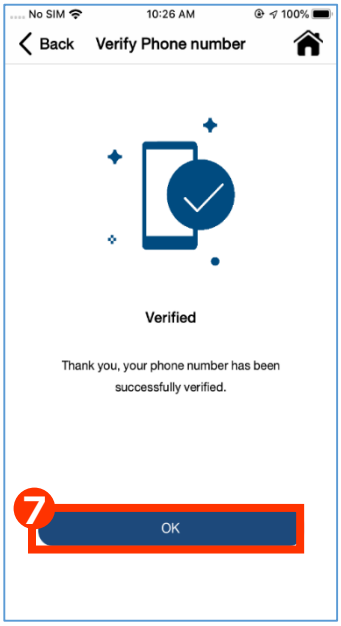
❸ Enter your phone number which you would like to receive OTP, existed mobile number is set as default.
❹ Tap “Send”

Remark: This function is not applicable for Vietnam

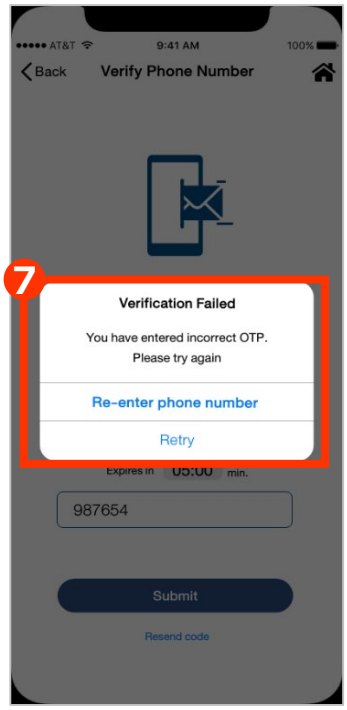
3-1 Side Menu
3-1-3 My Profile

Phone Number Verification

❺ Input OTP.
❻ Tap “Send” to submit OTP or Tap “Resend code” to request OTP once again.



❼ Your phone number has been successfully verified.
Tap “OK” to complete phone number verification and go to Top page.

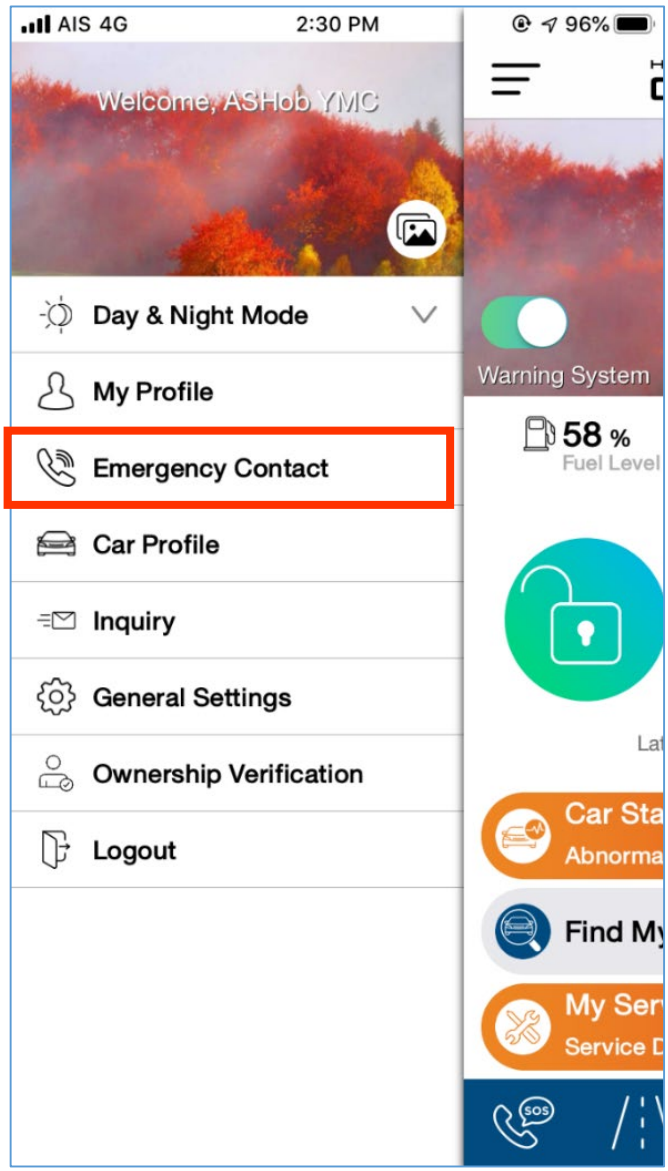


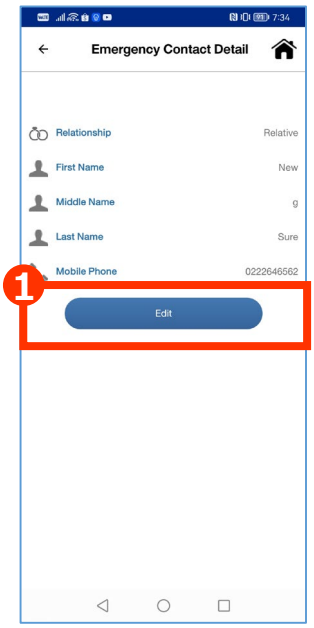
❼ This screen shown when verification failed.
Tap “Re-enter phone number” to enter phone number again or
Tap “Retry” to request new OTP.

Remark: This function is not applicable for Vietnam

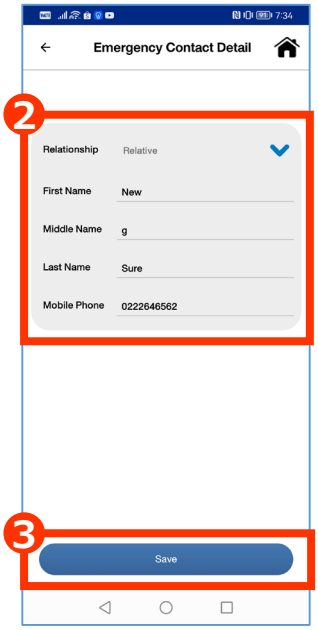
3-1 Side Menu
3-1-4 Emergency Contact (AOC)

■ Emergency contact is different to emergency call. User can set family member or friends as emergency contact. Call Center can call emergency contacts while user can not be reached in an accident with airbag deployed.





❶ Tap “edit” to change emergency contact

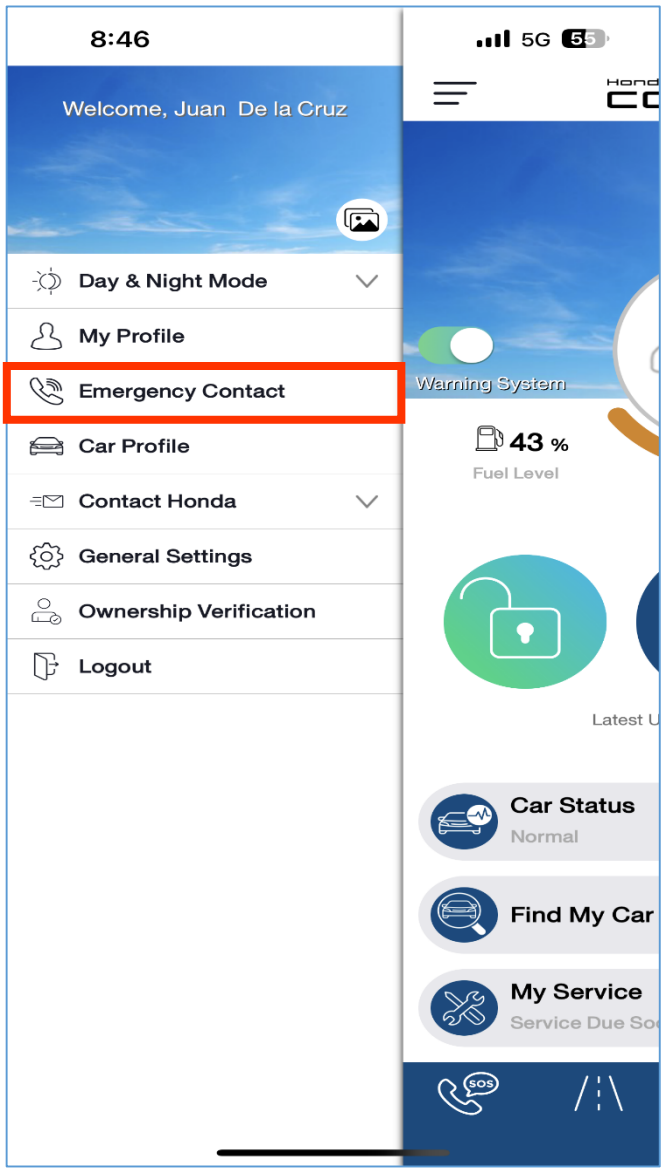


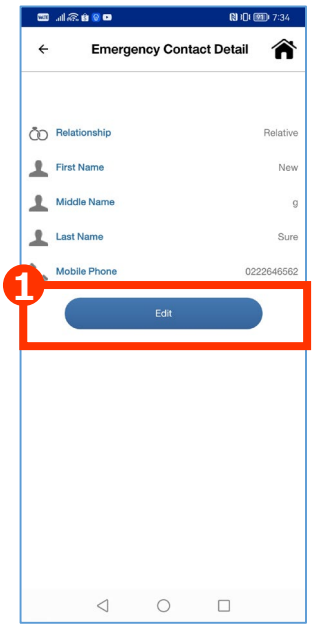
❷ Select relationship and enter information of each item

❸ Tap submit to change emergency contact

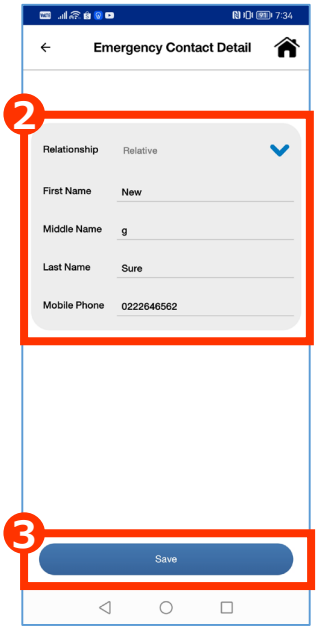
3-1 Side Menu
3-1-4 Emergency Contact (HCPI)

■ Emergency contact is different to emergency call. User can set family member or friends as emergency contact. Call Center can call emergency contacts while user can not be reached in an accident with airbag deployed.





❶ Tap “edit” to change emergency contact



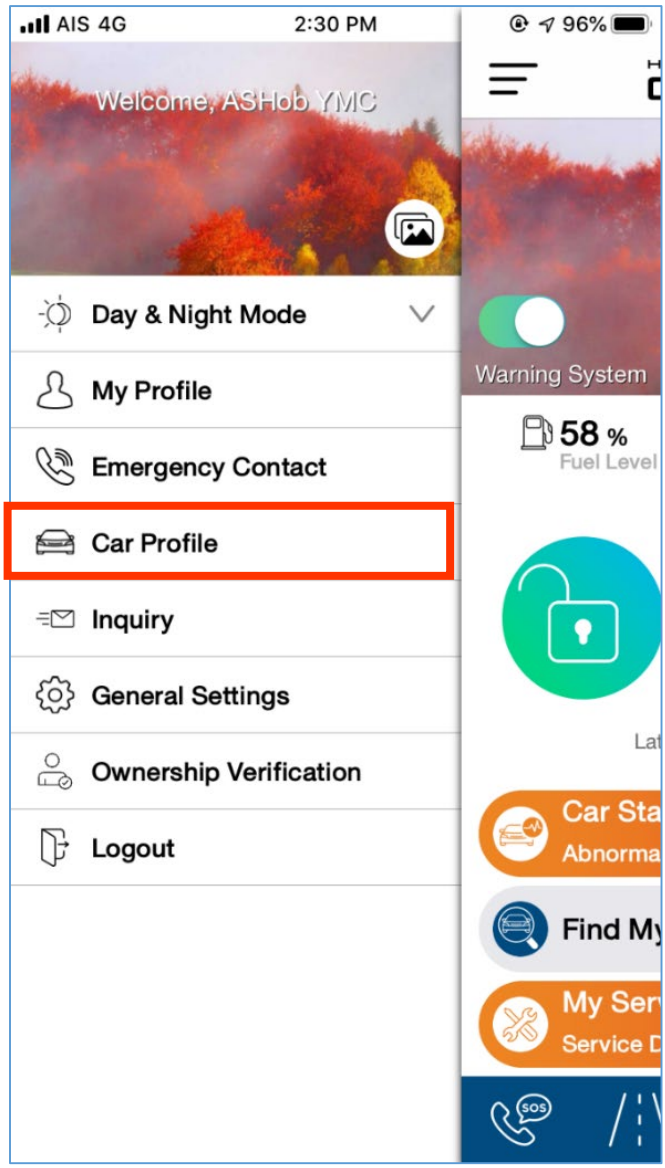
❷ Select relationship and enter information of each item

❸ Tap submit to change emergency contact

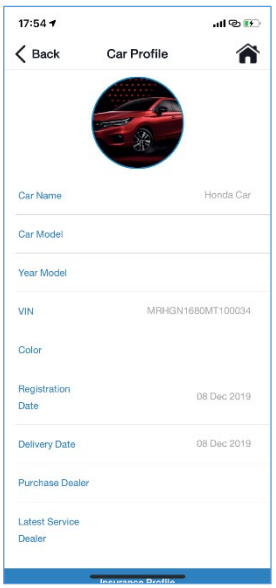
3. Settings

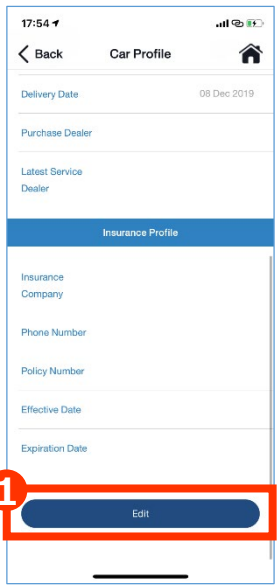
3-1 Side Menu
3-1-5 Car Profile (AOC)

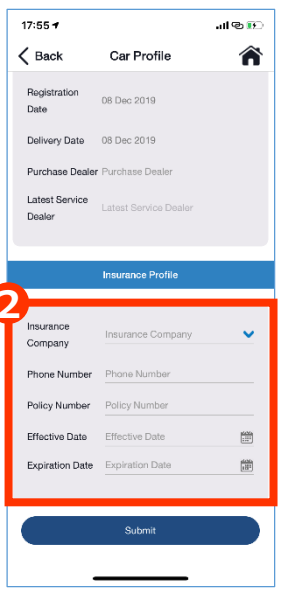
- “Car Profile” information such as Car Model, Year Model, Color etc. will be linked with Honda database and shown after user registration process complete 1 day.
- “Car Profile” can be changed for image, car name and insurance information.



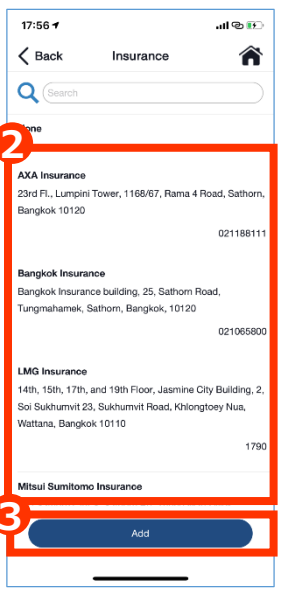
❶ Scroll down and tap edit to change car image and car name.







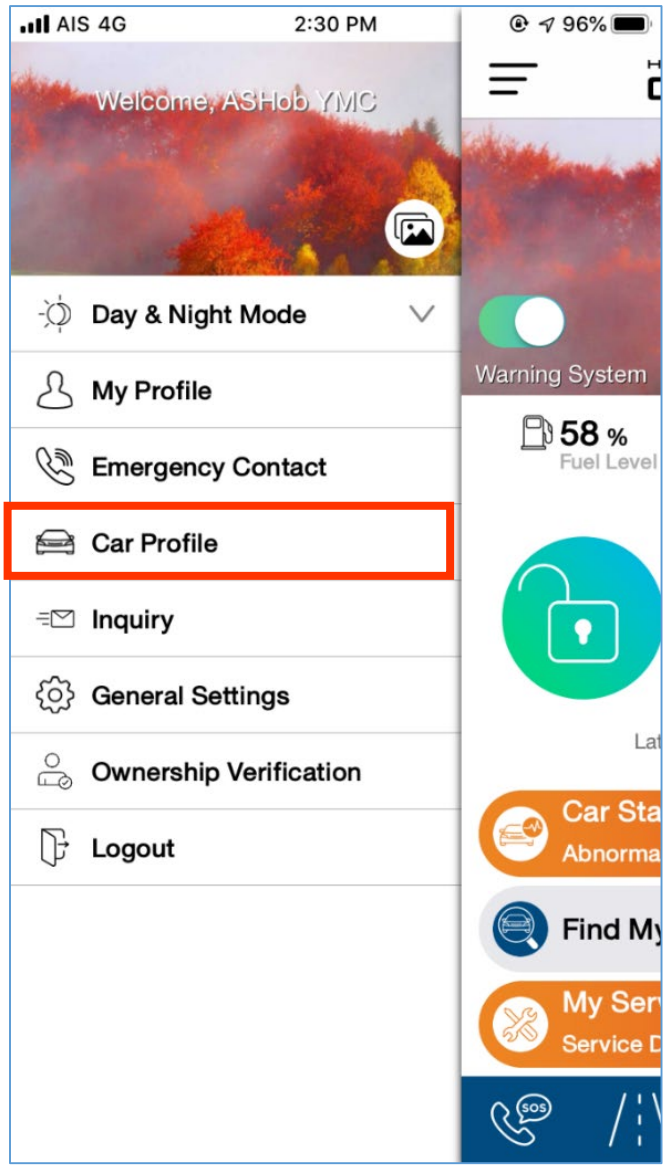
❷ Tap Insurance Company to find list for registered company



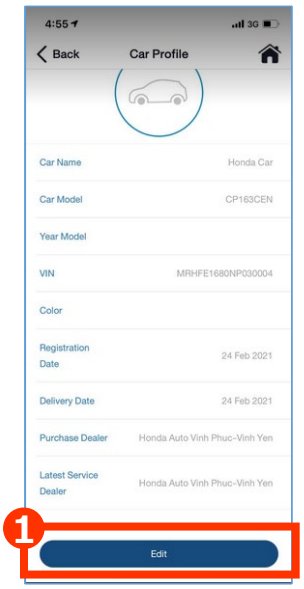
❸ Tap Add to input insurance company if list is not available. Then tap Submit to add.

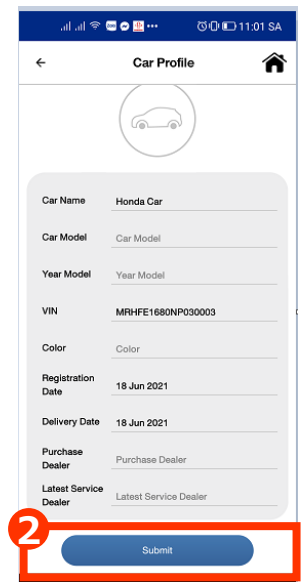
3-1 Side Menu
3-1-5 Car Profile (HVN)

- “Car Profile” information such as Car Model, Year Model, Color etc. will be linked with Honda database and shown after user registration process complete 1 day.
- “Car Profile” can be changed for image and car name.



❶ Scroll down and tap edit to change car image and car name.



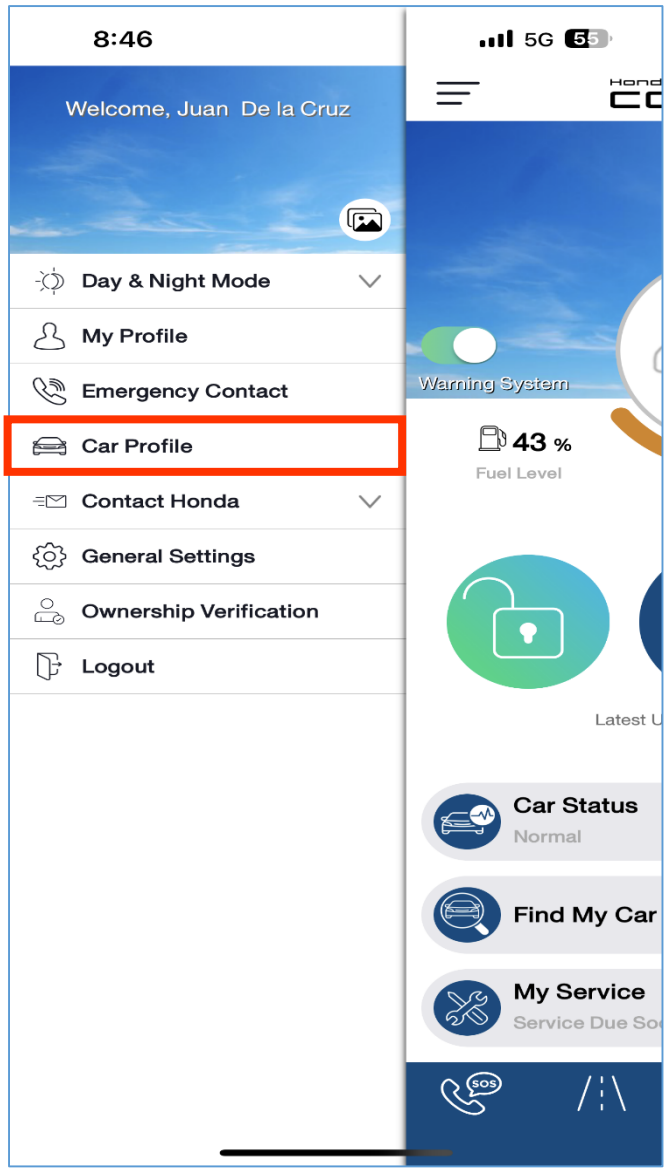


❷ Tap Submit to change car image and car name

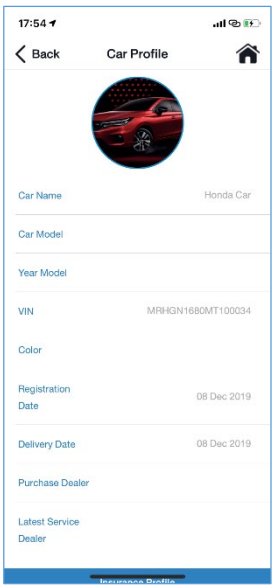
3. Settings

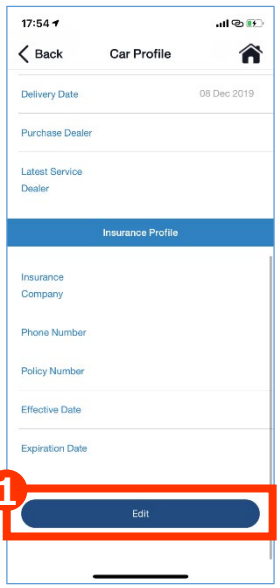
3-1 Side Menu
3-1-5 Car Profile (HCPI)

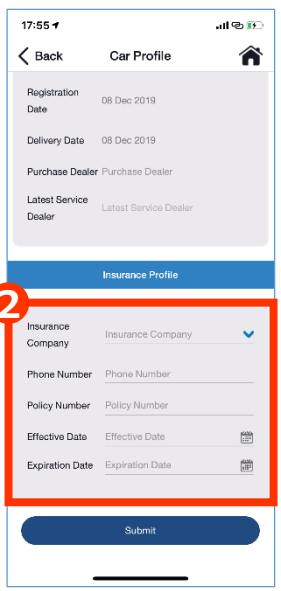
- “Car Profile” information such as Car Model, Year Model, Color etc. will be linked with Honda database and shown after user registration process complete 1 day.
- “Car Profile” can be changed for image, car name and insurance information.



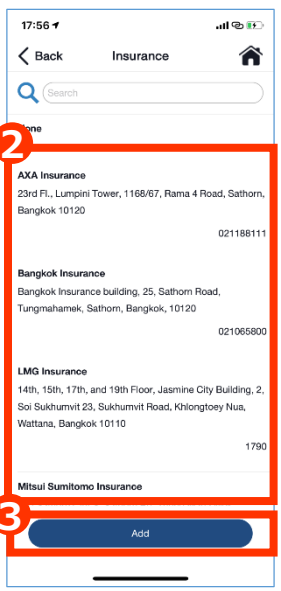
❶ Scroll down and tap edit to change car image and car name.







❷ Tap Insurance Company to find list for registered company

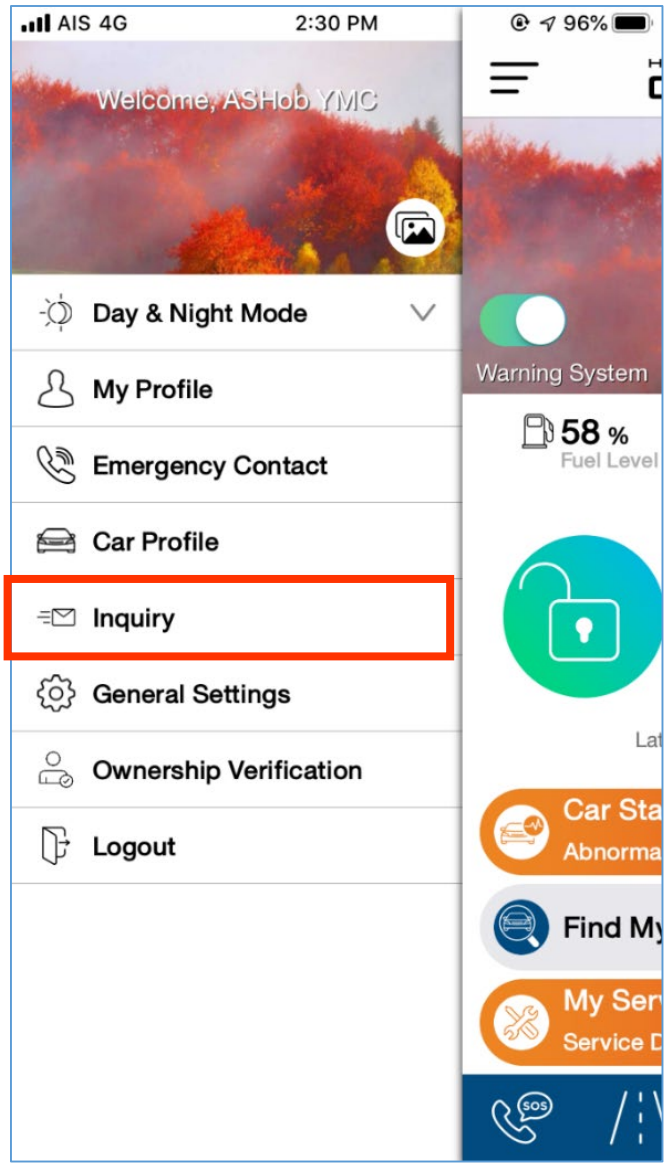


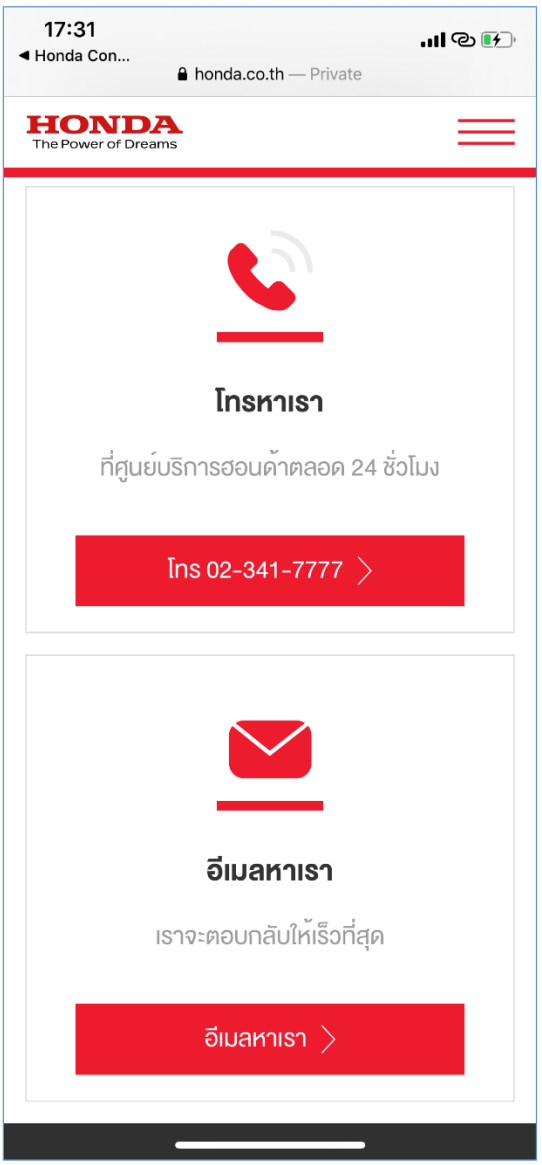
❸ Tap Add to input insurance company if list is not available. Then tap Submit to add.

3. Settings

3-1 Side Menu
3-1-6 Inquiry (AOC)

■ Inquiry will be linked to Honda website on “Contact us”. User will find contact channels such as email or calling etc.



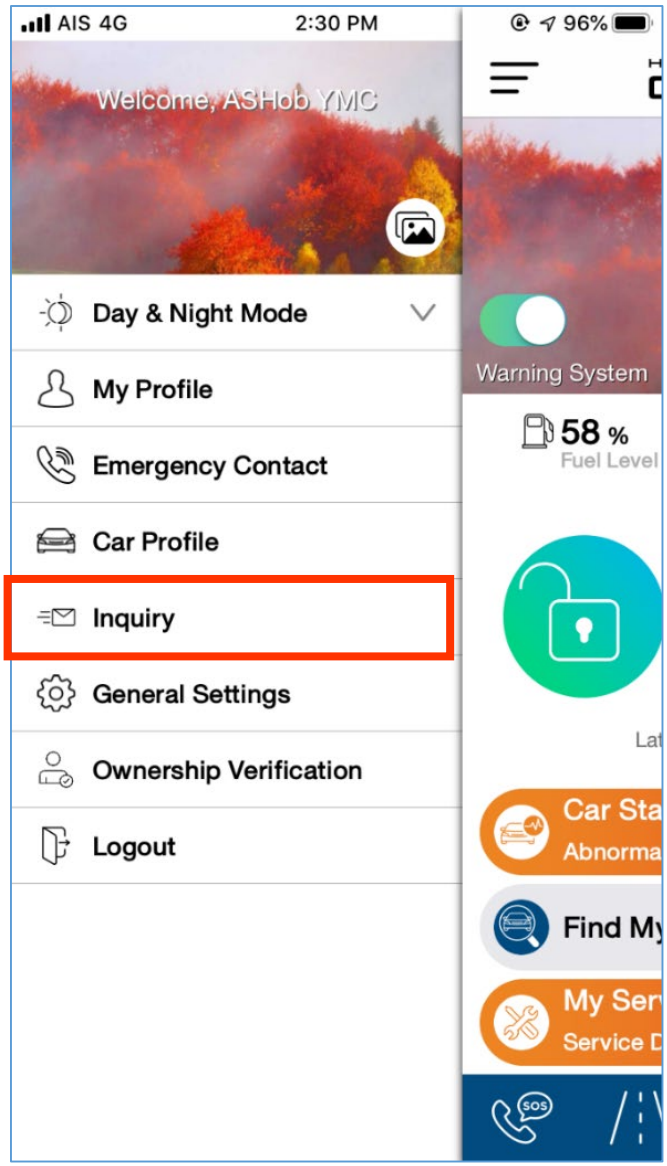


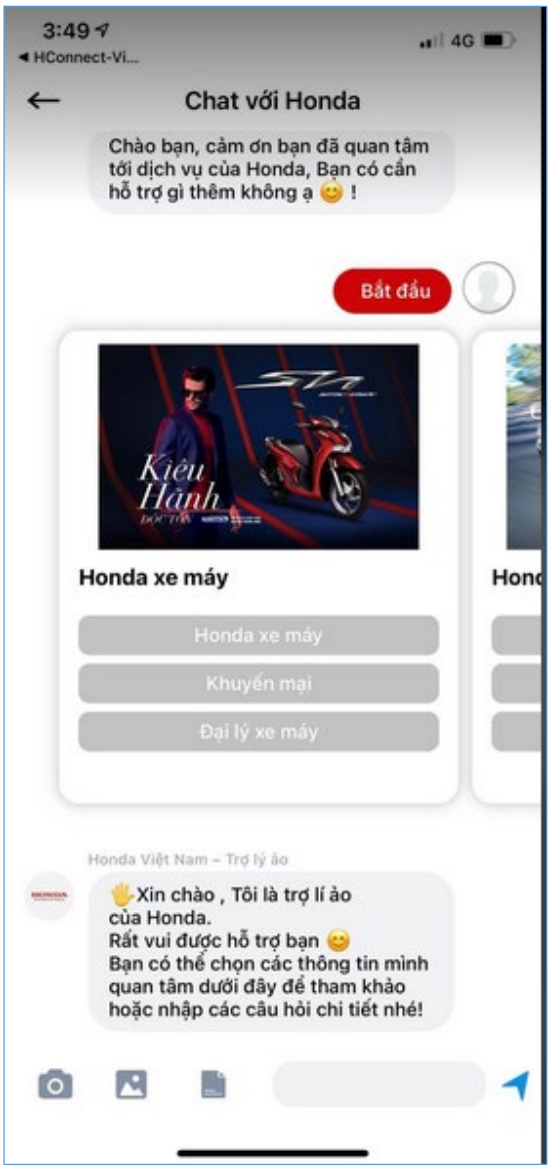
Thailand: https://www.honda.co.th/contact
Malaysia: https://www.honda.com.my/customer-service/enquiry
Australia: https://www.honda.com.au/contact-us
Korea: https://www.hondakorea.co.kr/automobile/service/vocForm.do
New Zealand: https://www.honda.co.nz/app-contact-us/

3. Settings

3-1 Side Menu
3-1-6 Inquiry (HVN)

■ Inquiry will be linked to My Honda+ on “Chat Bot” which user can communicate with Bot or CR staff.

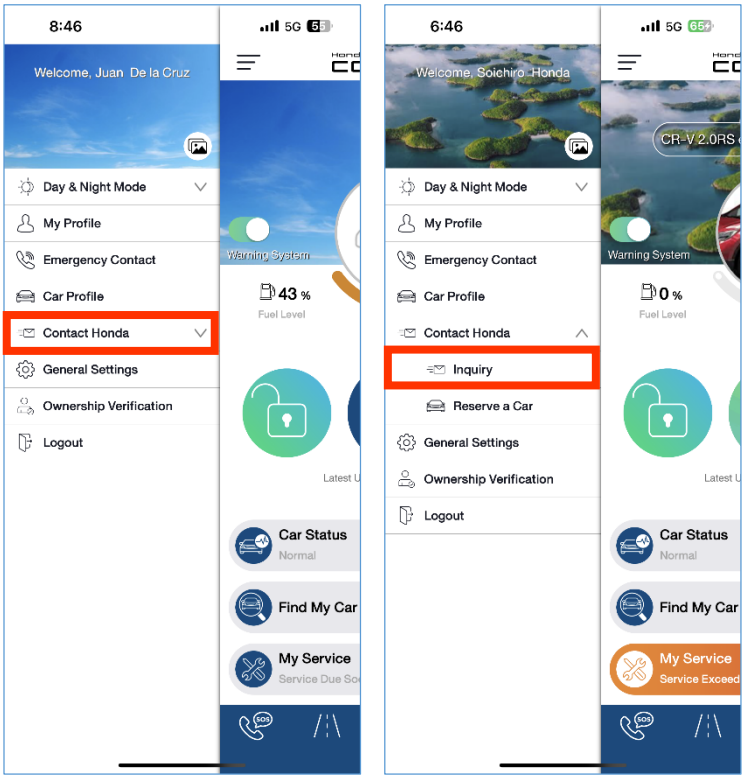


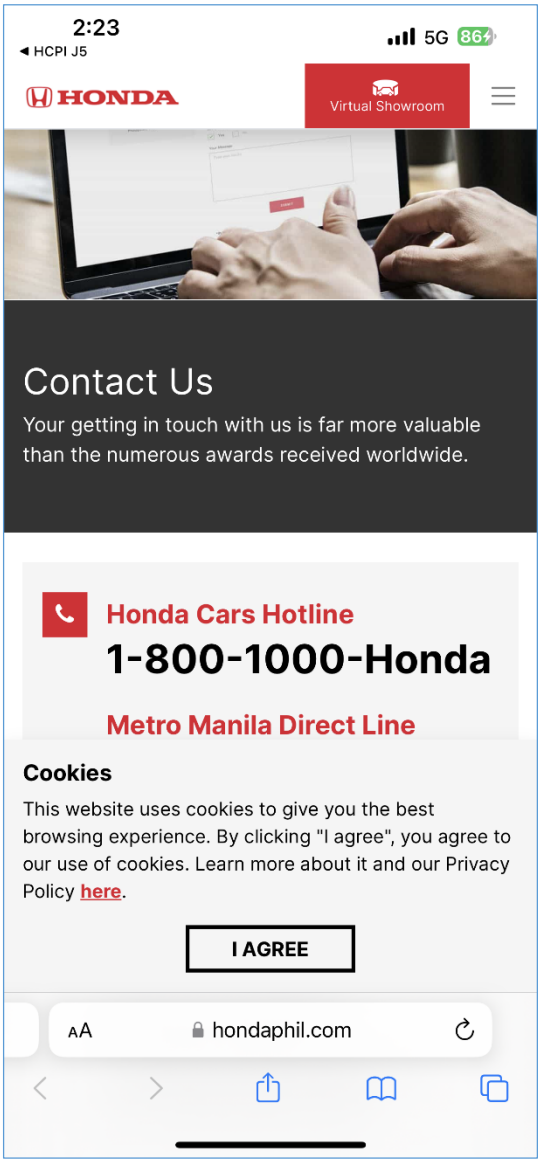


3. Settings

3-1 Side Menu
3-1-6 Contact Honda
3-1-6-1 Inquiry (HCPI)

■ Inquiry will be linked to Honda website on “Contact us”. User will find contact channels such as email or calling etc.



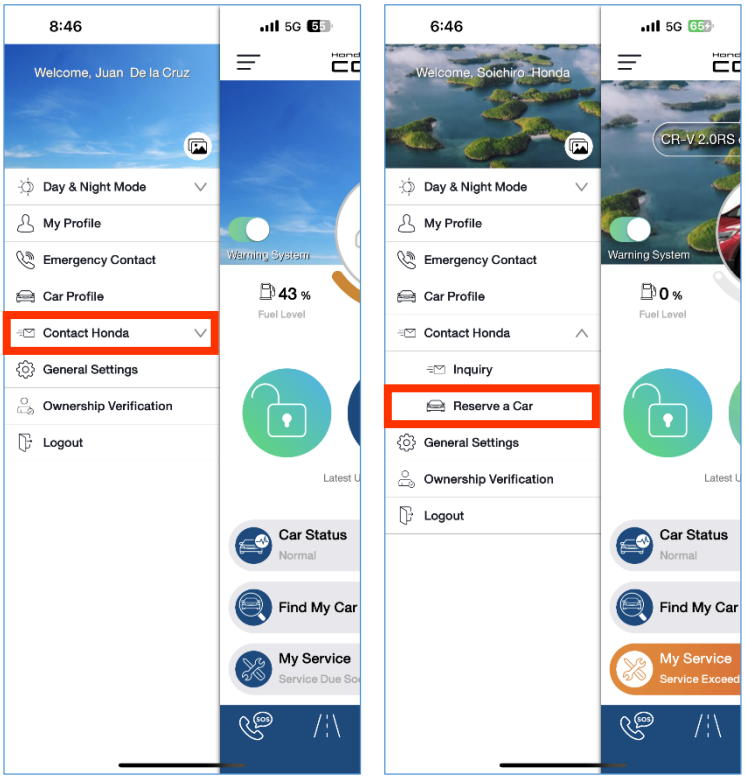


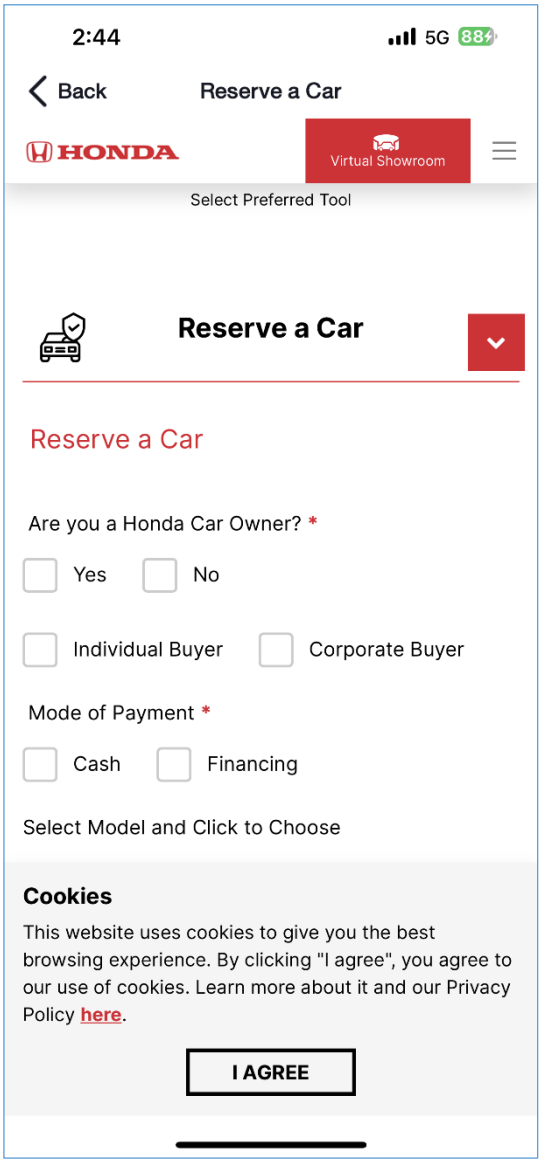
Philippines: https://www.hondaphil.com/contact-us

3. Settings

3-1 Side Menu
3-1-6 Contact Honda
3-1-6-2 Reserve a Car (HCPI)

■ Reserve a Car will be linked to Honda website on “Virtual Showroom”. User can leave your preferred model and contact.

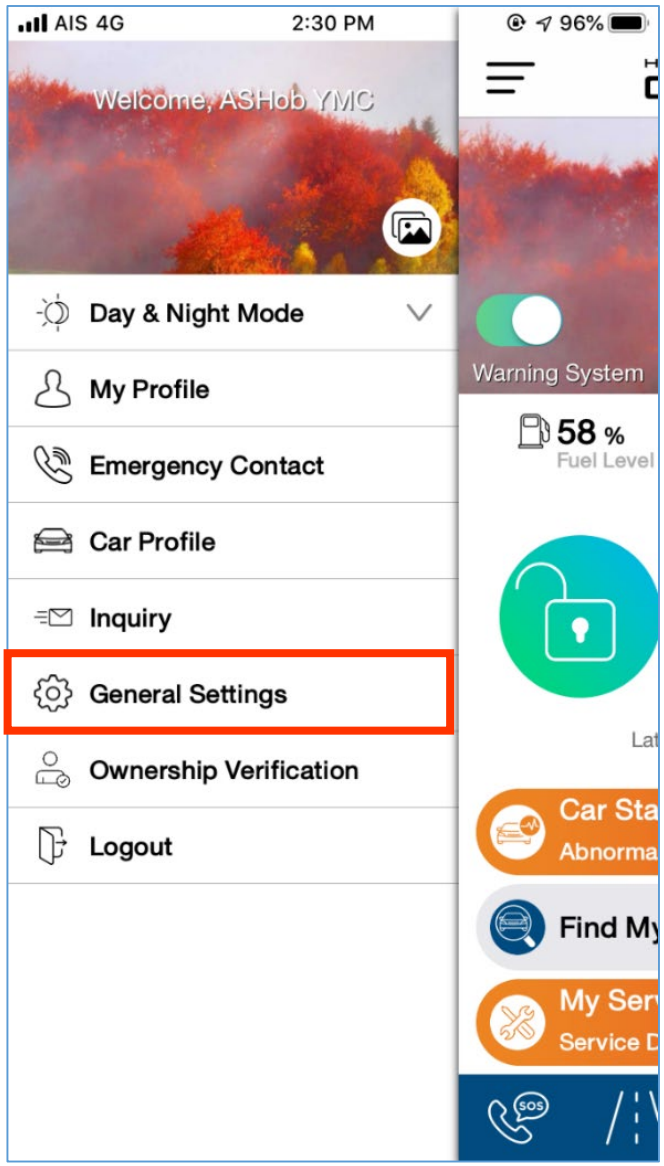


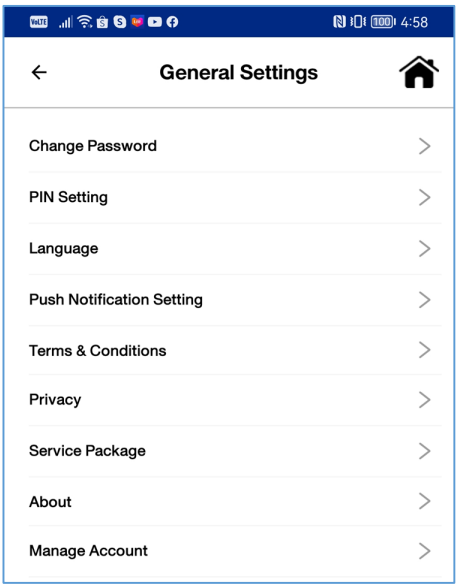


3. Settings

3-1 Side Menu
3-1-7 General Settings (AOC)

■ Basic setting can be set and application information is available in General Settings.



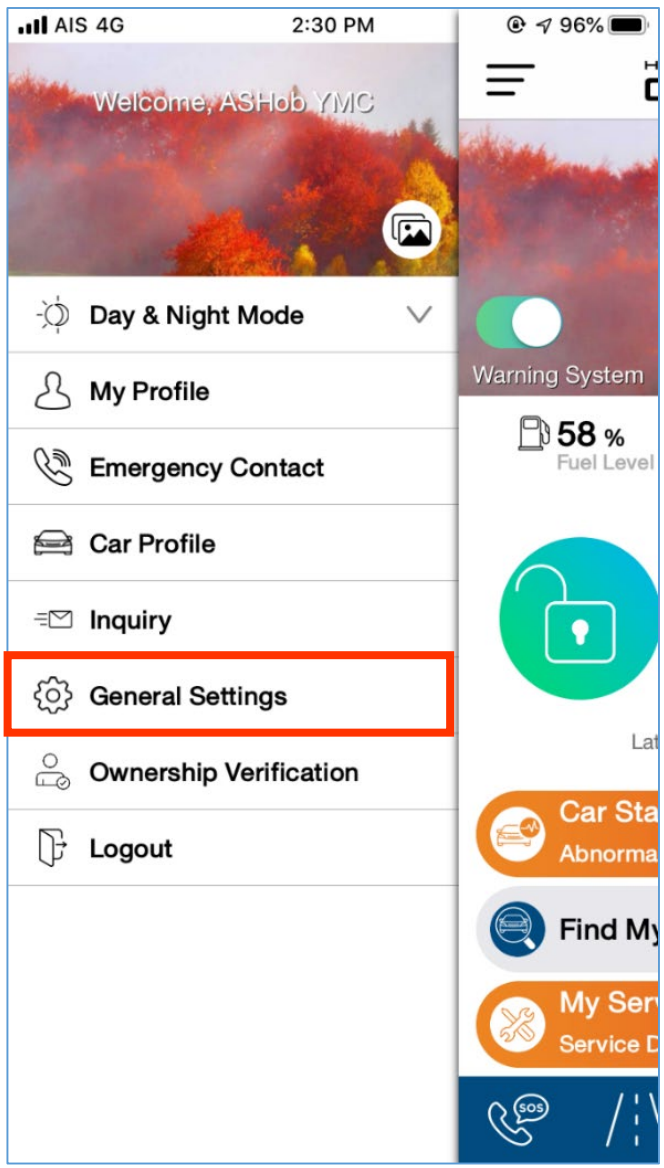


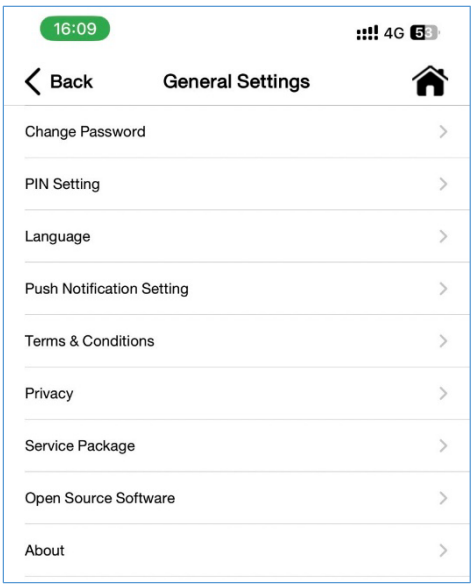
- **Change Password**
  Change your login password
- **PIN Setting**
  Reset Pin code
- **Language**
  Change Application Language
- **Push Notification Setting**
  Change notification setting (News/Reminder/Service)
- **Terms and Conditions**
  Check Terms & Conditions
- **Privacy**
  Check Privacy Policy and data privacy management
- **Service Package**
  Check Honda Connect package
- **About**
  Check Application version
- **Manage Account**
  Delete Account

3. Settings

3-1 Side Menu
3-1-7 General Settings (HATC)

■ Basic setting can be set and application information is available in General Settings.



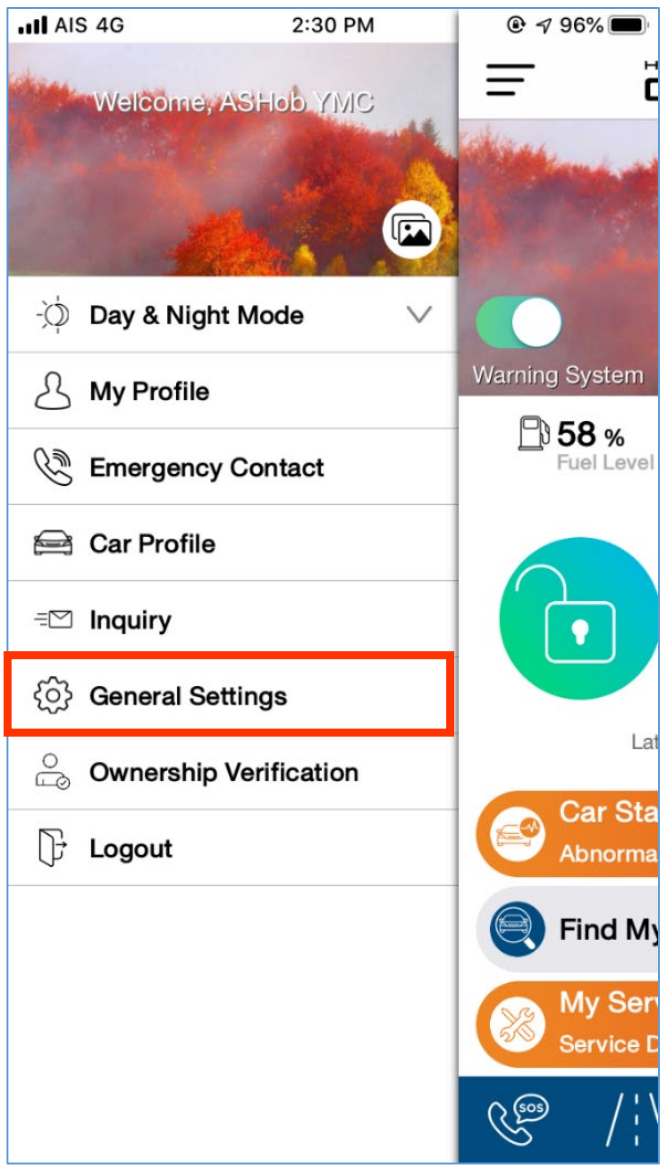


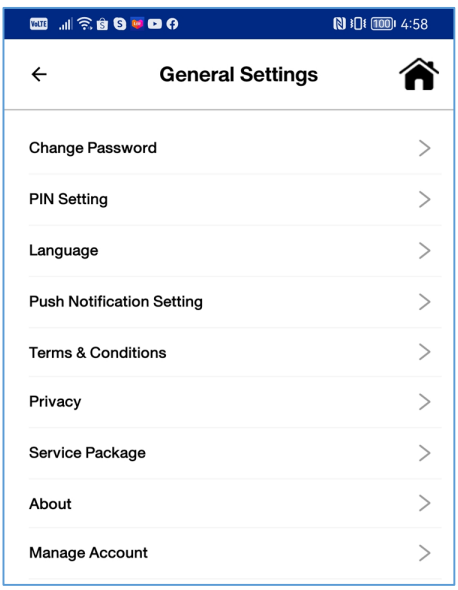
- **Change Password**
  Change your login password
- **PIN Setting**
  Reset Pin code
- **Language**
  Change Application Language
- **Push Notification Setting**
  Change notification setting (News/Reminder/Service)
- **Terms and Conditions**
  Check Terms & Conditions
- **Privacy**
  Check Privacy Policy and data privacy management
- **Service Package**
  Check Honda Connect package
- **Open Source Software**
  Declare Open Source License information
- **About**
  Check Application version

3. Settings

3-1 Side Menu
3-1-7 General Settings (AUH and HNZ)

■ Basic setting can be set and application information is available in General Settings.



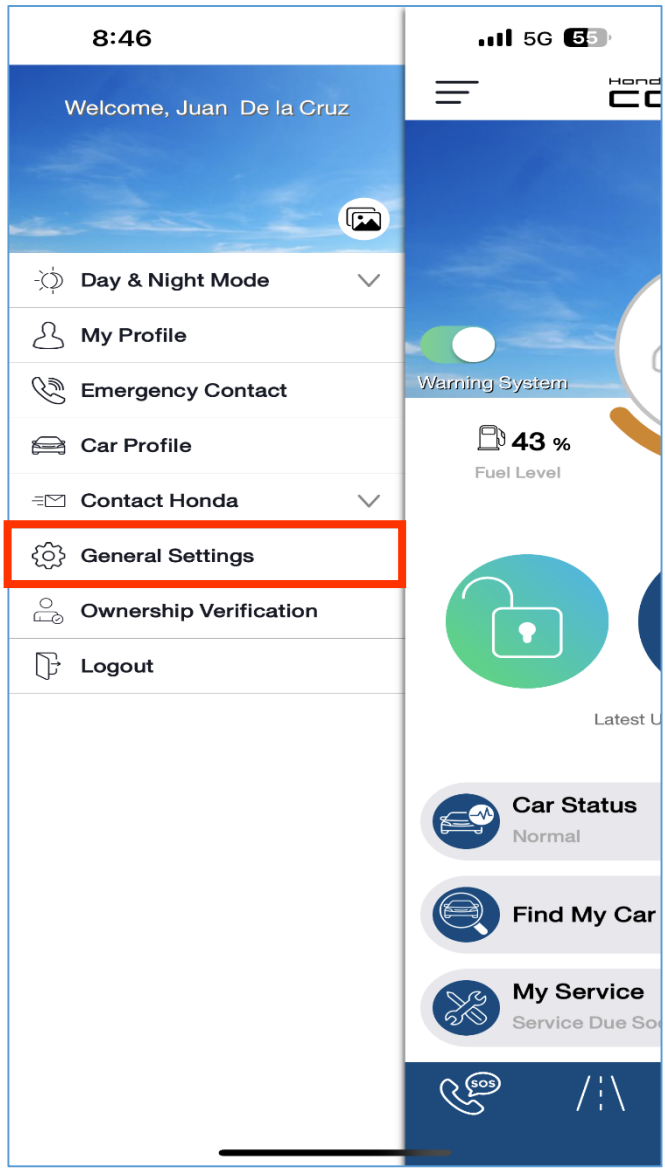


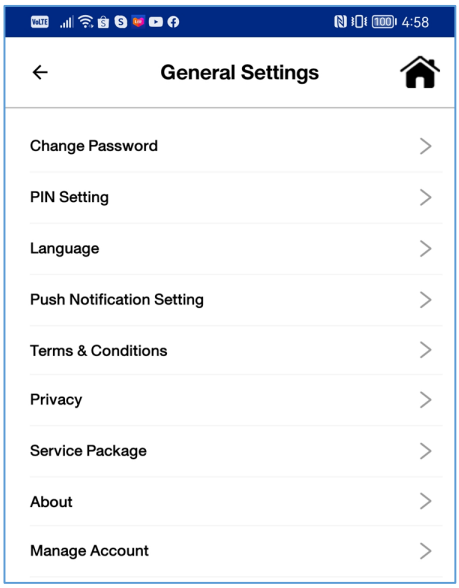
- **Change Password**
  Change your login password
- **PIN Setting**
  Reset Pin code
- **Language**
  Change Application Language
- **Push Notification Setting**
  Change notification setting (News/Reminder/Service)
- **Terms and Conditions**
  Check Terms & Conditions
- **Privacy**
  Check Privacy Policy, collection statement and data privacy management
- **Service Package**
  Check Honda Connect package
- **About**
  Check Application version
- **Manage Account**
  Delete Account

3. Settings

3-1 Side Menu
3-1-7 General Settings (HCPI)

■ Basic setting can be set and application information is available in General Settings.



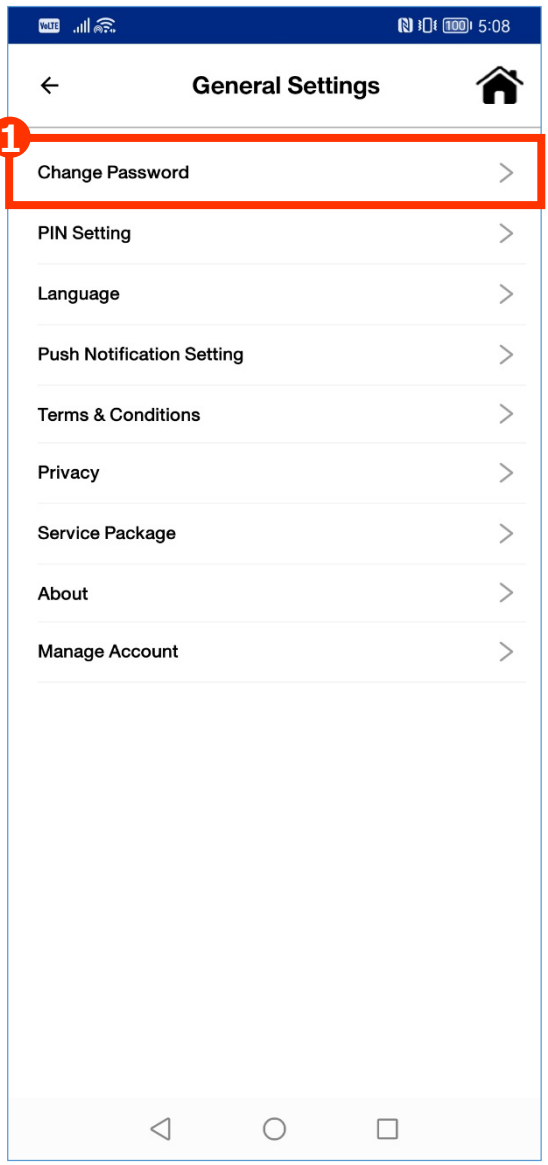


- **Change Password**
  Change your login password
- **PIN Setting**
  Reset Pin code
- **Language**
  Change Application Language
- **Push Notification Setting**
  Change notification setting (News/Reminder/Service)
- **Terms and Conditions**
  Check Terms & Conditions
- **Privacy**
  Check Privacy Policy and data privacy management
- **Service Package**
  Check Honda Connect package
- **About**
  Check Application version
- **Manage Account**
  Delete Account

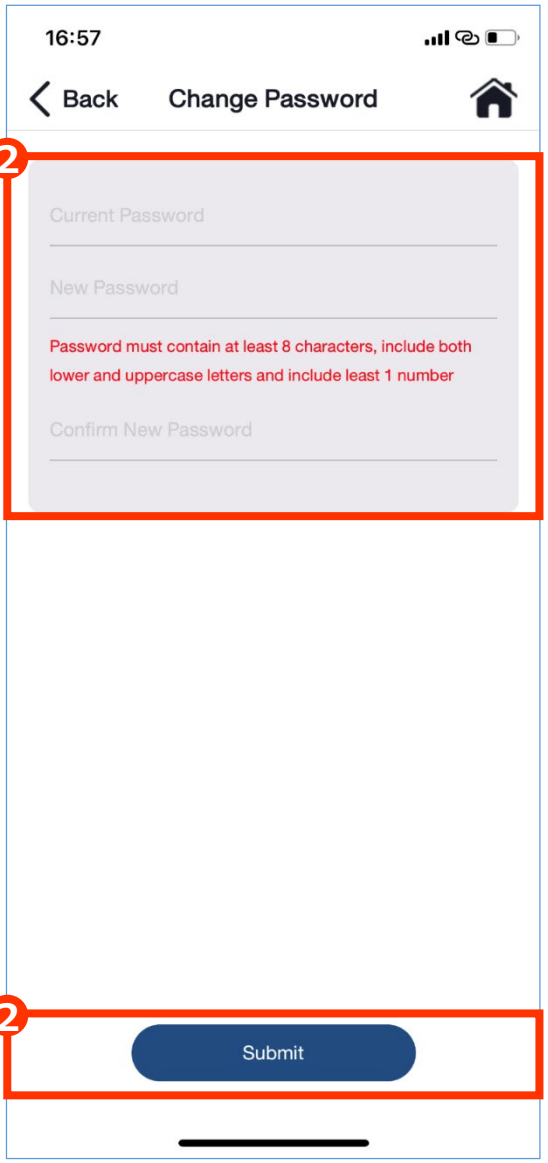
3. Settings

3-1 Side Menu
3-1-7 General Settings (AOC)

How to change password



❶ Tap “Change Password”



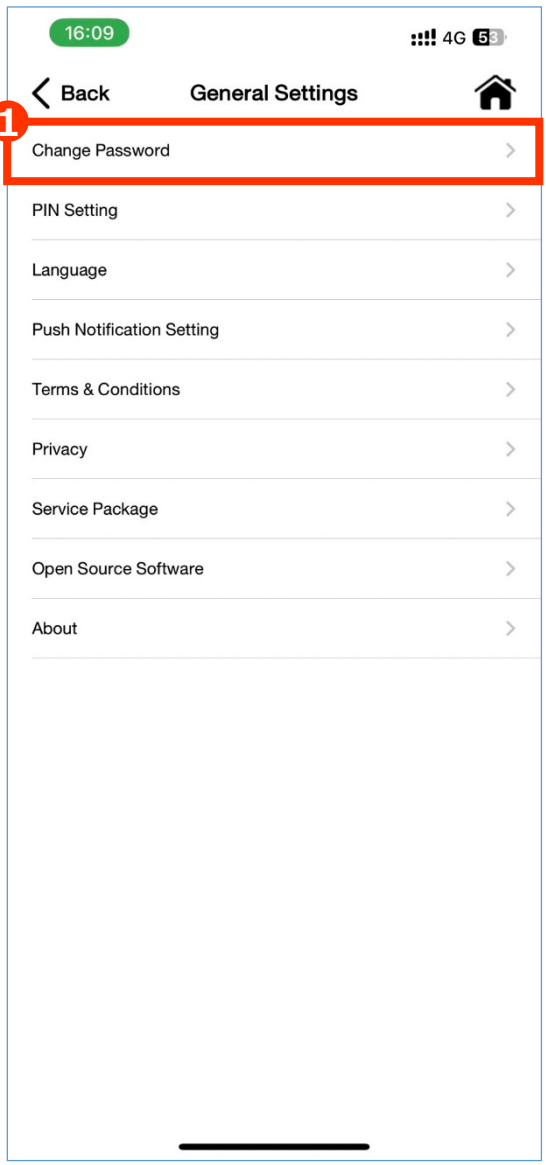
❷ Enter information of each item. Then tap submit to save new password

Remark:
Password must contain at least 8 characters including both lower and upper case letters and contain at least 1 number.

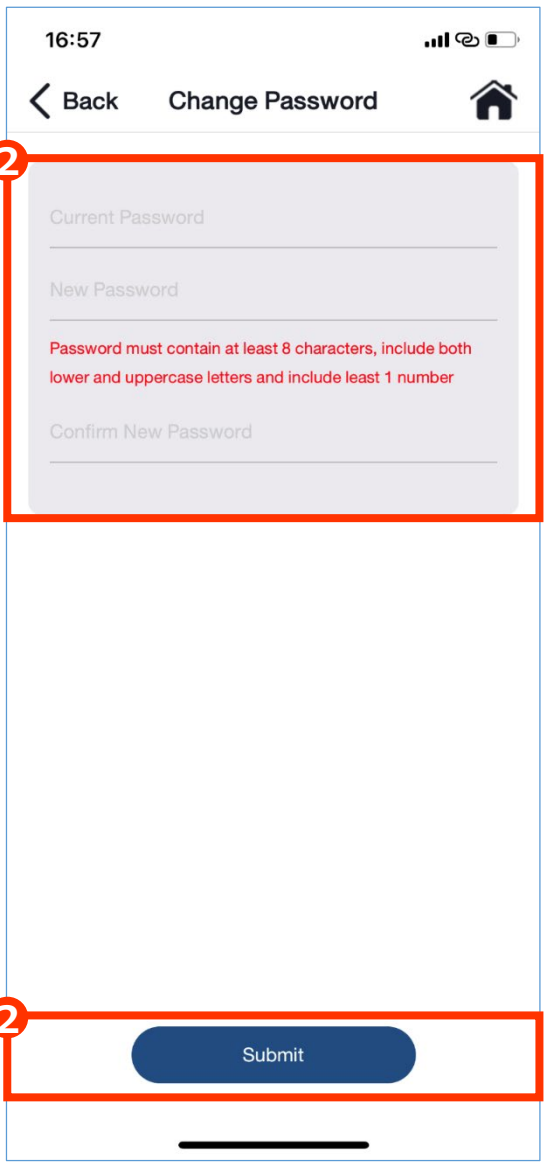
3. Settings

3-1 Side Menu
3-1-7 General Settings (HATC)

How to change password



❶ Tap “Change Password”

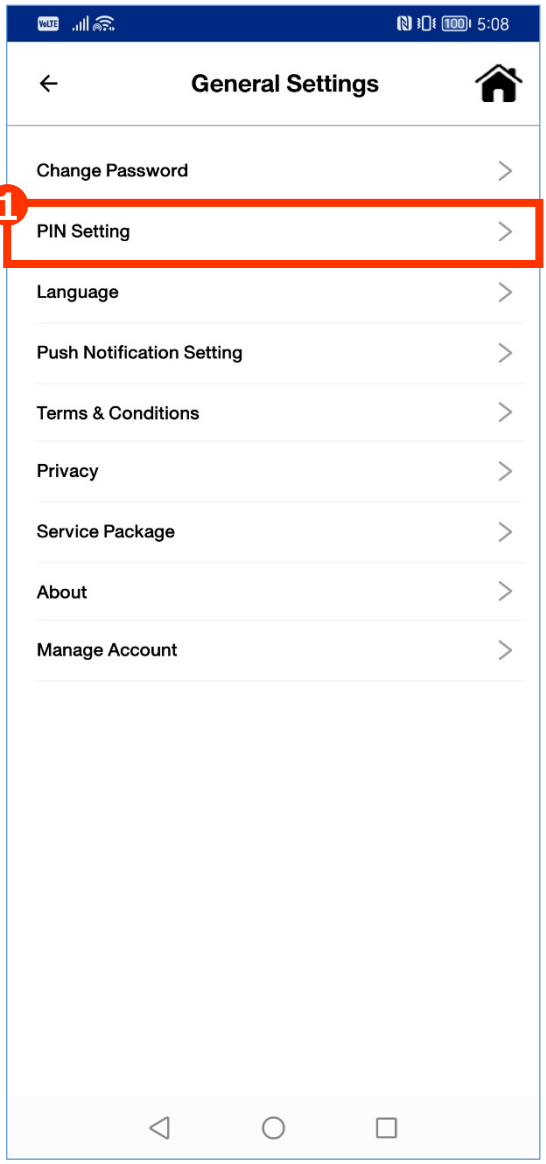


❷ Enter information of each item. Then tap submit to save new password

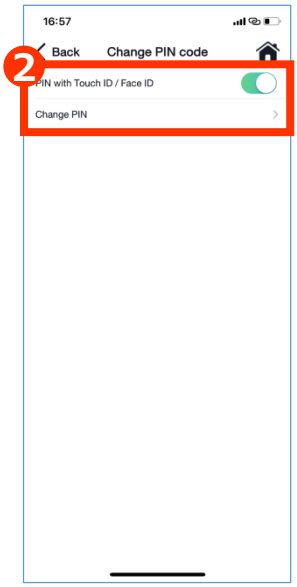
Remark:
Password must contain at least 8 characters including both lower and upper case letters and contain at least 1 number.

3-1 Side Menu
3-1-7 General Settings (AOC)

How to set PIN

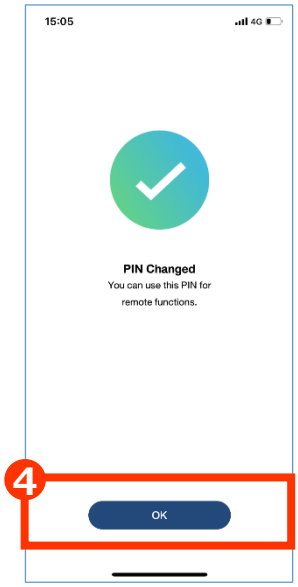


❶ Tap “PIN Setting”



❷ Turn on Touch ID/ Face ID or Change PIN

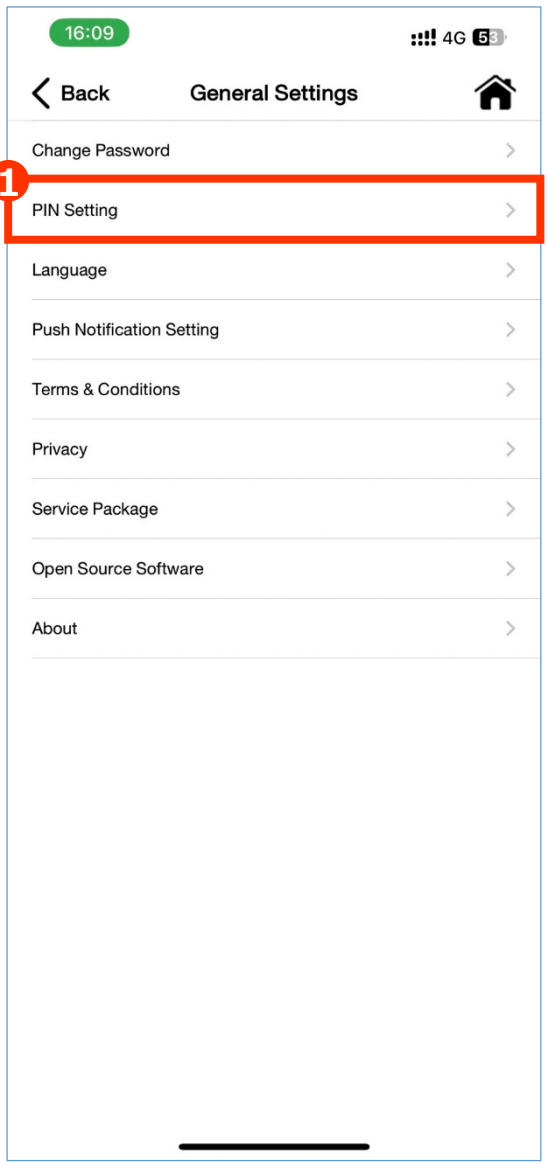
❸ Enter PIN (4 digits) for new/change setting



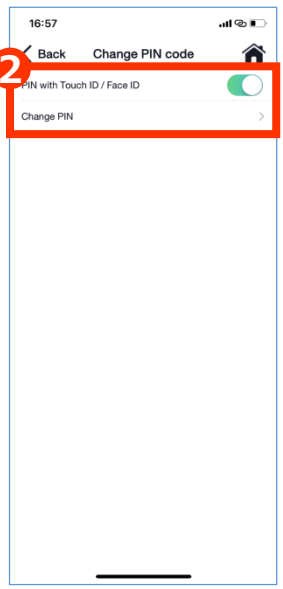
❹ Tap “OK” to finish setting

3-1 Side Menu
3-1-7 General Settings (HATC)

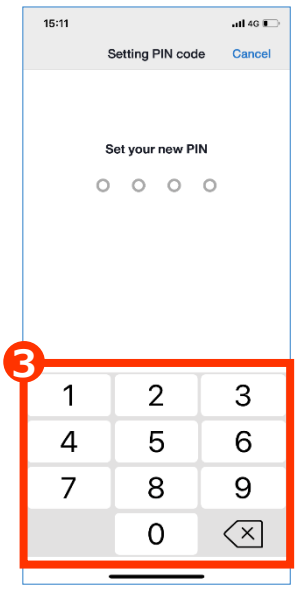
How to set PIN



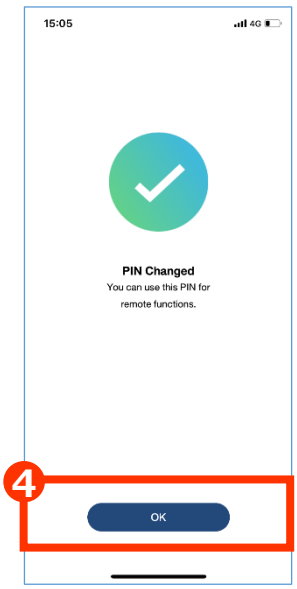
❶ Tap “PIN Setting”



❷ Turn on Touch ID/ Face ID or Change PIN



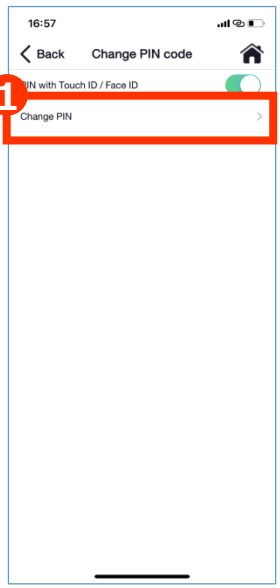
❸ Enter PIN (4 digits) for new/change setting



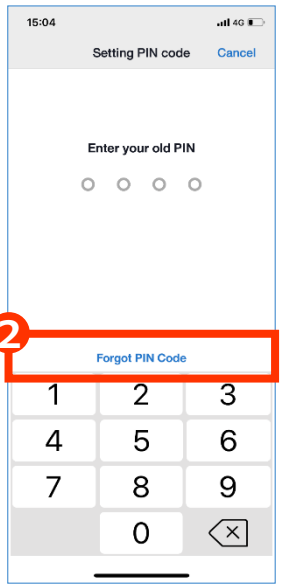
❹ Tap “OK” to finish setting

3-1 Side Menu
3-1-7 General Settings

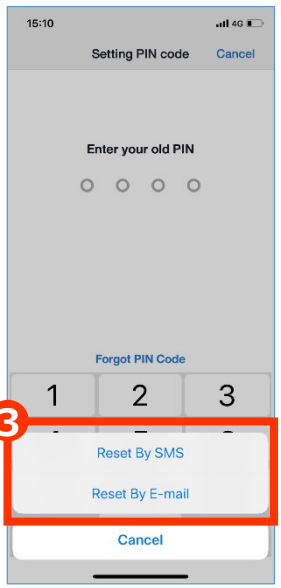
Set PIN for “Forgot PIN Code”



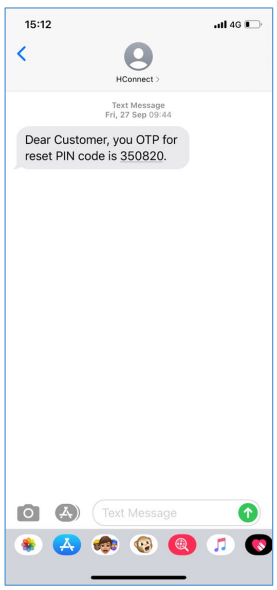
❶ Tap “Change PIN”



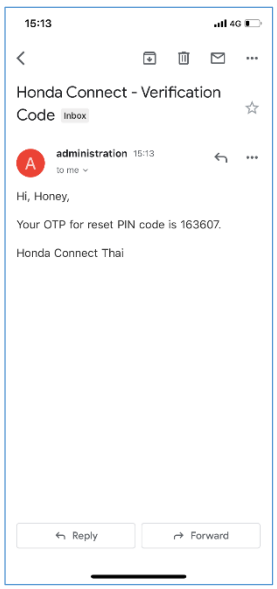
❷ Tap “Forgot PIN Code”



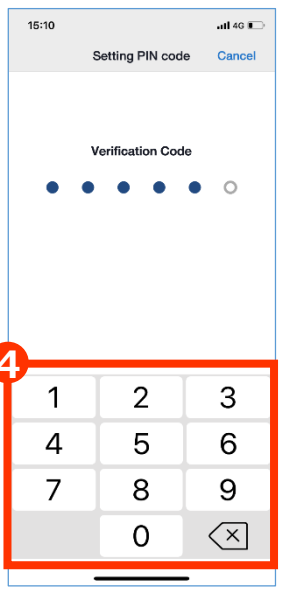
❸ Select reset PIN setting type to send verification code to user (SMS or Email)



❸-1 Example: Send message to SMS



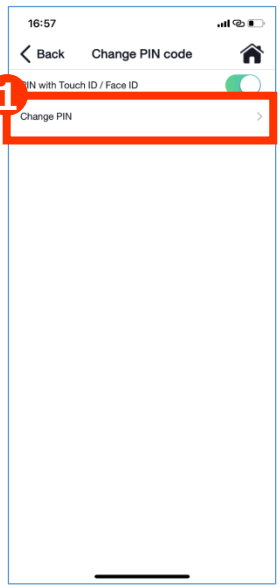
❸-2 Example: Send message to Email



❹ Enter Verification code and set up new PIN code

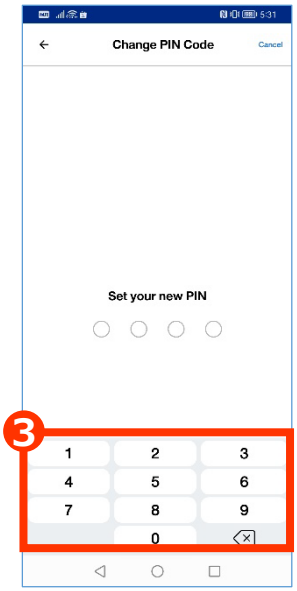
3-1 Side Menu
3-1-7 General Settings

Set PIN for “Change PIN Code”

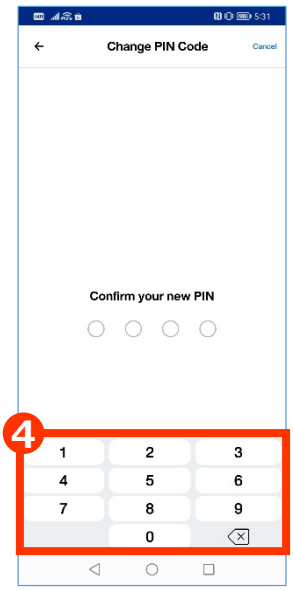


❶ Tap “Change PIN”

❷ Enter your “old PIN”

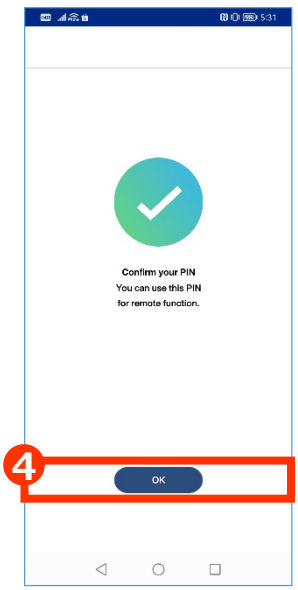


❸ Set your “New PIN” which different from your old PIN



❹ Confirm your “New PIN”

❺-1 Fail message if you set new PIN as the same as old PIN

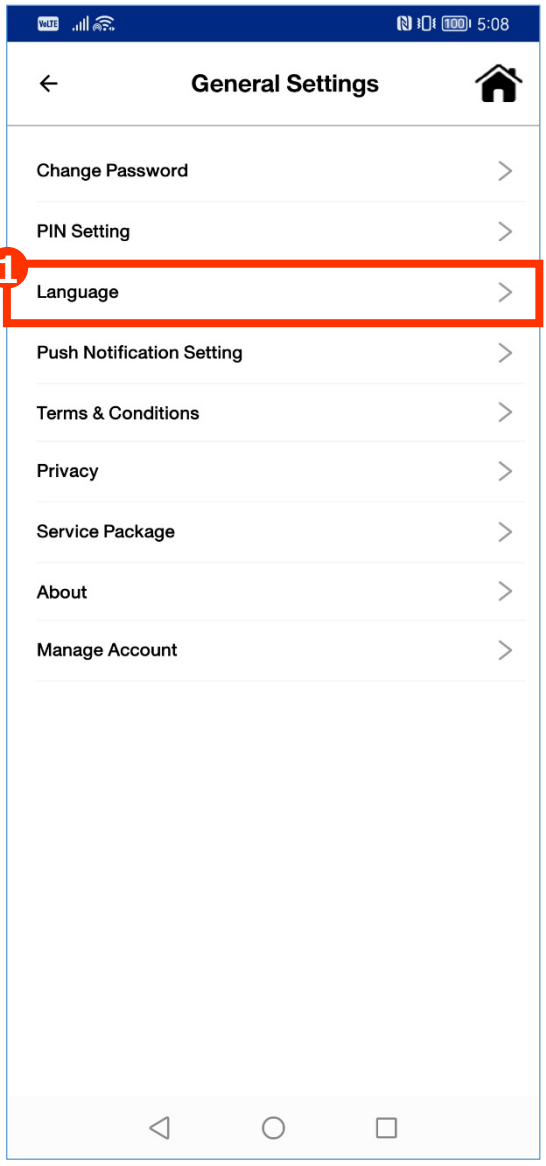


❺-2 Confirm PIN is changed. Tap “OK” to confirm change PIN.

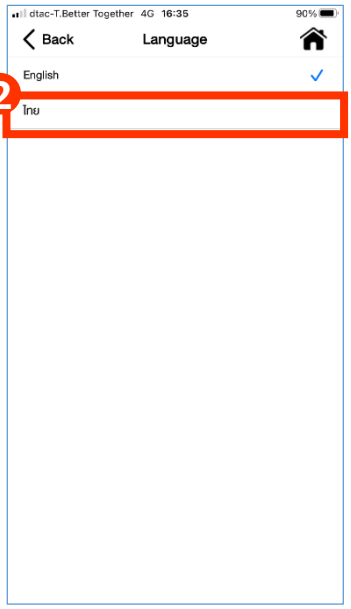
3. Settings

3-1 Side Menu
3-1-7 General Settings (AOC)

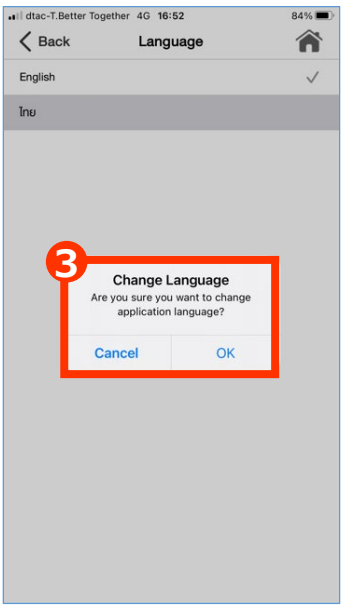
Change Language



❶ Tap “Language”



❷ Tap preferable language to change application language



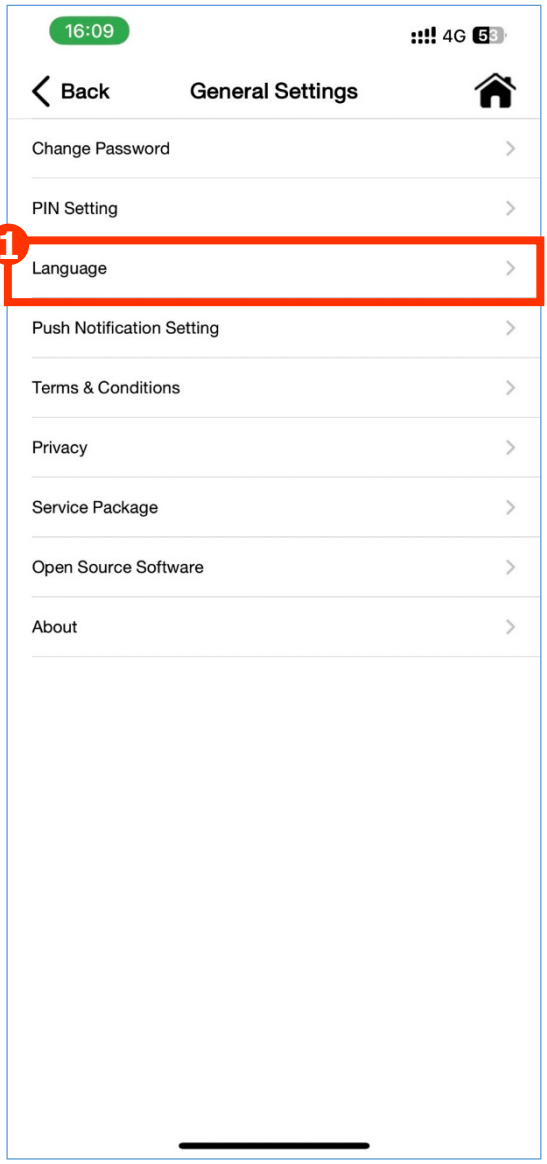
❸ Tap “OK” to confirm to change application language

❹ “√” has changed to preferable language and pop up message shown to confirm successful changing

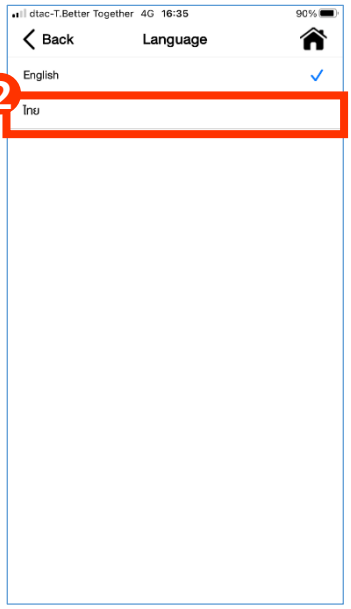
3. Settings

3-1 Side Menu
3-1-7 General Settings (HATC)

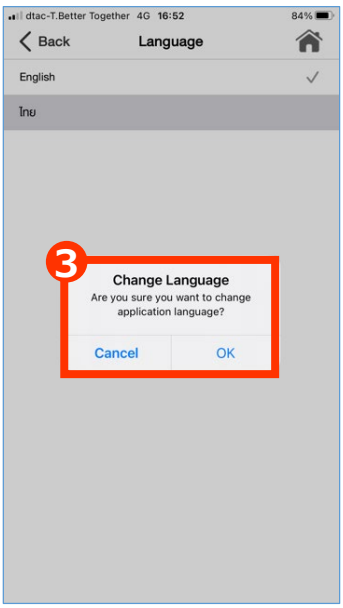
Change Language



❶ Tap “Language”



❷ Tap preferable language to change application language

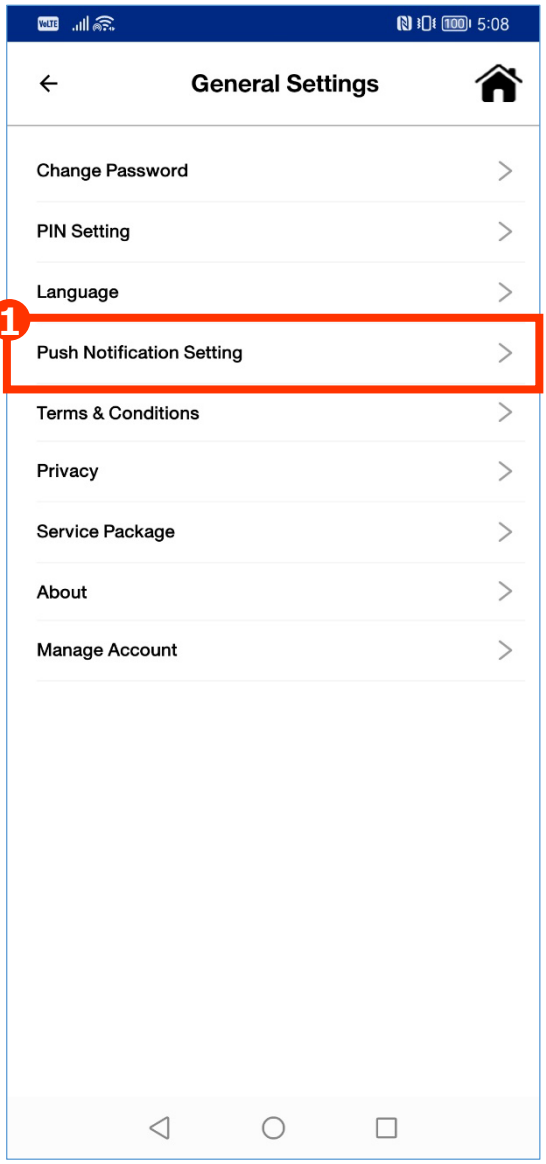


❸ Tap “OK” to confirm to change application language

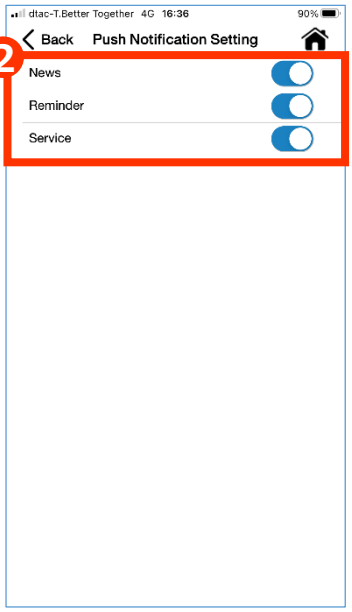
❹ “√” has changed to preferable language and pop up message shown to confirm successful changing

3-1 Side Menu
3-1-7 General Settings (AOC)

Set Push Notification



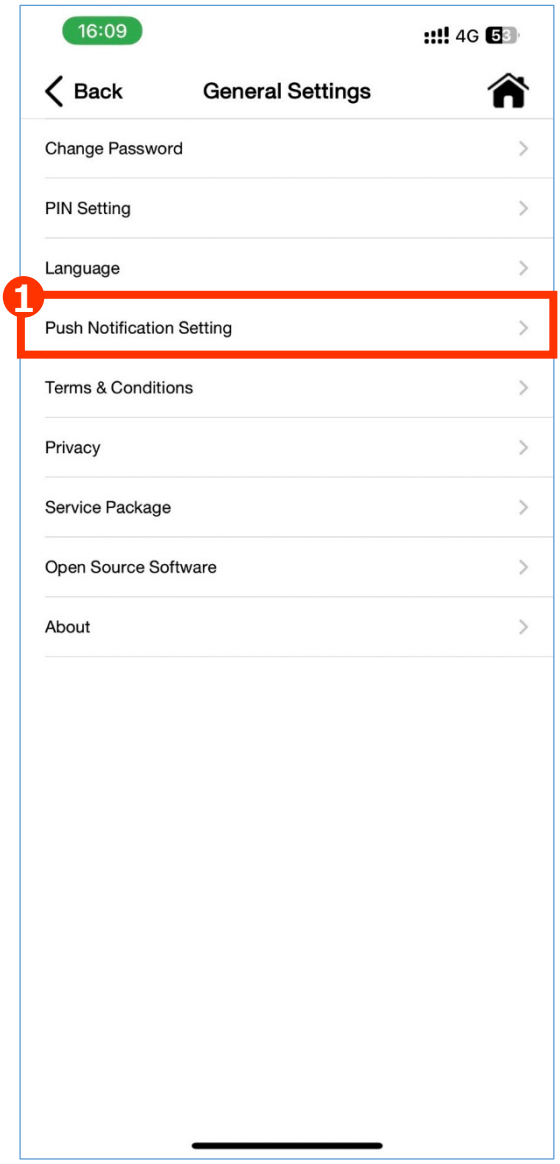
❶ Tap “Push Notification Setting”



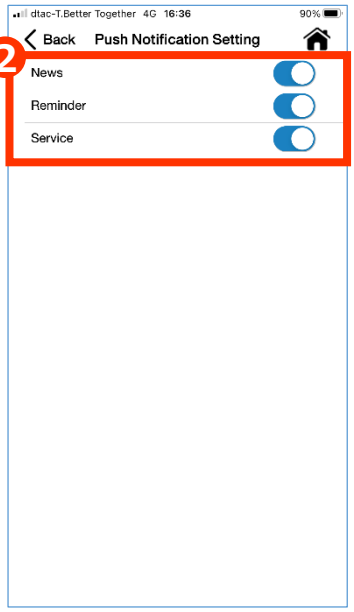
❷ Slide to turn on/off news, reminder or service notification

3-1 Side Menu
3-1-7 General Settings (HATC)

Set Push Notification



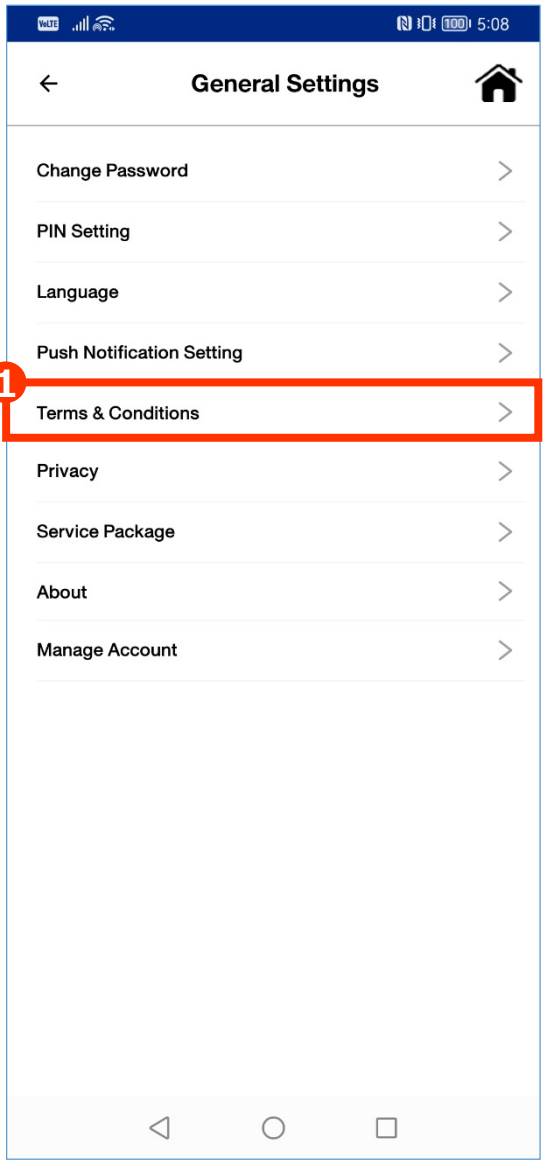
❶ Tap “Push Notification Setting”



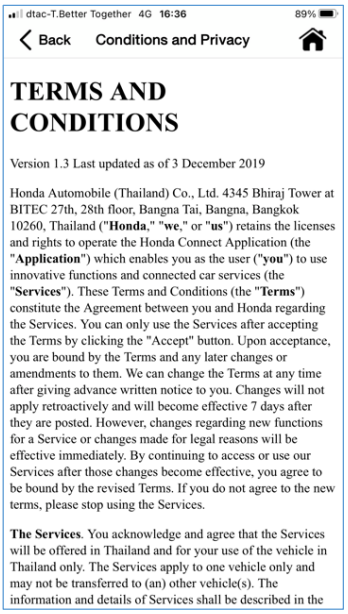
❷ Slide to turn on/off news, reminder or service notification

3-1 Side Menu
3-1-7 General Settings (AOC)

View Terms & Condition



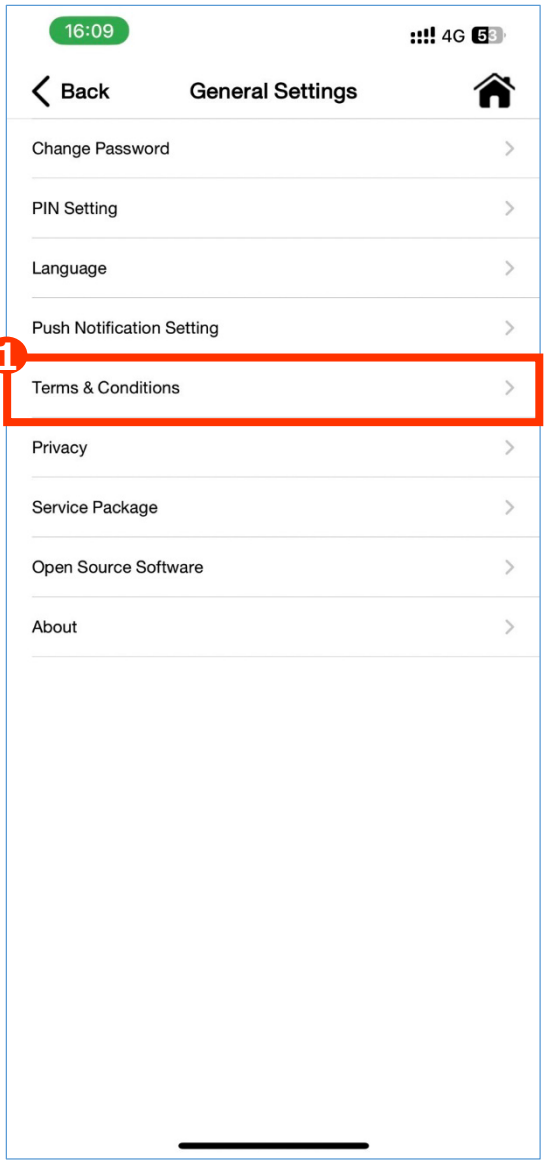
❶ Tap “Terms & Conditions”



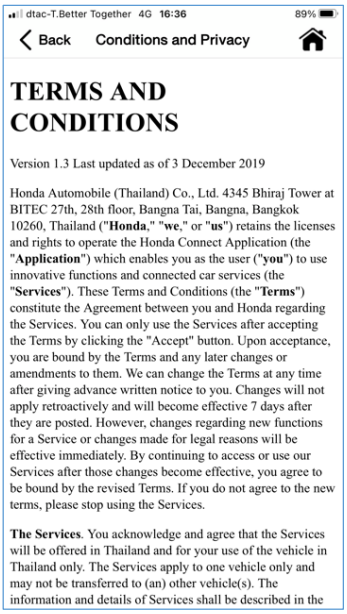
❷ Content of Terms and Conditions

3-1 Side Menu
3-1-7 General Settings (HATC)

View Terms & Condition



❶ Tap “Terms & Conditions”



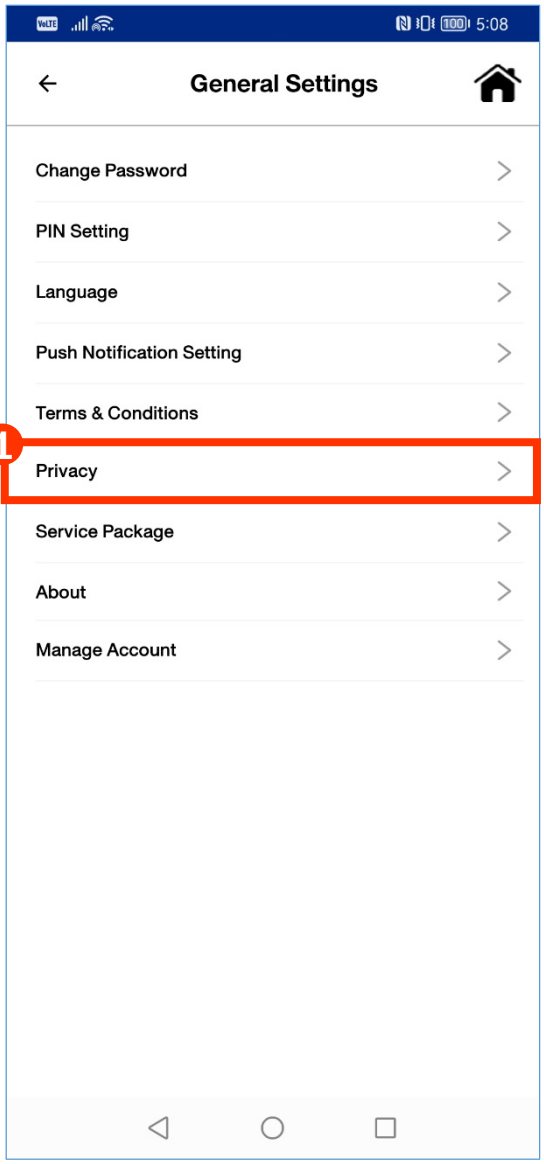
❷ Content of Terms and Conditions

3. Settings

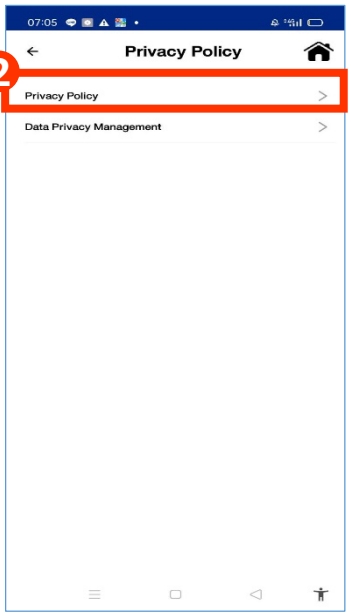
3-1 Side Menu
3-1-7 General Settings (AOC)

View Privacy

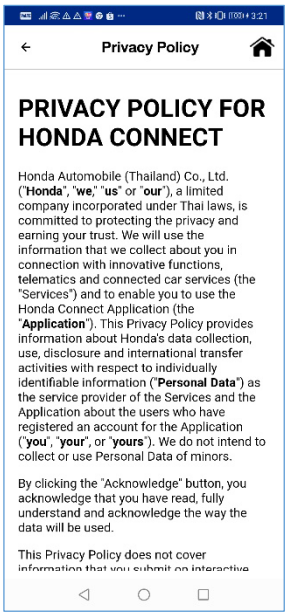
■ Privacy Policy.



❶ Tap “Privacy”



❷ Tap “Privacy Policy”

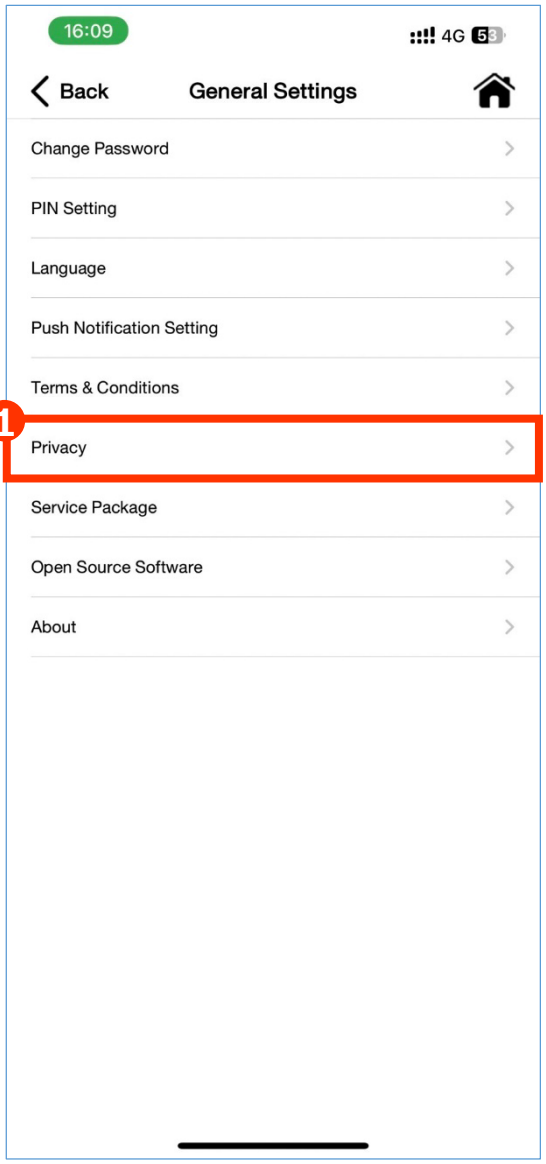


❸ Content of Privacy Policy

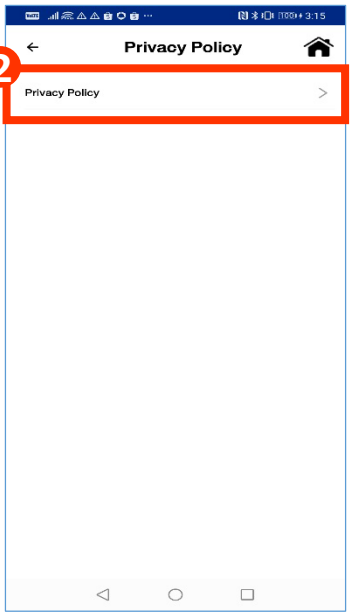
3. Settings

3-1 Side Menu
3-1-7 General Settings (HATC)

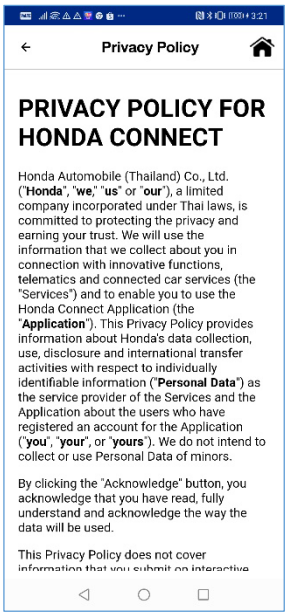
View Privacy Policy



❶ Tap “Privacy”



❷ Tap “Privacy Policy”

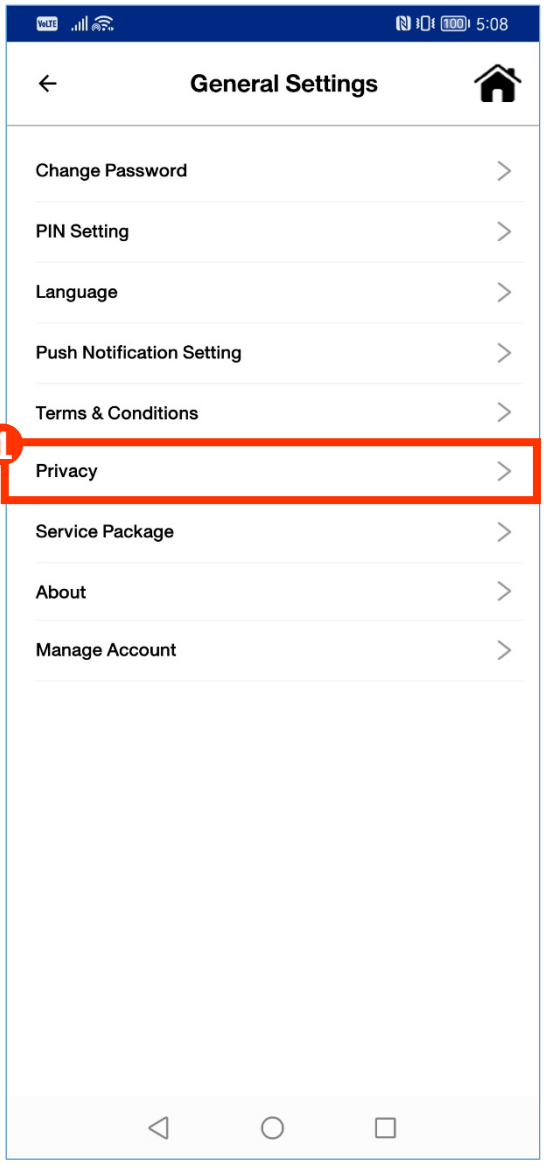


❸ Content of Privacy Policy

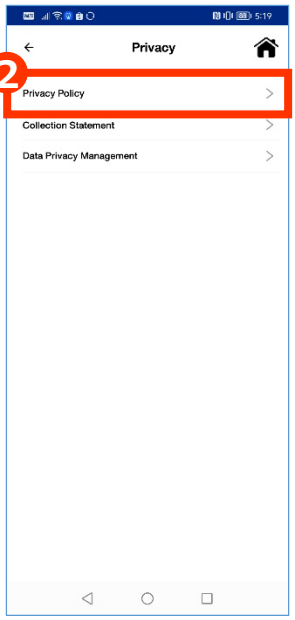
3-1 Side Menu
3-1-7 General Settings (AUH and HNZ)

View Privacy

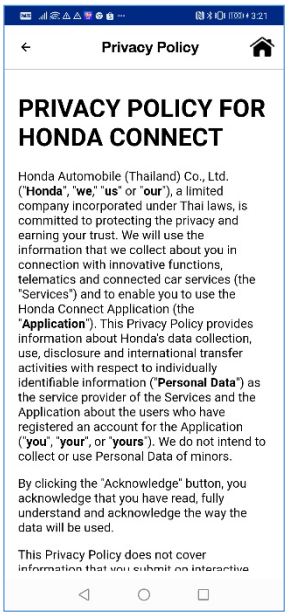
■ Privacy Policy.



❶ Tap “Privacy”



❷ Tap “Privacy Policy”

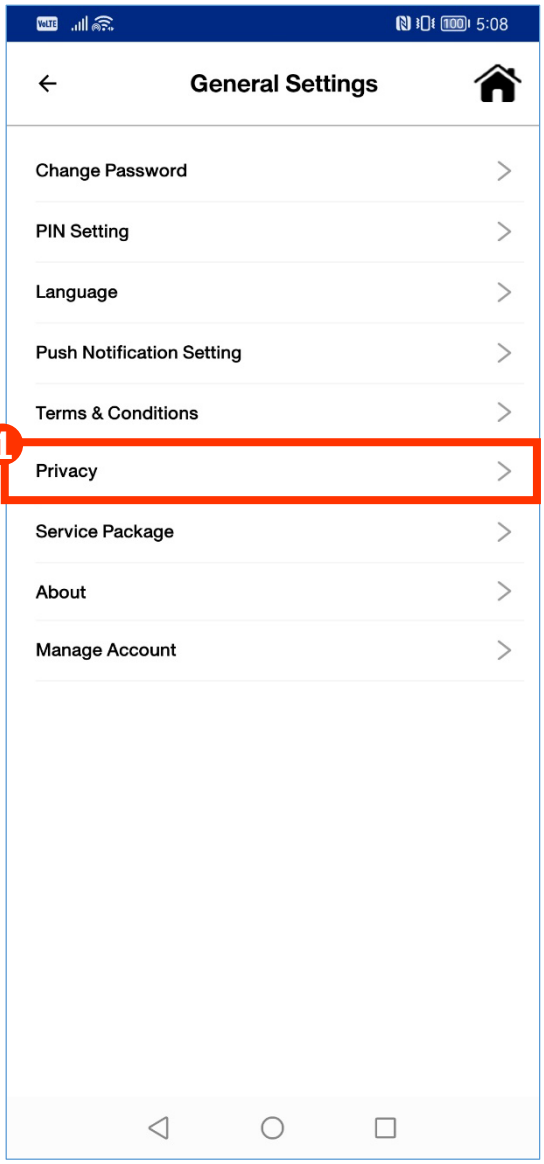


❸ Content of Privacy Policy

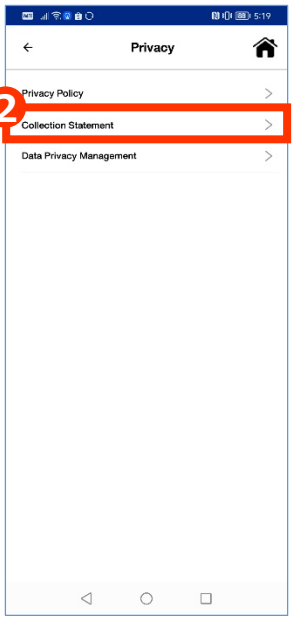
3-1 Side Menu
3-1-7 General Settings (AUH and HNZ)

View Privacy

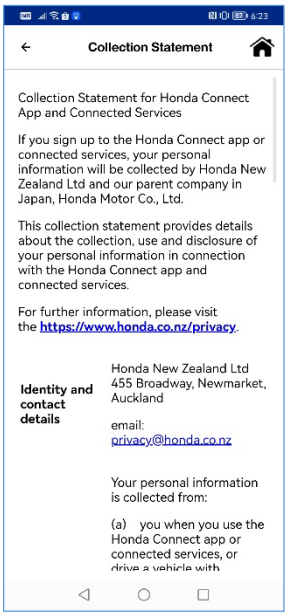
■ Collection Statement.



❶ Tap “Privacy”



❷ Tap “Privacy Policy”

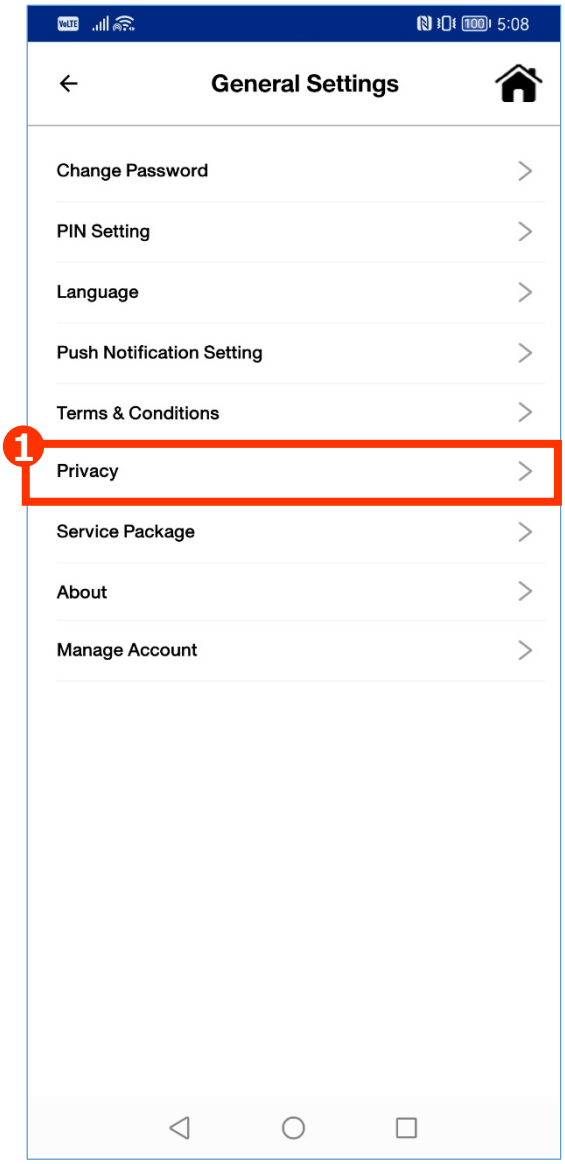


❸ Content of Collection Statement

3-1 Side Menu
3-1-7 General Settings (AOC)

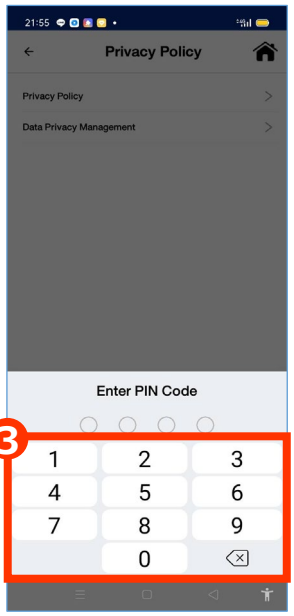
View Privacy

■ Data Privacy Management

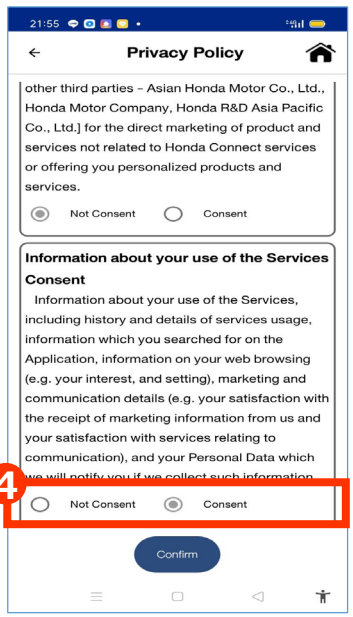


❶ Tap “Privacy”

❷ Tap “Data Privacy Management”



❸ Enter PIN code

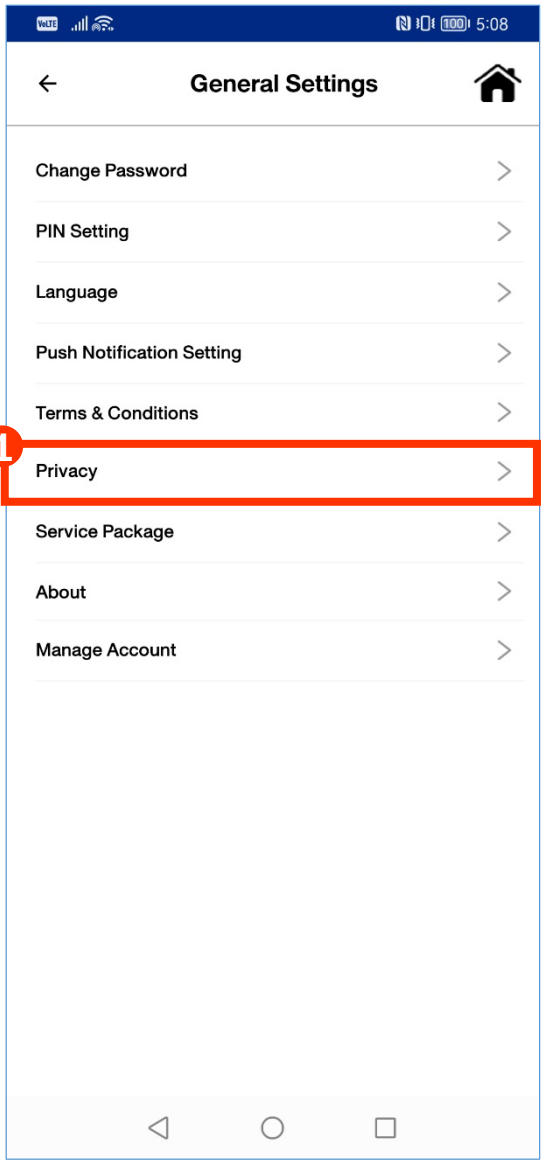


❹ You can update consent by select “Not Consent” or “Consent”

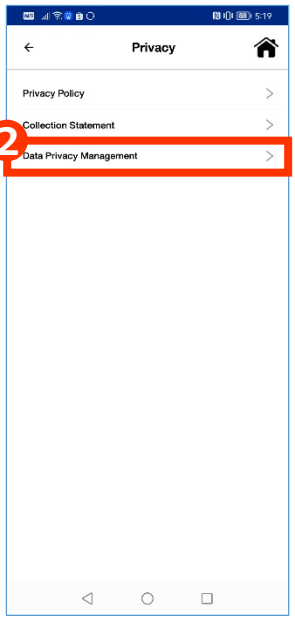
3-1 Side Menu
3-1-7 General Settings (AUH and HNZ)

View Privacy

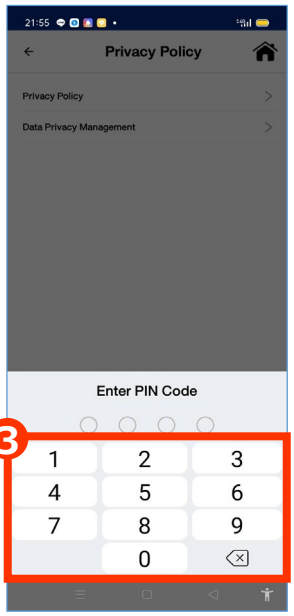
■ Data Privacy Management



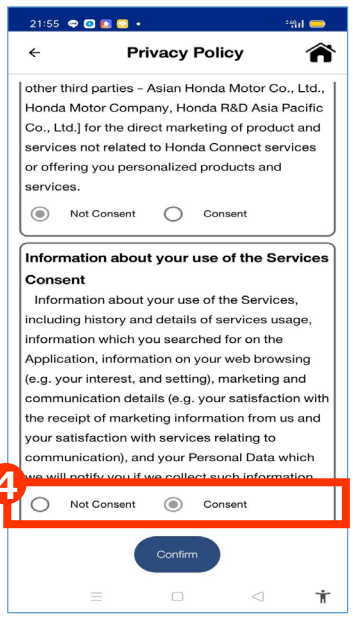
❶ Tap “Privacy”



❷ Tap “Data Privacy Management”



❸ Enter PIN code

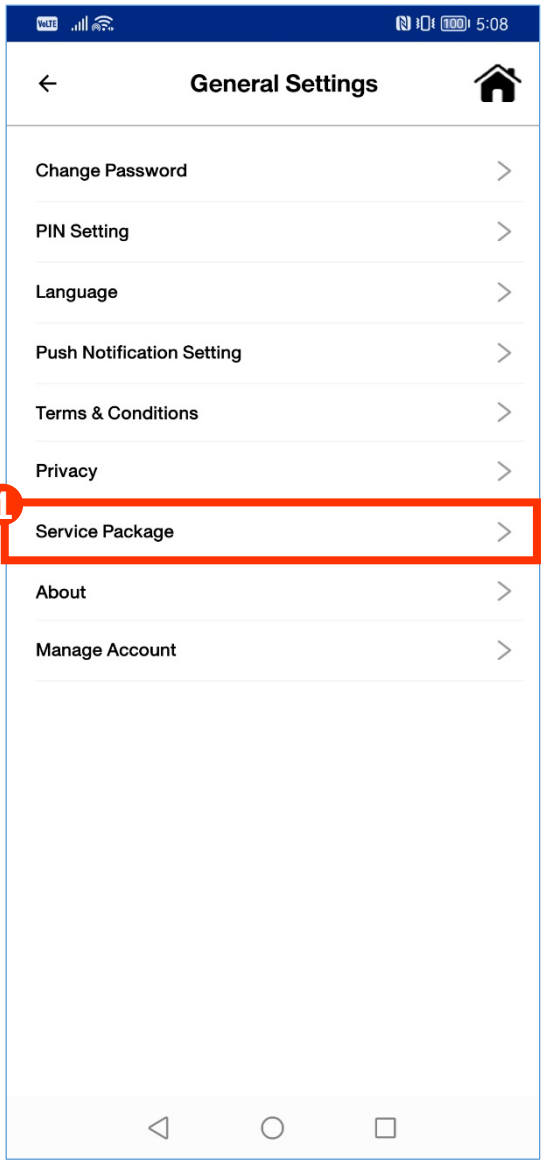


❹ You can update consent by select “Not Consent” or “Consent”

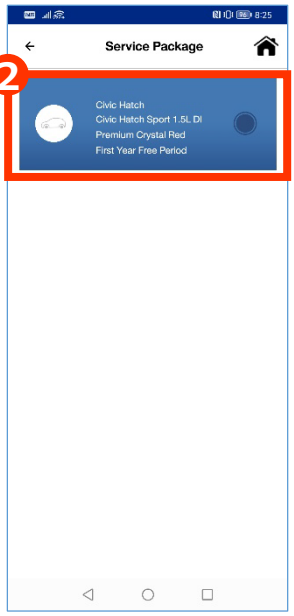
3-1 Side Menu
3-1-7 General Settings (AOC)

View Service Package

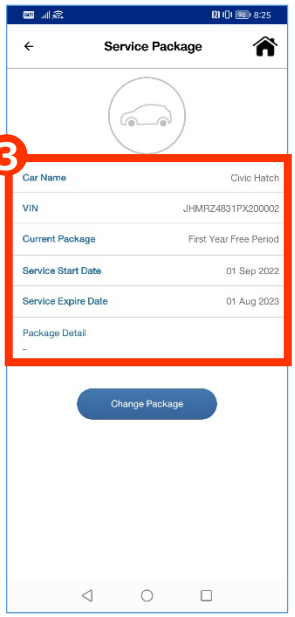
■ Check current service package



❶ Tap “Service Package”



❷ Select vehicle which you would like to confirm details.

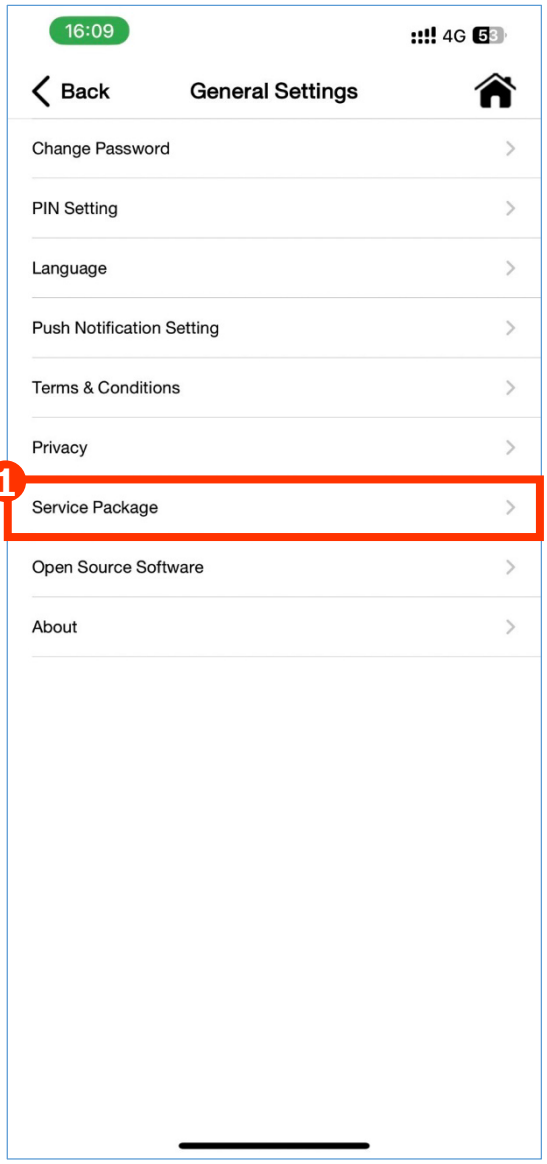


❸ Show vehicle information and package details.

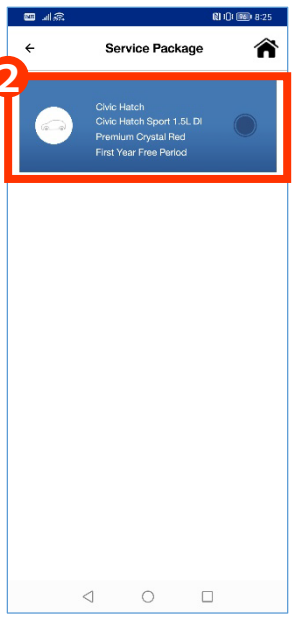
3-1 Side Menu
3-1-7 General Settings (HATC)

View Service Package

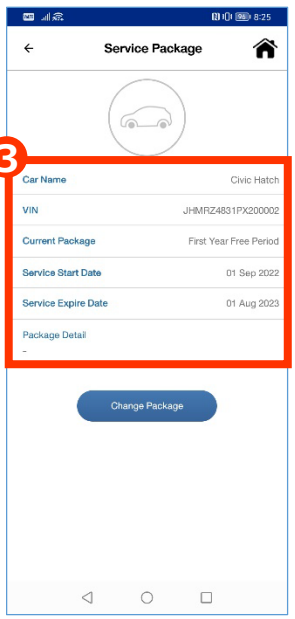
■ Check current service package



❶ Tap “Service Package”



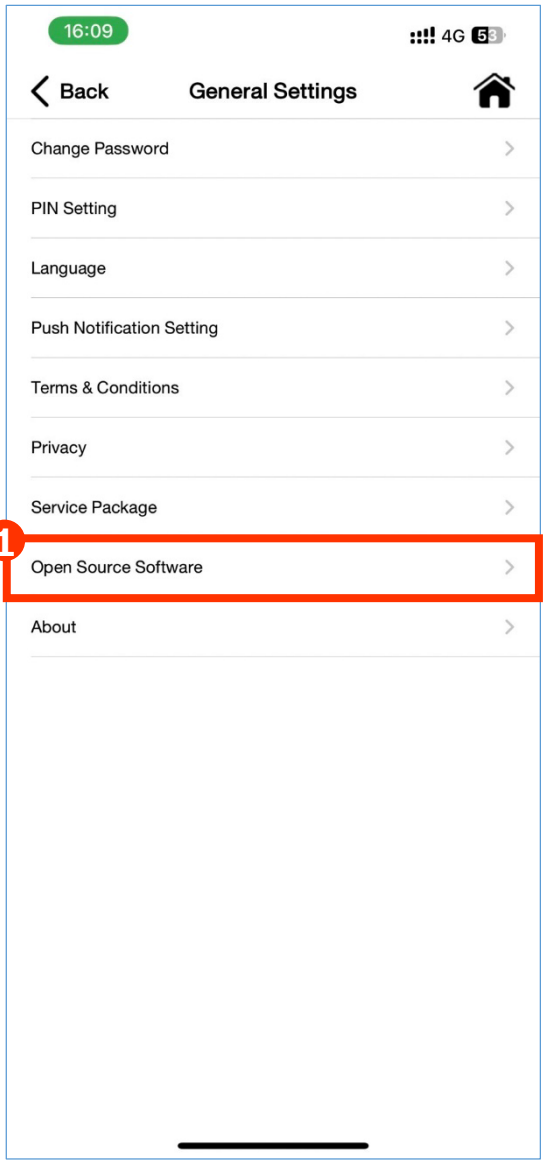
❷ Select vehicle which you would like to confirm details.



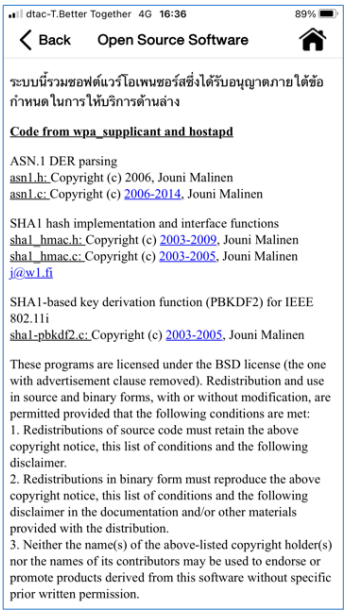
❸ Show vehicle information and package details.

3-1 Side Menu
3-1-7 General Settings (Only HATC)

View Open Source Software



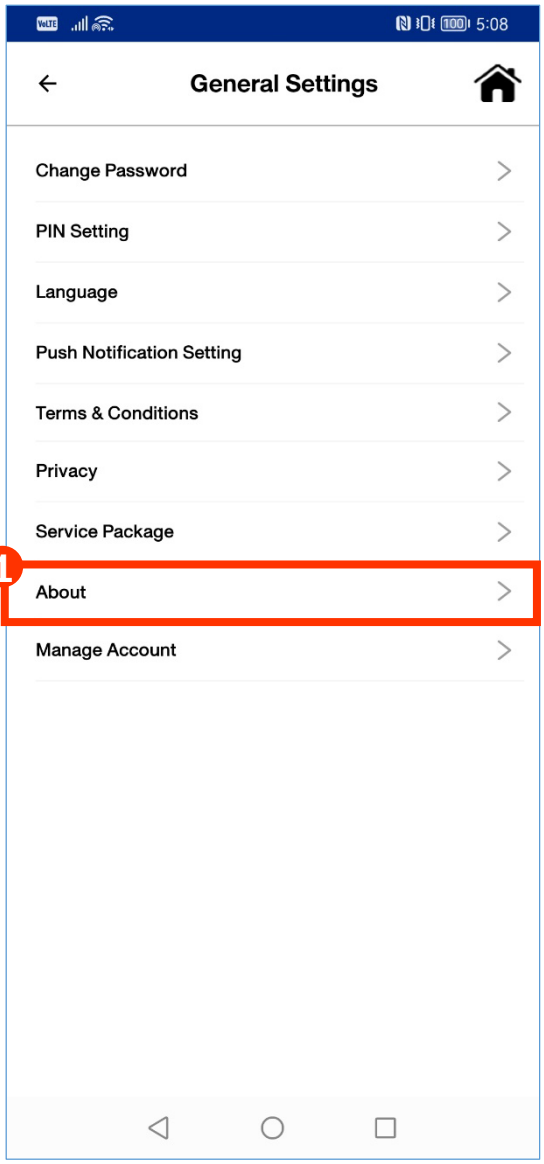
❶ Tap “Open Source Software”



❷ Content of Open Source Software

3-1 Side Menu
3-1-7 General Settings (AOC)

About Honda Connect

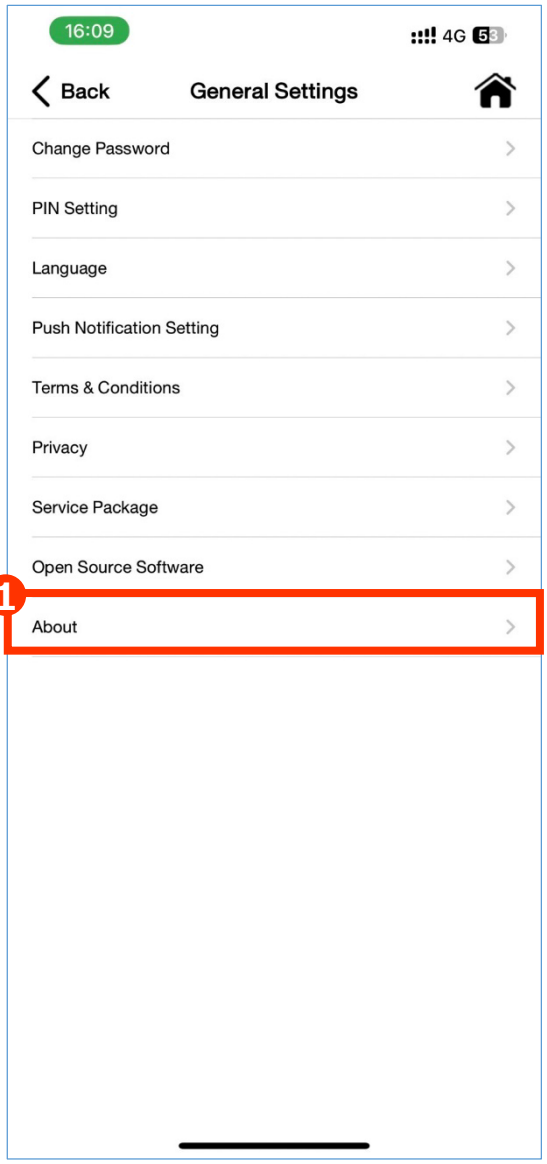


❶ Tap “About”

❷ Honda Connect Version which installed on your mobile

3-1 Side Menu
3-1-7 General Settings (HATC)

About Honda Connect

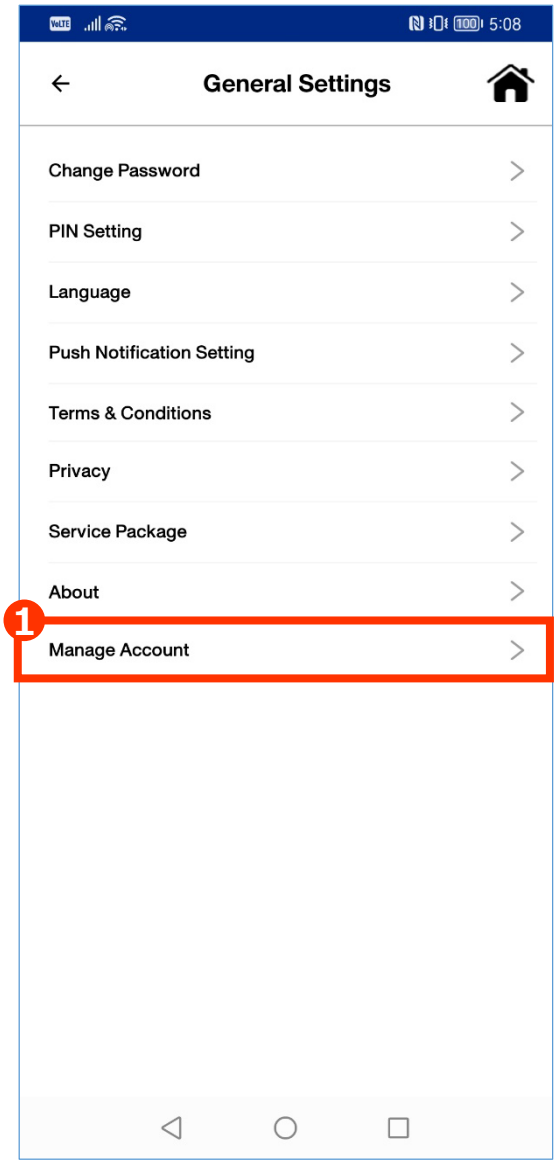


❶ Tap “About”

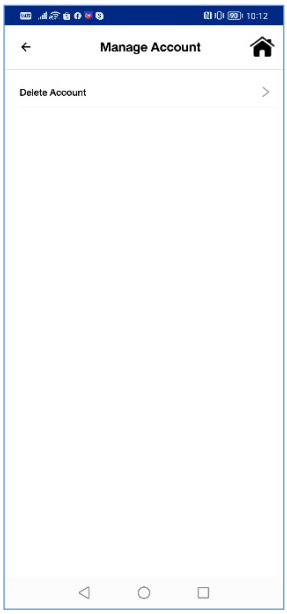
❷ Honda Connect Version which installed on your mobile

3-1 Side Menu
3-1-7 General Settings (AOC)

Manage Account



❶ Tap “Manage Account”



❷ To permanently delete Honda Connect account

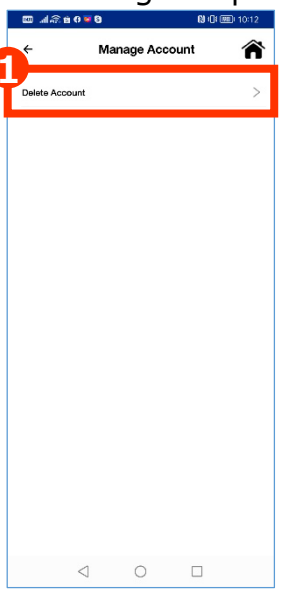
3-1 Side Menu
3-1-7 General Settings (AOC)

Delete Account

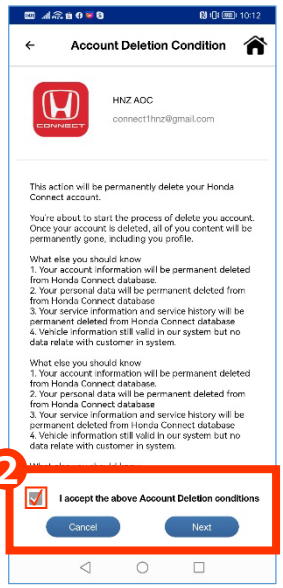
■ Delete Account with grace period

Account will be deleted either on ‘delete date + grace period’ or ‘service term end’ depend on which one is come later.

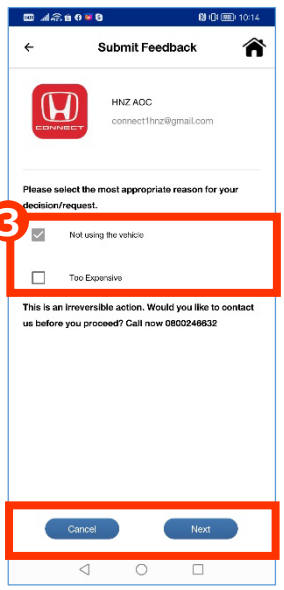
After grace period and account is deleted, user data will not be able to recover.



❶ Tap “Delete Account”

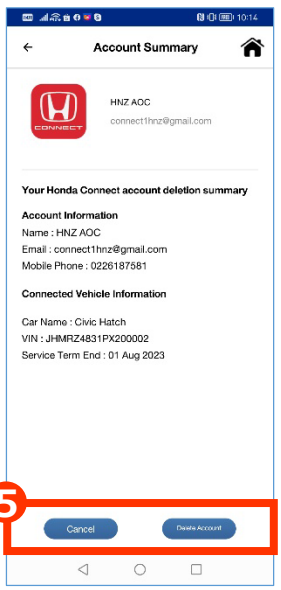


❷ Read through the condition to delete account. Tap “Cancel” to abort or tap “Next” to continue

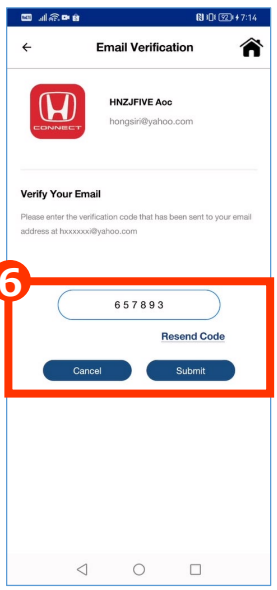


❸ Select reason to delete account (if any) then tap “Cancel” to abort or tap “Next” to continue.

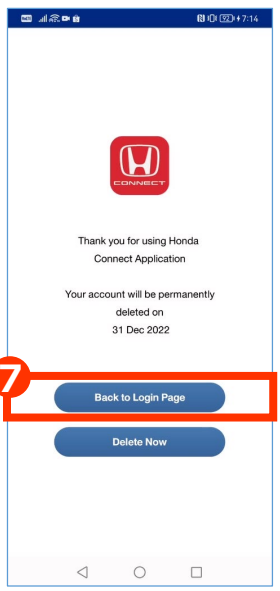
❹ Confirm you remaining service day then tap “Cancel” to abort or tap “OK” to continue



❺ Confirm account and vehicle information. Tap “Cancel” to abort or tap “Delete Account” to confirm deletion.



❻ Input verification code which send to your e-mail then tap “Submit” to confirm or tap “Cancel” to abort

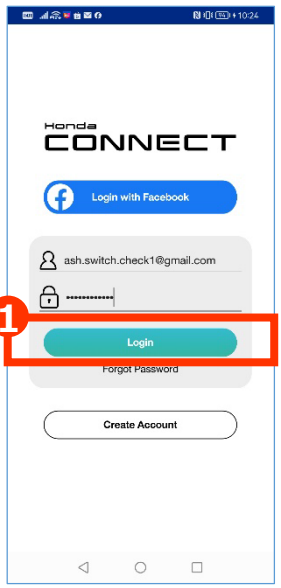


❼ Tap “Back to Login Page” to confirm delete account after grace period and move to log in page.

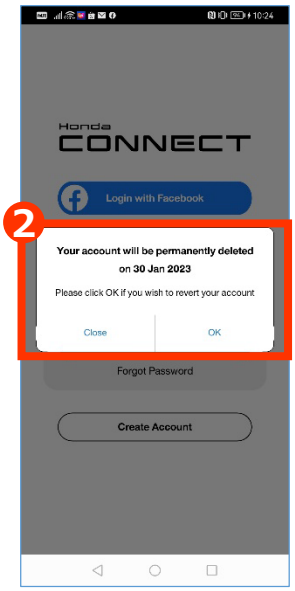
3-1 Side Menu
3-1-7 General Settings (AOC)

Delete Account

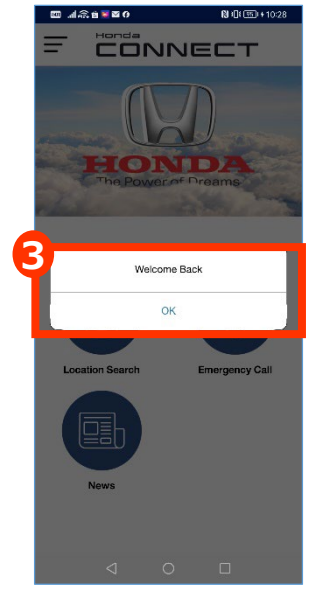
■ Recovery account after confirm to delete account with grace period



❶ Log in to account



❷ Tap “OK” to revert your account or tap “close” to confirm delete on scheduled date.



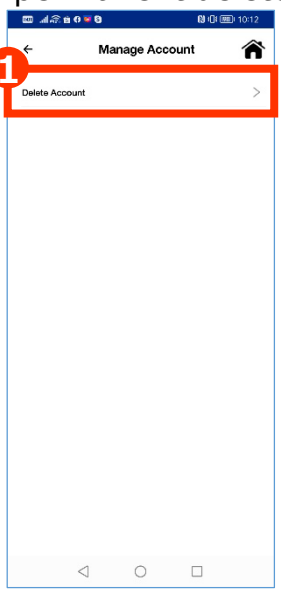
❸ You account is recovered, tap “OK” to confirm.

3. Settings

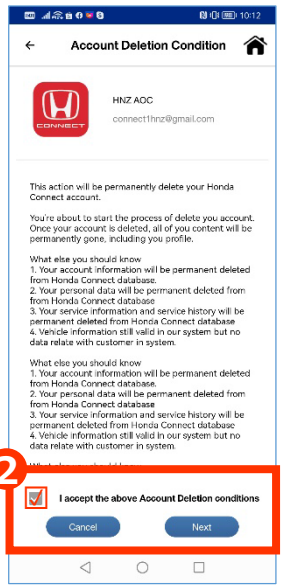
3-1 Side Menu
3-1-7 General Settings (AOC)

Delete Account

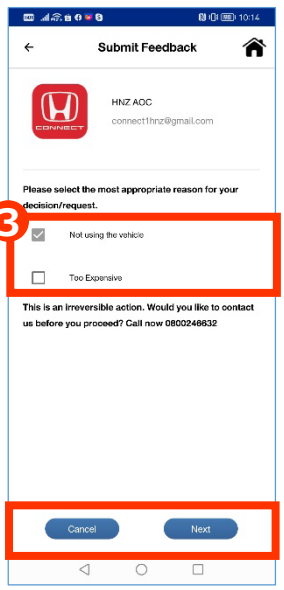
■ Delete Account by delete now
Account will be deleted on scheduled time to delete account on the request date. After confirm deletion, user account information and personal data will be permanent deleted. Data is not be able to recover after deletion.



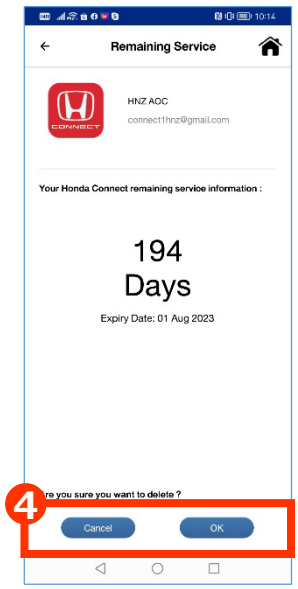
❶ Tap “Delete Account”



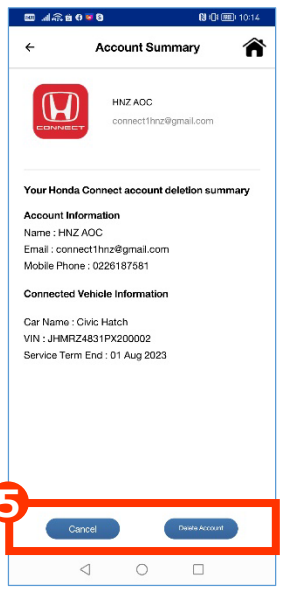
❷ Read through the condition to delete account. Tap “Cancel” to abort or tap “Next” to continue



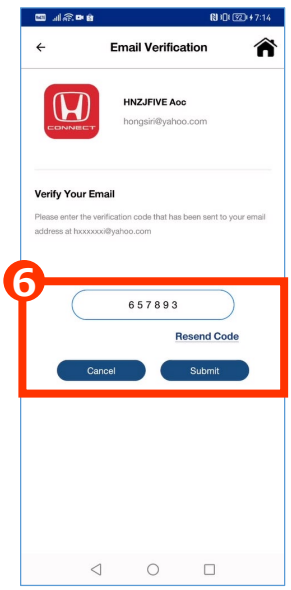
❸ Select reason to delete account (if any) then tap “Cancel” to abort or tap “Next” to continue.



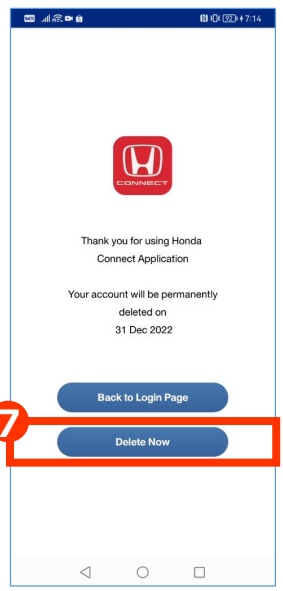
❹ Confirm you remaining service day then tap “Cancel” to abort or tap “OK” to continue



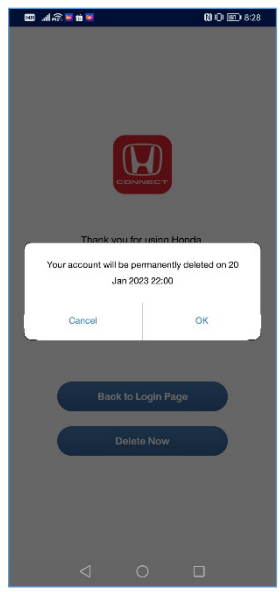
❺ Confirm account and vehicle information. Tap “Cancel” to abort or tap “Delete Account” to confirm deletion.



❻ Input verification code which send to your e-mail then tap “Submit” to confirm or tap “Cancel” to abort



❼ Tap “Delete Now”



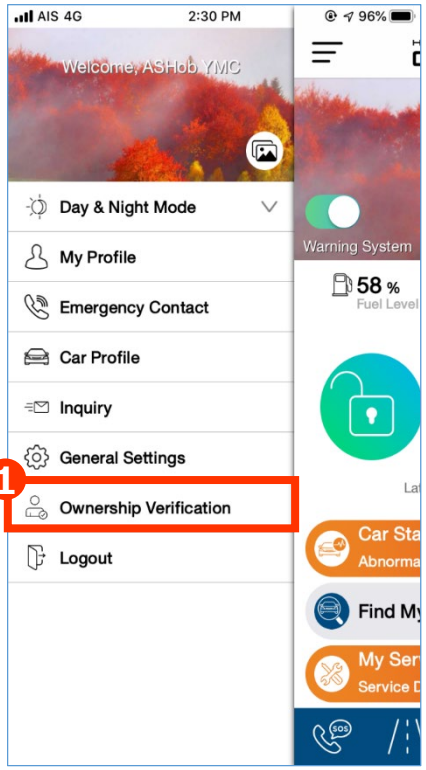
❽ Tap “Cancel” back to step 7 or Tap “OK” to confirm delete and move to log in page.

3. Settings

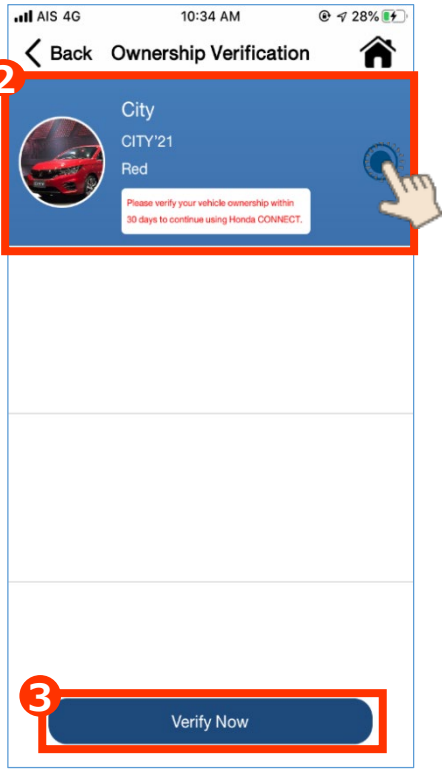
3-1 Side Menu
3-1-8 Ownership Verification (AOC)

■ To verify your ownership of this Honda Connect Vehicle.

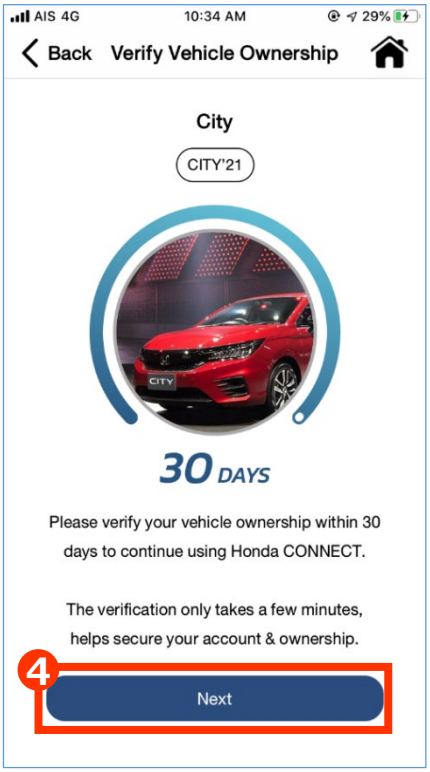
User required to verify ownership every 3 months after activate SIM card



❶ Tap “ownership Verification”

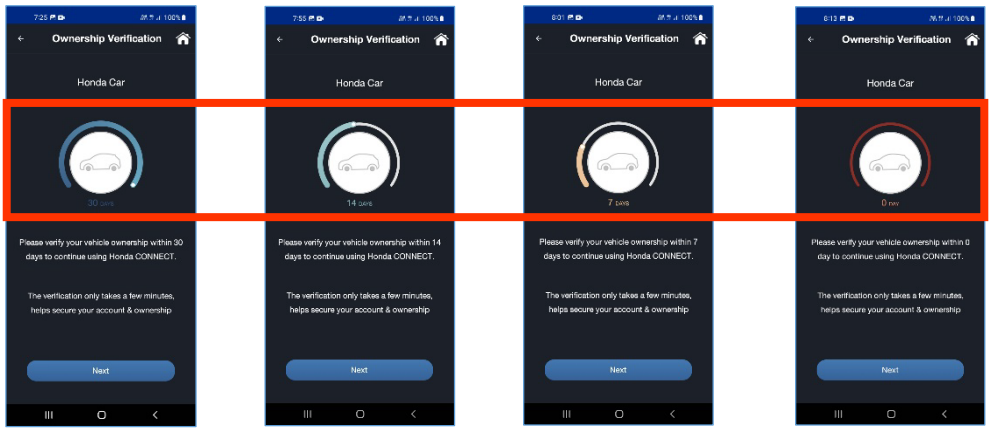


❷ Select vehicle which you would like to verify
❸ Tap “Verify Now”



❹ Screen shown days left to verify your vehicle ownership Tap “Next” to start vehicle ownership verification

Reminder Process Status

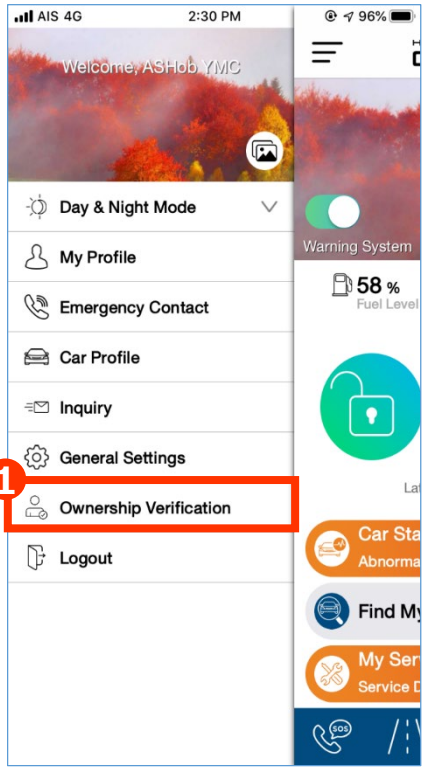


If user do not complete to verify vehicle ownership, push notification will be sent on 30 days, 14 days, 7 days before and on ownership confirmation date to remind user.

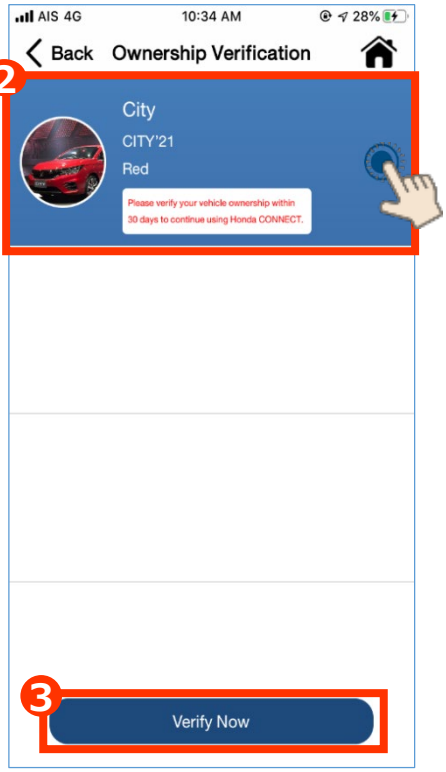
3-1 Side Menu
3-1-8 Ownership Verification (AUH)

■ To verify your ownership of this Honda Connect Vehicle.

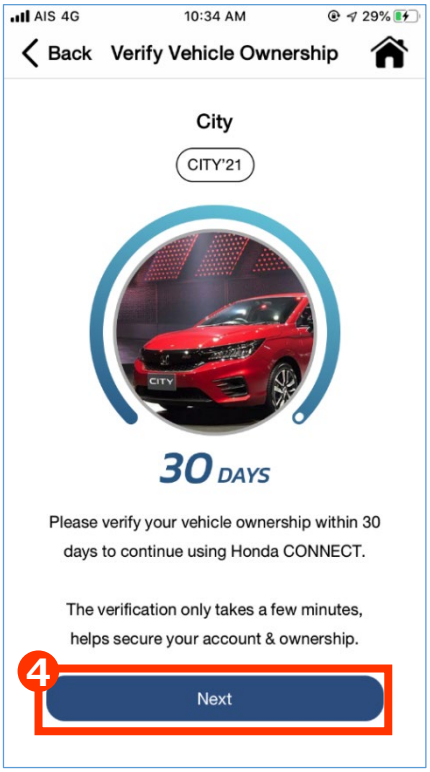
User required to verify ownership every month after activate SIM card



❶ Tap “ownership Verification”

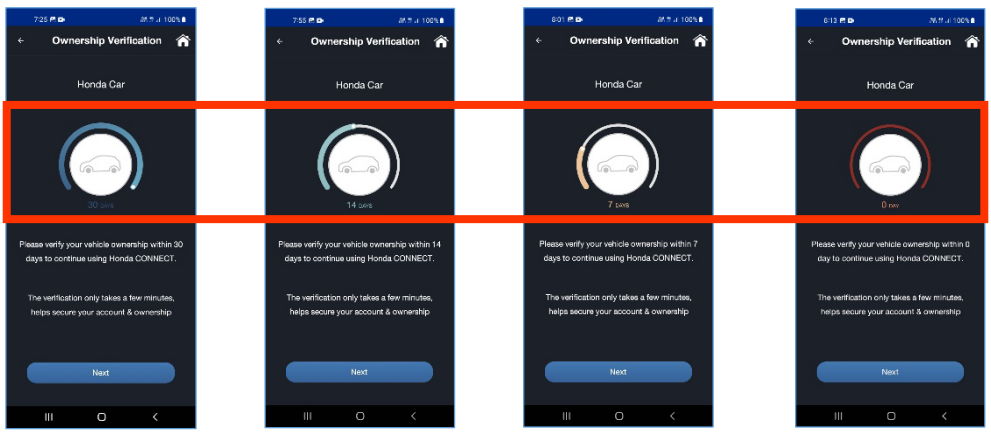


❷ Select vehicle which you would like to verify
❸ Tap “Verify Now”



❹ Screen shown days left to verify your vehicle ownership Tap “Next” to start vehicle ownership verification

Reminder Process Status



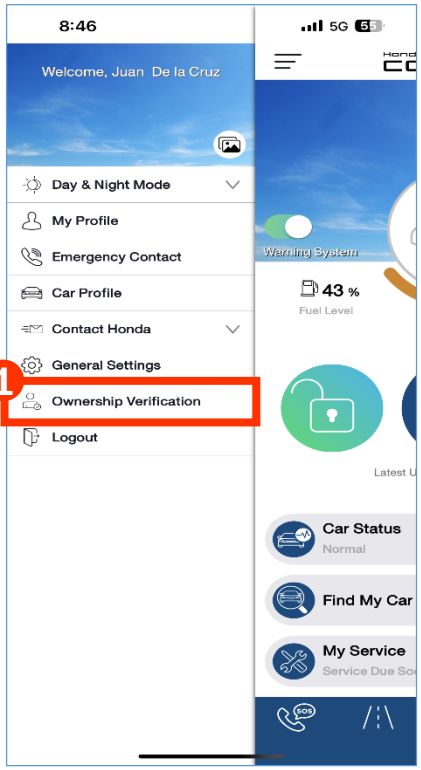
If user do not complete to verify vehicle ownership, push notification will be sent on 30 days, 14 days, 7 days before and on ownership confirmation date to remind user.

3. Settings

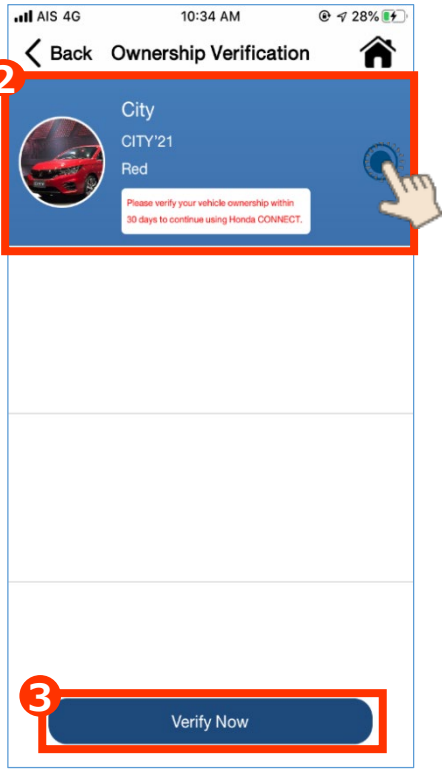
3-1 Side Menu
3-1-8 Ownership Verification (HCPI)

■ To verify your ownership of this Honda Connect Vehicle.

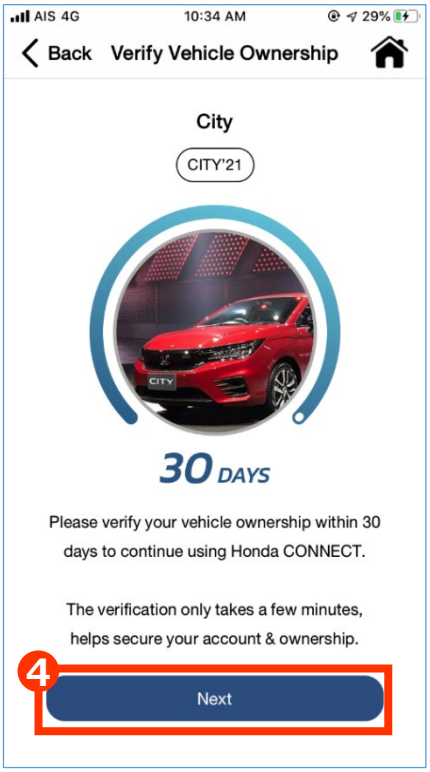
User required to verify ownership every 3 months after activate SIM card



❶ Tap “ownership Verification”

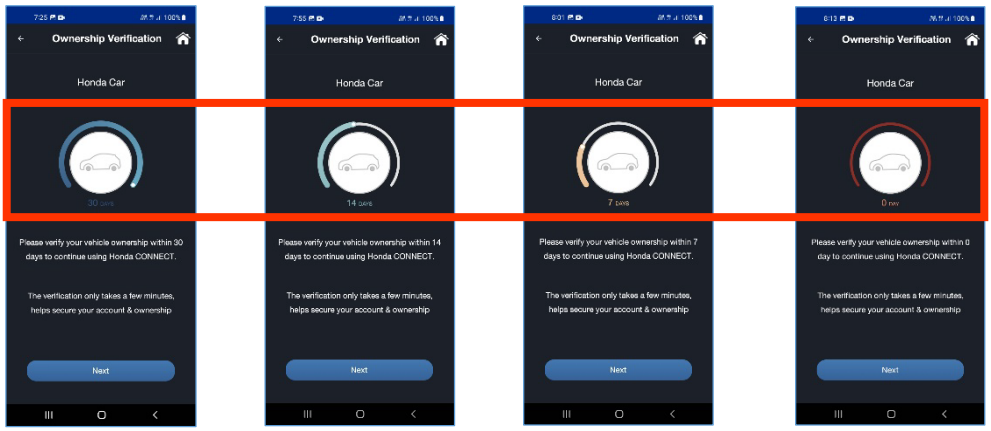


❷ Select vehicle which you would like to verify
❸ Tap “Verify Now”



❹ Screen shown days left to verify your vehicle ownership Tap “Next” to start vehicle ownership verification

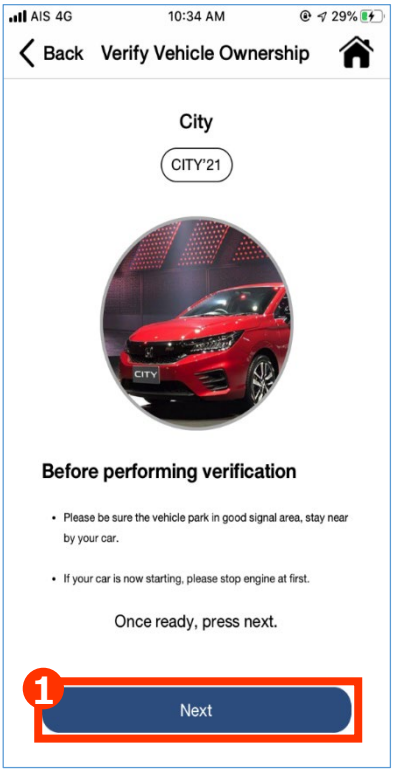
Reminder Process Status



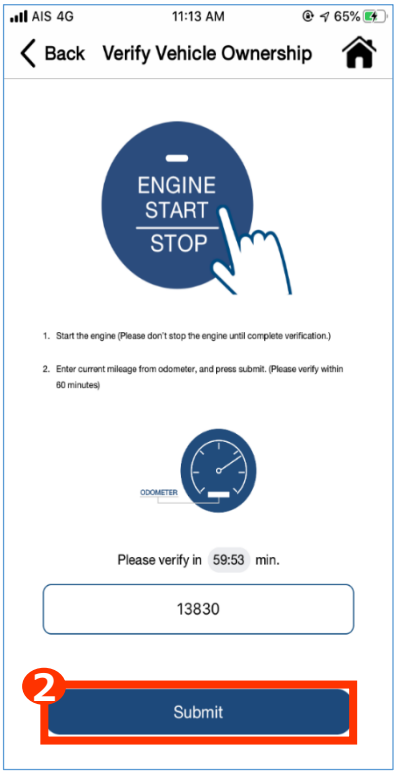
If user do not complete to verify vehicle ownership, push notification will be sent on 30 days, 14 days, 7 days before and on ownership confirmation date to remind user.

3-1 Side Menu
3-1-8 Ownership Verification

■ To verify your ownership of this Honda Connect Vehicle.

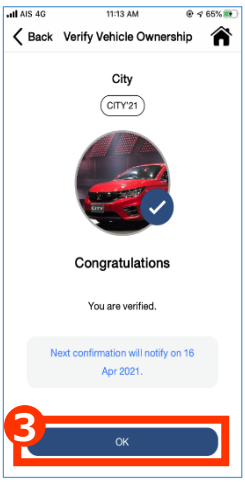


❶ Follow instruction before performing verification then tap “Next”

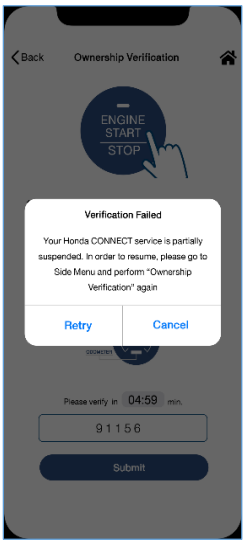


❷ Start the engine then enter current mileage presented on odometer. Tap “Submit”

*Please verify within 60 minutes.



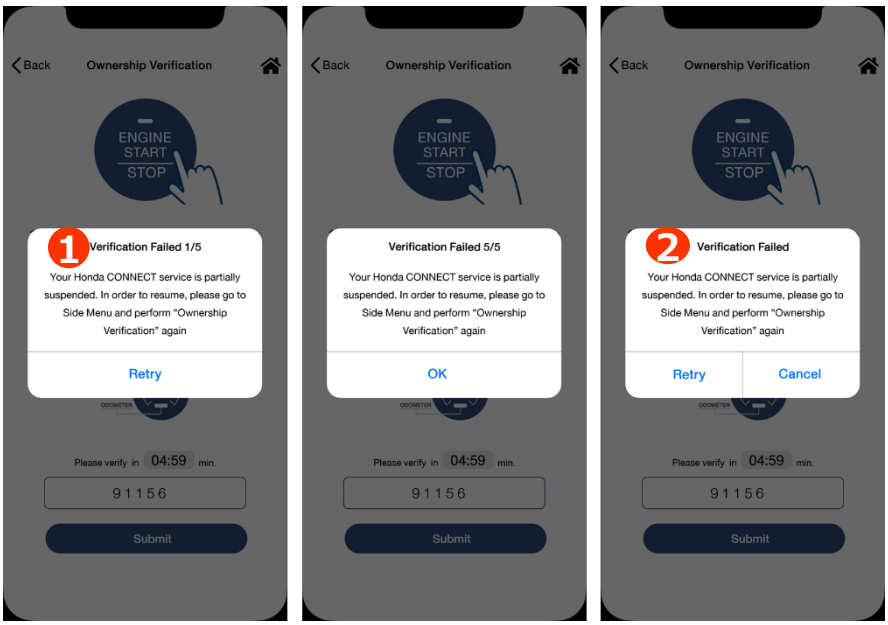
❸ This screen shown if verification completed. Tap “OK” to return to Top page.



❸ This screen shown if verification failed. Tap “Retry” to do verification again or tap “Cancel” to return to Top page

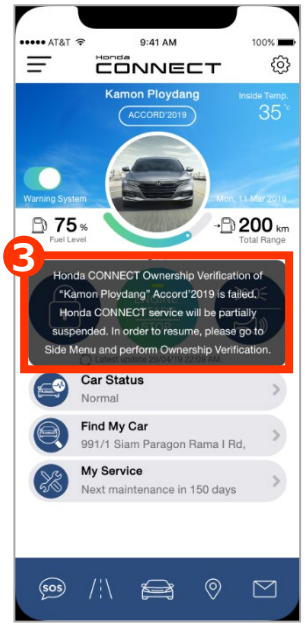
3-1 Side Menu
3-1-8 Ownership Verification

Ownership Verification Retry/Failed



❶ Count of verification failed. User is allowed to verify ODO Meter for 5 times.

❷ If user failed to verify ODO Meter for 5 times or not verify ownership until time is overdue, this message will shown.



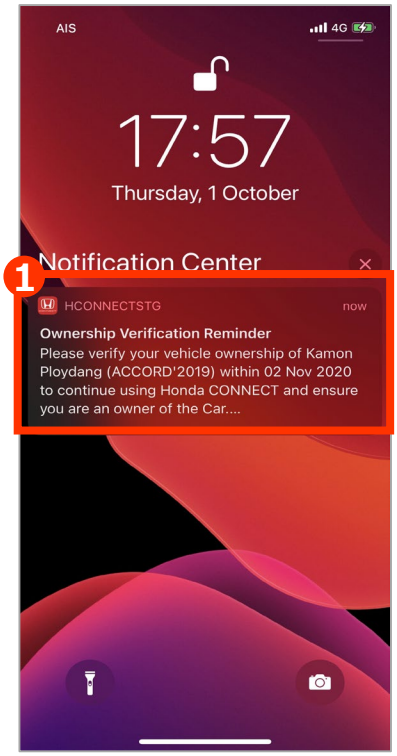
❸ Black message box shown on top page if user failed to verify ownership.

Remark:
Do not do Ownership verification until time is overdue or fail to verify ownership confirmation, for security reason some Honda Connect service will be partially suspended.

3-1 Side Menu
3-1-8 Ownership Verification (AOC)

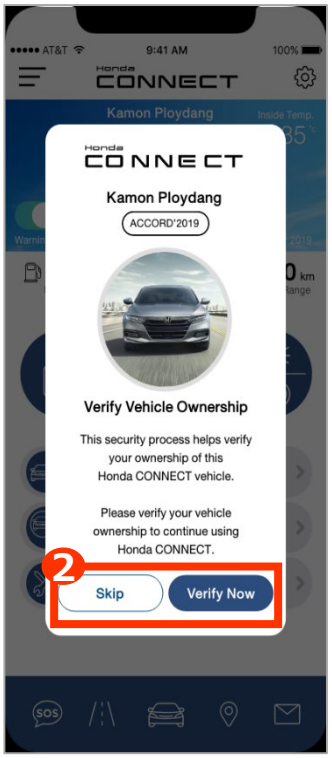
Ownership Verification Reminder

Reminder message will pop up to remind user for ownership verification before ownership confirmation date.

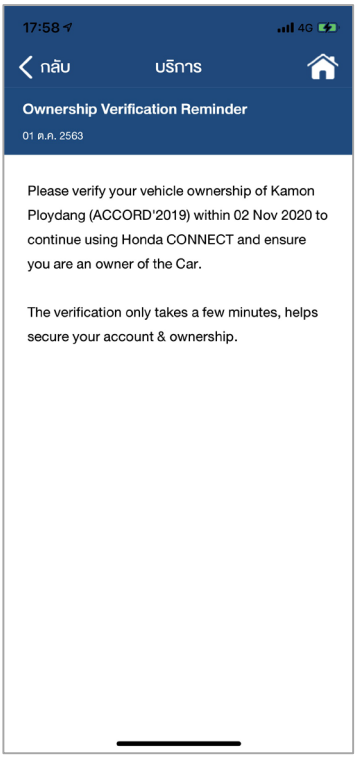


❶ Push notification to remind user for ownership verification. Push notification will be send 4 times before last day to verify.

1st notification: 30 days before
2nd notification: 14 days before
3rd notification: 7 days before
4th notification: ownership confirmation date.



❷ Tap “Skip” to close pop up and go to top page
Tap “Verify Now” to go to reminder progress status screen.



❸ Reminder message appeared on service message box.

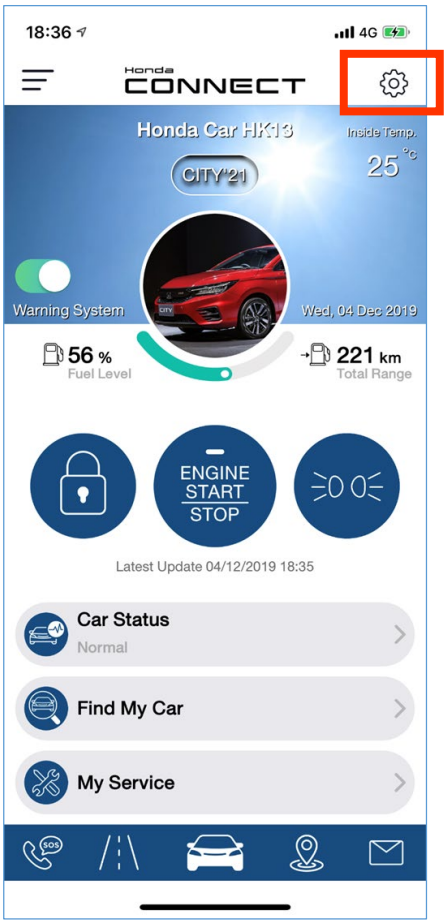
<Chapter3> Settings

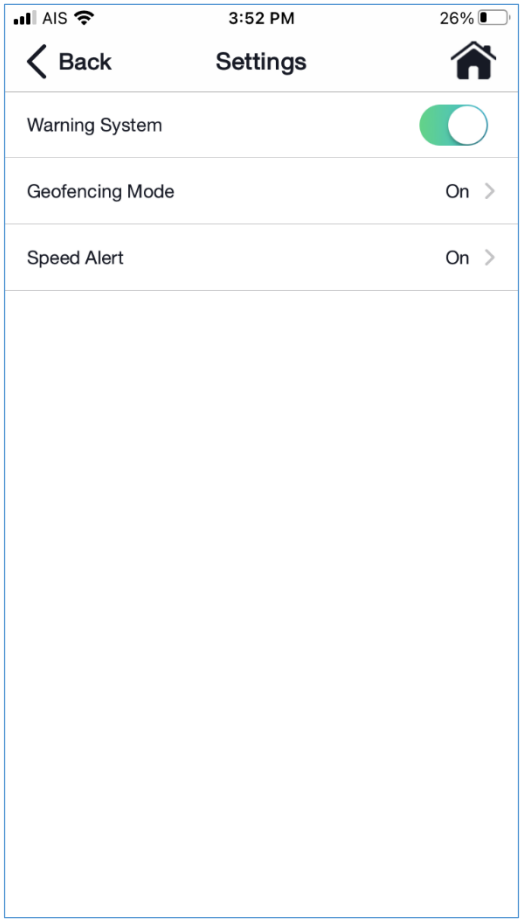
3-2 Quick Settings

3-2 Quick Settings (AOC)

Quick Settings; To enable/disable Warning System, Geo Fencing Mode and Speed Alert.

Quick Settings



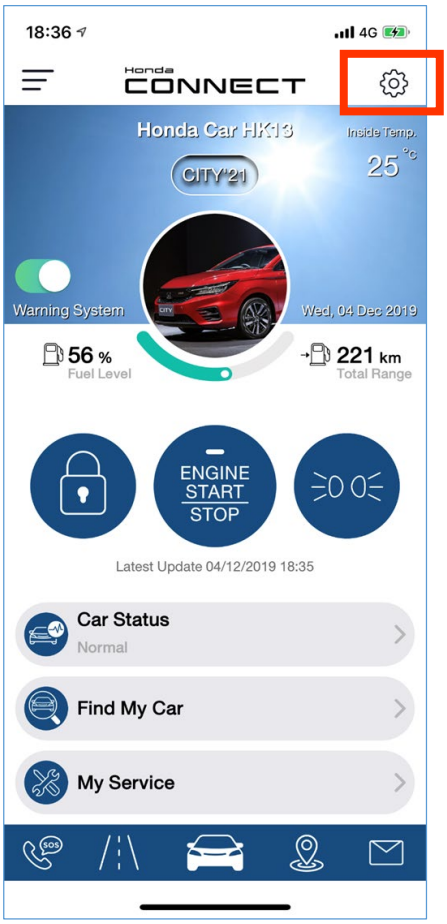


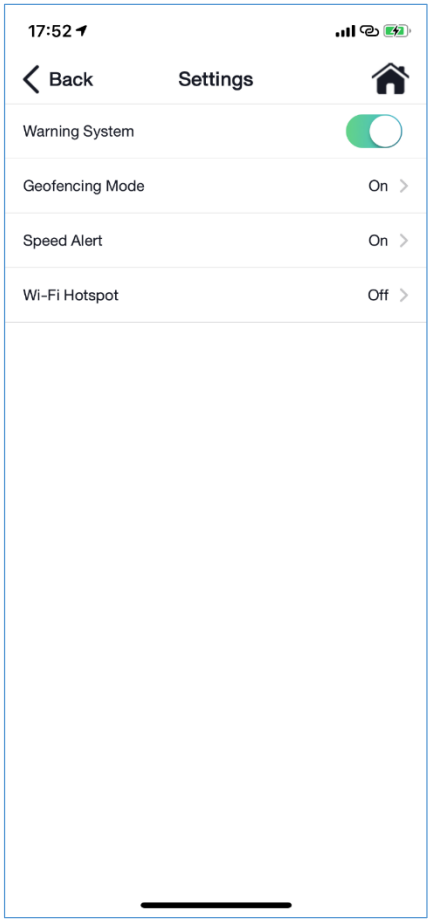
- Enable/ Disable Warning System
- Set up conditions for Geofencing Mode and Speed alert

3-2 Quick Settings (HATC)

Quick Settings; To enable/disable Warning System, Geo Fencing Mode, Speed Alert and Wi-Fi Hotspot

Quick Settings



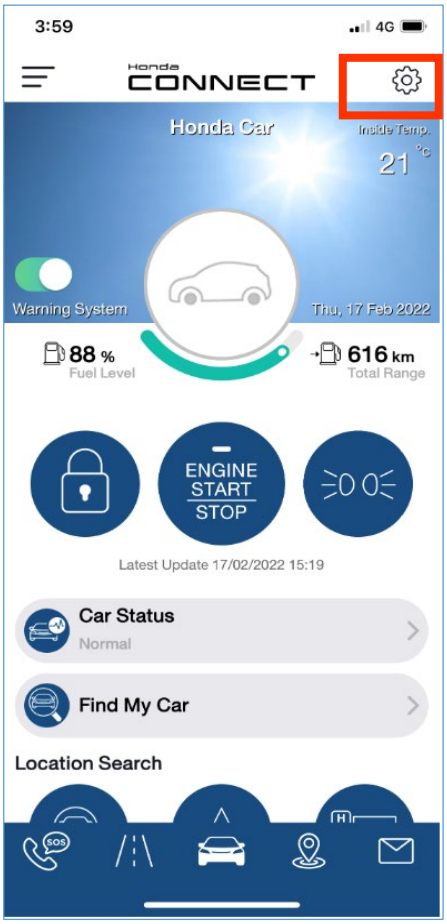


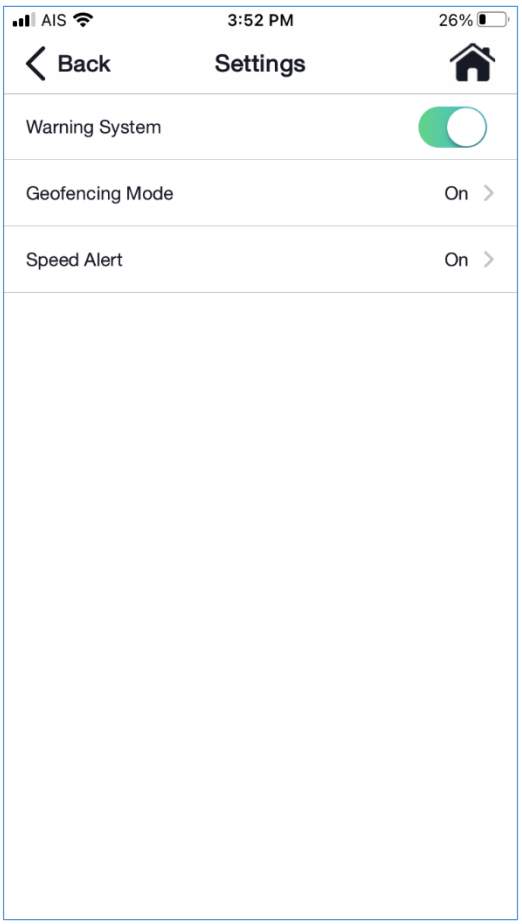
- Enable/ Disable Warning System
- Set up conditions for Geofencing Mode and Speed alert and Wifi Hotspot

3-2 Quick Settings (AUH)

Quick Settings; To enable/disable Warning System, Geo Fencing Mode and Speed Alert.

Quick Settings



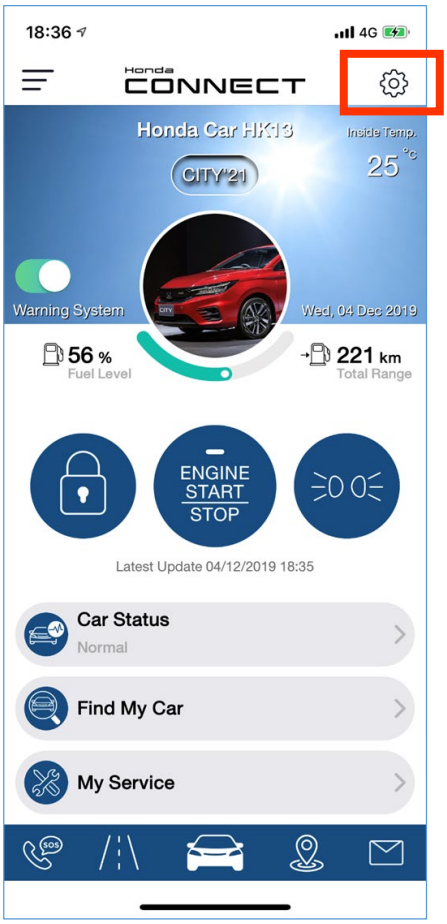


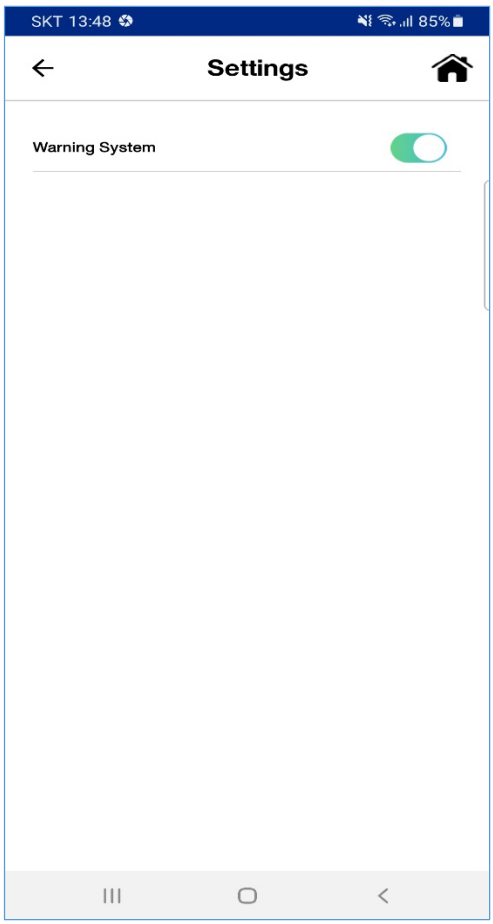
- Enable/ Disable Warning System
- Set up conditions for Geofencing Mode and Speed alert

3-2 Quick Settings (HKO)

Quick Settings; To enable/disable Warning System

Quick Settings

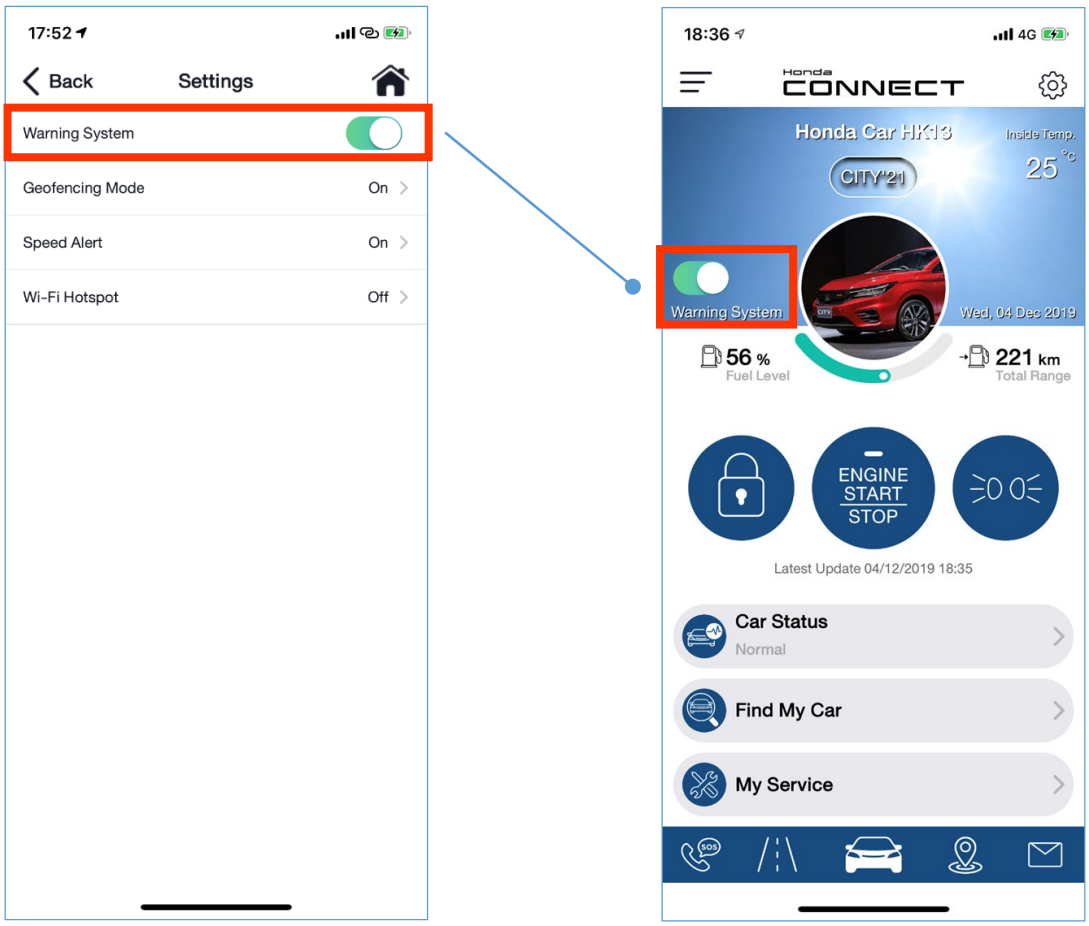




- Enable/ Disable Warning System

3-2 Quick Settings
3-2-1 Warning System (AOC)

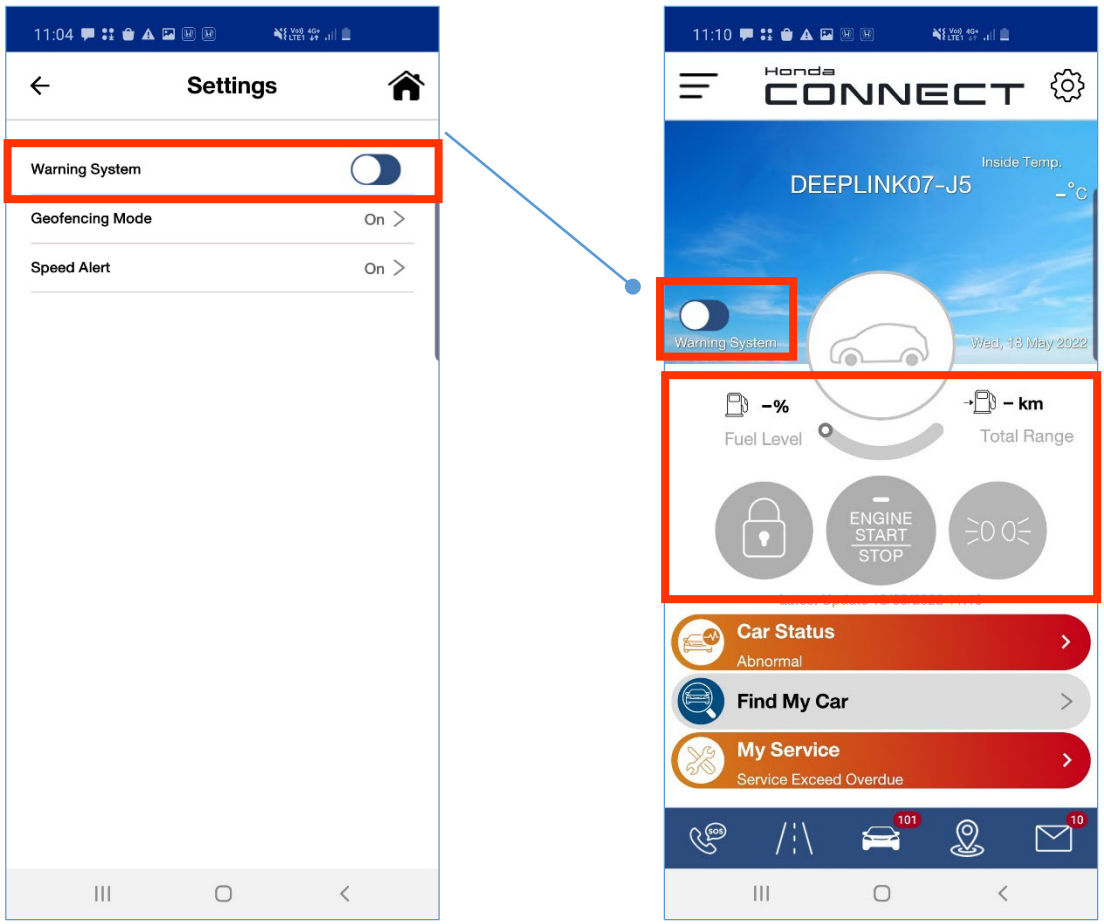
Warning System; Turn ON-OFF to get notification when vehicle has status changing. (same function on TOP Page1)



Remark:
*For safety reason, Airbag Deployment (Automatic Collision Detection) can be detected and send alert notification even user turn OFF warning system.
** Wi-Fi Hotspot available only in Thailand

3-2 Quick Settings
3-2-1 Warning System (AOC)

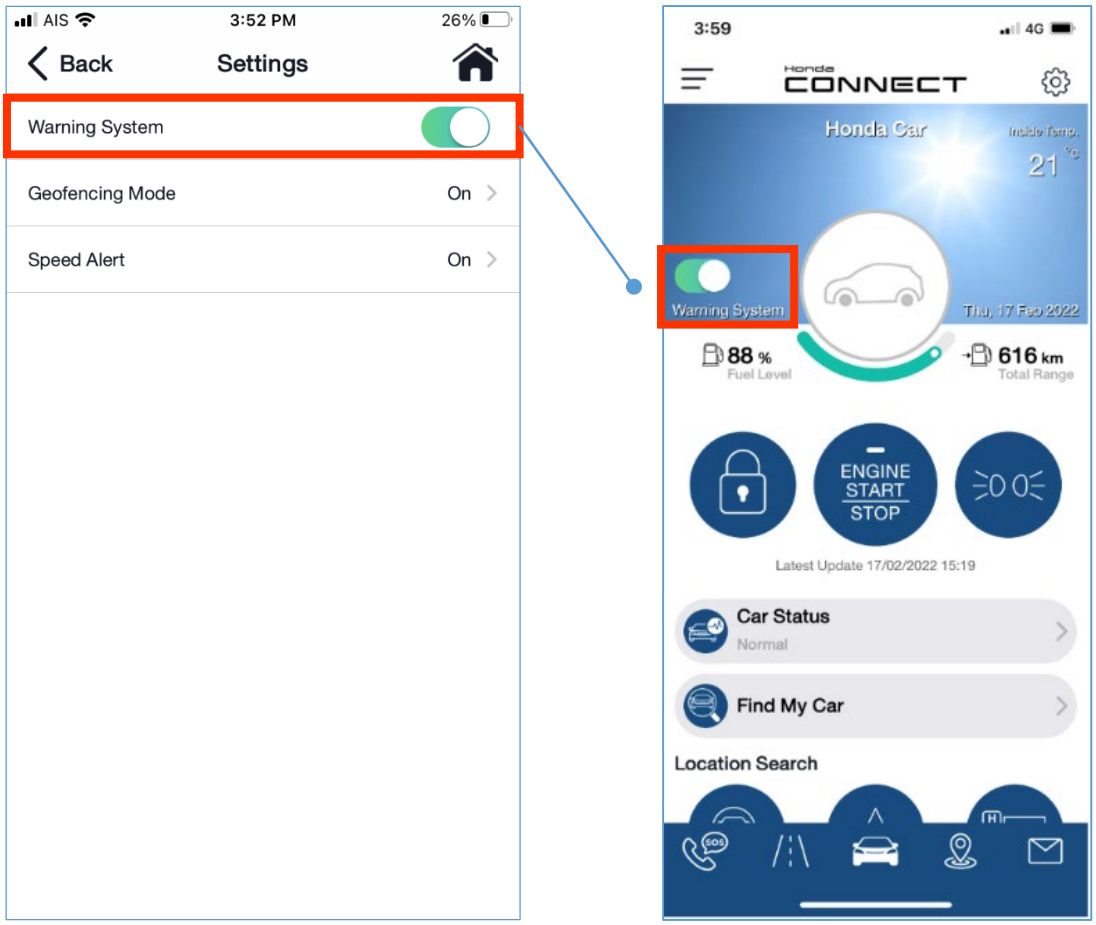
Warning System; Vehicle overview (Fuel level, total rang and inside temperature) and remote function will be disabled when user turn off warning system.
When vehicle during a service a dealer, user can turn off warning system to avoid unintentional notification from dealer operation.



Remark:
*For safety reason, Airbag Deployment (Automatic Collision Detection) can be detected and send alert notification even user turn OFF warning system.
** Wi-Fi Hotspot available on in Thailand

3-2 Quick Settings
3-2-1 Warning System (AUH)

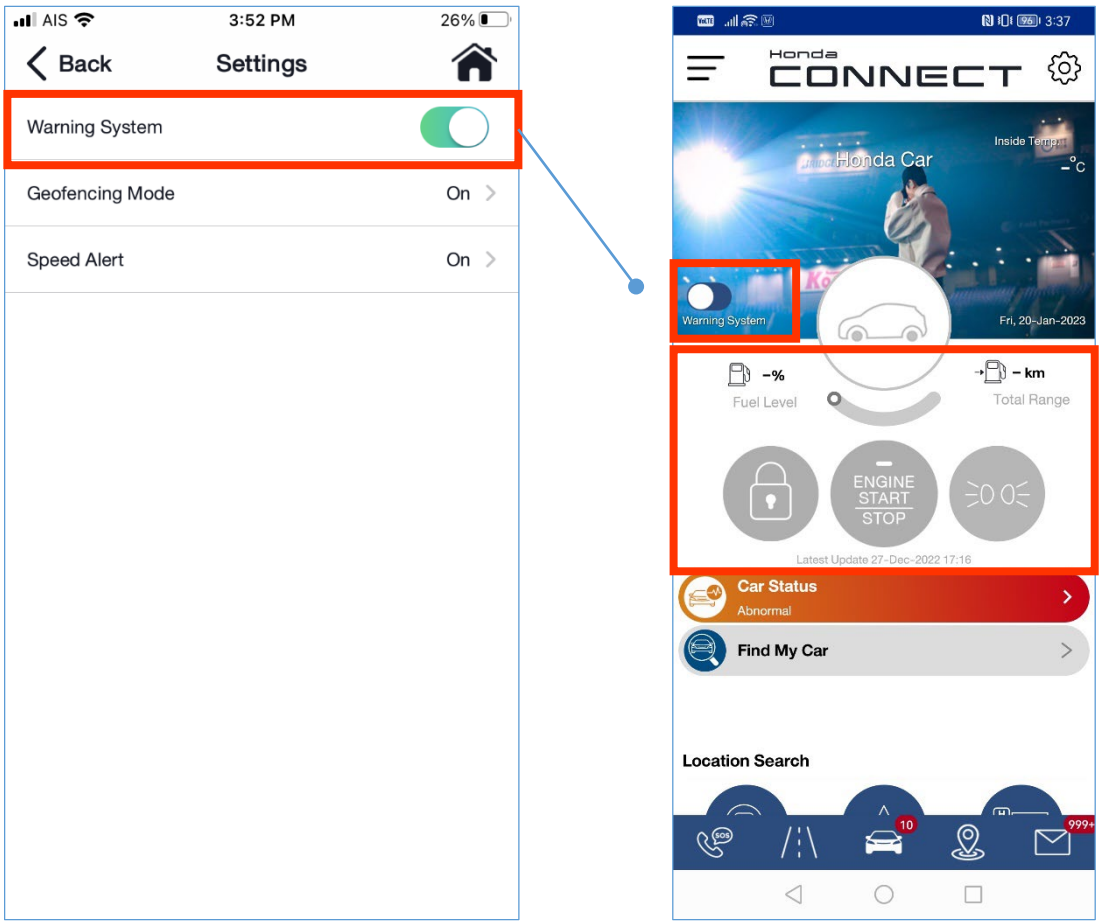
Warning System; Turn ON-OFF to get notification when vehicle has status changing. (same function on TOP Page1)



Remark:
*For safety reason, Airbag Deployment (Automatic Collision Detection) can be detected and send alert notification even user turn OFF warning system.

3-2 Quick Settings
3-2-1 Warning System (AUH)

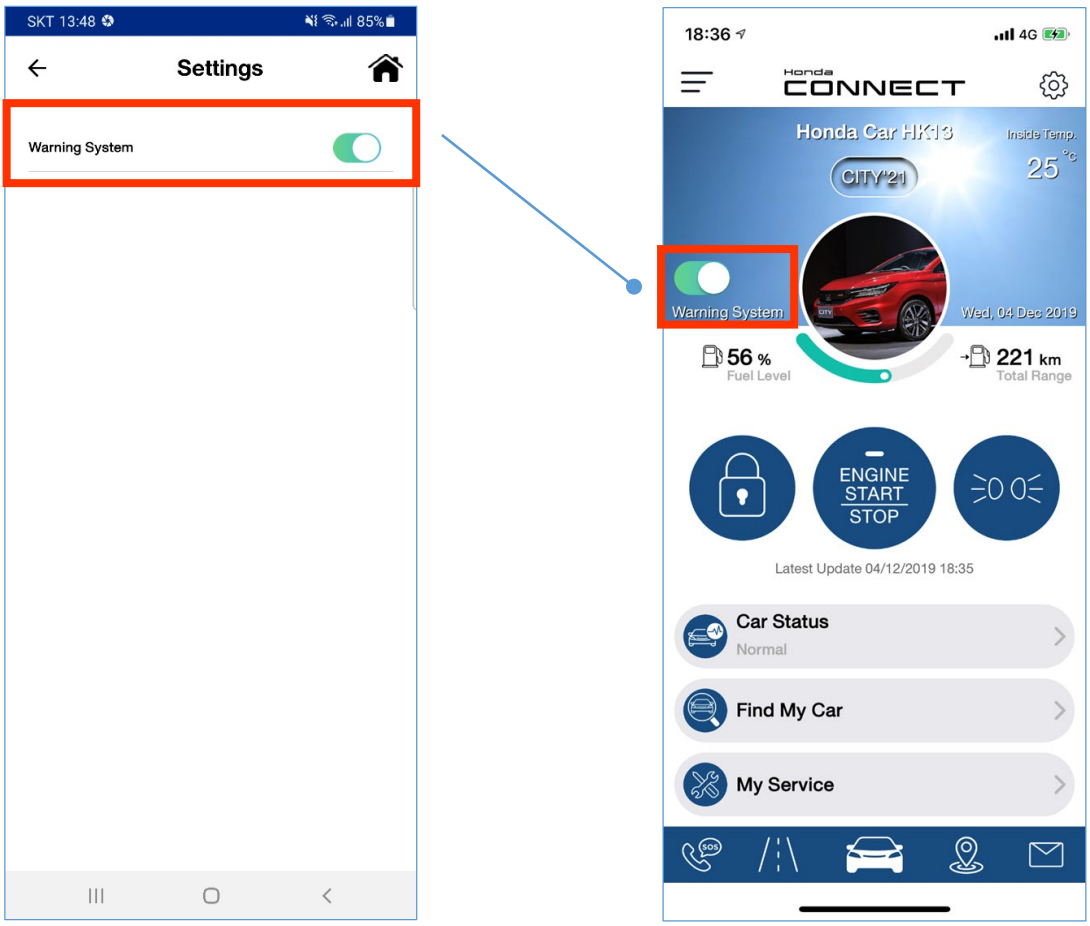
Warning System; Vehicle overview (Fuel level, total rang and inside temperature) and remote function will be disabled when user turn off warning system.
When vehicle during a service a dealer, user can turn off warning system to avoid unintentional notification from dealer operation.



Remark:
*For safety reason, Airbag Deployment (Automatic Collision Detection) can be detected and send alert notification even user turn OFF warning system.

3-2 Quick Settings
3-2-1 Warning System (HKO)

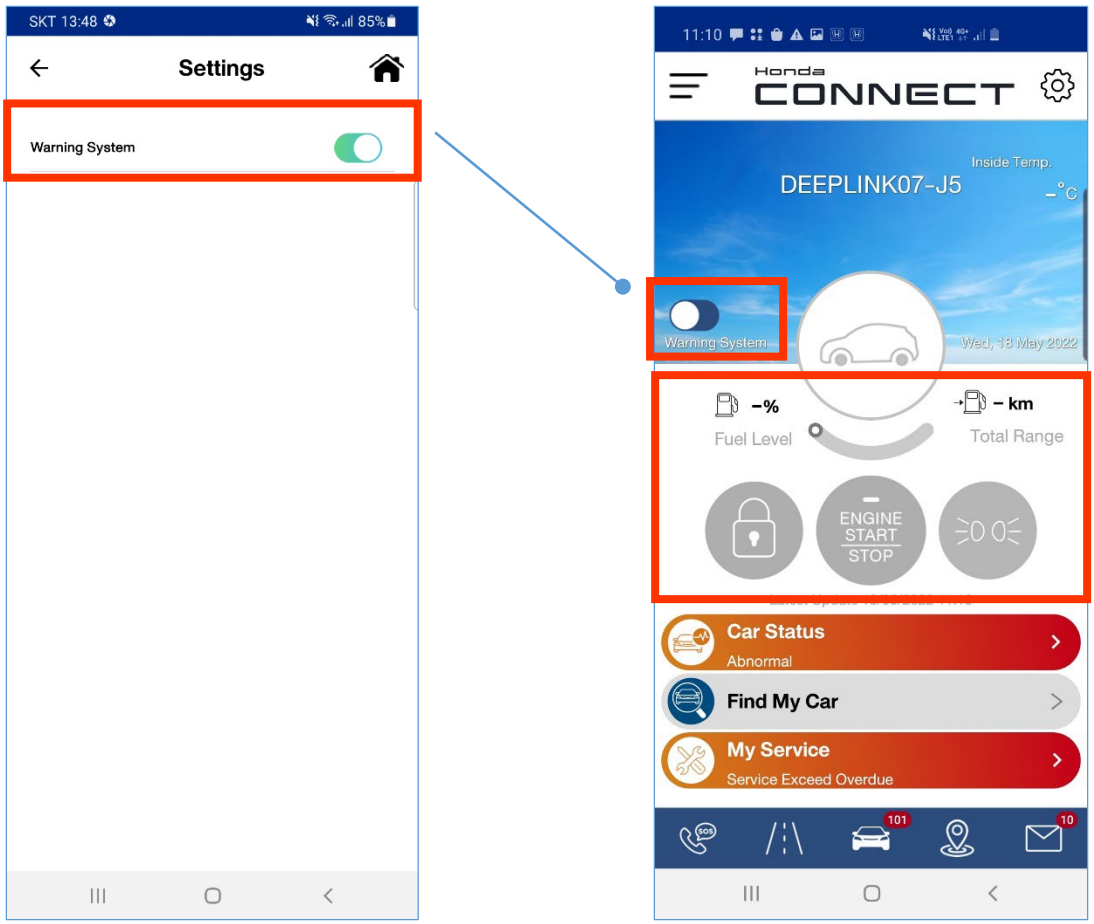
Warning System; Turn ON-OFF to get notification when vehicle has status changing. (same function on TOP Page1)



Remark:
*For safety reason, Airbag Deployment (Automatic Collision Detection) can be detected and send alert notification even user turn OFF warning system.

3-2 Quick Settings
3-2-1 Warning System (HKO)

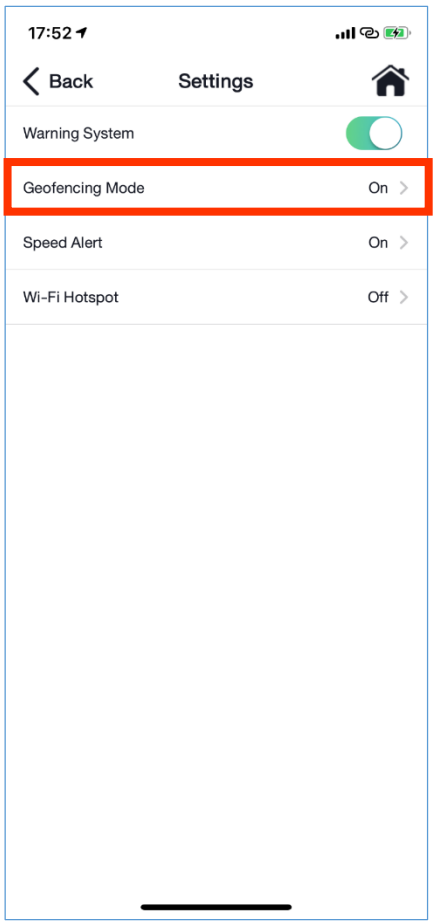
Warning System; Vehicle overview (Fuel level, total rang and inside temperature) and remote function will be disabled when user turn off warning system.
When vehicle during a service a dealer, user can turn off warning system to avoid unintentional notification from dealer operation.

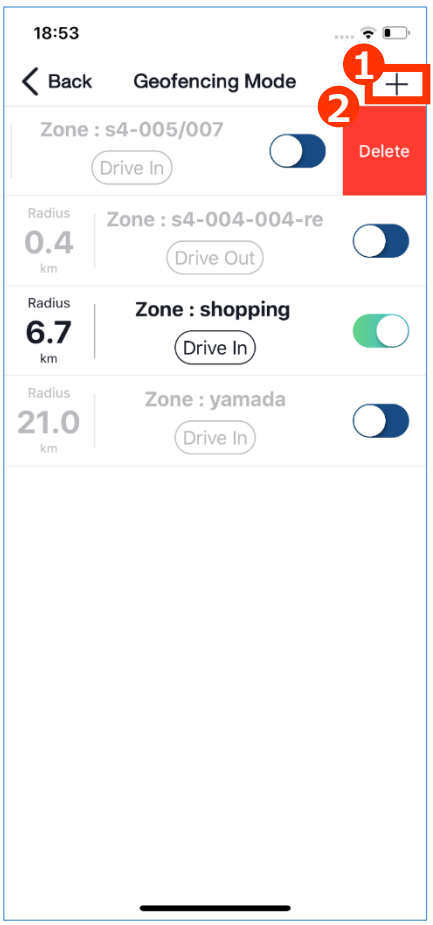


Remark:
*For safety reason, Airbag Deployment (Automatic Collision Detection) can be detected and send alert notification even user turn OFF warning system.

3-2 Quick Settings
3-2-2 Geo Fencing Mode

User can get notification to alert for setting condition within driving radius and driving in-out condition. Notification will alert when driving is out of setting condition.





[Add]
❶ Tap “+” to add setting

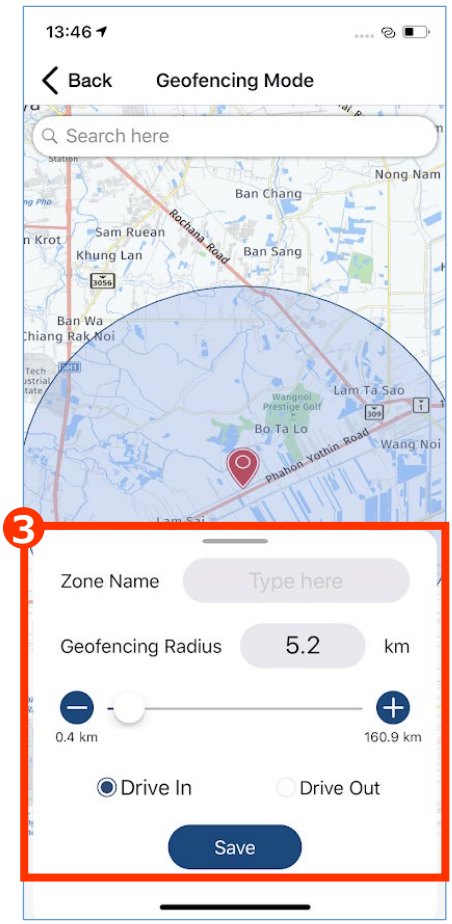
<Setting Condition>
- Maximum 6 settings
- Function can operate only active setting
- This icon is hidden when user already have 6 geo fencing settings

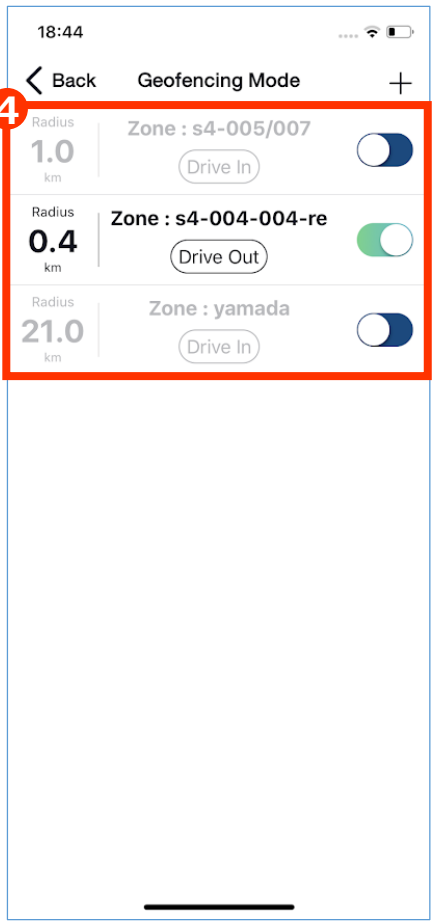
[Delete]
❷ Swipe left on Geo Fencing setting which user wants to delete and tap delete

Remark:
Wi-Fi Hotspot available only in Thailand
This function is not applicable for Korea market

3-2 Quick Settings
3-2-2 Geo Fencing Mode (AOC)

Condition can be adjusted to add / delete / edit / turn on / turn off each setting.





❸ Set up Geo Fencing setting;

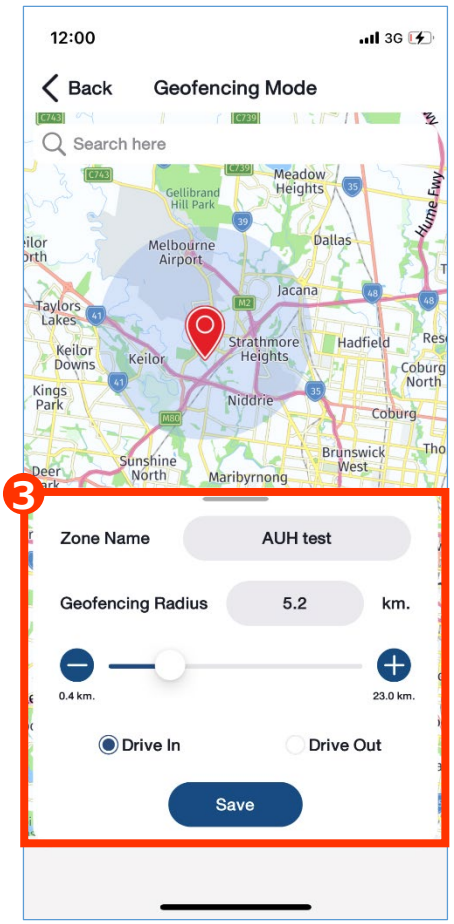
- Search location/place to set Geo Fencing
- Set zone name
- Set radius by putting number (range from 0.4 to 160.9 km as maximum)
- Set condition for “Drive In” or “Drive Out”
- Tap save to record condition

❹ Setting list will display and slide button to activate function. (button turns to Green color)

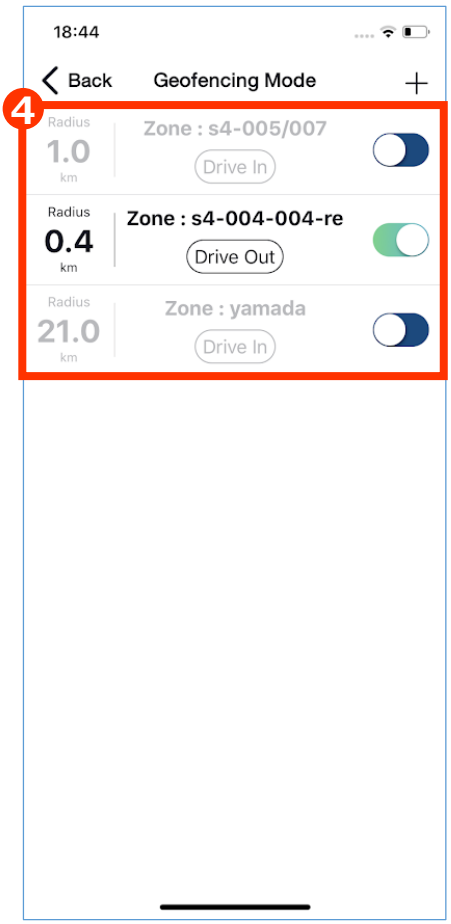
Remark:
This function is not applicable for Korea market

3-2 Quick Settings
3-2-2 Geo Fencing Mode (AUH)

Condition can be adjusted to add / delete / edit / turn on / turn off each setting.



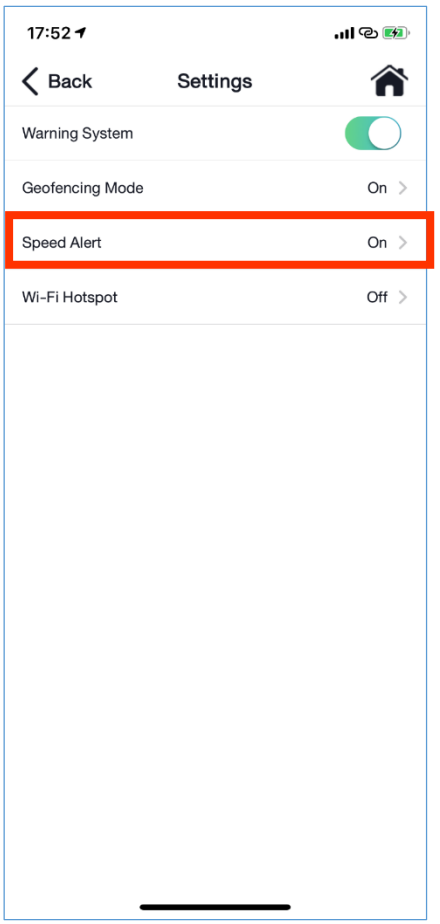
❸ Set up Geo Fencing setting;
- Search location/place to set Geo Fencing
- Set zone name
- Set radius by putting number (range from 0.4 to 23 km as maximum)
- Set condition for “Drive In” or “Drive Out”
- Tap save to record condition

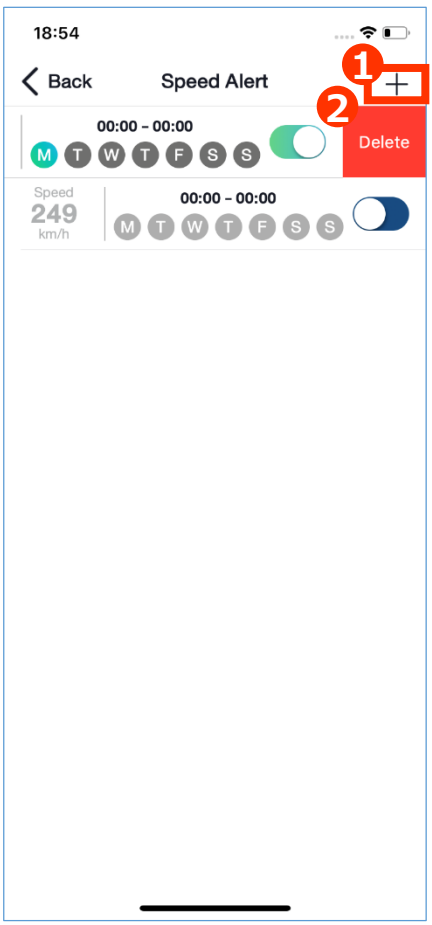


❹ Setting list will display and slide button to activate function. (button turns to Green color)

3-2 Quick Settings
3-2-3 Speed Alert

User can get notification to alert for setting condition within speed range, day, time, and duration. Notification will alert when driving is out of setting condition.





[Add]
❶ Tap "+" icon to add

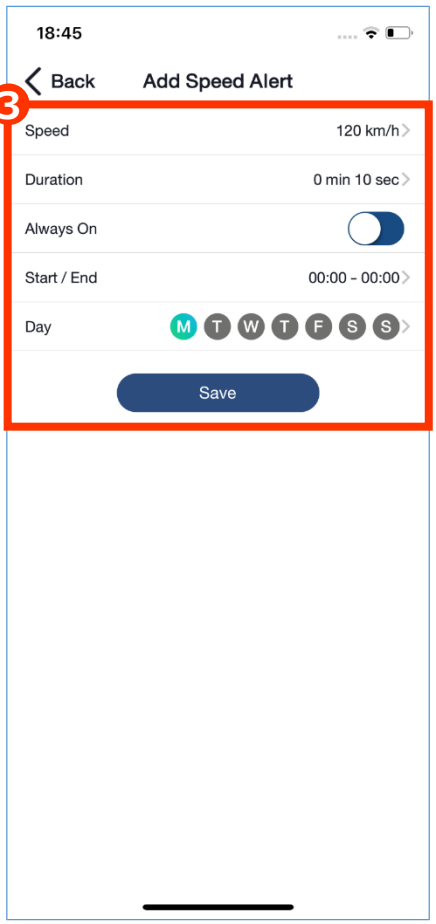
<Setting Condition>
- Maximum 3 settings
- Function can operate only active setting
- This icon is hidden when user already have 3 speed alert settings.

[Delete]
❷ Swipe left on speed alert setting which user wants to delete and tap delete

Remark:
Wi-Fi Hotspot available on in Thailand
This function is not applicable for Korea market

3-2 Quick Settings
3-2-3 Speed Alert (AOC)

Condition can be adjusted to add / delete / edit / turn on / turn off each setting.



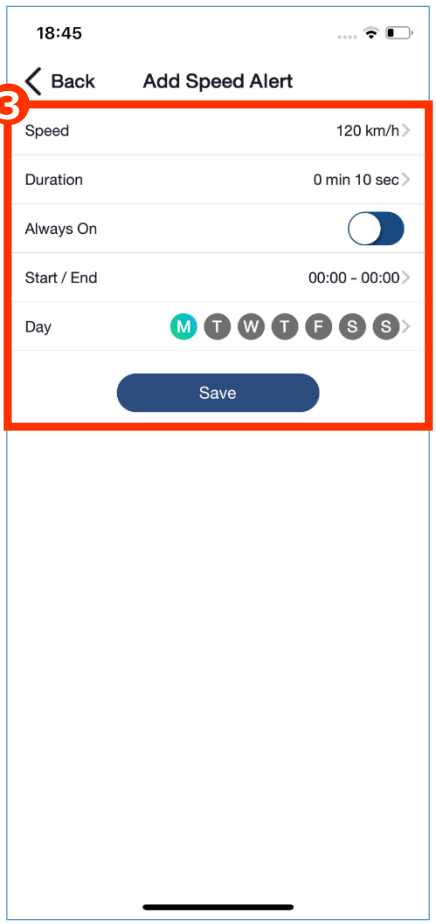
❸ Set up speed alert setting;
- Set speed range (from 2 to 249 km/hr)
- Set alert running timer (Maximum 10 minutes)
- If user want this speed alert always on, slide “Always On” button to activate (change to Green color)
- If “Always On” is ON, user cannot select Start/End and Day condition
- Set Start/End time when to turn on this speed alert
- Set Day when to turn on this speed alert
- Tap save to record condition

❹ Setting list will display and slide button to activate function. (button turns to Green color)

Remark:
This function is not applicable for Korea market

3-2 Quick Settings
3-2-3 Speed Alert (AUH)

Condition can be adjusted to add / delete / edit / turn on / turn off each setting.



❸ Set up speed alert setting;

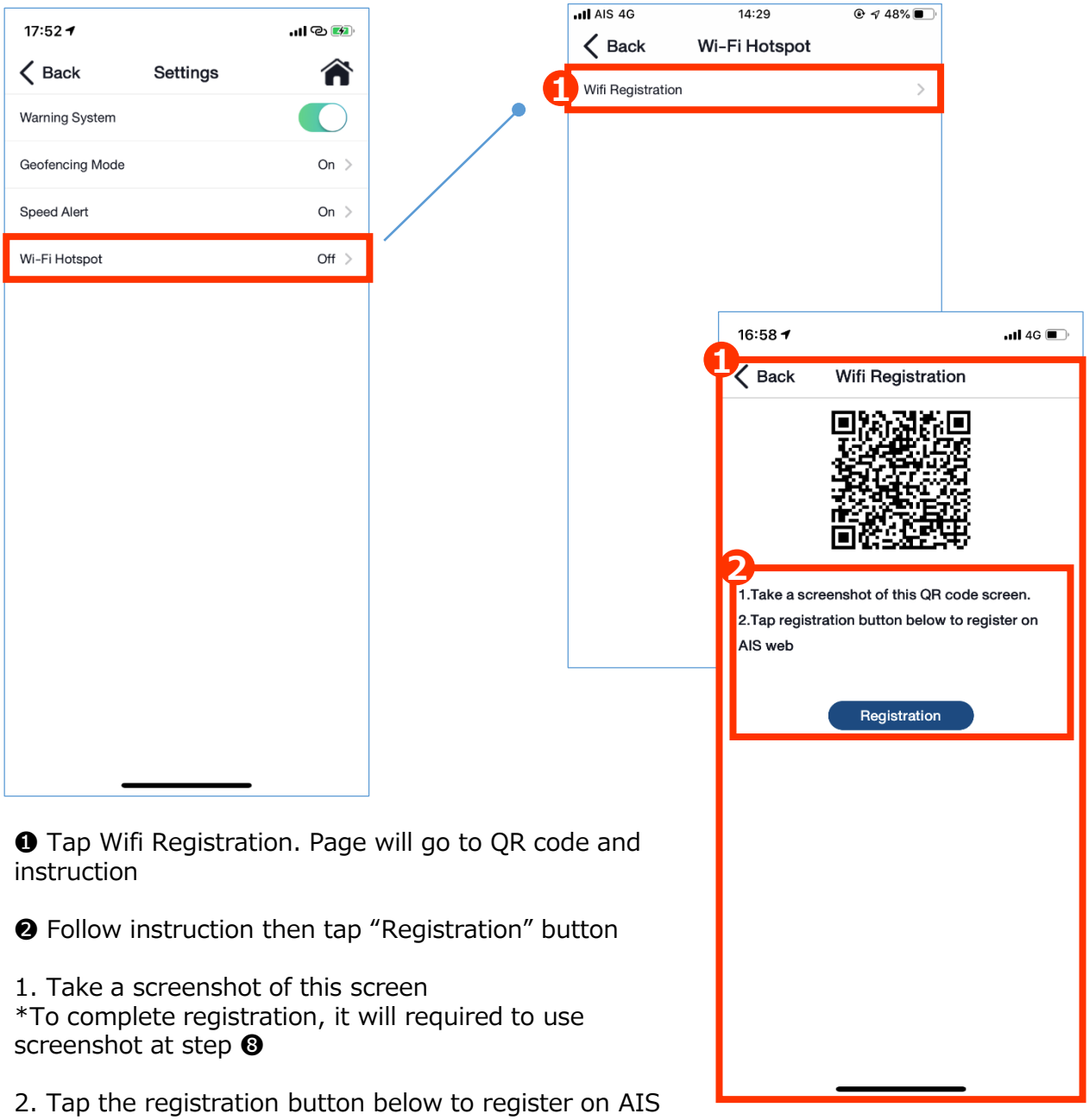
- Set speed range (from 2 to 110 km/hr)
- Set alert running timer (Maximum 10 minutes)
- If user want this speed alert always on, slide “Always On” button to activate (change to Green color)
- If “Always On” is ON, user cannot select Start/End and Day condition
- Set Start/End time when to turn on this speed alert
- Set Day when to turn on this speed alert
- Tap save to record condition

❹ Setting list will display and slide button to activate function. (button turns to Green color)

3-2 Quick Settings
3-2-4 Wi-Fi Hotspot* (HATC)

Wi-Fi registration is required to complete with local Mobile Network operator (MNO) to use In-Car Wi-Fi function.

*This follows eKYC (Electronic Know Your Customer) Thai regulation which is ID verification for financial crime protection.



❶ Tap Wifi Registration. Page will go to QR code and instruction

❷ Follow instruction then tap “Registration” button

1. Take a screenshot of this screen
*To complete registration, it will required to use screenshot at step ❽

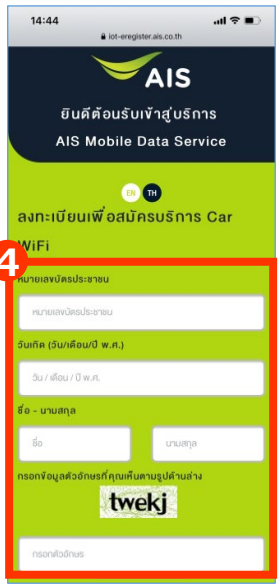
2. Tap the registration button below to register on AIS external site

*Function for Thailand only

3-2 Quick Settings
3-2-4 Wi-Fi Hotspot* (HATC)

Wi-Fi registration (external site)

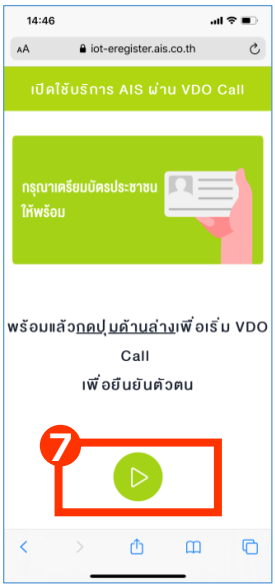
❸ Access to AIS Mobile Data Service



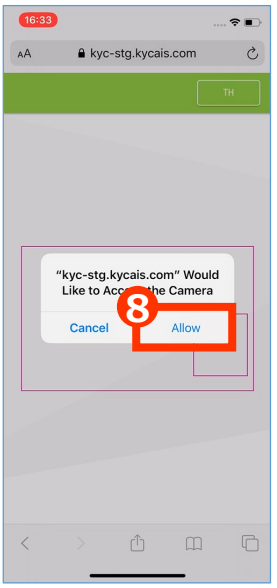
❹ Fill in information to proceed registration (Require: Name-Surname, email)

❺ Fill in contact number

❻ Fill in OTP which will be sent to Contact Mobile Number



❼ Tap “▷” button to authentication process via VDO call

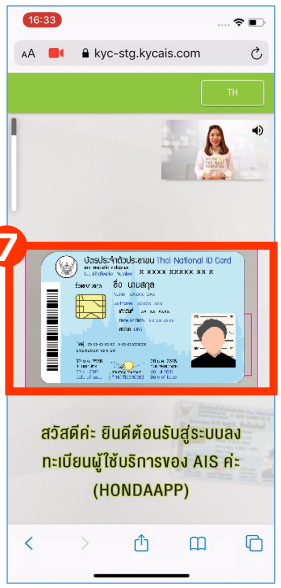


❽ Tap “Allow” to allow site to access camera

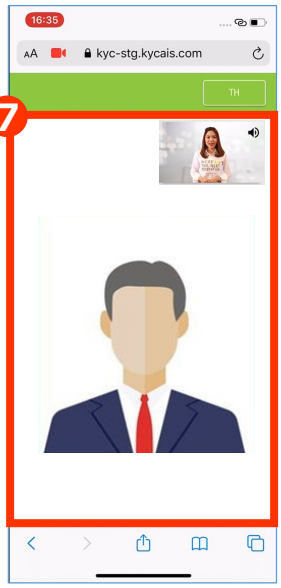
*Function for Thailand only

3-2 Quick Settings
3-2-4 Wi-Fi Hotspot* (HATC)

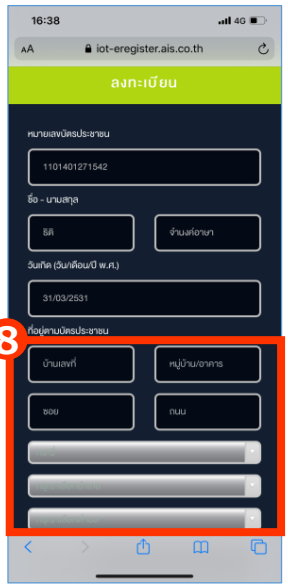
Wi-Fi registration (external site)



❼-1 Take photo of Citizen ID card (follow instruction from VDO bot)



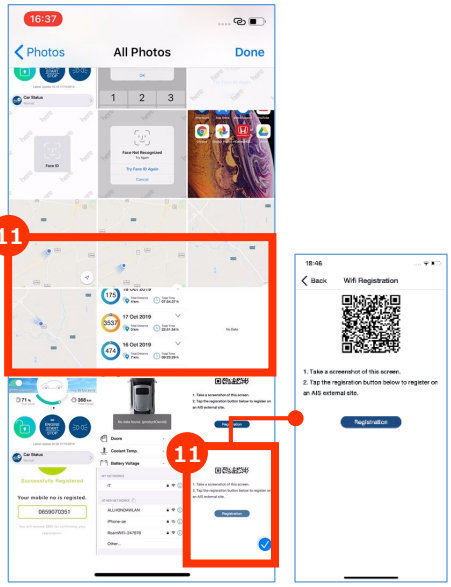
❼-2 Take straight faced photo (follow instruction from VDO bot)



❽-1 Fill Address to receive invoice and email

❾Tap “Browse” to insert QR code screen shot

❿ Tap “Photo Library” to select screen shot



⓫ Select QR code screen shot to upload

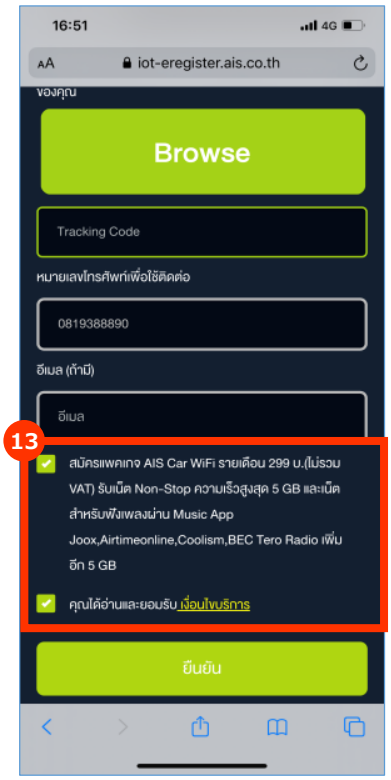
*Function for Thailand only

3-2 Quick Settings
3-2-4 Wi-Fi Hotspot* (HATC)

Wi-Fi registration (external site)

⓬ After photo upload, VIN* information will display automatically

*VIN: Vehicle Identification Number



⓭ Click 2 boxes as follows;
- Accept Car WiFi package
- Accept Terms and Conditions

Then, Click “Apply”

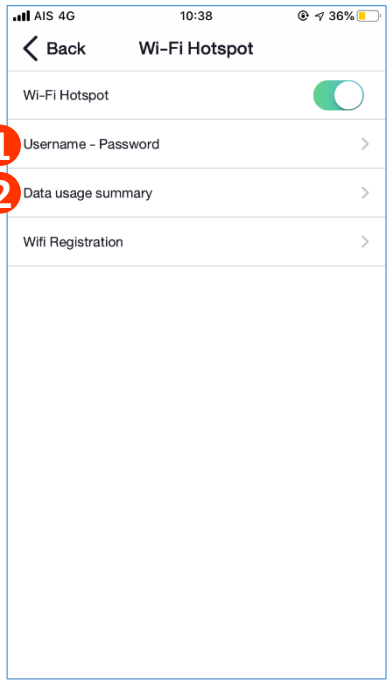
Your application’s complete. You will receive SMS confirmation.

*You can set up and use “Car Wi-Fi” after receiving SMS confirmation.

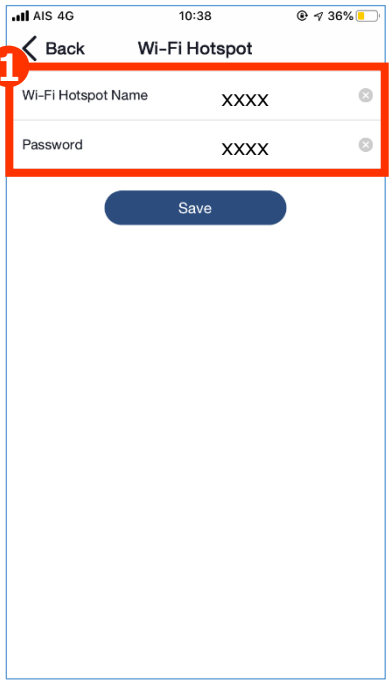
*Function for Thailand only

3-2 Quick Settings
3-2-4 Wi-Fi Hotspot* (HATC)

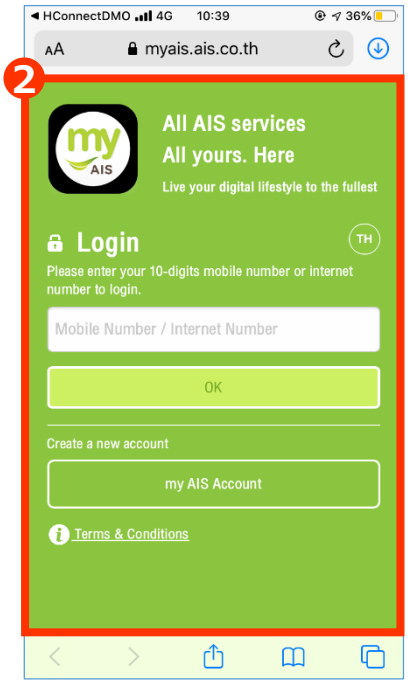
Wi-Fi Hotshot (after Wifi registration complete)



App screen will change to this screen after Wifi registration is completed.



❶ Wifi Hotspot name and password can be changed.



❷ Wifi data usage can be checked via Service provider's website. (external site.)

Usage Condition

- Wifi hotspot can be used for 6 devices within maximum distance 40 meters without barrier
- Wifi package is based on Wifi Service Provider's price and promotion
- Wifi working condition is based on network conditions
- Wifi can be used only with ACC or IG-ON
- Wifi package fee will be borne by user

Unsubscribe Wifi package

When user stop using Wifi hotspot or change to other users, Wifi package is required to unsubscribe package by user with Wifi service provider*. Please contact Wifi service provider to proceed unsubscribe package.

*AIS is Wifi service provider for Thai market.

*Function for Thailand only

<Chapter3> Settings

3-3 Vehicle Overview

3-3 Vehicle Overview (AOC)

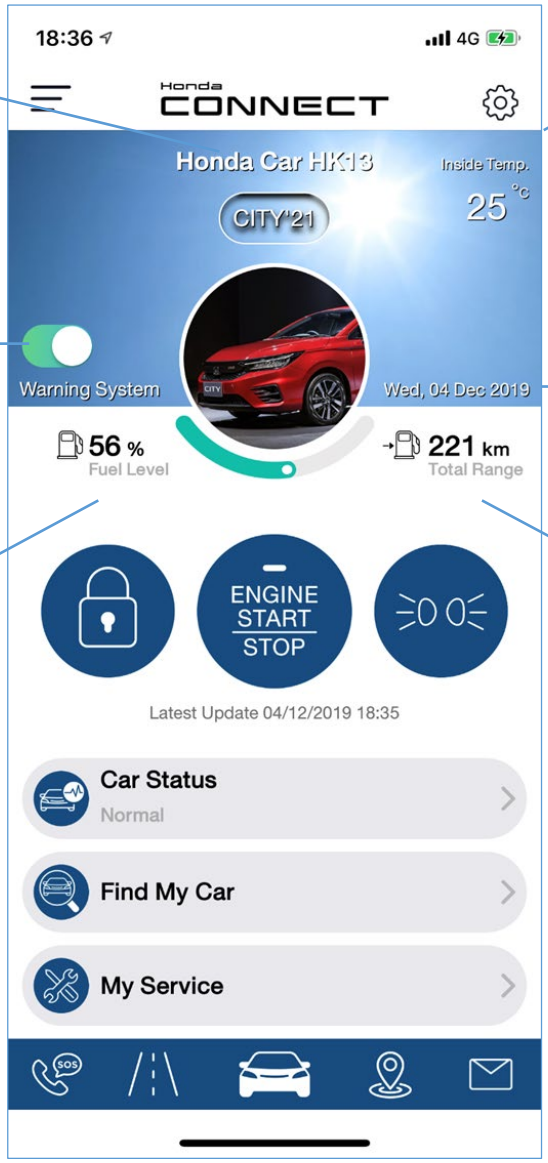
Vehicle Overview; Display vehicle information such as vehicle type, Inside Temp, Warning system status (On/Off), Date, Fuel Level, Total Range

Vehicle Overview

Vehicle Type:
Selected vehicle will be shown after user registration complete 1 day

Warning System:
Turn ON-OFF to get notification when vehicle has status changing.
*Airbag Deployment can be detected even warning system turn OFF.

Fuel Level:
% of fuel level from gauge



Inside Temp.:
Cabin temperature which can show only when Engine start

Date:
Local device date

Total Range:
Running mileage which will be able to drive calculated by remaining fuel level from gauge.

3-3 Vehicle Overview (AUH)

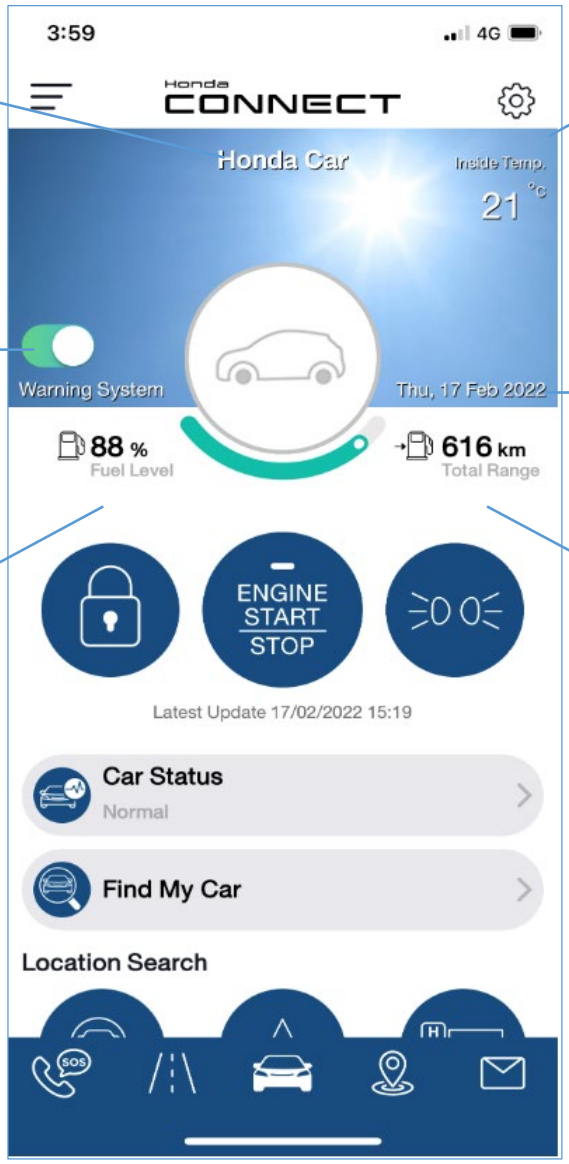
Vehicle Overview; Display vehicle information such as vehicle type, Inside Temp, Warning system status (On/Off), Date, Fuel Level, Total Range

Vehicle Overview

Vehicle Type:
Selected vehicle will be shown after user registration complete 1 day

Warning System:
Turn ON-OFF to get notification when vehicle has status changing.
*Airbag Deployment can be detected even warning system turn OFF.

Fuel Level:
% of fuel level from gauge



Inside Temp.:
Cabin temperature which can show only when Engine start

Date:
Local device date

Total Range:
Running mileage which will be able to drive calculated by remaining fuel level from gauge.

<Chapter4> Application Function

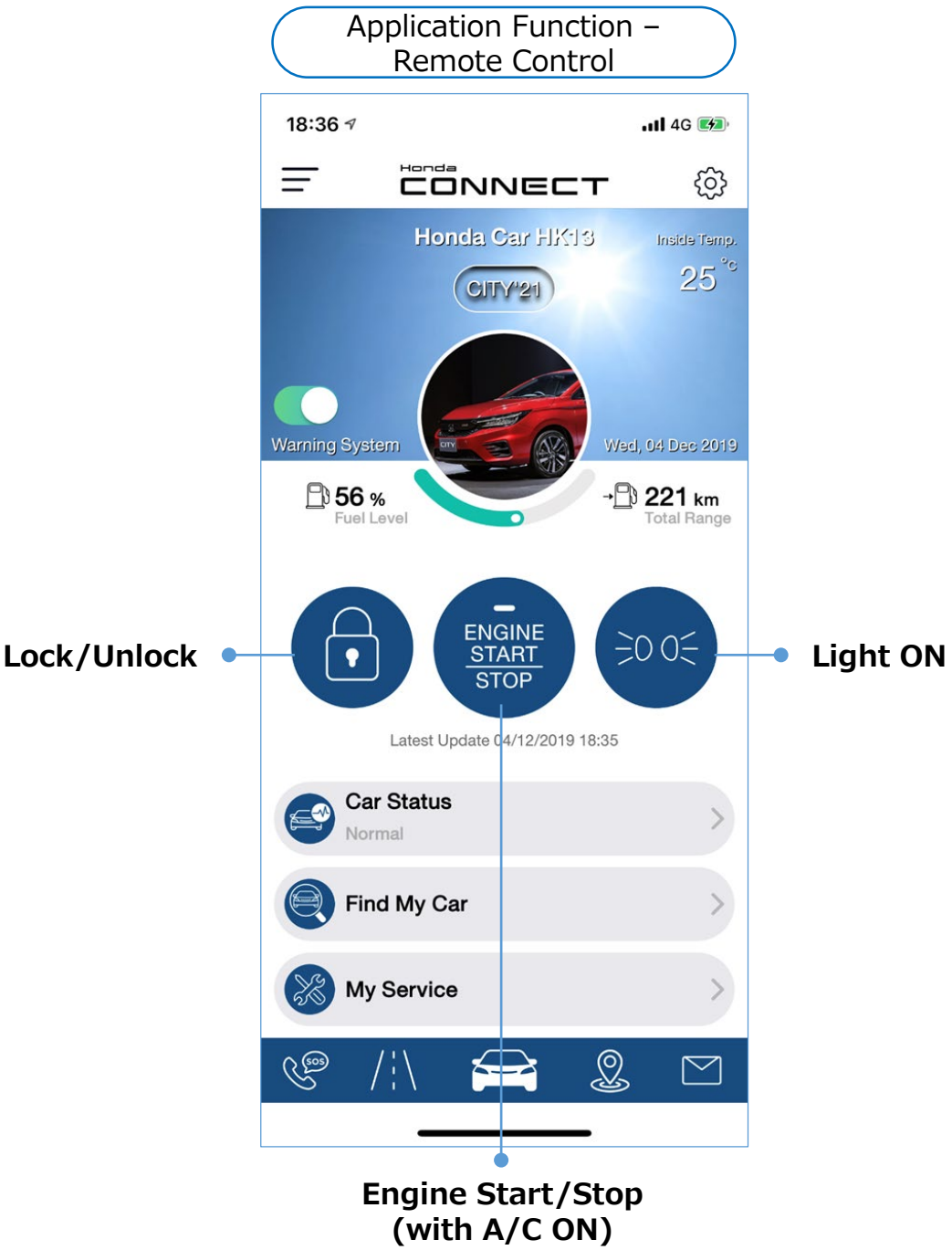
4-1 Remote Control

4-1 Remote Vehicle Control (AOC)

Application Function - Remote control: Remote Lock/Unlock, Remote Engine start/stop, Remote Light ON.

Honda Call Center can operate for some commands (Remote Lock/Unlock and Remote Light ON) from Honda web console If user request for support. User identity must be confirmed before Honda Call Center operate commands. Please contact Honda Call Center for more details.

Remark: Remote command response is based on network condition.



4-1 Remote Vehicle Control (AUH)

Application Function - Remote control: Remote Lock/Unlock, Remote Engine start/stop, Remote Light ON.

Honda Call Center can operate for some commands (Remote Lock/Unlock and Remote Light ON) from Honda web console If user request for support. User identity must be confirmed before Honda Call Center operate commands. Please contact Honda Call Center for more details.

Remark: Remote command response is based on network condition.

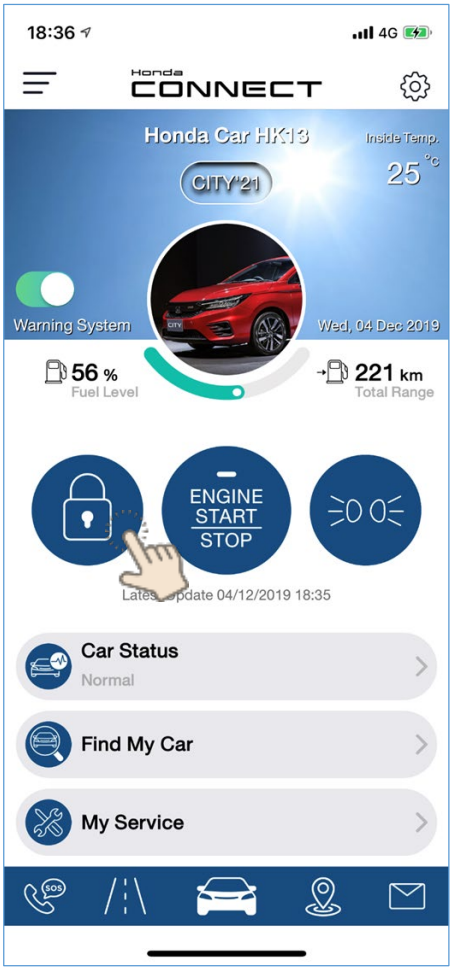
4. Application Function

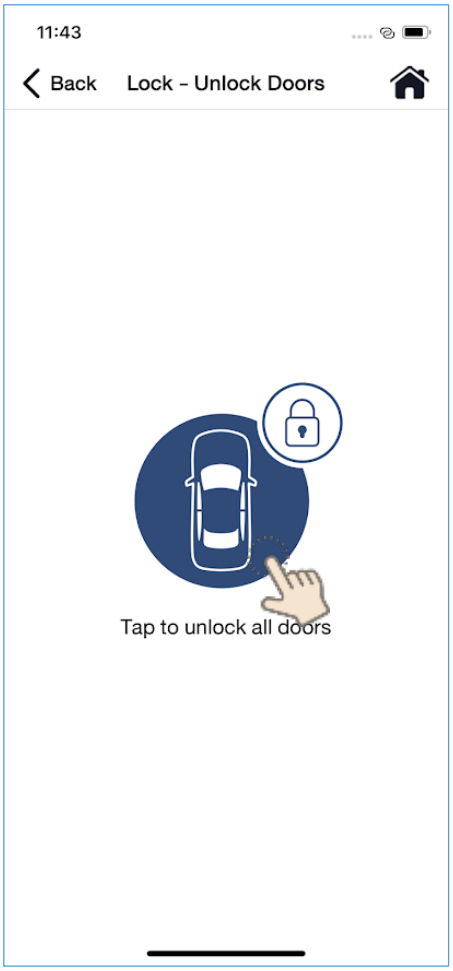
4-1 Remote Vehicle Control
4-1-1 Lock/Unlock (AOC)

- This function can activate for Lock/Unlock on all doors, hood, trunk/tailgate which will display status on vehicle dashboard in “Car Status” tap.
- For using remote control, Honda CONNECT App will use your PIN code or biometric authentication(Face ID/Touch ID)
- At the first time to use remote control, user must set authentication with “PIN setting” (4 digits) at General Settings on Side Menu

Page of application function

Tap function icon to command remote lock/unlock





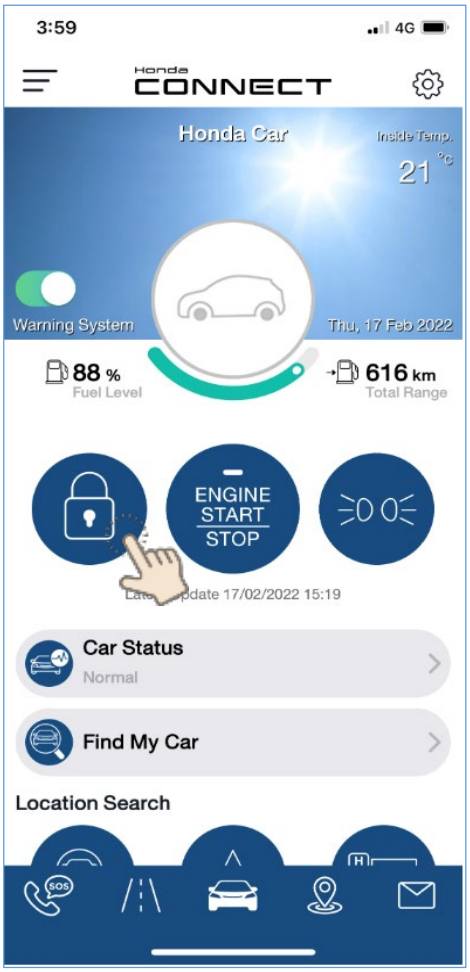
Status Color: “Blue” is lock, “Green” is unlock

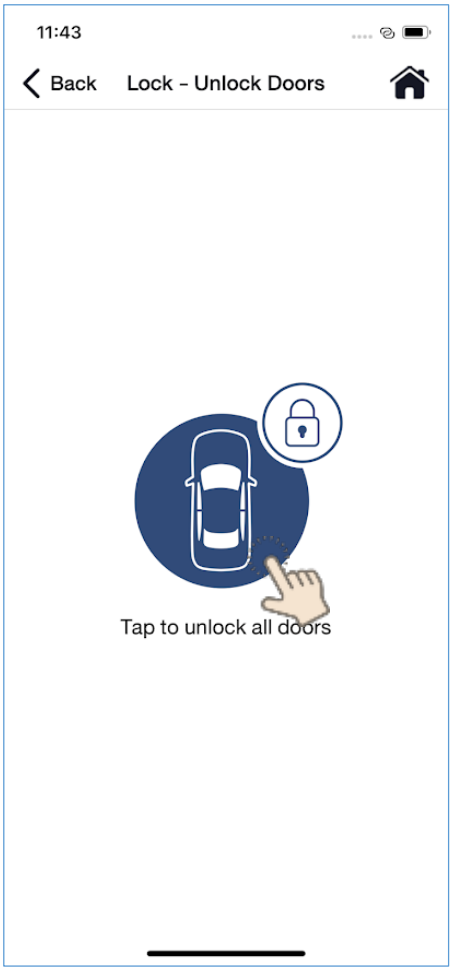
4-1 Remote Vehicle Control
4-1-1 Lock/Unlock (AUH)

- This function can activate for Lock/Unlock on all doors, hood, trunk/tailgate which will display status on vehicle dashboard in “Car Status” tap.
- For using remote control, Honda CONNECT App will use your PIN code or biometric authentication(Face ID/Touch ID)
- At the first time to use remote control, user must set authentication with “PIN setting” (4 digits) at General Settings on Side Menu

Page of application function

Tap function icon to command remote lock/unlock



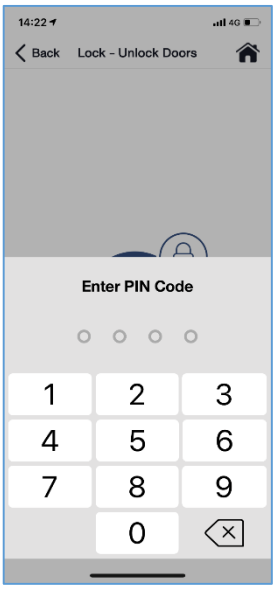


Status Color: “Blue” is lock, “Green” is unlock

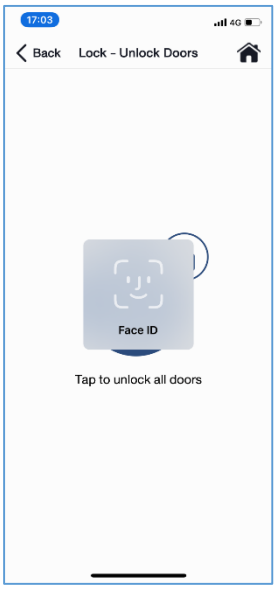
4-1 Remote Vehicle Control
4-1-1 Lock/Unlock

Page of authentication

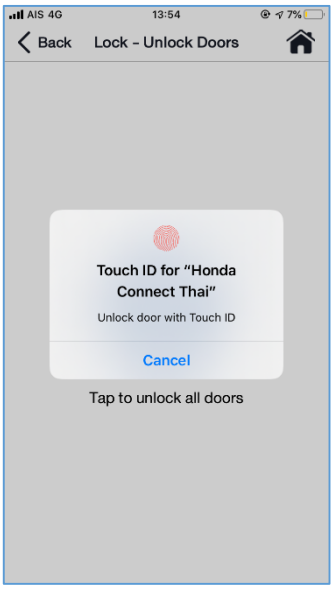
To assure the command was conducted by user, Honda CONNECT App will use mobile authentication. For using PIN, function will be locked if user input incorrect PIN for 5 times.



- PIN setting



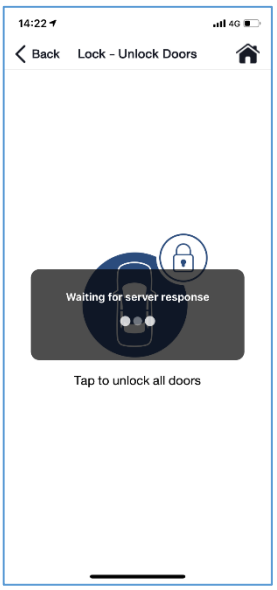
- Face ID



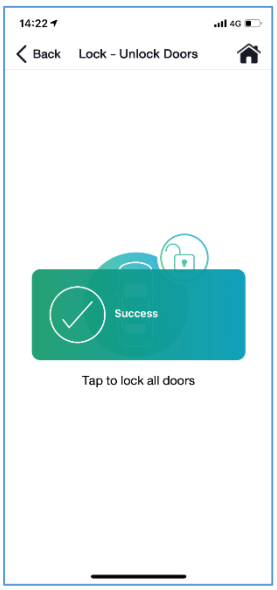
- Touch ID

Result of authentication

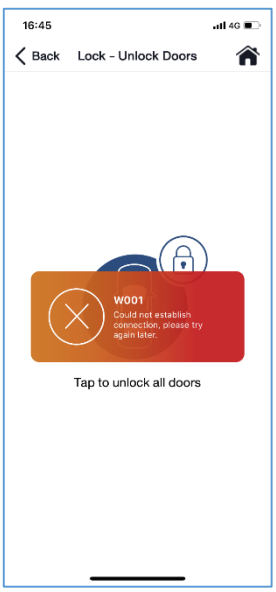
Server will response and show the result after authentication.



- Processing



- Success

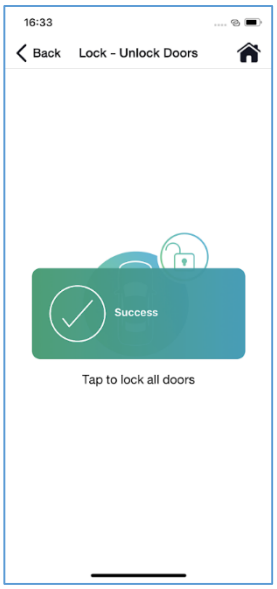


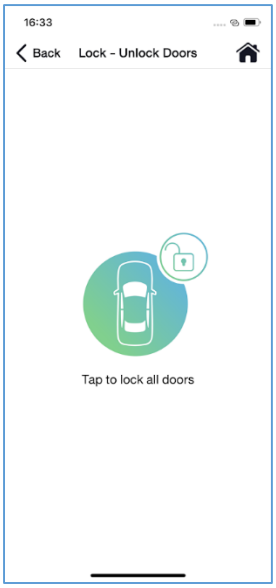
- Failed

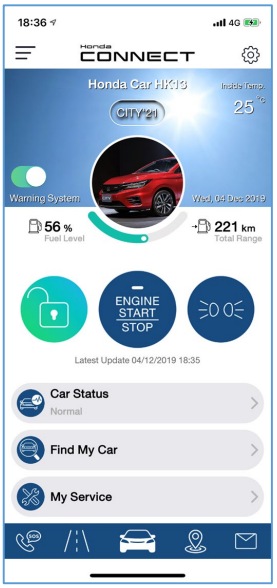
4-1 Remote Vehicle Control
4-1-1 Lock/Unlock (AOC)

Remote Unlock Success

Command will be conducted after authentication succeed.







* To Lock the doors, please go through the same process.

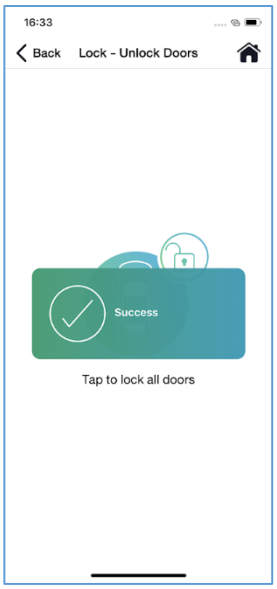
Usage Condition

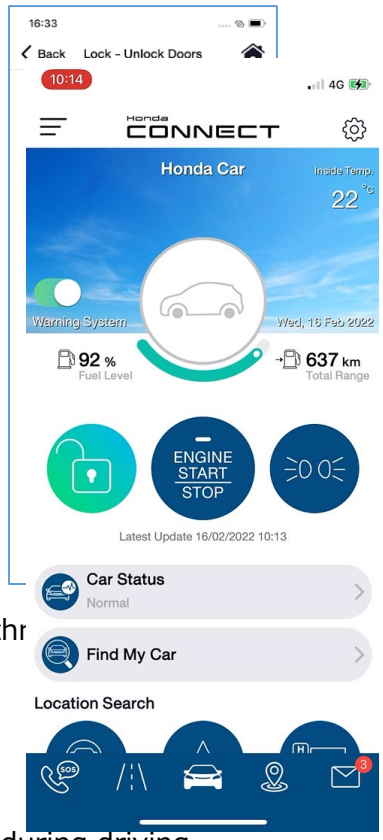
- Commands will be impossible during driving
- Car must be in IG OFF condition

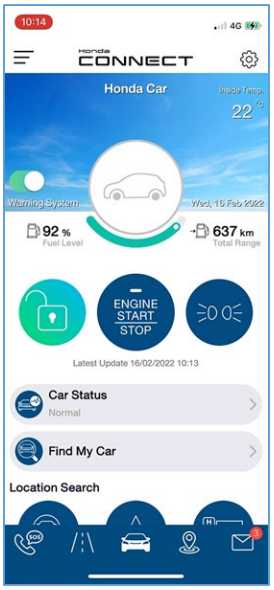
4-1 Remote Vehicle Control
4-1-1 Lock/Unlock (AUH)

Remote Unlock Success

Command will be conducted after authentication succeed.







* To Lock the doors, please go thr

Usage Condition

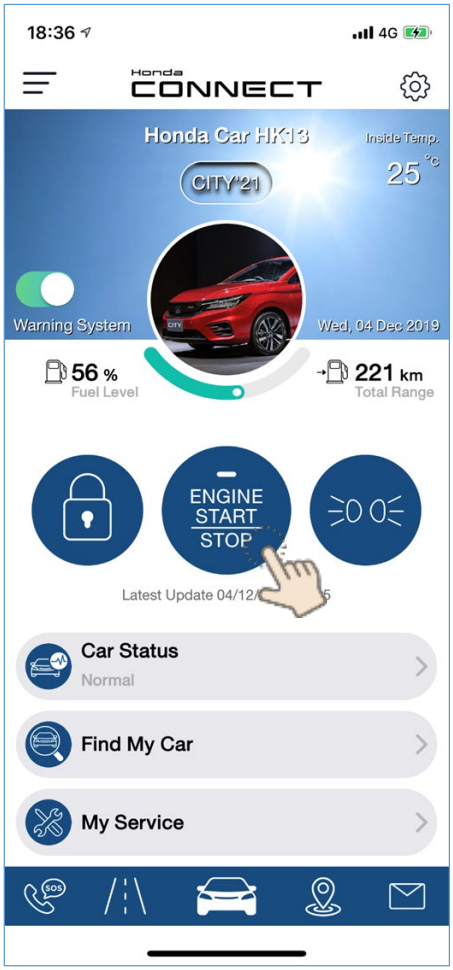
- Commands will be impossible during driving
- Car must be in IG OFF condition

4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop (AOC)

- This function can activate for engine start/stop with air-conditioning (A/C) control
- For using remote control, Honda CONNECT App will use your PIN code or biometric authentication(Face ID/Touch ID)
- At the first time to use remote control, user must set authentication with “PIN setting” (4 digits) at General Settings on Side Menu

Page of application function

Tap function icon to command remote Engine start and stop. A/C ON setting can also be conducted during this command setting.



Status Color: “Blue” is engine in “not start” status, “Green” is engine in “started” status.

4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop (AUH)

- This function can activate for engine start/stop with air-conditioning (A/C) control
- For using remote control, Honda CONNECT App will use your PIN code or biometric authentication(Face ID/Touch ID)
- At the first time to use remote control, user must set authentication with “PIN setting” (4 digits) at General Settings on Side Menu

Page of application function

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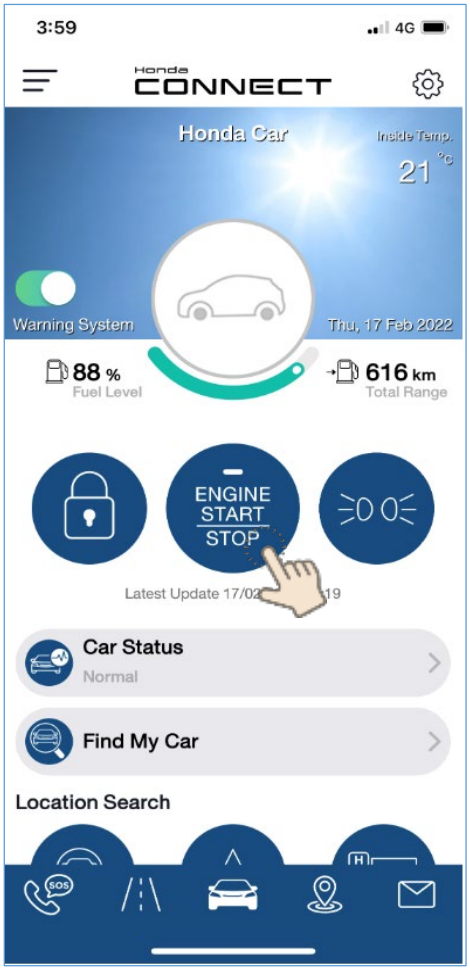
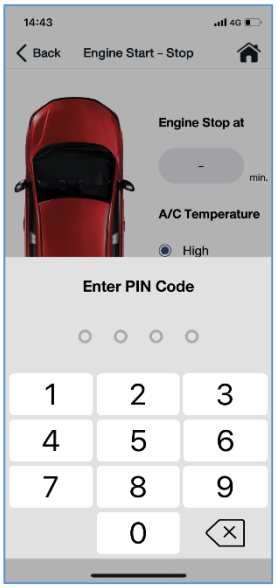


Status Color: “Blue” is engine in “not start” status, “Green” is engine in “started” status.

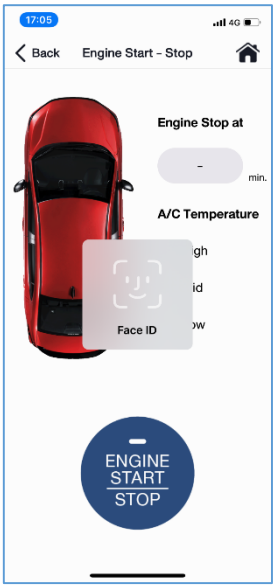
4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop

Page of authentication

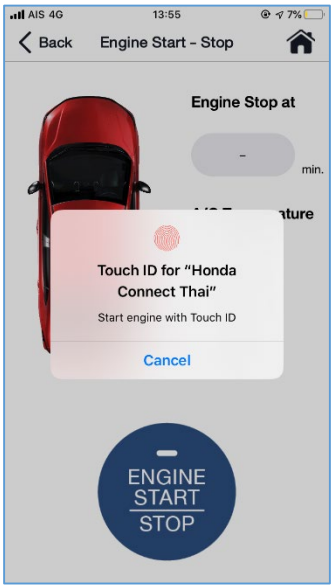
To assure the command was conducted by user, Honda CONNECT App will use mobile authentication. For using PIN, function will be locked if user input incorrect PIN for 5 times.



- PIN setting



- Face ID

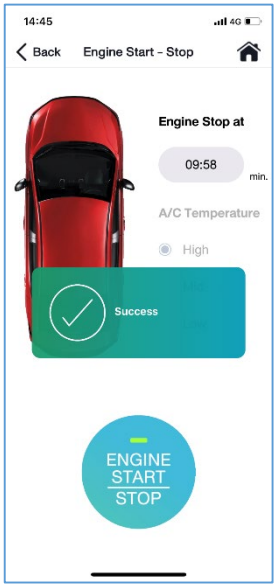


- Touch ID

Result of authentication

Server will response and show the result after authentication.

- Processing



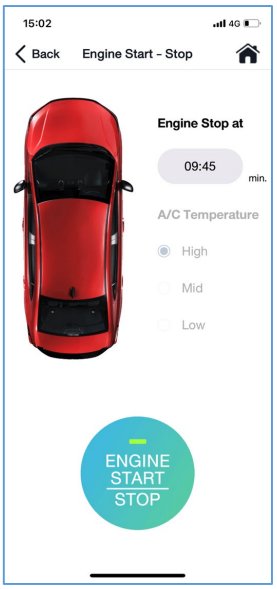
- Success

- Failed

4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop

Remote Engine start & A/C ON Success

Command will be conducted after authentication succeed. A/C temperature can be set in range of High temperature (High), Medium temperature (Mid) and Low temperature (Low).



*To stop engine, please go through same process.

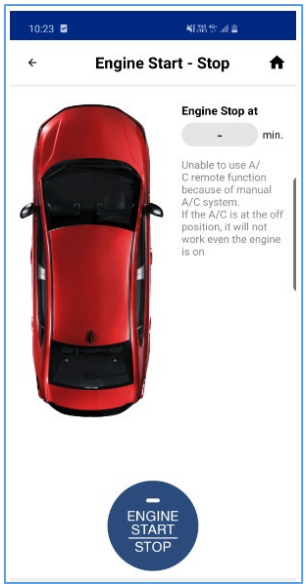
Usage Condition

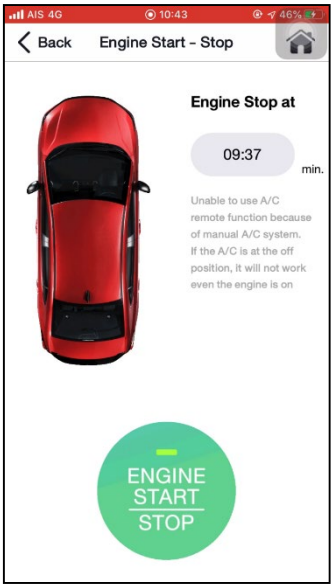
- Engine start time with A/C ON will be set 10 minutes. Starting time will be counted down automatically until engine will be stopped.
- Remote engine start/stop command can be activated only 2 times consecutively. User must use vehicle key to start engine manually then command can be possible by using Honda CONNECT App.
- Commands will be impossible during driving, trunk and/or hood is open
- Car must be in IG OFF condition
- Keep vehicle key outside the car
- Shift position must be at “P” position only for safety reason
- Commands may impossible if vehicle battery is low
- Before remote start engine, all door will be locked
- A/C is operated but may be no display on console in some model

4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop

Remote Engine start & A/C ON in manual A/C model

Command will be conducted after authentication succeed. In manual A/C model temperature setting is not available. In some model A/C will not operate even remote engine start, if A/C is turned off.
City 23YM, A/C will turn on even it was turn off before remote engine start. If fan speed is set at level 5 or less, A/C will operate at fan level 5. If fan speed is set at level 6 or more, A/C will operate at last setting fan speed.





*To stop engine, please go through same process.

Usage Condition

- Engine start time with A/C ON will be set 10 minutes. Starting time will be counted down automatically until engine will be stopped.
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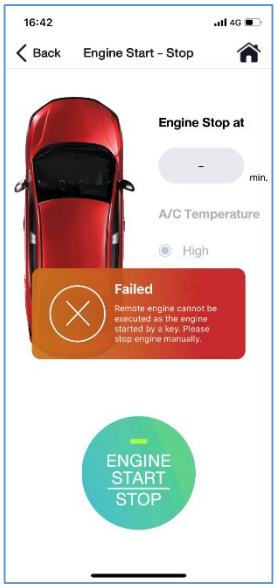
- Shift position must be at “P” position only for safety reason
- Commands may impossible if vehicle battery is low
- Before remote start engine, all door will be locked
- A/C is operated but may be no display on console in some model

4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop

Limitation of Remote Engine Stop Command

If car is started manually by vehicle key, it will NOT be able to stop engine via Honda CONNECT App for safety reasons. Only manual engine stop by vehicle key will be allowed.



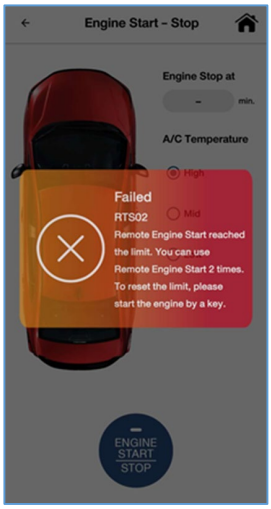
User will receive message as below;

Failed

Remote engine cannot be executed as the engine started by a key. Please stop engine manually.

Limitation of Remote Engine Start Command

If Remote engine start/stop command activated 2 times consecutively, it will NOT be able to start via Honda CONNECT App. User must user vehicle key to start engine manually then command can be possible by using Honda CONNECT App.



User will receive message as below;

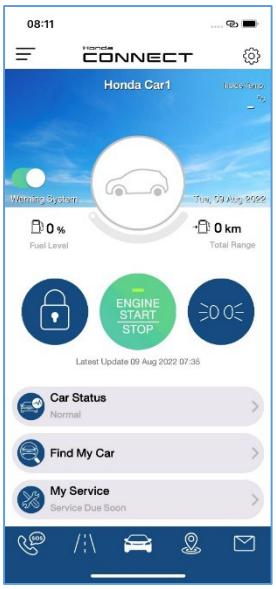
Failed

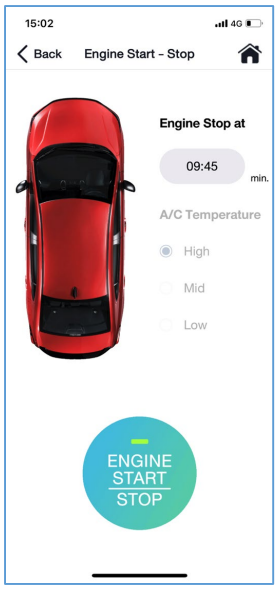
Remote engine start reached the limited. You can used Remote Engine Start 2 times. To reset the limit, please start the engine by a key.

4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop (AOC)

Limitation of TCU to update Remote Engine Status

Telematic Control Unit (TCU) will send update engine status only 1 time after commanded. As data is sent via telecommunication network which engine status may not update due to network error. Below are the sample cases;





1. Engine Start/Stop button is remained activate after send engine stop command;

Cause;

Engine stop data is lost while sending due to network error.

Solution;

Push IG ON then IG OFF on vehicle to update correct status.

2. Engine Start/Stop button is remained activate after send engine stop command;

Cause;

Fast command Start engine then Stop engine may cause data mis order. Engine Stop command may send prior Engine Start command then button status is keep activated even actual engine is stop.

Solution;

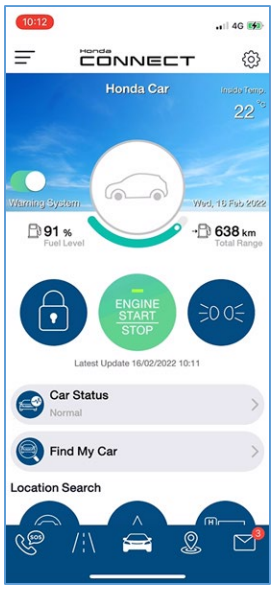
Push IG ON then IG OFF on vehicle to update correct status.

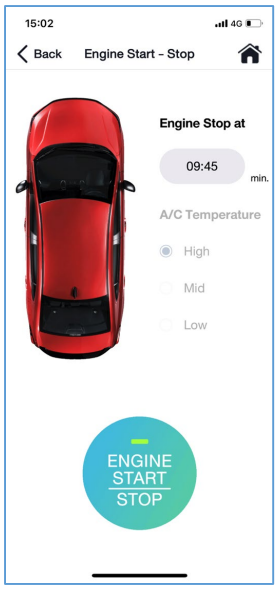
However, these cases are rarely occurred.

4-1 Remote Vehicle Control
4-1-2 Engine Start/Stop (AUH)

Limitation of TCU to update Remote Engine Status

Telematic Control Unit (TCU) will send update engine status only 1 time after commanded. As data is sent via telecommunication network which engine status may not update due to network error. Below are the sample cases;





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Fast command Start engine then Stop engine may cause data mis order. Engine Stop command may send prior Engine Start command then button status is keep activated even actual engine is stop.

Solution;

Push IG ON then IG OFF on vehicle to update correct status.

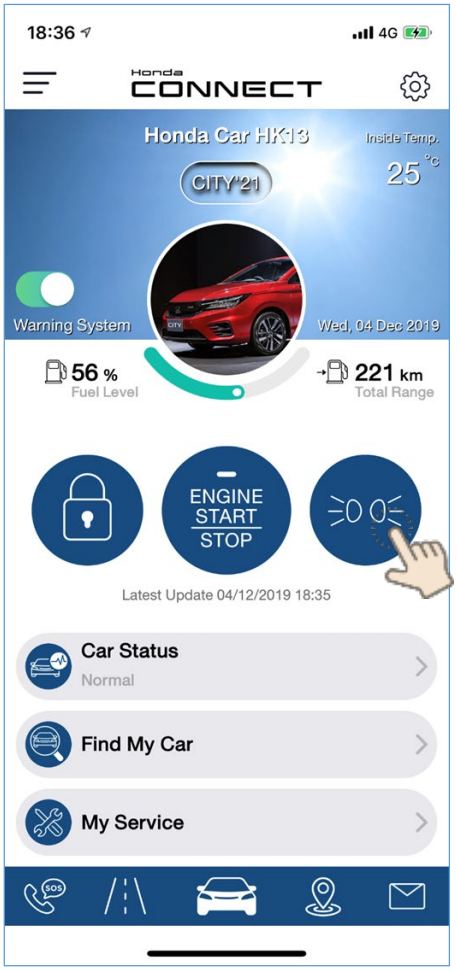
However, these cases are rarely occurred.

4-1 Remote Vehicle Control
4-1-3 Light ON (AOC)

■ This function can activate for Light ON.

Page of application function

Tap function icon to command remote light ON.

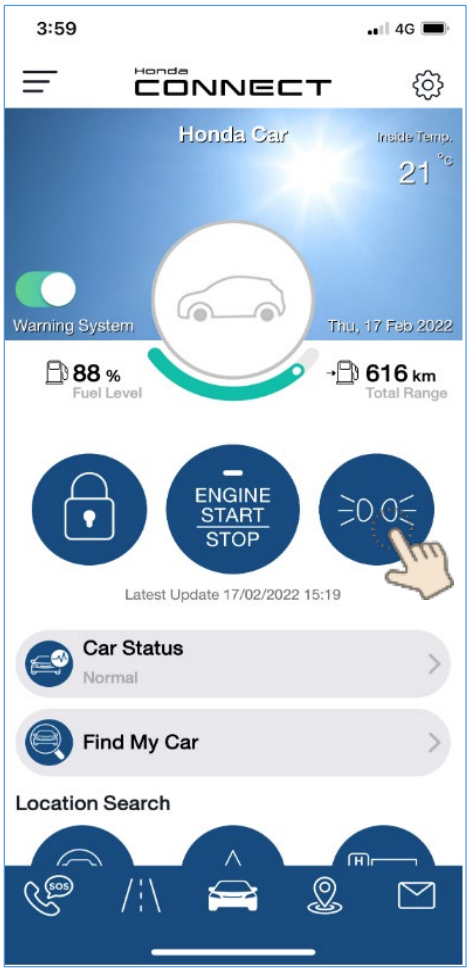


4-1 Remote Vehicle Control
4-1-3 Light ON (AUH)

■ This function can activate for Light ON.

Page of application function

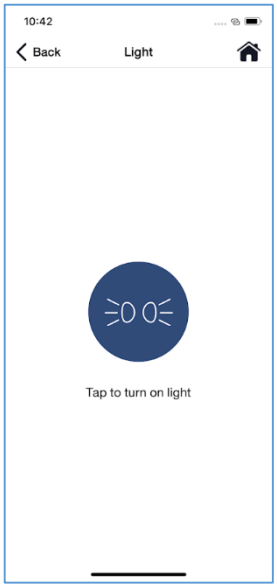
Tap function icon to command remote light ON.

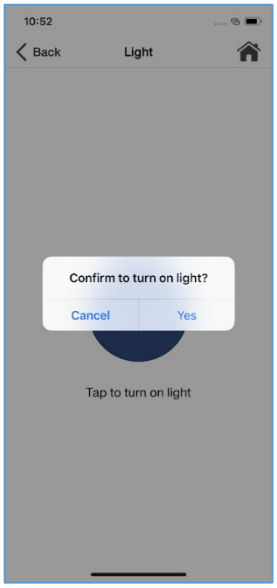


4-1 Remote Vehicle Control
4-1-3 Light ON

Select to turn on light

To assure the command will be conducted, confirmation message will display.

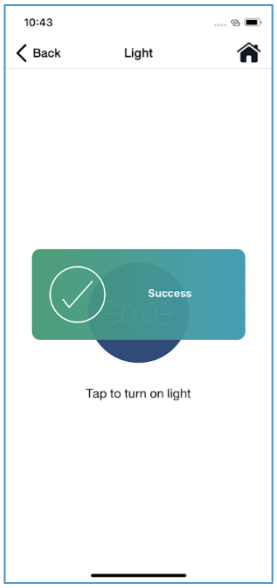




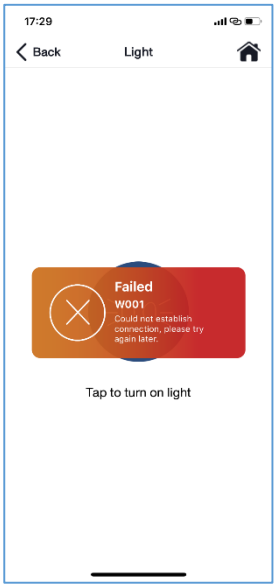
Result of command

Server will response and show the result of command.

- Processing



- Success

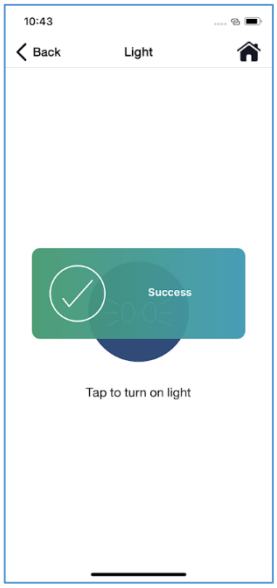


- Failed

4-1 Remote Vehicle Control
4-1-3 Light ON

Remote Light ON Success

To assure the command will be conducted, confirmation message will display.



Usage Condition

- When remote light is activated both headlight and tail light will turn on and continue blinking for 30 seconds. Then it will turn off automatically.
- During activation, it is unable to turn off by Honda CONNECT App. Function icon on TOP page1 always keep in Blue color.
- Remote activated light will be possible to turn off by door unlock.
- Commands will be impossible during driving
- Car must be in IG OFF condition

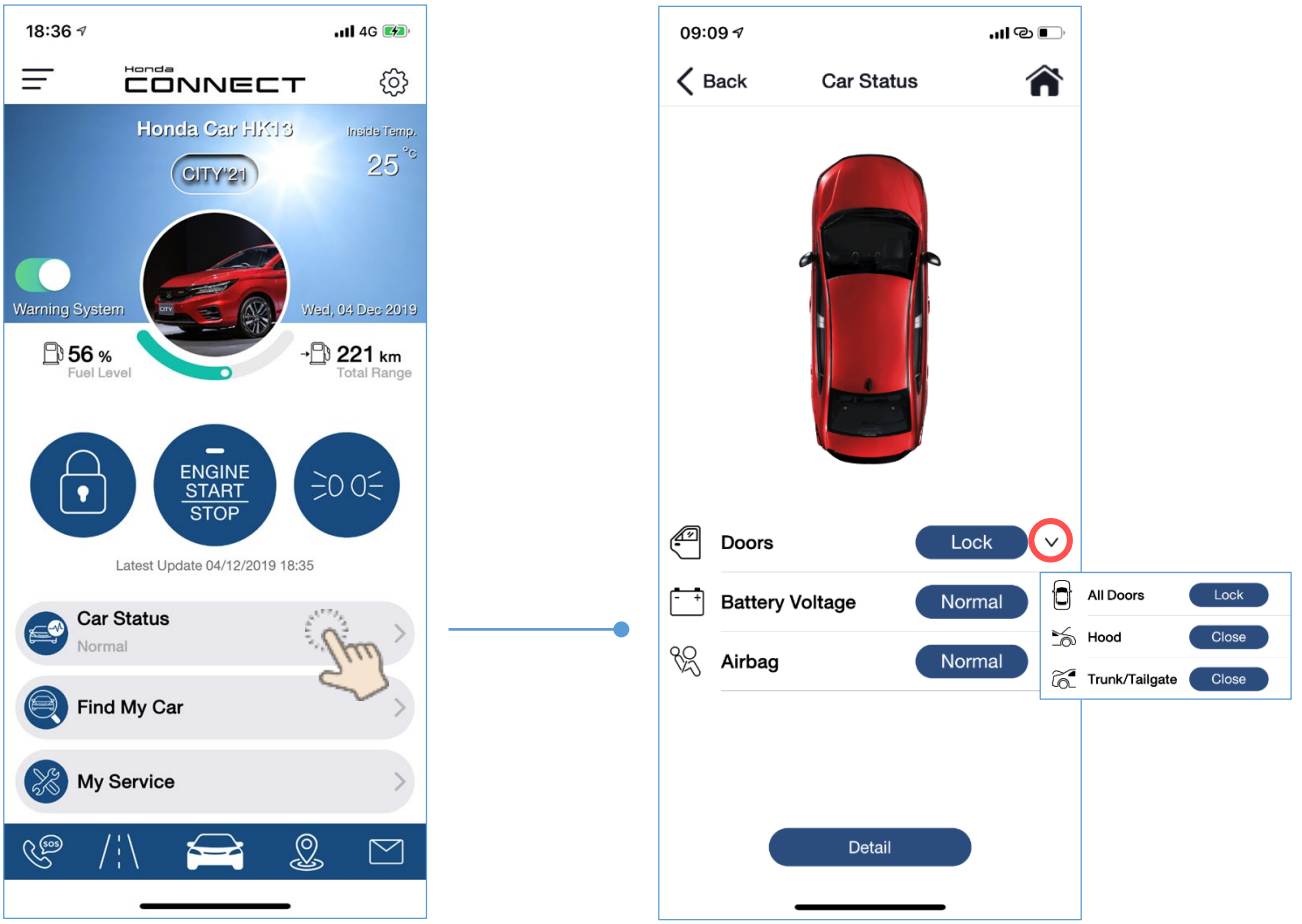
<Chapter4> Application Function

4-2 Car Status

4-2 Car Status (AOC)

Application Function – Car Status: Vehicle information will be connected and displayed on Honda CONNECT application which user can check and get alert as car status. To get ready for driving, user can check car status before driving.

Application Function –
Car Status



4-2 Car Status (AUH)

Application Function – Car Status: Vehicle information will be connected and displayed on Honda CONNECT application which user can check and get alert as car status. To get ready for driving, user can check car status before driving.

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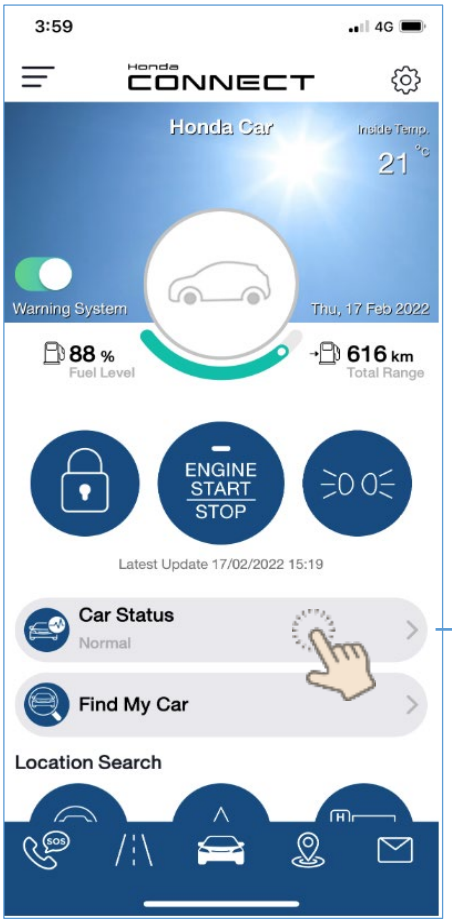
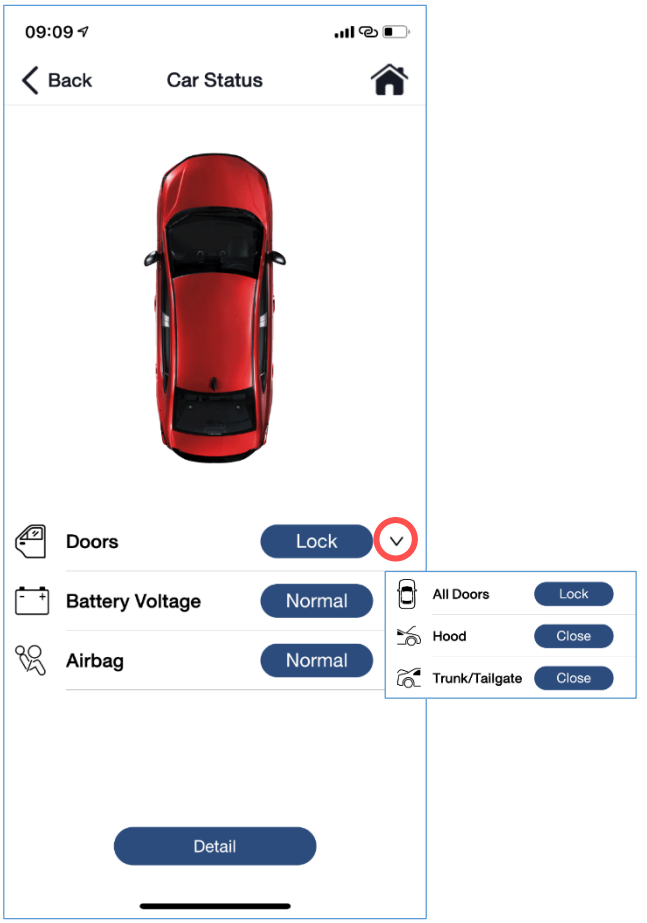
Car Status



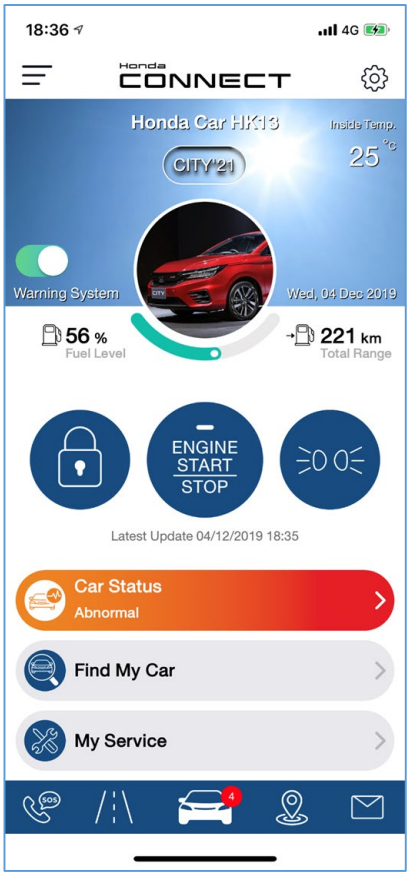


4-2 Car Status (AOC)

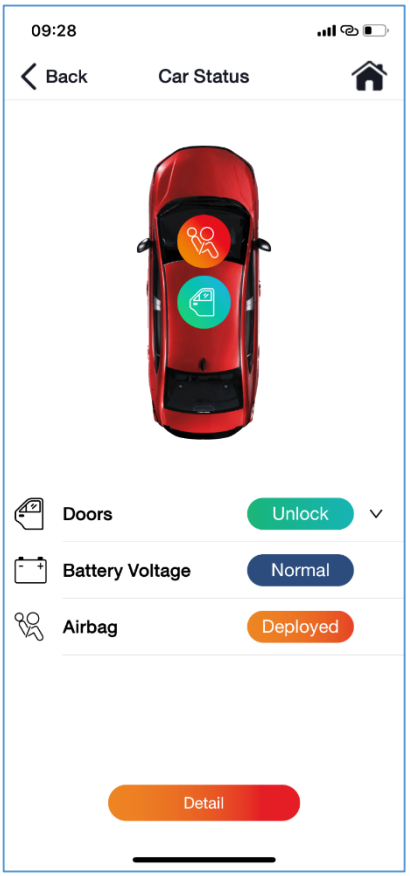
Car Status Display

Car status will display connected function detection and alert as a vehicle dashboard.

TOP Page



Car Status



<Status Color Type>

- Button and tap colors display will represent function status as following examples.

Normal Lock Normal

Active Unlock Open

Monitor Monitor

Abnormal Abnormal Deployed

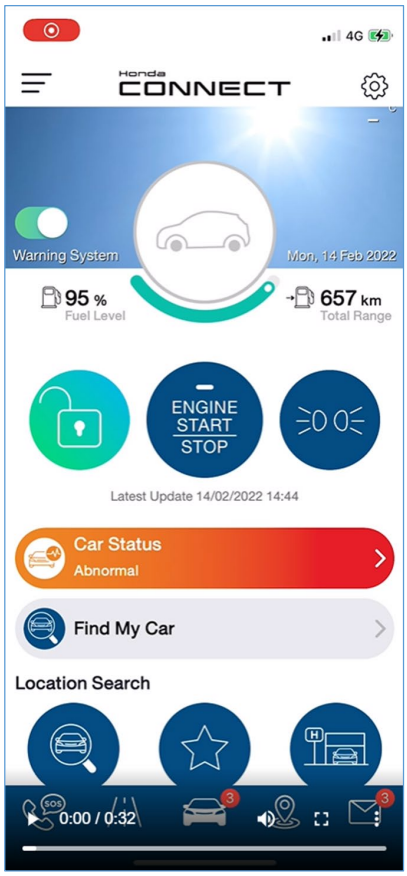
- When car status is abnormal condition, tap “Detail” button to see detected status information.
- Even connected function on Car status is normal, tap color can change to abnormal color due to alert message from Airbag deployment, Geo fencing, Speed alert and Security alarm.

4-2 Car Status (AUH)

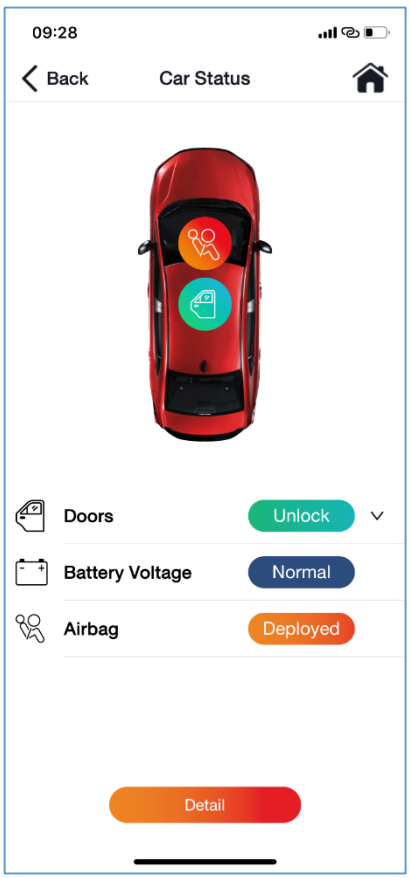
Car Status Display

Car status will display connected function detection and alert as a vehicle dashboard.

TOP Page



Car Status



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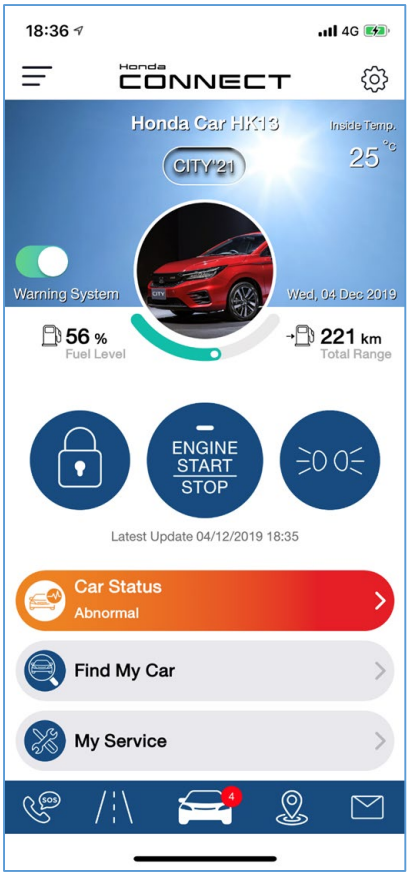
4-2 Car Status

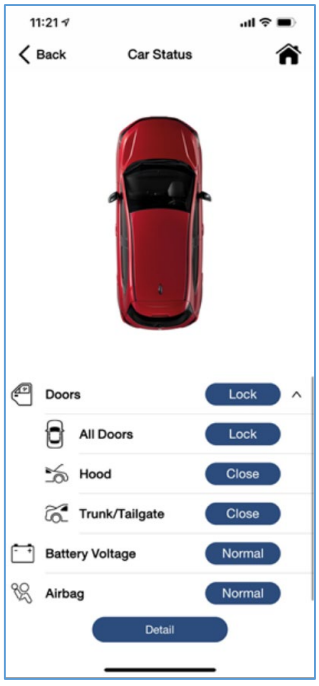
Car Status Display – Battery Voltage Status (AOC)

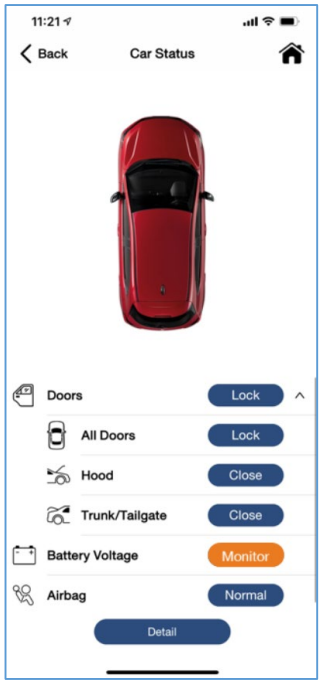
Car status can show battery voltage status. There are 3 battery voltage status: normal, monitor and abnormal.

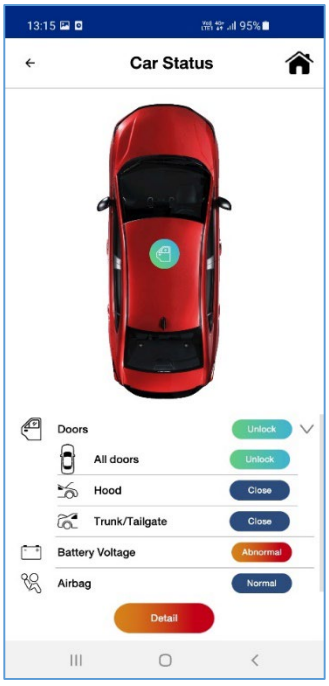
TOP Page



Battery Voltage Status







Battery Voltage Status

- Battery Voltage shows status “Normal” (Blue) when voltage is more than or equal 12.3 V.
- Battery Voltage status will be changed to “Monitor” (Orange) when voltage is between 11.55 V. < X < 12.3 V. In this condition, engine may be difficult to start.
- Battery Voltage status will be changed to “Abnormal” (Red) when voltage is less than or equal 11.55 V.

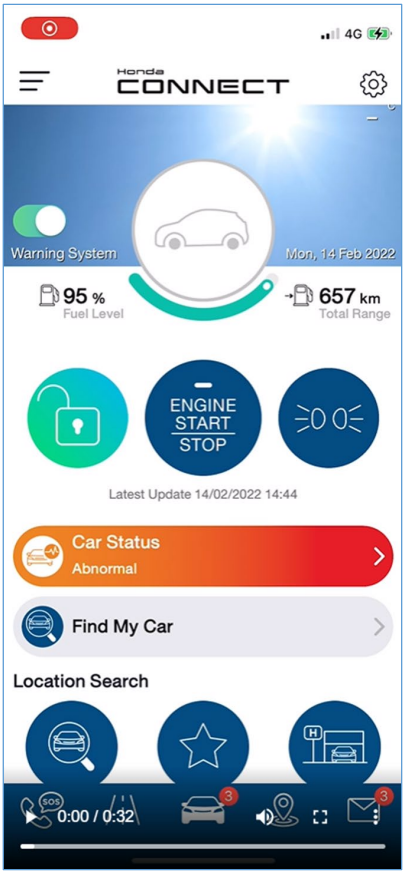
Remark: Battery voltage status is recommended under normal condition.

4-2 Car Status

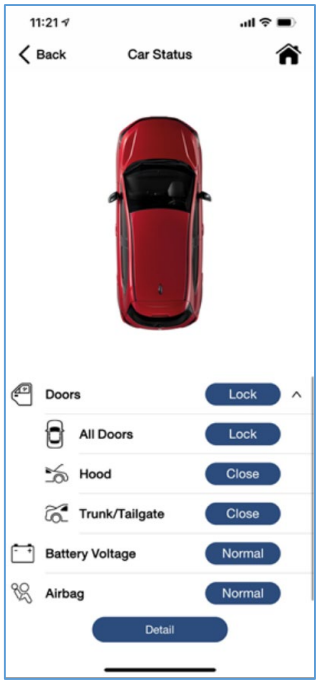
Car Status Display – Battery Voltage Status (AUH)

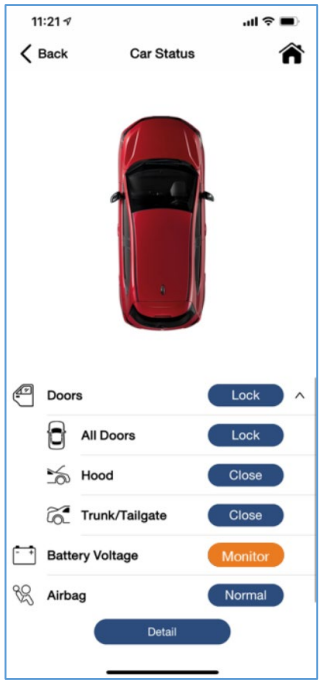
Car status can show battery voltage status. There are 3 battery voltage status: normal, monitor and abnormal.

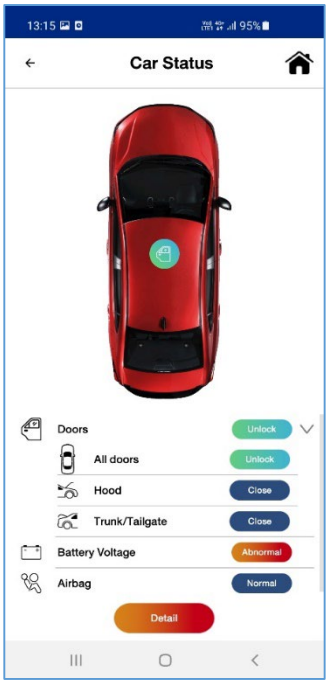
TOP Page



Battery Voltage Status







Battery Voltage Status

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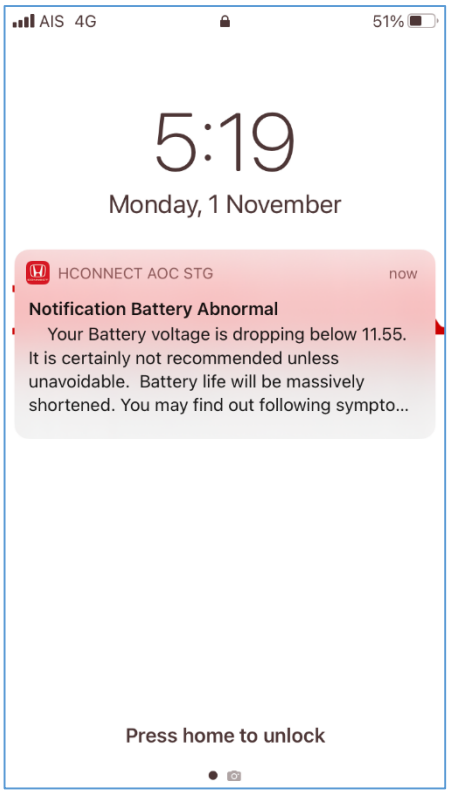
Remark: Battery voltage status is recommended under normal condition.

4-2 Car Status (AOC)

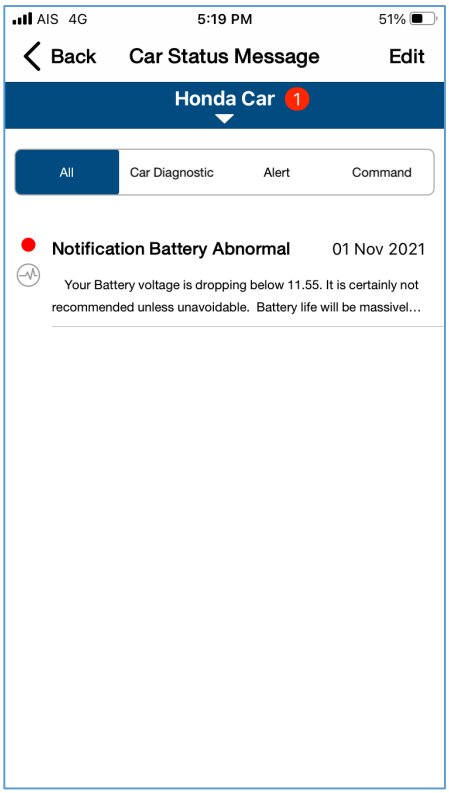
Car Status Display – Battery Voltage Status

- When battery voltage is in abnormal condition, user will receive push notification and car status will be changed to alert color (Orange).
- User can check user's car status by 2 ways.
    1. From Push Notification
    2. From TOP Page

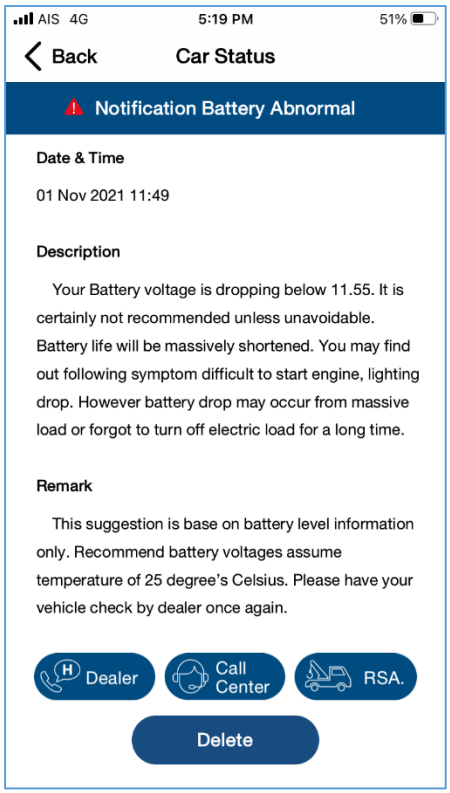
1. From Push Notification



❶ Tap notification to check user's car status message in Car Status Message screen



❷ Select message to view the detail.



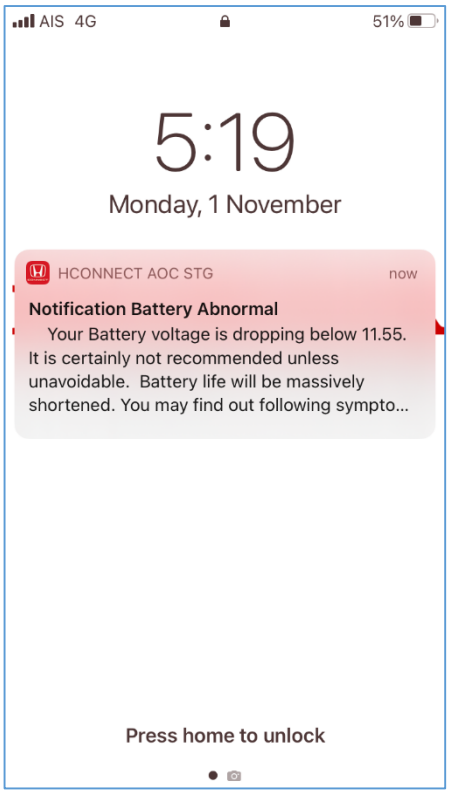
❸ Display notification details

4-2 Car Status (HNZ)

Car Status Display – Battery Voltage Status

- When battery voltage is in abnormal condition, user will receive push notification and car status will be changed to alert color (Orange).
- User can check user's car status by 2 ways.
    1. From Push Notification
    2. From TOP Page

1. From Push Notification



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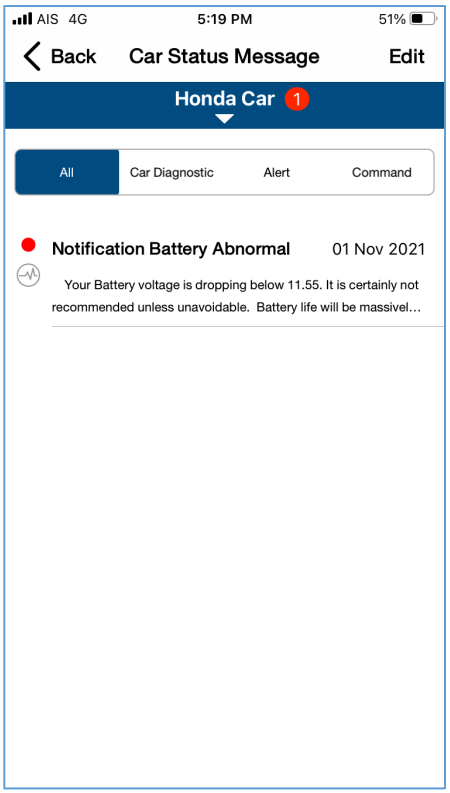
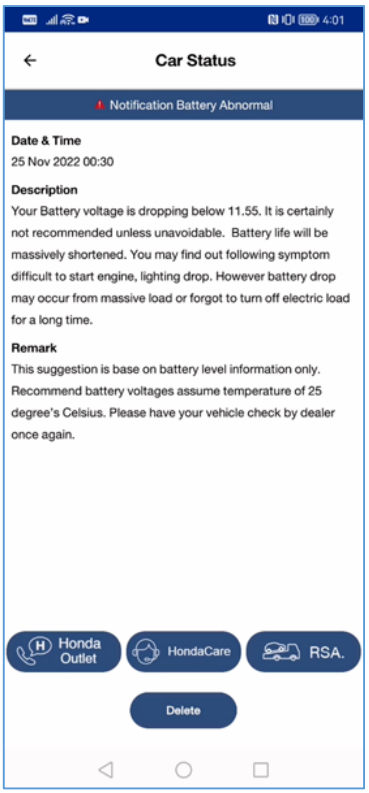


❷ Select message to view the detail.

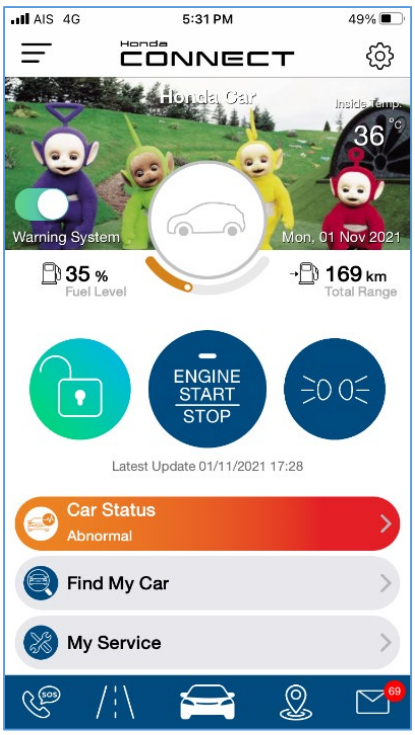


❸ Display notification details

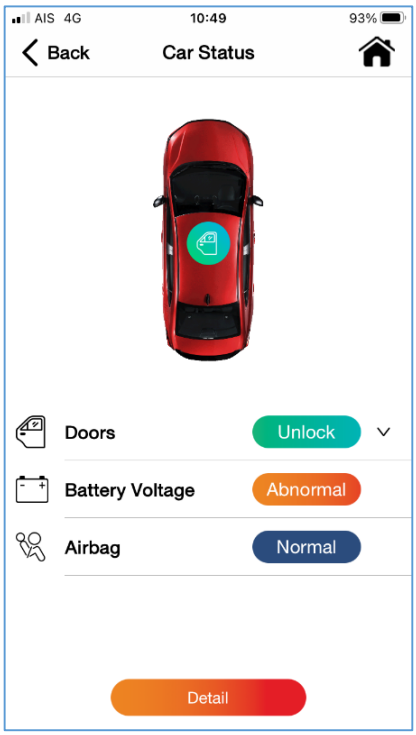
4-2 Car Status (AOC)

Car Status Display – Battery Voltage Status

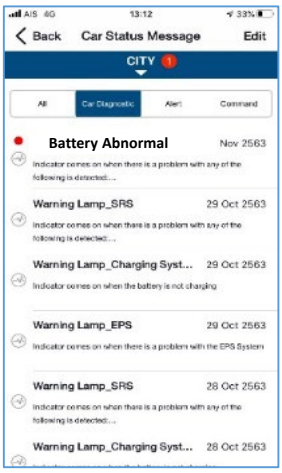
2. From Top Page

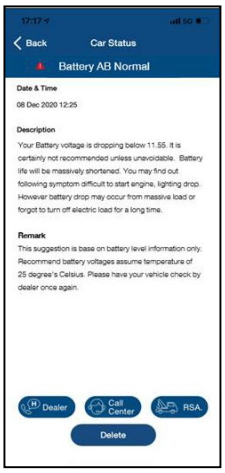


❶ Car Status will changed to alert (red) user. Tap Car Status bar to view Car Status screen.



❷ “Detail” button will change to red if battery voltage status become abnormal. Tap “Detail” button to view car status message.



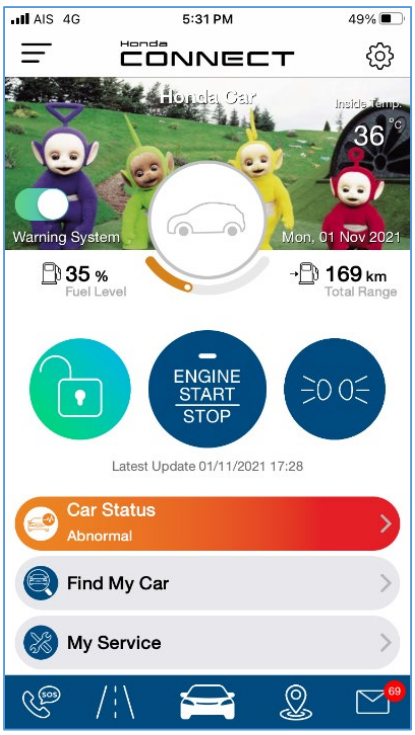


❸ In car status message screen, select message to view detail.

4-2 Car Status (HNZ)

Car Status Display – Battery Voltage Status

2. From Top Page



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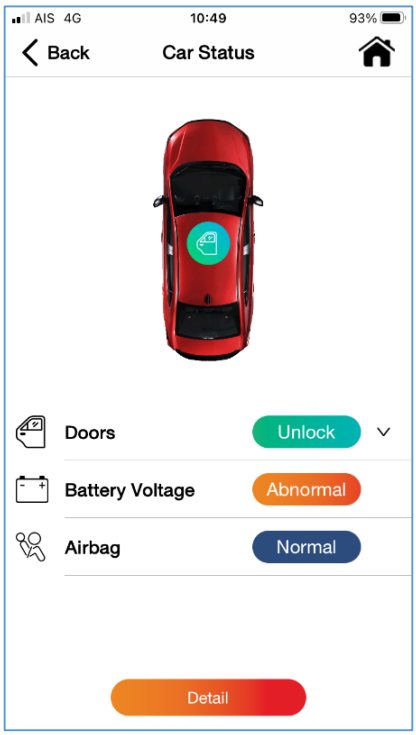

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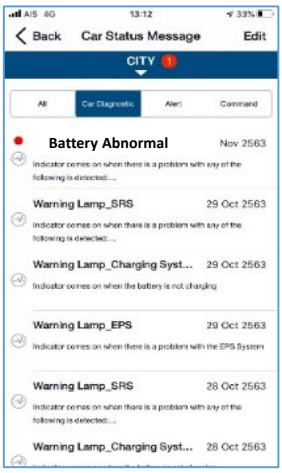
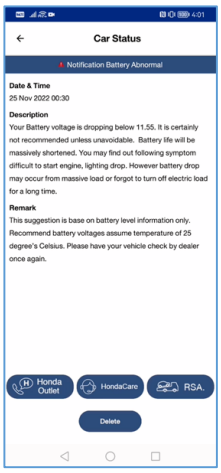


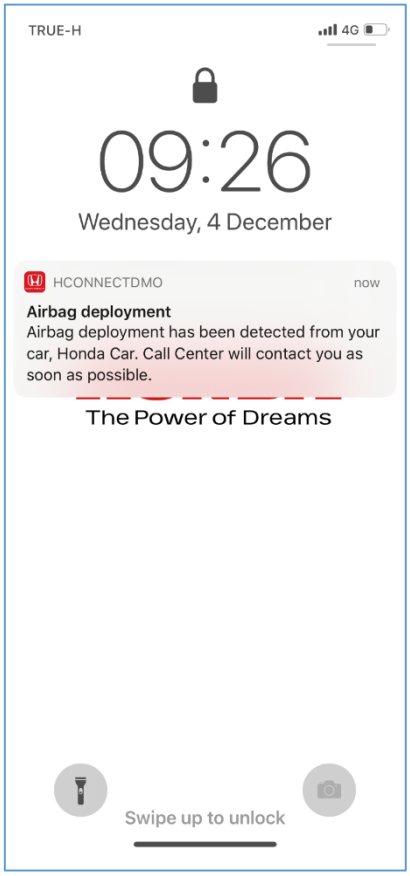


❸ In car status message screen, select message to view detail.

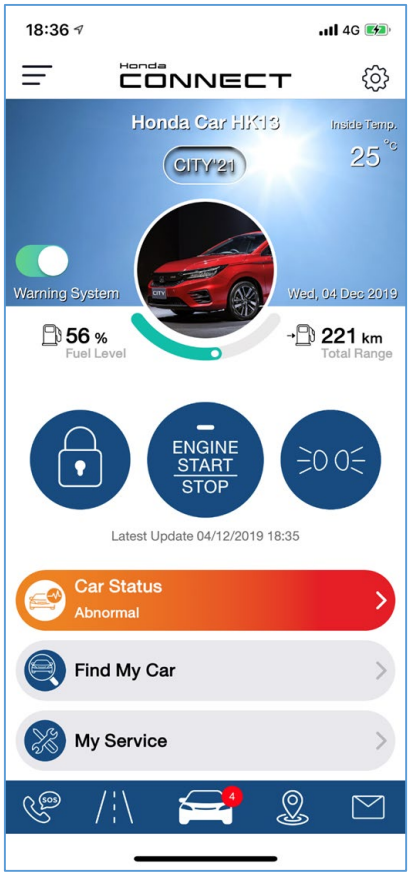
4-2 Car Status
4-2-1 Vehicle Dashboard – Automatic Collision Detection (AOC)

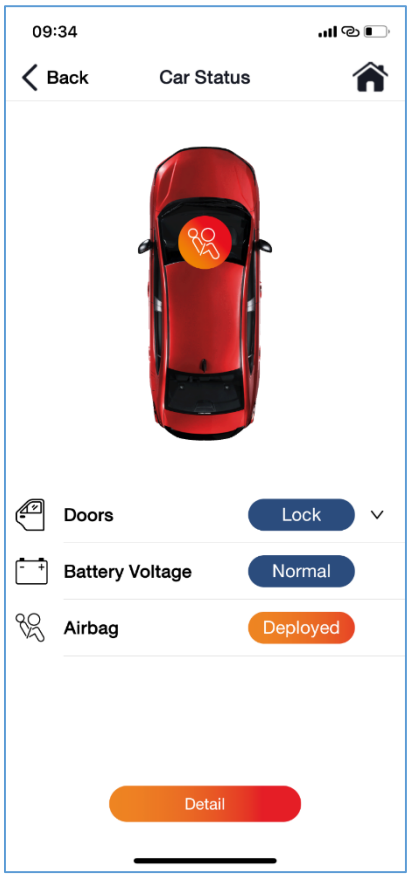
- When Airbag deployment is detected, user will receive push notification and car status will be changed to alert color (Orange).
- User can check user's car status by 2 ways.
    1. From Push Notification
    2. From TOP Page

1. Push Notification



2. TOP Page





Remark:
Honda Call Center will also receive notification when airbag deployment so that operator can provide emergency support to user promptly.

4-2 Car Status
4-2-1 Vehicle Dashboard – Automatic Collision Detection (AUH)

- When Airbag deployment is detected, user will receive push notification and car status will be changed to alert color (Orange).
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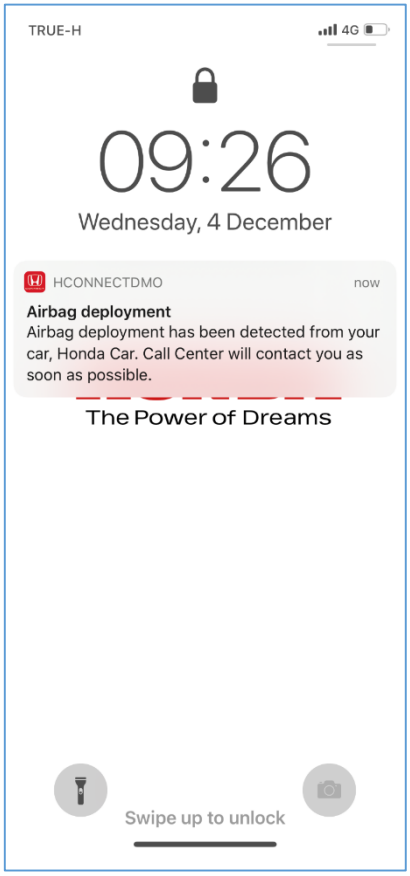
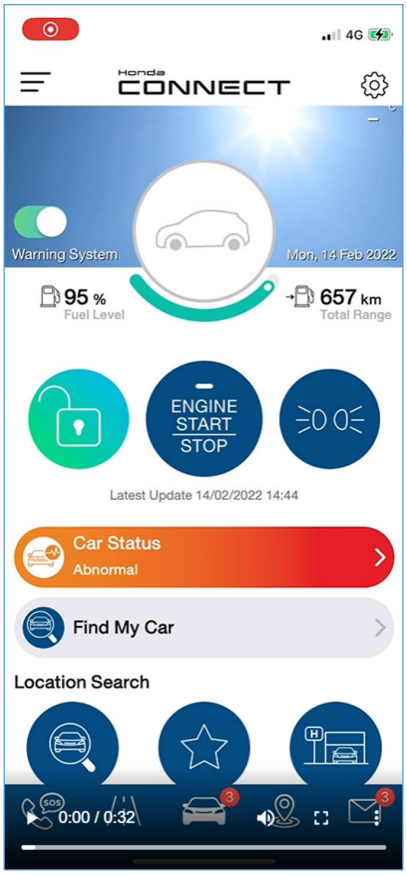
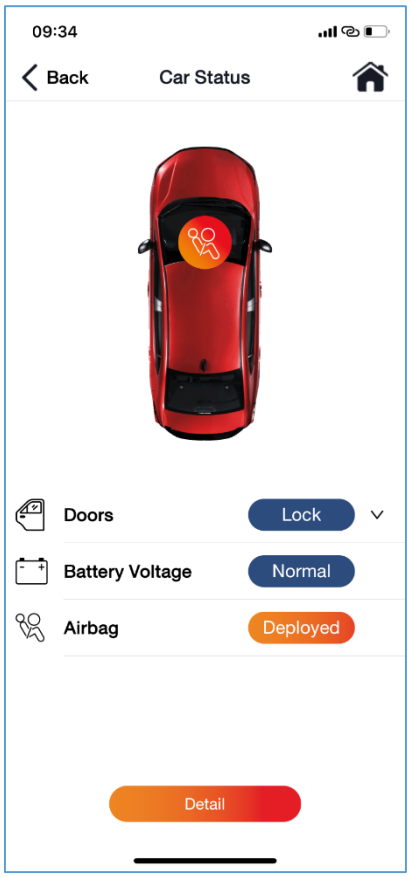


2. TOP Page

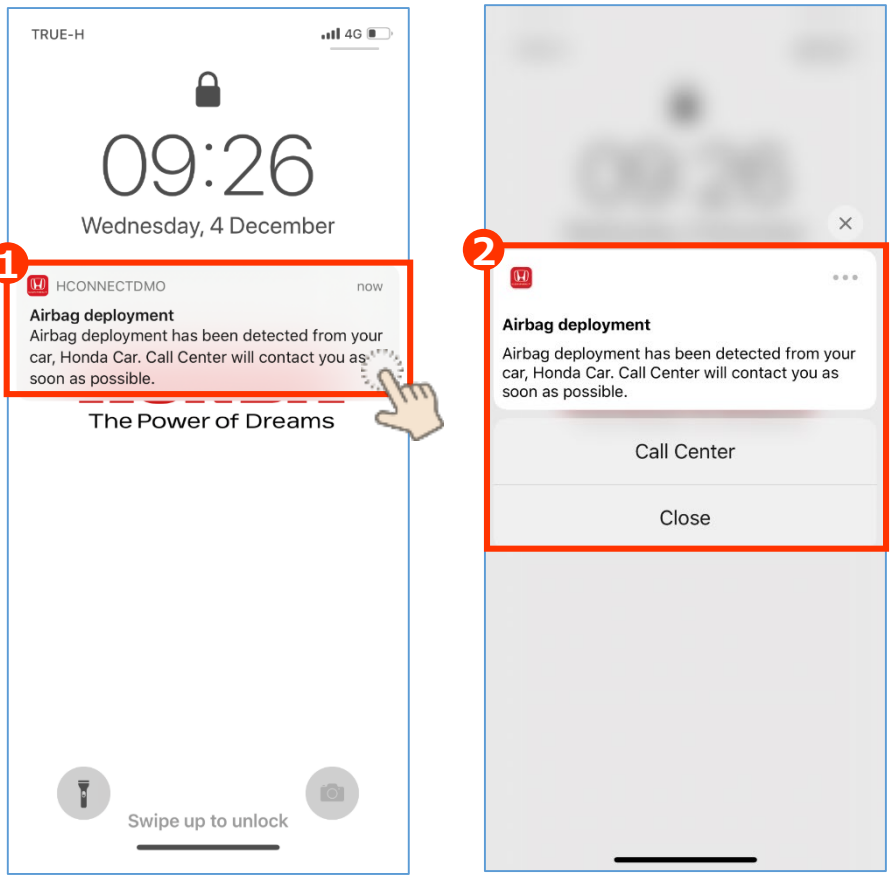




Remark:
Honda Call Center will also receive notification when airbag deployment so that operator can provide emergency support to user promptly.

4-2 Car Status
4-2-1 Vehicle Dashboard – Automatic Collision Detection

1. Push Notification: User will receive push notification on mobile screen.



❶ Hold tapping on push notification, then it will display* Call Center and Close button

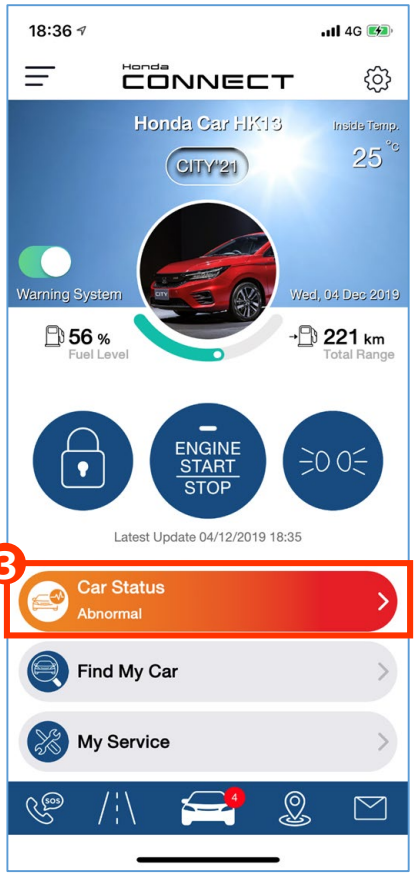
❷ Select button to take action.

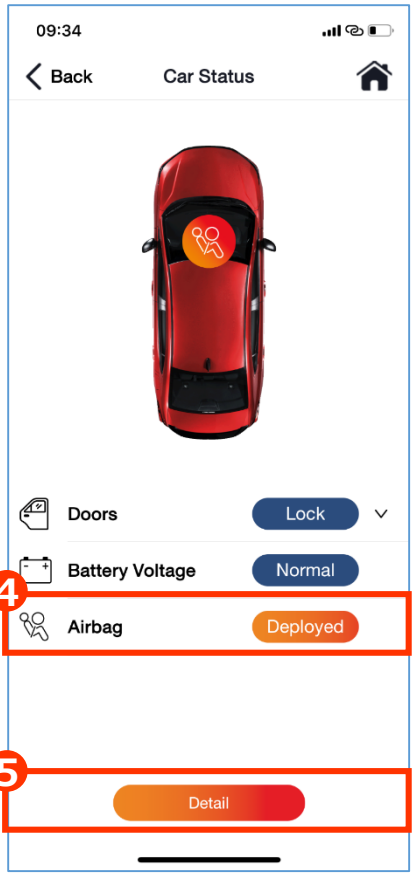
- Call Center: Tap to call out to Call Center for emergency support
- Close: Tap to close notification

*Push notification display layout will be difference based on mobile phone model and operating system (iOS/Android)

4-2 Car Status
4-2-1 Vehicle Dashboard – Automatic Collision Detection (AOC)

2. TOP Page: Car Status will change to alert (Orange) user.





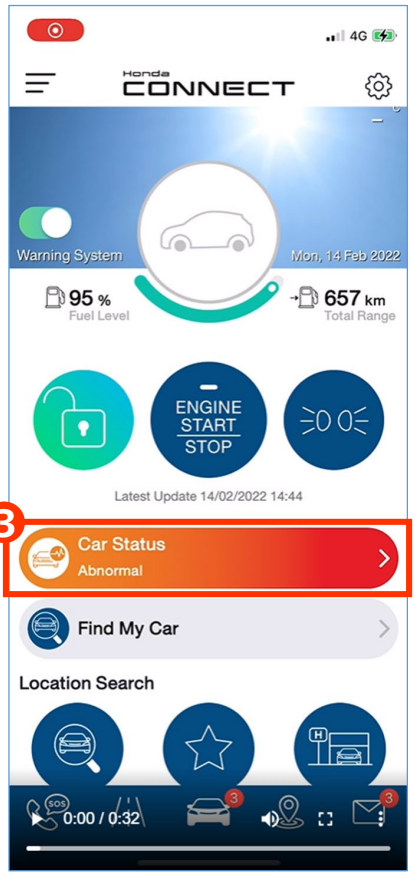
❸ Car status display alert

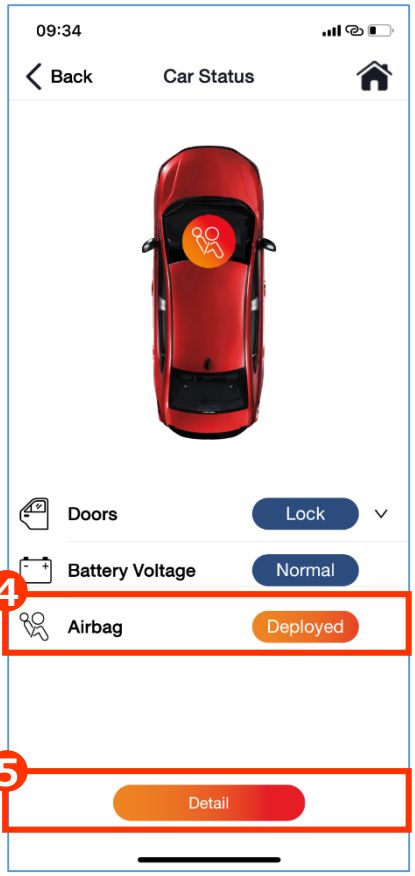
❹ Vehicle dashboard display Airbag as “Deployed” with icon on vehicle image

❺ Tap Detail to see more detection details (refer to next page)

4-2 Car Status
4-2-1 Vehicle Dashboard – Automatic Collision Detection (AUH)

2. TOP Page: Car Status will change to alert (Orange) user.





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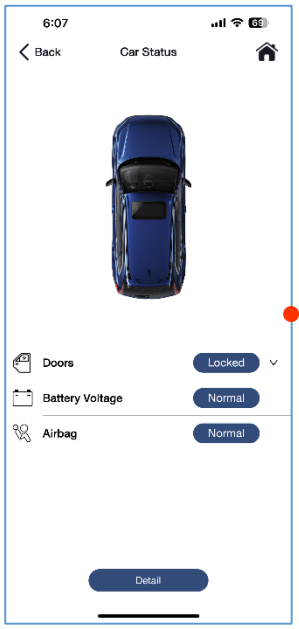
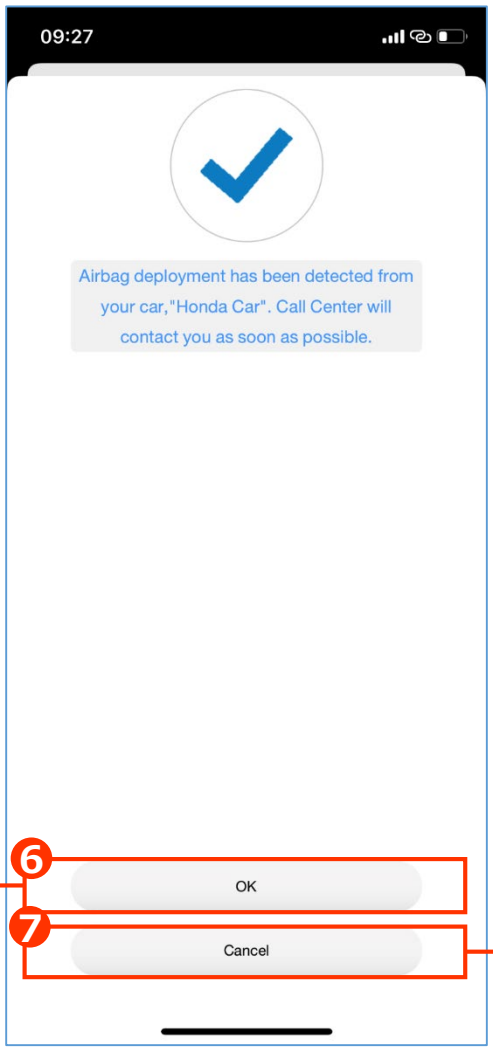
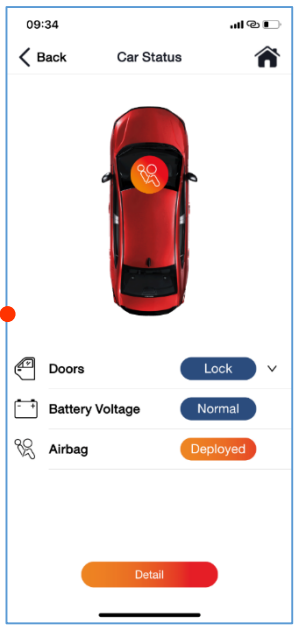
4-2 Car Status
4-2-1 Vehicle Dashboard – Automatic Collision Detection (AOC)

When user tap “Detail” in Car status dashboard, Airbag deployment message will display.







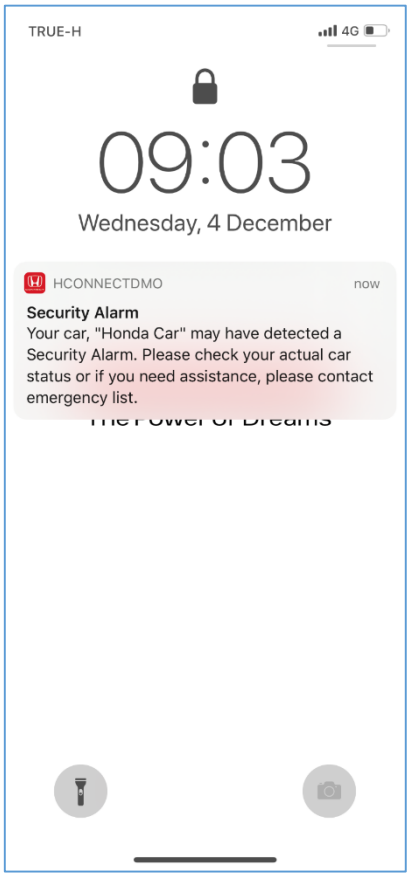
❻ Tap “OK“ button, Airbag deployment notification will be dismissed and page will go to Car status

❼ Tap “Cancel” button. page will go to Car status. User can re-access Airbag deployment detail by tapping ”Detail” button

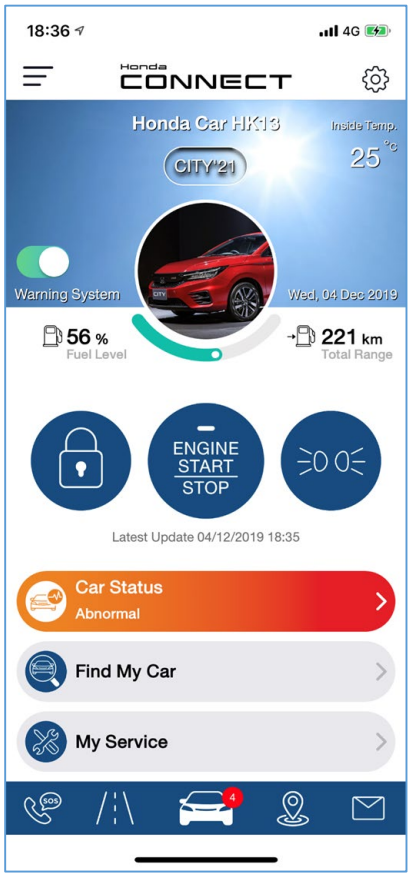
4-2 Car Status
4-2-1 Vehicle Dashboard – Security Alarm (AOC)

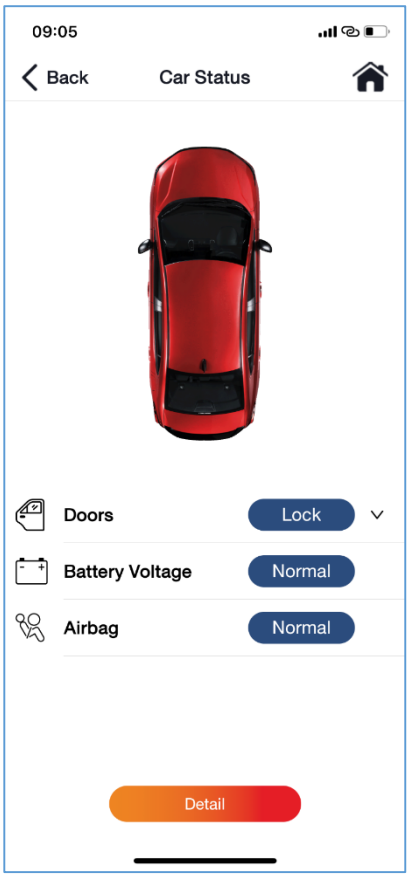
- When security alarm activates (alarm activates when door, trunk, bonnet forcibly opened), user will receive push notification and can recognize vehicle situation.
- User can check user's car status by 2 ways.
    1. From Push Notification
    2. From TOP Page

1. Push Notification



2. TOP Page





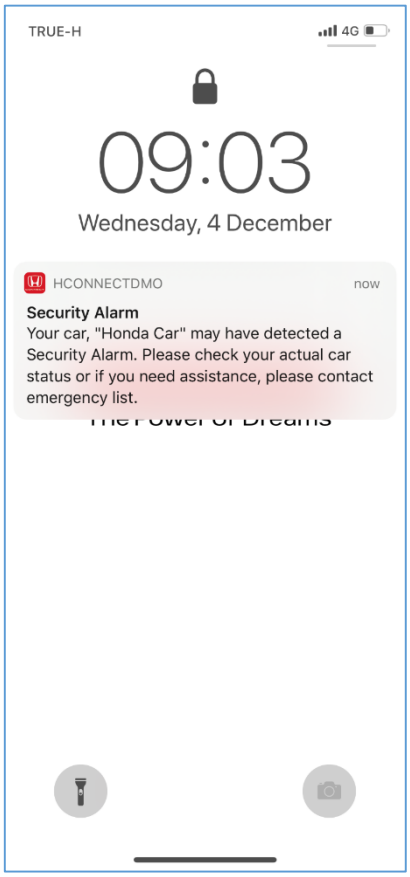
Limitation of Security Alarm detection

Function will be detected whenever vehicle security alarm is activated. However, security alarm function cannot differentiate whether security alarm activated from which situation (Door, trunk, bonnet forcibly opened or window glass broken or heavy shaking car or else.

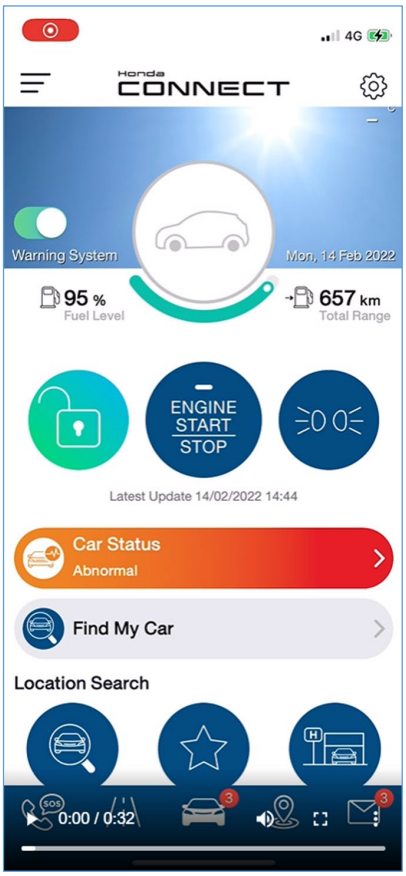
4-2 Car Status
4-2-1 Vehicle Dashboard – Security Alarm (AUH)

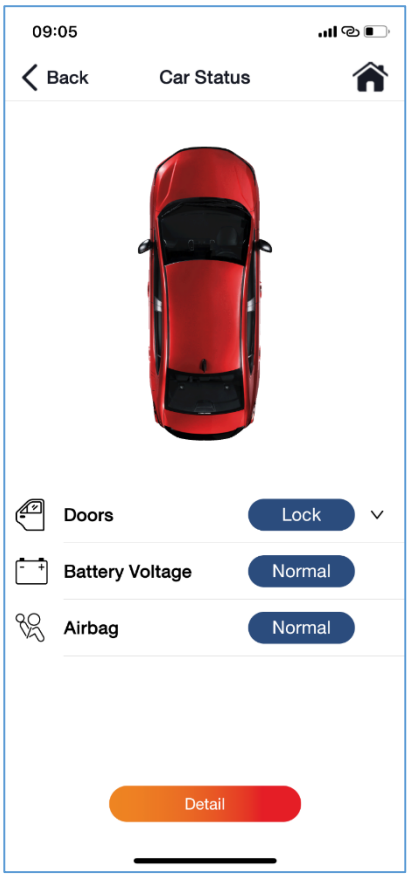
- When security alarm activates (alarm activates when door, trunk, bonnet forcibly opened), user will receive push notification and can recognize vehicle situation.
- User can check user's car status by 2 ways.
    1. From Push Notification
    2. From TOP Page

1. Push Notification



2. TOP Page



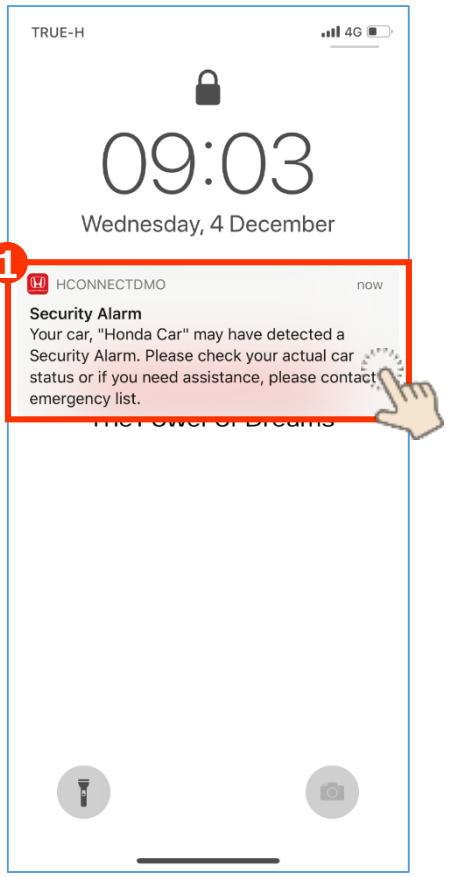


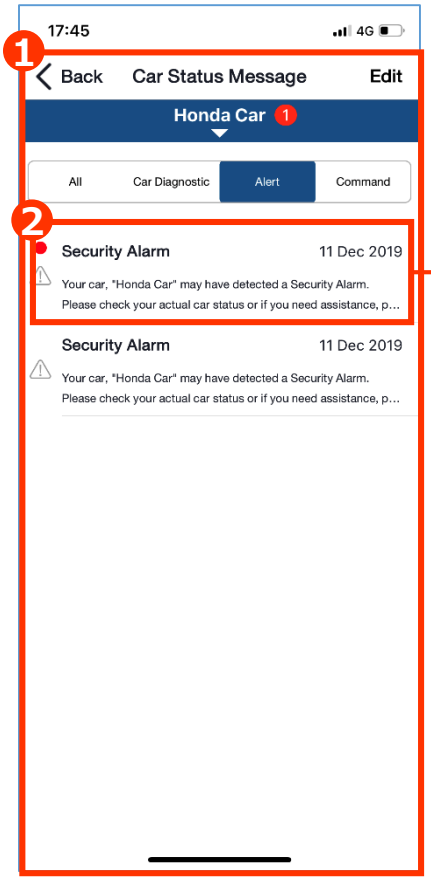
Limitation of Security Alarm detection

Function will be detected whenever vehicle security alarm is activated. However, security alarm function cannot differentiate whether security alarm activated from which situation (Door, trunk, bonnet forcibly opened or window glass broken or heavy shaking car or else.

4-2 Car Status
4-2-1 Vehicle Dashboard – Security Alarm

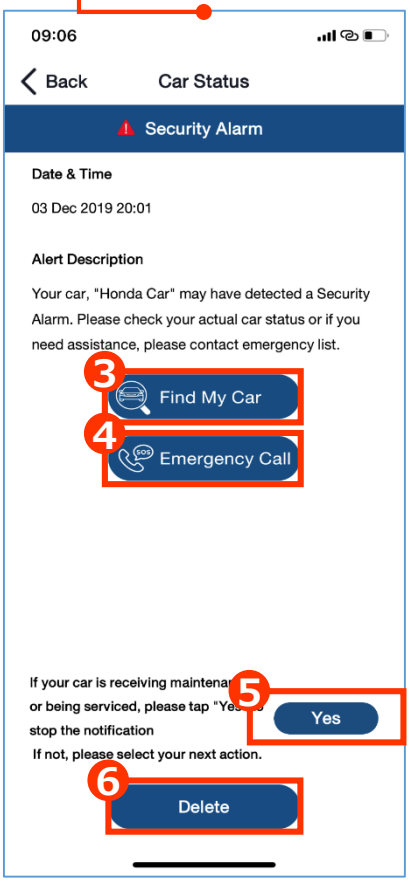
1. Push Notification: User will receive push notification on mobile screen.





❶ Tap push notification. Page will go to “Car Status Message”

❷ Tap on alert message to see detail



❸ In case user wants to check car’s location, tap “Find My Car” button and use this function (refer to 4-3 Find My Car)

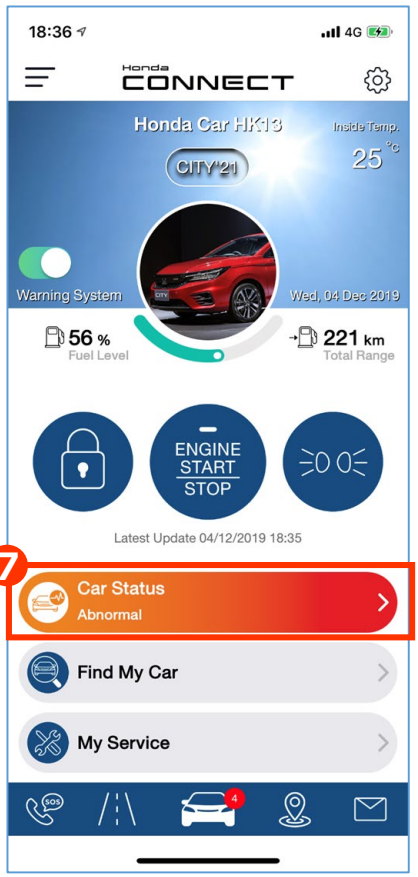
❹ In case user needs support, tap “Call Center” button to call operator

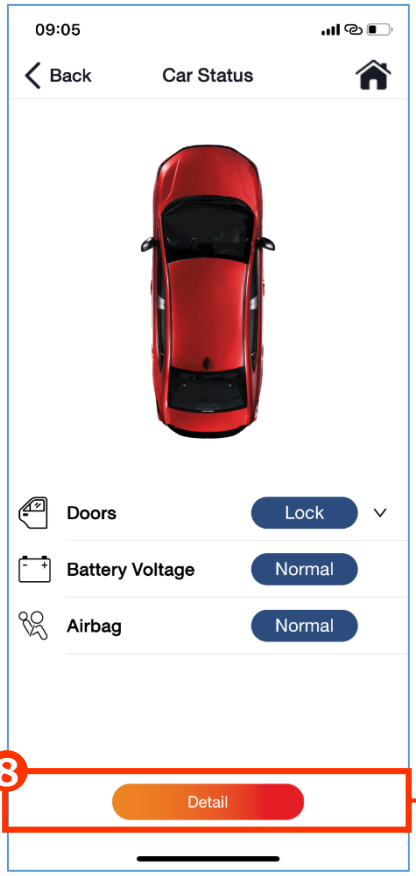
❺ In case user’s car is in maintenance service, tap “Yes” to skip alert

❻ If user don’t need this alert anymore, tap delete alert

4-2 Car Status
4-2-1 Vehicle Dashboard – Security Alarm (AOC)

2. TOP Page: Car Status will change to alert (Orange) user.

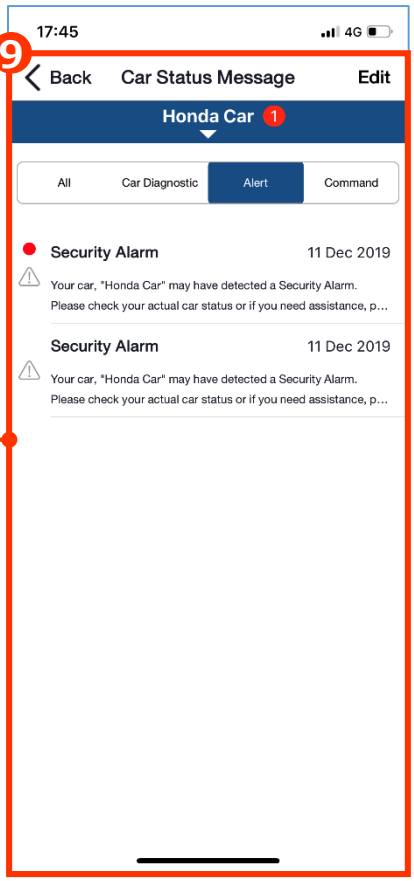




❼ Car status display alert

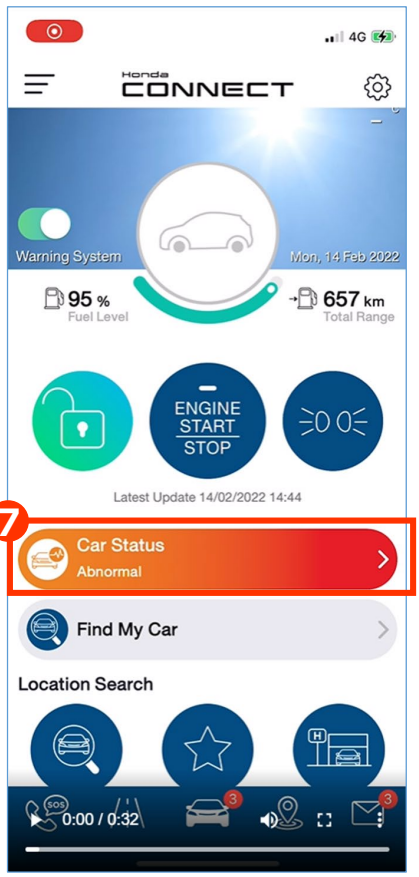
❽ Tap Detail to see more detection details. Page will go to “Car Status Message”

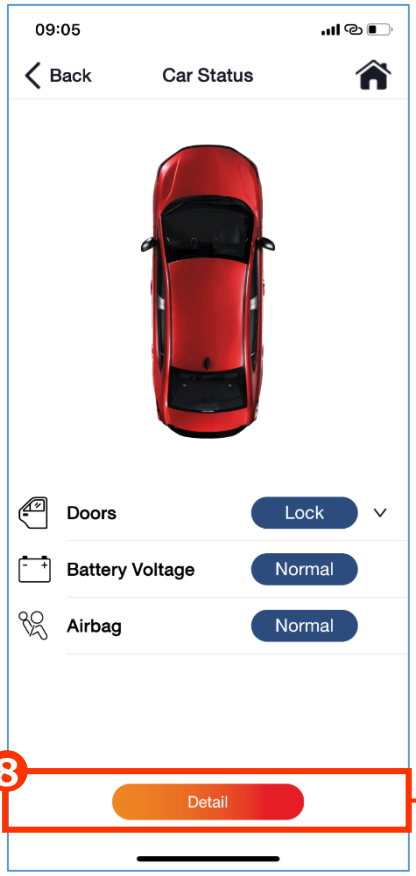
❾ Tap on alert message to see detail (same step with previous page)



4-2 Car Status
4-2-1 Vehicle Dashboard – Security Alarm (AUH)

2. TOP Page: Car Status will change to alert (Orange) user.

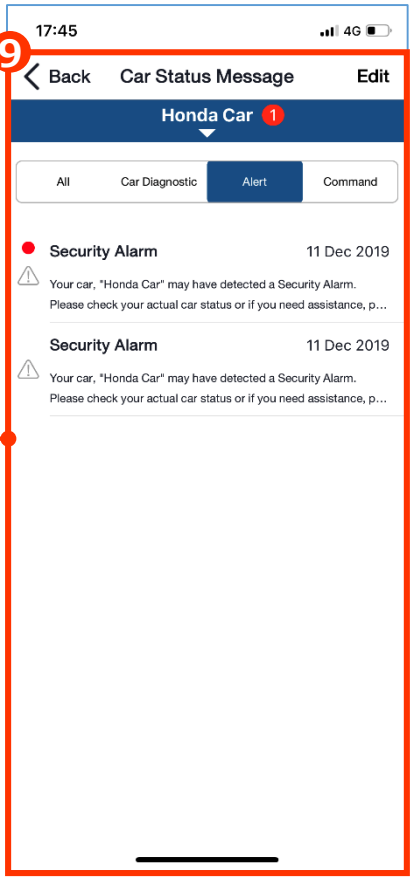




❼ Car status display alert

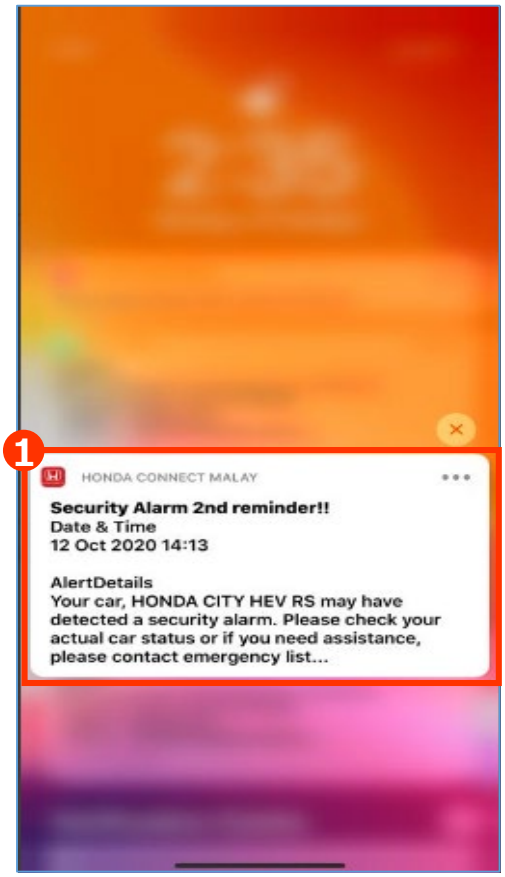
❽ Tap Detail to see more detection details. Page will go to “Car Status Message”

❾ Tap on alert message to see detail (same step with previous page)



4-2 Car Status
4-2-1 Vehicle Dashboard – Security Alarm Auto Read Receipt (AOC)

Once security alarm is activated and push notification was send to user, App Server will check whether User read Security Alarm notification or not. If user did not read security alarm notification within 10 minutes, App server will notify to call center and send push notification to User.



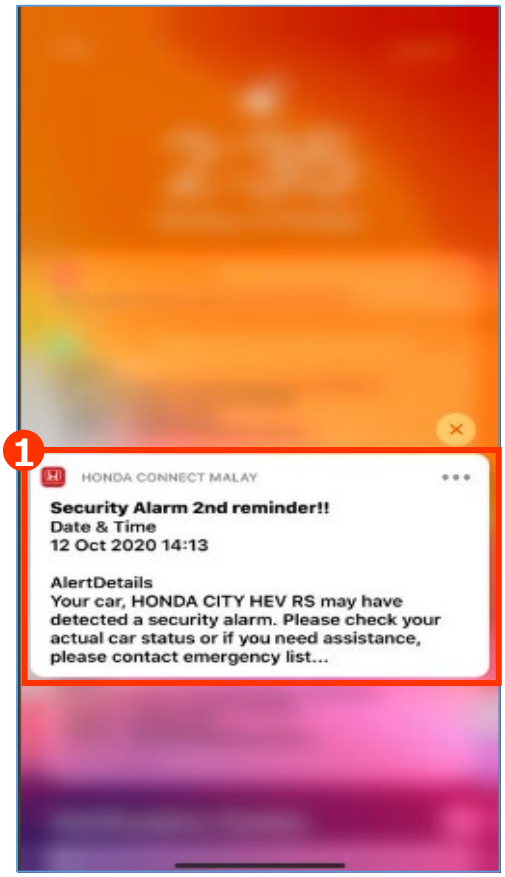
❶ Push notification to remind user if user did not read 1st security alarm within 10 minutes

❷ Tap notification to see the message

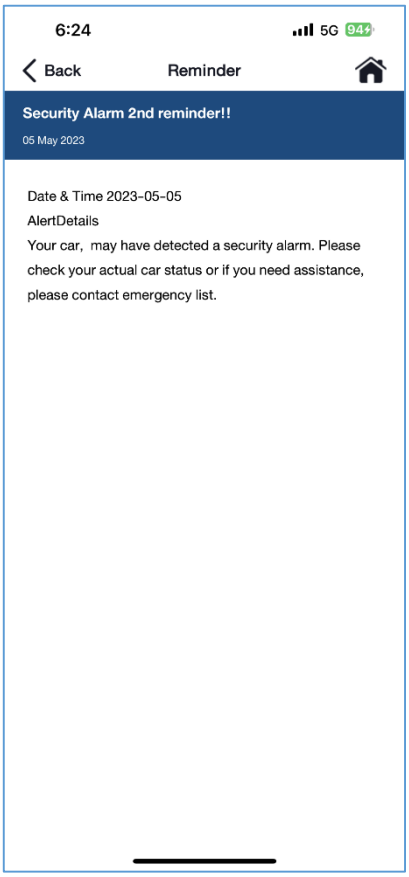
Remark:
Honda Call Center will contact user to provide emergency support if customer did not read security alarm within 10 minutes.

4-2 Car Status
4-2-1 Vehicle Dashboard – Security Alarm Auto Read Receipt (HVN)

Once security alarm is activated and push notification was send to user, App Server will check whether User read Security Alarm notification or not. If user did not read security alarm notification within 30 minutes, App server will notify to call center and send push notification to User.



❶ Push notification to remind user if user did not read 1st security alarm within 30 minutes



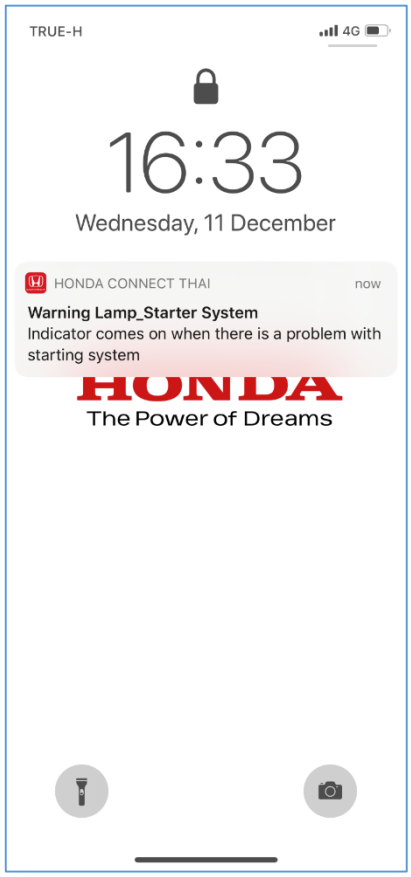
❷ Tap notification to see the message

Remark:
Honda Call Center will contact user to provide emergency support if customer did not read security alarm within 30 minutes.

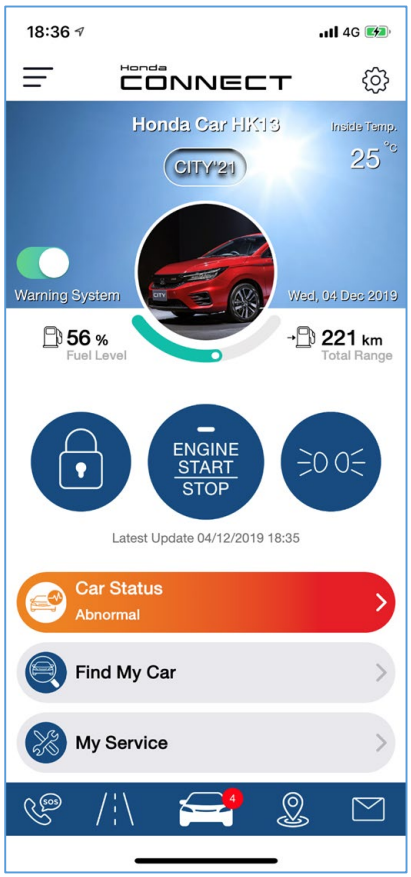
4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (AOC)

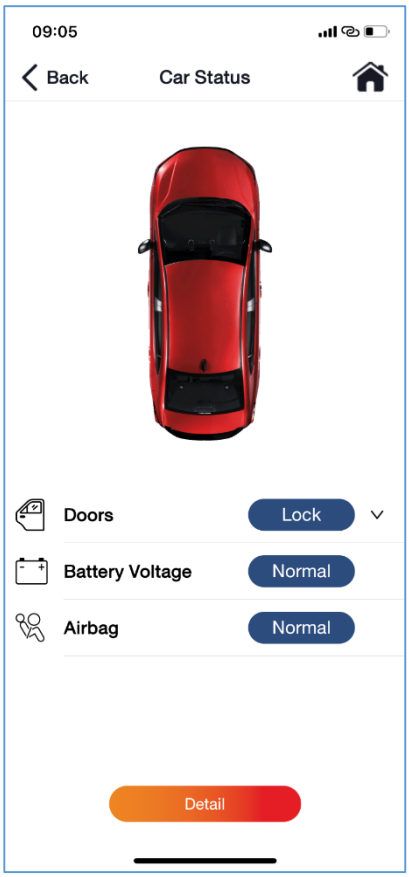
- When trouble occurs with vehicle based on detected warning lamp, user will receive push notification and can recognize vehicle situation.
- There will be basic instruction for user to follow when problem occurs.
- User can check user's car status by 2 ways.
    1. From Push Notification
    2. From TOP Page

1. Push Notification



2. TOP Page





Limitation of Remote Diagnostic Support

Function will be detected only some importance W/L and MID which available vary for each model. Below are all W/L and MID which will notify vary depend on vehicle's specification.

1. Anti-lock Brake System (ABS) indicator
2. Supplemental Restraint System Indicator
3. Light Control Indicator
4. Brake System Indicator (Amber)
5. Low Oil Pressure Indicator
6. Malfunction Indicator Lamp
7. Charging System Indicator
8. Vehicle Stability Assist (VSA) System Indicator
9. Electric Power Steering (EPS) System Indicator
10. Starter System Indicator
11. Power System Indicator
12. Adaptive Cruise Control (ACC) (Amber)
13. Lane Keeping Assist System (LKAS) Indicator (Amber)
14. Safety Support Indicator (Amber)

4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (AUH)

- When trouble occurs with vehicle based on detected warning lamp, user will receive push notification and can recognize vehicle situation.
- There will be basic instruction for user to follow when problem occurs.
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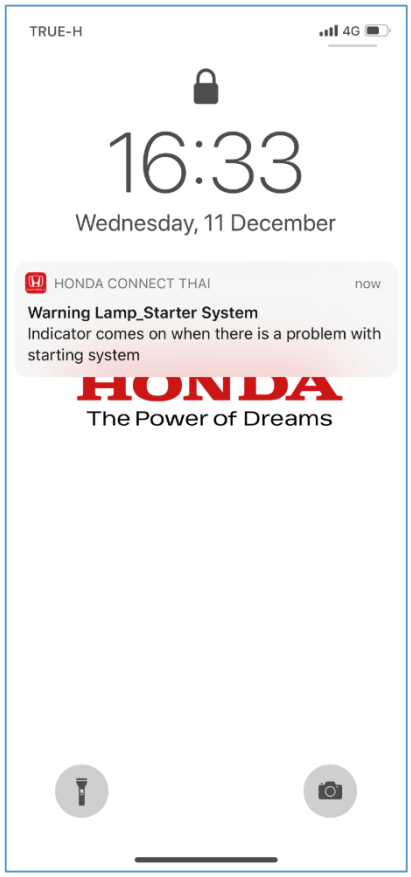
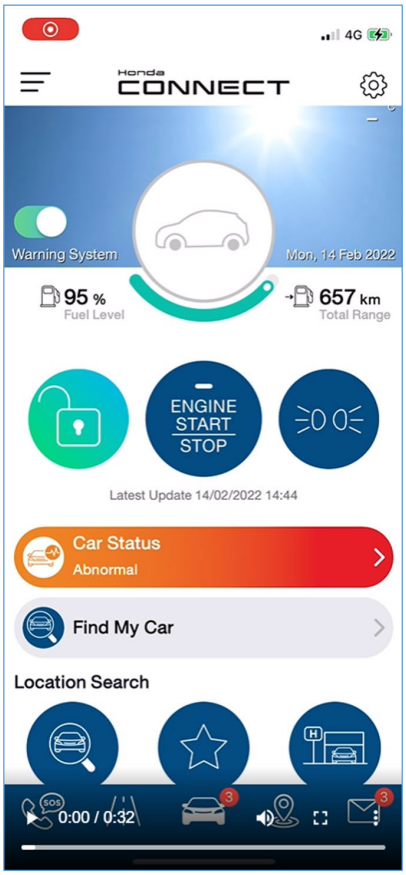
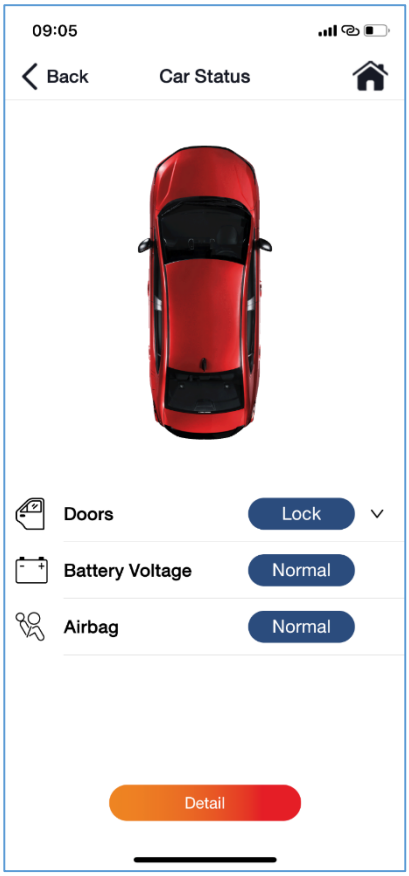
    1. From Push Notification
    2. From TOP Page

1. Push Notification



2. TOP Page





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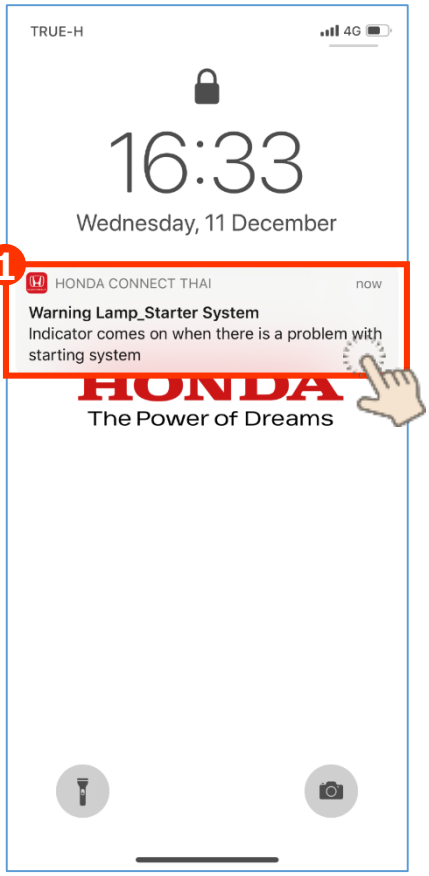
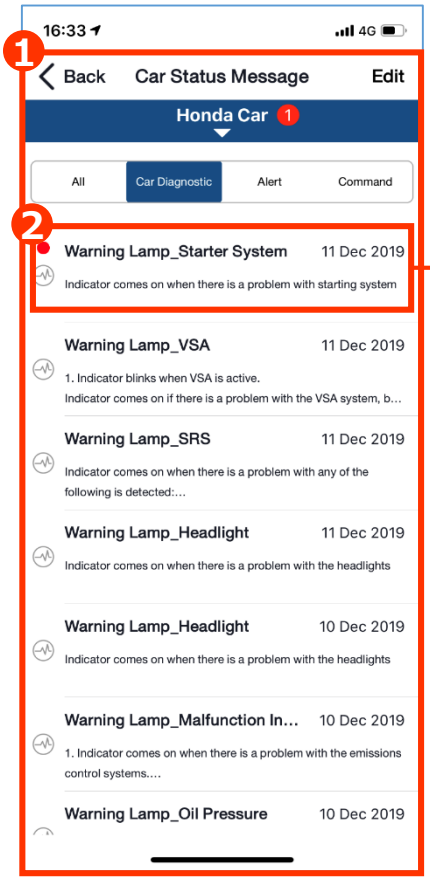
14. Safety Support Indicator (Amber)

4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (AOC)

1. Push Notification: User will receive push notification on mobile screen.



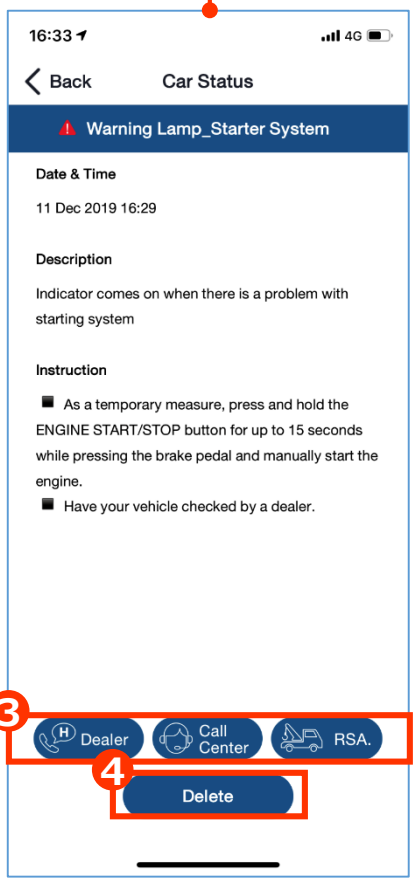


❶ Tap push notification. Page will go to “Car Status Message”

❷ Tap on alert message to see detail

❸ If need support, user can call for Dealer / Call Center / RSA*

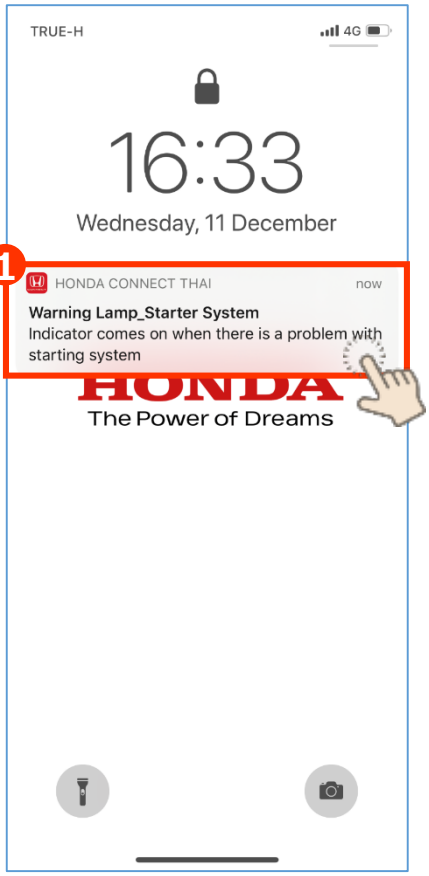
*24 hrs Roadside Assistance

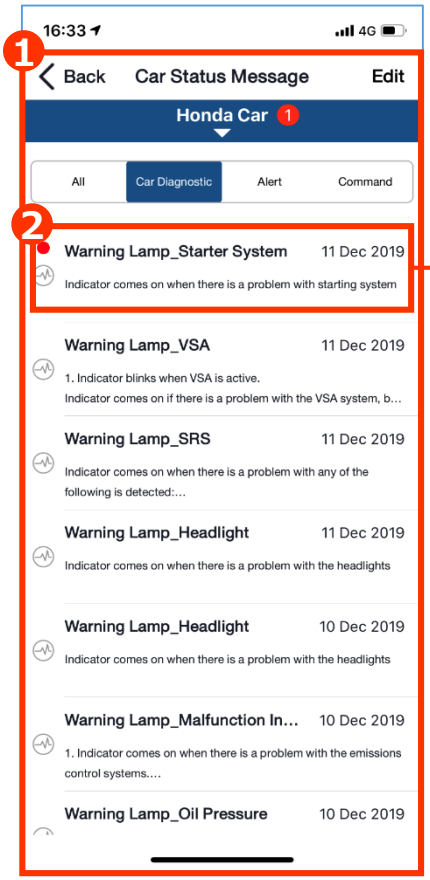


❹ If user don’t need this alert anymore, tap delete alert

4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (HMSB)

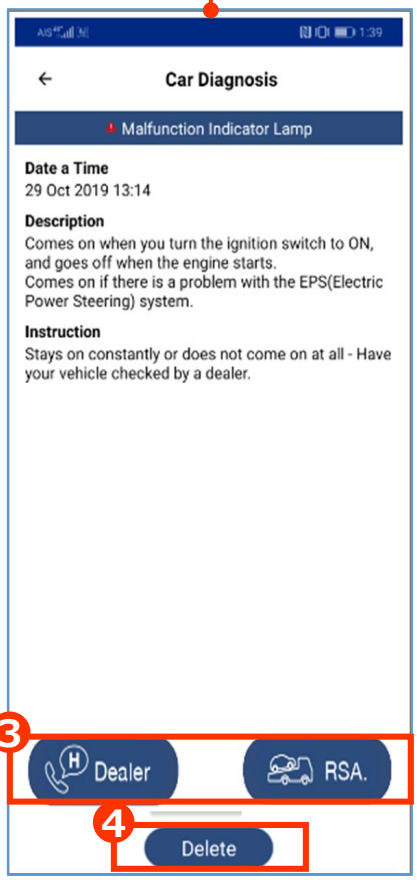
1. Push Notification: User will receive push notification on mobile screen.





❶ Tap push notification. Page will go to “Car Status Message”

❷ Tap on alert message to see detail



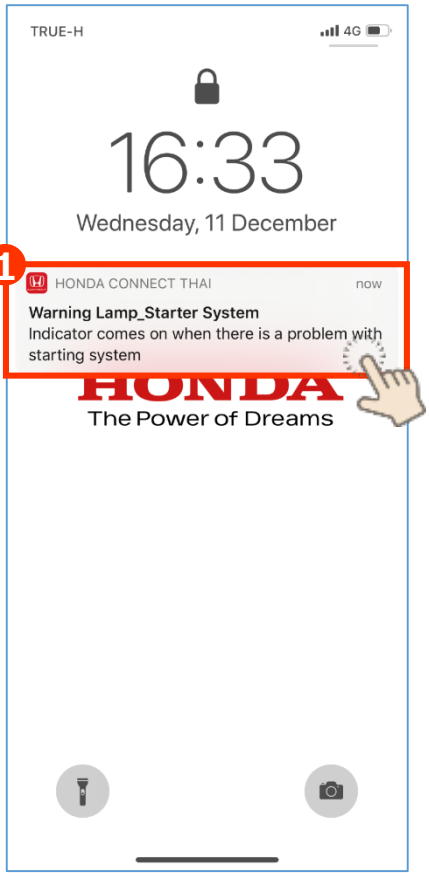
❸ If need support, user can call for Dealer / RSA*

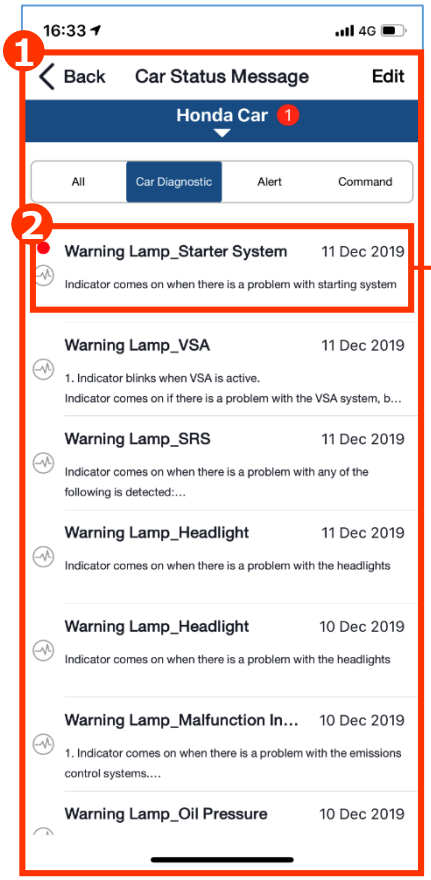
*24 hrs Roadside Assistance

❹ If user don’t need this alert anymore, tap delete alert

4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (AUH)

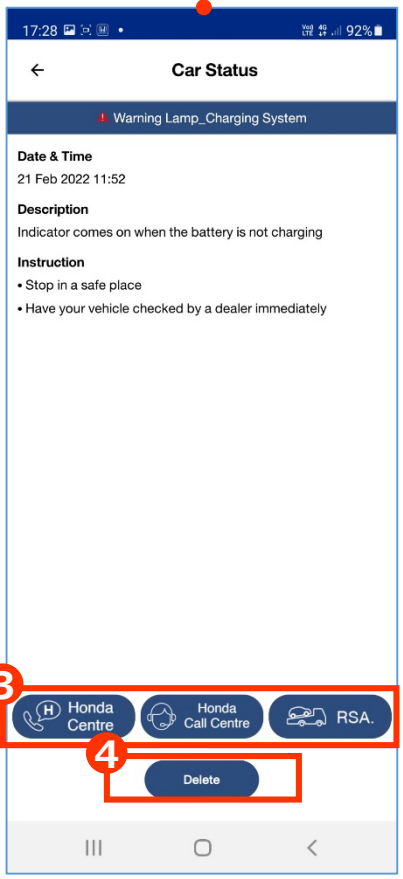
1. Push Notification: User will receive push notification on mobile screen.





❶ Tap push notification. Page will go to “Car Status Message”

❷ Tap on alert message to see detail



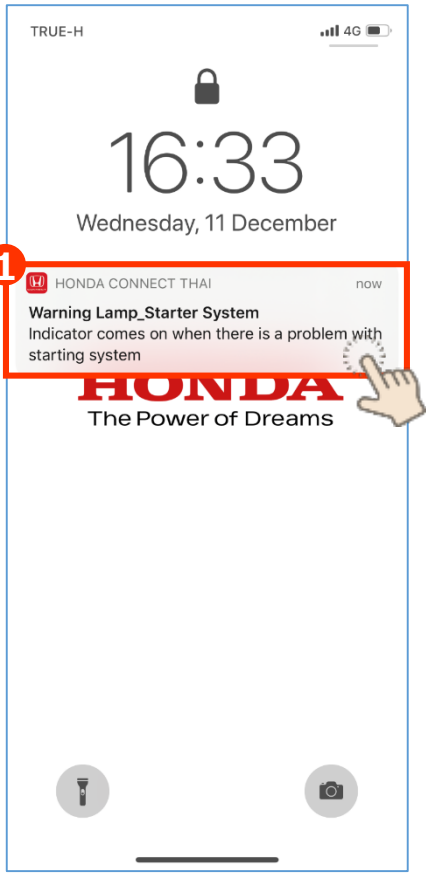
❸ If need support, user can call for Dealer / Call Center / RSA*

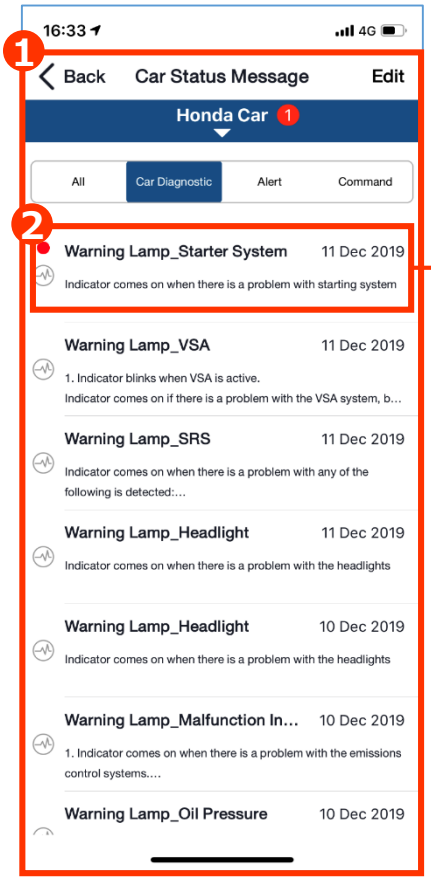
*24 hrs Roadside Assistance

❹ If user don’t need this alert anymore, tap delete alert

4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (HNZ)

1. Push Notification: User will receive push notification on mobile screen.



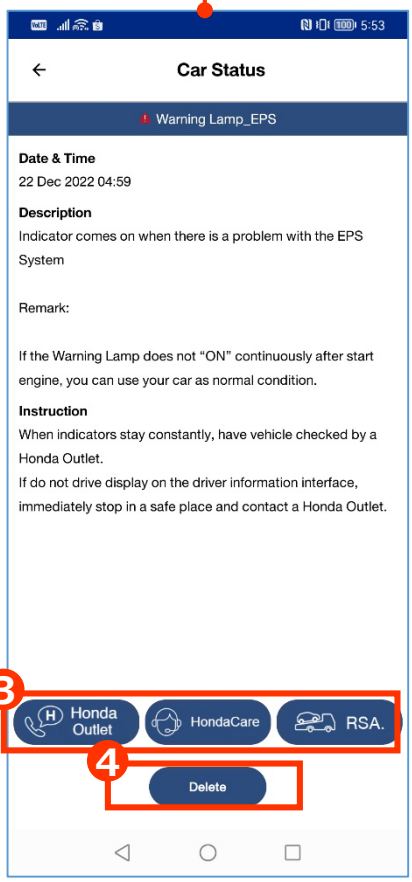


❶ Tap push notification. Page will go to “Car Status Message”

❷ Tap on alert message to see detail

❸ If need support, user can call for Dealer / Call Center / RSA*

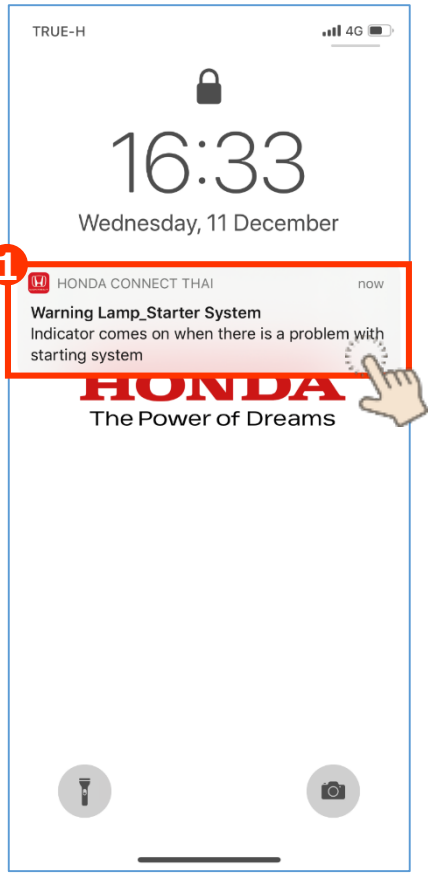
*Roadside Assistance

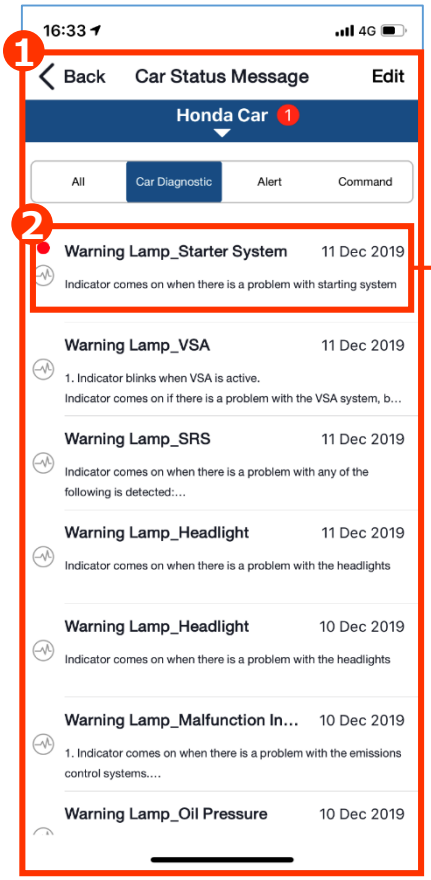


❹ If user don’t need this alert anymore, tap delete alert

4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (HKO)

1. Push Notification: User will receive push notification on mobile screen.





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❷ Tap on alert message to see detail

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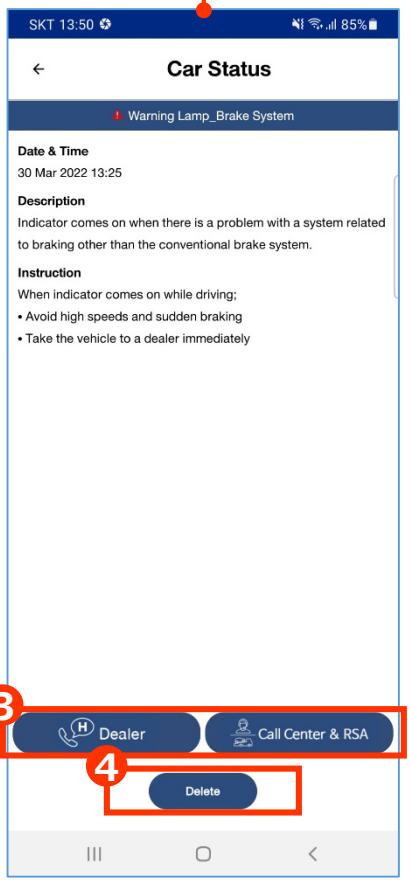
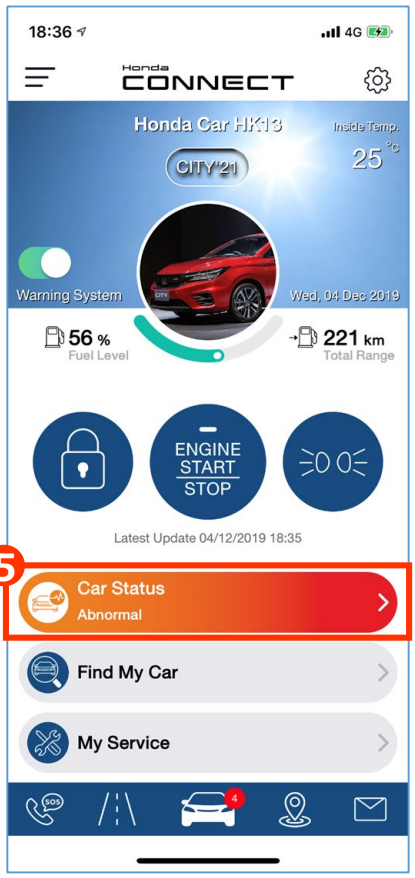
*24 hrs Roadside Assistance

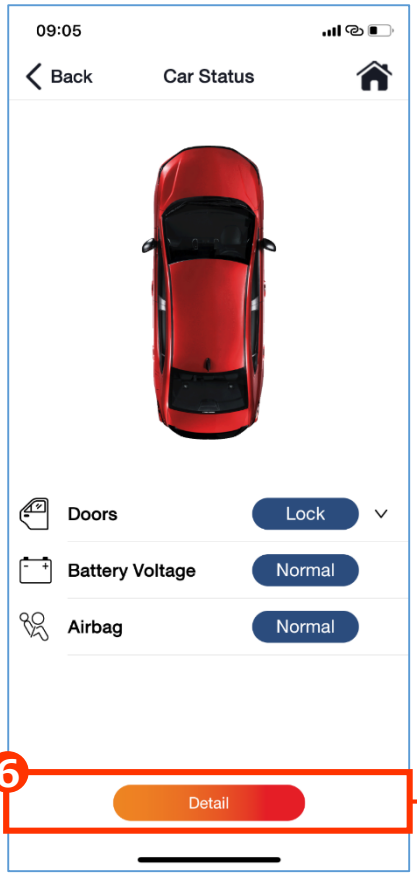


❹ If user don’t need this alert anymore, tap delete alert

4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (AOC)

2. Top Page: Car Status will change to alert (Orange) user.

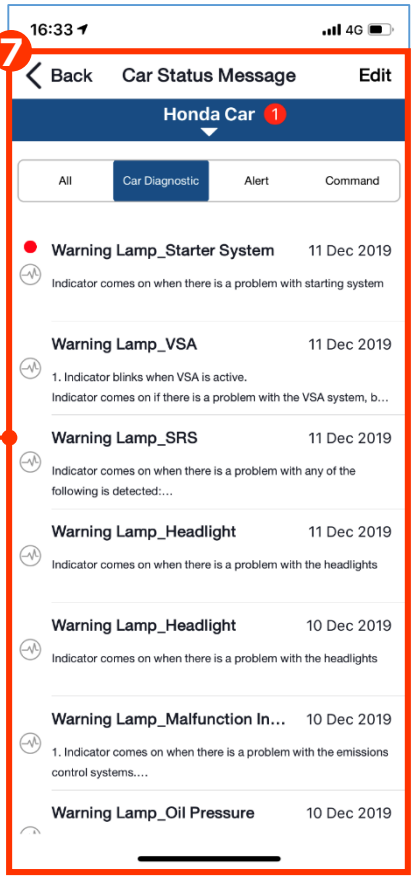




❺ Car status display alert

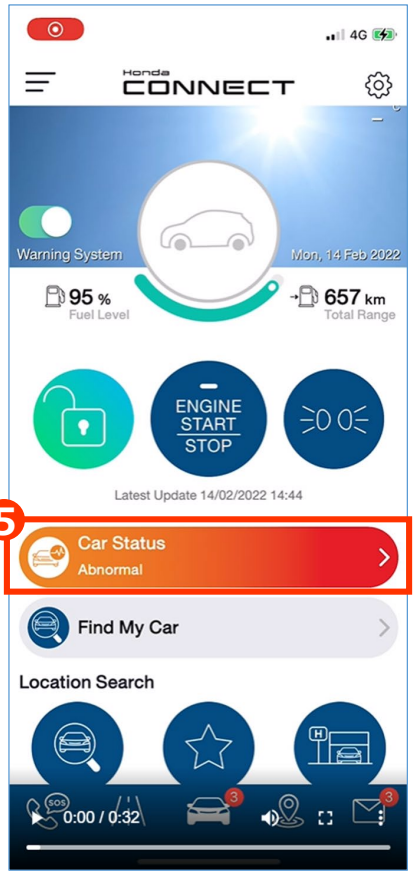
❻ Tap Detail to see more detection details. Page will go to “Car Status Message”

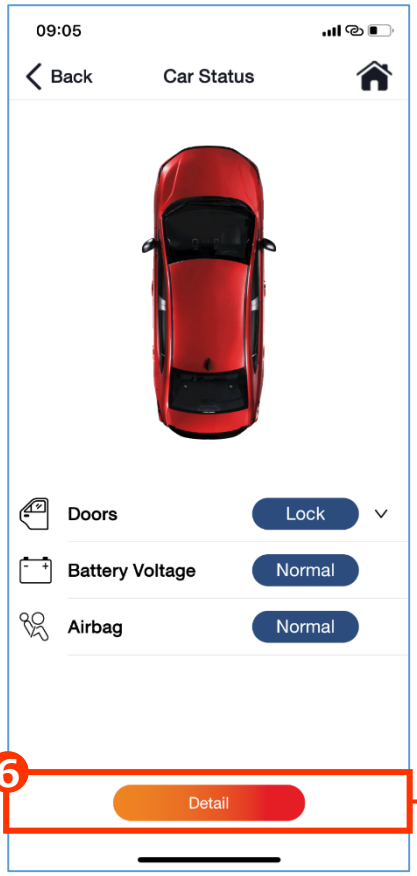
❼ Tap on alert message to see detail (same step with previous page)



4-2 Car Status
4-2-1 Vehicle Dashboard – Remote Diagnostic Support (AUH)

2. Top Page: Car Status will change to alert (Orange) user.

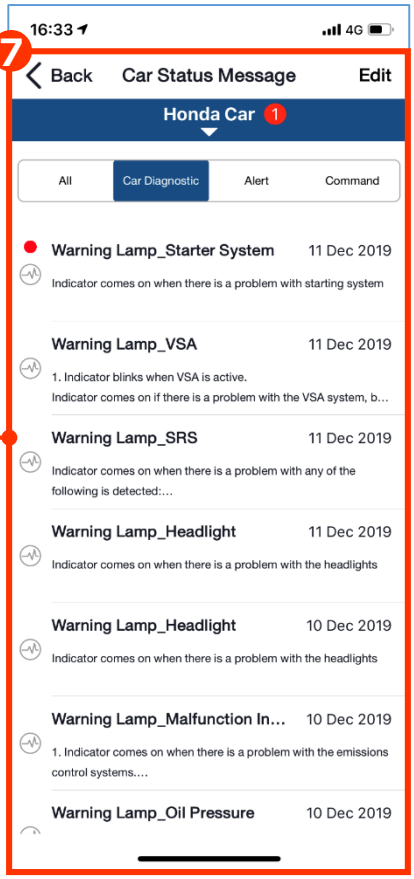




❺ Car status display alert

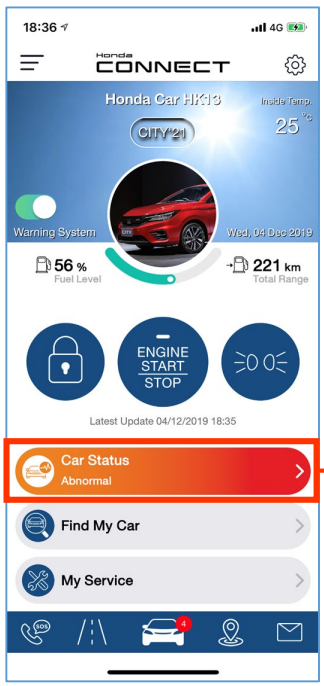
❻ Tap Detail to see more detection details. Page will go to “Car Status Message”

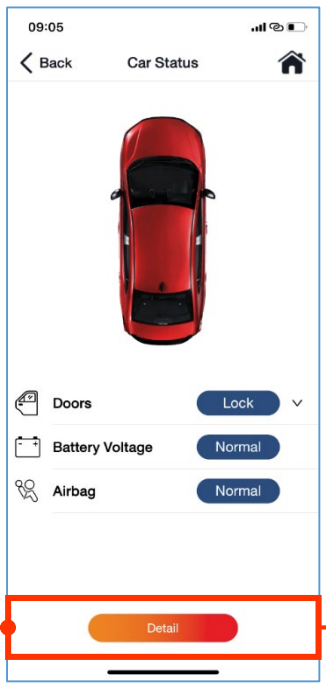
❼ Tap on alert message to see detail (same step with previous page)

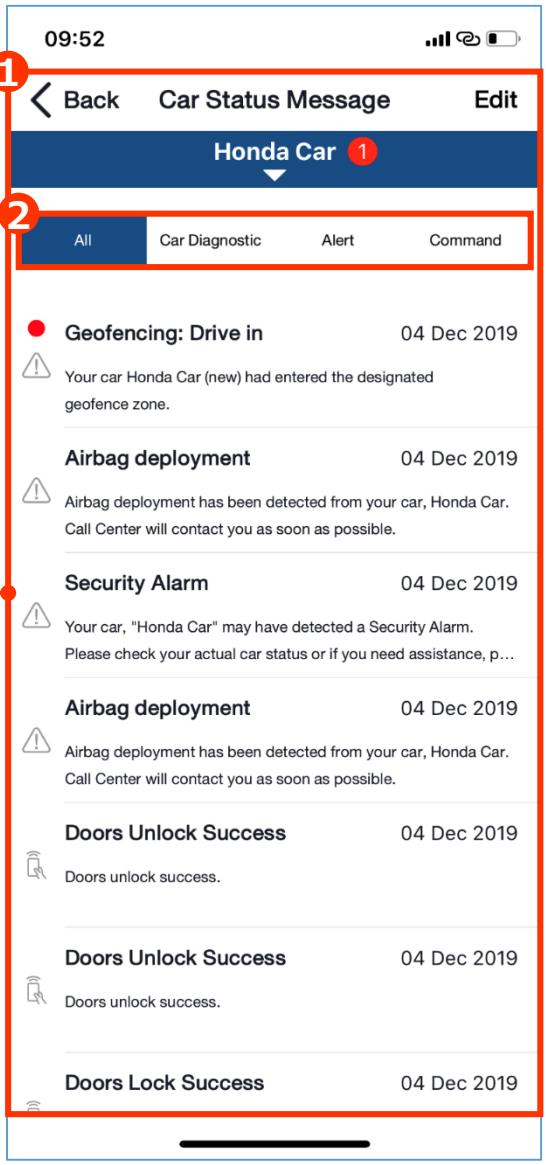


4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (AOC)

Car status message will display all detected alert and abnormality and collect in message inbox. User can access to see detail at alert time and re-access again at any time.







❶ Car status display alert

❷ Tap Detail to see more detection details. Page will go to "Car Status Message". There are 4 message inbox as follows;

- **All** : All message in Car Diagnostic/ Alert/ Command
- **Car Diagnostic :** Message from alert of Remote Diagnostic Support when car has trouble with detection from warning lamp
- **Alert :** Message from alert of Airbag deployment when accident detection, Security alarm when doors/trunk/hood is forced to open and Geo-Fencing, Speed Alert when driving is against with setting condition
- **Command :** Message from command of Remote Vehicle Control for Lock/Unlock, Engine start/stop, Light ON

Icon to categorize message

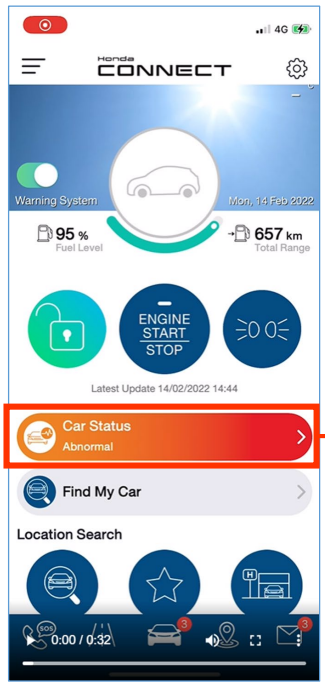
Notify car status diagnosis

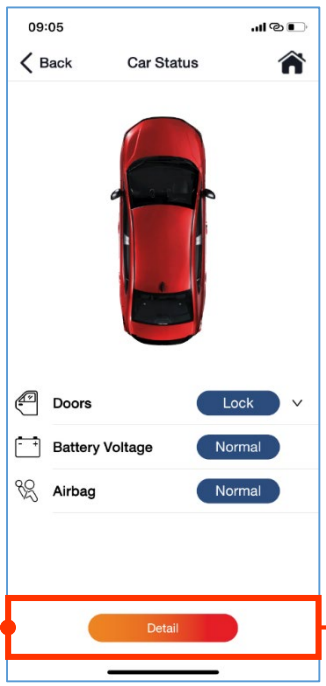
Alert message from Geofence, speed alert and security alert

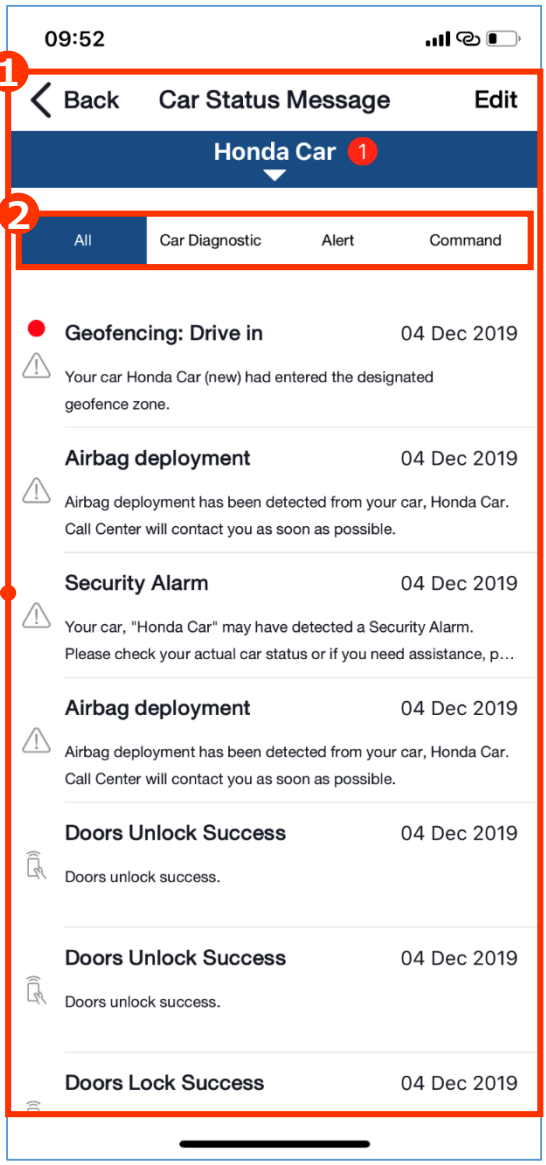
Remote command history

4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (AUH)

Car status message will display all detected alert and abnormality and collect in message inbox. User can access to see detail at alert time and re-access again at any time.







❶ Car status display alert

❷ Tap Detail to see more detection details. Page will go to “Car Status Message”. There are 4 message inbox as follows;

- **All** : All message in Car Diagnostic/ Alert/ Command
- **Car Diagnostic :** Message from alert of Remote Diagnostic Support when car has trouble with detection from warning lamp
- **Alert :** Message from alert of Airbag deployment when accident detection, Security alarm when doors/trunk/hood is forced to open and Geo-Fencing, Speed Alert when driving is against with setting condition
- **Command :** Message from command of Remote Vehicle Control for Lock/Unlock, Engine start/stop, Light ON

Icon to categorize message

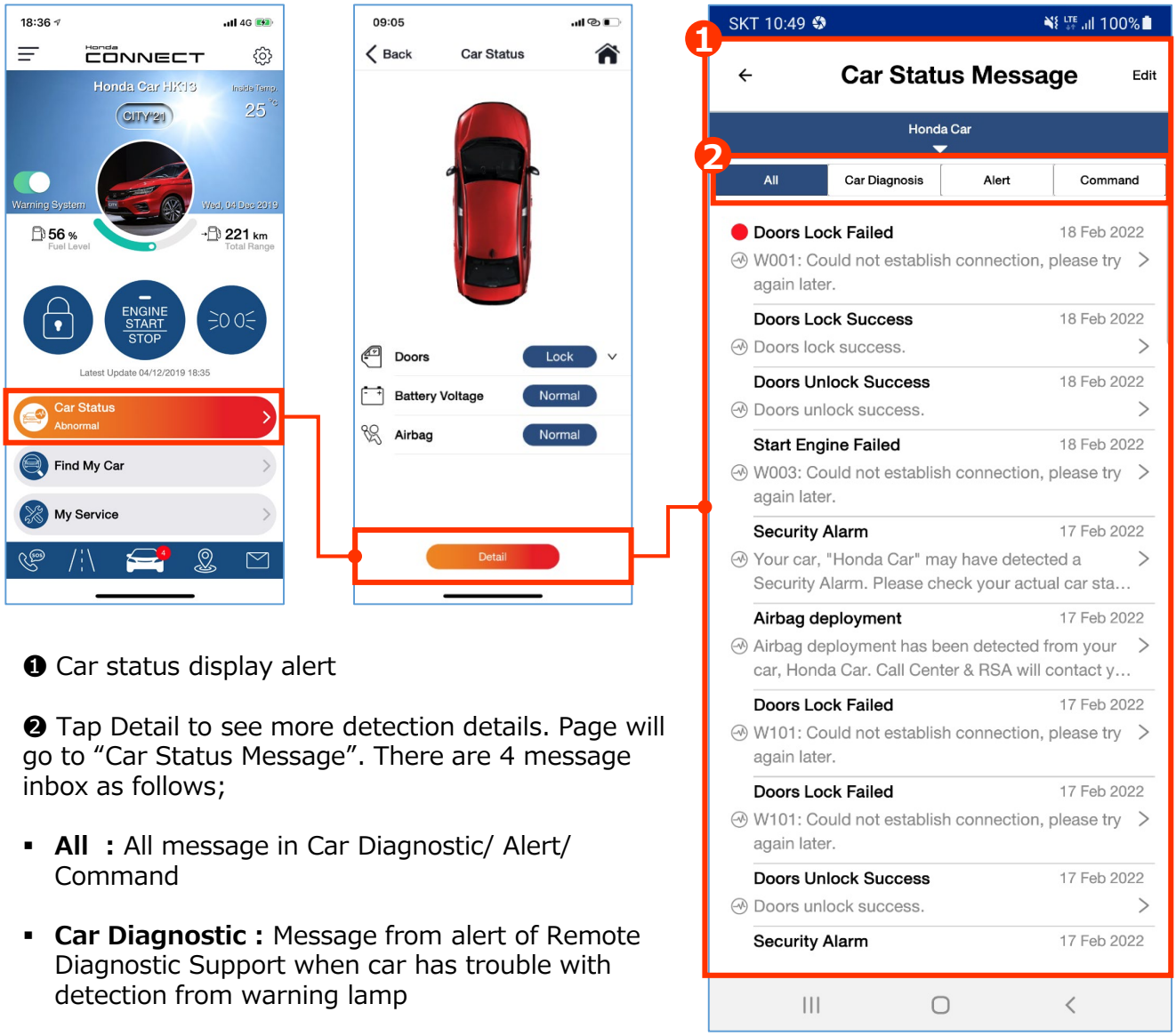
Notify car status diagnosis

Alert message from Geofence, speed alert and security alert

Remote command history

4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (HKO)

Car status message will display all detected alert and abnormality and collect in message inbox. User can access to see detail at alert time and re-access again at any time.



❶ Car status display alert

❷ Tap Detail to see more detection details. Page will go to “Car Status Message”. There are 4 message inbox as follows;

- **All** : All message in Car Diagnostic/ Alert/ Command
- **Car Diagnostic :** Message from alert of Remote Diagnostic Support when car has trouble with detection from warning lamp
- **Alert :** Message from alert of Airbag deployment when accident detection, Security alarm when doors/trunk/hood is forced to open
- **Command :** Message from command of Remote Vehicle Control for Lock/Unlock, Engine start/stop, Light ON

Icon to categorize message

Notify car status diagnosis

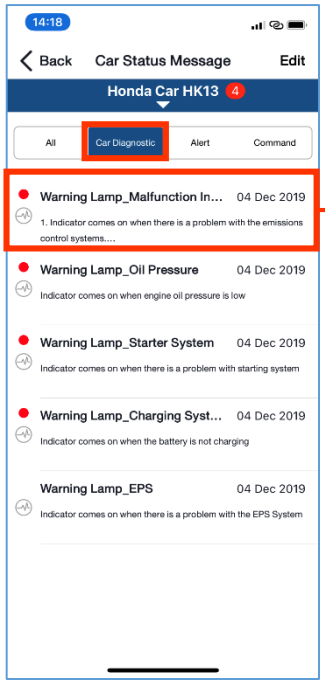
Alert message from security alert

Remote command history

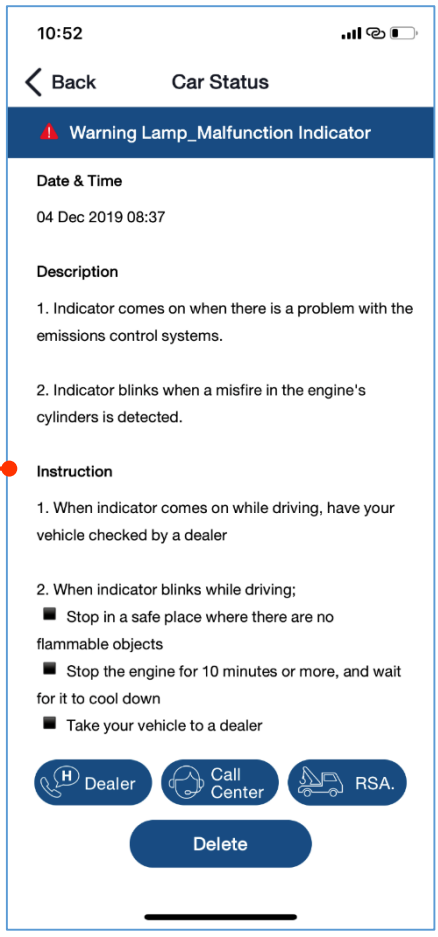
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (AOC)

Example of message inbox

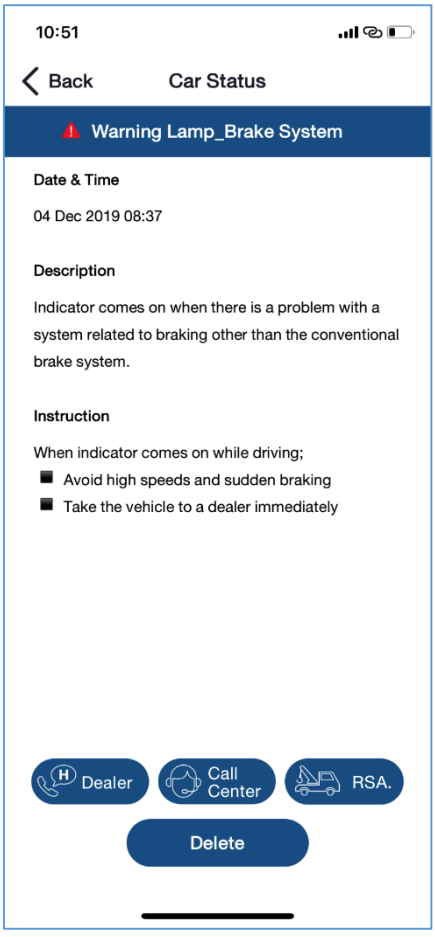
Car Diagnostic: Message will be notified based on detected warning lamp. User can find basic instruction on message to follow when problem occurs.



- **Example#1;** Malfunction



- **Example#2;** Brake

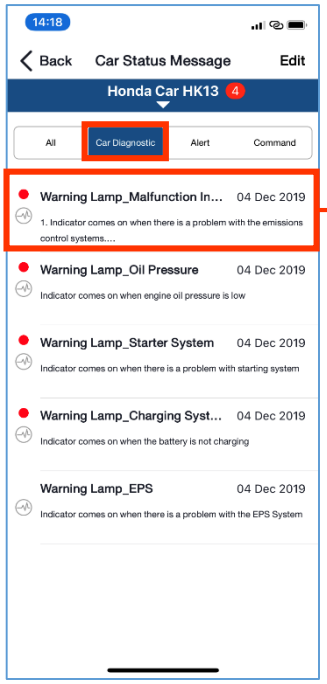


Refer to 4-2-3 Vehicle Dashboard – Remote Diagnostic Support

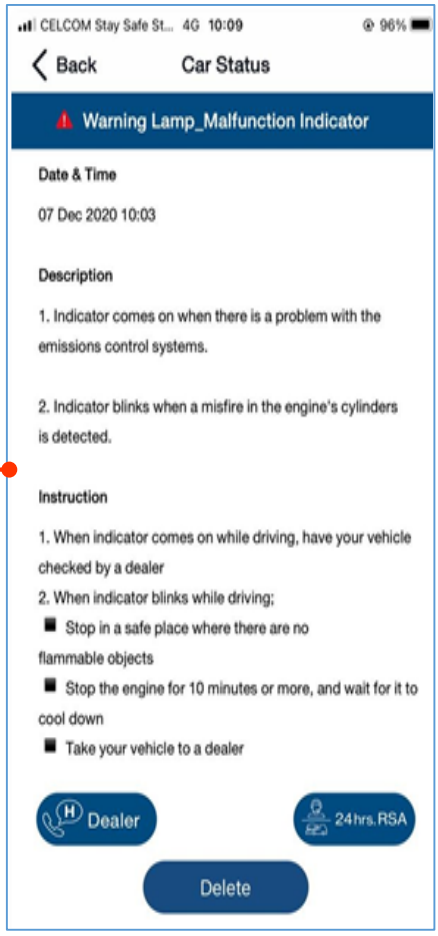
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (HMSB)

Example of message inbox

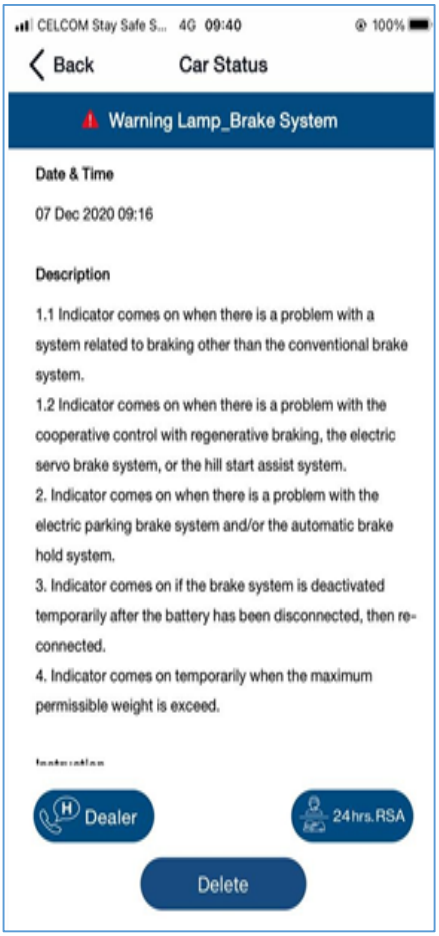
Car Diagnostic: Message will be notified based on detected warning lamp. User can find basic instruction on message to follow when problem occurs.



- **Example#1;** Malfunction



- **Example#2;** Brake

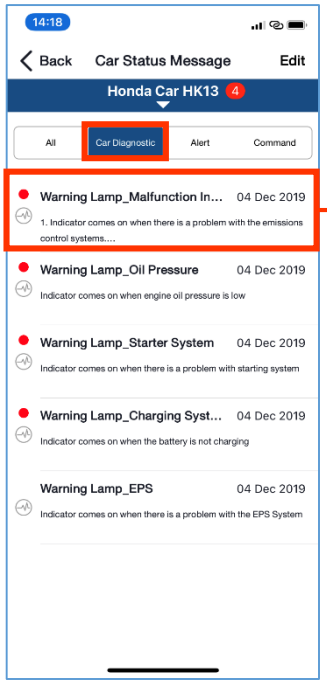


Refer to 4-2-3 Vehicle Dashboard – Remote Diagnostic Support

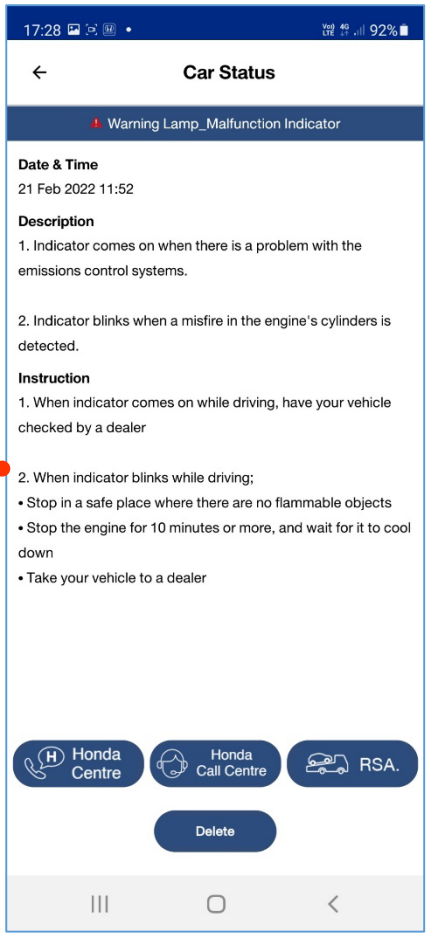
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (AUH)

Example of message inbox

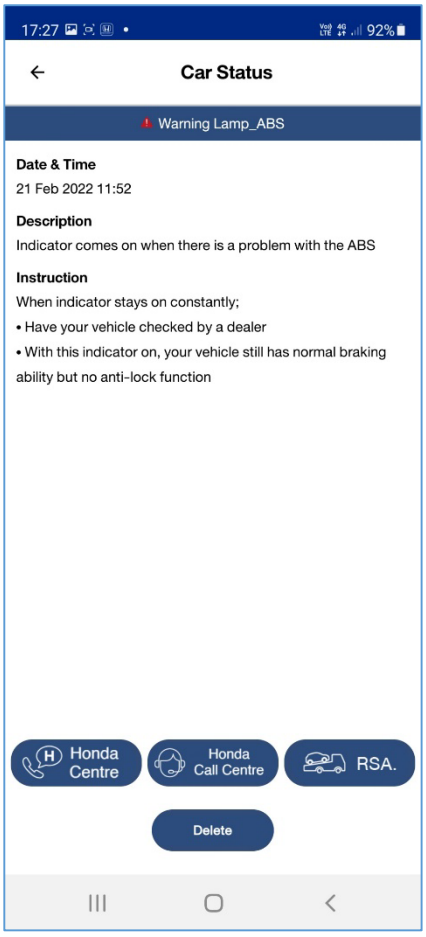
Car Diagnostic: Message will be notified based on detected warning lamp. User can find basic instruction on message to follow when problem occurs.



- **Example#1;** Malfunction



- **Example#2;** Brake

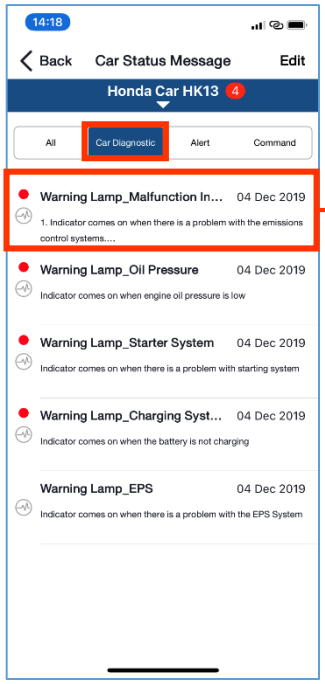


Refer to 4-2-3 Vehicle Dashboard – Remote Diagnostic Support

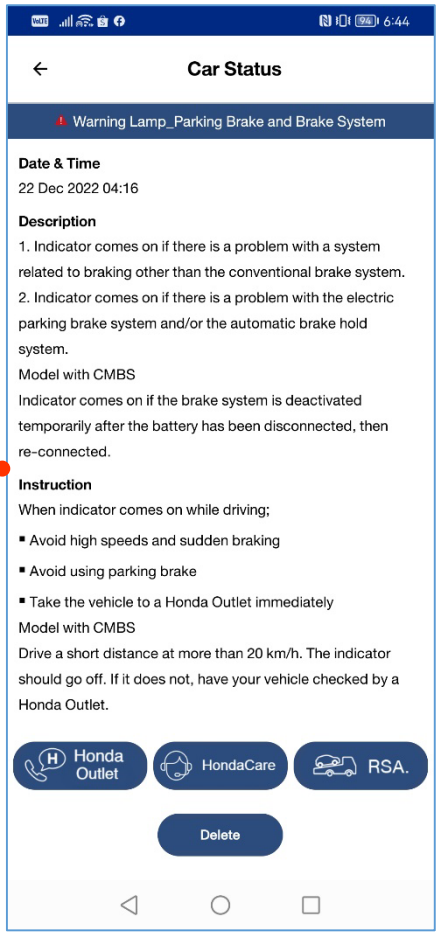
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (HNZ)

Example of message inbox

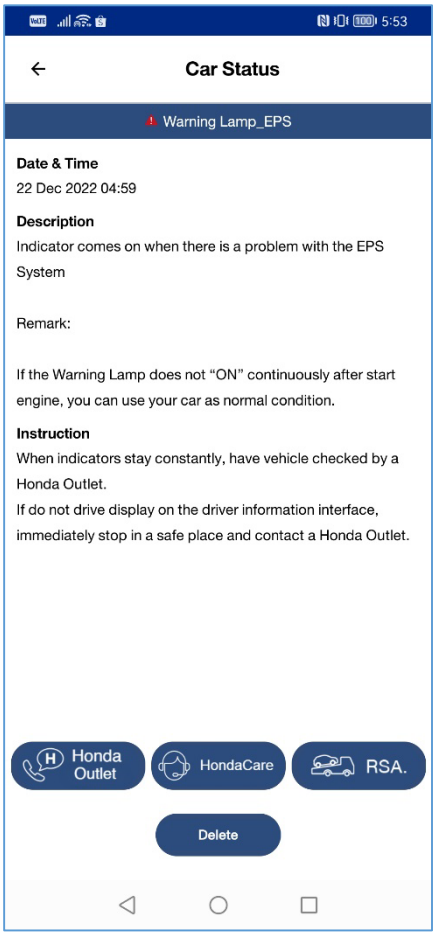
Car Diagnostic: Message will be notified based on detected warning lamp. User can find basic instruction on message to follow when problem occurs.



- **Example#1;** Brake



- **Example#2;** EPS

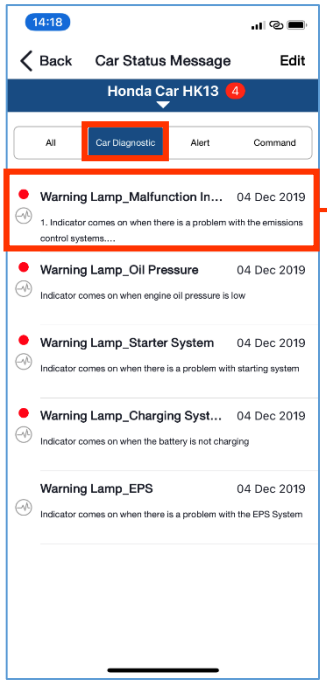


Refer to 4-2-3 Vehicle Dashboard – Remote Diagnostic Support

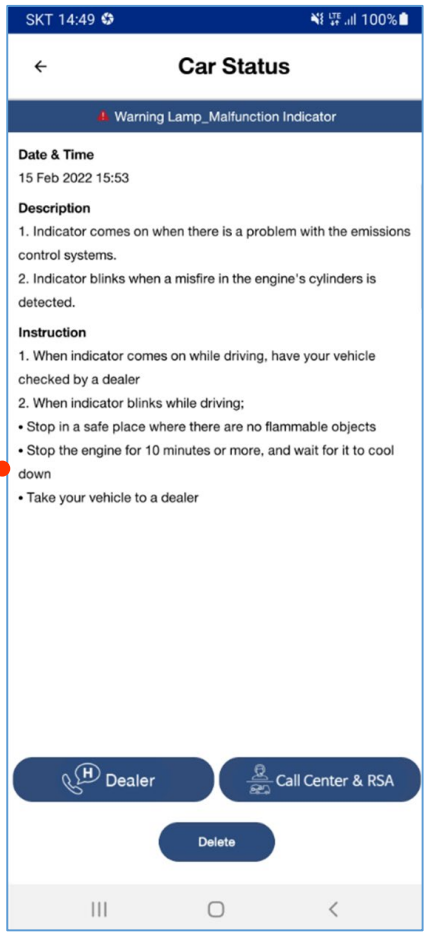
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (HKO)

Example of message inbox

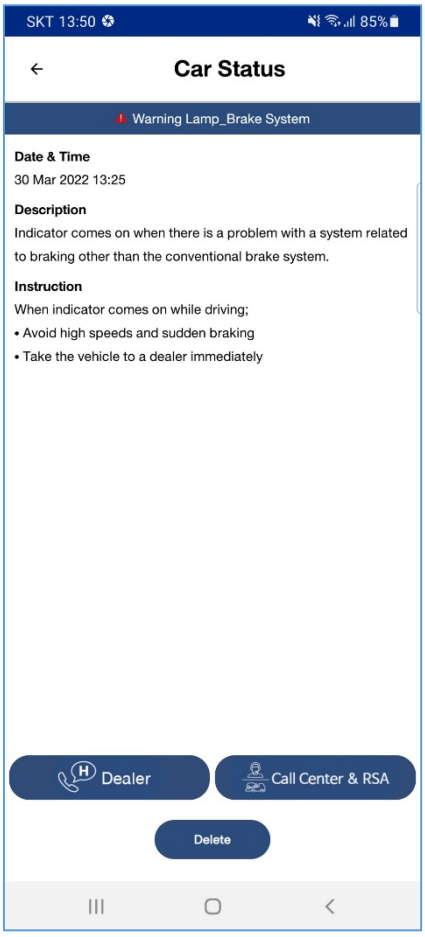
Car Diagnostic: Message will be notified based on detected warning lamp. User can find basic instruction on message to follow when problem occurs.



- **Example#1;** Malfunction



- **Example#2;** Brake

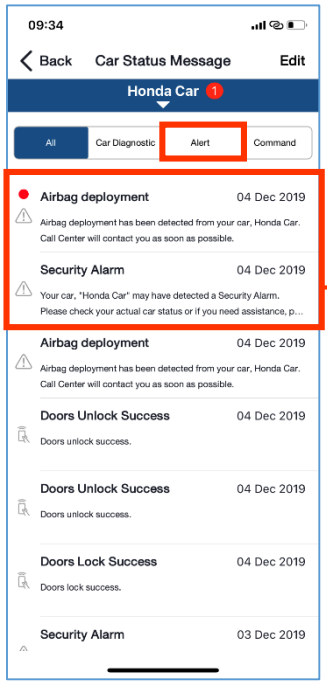


Refer to 4-2-3 Vehicle Dashboard – Remote Diagnostic Support

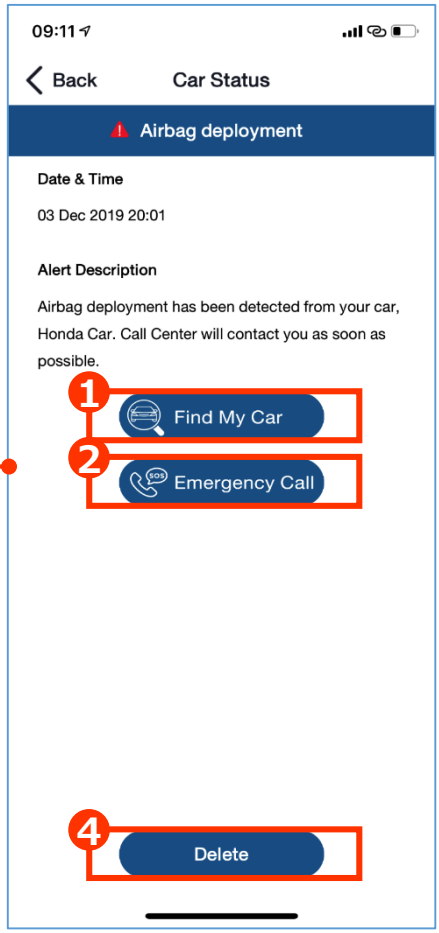
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message

Example of message inbox

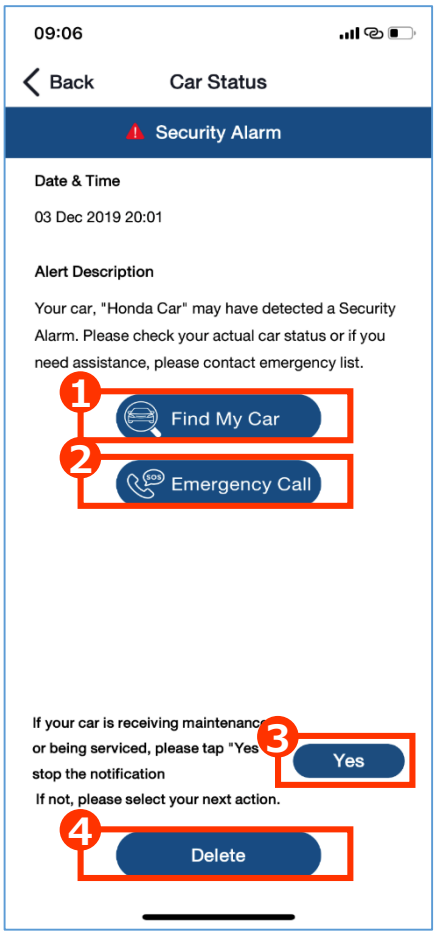
Alert: Message will be notified for Airbag deployment and Security alarm



- **Airbag Deployment**



- **Security Alarm**

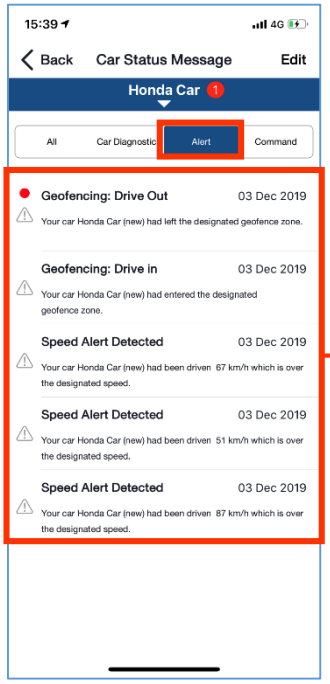


Refer to 4-2-1 Vehicle Dashboard – Automatic Collision Detection and 4-2-2 Vehicle Dashboard – Security Alarm

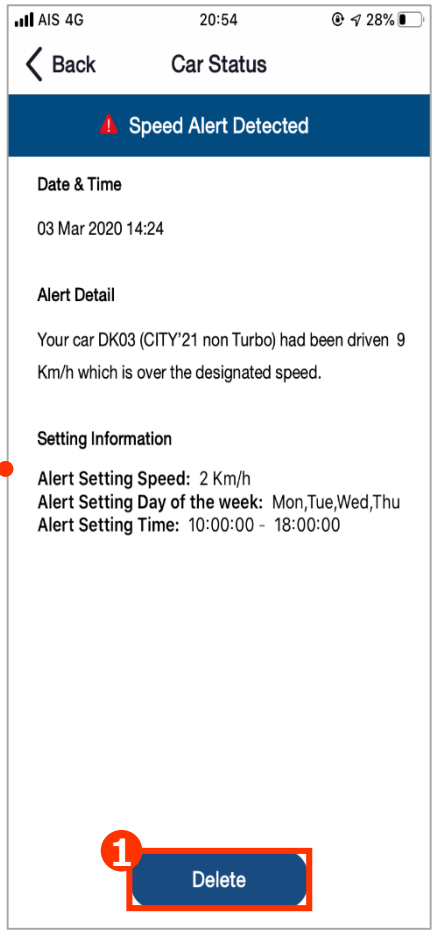
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message

Example of message inbox (Con't)

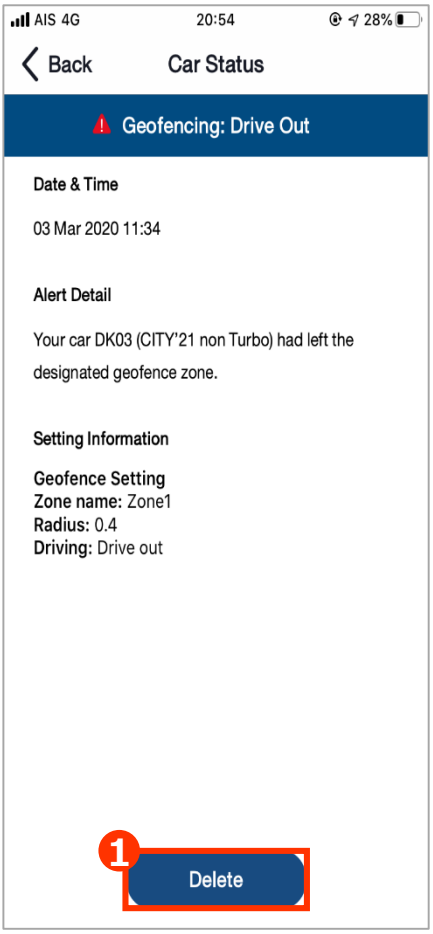
Alert: Message will be notified for Speed alert and Geofence



- **Speed Alert**



- **Geofence**

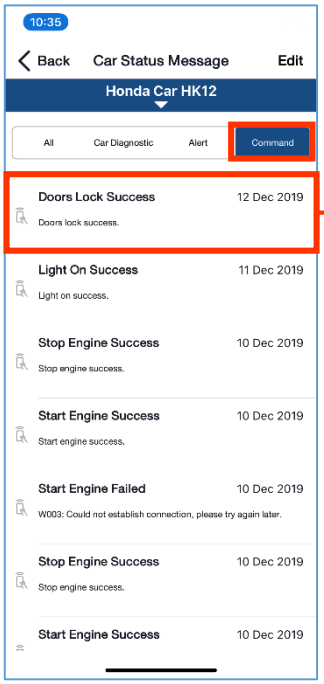


❶ If user don't need this alert anymore, tap delete alert

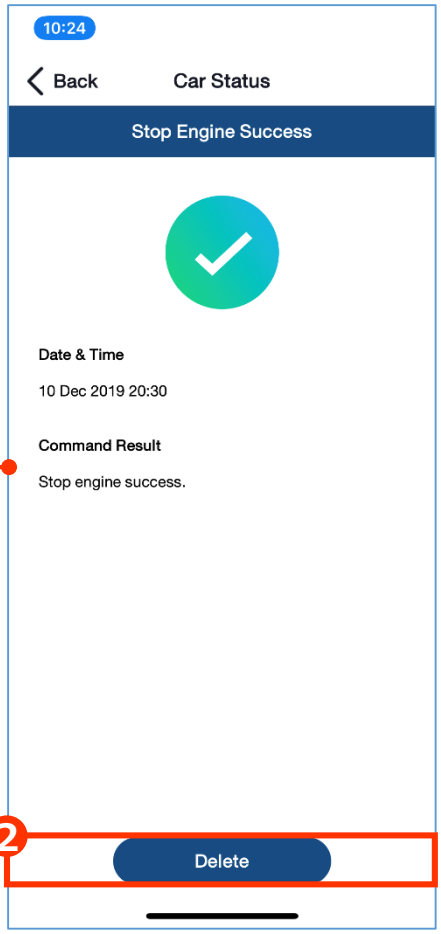
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (AOC)

Example of message inbox

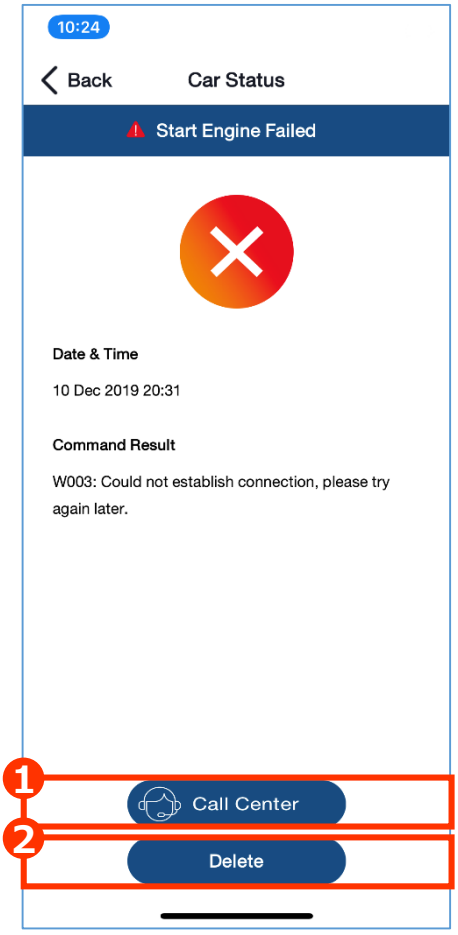
Command: Message will be notified for remote vehicle control verification result



- **Command Success**



- **Command Failed**

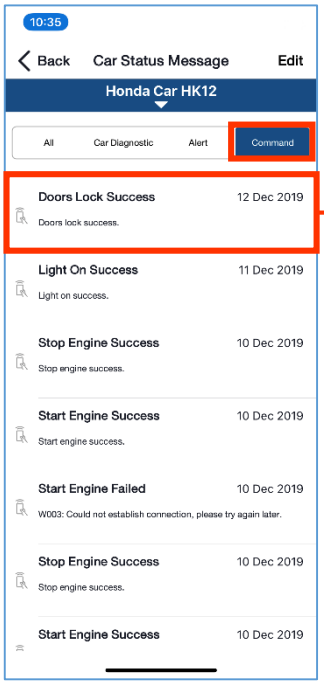


❶ Tap “Call Center” if user have inquiry.
❷ If user don’t need this alert anymore, tap delete alert

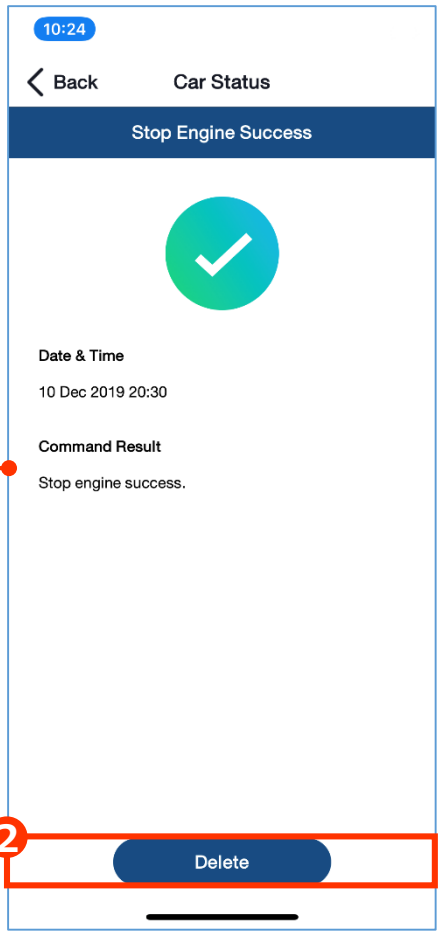
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (HMSB)

Example of message inbox

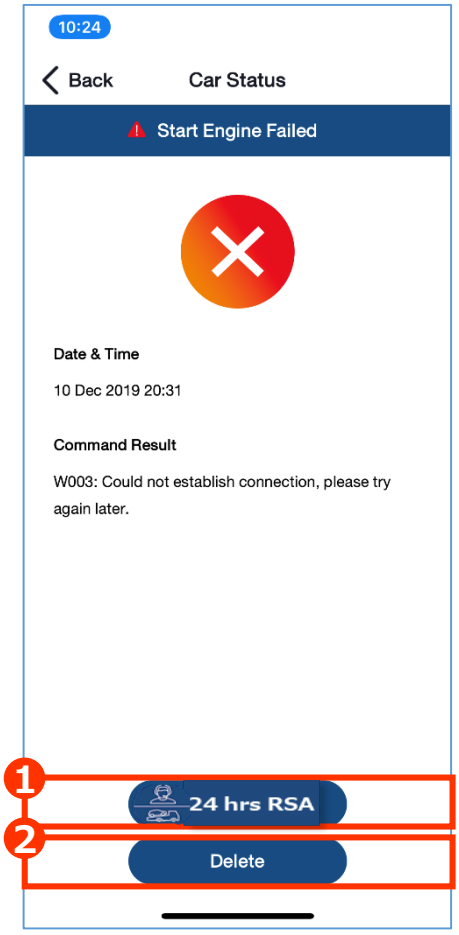
Command: Message will be notified for remote vehicle control verification result



- **Command Success**



- **Command Failed**

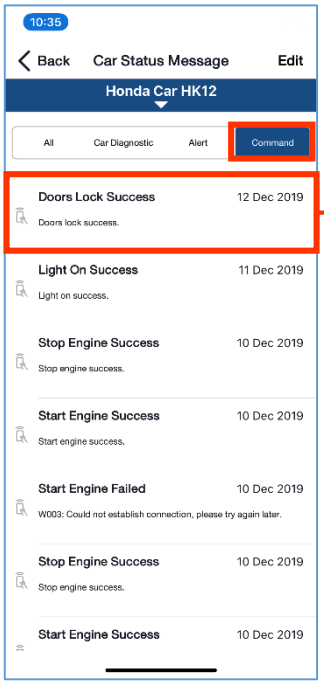


❶ Tap “24 hrs RSA” if user have inquiry.
❷ If user don’t need this alert anymore, tap delete alert

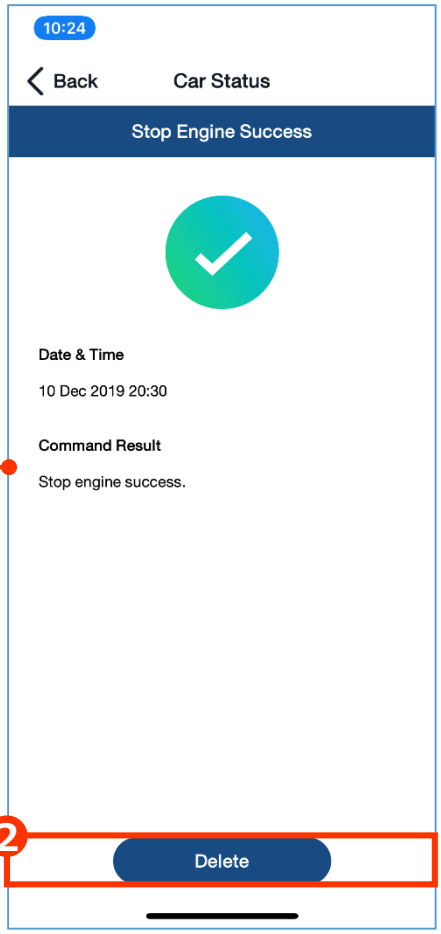
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (AUH)

Example of message inbox

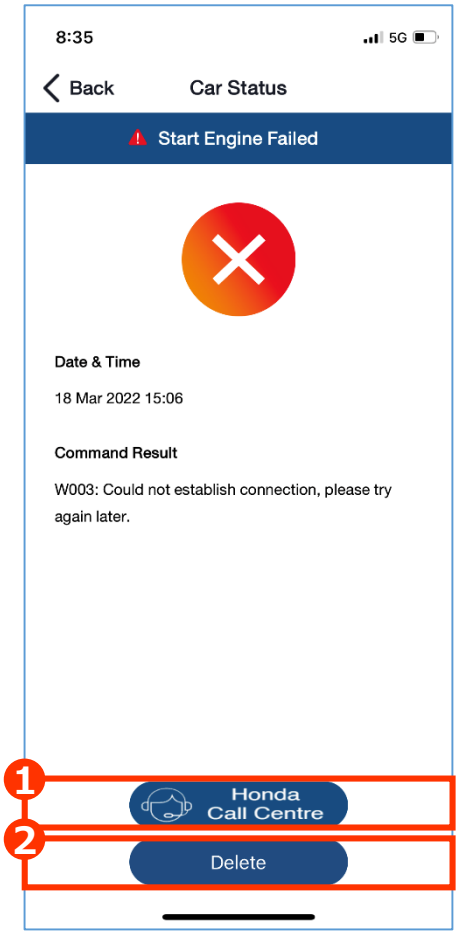
Command: Message will be notified for remote vehicle control verification result



- **Command Success**



- **Command Failed**

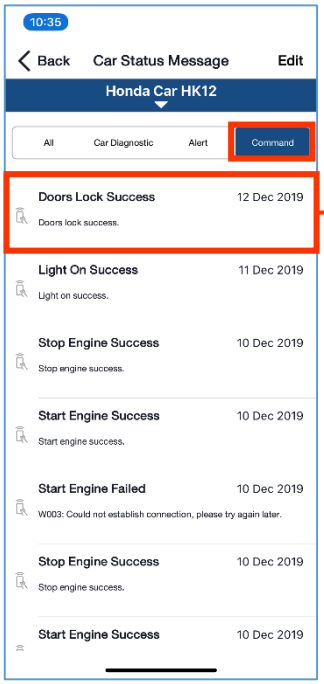


❶ Tap “Call Center” if user have inquiry.
❷ If user don’t need this alert anymore, tap delete alert

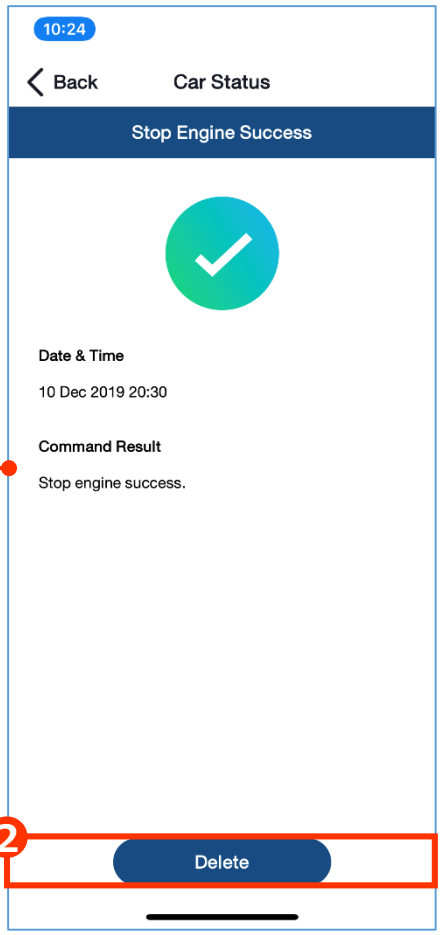
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (HNZ)

Example of message inbox

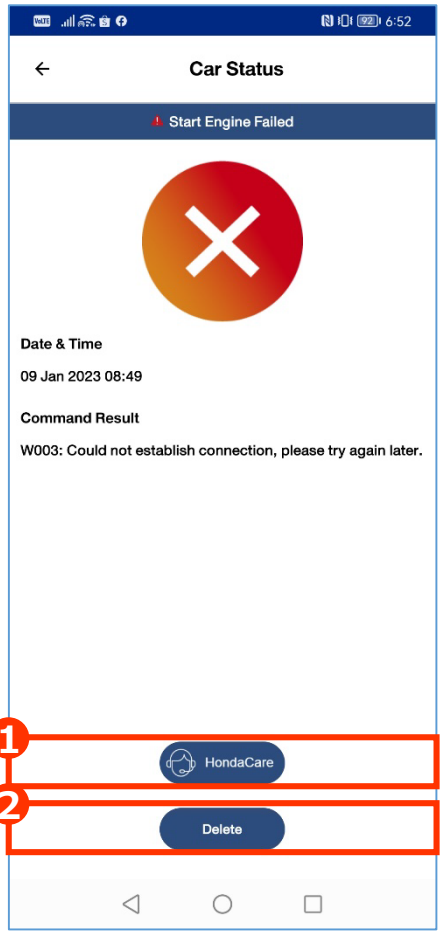
Command: Message will be notified for remote vehicle control verification result



- **Command Success**



- **Command Failed**

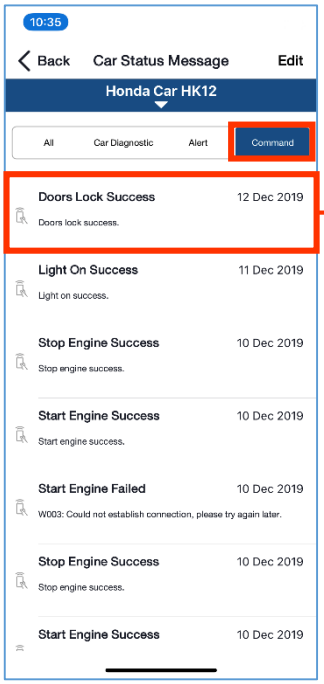


❶ Tap “Call Center” if user have inquiry.
❷ If user don’t need this alert anymore, tap delete alert

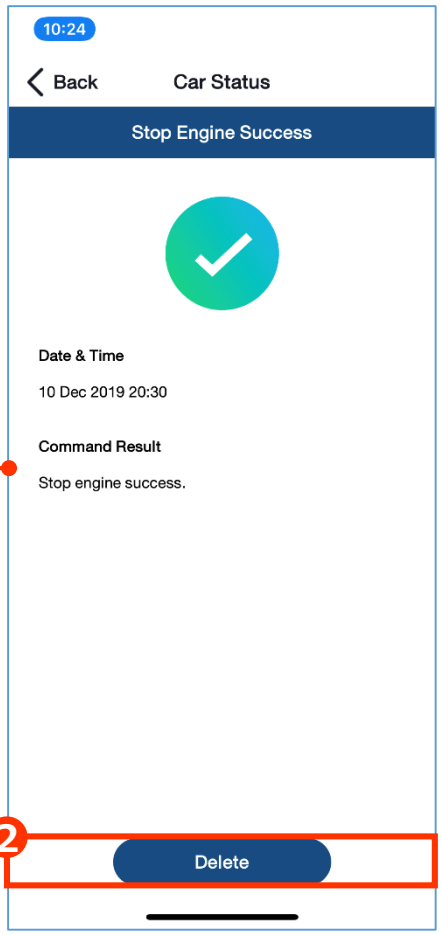
4-2 Car Status
4-2-1 Vehicle Dashboard – Car Status Message (HKO)

Example of message inbox

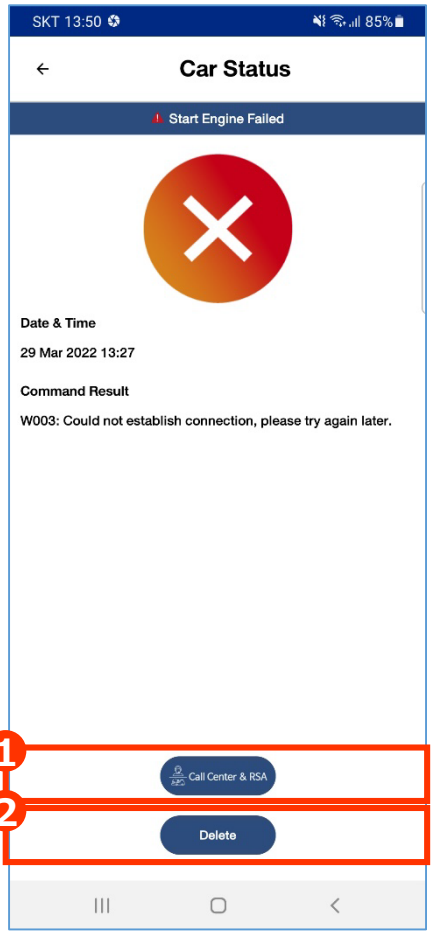
Command: Message will be notified for remote vehicle control verification result



- **Command Success**



- **Command Failed**



❶ Tap “Call Center & RSA” if user have inquiry.
❷ If user don’t need this alert anymore, tap delete alert

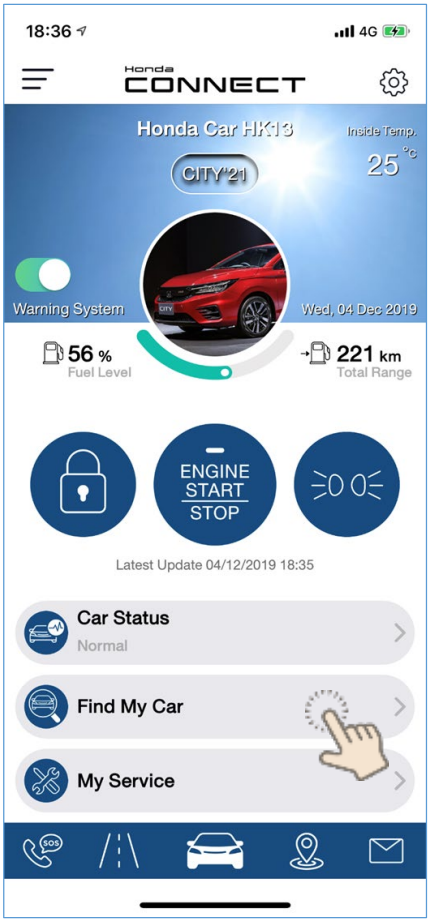
<Chapter4> Application Function

4-3 Find My Car

4-3 Find My Car (AOC)

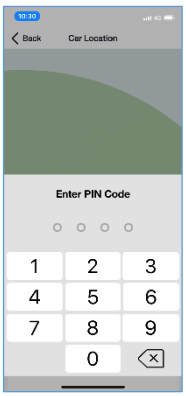
- **Application Function – Find My Car:** To show the latest vehicle location in map and get direction to reach vehicle from Mobile device location to vehicle location.

Application Function – Find My Car

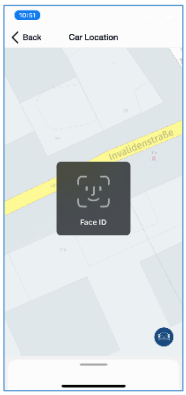


Page of authentication

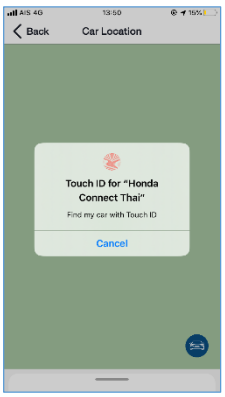
To assure the command was conducted by user, Honda CONNECT application will use mobile authentication.



• PIN setting



• Face ID



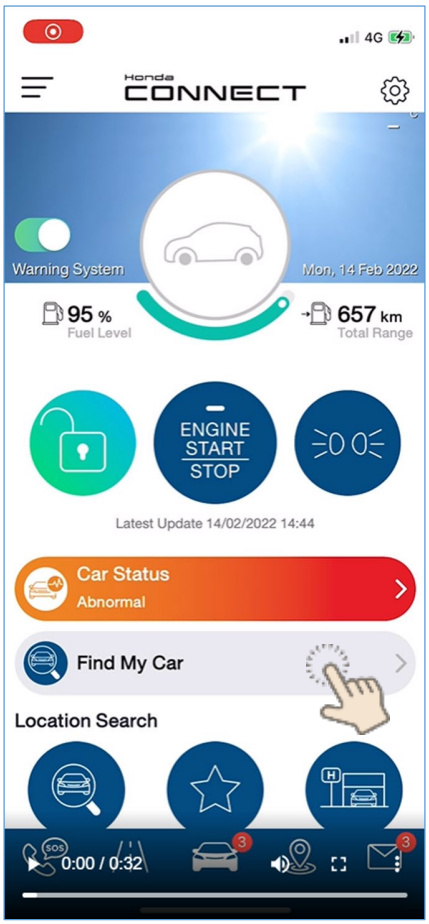
• Touch ID

Remark:
User must set mobile phone device to allow Honda CONNECT application to find location.

4-3 Find My Car (AUH)

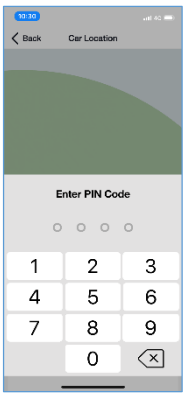
- **Application Function – Find My Car:** To show the latest vehicle location in map and get direction to reach vehicle from Mobile device location to vehicle location.

Application Function – Find My Car

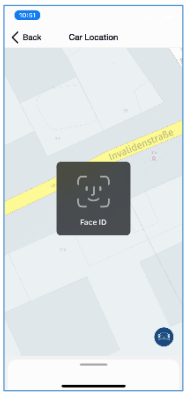


Page of authentication

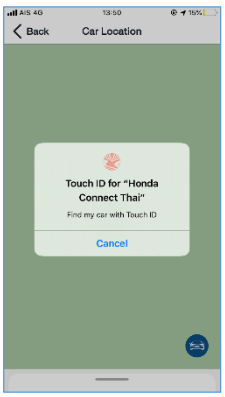
To assure the command was conducted by user, Honda CONNECT application will use mobile authentication.



• PIN setting



• Face ID



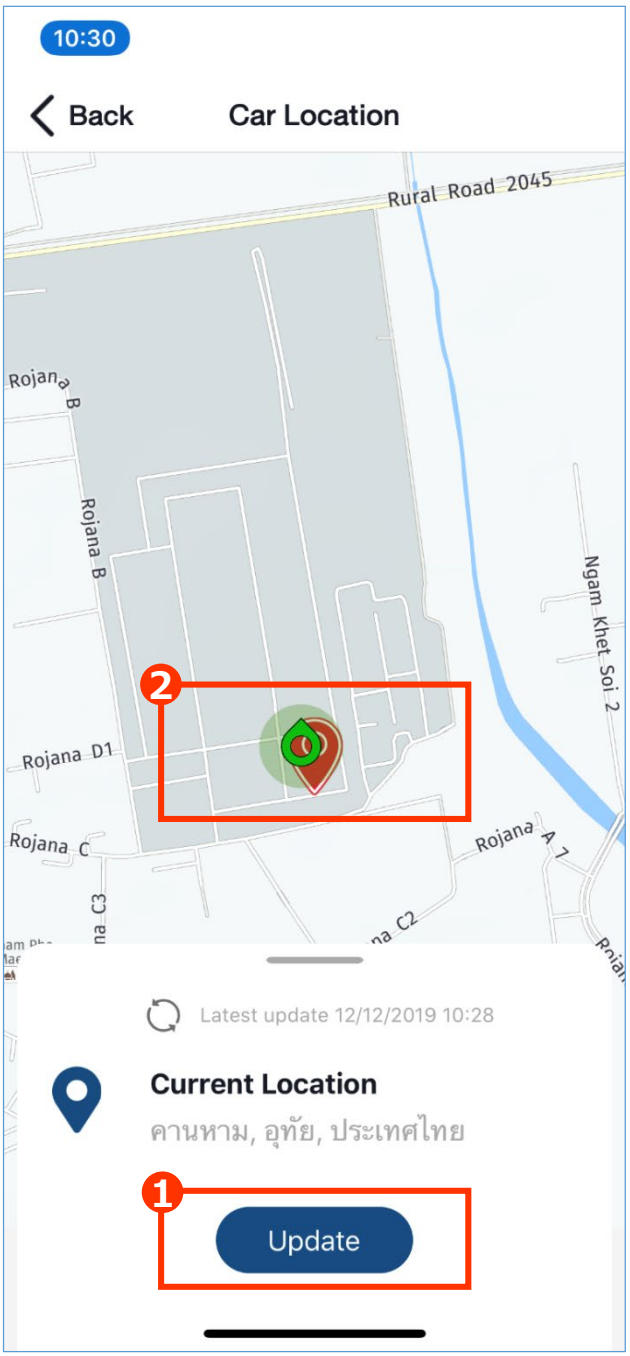
• Touch ID

Remark:
User must set mobile phone device to allow Honda CONNECT application to find location.

4-3 Find My Car

Result of authentication

Server will response and show the result after authentication.



❶ Tap “Update” to update the latest location of mobile phone (activated App) and car

❷ Pin color represents location as follows;

・Green pin* is mobile phone (activated App) location

・Red pin is car location

*Available only for iOS

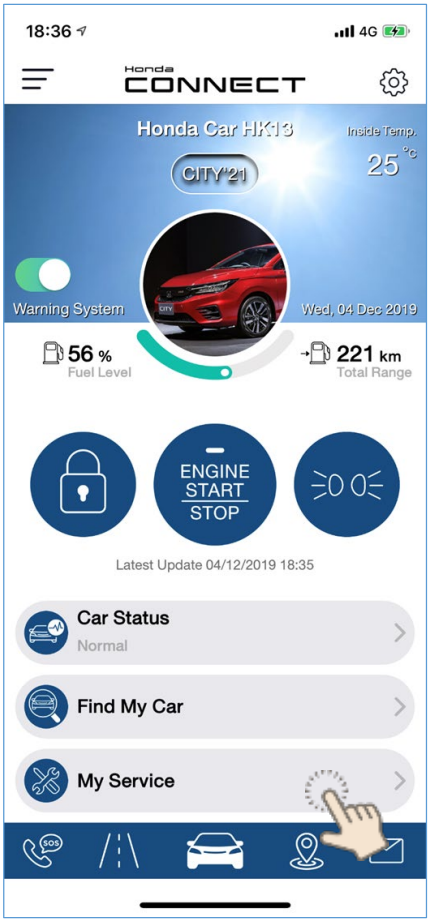
<Chapter4> Application Function

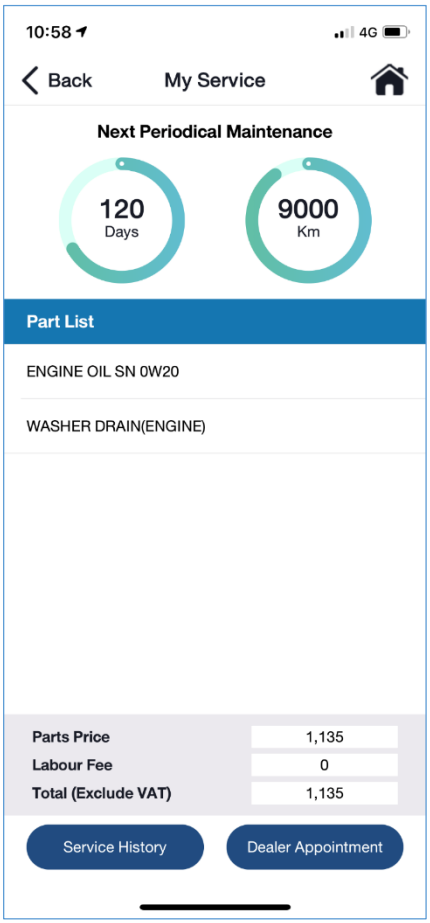
4-4 My Service

4-4 My Service (AOC)

Application Function – My service: To remind user to visit dealer for next periodical maintenance. User can check Service History/Parts List/Estimation and contact Honda Dealer to make service appointment.

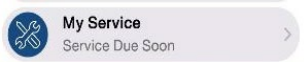
Application Function – My Service



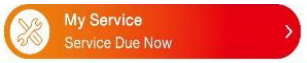


<Service History> Status will be shown on tap as follows;

- My Service – Service Due Soon

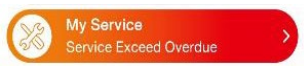


- My Service – Service Due Now



- My Service – Service Overdue

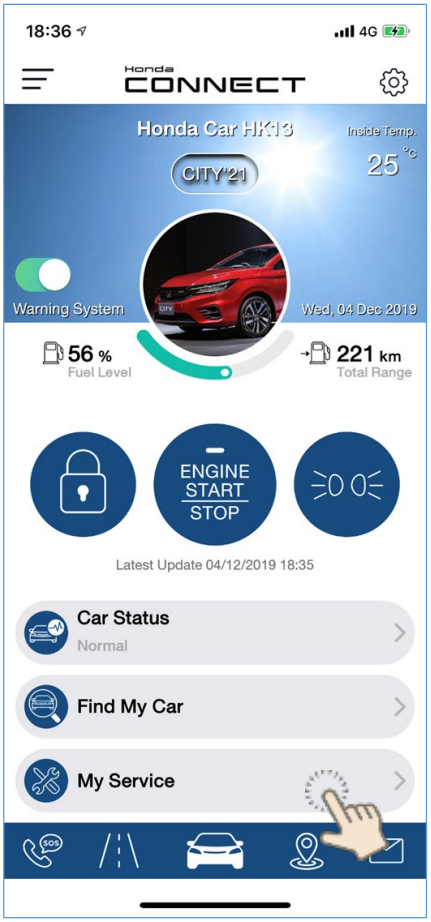
- My Service – Service Exceed Overdue

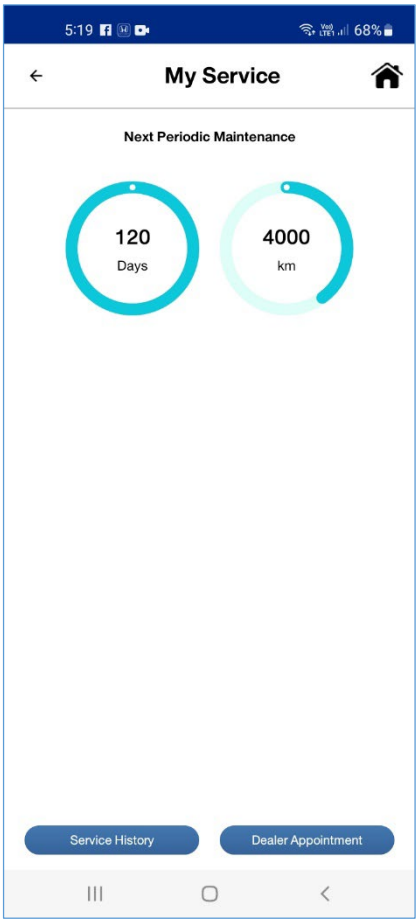


4-4 My Service (HNZ)

Application Function – My service: To remind user to visit dealer for next periodical maintenance. User can check Service History and contact Honda Dealer to make service appointment.

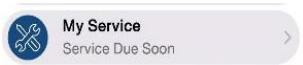
Application Function – My Service



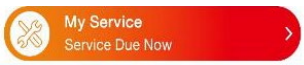


<Service History> Status will be shown on tap as follows;

- My Service – Service Due Soon



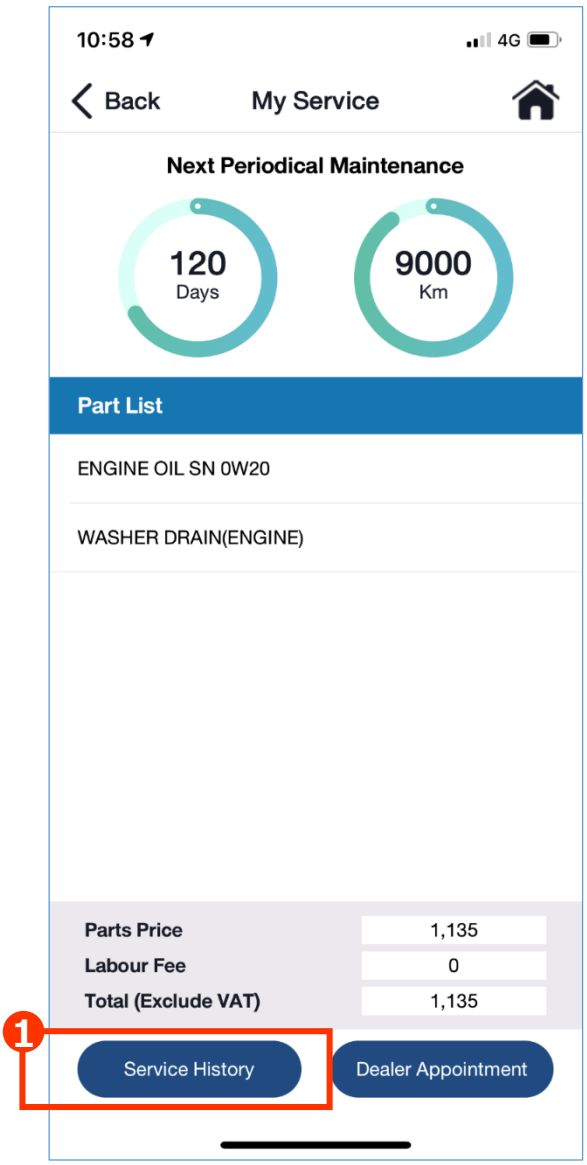
- My Service – Service Due Now



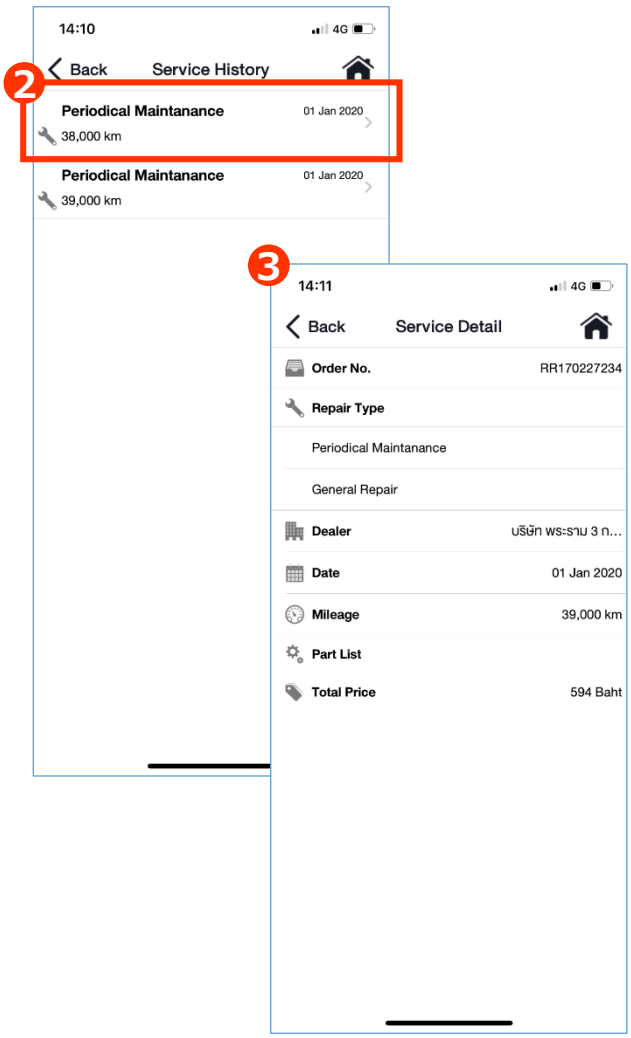
- My Service – Service Overdue

4-4 My Service (AOC)

My Service Detail – Service History



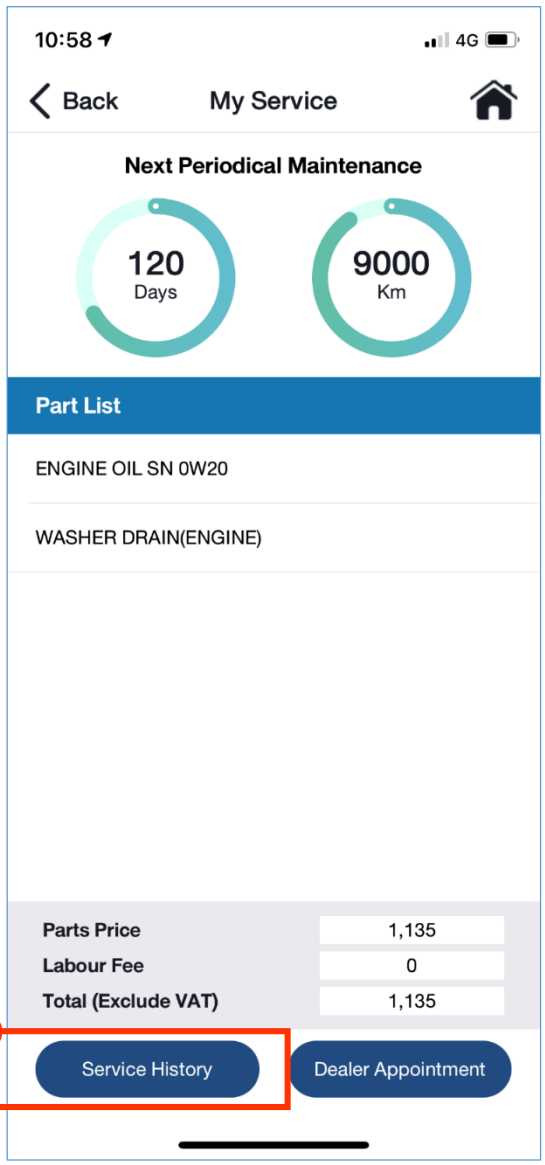
❶ Tap Service History



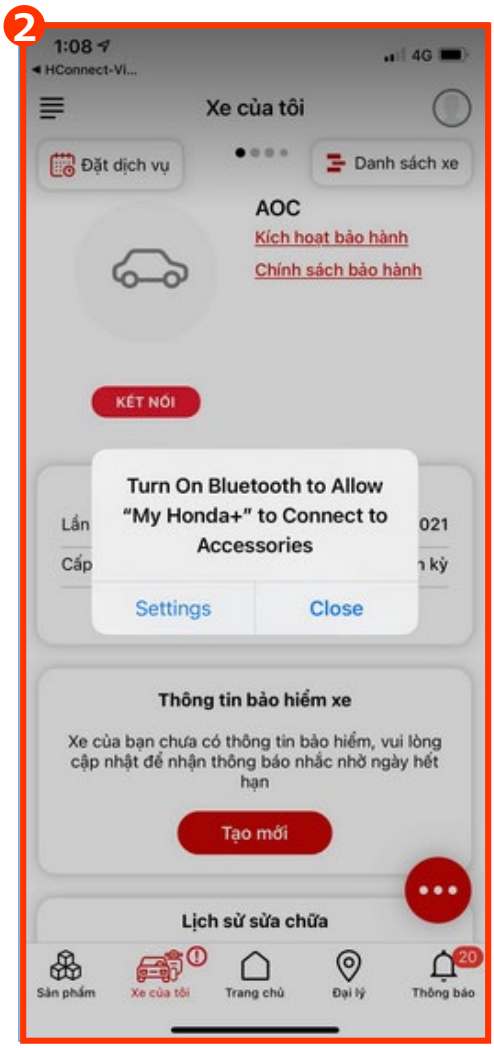
❷ Service history will be shown on list based on service job type.
❸ Service detail can also be checked.

4-4 My Service (HVN)

My Service Detail – Service History



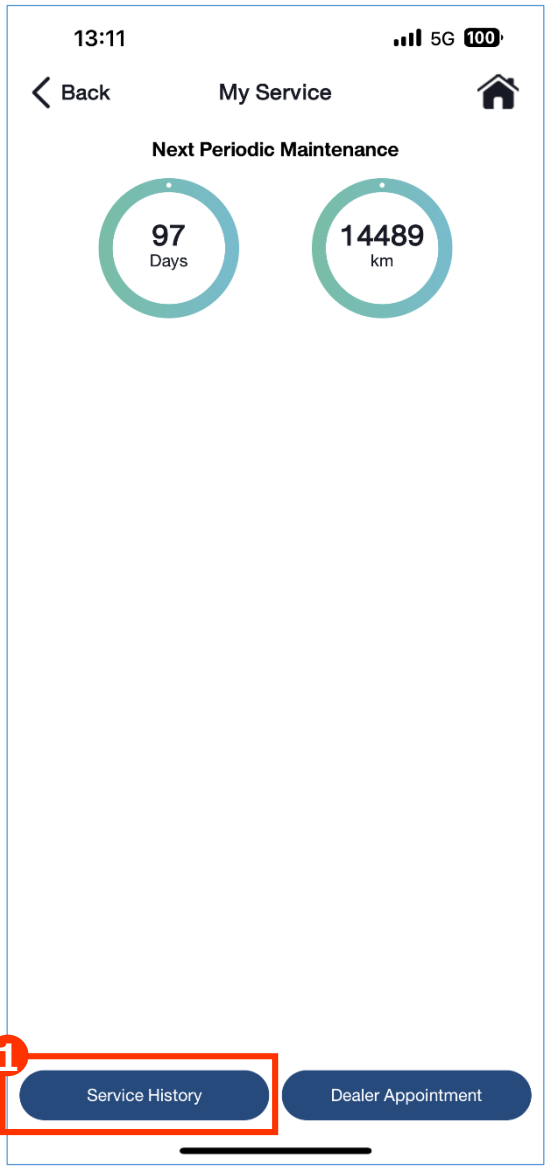
❶ Tap Service History



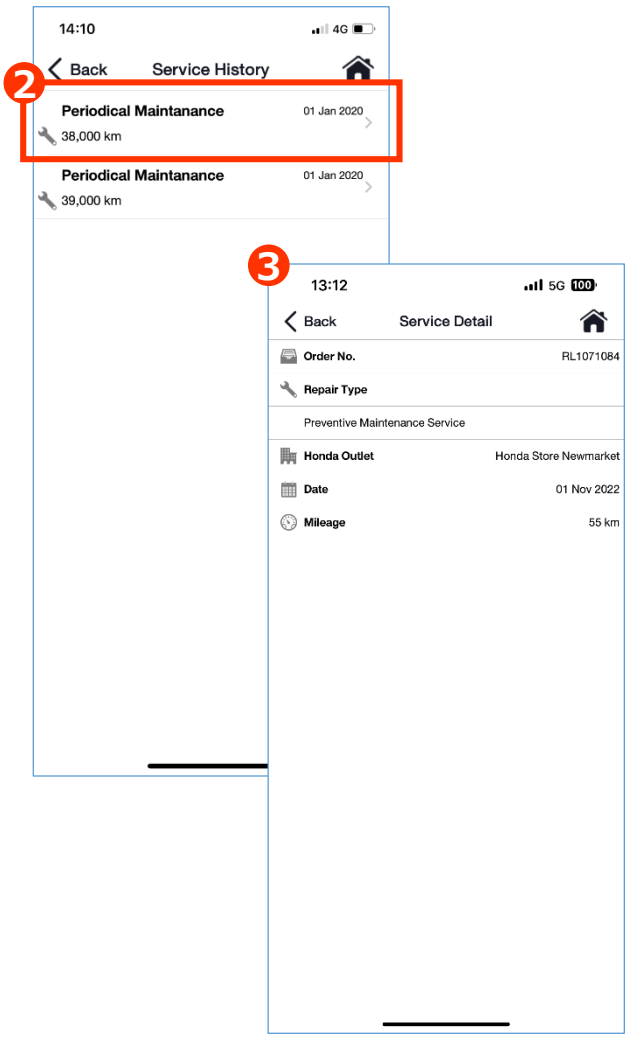
❷ Link to “Service History” in My Honda+ application

4-4 My Service (HNZ)

My Service Detail – Service History



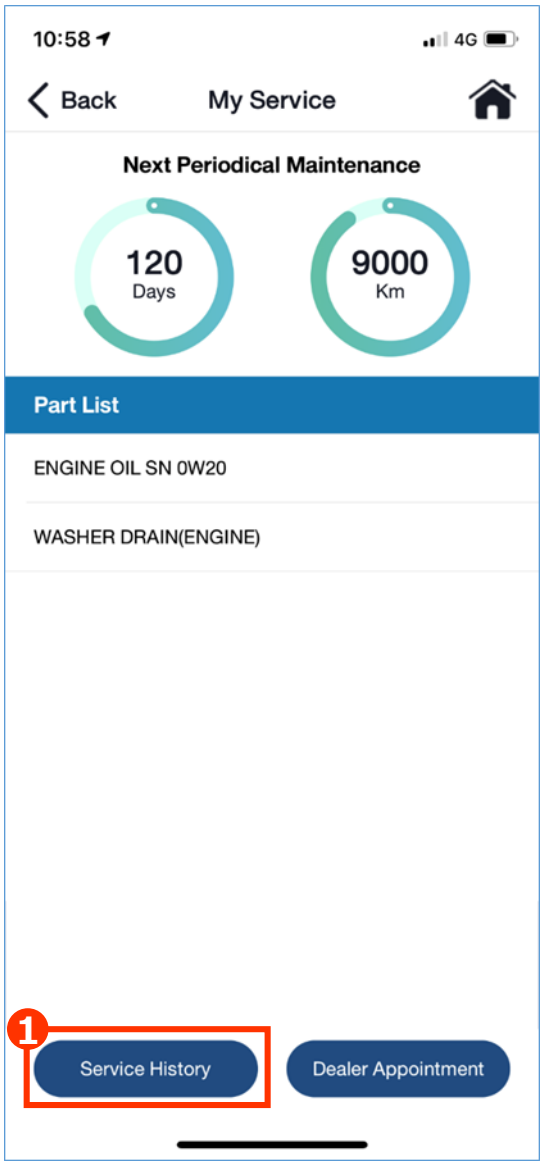
❶ Tap Service History



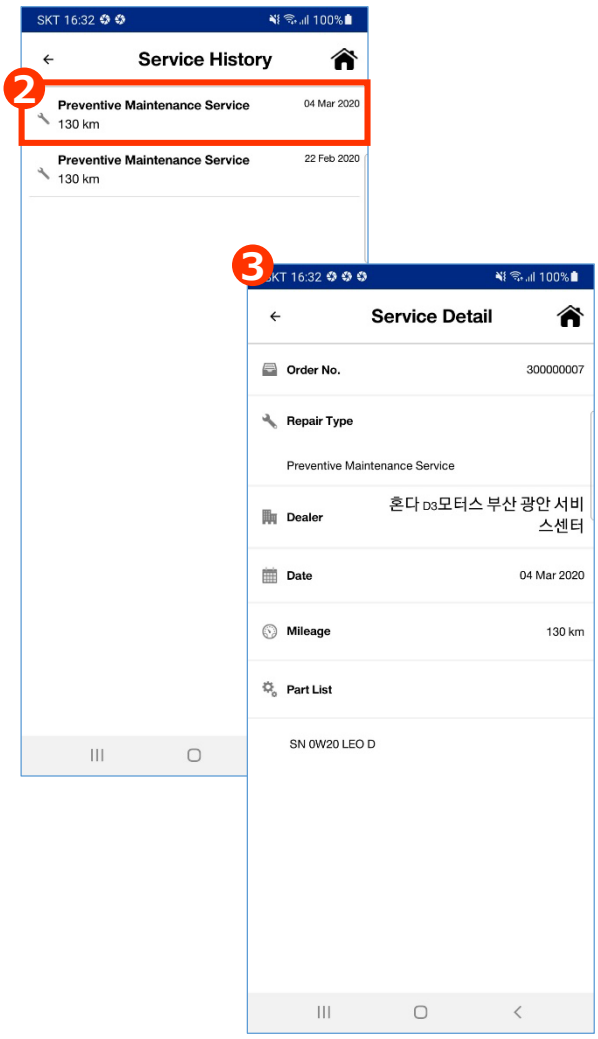
❷ Service history will be shown on list based on service job type.
❸ Service detail can also be checked.

4-4 My Service (HKO)

My Service Detail – Service History



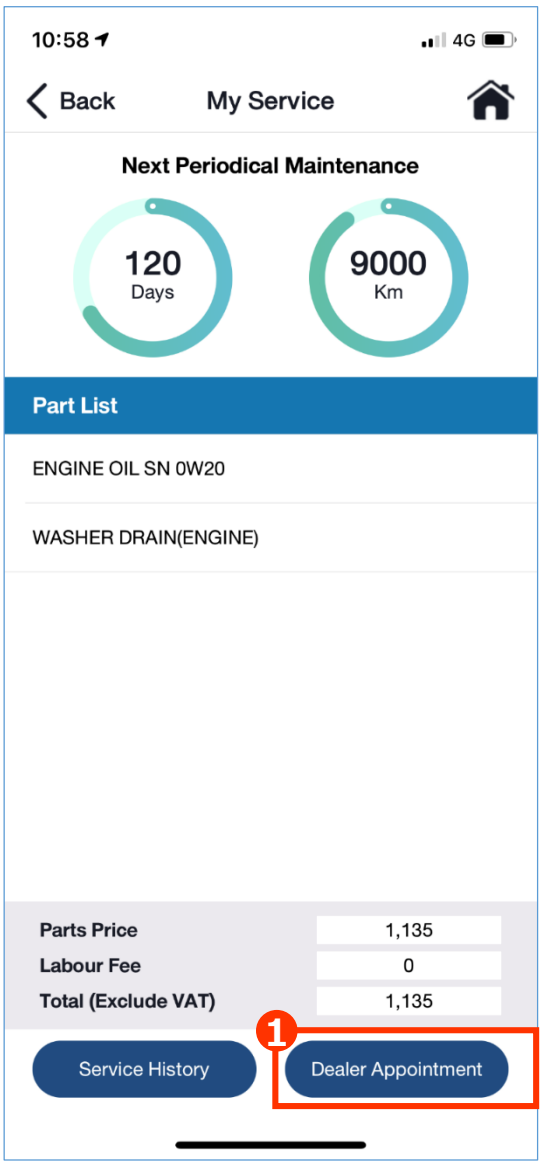
❶ Tap Service History



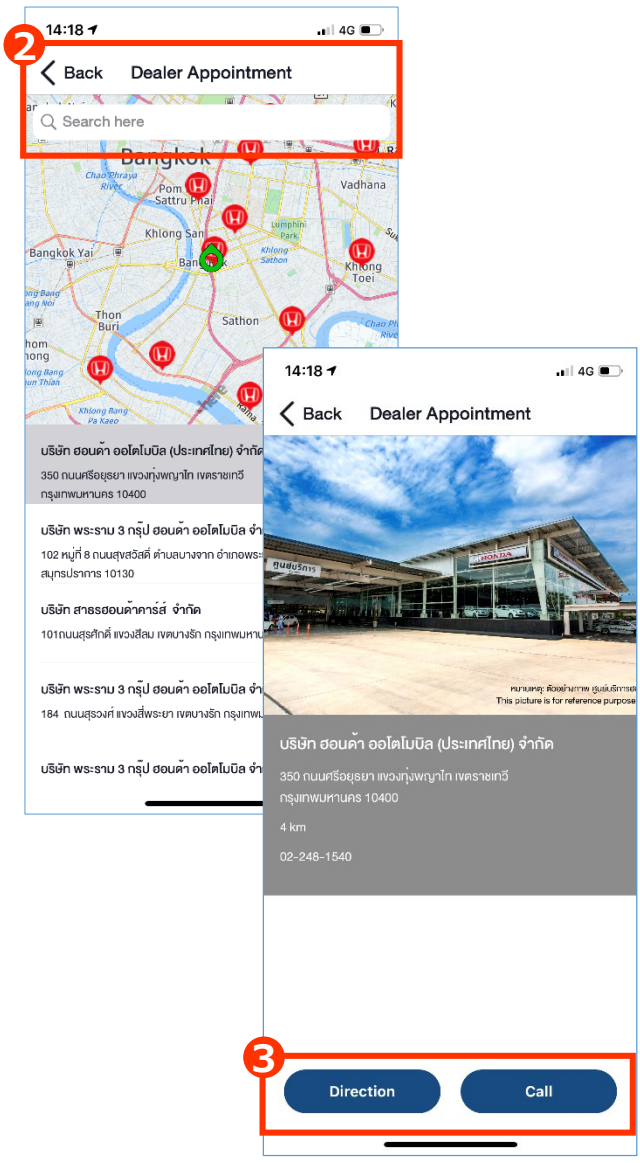
❷ Service history will be shown on list based on service job type.
❸ Service detail can also be checked.

4-4 My Service (AOC)

My Service Detail – Dealer Appointment



❶ Tap Dealer Appointment

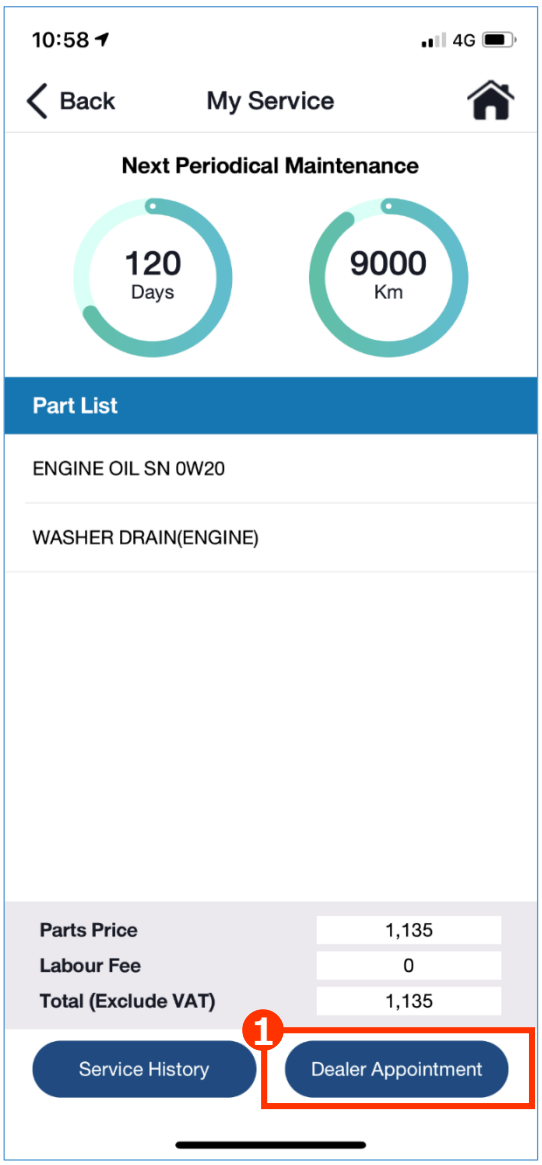


❷ Dealer information listed started from Purchased vehicle dealer, Latest service dealer, Nearest dealer.

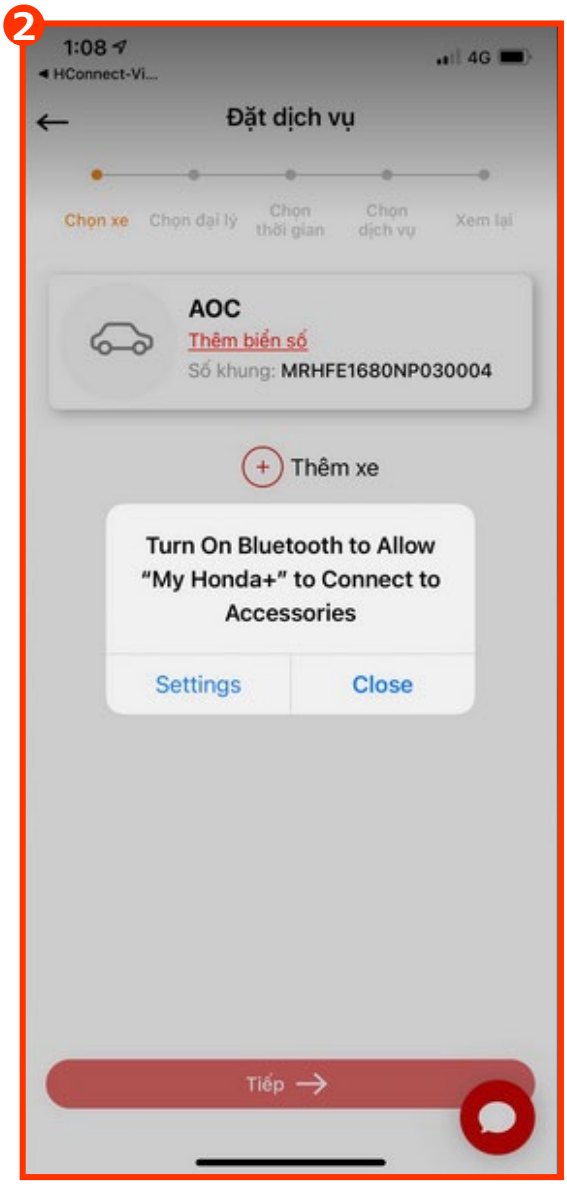
❸ Select dealer to make service appointment:
・User can make a call to dealer directly.
・User also can check the direction.

4-4 My Service (HVN)

My Service Detail – Dealer Appointment



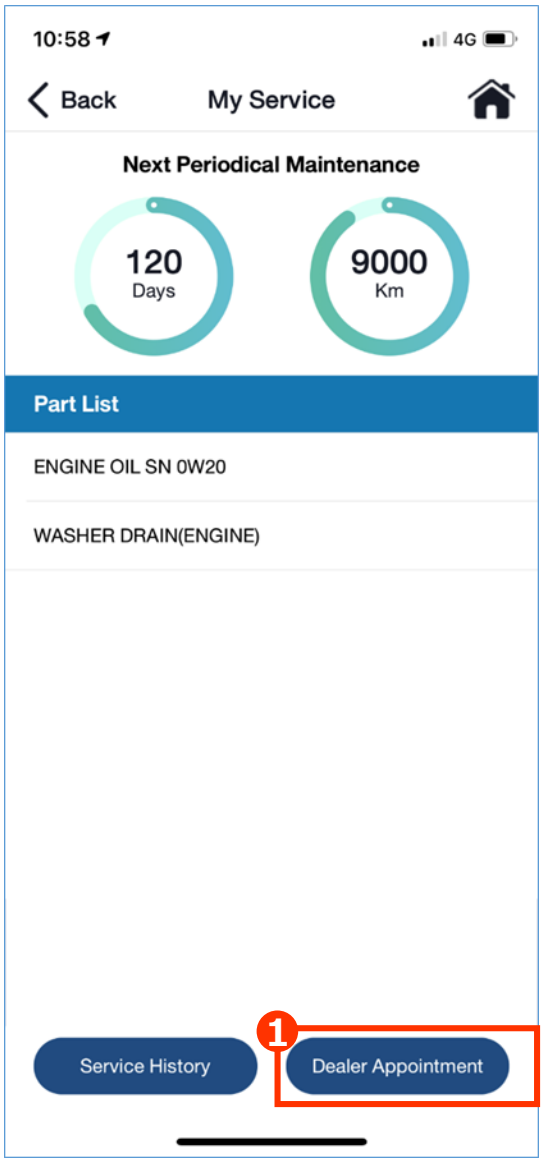
❶ Tap Dealer Appointment



❷ Link to “Dealer Appointment” in My Honda+ application

4-4 My Service (HKO)

My Service Detail – Dealer Appointment



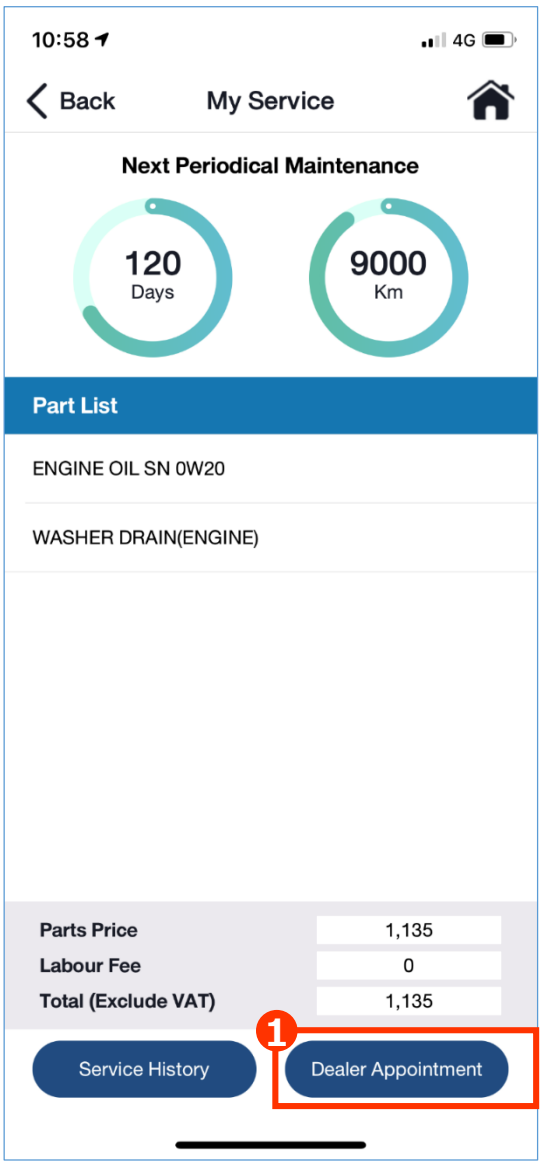
❶ Tap Dealer Appointment

❷ Dealer information listed started from Purchased vehicle dealer, Latest service dealer, Nearest dealer.

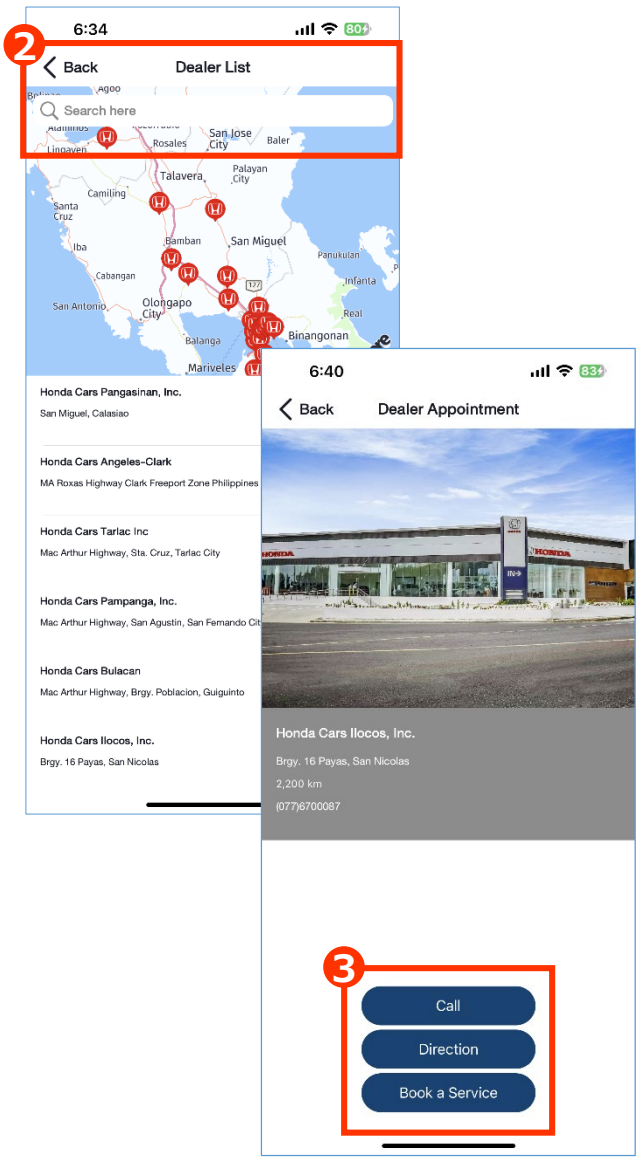
❸ Select dealer to make service appointment:
・User can make a call to dealer directly.
・User also can check the direction.

4-4 My Service (HCPI)

My Service Detail – Dealer Appointment



❶ Tap Dealer Appointment

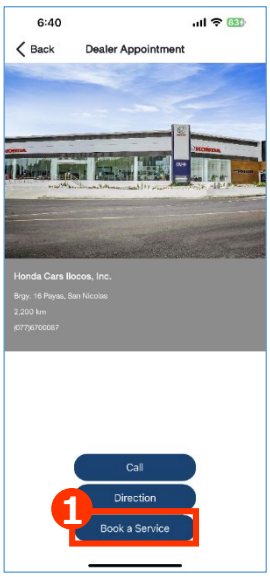


❷ Dealer information listed started from Purchased vehicle dealer, Latest service dealer, Nearest dealer.

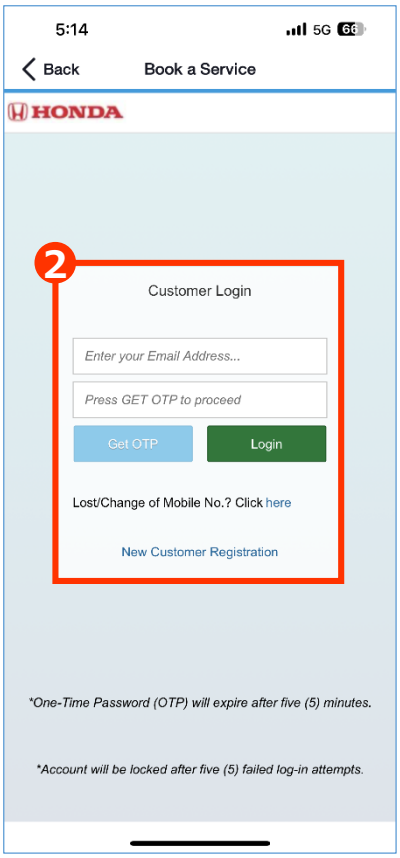
❸ Select dealer to make service appointment:
・User can make a call to dealer directly.
・User also can check the direction.
・User also can book a service.

4-4 My Service (HCPI)

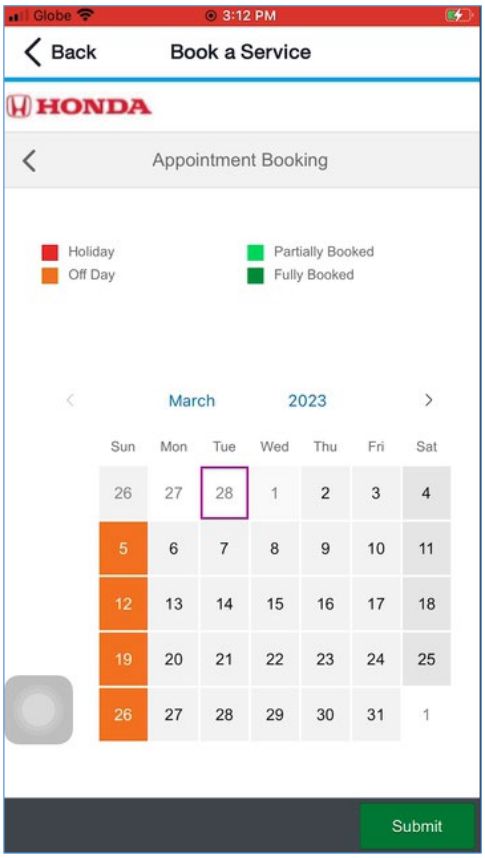
My Service Detail – Dealer Appointment (Cont.)



❶ Tap Book a Service



❷ You are required to log in, if your information is not available in book a service system.



❸ If your information is available, system will re-direct to dealer appointment booking.

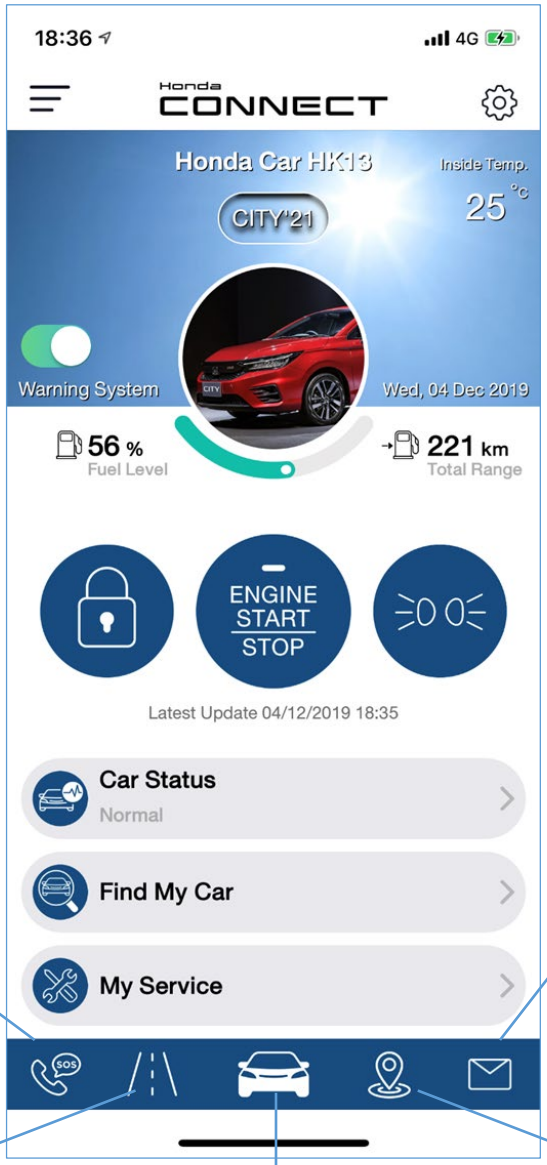
<Chapter4> Application Function

4-5 Quick Function Bar

4-5 Quick Function Bar (HATC)

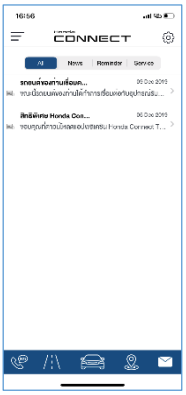
Quick Function Bar: To quickly access to key functions

Quick Function Bar

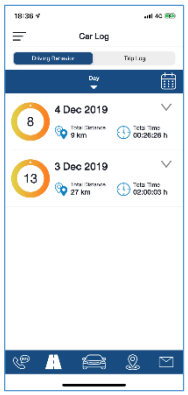


Emergency Call
- Call Center
- Insurance
- 24 hrs. Roadside Assistance
- Dealer
- Police
- Ambulance

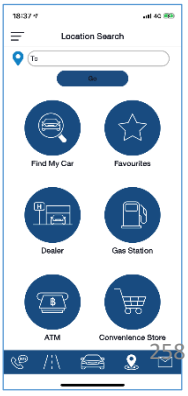
Message
- All (Message)
- News
- Reminder
- Service



Driving Behavior
- Driving behavior
- Trip log



Location Search
- Find My Car
- Favorites place
- Dealer
- Gas Station
- ATM
- Convenience Store

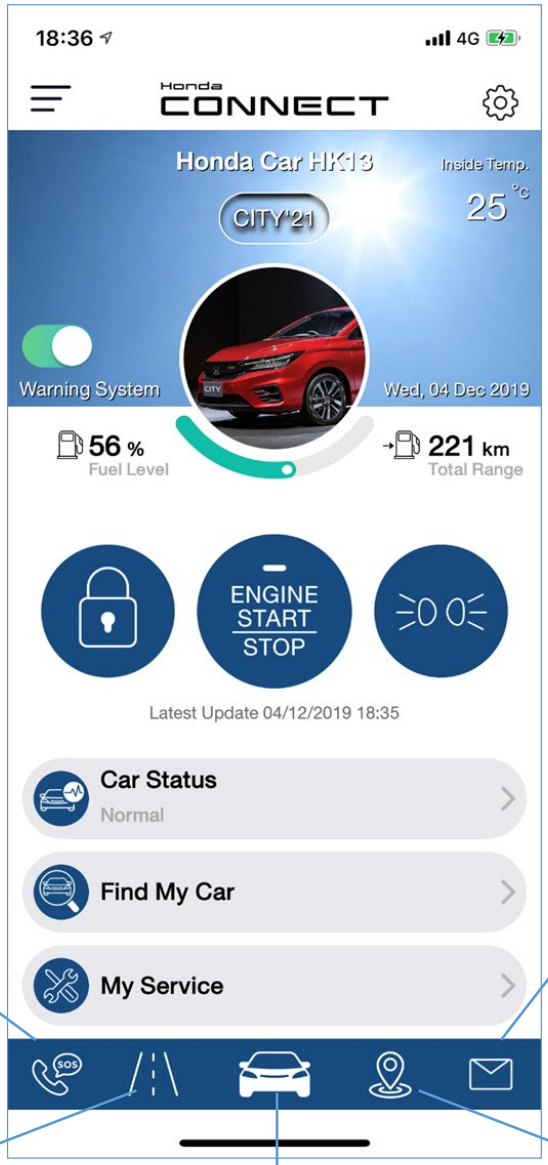


Return to TOP Page1

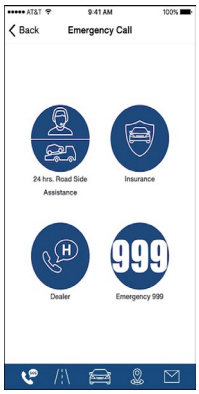
4-5 Quick Function Bar (HMSB)

Quick Function Bar: To quickly access to key functions

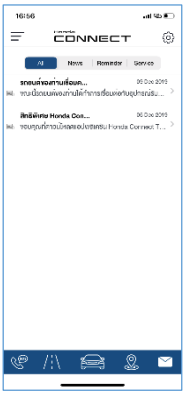
Quick Function Bar



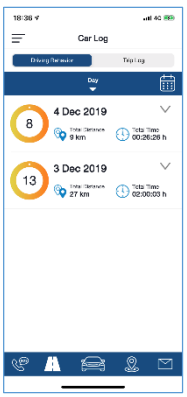
Emergency Call
- 24 hrs. Roadside Assistance / Honda Call Center
- Insurance
- Dealer
- Emergency 999



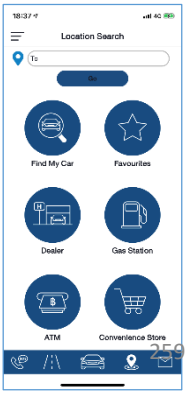
Message
- All (Message)
- News
- Reminder
- Service



Driving Behavior
- Driving behavior
- Trip log



Location Search
- Find My Car
- Favorites place
- Dealer
- Gas Station
- ATM
- Convenience Store

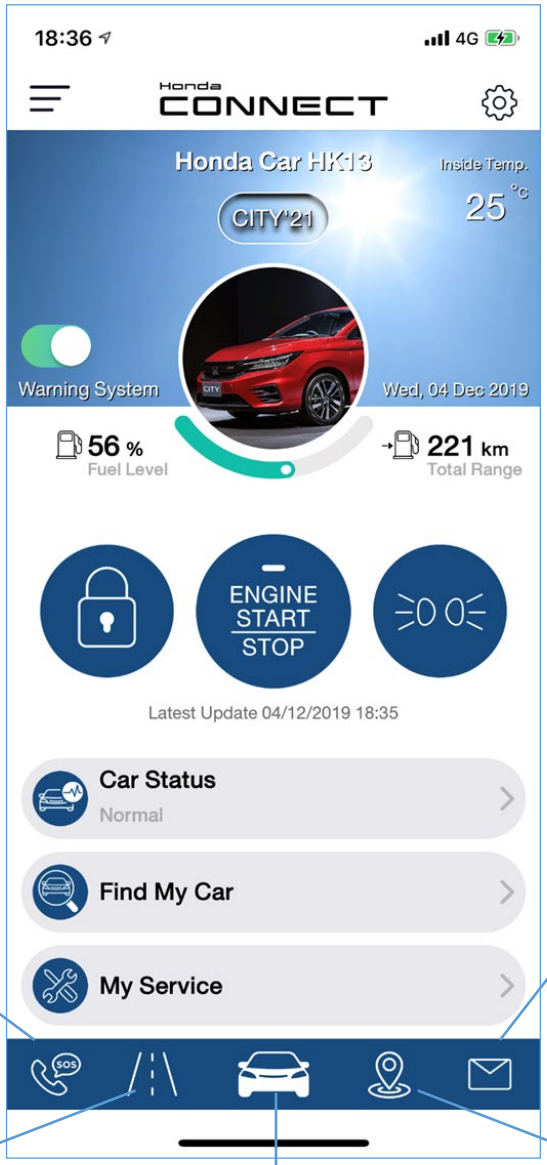


Return to TOP Page1

4-5 Quick Function Bar (HVN)

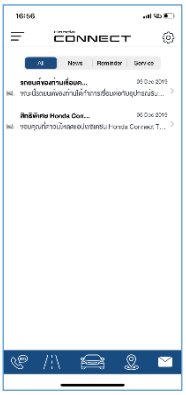
Quick Function Bar: To quickly access to key functions

Quick Function Bar

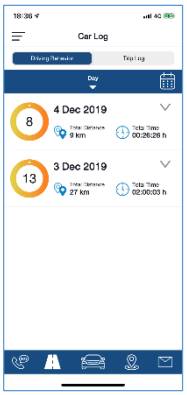


Emergency Call
- Call Center
- Insurance
- 24 hrs. Roadside Assistance
- Dealer
- Police
- Ambulance

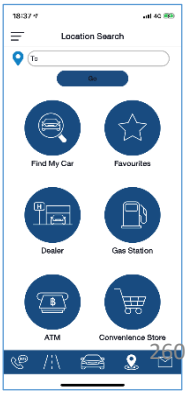
Message
- All (Message)
- News
- Reminder
- Service



Driving Behavior
- Driving behavior
- Trip log



Location Search
- Find My Car
- Favorites place
- Dealer
- Gas Station
- ATM
- Convenience Store

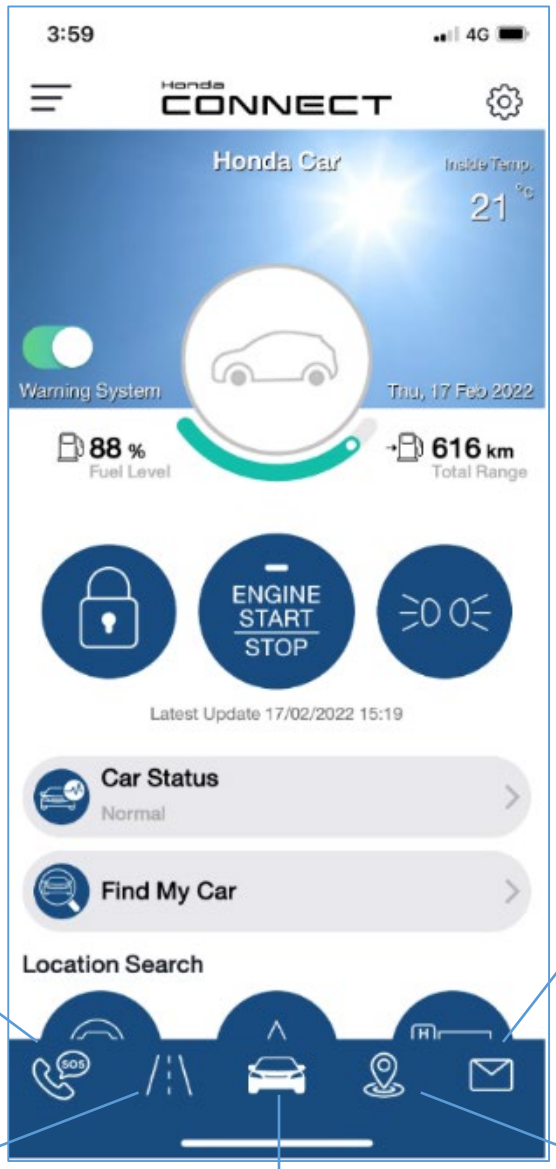


Return to TOP Page1

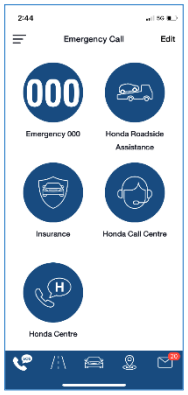
4-5 Quick Function Bar (AUH)

Quick Function Bar: To quickly access to key functions

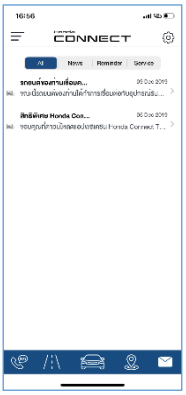
Quick Function Bar



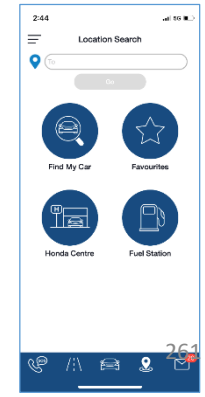
Emergency Call
- Emergency Service
- 24 hrs. Roadside Assistance
- Insurance
- Honda Call Center
- Honda Centre



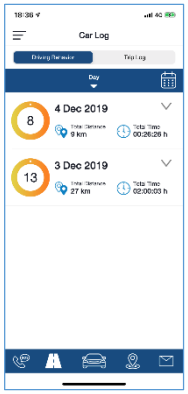
Message
- All (Message)
- News
- Reminder
- Service



Location Search
- Find My Car
- Favorites place
- Honda Centre
- Fuel Station



Driving Behavior
- Driving behavior
- Trip log

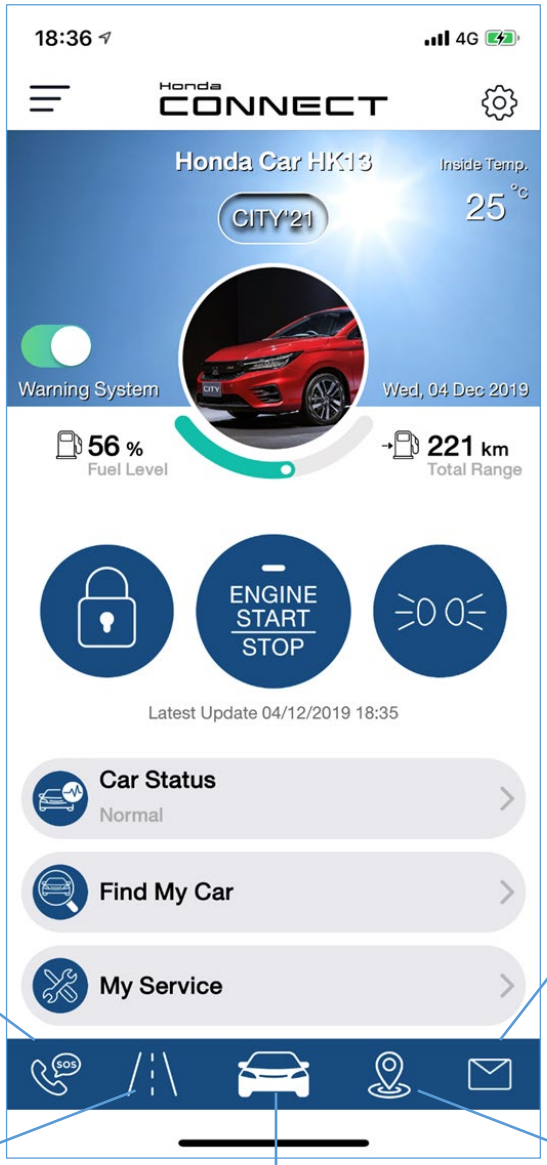


Return to TOP Page1

4-5 Quick Function Bar (HNZ)

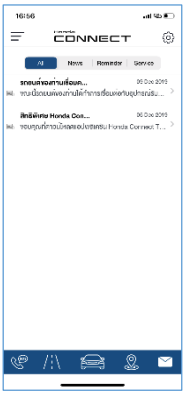
Quick Function Bar: To quickly access to key functions

Quick Function Bar

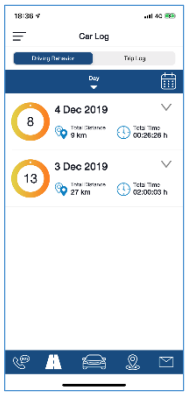


Emergency Call
- Call Center
- Insurance
- Roadside Assistance
- Dealer
- Emergency Service

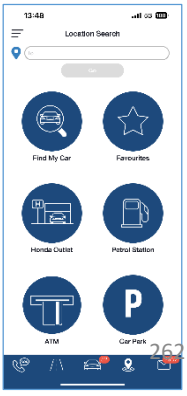
Message
- All (Message)
- News
- Reminder
- Service



Driving Behavior
- Driving behavior
- Trip log



Location Search
- Find My Car
- Favorites place
- Dealer
- Petrol Station
- ATM
- Car Park

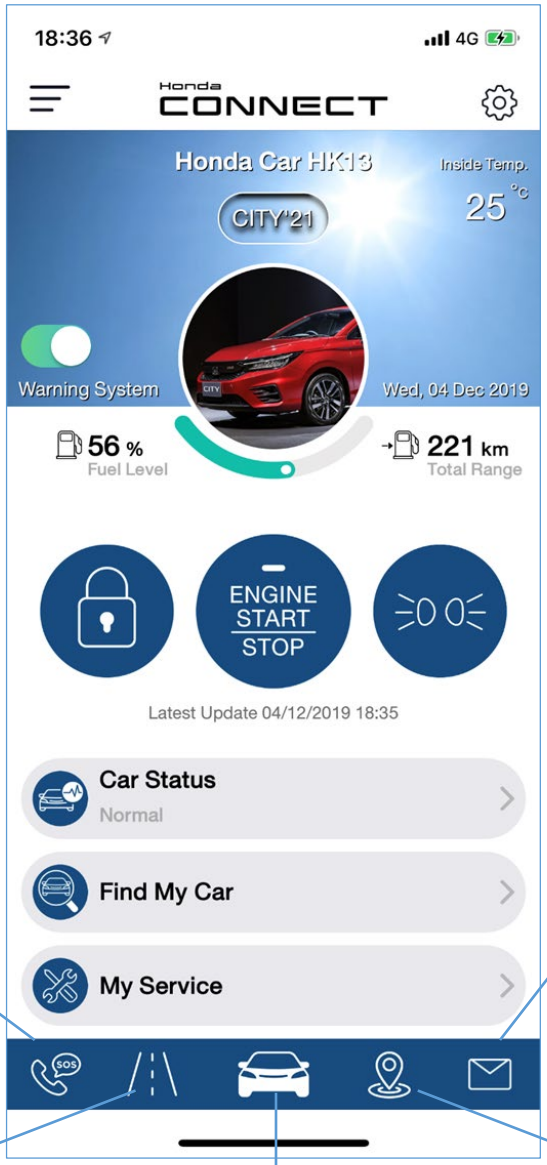


Return to TOP Page1

4-5 Quick Function Bar (HKO)

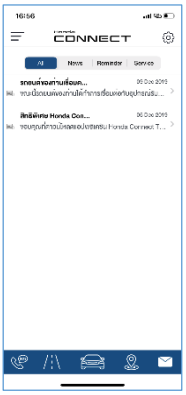
Quick Function Bar: To quickly access to key functions

Quick Function Bar

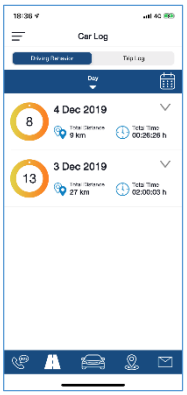


Emergency Call
- Call Center & Roadside Assistance
- Insurance
- Dealer
- Police
- Ambulance

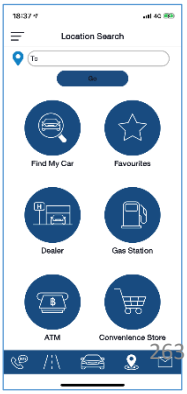
Message
- All (Message)
- News
- Reminder
- Service



Driving Behavior
- Driving behavior
- Trip log



Location Search
- Find My Car
- Favorites place
- Dealer
- Gas Station
- ATM
- Convenience Store

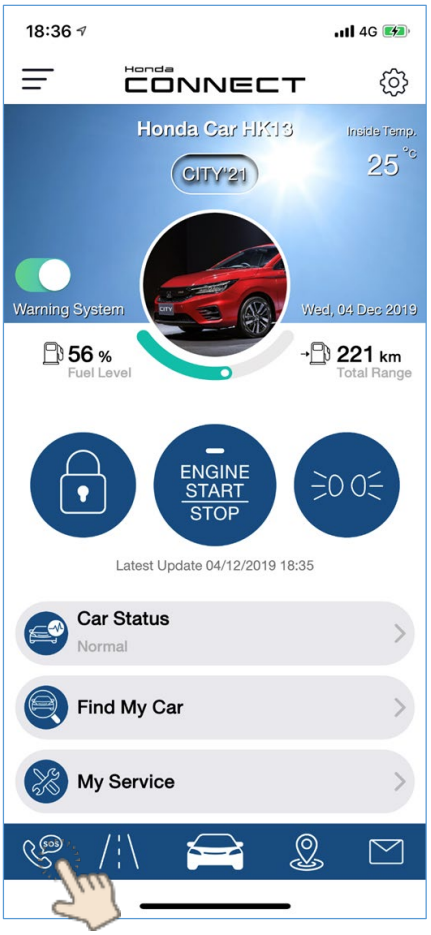


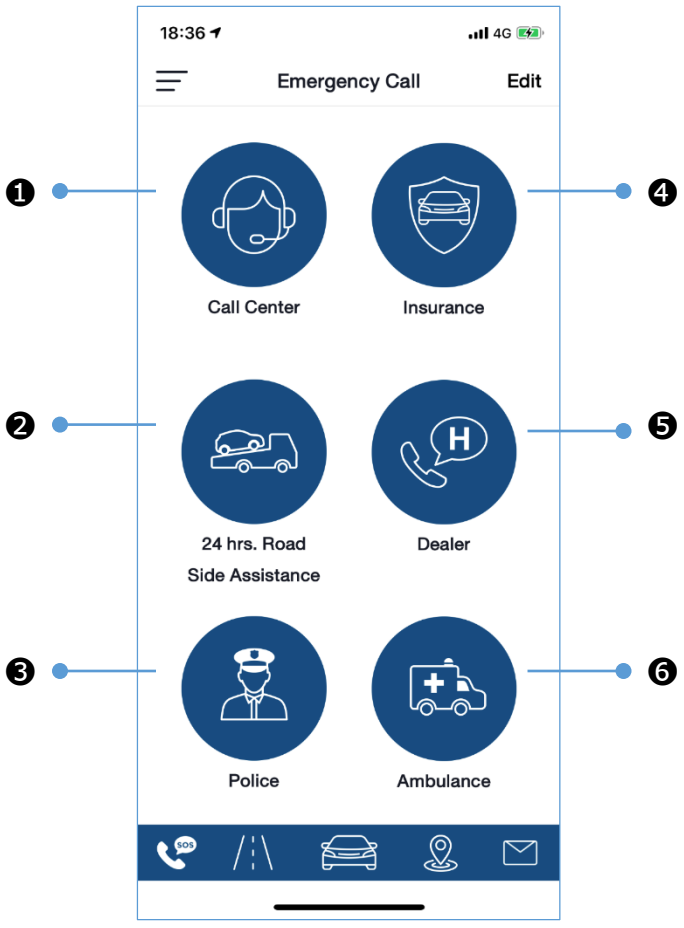
Return to TOP Page1

4-5 Quick Function Bar
4-5-1 Emergency Call (HATC)

Tap “Emergency Call” button to link and connect phone call to emergency agencies which register to provide emergency service and support for Honda CONNECT user.

Emergency Call





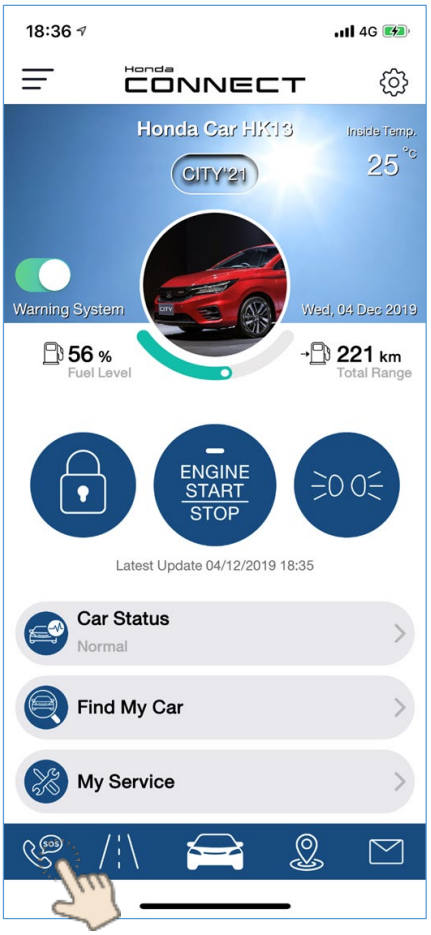
<Emergency Call>

❶ Honda Call Center: Service information for 24 hours
❷ 24 hrs Roadside Assistance: Assist for emergency case 24 hours
❸ Police: Contact for emergency support
❹ Insurance: Call to insurance company which is registered in “Car Profile”
❺ Dealer: Call to Honda Dealer which user set in advance or default dealer which customer purchased vehicle
❻ Ambulance: Contact for emergency rescue (accident etc.)

4-5 Quick Function Bar
4-5-1 Emergency Call (HMSB)

Tap “Emergency Call” button to link and connect phone call to emergency agencies which register to provide emergency service and support for Honda CONNECT user.

Emergency Call



<Emergency Call>

❶ 24 hrs Roadside Assistance: Assist for emergency case 24 hours / Call to Honda Call Center

❷ Dealer: Call to Honda Dealer which user set in advance or default dealer which customer purchased vehicle

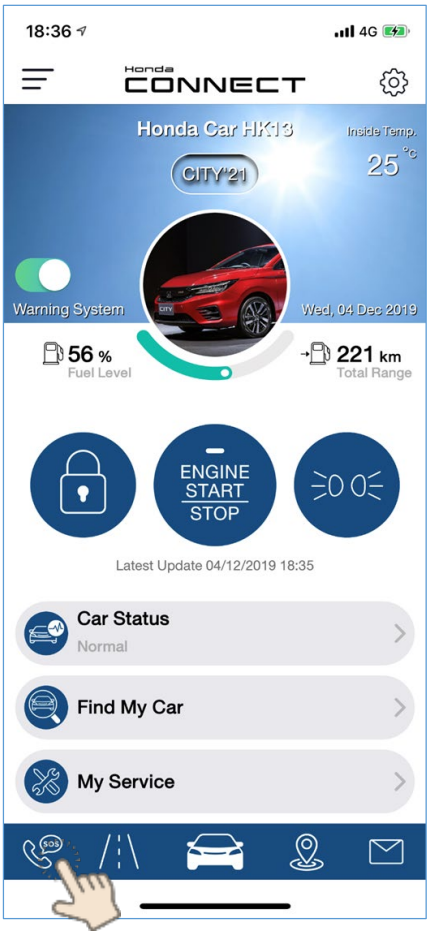
❸ Insurance: Call to insurance company which is registered in “Car Profile”

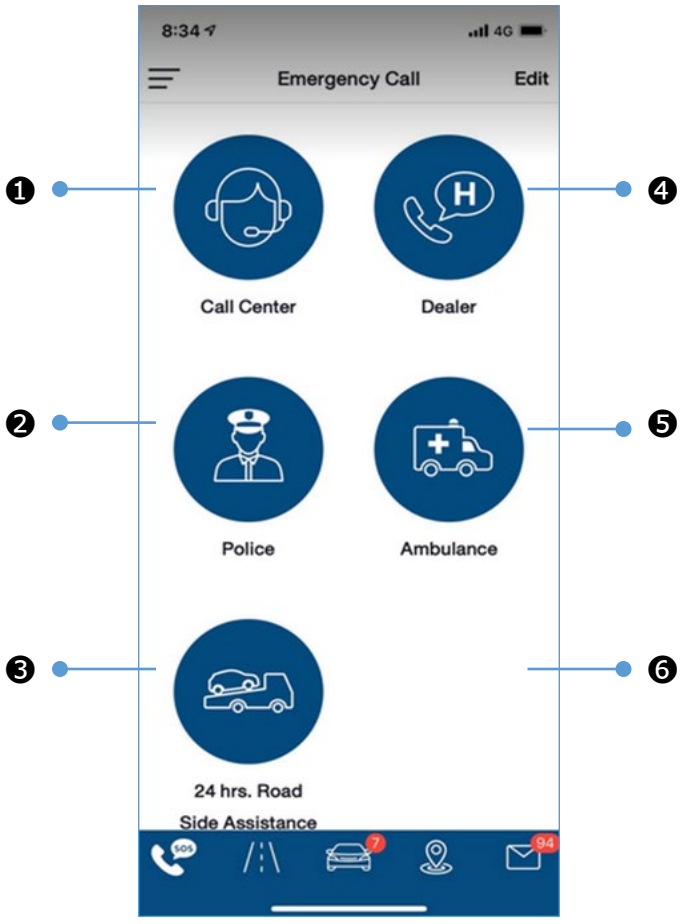
❹ Emergency 999: Contact for emergency rescue (accident etc.)

4-5 Quick Function Bar
4-5-1 Emergency Call (HVN)

Tap “Emergency Call” button to link and connect phone call to emergency agencies which register to provide emergency service and support for Honda CONNECT user.

Emergency Call





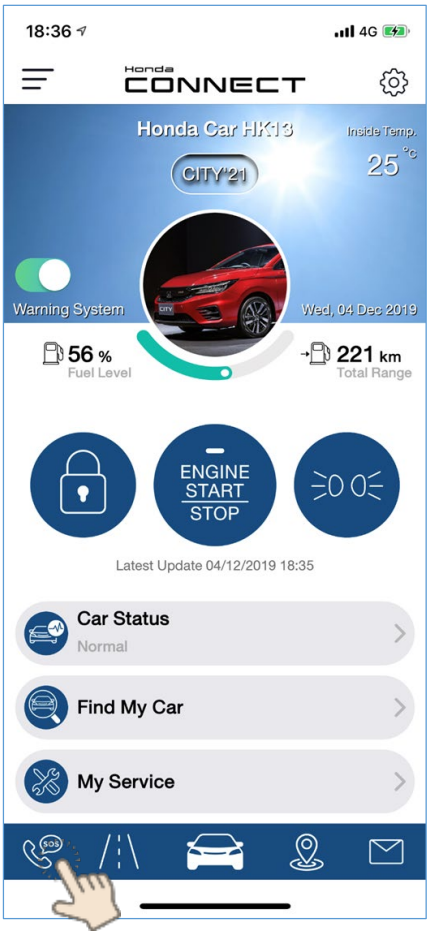
<Emergency Call>

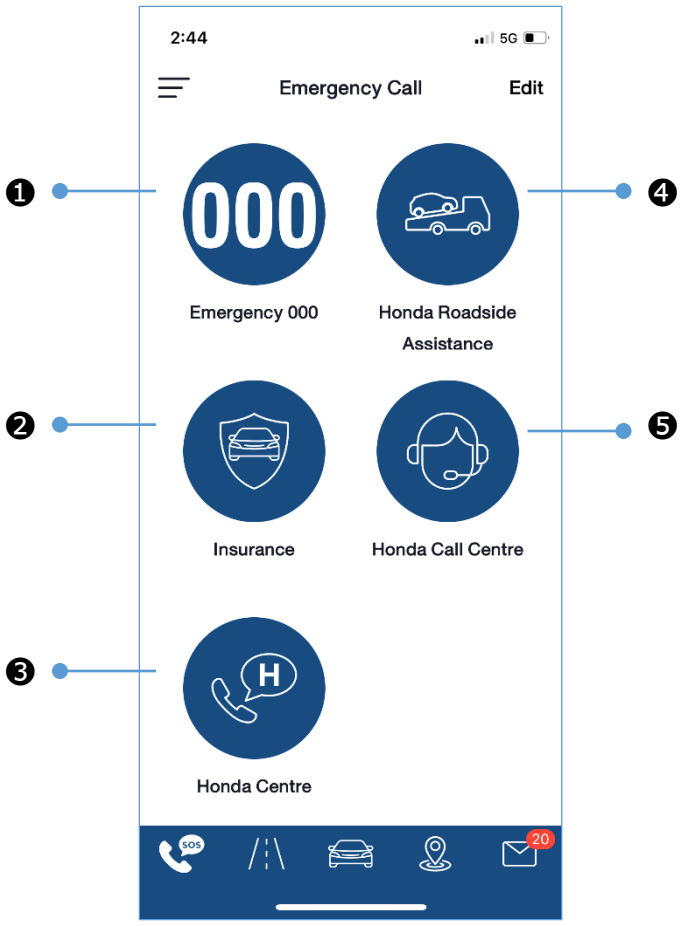
❶ Honda Call Center: Service information for 24 hours
❷ 24 hrs Roadside Assistance: Assist for emergency case 24 hours
❸ Police: Contact for emergency support
❹ Insurance: Call to insurance company which is registered in “Car Profile”
❺ Dealer: Call to Honda Dealer which user set in advance or default dealer which customer purchased vehicle
❻ Ambulance: Contact for emergency rescue (accident etc.)

4-5 Quick Function Bar
4-5-1 Emergency Call (AUH)

Tap “Emergency Call” button to link and connect phone call to emergency agencies which register to provide emergency service and support for Honda CONNECT user.

Emergency Call





<Emergency Call>

❶ Emergency Service: Call to emergency service. You can contact police, fire or ambulance service.

❷ Insurance: Call to insurance company which is registered in “Car Profile”

❸ Honda Centre: Call to Honda Dealer which user set in advance or default dealer which customer purchased vehicle

❹ Honda Roadside Assistance: Assist for emergency case 24 hours

❺ Honda Call Center: Service information related to Honda. Honda Call Centre operating hours are Monday - Friday 8:30 AM to 6.00 PM (AEST)”

4-5 Quick Function Bar
4-5-1 Emergency Call (HNZ)

Tap “Emergency Call” button to link and connect phone call to emergency agencies which register to provide emergency service and support for Honda CONNECT user.

<Emergency Call>

❶ Honda Call Center: Service information for 24 hours
❷ Roadside Assistance: Assist for emergency case 24 hours
❸ Insurance: Call to insurance company which is registered in “Car Profile”
❹ Dealer: Call to Honda Dealer which user set in advance or default dealer which customer purchased vehicle
❺ Emergency Service: Contact for emergency rescue (accident etc.)

4-5 Quick Function Bar
4-5-1 Emergency Call (HKO)

Tap “Emergency Call” button to link and connect phone call to emergency agencies which register to provide emergency service and support for Honda CONNECT user.

<Emergency Call>

❶ Honda Call Center: Service information for 24 hours
❷ 24 hrs Roadside Assistance: Assist for emergency case 24 hours
❸ Police: Contact for emergency support
❹ Insurance: Call to insurance company which is registered in “Car Profile”
❺ Dealer: Call to Honda Dealer which user set in advance or default dealer which customer purchased vehicle
❻ Ambulance: Contact for emergency rescue (accident etc.)

4-5 Quick Function Bar
4-5-1 Emergency Call (HCPI)

Tap “Emergency Call” button to link and connect phone call to emergency agencies which register to provide emergency service and support for Honda CONNECT user.

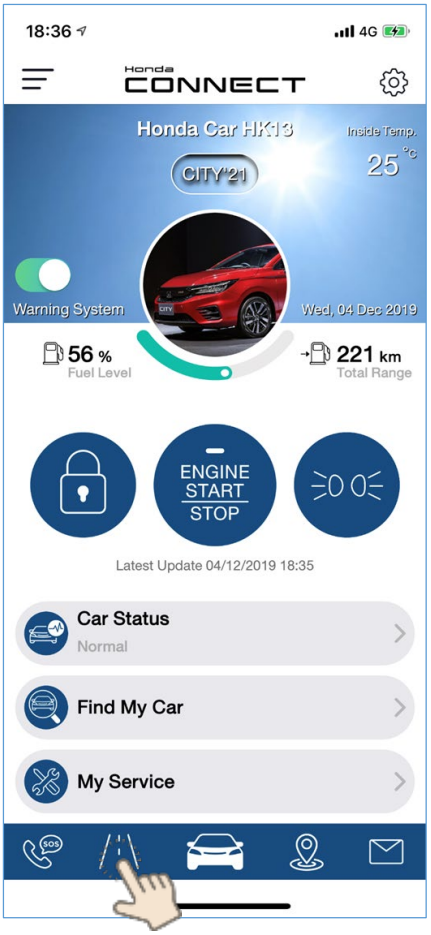
<Emergency Call>

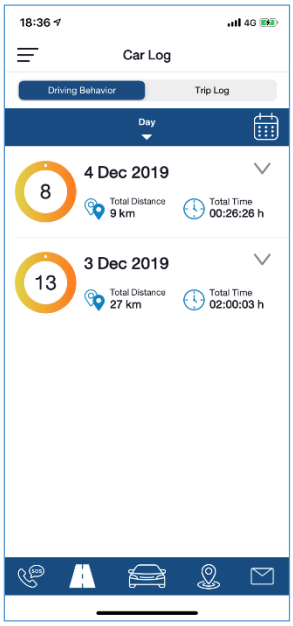
❶ Honda Call Center: Service information during Mon – Fri, 08:00-17:00
❷ 24 hrs Roadside Assistance: Assist for emergency case 24 hours
❸ Police: Contact for emergency support
❹ Insurance: Call to insurance company which is registered in “Car Profile”
❺ Dealer: Call to Honda Dealer which user set in advance or default dealer which customer purchased vehicle
❻ Ambulance: Contact for emergency rescue (accident etc.)

4-5 Quick Function Bar
4-5-2 Driving Behavior (AOC)

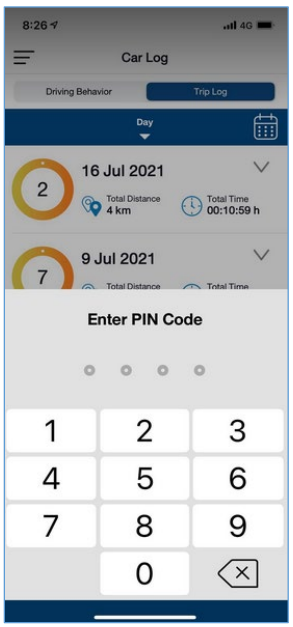
Driving Behavior will display trip record summary to show driving style with driving data from connected vehicle. Trip log can be set as “Favorites” or share driving trip experience on Social Media such as Facebook, Instagram or Twitter.

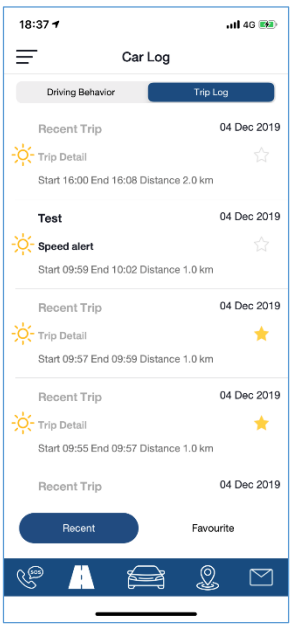
Driving Behavior





- For Driving Behavior, user’s driving behavior will be analyzed and scoring.



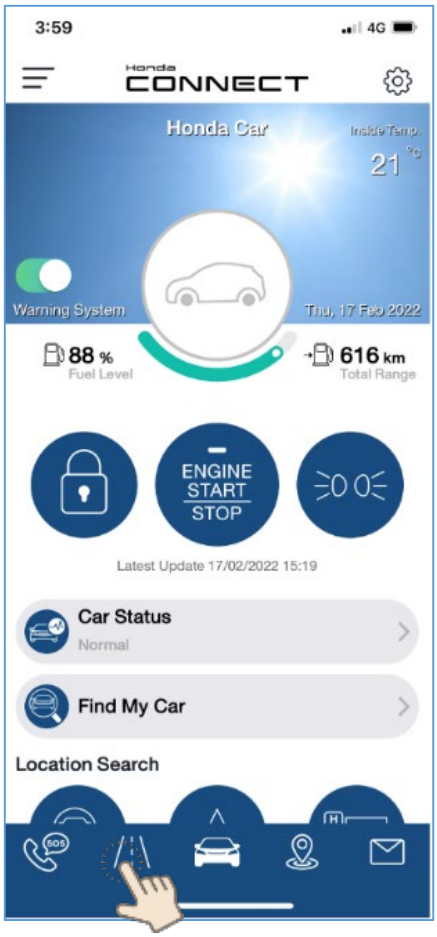


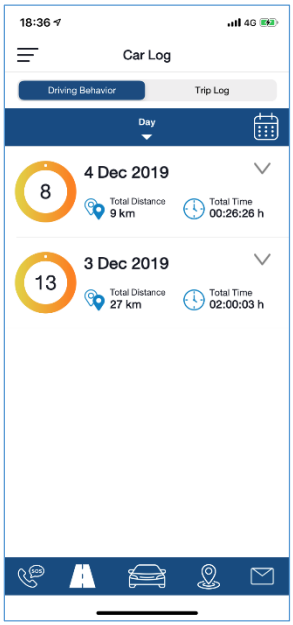
- For Trip Log, user can check trip log and add description to trip log and mark trip as favorites.
- PIN code or Biometric recognition is required to open trip log

4-5 Quick Function Bar
4-5-2 Driving Behavior (AUH)

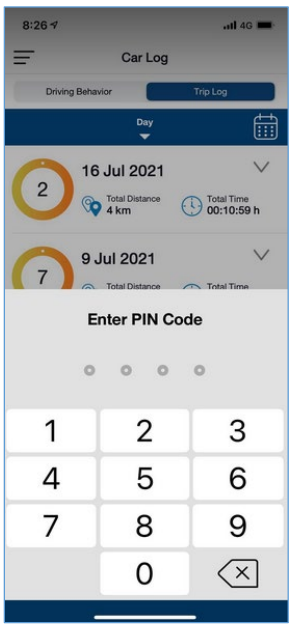
Driving Behavior will display trip record summary to show driving style with driving data from connected vehicle. Trip log can be set as “Favorites” or share driving trip experience on Social Media such as Facebook, Instagram or Twitter.

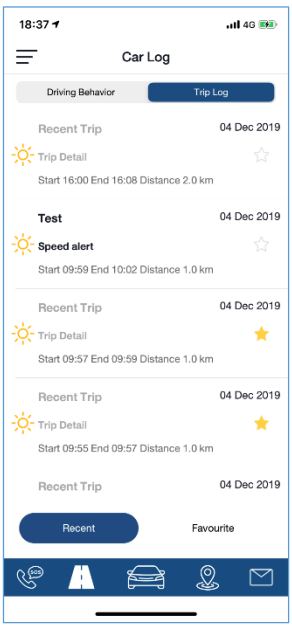
Driving Behavior





- For Driving Behavior, user’s driving behavior will be analyzed and scoring.

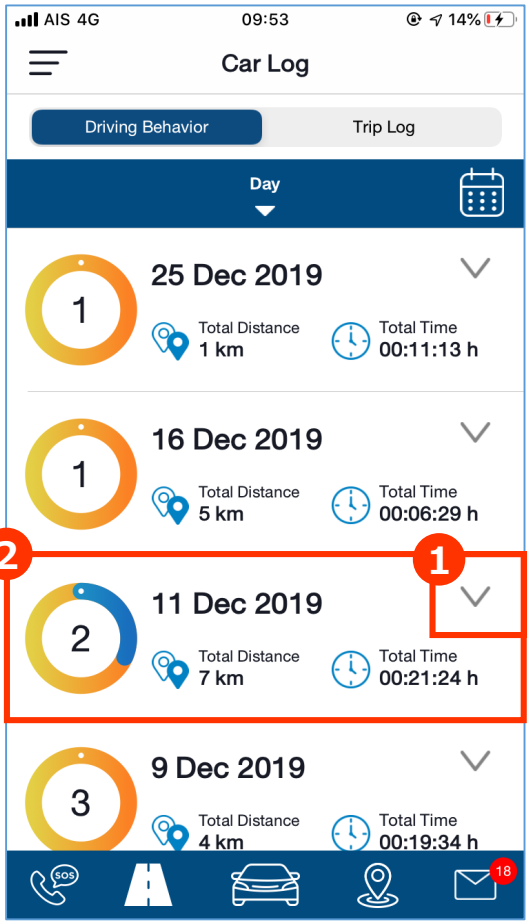




- For Trip Log, user can check trip log and add description to trip log and mark trip as favorites.
- PIN code or Biometric recognition is required to open trip log

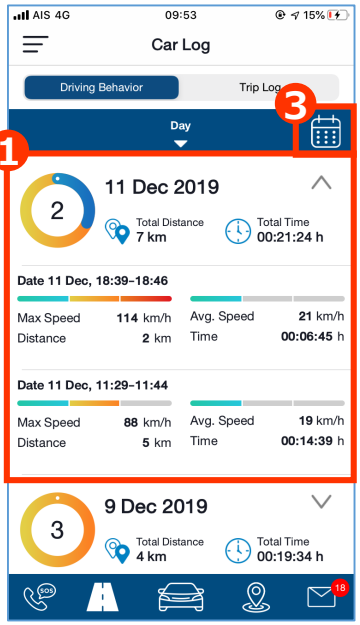
4-5 Quick Function Bar
4-5-2 Driving Behavior

Driving Behavior Detail – Driving Behavior

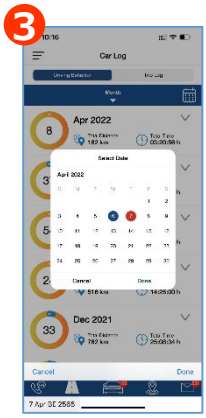


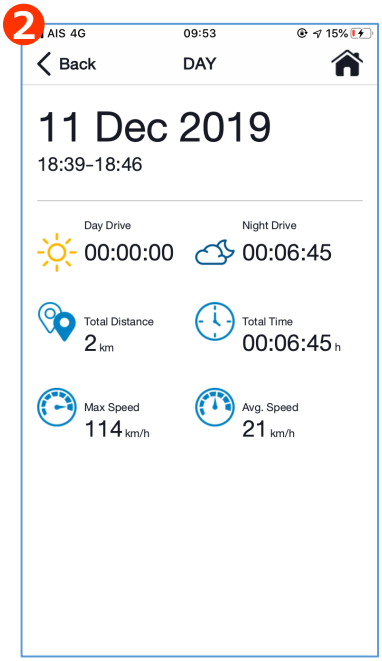
❶ Tap ”V” on the side of car behavior summary to view the trip list by time

❷ Tap driving behavior summary to view detail which can show driving period, distance, and speed.



❸ View Trip on specific date





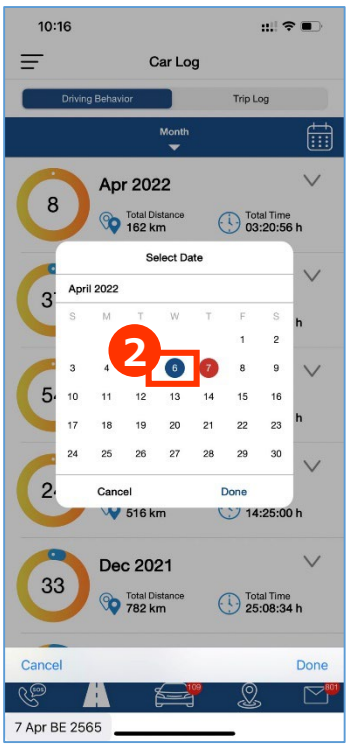
Circle show period to drive in day drive and night drive
- Yellow is driving period in day drive
- Blue is driving period in night drive

Number in circle means number of trip in that day

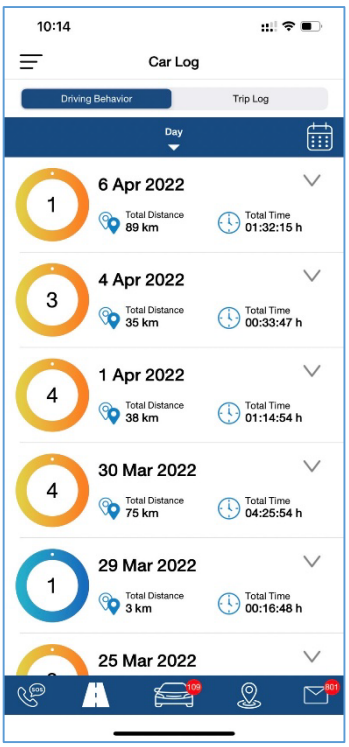
4-5 Quick Function Bar
4-5-2 Driving Behavior

Driving Behavior Detail – View trip on specific date

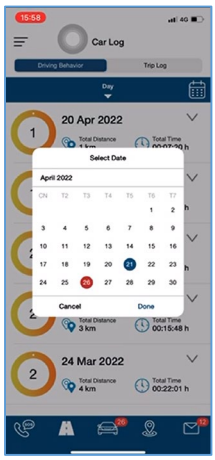
❶ Tap ”Calendar”

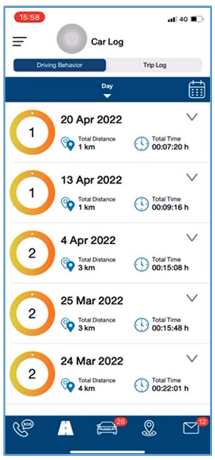


❷ Select specific date which you would like to see driving record.
On the calendar red circle is today date and
Blue circle is your selection date



❸ Selected date is shown on the top follow with prior date

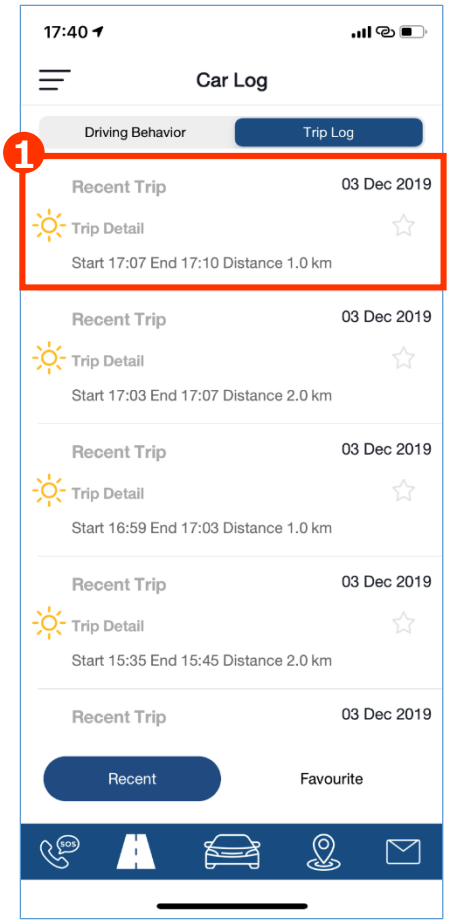




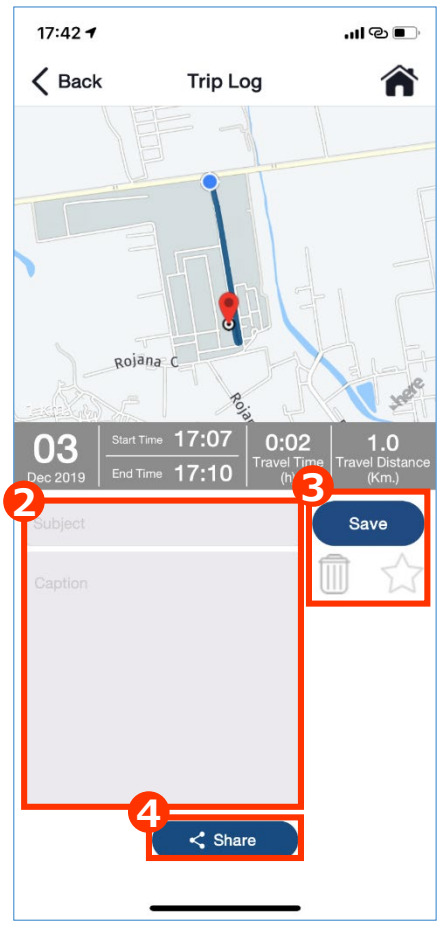
Remark: 1. If selected date which does not has any trip, screen will not be changed.
2. If number of driving behavior is less which can show in one screen, screen will not be change once select specific date.

4-5 Quick Function Bar
4-5-2 Driving Behavior

Driving Behavior Detail – Trip Log



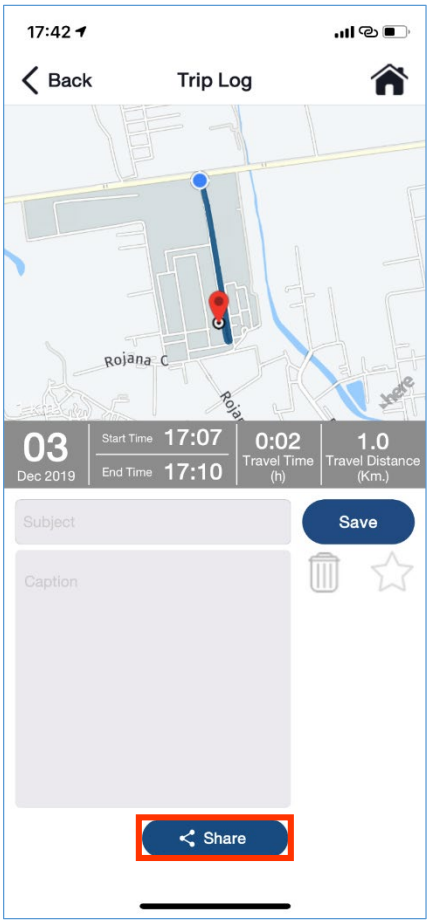
❶ Tap target trip log

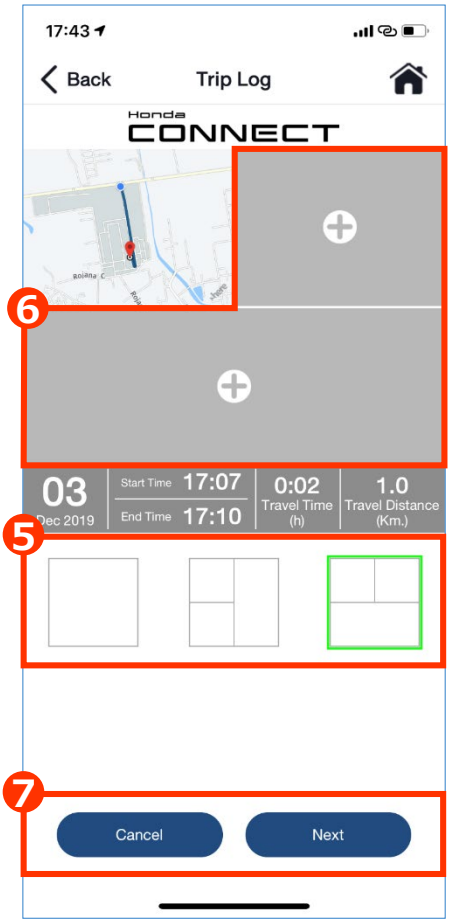


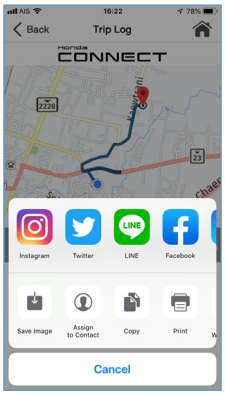
❷ Add subject and caption on selected trip log
❸ Tap save, delete, or mark as favorite
❹ Tap Share to post on Instagram / Twitter / Facebook
(refer to next page)

4-5 Quick Function Bar
4-5-2 Driving Behavior

Driving Behavior Detail – Trip Log (SNS posting)





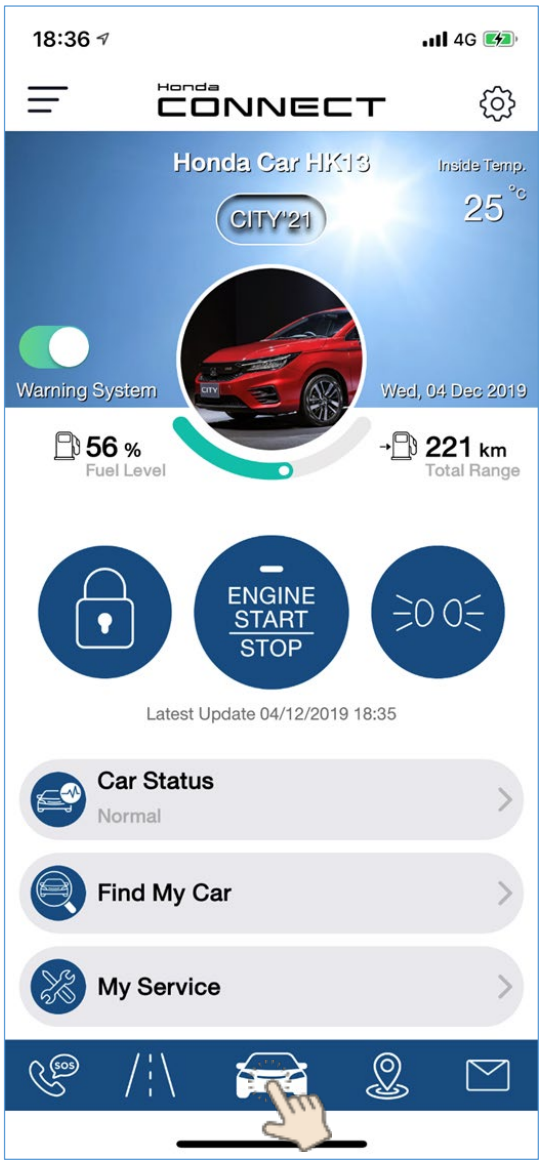


❺ Select structure before add and post picture on social network application
❻ Add picture before post on social network app
❼ Tap “Cancel” or “Next” button. If tapping “Next” user can choose SNS to post.

4-5 Quick Function Bar
4-5-3 Return to TOP Page1 (AOC)

Tap “Vehicle” button to promptly return to TOP Page1 (Main Page)

Return to TOP Page1

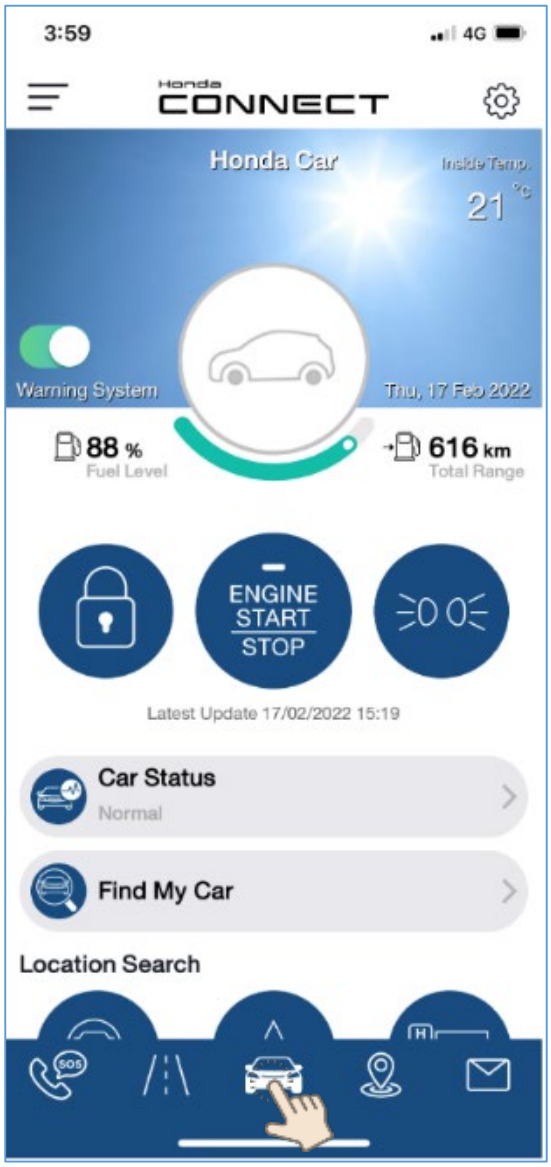


Refer to 2-2 Top Page

4-5 Quick Function Bar
4-5-3 Return to TOP Page1 (AUH)

Tap “Vehicle” button to promptly return to TOP Page1 (Main Page)

Return to TOP Page1

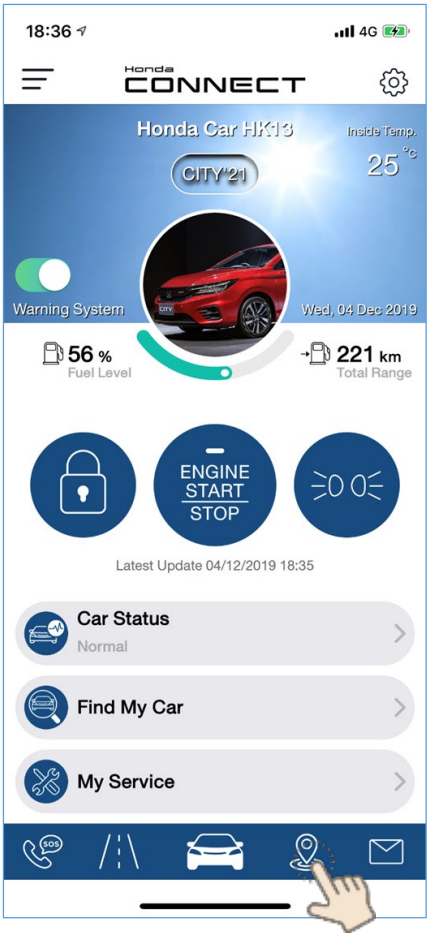


Refer to 2-2 Top Page

4-5 Quick Function Bar
4-5-4 Location Search (AOC)

Tap “Location Search” button to find places and car’s location on map. User must set mobile phone device to allow Honda CONNECT application to find location.

Location Search



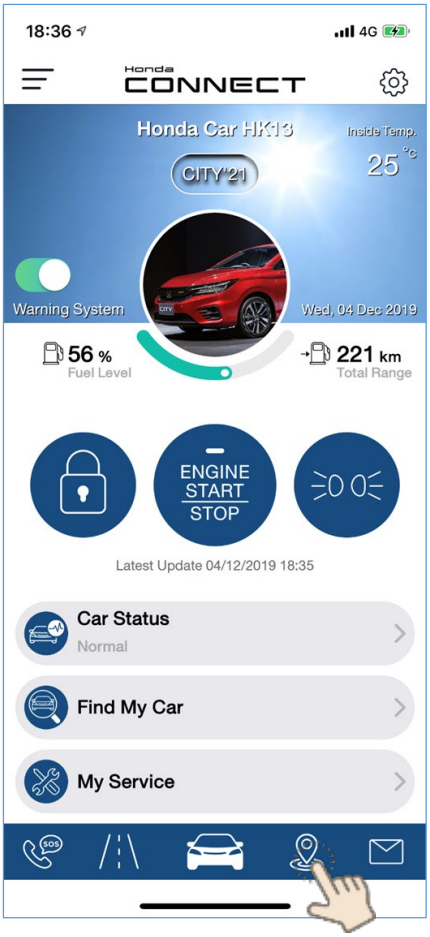
<Location Search>

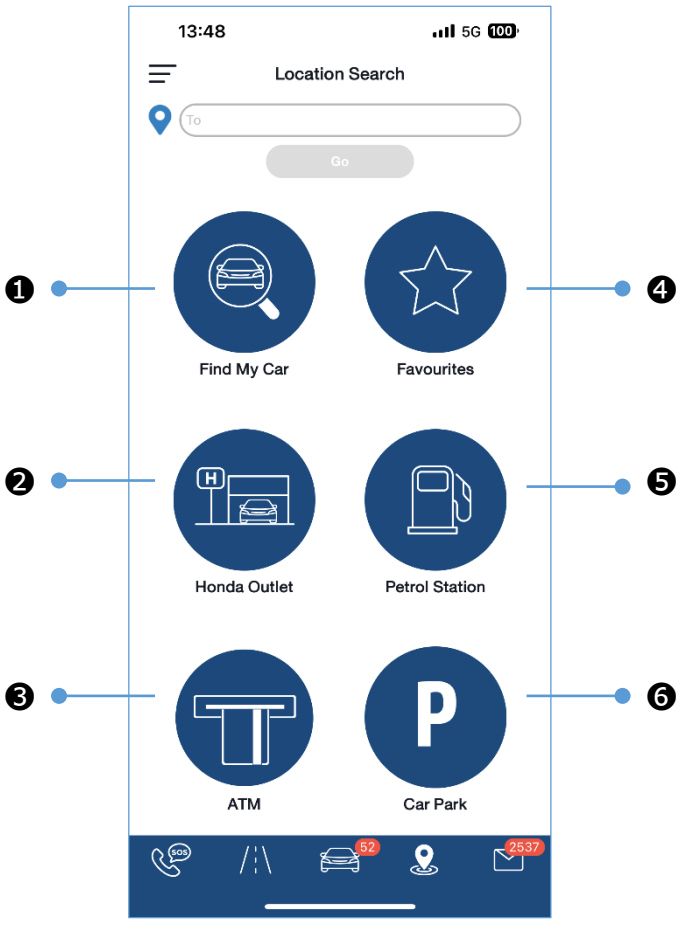
❶ Find My Car: Access to “Find My Car” function (refer to 4-3 Find My Car)
❷ Dealer: Find nearest Honda Dealer on “Dealer Search”
❸ ATM: Find ATM available and nearby mobile phone’s location
❹ Favorites: Set favorite places
❺ Gas Station: Find Gas station available and nearby mobile phone’s location
❻ Convenience Store: Find Convenience Store available and nearby mobile phone’s location

4-5 Quick Function Bar
4-5-4 Location Search (HNZ)

Tap “Location Search” button to find places and car’s location on map. User must set mobile phone device to allow Honda CONNECT application to find location.

Location Search





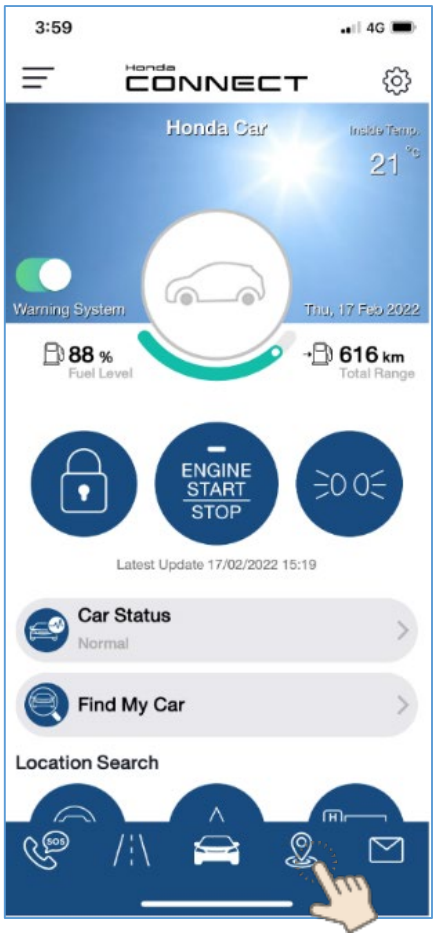
<Location Search>

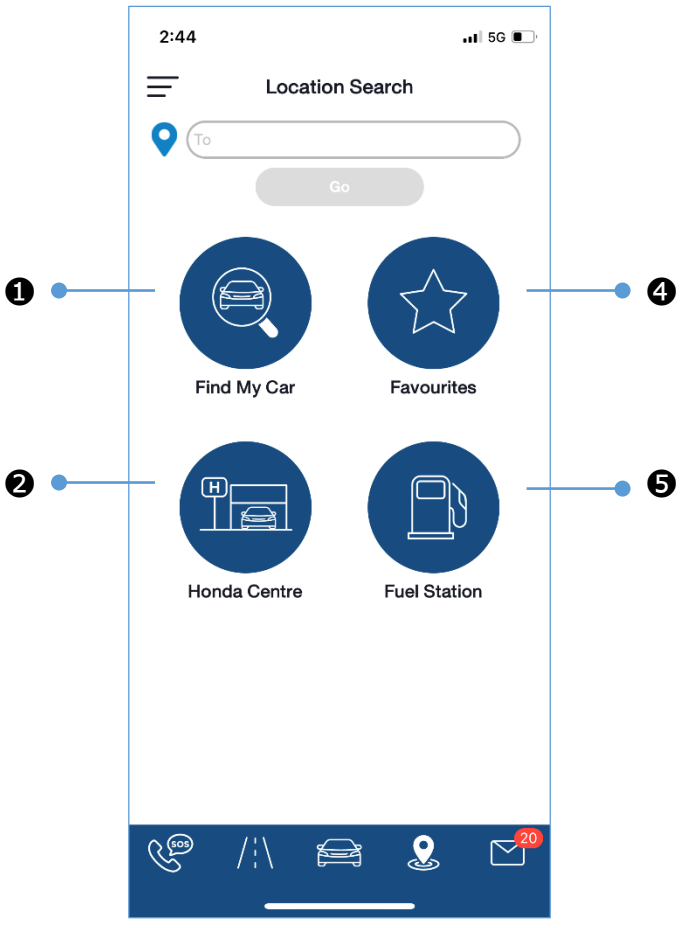
❶ Find My Car: Access to “Find My Car” function (refer to 4-3 Find My Car)
❷ Dealer: Find nearest Honda Dealer on “Dealer Search”
❸ ATM: Find ATM available and nearby mobile phone’s location
❹ Favorites: Set favorite places
❺ Petrol Station: Find petrol station available and nearby mobile phone’s location
❻ Car Park: Find Car Park available and nearby mobile phone’s location

4-5 Quick Function Bar
4-5-4 Location Search (AUH)

Tap “Location Search” button to find places and car’s location on map. User must set mobile phone device to allow Honda CONNECT application to find location.

Location Search





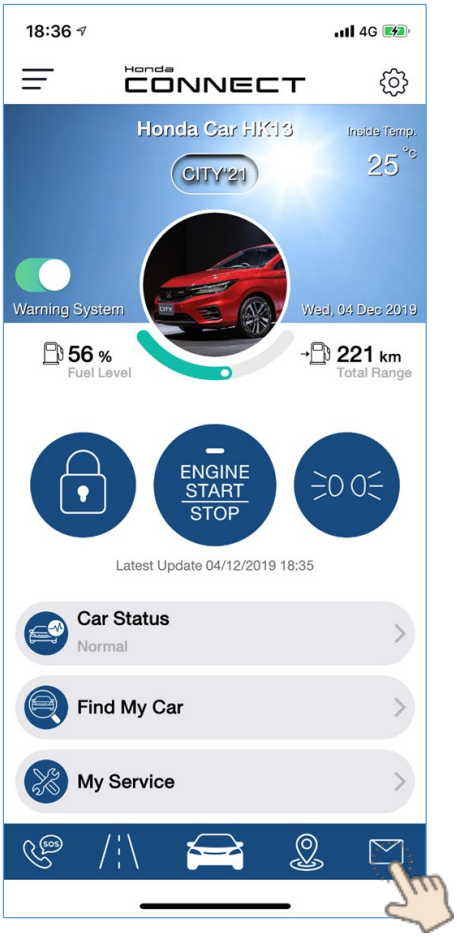
<Location Search>

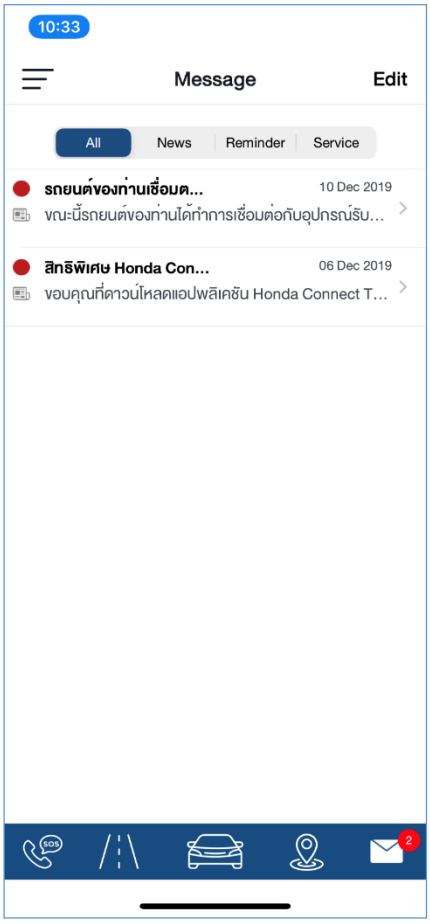
❶ Find My Car: Access to “Find My Car” function (refer to 4-3 Find My Car)
❷ Honda Center: Find nearest Honda Dealer on “Dealer Search”
❸ Favorites: Set favorite places
❹ Fuel Station: Find Fuel station available and nearby mobile phone’s location

4-5 Quick Function Bar
4-5-5 Message (AOC)

User will always get connected with vehicle to remind necessary items and Honda news and activity.

Message





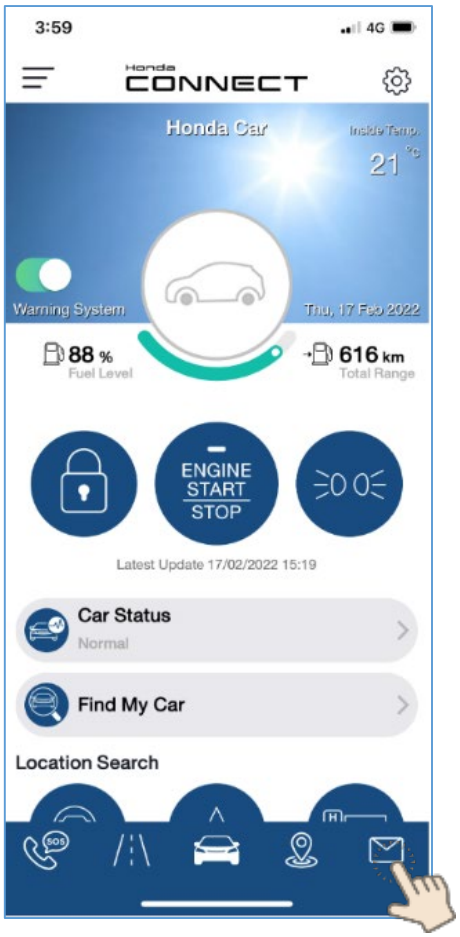
<Message>
News: Message such as promotion activity and news from Honda ···etc.
Reminder: Renewal insurance, Annual vehicle tax reminder, ···etc.
Service: Vehicle maintenance reminder, QR code for payment, ···etc.

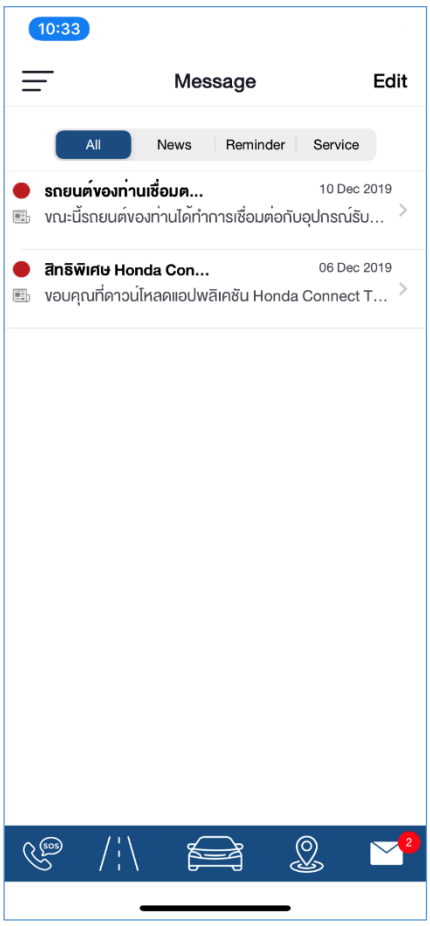
To delete message, swipe left on message and tap “Delete” or tap “Edit” to select message to delete.

4-5 Quick Function Bar
4-5-5 Message (AUH)

User will always get connected with vehicle to remind necessary items and Honda news and activity.

Message





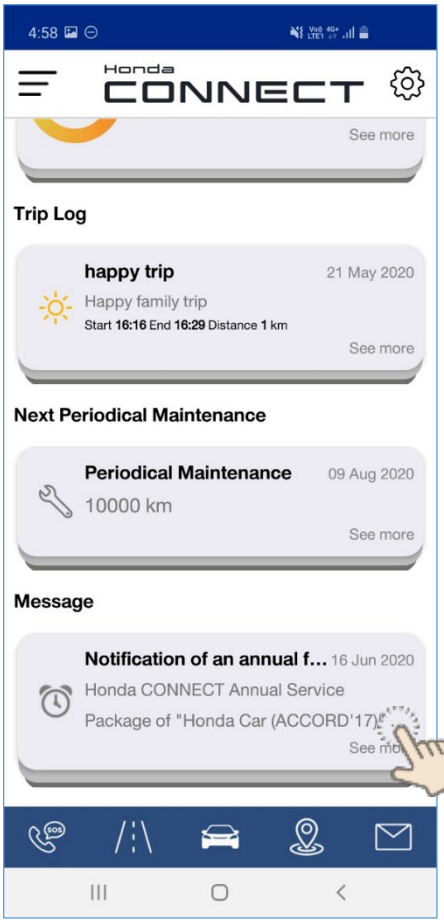
<Message>
News: Message such as promotion activity and news from Honda ···etc.
Reminder: Renewal insurance, Annual vehicle tax reminder, ···etc.
Service: Vehicle maintenance reminder, QR code for payment, ···etc.

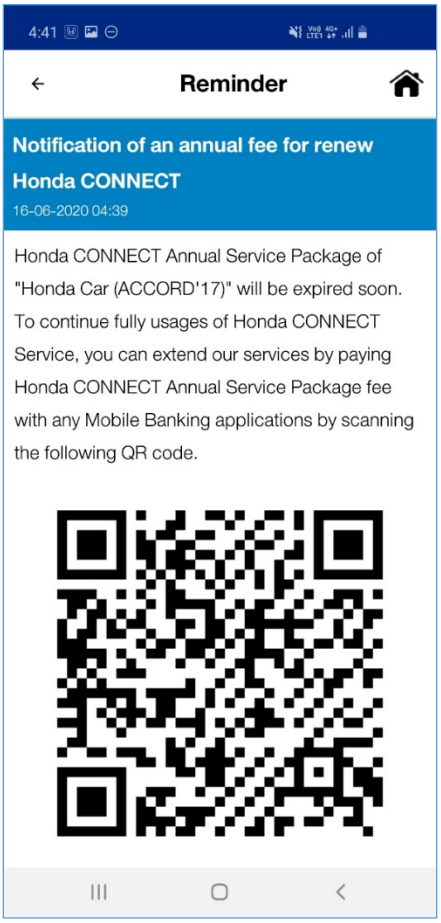
To delete message, swipe left on message and tap “Delete” or tap “Edit” to select message to delete.

4-5 Quick Function Bar
4-5-5 Message
4-5-5-1 Renewal Honda Connect Message (HATC)

User will get reminder message for renewal Honda connected annual service package.

Message





In message will include QR code for paying annual service package fee with any mobile banking application.

<Chapter5> Non TCU User

5-1 Functions

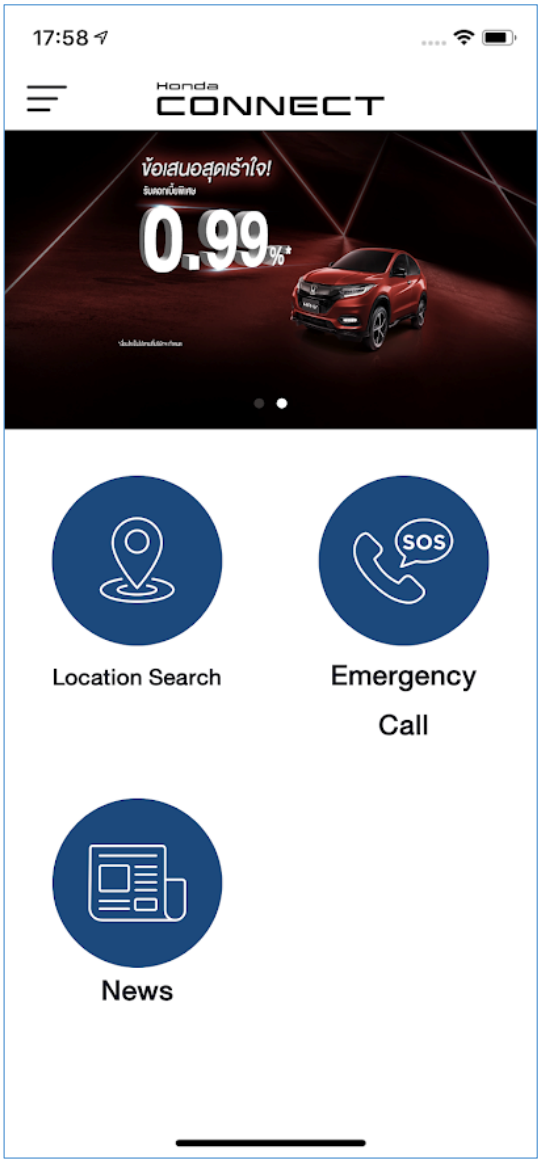
5. Non TCU User

5-1 Non TCU User

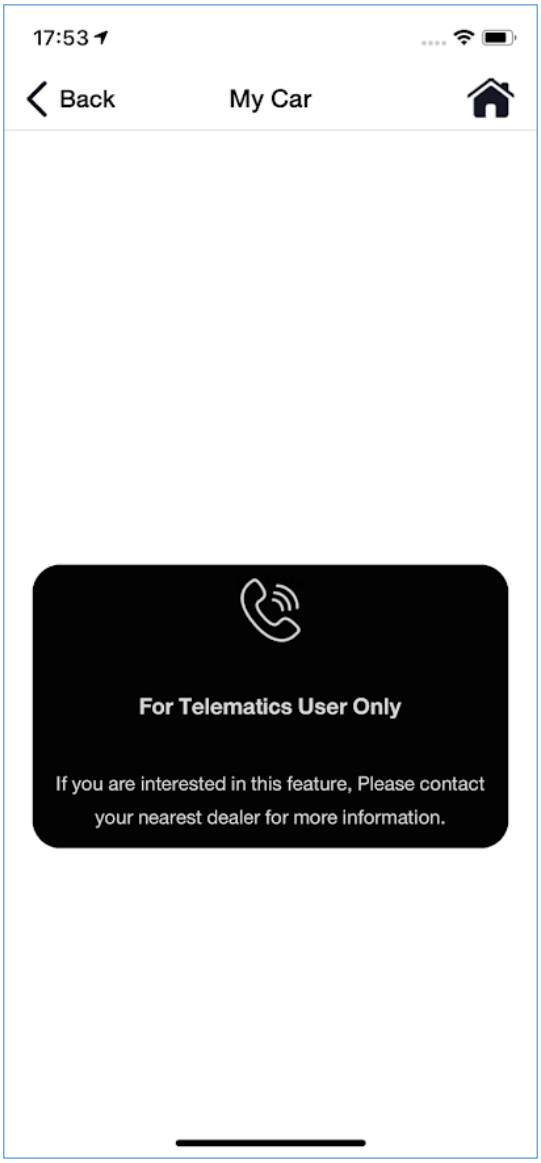
■ Non TCU user can download Honda CONNECT application and create account to login on application. There are 3 functions available as follows;

❶ Emergency Call
❷ Location Search
❸ News

Non TCU User Top Page



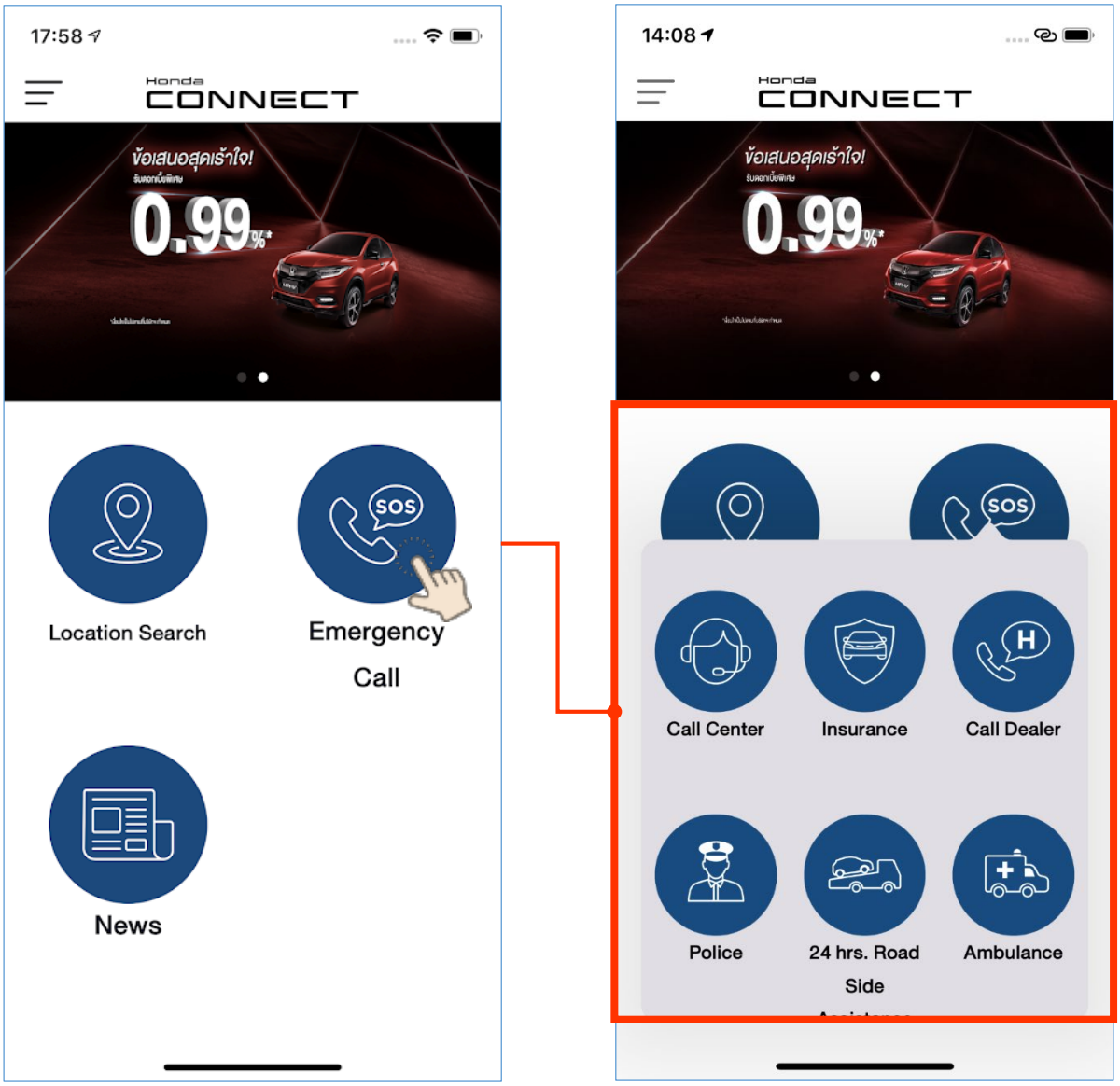
If function is not available for Non TCU User, message will be notified



5-1 Non TCU User
5-1-1 Emergency Call (HATC)

■ Emergency Call will be available for Non TCU User with 6 functions.

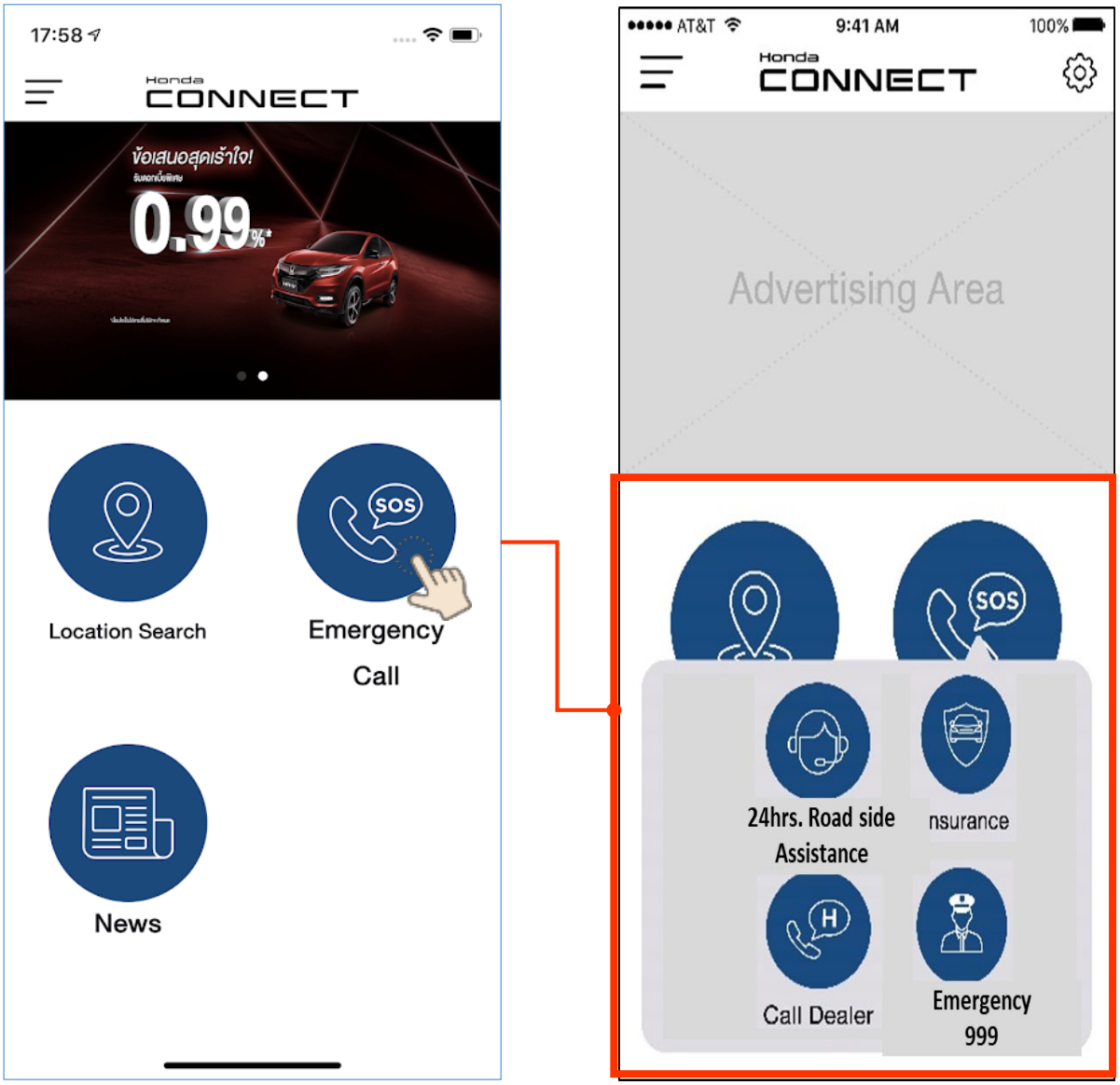
❶ **Honda Call Center:** Service information for 24 hours
❷ **Insurance:** This function is only available for TCU user
❸ **Dealer:** Call to Honda Dealer selected by user on Side Menu
❹ **Police:** Contact for emergency support
❺ **24 hrs Roadside Assistance:** Assist for emergency case 24 hours
❻ **Ambulance:** Contact for emergency rescue (accident etc.)



5-1 Non TCU User
5-1-1 Emergency Call (HMSB)

■ Emergency Call will be available for Non TCU User with 4 functions.

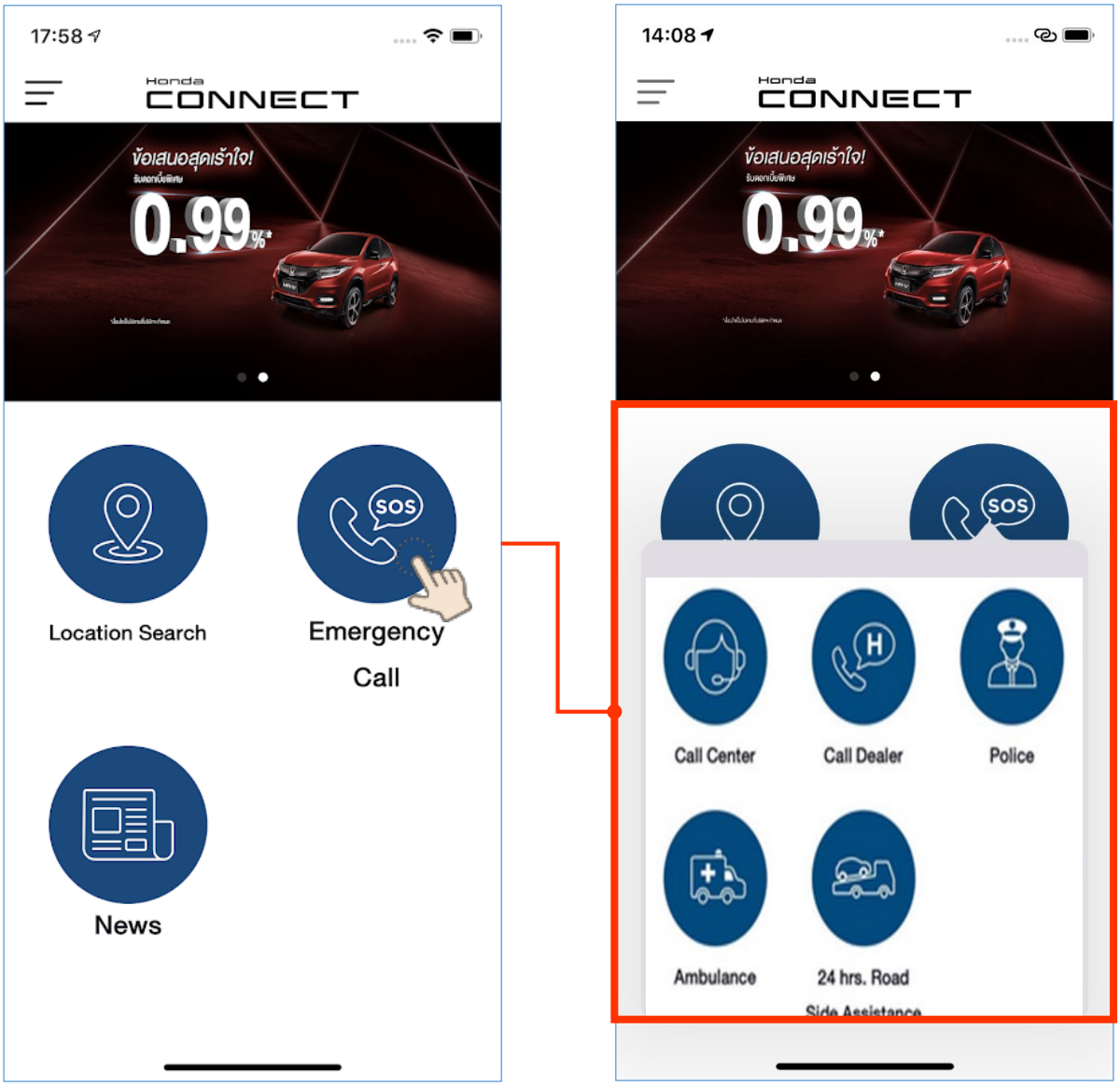
❶ **24 hrs Roadside Assistance:** Assist for emergency case 24 hours / Honda call center
❷ **Insurance:** This function is only available for TCU user
❸ **Dealer:** Call to Honda Dealer selected by user on Side Menu
❹ **Emergency 999:** Contact for emergency rescue (accident etc.)



5-1 Non TCU User
5-1-1 Emergency Call (HVN)

■ Emergency Call will be available for Non TCU User with 5 functions.

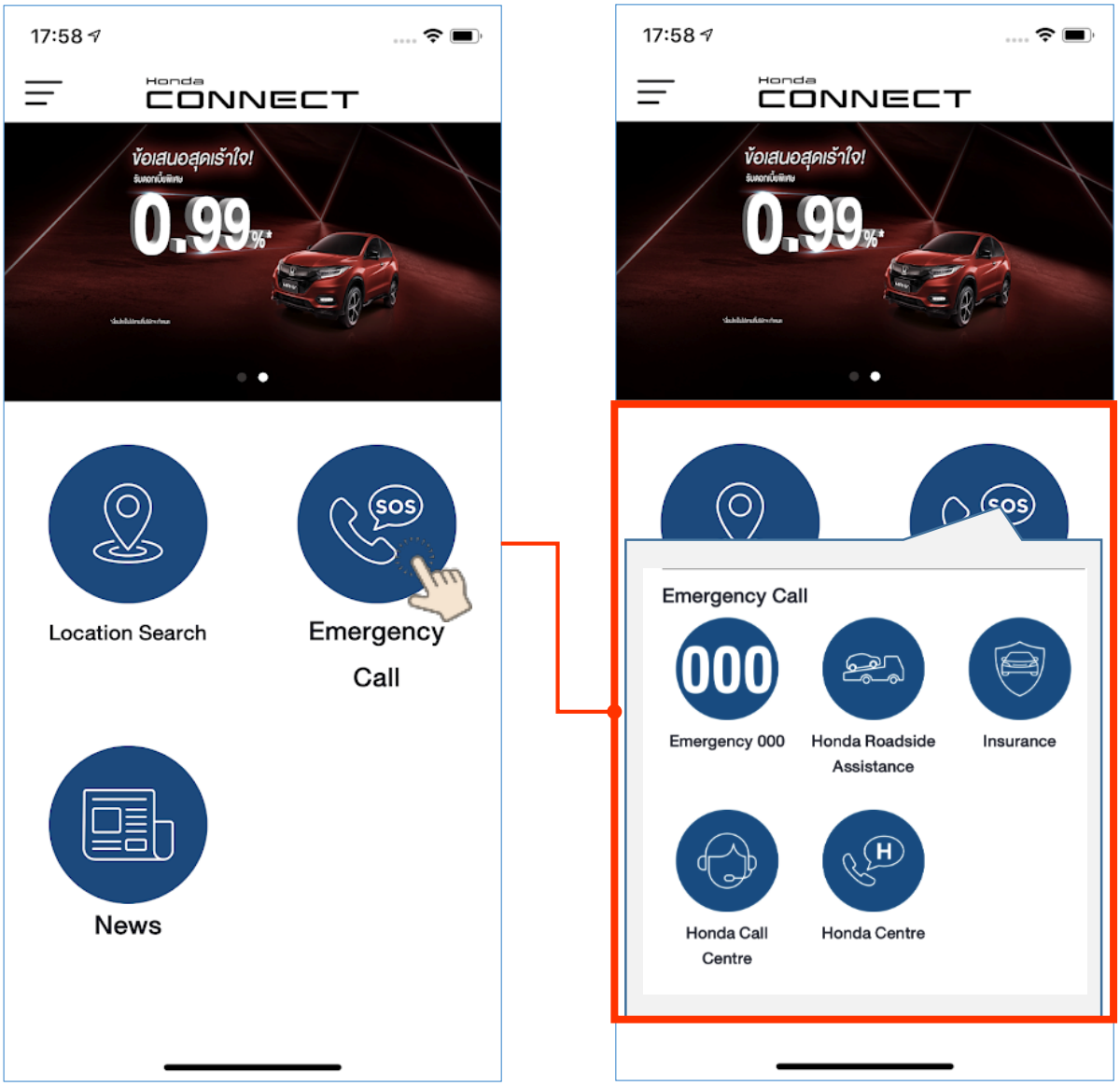
❶ **Honda Call Center:** Service information for 24 hours
❷ **Insurance:** This function is only available for TCU user
❸ **Dealer:** Call to Honda Dealer selected by user on Side Menu
❹ **Police:** Contact for emergency support
❺ **24 hrs Roadside Assistance:** Assist for emergency case 24 hours
❻ **Ambulance:** Contact for emergency rescue (accident etc.)



5-1 Non TCU User
5-1-1 Emergency Call (AUH)

■ Emergency Call will be available for Non TCU User with 5 functions.

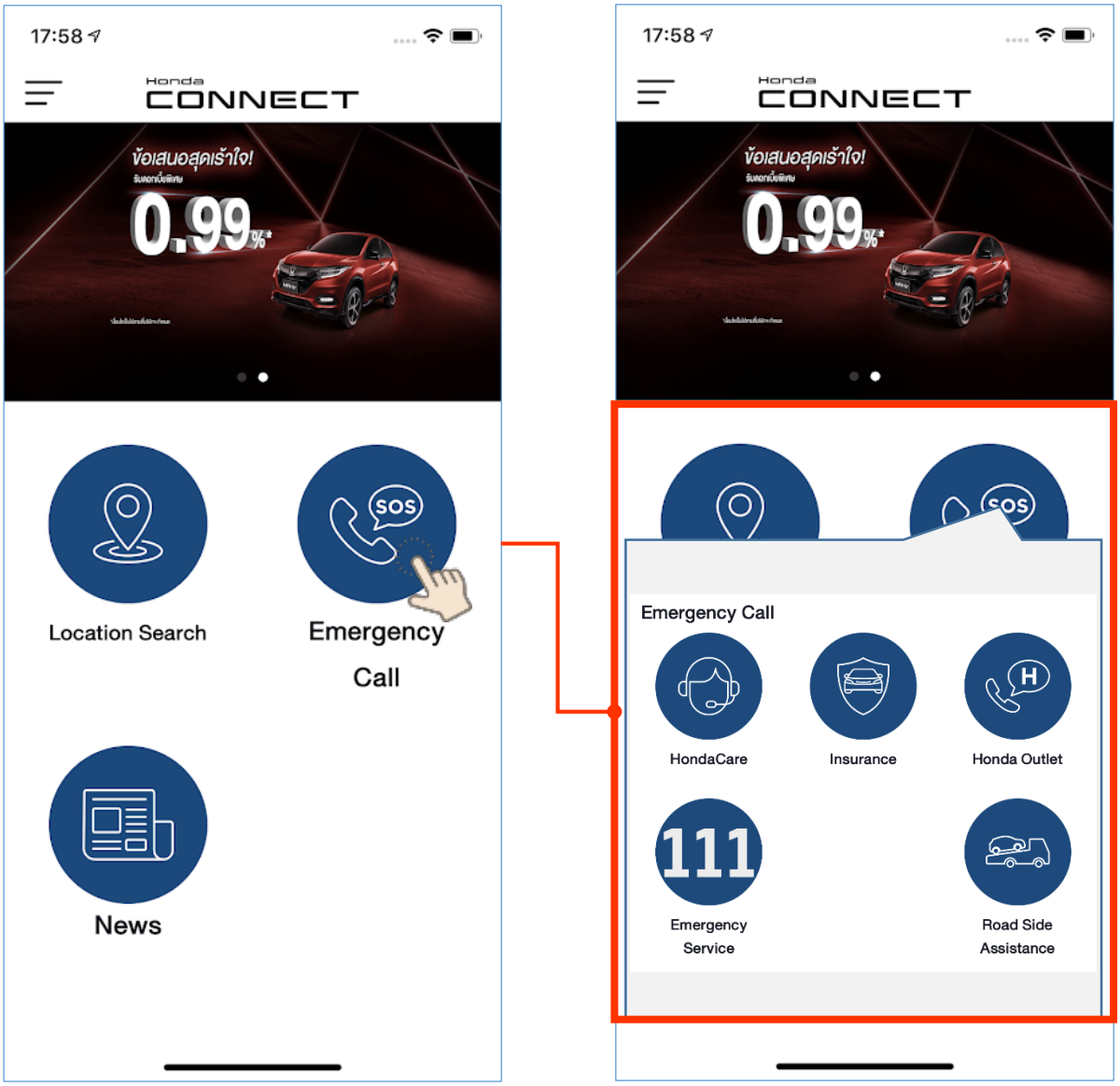
❶ **Emergency Service**: Call to emergency service. You can contact police, fire or ambulance service.
❷ **Honda Roadside Assistance**: Assist for emergency case 24 hours
❸ **Insurance**: This function is only available for TCU user
❹ **Honda Call Center**: Service information related to Honda. Honda Call Centre operating hours are Monday - Friday 8:30 AM to 6.00 PM (AEST)”
❺ **Honda Centre**: Call to Honda Dealer selected by user on Side Me



5-1 Non TCU User
5-1-1 Emergency Call (HNZ)

■ Emergency Call will be available for Non TCU User with 5 functions.

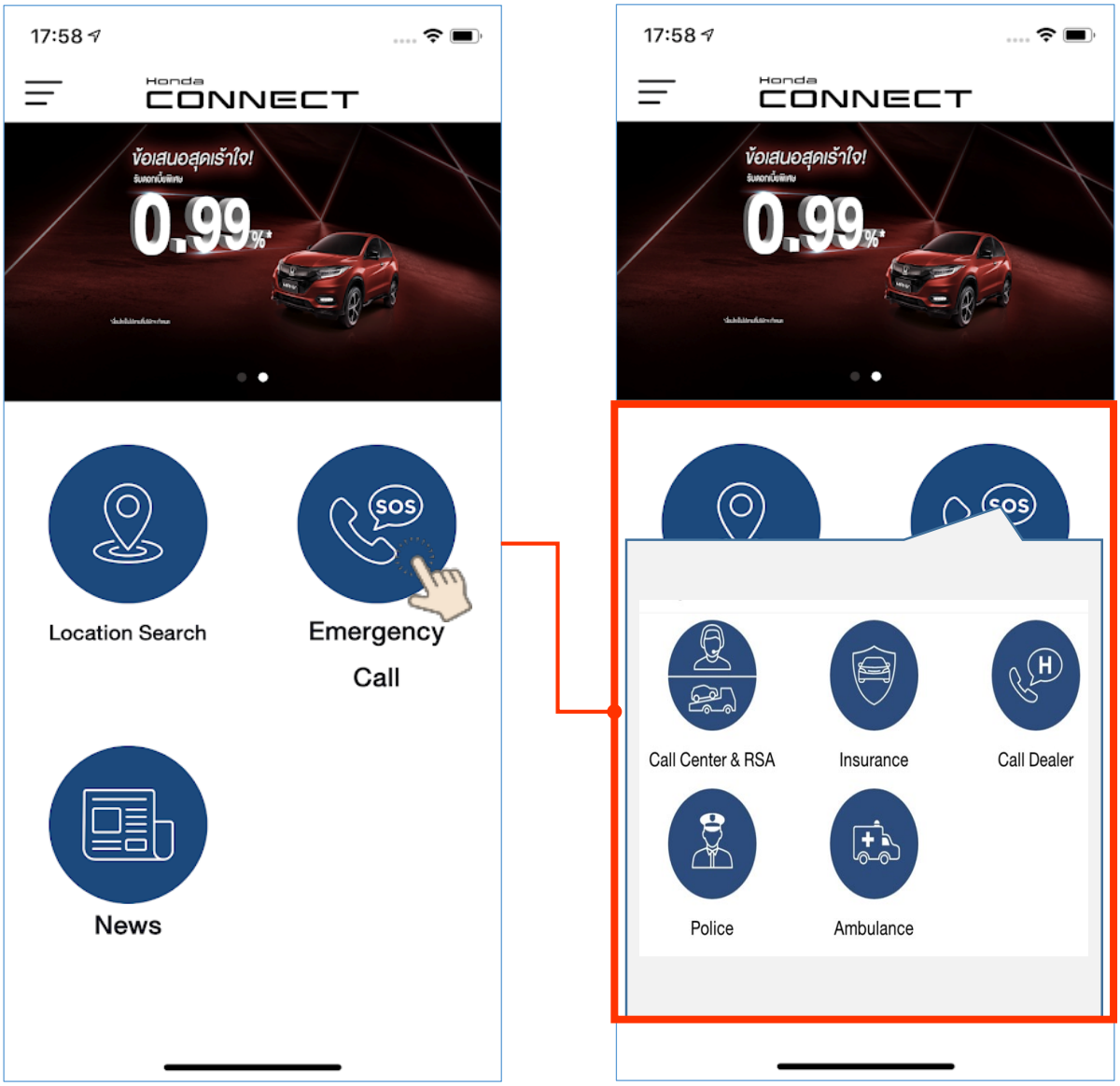
❶ **Honda Call Center**: Service information related to Honda. Honda Call Centre.
❷ **Insurance**: This function is only available for TCU user.
❸ **Honda Outlet**: Call to Honda Dealer selected by user on Side Me
❹ **Emergency Service**: Call to emergency service. You can contact police, fire or ambulance service.
❺ **Roadside Assistance**: Assist for emergency case



5-1 Non TCU User
5-1-1 Emergency Call (HKO)

■ Emergency Call will be available for Non TCU User with 5 functions.

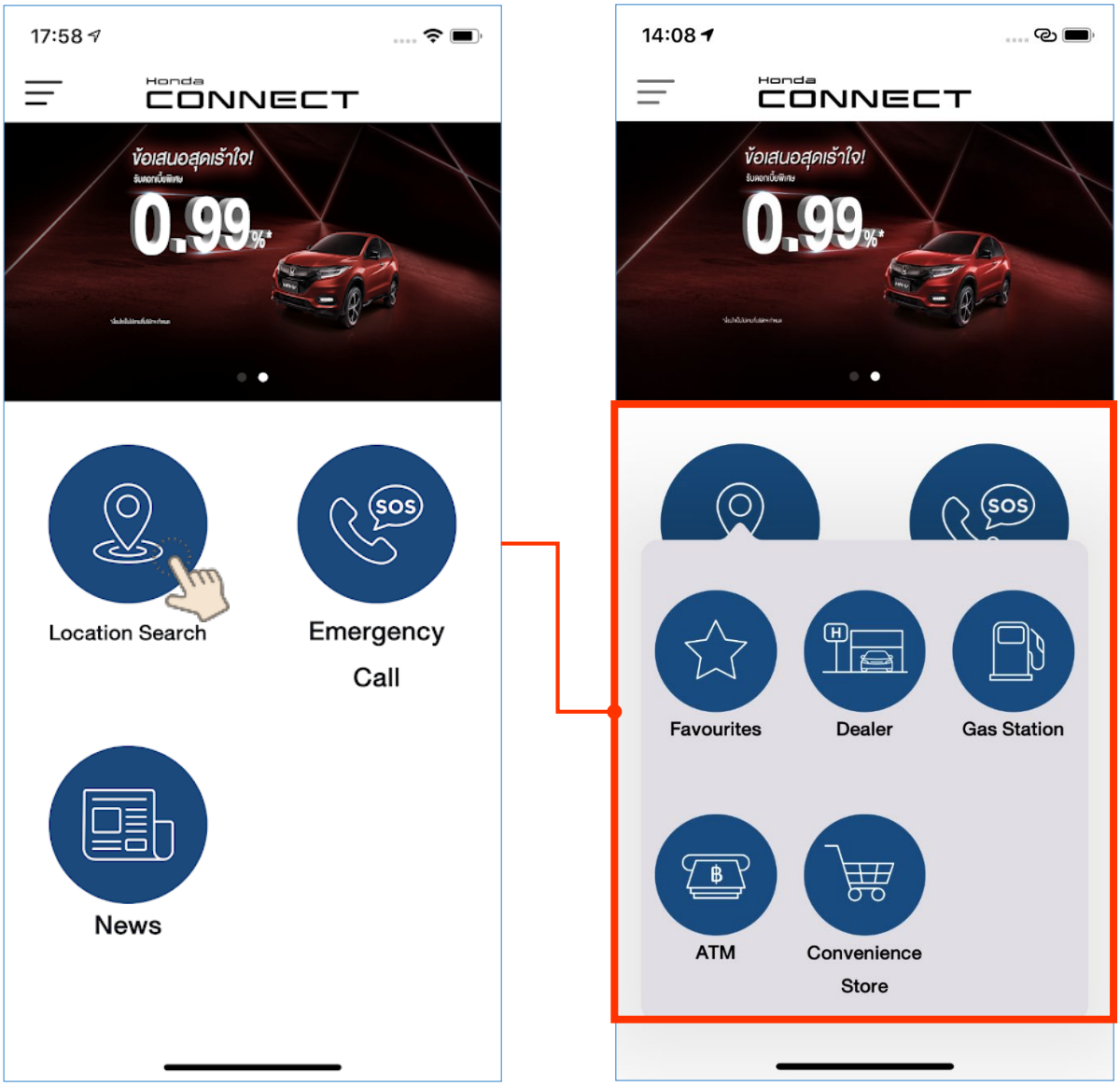
❶ **Honda Call Center and 24 hrs Roadside Assistance :** Service information for 24 hours and assist for emergency case 24 hours
❷ **Insurance:** This function is only available for TCU user
❸ **Dealer:** Call to Honda Dealer selected by user on Side Menu
❹ **Police:** Contact for emergency support
❺ **Ambulance:** Contact for emergency rescue (accident etc.)



5-1 Non TCU User
5-1-2 Location Search (AOC)

■ Location Search will be available for Non TCU User with 5 functions.

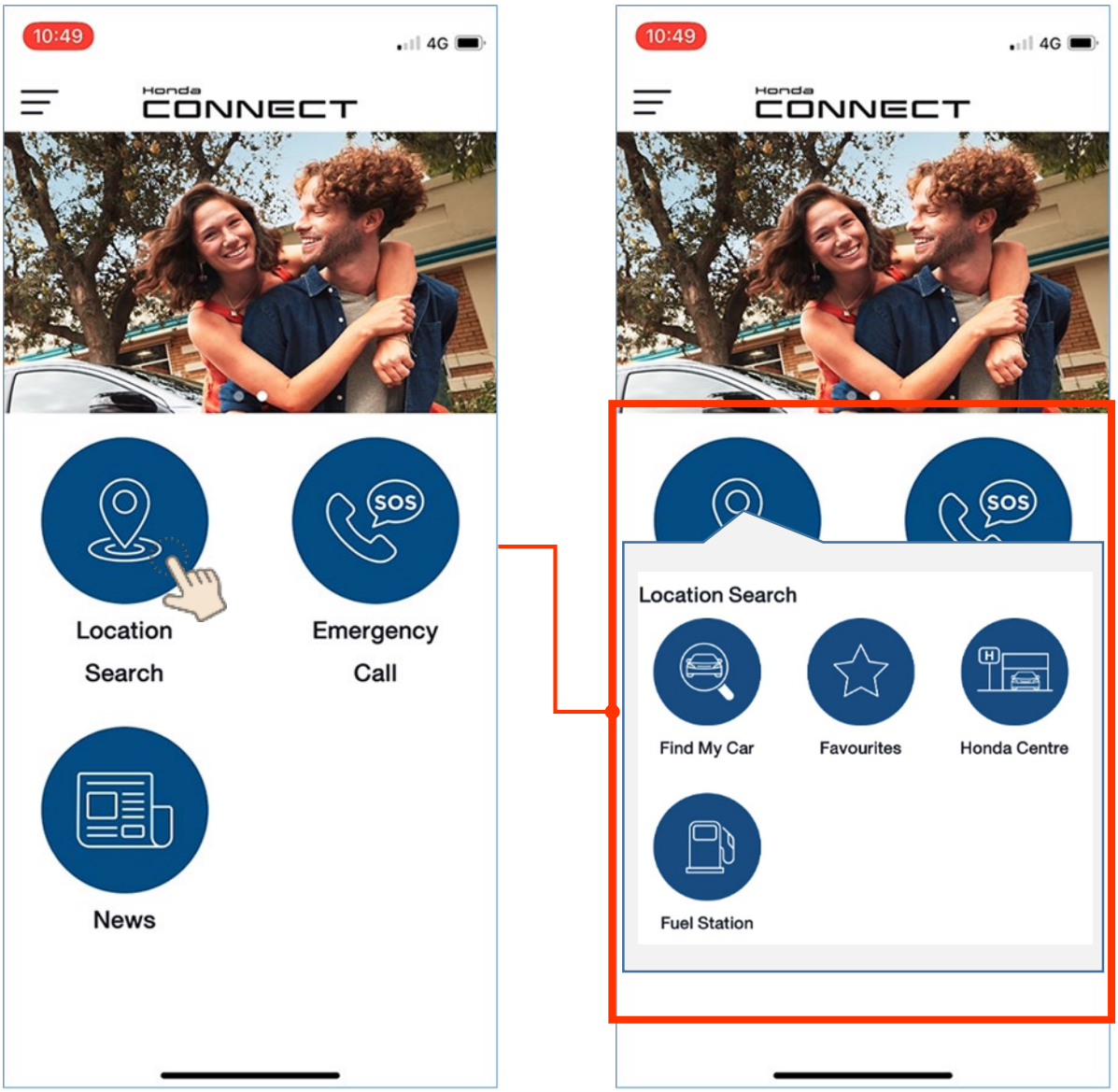
❶ **Favorites:** Set favorite places
❷ **Dealer:** Find nearest Honda Dealer on “Dealer Search”
❸ **Gas Station:** Find Gas station available and nearby mobile phone’s location
❹ **ATM:** Find ATM available and nearby mobile phone’s location
❺ **Convenience Store:** Find Convenience Store available and nearby mobile phone’s location



5-1 Non TCU User
5-1-2 Location Search (AUH)

■ Location Search will be available for Non TCU User with 5 functions.

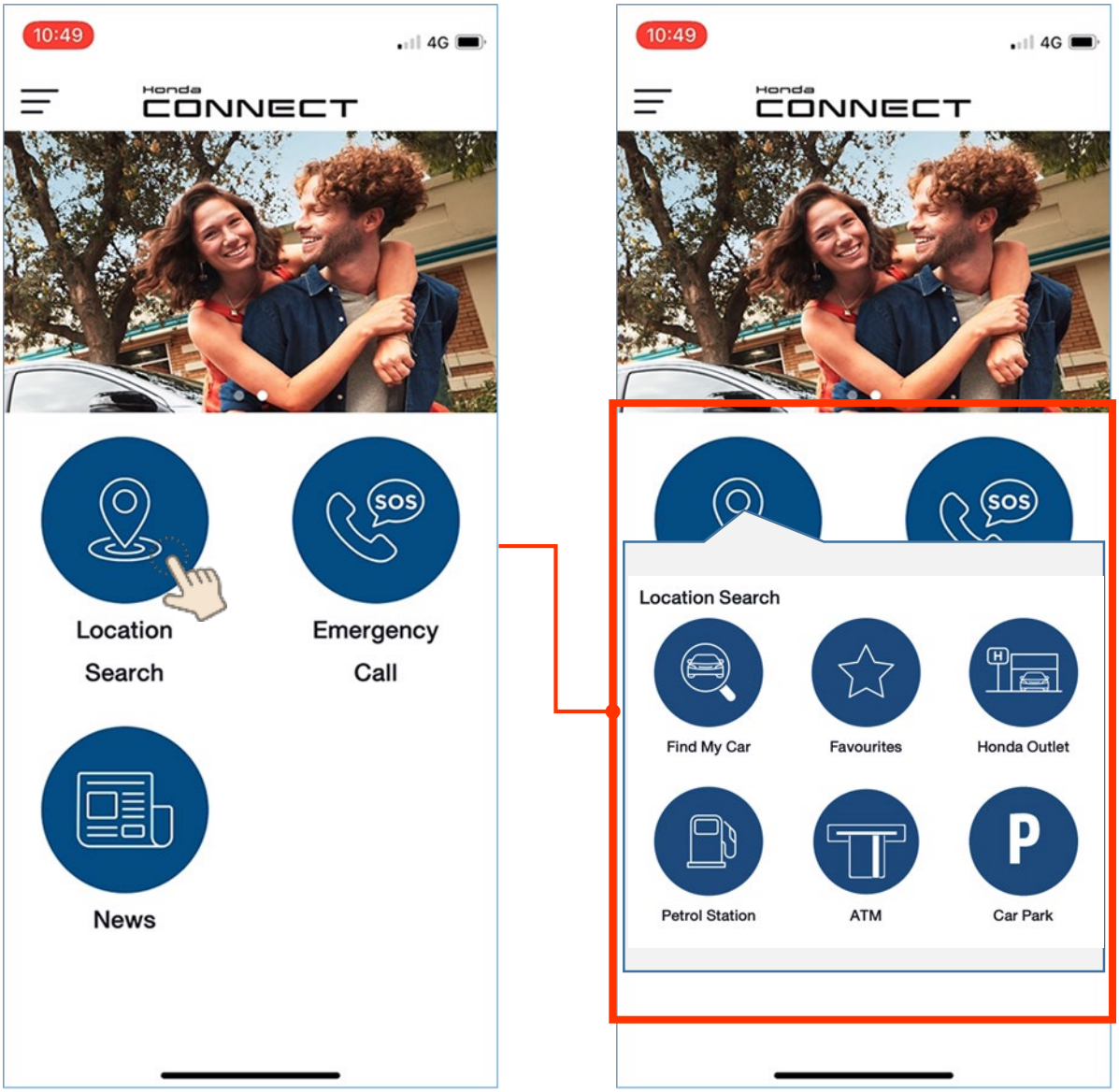
❶ **Find My Car**: For telematics user only
❷ **Favorites:** Set favorite places
❸ **Honda Centre:** Find nearest Honda Dealer on “Dealer Search”
❹ **Fuel Station:** Find fuel station available and nearby mobile phone’s location



5-1 Non TCU User
5-1-2 Location Search (HNZ)

■ Location Search will be available for Non TCU User with 5 functions.

❶ **Find My Car**: For telematics user only
❷ **Favorites:** Set favorite places
❸ **Honda Outlet:** Find nearest Honda Dealer on “Dealer Search”
❹ **Petrol Station:** Find fuel station available and nearby mobile phone’s location
❺ **ATM:** Find ATM available and nearby mobile phone’s location
❻ **Car Park:** Find Car Park available and nearby mobile phone’s location



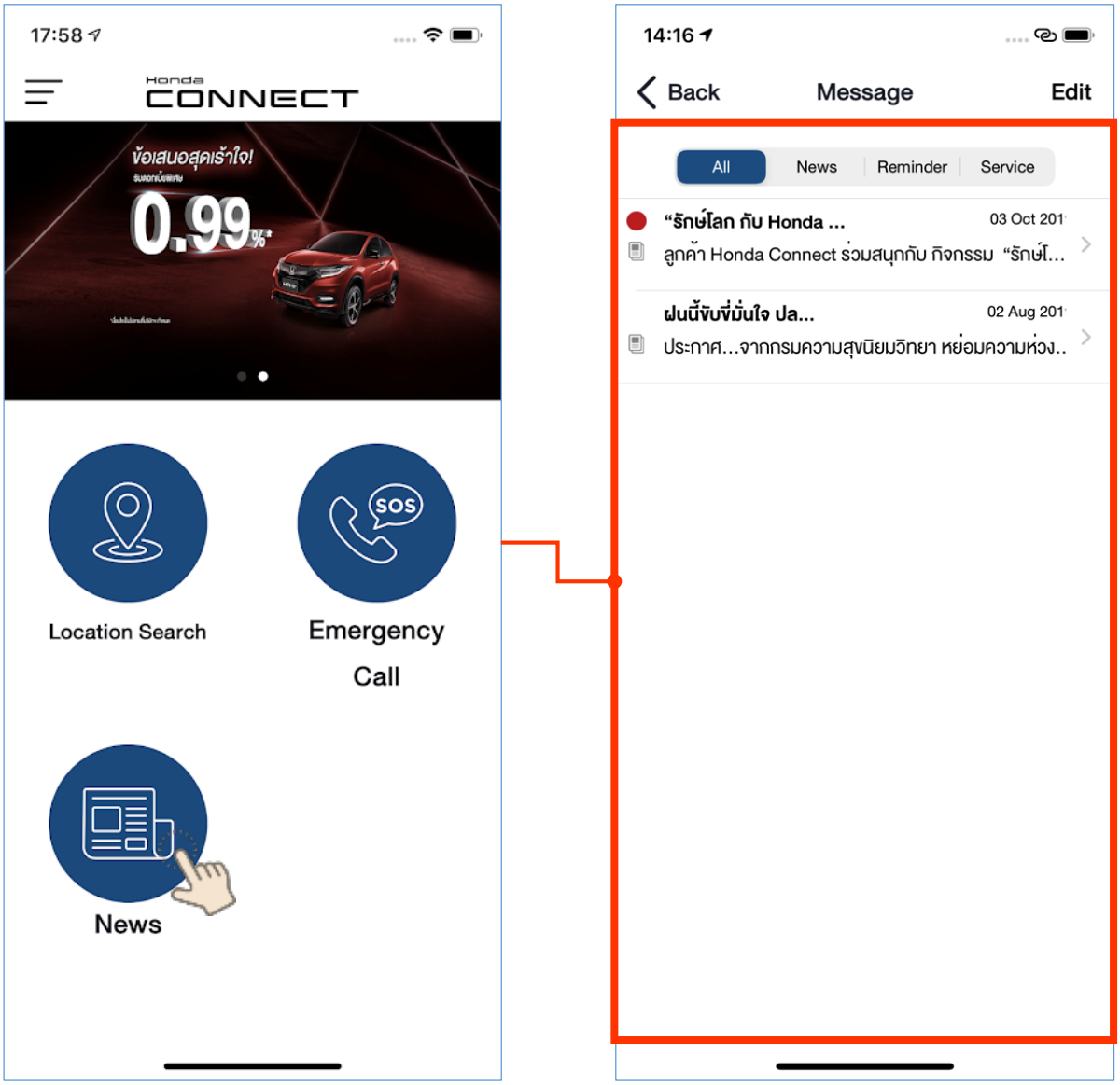
5-1 Non TCU User
5-1-3 News

■ News will be available for Non TCU User

❶ News: Message like coupon, or other news from Honda ⋯etc.

To delete message, swipe left on message and tap “Delete” or tap “Edit” to select message to delete.

*For TCU user, “Reminder” and “Service” will be available since function is required data from connected car.



<Chapter5> Non TCU User

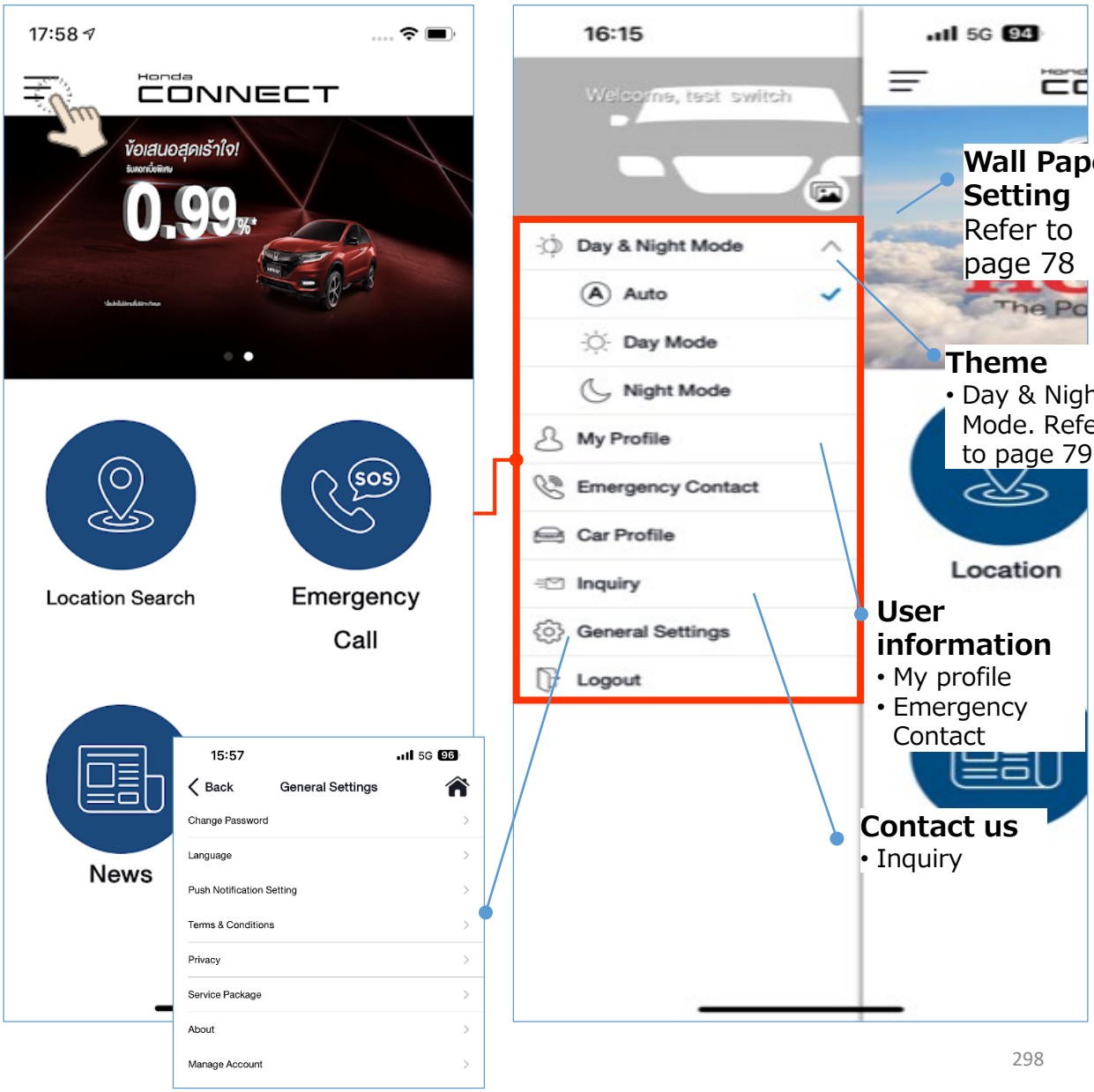
5-2 Settings

5-2 Settings
5-2-1 Side Menu (AOC)

■ Non TCU User can use Side Menu function same as TCU user except “Car Profile” since function is required data from connected car.

*When Non TCU user access to “Car Profile”, message “For Telematics User Only” will display

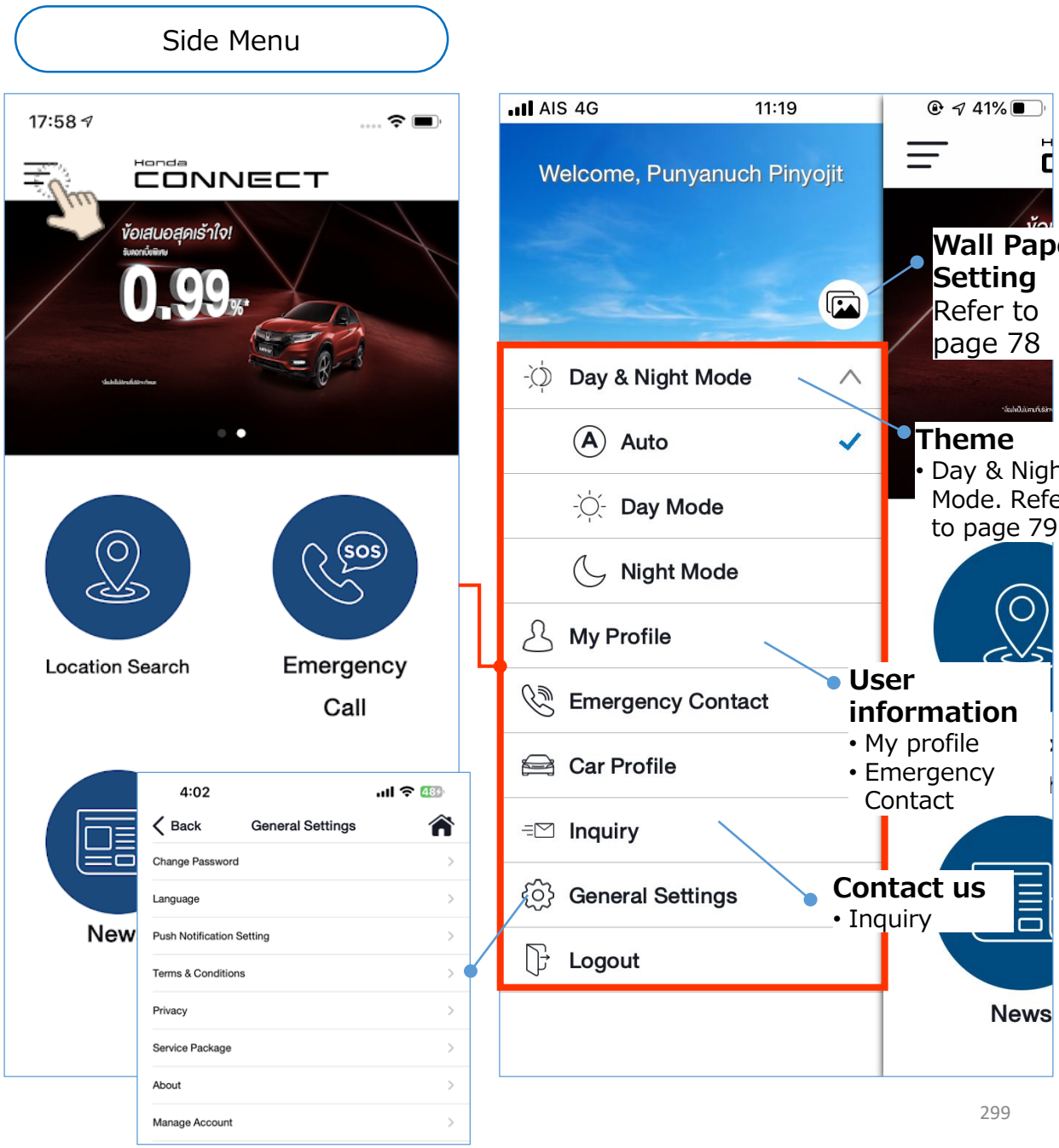
Side Menu



5-2 Settings
5-2-1 Side Menu (HATC)

■ Non TCU User can use Side Menu function same as TCU user except “Car Profile” since function is required data from connected car.

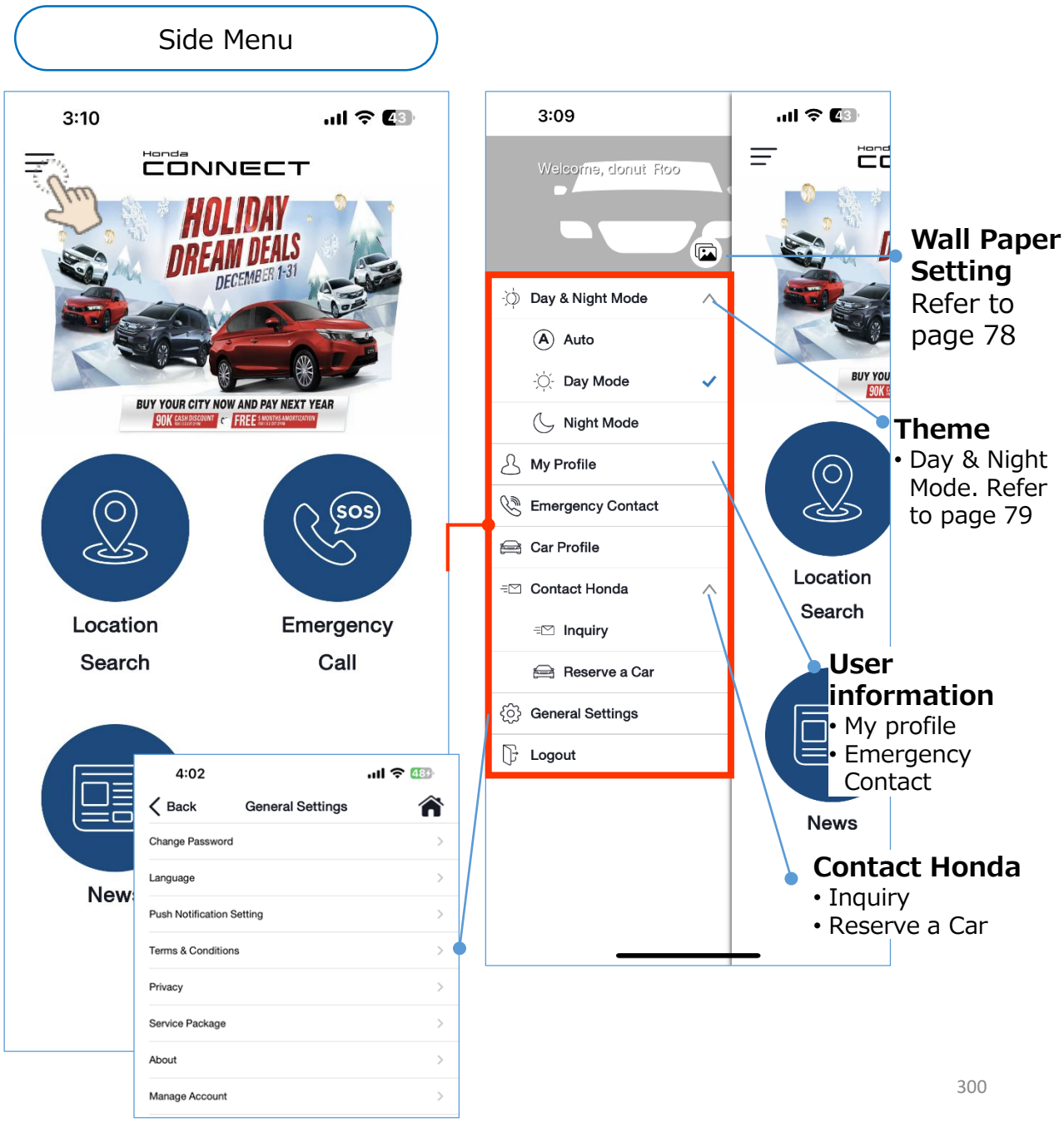
*When Non TCU user access to “Car Profile”, message “For Telematics User Only” will display



5-2 Settings
5-2-1 Side Menu (HCPI)

■ Non TCU User can use Side Menu function same as TCU user except “Car Profile” since function is required data from connected car.

*When Non TCU user access to “Car Profile”, message “For Telematics User Only” will display



HONDA

The Power of Dreams

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